DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: ITKD Facility ID: 00722

	PARI I -	TO BE COMPI	LEIEDBY	THE STAT	IE SURVEY AGENCY	ı	Facility ID: 00/22
1. MEDICARE/MEDICAID PROVIDI (L1) 245433	ER NO.	3. NAME AND AI (L3) SYLVAN CO	OURT			4. TYPE OF ACTIO	N: 7 (L8) 2. Recertification
2.STATE VENDOR OR MEDICAID	NO.	(L4) 112 ST OLA	AF AVENUE S	OUTH		3. Termination	4. CHOW
(L2) 490617900		(L5) CANBY, MI	N		(L6) 56220	5. Validation 7. On-Site Visit	6. Complaint 9. Other
5. EFFECTIVE DATE CHANGE OF	OWNERSHIP	7. PROVIDER/SU	JPPLIER CATEO	GORY	<u>02</u> (L7)		
(L9)		01 Hospital	05 HHA	09 ESRD	13 PTIP 22 CLIA	8. Full Survey After	Complaint
6. DATE OF SURVEY 06/01	/ 2016 (L34)	02 SNF/NF/Dual	06 PRTF	10 NF	14 CORF	FIGGAL WEAD ENDIN	JC DATE (L25)
8. ACCREDITATION STATUS:	(L10)	03 SNF/NF/Distinct	07 X-Ray	11 ICF/IID	15 ASC	FISCAL YEAR ENDIN	NG DATE: (L35)
0 Unaccredited 1 TJC 2 AOA 3 Other		04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	06/30	
11LTC PERIOD OF CERTIFICATION	N	10.THE FACILITY		AS:			
From (a):		X A. In Complia	ance With		And/Or Approved Waivers Of	The Following Requireme	ents:
To (b):			equirements		2. Technical Personnel	6. Scope of Se	rvices Limit
		•	e Based On:		3. 24 Hour RN	7. Medical Dir	
12. Total Facility Beds	58 (L18)	1. A	cceptable POC		4. 7-Day RN (Rural SI	NF) 8. Patient Room	n Size
13.Total Certified Beds	58 (L17)	B. Not in Comp	oliance with Progr	am	5. Life Safety Code	9. Beds/Room	
		Requirements	and/or Applied	Waivers:	* Code: A	(L12)	
14. LTC CERTIFIED BED BREAKDO	OWN				15. FACILITY MEETS		
18 SNF 18/19 SNF	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)	
58							
(L37) (L38)	(L39)	(L42)	(L43)				
16. STATE SURVEY AGENCY REM	ARKS (IF APPLICA	ABLE SHOW LTC CA	ANCELLATION	DATE):			
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVEY AGENCY	Y APPROVAL	Date:
Tammy Williams, HFE N	IEII		06/08/2016	(L19)	Mark Meath	, Enforcement Spec	ialist 07/12/2016 (L20)
PA	RT II - TO BE	COMPLETED I	BY HCFA RI	EGIONAI	OFFICE OR SINGLE S	STATE AGENCY	
19. DETERMINATION OF ELIGIBIE			MPLIANCE WITH	H CIVIL		uncial Solvency (HCFA-257) rol Interest Disclosure Stmt (
X 1. Facility is Eligible to F	Participate				3. Both of the Abov	e :	
2. Facility is not Eligible	(L21)						
22. ORIGINAL DATE	23. LTC AGREE	MENT 2	4. LTC AGREEN	MENT	26. TERMINATION ACTION	i: ((L30)
OF PARTICIPATION	BEGINNING	G DATE	ENDING DA	TE	VOLUNTARY 0	<u>INVOLUN</u>	<u>ITARY</u>
02/01/1987					01-Merger, Closure	05-Fail to M	Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburs	sement 06-Fail to N	Meet Agreement
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Termination	on <u>OTHER</u>	
	A. Suspension	n of Admissions:			04-Other Reason for Withdrawal	07-Provide	er Status Change
(L27)			(L44)			00-Active	
(L27)	B. Rescind S	uspension Date:					
			(L45)				
28. TERMINATION DATE:	29). INTERMEDIARY	/CARRIER NO.		30. REMARKS		
		03001					
	(L28)			(L31)			
31. RO RECEIPT OF CMS-1539	32	2. DETERMINATION	N OF APPROVAI	L DATE			
	(L32)	05/31/2016		(L33)	DETERMINATION APP	ROVAL	
						*	



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245433

July 12, 2016

Ms. Nancy Salmon, Administrator Sylvan Court 112 St Olaf Avenue South Canby, Minnesota 56220

Dear Ms. Salmon:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective May 16, 2016 the above facility is certified for:

58 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 58 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered June 8, 2016

Ms. Nancy Salmon, Administrator Sylvan Court 112 St Olaf Avenue South Canby, Minnesota 56220

RE: Project Number S5433026

Dear Ms. Salmon:

On April 21, 2016, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on April 14, 2016. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On June 1, 2016, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on May 5, 2016 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on April 14, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of May 16, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on April 14, 2016, effective May 16, 2016 and therefore remedies outlined in our letter to you dated April 21, 2016, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697

