

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: ITG3  
Facility ID: 00636

|   |  |   |  |  |  |  |
|---|--|---|--|--|--|--|
| 1. MEDICARE/MEDICAID PROVIDER NO.<br>(L1) <b>245253</b>         |  | 3. NAME AND ADDRESS OF FACILITY<br>(L3) <b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b>   |  |  | 4. TYPE OF ACTION: <u>7</u> (L8)   |  |
| 2.STATE VENDOR OR MEDICAID NO.<br>(L2) <b>907455000</b>         |  | (L4) <b>200 FIRST STREET WEST</b>   |  |  | 1. Initial<br>2. Recertification<br>3. Termination<br>4. CHOW<br>5. Validation<br>6. Complaint<br>7. On-Site Visit<br>9. Other |  |
| 5. EFFECTIVE DATE CHANGE OF OWNERSHIP<br>(L9) <b>10/01/2013</b> |  | 7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7)  |  |  | 8. Full Survey After Complaint   |  |
| 6. DATE OF SURVEY <b>04/04/2017</b> (L34)                       |  | 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA  |  |  | FISCAL YEAR ENDING DATE: (L35)   |  |
| 8. ACCREDITATION STATUS: (L10)                                  |  | 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF  |  |  | 09/30  |  |
| 0 Unaccredited 1 TJC<br>2 AOA 3 Other                           |  | 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC   |  |  |  |  |
|   |  | 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE  |  |  |  |  |
| 11. LTC PERIOD OF CERTIFICATION                                 |  | 10. THE FACILITY IS CERTIFIED AS:   |  |  |  |  |
| From (a):<br>To (b):  |  | <input checked="" type="checkbox"/> A. In Compliance With <u>And/Or Approved Waivers Of The Following Requirements:</u><br>Program Requirements _____ 2. Technical Personnel _____ 6. Scope of Services Limit<br>Compliance Based On: _____ 3. 24 Hour RN _____ 7. Medical Director<br>_____ 1. Acceptable POC _____ 4. 7-Day RN (Rural SNF) _____ 8. Patient Room Size<br>_____ 5. Life Safety Code _____ 9. Beds/Room<br>B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>A*</b> (L12) |  |  |  |  |
| 12.Total Facility Beds <b>51</b> (L18)                          |  |   |  |  |  |  |
| 13.Total Certified Beds <b>51</b> (L17)                         |  |   |  |  |  |  |
| 14. LTC CERTIFIED BED BREAKDOWN                                 |  |   |  |  | 15. FACILITY MEETS   |  |
| 18 SNF 18/19 SNF 19 SNF ICF IID                                 |  |   |  |  | 1861 (e) (1) or 1861 (j) (1): (L15)  |  |
| 51  |  |   |  |  |  |  |
| (L37) (L38) (L39) (L42) (L43)                                   |  |   |  |  |  |  |

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

|  |  |            |  |  |            |
|--|--|------------|--|--|------------|
| 17. SURVEYOR SIGNATURE                 |  | Date :     | 18. STATE SURVEY AGENCY APPROVAL         |  | Date:      |
| <u>Brenda Fischer, Unit Supervisor</u> |  | 04/04/2017 | <u>Kate JohnsTon, Program Specialist</u> |  | 05/03/2017 |
|  |  | (L19)      |  |  | (L20)      |

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

|  |  |  |  |   |  |
|--|--|--|--|---|--|
| 19. DETERMINATION OF ELIGIBILITY   |  | 20. COMPLIANCE WITH CIVIL RIGHTS ACT:                      |  | 21. 1. Statement of Financial Solvency (HCFA-2572)<br>2. Ownership/Control Interest Disclosure Stmt (HCFA-1513)<br>3. Both of the Above : _____ |  |
| <input checked="" type="checkbox"/> 1. Facility is Eligible to Participate<br><input type="checkbox"/> 2. Facility is not Eligible (L21) |  |  |  |   |  |
| 22. ORIGINAL DATE OF PARTICIPATION <b>09/01/1987</b> (L24)   |  | 23. LTC AGREEMENT BEGINNING DATE (L41)                     |  | 24. LTC AGREEMENT ENDING DATE (L25)   |  |
| 25. LTC EXTENSION DATE: (L27)  |  | 27. ALTERNATIVE SANCTIONS                                  |  | 26. TERMINATION ACTION: (L30)   |  |
|  |  | A. Suspension of Admissions: (L44)                         |  | VOLUNTARY <u>00</u> INVOLUNTARY   |  |
|  |  | B. Rescind Suspension Date: (L45)                          |  | 01-Merger, Closure<br>02-Dissatisfaction W/ Reimbursement<br>03-Risk of Involuntary Termination<br>04-Other Reason for Withdrawal               |  |
|  |  |  |  | 05-Fail to Meet Health/Safety<br>06-Fail to Meet Agreement<br>OTHER<br>07-Provider Status Change<br>00-Active                                   |  |
| 28. TERMINATION DATE:  |  | 29. INTERMEDIARY/CARRIER NO. <b>00000</b> (L28)            |  | 30. REMARKS   |  |
|  |  |  |  | Posted 06/27/2017 Co.   |  |
| 31. RO RECEIPT OF CMS-1539 (L32)   |  | 32. DETERMINATION OF APPROVAL DATE <b>03/29/2017</b> (L33) |  | DETERMINATION APPROVAL  |  |



