



Protecting, Maintaining and Improving the Health of Minnesotans

Medicare Provider # 245595

July 22, 2014

Ms. Nancy Wepplo, Administrator
Good Samaritan Society - Westbrook
149 First Street, Box 218
Westbrook, Minnesota 56183

Dear Ms. Wepplo:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective June 23, 2014 the above facility is certified for:

40 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 40 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
Telephone: (651) 201-4112 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

July 22, 2014

Ms. Nancy Wepplo, Administrator
Good Samaritan Society - Westbrook
149 First Street, Box 218
Westbrook, Minnesota 56183

RE: Project Number S5595024

Dear Ms. Wepplo:

On June 10, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on June 4, 2014. This survey found the most serious deficiencies to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E) whereby corrections were required.

On July 21, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on June 4, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of June 23, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on June 4, 2014, effective June 23, 2014 and therefore remedies outlined in our letter to you dated June 10, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

| | | |
|--|---|--|
| (Y1) Provider / Supplier / CLIA / Identification Number 245595 | (Y2) Multiple Construction A. Building B. Wing | (Y3) Date of Revisit 7/21/2014 |
| Name of Facility GOOD SAMARITAN SOCIETY - WESTBROOK | | Street Address, City, State, Zip Code 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 |

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

| (Y4) Item | (Y5) Date | (Y4) Item | (Y5) Date | (Y4) Item | (Y5) Date |
|-----------------------------------|------------------------------------|------------------------|------------------------------------|-----------------|----------------------|
| ID Prefix F0431 | Correction Completed 06/21/2014 | ID Prefix F0441 | Correction Completed 06/23/2014 | ID Prefix _____ | Correction Completed |
| Reg. # 483.60(b), (d), (e) | | Reg. # 483.65 | | Reg. # _____ | |
| LSC _____ | | LSC _____ | | LSC _____ | |
| ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed |
| Reg. # _____ | | Reg. # _____ | | Reg. # _____ | |
| LSC _____ | | LSC _____ | | LSC _____ | |
| ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed |
| Reg. # _____ | | Reg. # _____ | | Reg. # _____ | |
| LSC _____ | | LSC _____ | | LSC _____ | |
| ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed | ID Prefix _____ | Correction Completed |
| Reg. # _____ | | Reg. # _____ | | Reg. # _____ | |
| LSC _____ | | LSC _____ | | LSC _____ | |

| | | | | |
|-------------------|-----------------------|---------------------|---------------------------------|---------------------|
| Reviewed By _____ | Reviewed By KS/kfd | Date: 07/22/2014 | Signature of Surveyor: 03048 | Date: 07/21/2014 |
| Reviewed By _____ | Reviewed By | Date: | Signature of Surveyor: | Date: |
| CMS RO | | | | |

| | | | |
|--|--|-----|----|
| Followup to Survey Completed on: 6/4/2014 | Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="float: right; margin-left: 20px;"> <tr> <td>YES</td> <td>NO</td> </tr> </table> | YES | NO |
| YES | NO | | |

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: IWPZ
Facility ID: 00082

| | | |
|---|---|--|
| 1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245595 | 3. NAME AND ADDRESS OF FACILITY (L3) GOOD SAMARITAN SOCIETY - WESTBROOK (L4) 149 FIRST STREET, BOX 218 (L5) WESTBROOK, MN (L6) 56183 | 4. TYPE OF ACTION: <u>2</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint |
| 2.STATE VENDOR OR MEDICAID NO. (L2) 017840300 | | FISCAL YEAR ENDING DATE: (L35) 12/31 |
| 5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) | 7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA | |
| 6. DATE OF SURVEY 06/04/2014 (L34) | 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF | |
| 8. ACCREDITATION STATUS: <u> </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other | 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE | |

| | | |
|---|--|--|
| 11. LTC PERIOD OF CERTIFICATION From (a) : To (b) : | 10.THE FACILITY IS CERTIFIED AS: X A. In Compliance With Program Requirements Compliance Based On: <u>X</u> 1. Acceptable POC B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: B (L12) | And/Or Approved Waivers Of The Following Requirements: ___ 2. Technical Personnel ___ 6. Scope of Services Limit ___ 3. 24 Hour RN ___ 7. Medical Director ___ 4. 7-Day RN (Rural SNF) ___ 8. Patient Room Size ___ 5. Life Safety Code ___ 9. Beds/Room |
| 12.Total Facility Beds 40 (L18) | | |
| 13.Total Certified Beds 40 (L17) | | |

| | |
|---|---|
| 14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID 40 (L37) (L38) (L39) (L42) (L43) | 15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15) |
|---|---|

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):
See Attached Remarks

| | | | |
|--|--------------------------|--|-------------------------|
| 17. SURVEYOR SIGNATURE <u>Joseph Garvey, HFE NE II</u> (L19) | Date : 06/25/2014 | 18. STATE SURVEY AGENCY APPROVAL <u>Kamala Fiske-Downing, Enforcement Specialist</u> (L20) | Date: 06/27/2014 |
|--|--------------------------|--|-------------------------|

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

| | | |
|--|---------------------------------------|---|
| 19. DETERMINATION OF ELIGIBILITY ___ 1. Facility is Eligible to Participate ___ 2. Facility is not Eligible (L21) | 20. COMPLIANCE WITH CIVIL RIGHTS ACT: | 21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____ |
|--|---------------------------------------|---|

| | | | |
|--|--|--|---|
| 22. ORIGINAL DATE OF PARTICIPATION 01/01/1992 (L24) | 23. LTC AGREEMENT BEGINNING DATE (L41) | 24. LTC AGREEMENT ENDING DATE (L25) | 26. TERMINATION ACTION: (L30) VOLUNTARY 00 INVOLUNTARY 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination <u>OTHER</u> 04-Other Reason for Withdrawal 07-Provider Status Change 00-Active |
| 25. LTC EXTENSION DATE: (L27) | 27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45) | | |

| | | |
|-----------------------------|---|---|
| 28. TERMINATION DATE: (L28) | 29. INTERMEDIARY/CARRIER NO. 00140 (L31) | 30. REMARKS Posted 06/30/2014 Co. |
|-----------------------------|---|---|

| | | |
|----------------------------------|--|------------------------|
| 31. RO RECEIPT OF CMS-1539 (L32) | 32. DETERMINATION OF APPROVAL DATE (L33) | DETERMINATION APPROVAL |
|----------------------------------|--|------------------------|

C&T REMARKS - CMS 1539 FORM

STATE AGENCY REMARKS

CNN-24-5595

At the time of the Standard survey, the facility was not in substantial compliance with Federal Certification Regulations. This survey found the most serious deficiencies in the facility to be a pattern of deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level E), Post Certification Revisit to follow. Please refer to the CMS 2567 along with the facility's plan of correction.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5143 8514

June 10, 2014

Ms. Nancy Wepplo, Administrator
Good Samaritan Society - Westbrook
149 First Street, Box 218
Westbrook, Minnesota 56183

RE: Project Number S5595024

Dear Ms. Wepplo:

On June 4, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level E), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

Plan of Correction - when a plan of correction will be due and the information to be contained in that document;

Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor
Minnesota Department of Health
1400 E. Lyon Street
Marshall, MN 56258
Office: (507) 537-7158
Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 14, 2014, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by September 4, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by December 4, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal

Good Samaritan Society - Westbrook

June 10, 2014

Page 5

regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Division of Compliance Monitoring
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor
Health Care Fire Inspections
State Fire Marshal Division
444 Cedar Street, Suite 145
St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Good Samaritan Society - Westbrook