	_		IFICATIO	N REVISIT R	EPORI			
PROVIDER / SUPPLIER / CLIA /	MULTIPLE CON	STRUCTION					DATE OF REVI	SIT
IDENTIFICATION NUMBER 245433	A. Building B. Wing					Y2	6/1/2016	Y3
NAME OF FACILITY				STREET ADDRESS, CI	ΓΥ, STATE, ZIF	CODE		
SYLVAN COURT				112 ST OLAF AVENUE	SOUTH			
				CANBY, MN 56220				
This report is completed by a qua- program, to show those deficience corrected and the date such corre- provision number and the identified the survey report form).	eies previously repective action was	orted on the accomplishe	CMS-2567, State d. Each deficienc	ement of Deficiencies and by should be fully identified	d Plan of Cor ed using eith	rection, that have er the regulation or	r LSC	
ITEM	DATE	ITEM		DATE	ITEM		DAT	E
Y4	Y5	Y4		Y5	Y4		Y5	;
ID Prefix F0242	Correction	ID Prefix	F0282	Correction	ID Prefix	F0312	Corre	ection
								, , , , ,
483.15(b) Reg. #	Completed	Reg. #	483.20(k)(3)(ii)	Completed	Reg. #	483.25(a)(3)	Comp	pleted
LSC	05/16/2016	LSC		05/06/2016	LSC		05/16	/2016
ID Prefix	Correction	ID Prefix		Correction	ID Prefix		Corre	ection
	_							
Reg. #	Completed	Reg. #		Completed	Reg. #		Com	pleted
LSC	_	LSC			LSC			
ID Prefix	Correction	ID Prefix		Correction	ID Prefix		Corre	ection
Reg. #	Completed	Reg. #		Completed	Reg. #		Com	pleted
LSC	_	LSC			LSC			
ID Prefix	Correction	ID Prefix		Correction	ID Prefix		Corre	ection
Reg. #	Completed	Reg. #		Completed	Reg. #		Com	pleted
LSC		LSC			LSC			
ID Prefix	Correction	ID Prefix		Correction	ID Prefix		Corre	ection
Reg. #	Completed	Reg. #		Completed	Reg. #		Com	pleted
LSC		LSC			LSC			

CMS RO (INITIALS) CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF FOLLOWUP TO SURVEY COMPLETED ON UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? YES NO 4/14/2016

TITLE

SIGNATURE OF SURVEYOR

32603

DATE

DATE

06/08/2016

Х

REVIEWED BY

REVIEWED BY

(INITIALS) GA/mm

REVIEWED BY

STATE AGENCY

REVIEWED BY

DATE

DATE

06/01/2016

POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER	MULTIPLE CONSTRUCTION A. Building 01 - MAIN BUILDING 01		DATE OF REVISIT	
245433 _{Y1}	B. Wing	Y2	5/5/2016	Y3
NAME OF FACILITY		STREET ADDRESS, CITY, STATE, ZIP CODE		
SYLVAN COURT		112 ST OLAF AVENUE SOUTH		
		CANBY, MN 56220		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEI Y4		DATE Y5	ITEM Y4		DATE Y5	ITEM Y4			DATE Y5
ID Prefix		Correction	ID Prefix		Correction	ID Prefix			Correction
Reg.#	NFPA 101	Completed	Reg. #	101	Completed	Reg.#	NFPA 101		Completed
LSC	K0018	04/21/2016	LSC K0025	(04/25/2016	LSC	K0038		04/29/2016
ID Prefix		Correction	ID Prefix		Correction	ID Prefix			Correction
Reg.#	NFPA 101	Completed	Reg. #	101	Completed	Reg. #			Completed
LSC	K0062	04/29/2016	LSC K0144	(04/19/2016	LSC			
ID Prefix	_	Correction	ID Prefix		Correction	ID Prefix			Correction
Reg.#		Completed	Reg. #	(Completed	Reg. #			Completed
LSC			LSC			LSC			
ID Prefix		Correction	ID Prefix		Correction	ID Prefix			Correction
Reg. #		Completed	Reg. #	(Completed	Reg. #			Completed
LSC			LSC			LSC			-
ID Prefix		Correction	ID Prefix		Correction	ID Prefix			Correction
Reg.#		Completed	Reg. #	(Completed	Reg. #			Completed
LSC			LSC			LSC			
REVIEWE STATE AG		REVIEWED BY (INITIALS) TL/mm	DATE 06/08/2016	SIGNATURE OF SUR	36536			DATE 05/0	5/2016
REVIEWE CMS RO	D BY	REVIEWED BY (INITIALS)	DATE	TITLE				DATE	
FOLLOWUP TO SURVEY COMPLETED ON 4/13/2016		CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? YES NO						s 🗆 NO	