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245253  
May 3, 2017

Mr. Jason Carlson, Administrator  
Centracare Health Paynesville Koronis Manor Care Center  
200 First Street West  
Paynesville, MN 56362

Dear Mr. Carlson:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective March 20, 2017 the above facility is certified for or recommended for:

110 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 110 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Centracare Health Paynesville Koronis Manor Care Center

May 3, 2017

Page 2

Sincerely,

A handwritten signature in black ink that reads "Kate Johnston". The signature is written in a cursive style with a long, sweeping horizontal line extending to the right.

Kate JohnSTon, Program Specialist

Program Assurance Unit

Licensing and Certification Program

Health Regulation Division

85 East Seventh Place, Suite 220

P.O. Box 64900

St. Paul, Minnesota 55164-0900

kate.johnston@state.mn.us

Telephone: (651) 201-3992 Fax: (651) 215-9697

cc: Licensing and Certification File



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
April 28, 2017

Mr. Jason Carlson, Administrator  
Centracare Health Paynesville Koronis Manor Care Center  
200 First Street West  
Paynesville, MN 56362

RE: Project Number S5200027

Dear Mr. Carlson:

On March 2, 2017, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on February 15, 2017. This survey found the most serious deficiencies to be isolated deficiencies that constituted actual harm that was not immediate jeopardy (Level G) whereby corrections were required.

On April 4, 2017, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on April 10, 2017 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on February 15, 2017. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 20, 2017. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on February 15, 2017, effective March 20, 2017 and therefore remedies outlined in our letter to you dated March 2, 2017, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Centracare Health Paynesville Koronis Manor Care Center

April 28, 2017

Page 2

Sincerely,

A handwritten signature in black ink, appearing to read "Kate Johnston". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Kate JohnsTon, Program Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
85 East Seventh Place, Suite 220  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697

cc: Licensing and Certification File

## POST-CERTIFICATION REVISIT REPORT

|  |    |   |   |                             |    |
|--|----|---|---|-----------------------------|----|
| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER<br>245253       | Y1 | MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing | Y2  | DATE OF REVISIT<br>4/4/2017 | Y3 |
| NAME OF FACILITY<br>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC |    |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br>200 FIRST STREET WEST<br>PAYNESVILLE, MN 56362 |                             |    |

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

| ITEM<br>Y4                      | DATE<br>Y5 | ITEM<br>Y4      | DATE<br>Y5 | ITEM<br>Y4      | DATE<br>Y5 |
|---------------------------------|------------|-----------------|------------|-----------------|------------|
| ID Prefix F0441                 | Correction | ID Prefix _____ | Correction | ID Prefix _____ | Correction |
| Reg. # 483.80(a)(1)(2)(4)(e)(f) | Completed  | Reg. # _____    | Completed  | Reg. # _____    | Completed  |
| LSC _____                       | 03/20/2017 | LSC _____       |            | LSC _____       |            |
| ID Prefix _____                 | Correction | ID Prefix _____ | Correction | ID Prefix _____ | Correction |
| Reg. # _____                    | Completed  | Reg. # _____    | Completed  | Reg. # _____    | Completed  |
| LSC _____                       |            | LSC _____       |            | LSC _____       |            |
| ID Prefix _____                 | Correction | ID Prefix _____ | Correction | ID Prefix _____ | Correction |
| Reg. # _____                    | Completed  | Reg. # _____    | Completed  | Reg. # _____    | Completed  |
| LSC _____                       |            | LSC _____       |            | LSC _____       |            |
| ID Prefix _____                 | Correction | ID Prefix _____ | Correction | ID Prefix _____ | Correction |
| Reg. # _____                    | Completed  | Reg. # _____    | Completed  | Reg. # _____    | Completed  |
| LSC _____                       |            | LSC _____       |            | LSC _____       |            |
| ID Prefix _____                 | Correction | ID Prefix _____ | Correction | ID Prefix _____ | Correction |
| Reg. # _____                    | Completed  | Reg. # _____    | Completed  | Reg. # _____    | Completed  |
| LSC _____                       |            | LSC _____       |            | LSC _____       |            |

|   |                              |                 |                             |                 |
|---|------------------------------|-----------------|-----------------------------|-----------------|
| REVIEWED BY STATE AGENCY <input type="checkbox"/> | REVIEWED BY (INITIALS) BF/KJ | DATE 05/03/2017 | SIGNATURE OF SURVEYOR 10562 | DATE 04/04/2017 |
| REVIEWED BY CMS RO <input type="checkbox"/>       | REVIEWED BY (INITIALS)       | DATE            | TITLE                       | DATE            |

|   |   |  |
|---|---|--|
| FOLLOWUP TO SURVEY COMPLETED ON 2/15/2017 | <input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? | <input type="checkbox"/> YES <input type="checkbox"/> NO |
|---|---|--|