June 10, 2014

Page 6

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist

Licensing and Certification Program

Division of Compliance Monitoring

Minnesota Department of Health

Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

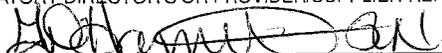
PRINTED: 06/10/2014
FORM APPROVED
OMB NO. 0938-0391

| | | | |
|--|---|--|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 06/04/2014 |
|--|---|--|---|

| | |
|---|---|
| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 |
|---|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
|--------------------|--|---------------|---|----------------------|
|--------------------|--|---------------|---|----------------------|

| | | | | |
|---------------|--|-------|---|--|
| F 000 | INITIAL COMMENTS The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. Upon receipt of an acceptable POC an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. | F 000 | Preparation and execution of this response and plan of correction does not constitute an admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because it is required by the provisions of Federal and State law. For the purposes of any allegation that the facility is not in substantial compliance with Federal requirements of participation, this response and plan of correction constitutes the facility's allegation of compliance in accordance with section 7305 of the State Operations Manual | |
| F 431 SS=E | 483.60(b), (d), (e) DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS The facility must employ or obtain the services of a licensed pharmacist who establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled. Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys. The facility must provide separately locked, | F 431 | <i>approved KMS 6/25/14</i> F431 Corrected date June 2, 2014 It is the current policy and procedure of GSS-Westbrook that medications will be stored in a locked medication cart, drawer or cupboard. Only the person passing medications and the director of nursing will be permitted to have access to the keys to the medication storage areas. | |

| | | |
|--|---------------------|-----------------------------|
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  | TITLE DMS | (X6) DATE 6/20/14 |
|--|---------------------|-----------------------------|

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

RECEIVED
JUN 23 2014

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014
FORM APPROVED
OMB NO. 0938-0391

| | | | | |
|---|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 06/04/2014 |
| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | | | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
| F 431 | <p>Continued From page 1</p> <p>permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure the safe and secure storage of medications in the medication storage room. This had the potential to affect 10 of 36 residents who were independent and/or required an assistive device with ambulation.</p> <p>Findings include:</p> <p>During an observation on 6/2/14 from 4:40 p.m. to 4:50 p.m. and again from 5:30 p.m. to 5:55 p.m., it was noted the medication room doors were propped open. A cupboard located in the medication room that contained stock medications for residents was found to be unlocked. There were no licensed staff in the area of the medication storage room during these observation periods. Several residents and unlicensed staff were observed to walk/wheel by the medication room during this time.</p> <p>During observation on 6/3/14 from 9:00 a.m. to 9:15 a.m. and again from 11:00 a.m. to 11:30 a.m. it was noted the medication room entry doors were left open. A cupboard located in the medication room that contained resident stock</p> | F 431 | <p>A lock was placed on the cupboard in question on June 2, 2014. All residents in the facility have the potential to be affected by the deficient practices. On June 5, 2014 a monitoring system was put in effect that the medication cupboard be observed to remain locked at all times when unattended. Each charge nurse on each shift is to observe for this. The formal monitoring system will last through <u>June 21, 2014</u>. Monitoring of the locked cupboard will then take place weekly X4 weeks by DNS or designee and then on-going based on the results, as needed. Audit reports will be reviewed by the CQI committee with appropriate follow-up initiated.</p> | |

RECEIVED

JUN 23 2014

Minnesota Department of Health
Marshall

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 06/04/2014 |
|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | | | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 431 | Continued From page 2 medications was found to be unlocked. There were no licensed staff noted in the area of this medication storage room. Several residents and unlicensed staff were again observed to walk/wheel by the medication room during these period of observation. The unlocked cupboard in the medication storage room contained the following medications: Tylenol, Carafate, Miralax, Vitamin B12 injections and albuterol sulfate inhalant. Interview, including mutual observation with the director of nursing (DON) on 6/3/14, at 11:30 a.m. verified the medication storage room doors were left open and the cupboard which contained the resident stock medications was left unlocked. The DON also witnessed that no licensed staff were noted in the area at this time. The DON stated the facility policy was to secure stock medications in a locked cupboard at all times when staff were not present. Review of the policy dated 1/14, for the storage of medications included: medications will be stored in a locked medication room and/or medication cart. Only the nurse passing medications and the DON will be permitted to have access to the keys and the medication room. | F 431 | | | |
| F 441 SS=D | 483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection. | F 441 | | | |