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: ITKD

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	HE STATI	E SURVEY AG	ENCY	F	acility ID: 00722
1. MEDICARE/MEDICAID PROVIDE (L1) 245433 2.STATE VENDOR OR MEDICAID N (L2) 490617900		3. NAME AND ADD (L3) SYLVAN CO (L4) 112 ST OLAI (L5) CANBY, MN	URT FAVENUE SOUT		(L6) 56220		4. TYPE OF ACTION: 1. Initial 3. Termination 5. Validation	2 (L8) 2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF (L9)		7. PROVIDER/SUF	05 HHA	09 ESRD	<u>02</u> (L7) 13 PTIP	22 CLIA	7. On-Site Visit 8. Full Survey After Con	9. Other mplaint
6. DATE OF SURVEY 04 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Othe	/14/2016 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR ENDING 06/30	DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 13. Total Certified Beds 14. LTC CERTIFIED BED BREAKDOV 18 SNF 18/19 SN 58 (L37) (L38)	58 (L18) 58 (L17) WN IF 19 SNF (L39)	X B. Not in Com Requirements a ICF (L42)	nce With quirements Based On: Acceptable POC pliance with Program and/or Applied Waiv IID (L43)		2. Tech 3. 24 H 4. 7-Da	nnical Personnel Jour RN ay RN (Rural SNF) Safety Code B* MEETS	E-Following Requirements: 6. Scope of Servi 7. Medical Direct 8. Patient Room S 9. Beds/Room (L12) (L15)	tor
17. SURVEYOR SIGNATURE Beth Nowling		Date :	05/06/2016	(L19)		vey agency ap	proval ogram Specialist	Date: 05/19/2016 (L20)
DETERMINATION OF ELIGIBIL	ITY Participate		D BY HCFA RE		21. 1. 5	Statement of Financi	EE AGENCY ial Solvency (HCFA-2572) interest Disclosure Stmt (HCFA	1513)
22. ORIGINAL DATE OF PARTICIPATION 02/01/1987 (L24)	23. LTC AGREEM BEGINNING (L41)		24. LTC AGREEME ENDING DATI (L25)		26. TERMINAT VOLUNTARY 01-Merger, Closu 02-Dissatisfaction	00	INVOLUNT. 05-Fail to Me	ARY eet Health/Safety eet Agreement
25. LTC EXTENSION DATE: (L27)	27. ALTERNATIV A. Suspension B. Rescind Sus	of Admissions:	(L44) (L45)		03-Risk of Involu		OTHER 07-Provider S 00-Active	Status Change
28. TERMINATION DATE:	(L28)). INTERMEDIARY/C 03001	ARRIER NO.	(L31)	30. REMARKS			
31. RO RECEIPT OF CMS-1539	(L32)	2. DETERMINATION (OF APPROVAL DAT	ΓΕ (L33)	DETERMINA	ATION APPRO	VAI	



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered April 21, 2016

Ms. Nancy Salmon, Administrator Sylvan Court 112 St Olaf Avenue South Canby, Minnesota 56220

RE: Project Number S5468026

Dear Ms. Salmon:

On April 14, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Sylvan Court April 21, 2016 Page 2

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gail Anderson, Unit Supervisor
Fergus Falls Survey Team
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
1505 Pebble Lake Road, Suite 300
Fergus Falls, Minnesota 56537-3858

Email: gail.anderson@state.mn.us

Phone: (218) 332-5140 Fax: (218) 332-5196

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by May 24, 2016, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by May 24, 2016 the following remedy will be imposed:

• Per instance civil money penalty. (42 CFR 488.430 through 488.444)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by July 14, 2016 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the

Sylvan Court April 21, 2016 Page 5

result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by October 14, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

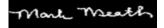
Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections Minnesota Department of Public Safety State Fire Marshal Division

Email: tom.linhoff@state.mn.us

Phone: (651) 430-3012 Fax: (651) 215-0525 Sylvan Court April 21, 2016 Page 6

Feel free to contact me if you have questions related to this eNotice.

Sincerely,



Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: mark.meath@state.mn.us Telephone: (651) 201-4118

Fax: (651) 215-9697

PRINTED: 05/06/2016 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			COMPLETED	
		245433	B. WING _		04/14/2016	
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOULI CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE COMPLÉTION	
F 000	INITIAL COMMENT	ΓS	F 00	00		
	as your allegation on Department's accept enrolled in ePOC, y at the bottom of the form. Your electronic	of correction (POC) will serve of compliance upon the otance. Because you are your signature is not required of first page of the CMS-2567 ic submission of the POC will cion of compliance.				
F 242 SS=D	be used as verification of compliance. Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. 483.15(b) SELF-DETERMINATION - RIGHT TO MAKE CHOICES		F 24	42	5/16/16	
	schedules, and hea her interests, asses interact with member inside and outside t	e right to choose activities, alth care consistent with his or esments, and plans of care; ers of the community both the facility; and make choices is or her life in the facility that he resident.				
	by: Based on interview facility failed to prov	NT is not met as evidenced and document review the vide bathing based on resident 2 residents (R52) reviewed for		It is the policy of Sylvan Court to have resident as right to make choices a communicate this choice verbally care plan and grid sheet to frontlin Resident #52 was re-interviewed by RNCC on 4/14/16 to verify her wis	and to or via e staff.	
	Review of R52's qu (MDS) dated 12/31/	arterly Minimum Data Set /15, identified R52 had cluded major depressive		type of bath. Her expressed choice for 1 tub bath a week and 1 showed week. Care plan and grid sheets adjusted to accommodate her wisless.	e was er per were	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