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Certified Mail # 7015 0460 0003 5695 6849

May 1, 2017

Mr. Brandon Pietsch, Administrator  
Frank Carter, Building Manager  
Centracare Health Paynesville Koronis Manor Care Center  
200 First Street West  
Paynesville, MN 56362

**Subject: Centracare Health Paynesville Koronis Manor CC - IDR**  
**Provider # 245253 HFID 00636**  
**Project # F5253026**

Dear Mr. Pietsch:

On March 17, 2017, the Minnesota Department of Health (MDH) received a request from your facility for an informal dispute resolution (IDR). This IDR request identified Data Tag K754. On February 14, 2017, the State Fire Marshal cited this deficiency during a recertification survey. Your facility is contesting the validity of tag K754; your letter suggests that the containers are located in a room protected as hazardous and the facility is therefore in compliance with the code.

I have reviewed the information submitted with your request. Also, I spoke with the surveyor who cited this deficiency. The following has been determined:

**K754: S/S = D, Soiled Linen and Trash Containers**

The regulation requires - in part - that soiled linen receptacles shall not exceed 32 gallons in capacity and the average density of container capacity in a room or space shall not exceed 0.5 gallons/square feet. A deficiency was cited because soiled linen receptacles exceeded 32 gallons in a soiled linen room. National Fire Protection Association (NFPA) 101 (Life Safety Code, 2012 edition), Chapter 19, Section 19.7.5.7.1 limits soiled linen receptacles to 32 gallons and compliance with four other requirements:

1. The average density of container capacity in a room or space shall not exceed 0.5 gal/square feet.
2. A capacity of 32 gallons shall not be exceeded within any 64 square foot area.
3. Mobile soiled linen with capacities greater than 32 gallons shall be located a room protected as hazardous when not attended.
4. Container size shall not be limited in hazardous areas.

The soiled linen receptacles located in the room cited were greater than 32 gallons and therefore must be located in a room protected as a hazardous area as indicated in number 4 above. NFPA 101, 19.3.2.1 states that any hazardous areas shall be safeguarded by a fire barrier having a 1-hour fire resistance rating or shall be provided with an automatic extinguishing system in accordance with section 8.7.1. Section 8.7.1 requires the automatic sprinkler extinguishing system to be in accordance with section 9.7. Section 9.7 requires this facility to have an automatic sprinkler system to be in accordance with NFPA 13.

The facility was not cited for any deficiencies related to compliance with NFPA 13 on this survey. I also spoke with the surveyor and they agreed that the facility appeared to have a compliant automatic sprinkler system in the facility and that particular room.

*An equal opportunity employer.*

Centracare Health Paynesville Koronis Manor Care Center

May 1, 2017

Page 2

I believe that this arrangement complies with the requirement of NFPA 101, Chapter 19, 19.7.5.7.1 because the room contains soiled linen containers in excess of the stated 32 gallons **but the room is protected as a hazardous space as required by 19.3.2.1.**

**I believe the deficiency should be removed from the Form CMS 2567 (Statement of Deficiencies).**

This concludes the Minnesota Department of Health informal dispute resolution process. Please note it is your responsibility to share the information contained in this letter and the results of this review with the President of your facility's Governing Body.

The revised Statement of Deficiencies is attached.

If you have any further questions regarding this matter, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Robert Dehler". The signature is written in a cursive style with a long horizontal line extending to the right from the end of the name.

Bob Dehler, P.E.  
Engineering Program Manager, Health Regulation Division  
Minnesota Department of Health  
PO Box 64900,  
St. Paul, MN 55164-0900  
651 201-3710  
robert.dehler@state.mn.us  
<http://www.health.state.mn.us/divs/fpc/engineering>

cc: Office of Ombudsman for Long-Term Care  
Tom Linhoff, Fire Safety Supervisor  
Pam Kerssen, Assistant Program Manager  
Electronic file copy