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JUN 23 2014

Minnesota Department of Health
Marshall

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014
FORM APPROVED
OMB NO. 0938-0391

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|---|---|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 06/04/2014 |
| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | | | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 | |
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| F 441 | <p>Continued From page 3</p> <p>(a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.</p> <p>(b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to utilize gloves during a wound dressing change and failed to remove soiled gloves after provision of incontinent care for 1 of 1 resident (R11) who was observed during wound dressing change and incontinent</p> | F 441 | <p>F441</p> <p>Corrected date June 23, 2014</p> <p>It is the current policy and procedure of GSS-Westbrook that gloves will be used during wound care and when staff are expected to wear gloves during provision of cares when there is a possibility of contact with contaminated blood or body fluids. These procedures were confirmed by the staff involved at the time of the incident. All residents are at risk for the deficient practices. The nurses and Nursing Assistant were educated on June 5, 2014 regarding the procedures of wound care and glove use. Audits of the use of gloves by nursing assistants will be performed by DNS or designee daily each shift times 1 week and then weekly for 12 weeks. Audits of proper wound care will be performed weekly X 12 weeks. Audit reports will be reviewed by the CQI committee with appropriate follow-up initiated.</p> | |

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| F 441 | Continued From page 4 care. Findings include: During observation of resident cares on 06/4/14 at 9:54 a.m. nursing assistant (NA)-A and NA-B were observed to transfer R11 with the use of a mechanical lift from the wheelchair onto the bed. R11 was positioned on the bed in a lying position and wore a moderately urine soaked incontinent product. With gloved hands, NA-A and NA-B opened the incontinent brief so the licensed staff could provide dressing change. LPN-A then entered the room, donned gloves and removed the soiled foam dressing that was located on the coccyx of R11. The coccyx wound was red in appearance and the wound packing had red-brown drainage noted on the alginate packing. After removal of the foam dressing, LPN-A removed her gloves and left the room to obtain a measuring device. Upon returning to the room, LPN-A proceeded to remove the wound packing from the coccyx wound without reapplying gloves. LPN-A then measured the coccyx wound and it measured 2 centimeters (cm) x 0.5 cm x 2 cm. NA-A retrieved a pair of gloves and placed them on the bed within reach of LPN-A. It was noted that LPN-A did not utilize the gloves placed on the bed. Without gloved hands, LPN-A was then observed to apply skin barrier prep to the surrounding skin of wound and place a new piece of alginate packing in the wound. After completion of the clean wound packing, LPN-A applied a sterile foam adhesive dressing over the wound. After application of this foam dressing to the coccyx, LPN-A washed her hands in the resident bathroom. Prior to leaving the room at 10:00 a.m., LPN-A verified the packing removed from the wound had drainage | F 441 | | | |

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| F 441 | Continued From page 5 present on the alginate packing and stated it was standard procedure to wear gloves during dressing changes. She acknowledged she had failed to don gloves when dressing the wound. After completion of the wound dressing change on 6/4/14, at 10:02 a.m. NA-A was observed to remove the urine soaked incontinent brief with gloved hands. NA-A was then observed to touch the bedside stand, bedding, lift sheet and handle clean incontinent product with the same gloved hands. After completion of incontinent cares, NA-A removed the soiled gloves and washed her hands. During interview with NA-A & NA-B on 6/4/14 at 10:08 a.m. they stated it was their practice to wear gloves when providing personal cares and when toileting residents. During interview with the director of nursing (DON) on 6/4/14, at 10:30 a.m. she stated it was facility policy to utilize gloves during wound dressing changes. She also stated staff were expected to wear gloves during provision of care when there was a possibility of contact with body fluids. The DON verified LPN-A should have worn gloves during the dressing change. In addition, the DON verified that NA's were expected to follow infection control practices which included changing gloves following the removal of incontinence products and prior to touching clean environmental items. The facility infection control policy, titled, "Gowning, Gloves, Masks, Goggles", dated September 2012, identified the following standard for hanging gloves and contact with body fluids: Section 2 of the policy "NON-STERILE" identified: gloves will be used for procedures involving resident care where gloves are needed but where sterile technique is not required. These gloves will always be used during | F 441 | | |