Electronically Signed 05/02/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIP A. BUILDING	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		245433	B. WING		04/-	14/2016	
NAME OF I	PROVIDER OR SUPPLIER		1	STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220	•		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROVIDEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 242	disorder, anxiety ar identified R52 was extensive assistant living (ADL's) include tub bath. Review of R52's addidentified R52 had a personal preference important to R52 to had preferred. Review of R52's carevealed R52 desirextensive assist of one to bathe. R52's important to her to Review of R52's carevealed R52 requily wednesdays and Service and R52's carevealed R52 requily wednesdays and Service of R52's carevealed R52's careve	and chronic pain. The MDS cognitively intact, required be with all activities of daily ding bathing and preferred a semission MDS dated 10/6/15, been interviewed on her less and identified it was very choose what type of bath she less are also listed it was very choose a TUB BATH !!! The grid printed 4/12/16, are dassistance of one staff on Sunday am's for a bath. The conference review forms and 1/12/16, both lacked arding personal preferences are preferred. The product of the product of the preferred in the product of the preferred in the p	F 242	New comprehensive resident chorassessment will be implemented 2016. We will begin using the ass for all new admissions beginning I 2016 and will assign to have compon each current resident by May 1 Policy referring to resident choice updated by May 6, 2016 to reflect assessment process. Staff education on resident choice new assessment process will be completed by May 6, 2016. DON will develop audit tool regard resident choice by May 6, 2016. Twill be completed monthly x 3 morall residents. Audit findings will be at monthly QAPI meetings x 3 moralso reported to Medical Executive Committee on a quarterly basis for month period.	May 6, essment May 6, oleted 6, 2016. will be the new e and the ling his audit of the for shared of the stand the eliminate of the		

	D PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION G		COMPLETED		
		245433	B. WING _		04	/14/2016		
NAME OF	PROVIDER OR SUPPLIER COURT			STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE		
F 242	shower. R52 stated a bath since her ad On 4/13/16, at 1:36 stated R52 was showed Wednesday and Streceived a shower R52 preferred a bapreference for bath residents care grids cares and assistant was unaware R52's preferred a tub bath On 4/13/16, at 1:37 received a shower unaware R52 prefer On 4/13/16, at 2:44 stated she was unopreferred showers. plan had indicated to have a tub bath. asked quarterly with bathing preference want a shower. RN conference review 1/12/16, both lacked On 4/3/16, at 3:09 preference. The DON states to determine reside activity director wood of admission and correference. The DO residents bathing presidents b	I she did not recall having had mission. I p.m. nursing assistant (NA)-A owered twice a week on undays. NA-A stated R52 had that morning and was unaware th. NA-A stated residents ing would be listed on the NA-A stated she would follow to determine what type of ce the resident needed. NA-A scare grid had identified she	F 24					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	TIPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED	
		245433	B. WING		04/1	4/2016
NAME OF F	PROVIDER OR SUPPLIER COURT			STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 242 F 282 SS=D	quarterly with care of bathing preferences changes needed to Review of a facility Residents and Interrevised 11/15, reverinterdisciplinary proneeds of the reside services to attain or practicable level of facility staff to assess preferences and to preferences into the directed staff to corcare to all persons 483.20(k)(3)(ii) SEF PERSONS/PER CATThe services provided by the services provided by the services provided to the services provided by the services provided by the services provided by the services provided to the services provided by	conferences regarding their is, as well as to ask if any be made. policy titled Assessment of redisciplinary Plan of Care, aled a facility purpose for an cess to meet individualized ints for necessary care and maintain their highest well being. The policy directed incorporate resident personal incorporate resident plan of care. The policy inmunicate residents plan of involved in that residents care.	F 2			5/6/16
	by: Based on observat review the facility fa care for bathing pre (R52) reviewed for residents (R54) rev living (ADLs) who w Findings Include: Review of R52's ca	ion, interview and document liled to implment the plan of eferences for 1 or 2 residents choices and for 1 of 3 iewed for activities of daily were dependent on staff.		Care plan and grid sheet for Resid #52 was updated on 4/15/16 to refl resident s wishes of 1 shower per and one tub bath per week. All other residents will be interviewed May 6, 2016 to make sure they have no changes in preference since morecent care conference. If any have changes, their care plans and grid will also be updated by May 6, 2016 DON will develop audit tool regarding	ect week ed by ve had ost e sheets 5.	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		245433	B. WING		04/	14/2016	
NAME OF	PROVIDER OR SUPPLIER		1	STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220	,		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE	
F 282	extensive assist of one to bathe. R52's important to her to On 4/11/16, at 6:44 been given the cho she preferred. R52 shower, though pre On 4/13/16, at 8:13 interview, R52 state that morning and w R52 stated she had staff after she was bathing she preferr the staff she would shower. R52 stated a bath since her ad On 4/13/16, at 1:36 stated R52 was shower R52 preferred a bapreference for bath residents care grid. resident care grids cares and assistant was unaware R52's preferred a tub bath On 4/13/16, at 1:37 received a shower unaware R52 preference for days and a sistent was unaware R52's preferred a tub bath On 4/13/16, at 1:37 received a shower unaware R52 preference for days and a sistent was unaware R52 preference on 4/13/16, at 2:44 stated she was uncompared to the side of the side	two to transfer and assist of a care also listed it was very choose a TUB BATH !!! p.m. R52 stated she had not ice on what type of bathing stated she had received a aferred a tub bath. 7 a.m. during a follow up ed she had received a shower rould have preferred a bath. If thought she was asked by admitted about what type of ed. R52 stated she had told prefer a bath and not a lishe did not recall having had mission. 8 p.m. nursing assistant (NA)-A bwered twice a week on undays. NA-A stated R52 had that morning and was unaware th. NA-A stated residents ing would be listed on the NA-A stated she would follow to determine what type of ce the resident needed. NA-A stated grid had identified she	F 282	planning of resident choice by Ma 2016. This audit will be complete monthly x 3 months for all reside Audit findings will be shared at m QAPI meetings x 3 months and a reported to Medical Executive Co on a quarterly basis for that 3 moperiod.	d ents. onthly also ommittee		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	TIPLE CONSTI		(X3) DATE SURVEY COMPLETED	
		245433	B. WING			04	/14/2016
NAME OF F	PROVIDER OR SUPPLIER			112 ST OL	DDRESS, CITY, STATE, ZIP CODE .AF AVENUE SOUTH MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORREC EACH CORRECTIVE ACTION SHO OSS-REFERENCED TO THE APPI DEFICIENCY)	OULD BE	(X5) COMPLETION DATE
F 282	to have a tub bath. asked quarterly with bathing preference want a shower. R54's care plan, da weakness and decrease plan goal was needed to perform various intervention assistance of staff various grooming in assist with hair, and lacked direction for scissors as needed On 4/11/16, at 6:12 seated in a chair, we present, in the come evening meal. R54 which extended from the way down to be throat/neck. R54 hupper lip with sever hairs that protruded mouth. R54 also has straight hairs that s	RN-A stated residents were a care conferences about and was unaware R52 did not atted 3/21/16 identified R54 had reased functional status. R54's to receive the assistance she ADLs. The care plan listed as which included R54 needed with personal hygiene, trim file d to trim R54's facial whiskers eded. grid dated 4/12/16 listed atterventions which included to d nail care. However, the grid trim of facial whiskers with length. p.m. R54 was observed with several other residents munity dining room during the had thick gray facial hair m both sides of her lip line all	F 2	82	DETIGIENCI)		
	hair was styled. On 4/12/16, at 3:30 chair in her room ha	p.m. R54 was seated in a aving her finger nails painted were in new-condition and					