IDR Response Letter



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/03/2017  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245253</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING <b>01 - MAIN BUILDING 01</b><br><br>B. WING _____                     |                      | (X3) DATE SURVEY COMPLETED<br><br><b>02/14/2017</b> |
|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| K 000   | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Paynesville Area Health Care System - Koronis Manor 01 Main Building was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES ( K-TAGS) TO:</p> <p>Health Care Fire Inspections<br/>State Fire Marshal Division<br/>445 Minnesota St., Suite 145<br/>St Paul, MN 55101-5145, or</p> | K 000   |   |                      |   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/08/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/03/2017  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245253</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING <b>01 - MAIN BUILDING 01</b><br><br>B. WING _____                     |                      | (X3) DATE SURVEY COMPLETED<br><br><b>02/14/2017</b> |
|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| K 000   | <p>Continued From page 1</p> <p>By email to:<br/>Marian.Whitney@state.mn.us and<br/>Angela.Kappenman@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> <li>1. A description of what has been, or will be, done to correct the deficiency.</li> <li>2. The actual, or proposed, completion date.</li> <li>3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.</li> </ol> <p>The Paynesville Area Health Care System - Koronis Manor was constructed at 4 different times. The original building was constructed in 1965, is 1-story and was determined to be of Type II(000) construction. In 1969 an addition was added to the main building, Type II (000) no basement. In 1989 a 1-story addition with no basement was constructed and was determined to be of Type II(000). In 2000 a Southwest addition was added with partial basement housing only mechanical equipment. Type V (111) The building is divided into 3 smoke compartments by 30 minute and 2-hour fire barriers.</p> <p>Fully sprinkler protected with a manual fire alarm system with smoke detection in the corridors and spaces open to the corridors that is monitored for automatic fire department notification.</p> <p>The building is fully sprinkler protected and has a</p> | K 000   |   |                      |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245253</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING <b>01 - MAIN BUILDING 01</b><br><br>B. WING _____                     |                      | (X3) DATE SURVEY COMPLETED<br><br><b>02/14/2017</b> |
|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| K 000   | <p>Continued From page 2</p> <p>manual fire alarm system with smoke detection in the corridors and spaces open to the corridors that is monitored for automatic fire department notification.</p> <p>The facility has a capacity of 52 beds and had a census of 46 at the time of the survey.</p> <p>Because the original building and the addition meet the construction type allowed for existing buildings, the facility was surveyed as one building.</p> <p>The requirement at 42 CFR, Subpart 483.70(a) is NOT MET.</p> | K 000   |   |                      |   |

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: ITG3  
Facility ID: 00636

|   |           |   |       |                               |   |       |
|---|-----------|---|-------|-------------------------------|---|-------|
| 1. MEDICARE/MEDICAID PROVIDER NO.<br>(L1) <b>245253</b>         |           | 3. NAME AND ADDRESS OF FACILITY<br>(L3) <b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |       |                               | 4. TYPE OF ACTION: <u>2</u> (L8)                                  |       |
| 2.STATE VENDOR OR MEDICAID NO.<br>(L2) <b>907455000</b>         |           | (L4) <b>200 FIRST STREET WEST</b>   |       |                               | 1. Initial<br>3. Termination<br>5. Validation<br>7. On-Site Visit |       |
| 5. EFFECTIVE DATE CHANGE OF OWNERSHIP<br>(L9) <b>10/01/2013</b> |           | (L5) <b>PAYNESVILLE, MN</b> (L6) <b>56362</b>   |       |                               | 2. Recertification<br>4. CHOW<br>6. Complaint<br>9. Other         |       |
| 6. DATE OF SURVEY <b>02/15/2017</b> (L34)                       |           | 7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7)  |       |                               | 8. Full Survey After Complaint                                    |       |
| 8. ACCREDITATION STATUS: <u>    </u> (L10)                      |           | 01 Hospital    05 HHA    09 ESRD    13 PTIP    22 CLIA  |       |                               | FISCAL YEAR ENDING DATE: (L35)                                    |       |
| 0 Unaccredited    1 TJC<br>2 AOA    3 Other                     |           | 02 SNF/NF/Dual    06 PRTF    10 NF    14 CORF   |       |                               | <b>09/30</b>  |       |
| 11. LTC PERIOD OF CERTIFICATION                                 |           | 03 SNF/NF/Distinct    07 X-Ray    11 ICF/IID    15 ASC  |       |                               |   |       |
| From (a) :<br>To (b) :  |           | 04 SNF    08 OPT/SP    12 RHC    16 HOSPICE   |       |                               |   |       |
| 12.Total Facility Beds <b>51</b> (L18)                          |           | 10.THE FACILITY IS CERTIFIED AS:  |       |                               |   |       |
| 13.Total Certified Beds <b>51</b> (L17)                         |           | X A. In Compliance With   |       |                               | And/Or Approved Waivers Of The Following Requirements: _____      |       |
|   |           | Program Requirements _____ 2. Technical Personnel _____ 6. Scope of Services Limit            |       |                               |   |       |
|   |           | Compliance Based On:  |       |                               | _____ 3. 24 Hour RN _____ 7. Medical Director                     |       |
|   |           | X 1. Acceptable POC   |       |                               | _____ 4. 7-Day RN (Rural SNF) _____ 8. Patient Room Size          |       |
|   |           | B. Not in Compliance with Program   |       |                               | _____ 5. Life Safety Code _____ 9. Beds/Room                      |       |
|   |           | Requirements and/or Applied Waivers: * Code: <b>A1*</b> (L12)                                 |       |                               |   |       |
| 14. LTC CERTIFIED BED BREAKDOWN                                 |           |   |       | 15. FACILITY MEETS            |   |       |
| 18 SNF  | 18/19 SNF | 19 SNF  | ICF   | 1861 (e) (1) or 1861 (j) (1): |   | (L15) |
|   | 51        |   |       |                               |   |       |
| (L37)   | (L38)     | (L39)   | (L42) | (L43)                         |   |       |