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| F 441 | Continued From page 6 procedures that involve blood or potential blood/body fluid contact. The policy titled "Wound Dressing Change" dated 9/12, identified the following procedures: Remove soiled dressing and discard in plastic bag, avoiding contact and thus contamination of other surfaces. Remove gloves and discard in same plastic bag. Perform hand hygiene. This policy also references changing gloves after removal of soiled dressing. | F 441 | | | |

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595 | (X2) MULTIPLE CONSTRUCTION A. BUILDING 03 - 2007 ADDITION B. WING _____ | | (X3) DATE SURVEY COMPLETED 06/04/2014 |
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| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | | | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 | | |
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| K 000 | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on June 04, 2014. At the time of this survey, Building 03 of Good Samaritan Society Westbrook was found in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care Occupancies.</p> <p>Building 03 of Good Samaritan Society Westbrook includes a 2007 building addition, consisting of a new main entrance, lobby and offices. In 2011, the dietary department was fully remodeled. These additions are one-story, have no basement, are fully sprinklered and were determined to be of Type V(111) construction.</p> <p>The facility has a complete automatic fire alarm system, with smoke detection in the corridors and in spaces open to the corridors, which is monitored for automatic fire department notification. The facility has a capacity of 40 beds and had a census of 36 at time of the survey.</p> | K 000 | | | |
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | | | TITLE | (X6) DATE | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
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| K 000 | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on June 04, 2014. At the time of this survey, Building 01 of Good Samaritan Society Westbrook was found in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care Occupancies.</p> <p>Building 01 of Good Samaritan Society Westbrook was constructed as follows: The original building was built in 1961, is one-story, has no basement, is fully fire sprinkler protected and was determined to be of Type II(222) construction; The first addition was built in 1969, is one-story, has no basement, is fully fire sprinkler protected and was determined to be of Type II(222) construction; The second addition was built in 2001, is one-story, has no basement, is fully fire sprinkler protected and was determined to be of Type V(111) construction</p> <p>The facility has a complete automatic fire alarm system, with smoke detection in the corridors and in spaces open to the corridors, which is monitored for automatic fire department</p> | K 000 | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| K 000 | Continued From page 1 notification. The facility has a capacity of 40 beds and had a census of 36 at time of the survey. The requirement at 42 CFR, Subpart 483.70(a) is MET. | K 000 | | | |



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5143 8514

June 10, 2014

Ms. Nancy Wepplo, Administrator
Good Samaritan Society - Westbrook
149 First Street, Box 218
Westbrook, Minnesota 56183

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5595024

Dear Ms. Wepplo:

The above facility was surveyed on June 2, 2014 through June 4, 2014 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Compliance Monitoring Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the attached Minnesota Department of Health order form (attached). The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Good Samaritan Society - Westbrook

June 10, 2014

Page 2

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all orders are corrected, the order form should be signed and returned to this office at Minnesota Department of Health at:

Kathryn Serie, Unit Supervisor
Minnesota Department of Health
1400 E. Lyon Street
Marshall, MN 56258
Office: (507) 537-7158 Fax: (507) 537-7194

We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact me.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,



Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure(s)

cc: Original - Facility

Licensing and Certification File

Good Samaritan Society - Westbrook

June 10, 2014

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Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00082 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 06/04/2014 |
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| 2 000 | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On June 2nd, 3rd and 4th 2014 surveyors of this Department's staff, visited the above provider and the following correction orders are issued. When corrections are completed, please sign and date, make a copy of these orders and return the original to the Minnesota Department of Health, Division of Compliance Monitoring, Licensing and</p> | 2 000 | Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. | |

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Minnesota Department of Health