	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION A. BUILDING			COMPLETED			
		245433	B. WING			04/	14/2016
NAME OF	PROVIDER OR SUPPLIER COURT			11	REET ADDRESS, CITY, STATE, ZIP CODE 2 ST OLAF AVENUE SOUTH ANBY, MN 56220	,	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 282	stylish, and her hair facial hair remained and throat area. On 4/13/16, at 12:1 community dining residents, during the observed to have the from both sides of the chin to her thrown hairs on her upper coarse straight hair corner of her mouth black, course straight er right lower cheef on 4/13/16, at 1:07 (LPN-A) stated the responsible to cheef hair every morning, removed before residents to be offer morning, and as the R54's care plan and confirmed the nursi shaving for R54. On 4/13/16, at 2:49 never removed faci resident in the facility should be removed and stated the usual on a woman was pupart of their morning. On 4/13/16, 2:52 p. facility practice was	was styled. The long, coarse don R54's upper lip, cheek 3 p.m. R54 was seated in the pom with many other enoon meal, and again was nick gray facial hair extending ner lip line all the way down to at/neck. R54 had many gray lip with several long, black, so that protruded from each note. R54 also had 2 very long with the training assistant's (NAs) were like female residents for facial and any facial hair was to be sidents came out of their room estated she would expect red facial hair removal every ey needed it. She confirmed donursing care grid and ng care grid did not include p.m. NA-C stated she had all hair from any female ty. She confirmed facial hair every morning and as needed all facility practice if facial hair resent, to offer to remove it as		282			