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

|  |                                 |  |                                |
|--|---------------------------------|--|--------------------------------|
| 17. SURVEYOR SIGNATURE<br><br><b>Mardelle Trettel, HFE NE II</b> | Date :<br><br><b>03/22/2017</b> | 18. STATE SURVEY AGENCY APPROVAL<br><br><b>Kate JohnsTon, Program Specialist</b> | Date:<br><br><b>03/28/2017</b> |
| (L19)  |                                 | (L20)  |                                |

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

|   |  |   |  |   |  |
|---|--|---|--|---|--|
| 19. DETERMINATION OF ELIGIBILITY  |  | 20. COMPLIANCE WITH CIVIL RIGHTS ACT:           |  | 21. 1. Statement of Financial Solvency (HCFA-2572)<br>2. Ownership/Control Interest Disclosure Stmt (HCFA-1513)<br>3. Both of the Above : _____ |  |
| ____ 1. Facility is Eligible to Participate<br>____ 2. Facility is not Eligible (L21) |  |   |  |   |  |
| 22. ORIGINAL DATE OF PARTICIPATION <b>09/01/1987</b> (L24)                            |  | 23. LTC AGREEMENT BEGINNING DATE (L41)          |  | 26. TERMINATION ACTION: (L30)   |  |
|   |  | 24. LTC AGREEMENT ENDING DATE (L25)             |  | VOLUNTARY <u>00</u> INVOLUNTARY   |  |
|   |  |   |  | 01-Merger, Closure    05-Fail to Meet Health/Safety   |  |
| 25. LTC EXTENSION DATE: (L27)   |  | 27. ALTERNATIVE SANCTIONS                       |  | 02-Dissatisfaction W/ Reimbursement    06-Fail to Meet Agreement  |  |
|   |  | A. Suspension of Admissions: (L44)              |  | 03-Risk of Involuntary Termination    OTHER   |  |
|   |  | B. Rescind Suspension Date: (L45)               |  | 04-Other Reason for Withdrawal    07-Provider Status Change   |  |
| 28. TERMINATION DATE: (L28)   |  | 29. INTERMEDIARY/CARRIER NO. <b>00000</b> (L31) |  | 30. REMARKS   |  |
|   |  |   |  | Posted 03/29/2017 Co.   |  |
| 31. RO RECEIPT OF CMS-1539 (L32)  |  | 32. DETERMINATION OF APPROVAL DATE (L33)        |  | DETERMINATION APPROVAL  |  |



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
March 2, 2017

Mr. Jason Carlson, Administrator  
Centracare Health Paynesville Koronis Manor Care Center  
200 First Street West  
Paynesville, MN 56362

RE: Project Number S5253027

Dear Mr. Carlson:

On February 15, 2017, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;**

**Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;**

**Remedies** - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

**Potential Consequences** - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

**Informal Dispute Resolution** - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Brenda Fischer, Unit Supervisor  
St. Cloud A Survey Team  
Licensing & Certification  
Health Regulation Division  
Minnesota Department of Health  
Midtown Square  
3333 West Division, #212  
St. Cloud, Minnesota 56301  
Telephone: (320)223-7338  
Fax: (320)223-7348

#### **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 27, 2017, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by March 27, 2017 the following remedy will be imposed:

- Per instance civil money penalty. (42 CFR 488.430 through 488.444)

## **ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

## **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your

signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

#### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

#### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.



## **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by May 15, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by August 15, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

## **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those

Centracare Health Paynesville Koronis Manor Care Center

March 2, 2017

Page 6

preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor  
Health Care Fire Inspections  
Minnesota Department of Public Safety  
State Fire Marshal Division  
445 Minnesota Street, Suite 145  
St. Paul, Minnesota 55101-5145  
Email: tom.linhoff@state.mn.us  
Telephone: (651) 430-3012  
Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Kate Johnston", with a long, sweeping horizontal flourish extending to the right.

Kate JohnsTon, Program Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
85 East Seventh Place, Suite 220  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/30/2017  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245253</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____  |                      | (X3) DATE SURVEY COMPLETED<br><br><b>02/15/2017</b> |
|---|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| F 000   | INITIAL COMMENTS<br><br>On 2/12/17 to 2/15/17, a recertification survey was completed by surveyors from the Minnesota Department of Health (MDH). CentraCare Health - Paynesville was found to not be in compliance with the regulations at 42 CFR Part 483, subpart B, requirements for Long Term Care Facilities.<br><br>The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.<br><br>Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. | F 000   |   |                      |   |
| F 441<br>SS=F   | 483.80(a)(1)(2)(4)(e)(f) INFECTION CONTROL, PREVENT SPREAD, LINENS<br><br>(a) Infection prevention and control program.<br><br>The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:<br><br>(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.70(e) and following accepted national standards (facility assessment  | F 441   |   | 3/20/17              |   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/08/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b> |   |   |
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| F 441   | Continued From page 1 implementation is Phase 2);<br><br>(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:<br><br>(i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility;<br><br>(ii) When and to whom possible incidents of communicable disease or infections should be reported;<br><br>(iii) Standard and transmission-based precautions to be followed to prevent spread of infections;<br><br>(iv) When and how isolation should be used for a resident; including but not limited to:<br><br>(A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and<br>(B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.<br><br>(v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and<br><br>(vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.<br><br>(4) A system for recording incidents identified | F 441   |   |   |

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| F 441   | <p>Continued From page 2 under the facility's IPCP and the corrective actions taken by the facility.</p> <p>(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:<br/>Based on interview and document review, the facility failed to implement a comprehensive infection control program to include analysis of collected data to prevent potential spread of infection in the facility. This had potential to affect all 46 residents, staff and visitors in the facility.</p> <p>Findings include:<br/>The facility collected infection control data for each month was provided by registered nurse (RN)-A on 2/13/17, and identified the following information:<br/>NOVEMBER 2016:<br/>A Monthly Report of Resident Infections in Facility listing dated 11/2016, identified five different residents had infections, with two urinary tract infections (UTI), three lower respiratory (LR) and one ophthalmic infection being identified. The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained). Further, the listing identified four of the infections were facility acquired, and two were community acquired.</p> | F 441   | <p>F441—INFECTION CONTROL, PREVENT SPREAD, LINENS<br/>-Corrective action for those residents found to have been affected by the deficient practice: No residents were specifically identified to have been affected by the deficient practice.</p> <p>-Identification of other residents having the potential to be affected by the deficient practice: All residents have the potential to be affected by the deficient practice.</p> <p>-Measures to be put in place or systemic changes made to ensure that the deficient practice will not recur: The Director of Nursing and Infection Prevention Nurse reviewed the facility's policy and procedures for monitoring, tracking, trending and analyzing infections treated within the facility. The policy was revised to include enhanced guidance regarding trending, analyzing and implementing appropriate action related to infections.</p> <p>-Facility monitoring of performance to make sure that solutions are maintained:</p> |                      |   |

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| F 441   | <p>Continued From page 3</p> <p>An undated Koronis Manor Care Center Resident Infections 2016 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower respiratory, skin/wound, gastrointestinal (GI) and ear. The graph listed October 2016 and November 2016 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified infections were related and/or spreading; or if any action plans had been identified or implemented to address them.</p> <p>DECEMBER 2016:</p> <p>A Monthly Report of Resident Infections in Facility listing dated 12/2016, identified nine different residents had infections, with six UTI, one LR, one cellulitis and one being listed, "Unknown." The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained) along with six of the infections being facility acquired, and two being community acquired. Further, the listing identified two of the UTIs were resulted from the same organism, Proteus Mirabilis (bacteria commonly seen in UTI's), between two different residents on the same unit (North).</p> <p>An undated Koronis Manor Care Center Resident Infections 2016 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower</p> | F 441   | <p>A monthly audit of the facility infection control data summary will be completed by the Director of Nursing for a period of six months to verify that analysis of collected data has been completed to prevent the potential spread of infection in the facility. The audit results will be presented to the facility Quality Assurance Committee for a period of six months to assure that compliance has been attained.</p> |                      |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| F 441   | <p>Continued From page 4</p> <p>respiratory, skin/wound, GI and ear. The graph listed October 2016, November 2016 and December 2016 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>A Infection Control Report dated 12/2016, identified the facility had six, "Facility acquired," infections with five being UTI related, and one cellulitis. The report listed two community acquired infections including one UTI and one LR. Further, the report identified 16 episodes of employee illnesses and added, "Employee illnesses and resident illnesses are not found to be in correlation with each other."</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified infections were related and/or spreading, or if any action plans had been identified or implemented to address them.</p> <p>JANUARY 2017:</p> <p>A Monthly Report of Resident Infections in Facility listing dated 1/2017, identified 15 different residents had infections, with one UTI, five LR, two fungal, two ophthalmic, and one cellulitis. The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained) along with 13 of the infections being facility acquired, and three being community acquired. Further, the listing identified one resident had tested positive for Influenza B.</p> <p>An undated Koronis Manor Care Center Resident</p> | F 441   |   |                      |   |

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|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
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| F 441   | <p>Continued From page 5</p> <p>Infections 2017 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower respiratory, skin/wound, GI and ear. The graph listed October 2016, November 2016, December 2016 and January 2017 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>A Infection Control Report dated 1/2017, identified the facility had 13, "Facility acquired," infections with five being LR, one UTI, three skin/wound, one ophthalmic, one vaginal and two being classified as, "Other." The report listed three community acquired infections including one ophthalmic and two LR. Further, the report identified 28 episodes of employee illnesses and added, "Employee illnesses and resident illnesses are not found to be in correlation with each other."</p> <p>A Koronis Manor Care Center Resident Infection Report 2017 dated 10/2016 to 1/2017, identified four columns with each month being listed. The infection, "Incidence Rate[s]," were identified as follows:</p> <p>October 2016 - 2.67% (percent),<br/>November 2016 - 2.82% and,<br/>December 2016 - 4.32% and,<br/>January 2017 - 9.33%.</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified infections were related and/or spreading, or if any action plans had been identified or implemented</p> | F 441   |   |                      |   |