-	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		, ,	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245433	B. WING		04/14/2016	
NAME OF F	PROVIDER OR SUPPLIER COURT			STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F 282	during morning or r	ige 7 night-time cares. She indicated if R54 required facial hair	F 282	2		
F 312 SS=D	On 4/14/16, at 8:22 a.m. Clinical Manager, (CM-A) stated the NAs were responsible to check residents for facial hair everyday with morning cares. CM-A confirmed R54's care plan, and nursing care grid. She confirmed R54's facial hair, and stated she knew R54 had some "wild, crazy hairs" before and R54 had wanted the facial hair removed. She confirmed R54 liked being well groomed, got her nails painted routinely, and went to the beauty shop every week. F 312 SS=D A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.		F 312	2		5/16/16
	by: Based on observatoreview, the facility of provided with groon who were depende activities of daily live. Findings include: R54's quarterly Min 3/10/16 identified Rincluded dementia,	NT is not met as evidenced tion, interview, and document ailed to ensure assistance was ming for 1 of 3 residents (R54) nt on staff for assistance with ing (ADL). simum Data Set (MDS) dated 154 had diagnoses which depression and heart failure. R54 had severe cognitive		It is the policy of Sylvan Court to as all residents are properly groomed vincludes removal of facial hair unless resident refuses removal of same. grooming tasks are to be described resident scare plan and grid sheet frontline staff. Resident # 54 was assisted to remotacial hair on afternoon of 4/21/16. sheet and care plan were updated to include specific plan to remove facial weekly and as needed for this resident.	which ss Daily I on the t to ove Grid to al hair	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245433	B. WING		04/14/2016		
NAME OF I	PROVIDER OR SUPPLIER COURT			11	TREET ADDRESS, CITY, STATE, ZIP CODE 12 ST OLAF AVENUE SOUTH EANBY, MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 312	impairment, and rewith personal hygie daily living (ADLs). R54's care plan, daweakness and decrease plan goal was needed to perform various intervention assistance of staff various grooming in assist with hair, and lacked direction for scissors as needed On 4/11/16, at 6:12 seated in a chair, was present, in the come evening meal. R54 which extended from the way down to be throat/neck. R54 hupper lip with sever hairs that protruded mouth. R54 also has straight hairs that scheek. R54's finger clothes were in new hair was styled. On 4/12/16, at 3:30 chair in her room haby staff, her clothes stylish, and her hair	quired extensive assistance ne, shaving and all activities of ted 3/21/16 identified R54 had reased functional status. R54's to receive the assistance she ADLs. The care plan listed as which included R54 needed with personal hygiene, trim file d to trim R54's facial whiskers eded. grid dated 4/12/16 listed needed with personal hygiene, trim file d to trim R54's facial whiskers eded. grid dated 4/12/16 listed needed to d nail care. However, the grid trim of facial whiskers with length. p.m. R54 was observed with several other residents munity dining room during the had thick gray facial hair m both sides of her lip line all	F3	312	All residents were checked for neeremoval of facial hair on 4/22/16. Care plans and grid sheets will be updated by 4/28/16 to address remfemale facial hair weekly and as nemen to be shaved daily. Resident do not agree with this plan will have specific plans written for their preference Policy regarding resident personal grooming will be updated by 5/6/16 specific to each grooming task. Staff education on resident grooming/shaving process and policupdate will be completed by May 6. DON will develop audit tool regardifacial grooming by 5/16/16. This aube completed monthly x 3 months are sidents. Audit findings will be shamonthly QAPI meetings x 3 months also reported to Medical Executive Committee on a quarterly basis for month period.	oval of seded; so who se rence. to be cy 2016. ng idit will for all ared at so and	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		` '	TIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED		
		245433	B. WING		04	/14/2016	
NAME OF PROVIDER OR SUPPLIER SYLVAN COURT				STREET ADDRESS, CITY, STATE, ZIP C 112 ST OLAF AVENUE SOUTH CANBY, MN 56220			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	I SHOULD BE	(X5) COMPLETION DATE	
F 312	community dining residents, during the observed to have the from both sides of her chin to her thro hairs on her upper coarse straight hair corner of her mouth black, course straigher right lower cheef On 4/13/16, at 1:07 (LPN-A) stated the responsible to cheef hair every morning removed before residents to be offer morning, and as the R54's care plan and confirmed the nurse shaving for R54. On 4/13/16, at 2:49 never removed fact resident in the facil should be removed and stated the usus on a woman was perfectly particles was facial hair on any reduring morning or reduring morning or reduring morning or residents.	a p.m. R54 was seated in the room with many other are noon meal, and again was hick gray facial hair extending her lip line all the way down to at/neck. R54 had many gray lip with several long, black, as that protruded from each h. R54 also had 2 very long ght hairs which stuck out from eak. To p.m. licensed practical nurse nursing assistant's (NAs) were ck female residents for facial, and any facial hair was to be sidents came out of their room stated she would expect ared facial hair removal every ey needed it. She confirmed d nursing care grid and ing care grid did not include to p.m. NA-C stated she had ial hair from any female ity. She confirmed facial hair are years are grid and as needed al facility practice if facial hair resent, to offer to remove it as	F3	12			

	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245433	B. WING		04	/14/2016	
NAME OF PROVIDER OR SUPPLIER SYLVAN COURT				STREET ADDRESS, CITY, STATE, ZIP CODE 112 ST OLAF AVENUE SOUTH CANBY, MN 56220			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETION DATE	
F 312	removal. On 4/14/16, at 8:22 (CM-A) stated the N residents for facial cares. CM-A confirmursing care grid. Shair, and stated she crazy hairs" before hair removed. She groomed, got her n went to the beauty stated the policy was to residents as necess of life. The policy in residents with vario and lower body dredevices such as a life.	a.m. Clinical Manager, NAs were responsible to check hair everyday with morning med R54's care plan, and the confirmed R54's facial e knew R54 had some "wild, and R54 had wanted the facial confirmed R54 liked being well ails painted routinely, and shop every week. Ty policy, Activities of Daily ed 11/15, identified the purpose provide assistance to sary and improve their quality cluded directions for assisting us ADLs which included upper ssing, and use of assistive eg brace. However, the policy etions for grooming for female	F3	12			

T5433024

PRINTED: 05/03/2016 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING 01 - MAIN BUILDING 01 B. WING 245433 04/13/2016 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 112 ST OLAF AVENUE SOUTH SYLVAN COURT **CANBY, MN 56220** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 INITIAL COMMENTS K 000 Fire Safety: THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. A Life Safety Code Survey was conducted by the Minnesota Department Of Public Safety, State Fire Marshal Division. At the time of this survey, Sanford Canby Medical Center - Sylvan Court was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care. PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY **DEFICIENCIES (K-TAGS) TO:** HEALTH CARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION 444 CEDAR STREET, SUITE 145 ST. PAUL, MN 55101-5145, or (X6) DATE LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Facility ID: 00722

Electronically Signed

FORM CMS-2567(02-99) Previous Versions Obsolete

05/02/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(, , , , , , , , , , , , , , , , , , ,	PLE CONSTRUCTION G 01 - MAIN BUILDING 01		(X3) DATE SURVEY COMPLETED			
	245433		B. WING _		04	04/13/2016		
NAME OF PROVIDER OR SUPPLIER SYLVAN COURT				STREET ADDRESS, CITY, STATE, ZIP COI 112 ST OLAF AVENUE SOUTH CANBY, MN 56220	DE			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE		
K 000	By e-mail to: Marian.Whitney@s and Angela.Kappenma	state.mn.us	K 00	0				
	1. A description of to correct the defice. 2. The actual, or possible 1. The name and/of	what has been, or will be, done iency. roposed, completion date. or title of the person						
	Sanford Canby Me a 2-story building was constructed at building was const determined to be constructed and the same of the most recent and 1999 and determined to be construction. Becauthe 3 additions me	rection and monitoring to ence of the deficiency. Idical Center Nursing Home is with full basement. The building to 4 different times. The original ructed in 1941 and was of Type I(332) construction. In was constructed and was of Type I(332) construction. In was constructed and of Type I(332) construction. In was constructed in ded to be of Type II(111) ause the original building and the construction type allowed gs, the facility was surveyed as						
	fire alarm system of corridors and space	y sprinklered. The facility has a with smoke detection in the es open to the corridors that is matic fire department						

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	PLE CONSTRUCTION IG 01 - MAIN BUILDING 01		SURVEY PLETED
		245433	B. WING		04/	13/2016
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COL 112 ST OLAF AVENUE SOUTH CANBY, MN 56220	DE	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
K 000	and had a census of the requirement at	cility has a capacity of 58 beds of 42 at time of the survey. 42 CFR Subpart 483.70(a) is	K 00	00		
K 018 SS=E	Doors protecting or required enclosures hazardous areas sl as those constructed core wood, or capa 20 minutes. Cleara and floor covering in fully sprinklered required to resist the no impediment to the open devices that in pushed or pulled as provided with a me	priced by: FETY CODE STANDARD pridor openings in other than a sof vertical openings, exits, or hall be substantial doors, such an additional substantial doors, such an additional substantial doors, such a substantial doors and least not exceeding fire for at least not exceeding 1 inch. Doors are passage of smoke. There is the closing of the doors. Hold release when the door is the permitted. Doors shall be an an suitable for keeping the doors meeting 19.3.6.3.6 are	K 0°	18		4/21/16
	permitted. Door fra made of steel or ot with 8.2.3.2.1. Rollo CMS regulations in 19.3.6.3 This STANDARD in Based on observat facility failed to ma 5 corridor doors ac section 19.3.6.3.1. affect the safety of undetermined amounts and second access corridors in Findings include:	mes shall be labeled and her materials in compliance er latches are prohibited by all health care facilities. Is not met as evidenced by: tion and staff interview, the intain the smoke resistance of cording to NFPA 101 LSC (00). This deficient practice could 23 of the 42 residents and an ount of staff and visitors, if were allowed to enter the exit		The corridor doors on rooms and 230 were adjusted to fit the frame by adjusting the hingest installing smaller latch plates proper closure. All other corrivers audited and adjusted as The over-the-door pulley apporter removed from the corridor of All staff and related department reminded not to use over-the on corridor doors. No other owere affected. A latching device was installed.	ightly in the s and to ensure ridor doors is needed. aratus was room 210. ents were door hooks corridor doors	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1)		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′		E CONSTRUCTION 01 - MAIN BUILDING 01		SURVEY
		245433	B. WING			04/	3/2016
NAME OF I	PROVIDER OR SUPPLIER			11	TREET ADDRESS, CITY, STATE, ZIP CODE 12 ST OLAF AVENUE SOUTH ANBY, MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORREC' (EACH CORRECTIVE ACTION SHOWN CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
K 018	revealed deficient of corridor doors: 1. Rooms 101, 14 the frame. 2. Room 210 was	age 3 ervations and staff interview conditions on the following 3 and 230 do not fit tightly in obstructed from closing. ast corridor storage doors lack	K)18	floor corridor door to a storage of The Plant Operations Manager of responsible for correction and we continuing compliance.	was	
K 025 SS=E	Director of Plant O NFPA 101 LIFE SA Smoke barriers sh least a one half ho constructed in acco barriers shall be pe atrium wall. Windo fire-rated glazing of	lition was verified by the perations AFETY CODE STANDARD all be constructed to provide at ur fire resistance rating and ordance with 8.3. Smoke ermitted to terminate at an ws shall be protected by r by wired glass panels and	K	025	ia a		4/25/16
	Based on observation determined that the smoke barrier wall 101-2000 edition, \$8.3.2, and 8.3.6. Tallow the products throughout the faccould affect 23 of the smoke barrier walls.	7.5 is not met as evidenced by: itions and staff interview, it was e facility failed to maintain s in accordance with NFPA Sections 19.3.7.1, 19.3.7.3, his deficient practice could of combustion spread sility in the event of a fire which he 42 residents as well as an aber of staff and visitors.			The smoke barrier wall penetra rooms 241 and 111 were sealed fireproof material. An audit of did not reveal any other unsealed penetrations. The Plant Operations Manager responsible for correction and we continuing compliance.	l with other areas ed was	
	on 04/13/2016 obstrevealed penetrations smoke barriers.	r between 8:15 am to 12:00 pm ervations and staff interview ons above the ceiling in two ne located on the second floor d one located on the first floor					