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/30/2017  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245253</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____  |                      | (X3) DATE SURVEY COMPLETED<br><br><b>02/15/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MANOR CC</b> |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b>                 |                      |   |
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| F 441   | <p>Continued From page 6 to address the increasing infection incidence rate for the facility.</p> <p>When interviewed on 2/15/17, at 10:01 a.m. RN-A stated she was in charge of the infection control program and had been overseeing it for the past, "Year and a half approximately." RN-A stated she gathered infection data by reviewing progress notes and consulting with the floor staff, then tracked them on the provided listings. At months end, RN-A then enters the collected data onto a spreadsheet and creates the provided reports containing the data. RN-A stated these reports are then presented at the infection control and quality assurance meetings. RN-A stated there had been no documented analysis of the collected data to determine in the identified infections were related or spreading, nor had any action plans been developed to address the increasing infection incidence rate identified on the reports.</p> <p>A facility Infection Prevention and Control Program policy dated 2/2017, identified the infection control program was used to, "Decrease the risk of infection to residents and personnel, monitor for occurrence of infection, implement appropriate control measures, identify and correct problems relating to infection prevention practices, and maintain compliance with state and federal regulations relating to infection prevention." Further, the policy directed staff to complete on-going monitoring of infections amongst residents and employees and document record of community acquired and health-care associated infections.</p> <p>The policy did not identify any steps to ensure the collected data was routinely reviewed and</p> | F 441   |   |                      |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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| F 441   | Continued From page 7<br>analyzed to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections. | F 441   |   |                      |   |



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically submitted  
March 2, 2017

Mr. Jason Carlson, Administrator  
Centracare Health Paynesville Koronis Manor Care Center  
200 First Street West  
Paynesville, MN 56362

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5253027

Dear Mr. Carlson:

The above facility was surveyed on February 12, 2017 through February 15, 2017 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Health Regulation Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm> . The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction

Centracare Health Paynesville Koronis Manor Care Center

March 2, 2017

Page 2

order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact me.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,



Kate JohnsTon, Program Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
85 East Seventh Place, Suite 220  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697

Enclosure(s)

cc: Licensing and Certification File

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00636</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>02/15/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MAI</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b> |
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|--------------------|--|---------------|---|--------------------|
| 2 000              | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS:<br/>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at <a href="http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm">http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</a> The State licensing orders are delineated on the attached Minnesota</p> | 2 000         |   |                    |

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|---|-------|-----------|
| Minnesota Department of Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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Minnesota Department of Health

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| 2 000              | <p>Continued From page 1</p> <p>Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health.</p> <p>On 2/12/17 to 2/15/17, surveyors of this Department's staff, visited the above provider and the following correction orders are issued. Please indicate in your electronic plan of correction that you have reviewed these orders, and identify the date when they will be completed.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A</p> | 2 000         |   |                    |

Minnesota Department of Health

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| 2 000              | Continued From page 2<br><br>PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.   | 2 000         |   |                    |
| 21390              | <p>MN Rule 4658.0800 Subp. 4 A-I Infection Control</p> <p>Subp. 4. Policies and procedures. The infection control program must include policies and procedures which provide for the following:</p> <ul style="list-style-type: none"> <li>A. surveillance based on systematic data collection to identify nosocomial infections in residents;</li> <li>B. a system for detection, investigation, and control of outbreaks of infectious diseases;</li> <li>C. isolation and precautions systems to reduce risk of transmission of infectious agents;</li> <li>D. in-service education in infection prevention and control;</li> <li>E. a resident health program including an immunization program, a tuberculosis program as defined in part 4658.0810, and policies and procedures of resident care practices to assist in the prevention and treatment of infections;</li> <li>F. the development and implementation of employee health policies and infection control practices, including a tuberculosis program as defined in part 4658.0815;</li> <li>G. a system for reviewing antibiotic use;</li> <li>H. a system for review and evaluation of products which affect infection control, such as disinfectants, antiseptics, gloves, and incontinence products; and</li> <li>I. methods for maintaining awareness of current standards of practice in infection control.</li> </ul> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and document review, the facility failed to implement a comprehensive</p> | 21390         |   |                    |

Minnesota Department of Health

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| 21390              | <p>Continued From page 3</p> <p>infection control program to include analysis of collected data to prevent potential spread of infection in the facility. This had potential to affect all 46 residents, staff and visitors in the facility.</p> <p>Findings include:</p> <p>The facility collected infection control data for each month was provided by registered nurse (RN)-A on 2/13/17, and identified the following information:</p> <p>NOVEMBER 2016:</p> <p>A Monthly Report of Resident Infections in Facility listing dated 11/2016, identified five different residents had infections, with two urinary tract infections (UTI), three lower respiratory (LR) and one ophthalmic infection being identified. The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained). Further, the listing identified four of the infections were facility acquired, and two were community acquired.</p> <p>An undated Koronis Manor Care Center Resident Infections 2016 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower respiratory, skin/wound, gastrointestinal (GI) and ear. The graph listed October 2016 and November 2016 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified</p> | 21390         |   |                    |