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION 11 - MAIN BUILDING 01		SURVEY PLETED
		245433	B. WING			04/	13/2016
NAME OF F	ROVIDER OR SUPPLIER			11	REET ADDRESS, CITY, STATE, ZIP CODE 2 ST OLAF AVENUE SOUTH ANBY, MN 56220		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
K 025	Continued From pa	age 4	ΚC)25			
K 038	Director of Plant O NFPA 101 LIFE SA	FETY CODE STANDARD	ΚC	38			4/29/16
	accessible at all tin 7.1. 19.2.1 This STANDARD Based on observa facility failed to ma accordance with th NFPA 101 Life Saf This decficient pra	nged so that exits are readily nes in accordance with section is not met as evidenced by: ition and staff interview the intain a means of egress in the egress requirements of ety Code (00) section 7.1.10.1, otice could affect the safe and an undetermined amount of			Items being stored in lower level have been removed. The Plant Operations Manager waresponsible for correction and will continuing compliance.	s	
	on 04/13/2016 obs	r between 8:15 am to 12:00 pm ervations and staff interview r on the lower level near the was being used for storage.					
K 062 SS=D	Director of Plant O NFPA 101 LIFE SA Required automati continuously maint	AFETY CODE STANDARD c sprinkler systems are tained in reliable operating	K	062			4/29/16
	periodically. 19.7.5 9.7.5 This STANDARD Based on docume with staff, the facili and maintain the a	nspected and tested 7.6, 4.6.12, NFPA 13, NFPA 25, is not met as evidenced by: entation review and interview ty has failed to properly inspect automatic sprinkler system in IFPA 101 Life Safety Code (00),			The sprinkler head with paint on ir replaced. Regular environmental have not identified any other compromised sprinkler heads.		ž

STATEMENT OF DEFICIENCIES (X AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′		E CONSTRUCTION 01 - Main Building 01		TE SURVEY MPLETED	
		245433	B. WING			04/1	3/2016	
NAME OF F	PROVIDER OR SUPPLIER			11	TREET ADDRESS, CITY, STATE, ZIP CODE I2 ST OLAF AVENUE SOUTH ANBY, MN 56220			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE	
K 062	of Sprinkler System for the Inspection, Water Based Fire I deficient practice d sprinkler system is fully operational in	age 5 4.6.12, NFPA 13 Installation ns (99), and NFPA 25 Standard Testing and Maintenance of Protection Systems, (98). This oes not ensure that the fire functioning properly and is the event of a fire and could n undetermined amount of	K	062	The Plant Operations Manager was responsible for correction and will a continuing compliance.			
K 144 SS=F	on 04/13/2016 obs revealed a sprinkle hazard waste stora sprinkler head. This deficient cond Director of Plant O NFPA 101 LIFE SA	FETY CODE STANDARD	К	144			4/19/16	
	under load for 30 n in accordance with 3-4.4.1 and 8-4.2 (110) This STANDARD Based on docume interview, the facili generators in acco of 2000 NFPA 101 6-4.2 (a) & (b) and	ted weekly and exercised ninutes per month and shall be NFPA 99 and NFPA 110. NFPA 99), Chapter 6 (NFPA is not met as evidenced by: entation review and staff ty failed to test the emergency rdance with the requirements - 9.1.3 and 1999 NFPA 110 6-4.2.2. The deficient practice residents, staff, and visitors.			A column for cool down was added monthly generator log. Staff were instructed to make entry for cool do The generator has a timer set for a automatic 5 minute cool down. Th Operations Manager was responsi correction and will assure continui compliance.	own. an e Plant ble for		
	on 04/13/2016 rec	r between 8:15 am to 12:00 pm ord review and staff interview rator cool down has not been						

	ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			TIPLE CONSTRUCTION ING 01 - Main Building 01	(X3) DA	(X3) DATE SURVEY COMPLETED		
		245433	B. WING	<u> </u>	04	/13/2016		
NAME OF PROVIDER OR SUPPLIER SYLVAN COURT				STREET ADDRESS, CITY, STATE, ZIP 112 ST OLAF AVENUE SOUTH CANBY, MN 56220				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFII TAG		N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE		
K 144	Continued From parecorded on the m This deficient conditions of Plant O	onthly log. dition was verified by the	K 1	44				
9								
r)								