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| 21390              | <p>Continued From page 4</p> <p>infections were related and/or spreading; or if any action plans had been identified or implemented to address them.</p> <p>DECEMBER 2016:</p> <p>A Monthly Report of Resident Infections in Facility listing dated 12/2016, identified nine different residents had infections, with six UTI, one LR, one cellulitis and one being listed, "Unknown." The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained) along with six of the infections being facility acquired, and two being community acquired. Further, the listing identified two of the UTIs were resulted from the same organism, Proteus Mirabilis (bacteria commonly seen in UTI's), between two different residents on the same unit (North).</p> <p>An undated Koronis Manor Care Center Resident Infections 2016 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower respiratory, skin/wound, GI and ear. The graph listed October 2016, November 2016 and December 2016 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>A Infection Control Report dated 12/2016, identified the facility had six, "Facility acquired," infections with five being UTI related, and one cellulitis. The report listed two community acquired infections including one UTI and one LR. Further, the report identified 16 episodes of employee illnesses and added, "Employee illnesses and resident illnesses are not found to</p> | 21390         |   |                    |

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| 21390              | <p>Continued From page 5</p> <p>be in correlation with each other."</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified infections were related and/or spreading, or if any action plans had been identified or implemented to address them.</p> <p>JANUARY 2017:</p> <p>A Monthly Report of Resident Infections in Facility listing dated 1/2017, identified 15 different residents had infections, with one UTI, five LR, two fungal, two ophthalmic, and one cellulitis. The flowsheet identified each infection' date of start, site, antibiotic treatment, and corresponding cultures (if obtained) along with 13 of the infections being facility acquired, and three being community acquired. Further, the listing identified one resident had tested positive for Influenza B.</p> <p>An undated Koronis Manor Care Center Resident Infections 2017 graph was provided. The graph was color coded with several categories of infections including upper respiratory, lower respiratory, skin/wound, GI and ear. The graph listed October 2016, November 2016, December 2016 and January 2017 data, however lacked any documented analysis of the collected data to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>A Infection Control Report dated 1/2017, identified the facility had 13, "Facility acquired," infections with five being LR, one UTI, three skin/wound, one ophthalmic, one vaginal and two being classified as, "Other." The report listed three community acquired infections including</p> | 21390         |   |                    |

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| 21390              | <p>Continued From page 6</p> <p>one ophthalmic and two LR. Further, the report identified 28 episodes of employee illnesses and added, "Employee illnesses and resident illnesses are not found to be in correlation with each other."</p> <p>A Koronis Manor Care Center Resident Infection Report 2017 dated 10/2016 to 1/2017, identified four columns with each month being listed. The infection, "Incidence Rate[s]," were identified as follows:</p> <p>October 2016 - 2.67% (percent),<br/>November 2016 - 2.82% and,<br/>December 2016 - 4.32% and,<br/>January 2017 - 9.33%.</p> <p>No further information was provided to demonstrate any analysis of the collected data had been completed to determine if the identified infections were related and/or spreading, or if any action plans had been identified or implemented to address the increasing infection incidence rate for the facility.</p> <p>When interviewed on 2/15/17, at 10:01 a.m. RN-A stated she was in charge of the infection control program and had been overseeing it for the past, "Year and a half approximately." RN-A stated she gathered infection data by reviewing progress notes and consulting with the floor staff, then tracked them on the provided listings. At months end, RN-A then enters the collected data onto a spreadsheet and creates the provided reports containing the data. RN-A stated these reports are then presented at the infection control and quality assurance meetings. RN-A stated there had been no documented analysis of the collected data to determine in the identified infections were related or spreading, nor had any</p> | 21390         |   |                    |

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00636</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>02/15/2017</b> |
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| NAME OF PROVIDER OR SUPPLIER<br><br><b>CENTRACARE HEALTH PAYNESVILLE KORONIS MAI</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>200 FIRST STREET WEST<br/>PAYNESVILLE, MN 56362</b> |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| 21390              | <p>Continued From page 7</p> <p>action plans been developed to address the increasing infection incidence rate identified on the reports.</p> <p>A facility Infection Prevention and Control Program policy dated 2/2017, identified the infection control program was used to, "Decrease the risk of infection to residents and personnel, monitor for occurrence of infection, implement appropriate control measures, identify and correct problems relating to infection prevention practices, and maintain compliance with state and federal regulations relating to infection prevention." Further, the policy directed staff to complete on-going monitoring of infections amongst residents and employees and document record of community acquired and health-care associated infections.</p> <p>The policy did not identify any steps to ensure the collected data was routinely reviewed and analyzed to determine if infections were spreading, or if any action plans needed to be developed to address the identified infections.</p> <p>SUGGESTED METHOD OF CORRECTION:<br/>The director of nursing and/or their designee could review the facility's policy and procedures for monitoring, tracking, trending and analyzing infections treated within the facility. She could then monitor this on a regular basis to ensure compliance.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p> | 21390         |   |                    |