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| 2 000 | Continued From page 1 Certification Program; 1400 East Lyon Street, Marshall, Minnesota 56258. | 2 000 | <p>The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.</p> | |
| 21375 | <p>MN Rule 4658.0800 Subp. 1 Infection Control; Program</p> <p>Subpart 1. Infection control program. A nursing home must establish and maintain an infection control program designed to provide a safe and sanitary environment.</p> <p>This MN Requirement is not met as evidenced by:</p> | 21375 | | |

Minnesota Department of Health

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| 21375 | <p>Continued From page 2</p> <p>Based on observation, interview and document review the facility failed to utilize gloves during a wound dressing change and failed to remove soiled gloves after provision of incontinent care for 1 of 1 resident (R11) who was observed during wound dressing change and incontinent care.</p> <p>Findings include:</p> <p>During observation of resident cares on 06/4/14 at 9:54 a.m. nursing assistant (NA)-A and NA-B were observed to transfer R11 with the use of a mechanical lift from the wheelchair onto the bed. R11 was positioned on the bed in a lying position and wore a moderately urine soaked incontinent product. With gloved hands, NA-A and NA-B opened the incontinent brief so the licensed staff could provide dressing change. LPN-A then entered the room, donned gloves and removed the soiled foam dressing that was located on the coccyx of R11. The coccyx wound was red in appearance and the wound packing had red-brown drainage noted on the alginate packing. After removal of the foam dressing, LPN-A removed her gloves and left the room to obtain a measuring device. Upon returning to the room, LPN-A proceeded to remove the wound packing from the coccyx wound without reapplying gloves. LPN-A then measured the coccyx wound and it measured 2 centimeters (cm) x 0.5 cm x 2 cm. NA-A retrieved a pair of gloves and placed them on the bed within reach of LPN-A. It was noted that LPN-A did not utilize the gloves placed on the bed. Without gloved hands, LPN-A was then observed to apply skin barrier prep to the surrounding skin of wound and place a new piece of alginate packing in the wound. After completion of the clean wound packing, LPN-A applied a sterile foam adhesive</p> | 21375 | | |

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00082 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 06/04/2014 |
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| NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY - WESTBROOK | STREET ADDRESS, CITY, STATE, ZIP CODE 149 FIRST STREET, BOX 218 WESTBROOK, MN 56183 |
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| 21375 | <p>Continued From page 3</p> <p>dressing over the wound. After application of this foam dressing to the coccyx, LPN-A washed her hands in the resident bathroom. Prior to leaving the room at 10:00 a.m., LPN-A verified the packing removed from the wound had drainage present on the alginate packing and stated it was standard procedure to wear gloves during dressing changes. She acknowledged she had failed to donn gloves when dressing the wound. After completion of the wound dressing change on 6/4/14, at 10:02 a.m. NA-A was observed to remove the urine soaked incontinent brief with gloved hands. NA-A was then observed to touch the bedside stand, bedding, lift sheet and handle clean incontinent product with the same gloved hands. After completion of incontinent cares, NA-A removed the soiled gloves and washed her hands.</p> <p>During interview with NA-A & NA-B on 6/4/14 at 10:08 a.m. they stated it was their practice to wear gloves when providing personal cares and when toileting residents.</p> <p>During interview with the director of nursing (DON) on 6/4/14, at 10:30 a.m. she stated it was facility policy to utilize gloves during wound dressing changes. She also stated staff were expected to wear gloves during provision of care when there was a possibility of contact with body fluids. The DON verified LPN-A should have worn gloves during the dressing change. In addition, the DON verified that NA's were expected to follow infection control practices which included changing gloves following the removal of incontinence products and prior to touching clean environmental items.</p> <p>The facility infection control policy, titled, "Gowning, Gloves, Masks, Goggles", dated September 2012, identified the following standard for hanging gloves and contact with body fluids: Section 2 of the policy "NON-STERILE"</p> | 21375 | | |

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| 21375 | Continued From page 4 identified: gloves will be used for procedures involving resident care where gloves are needed but where sterile technique is not required. These gloves will always be used during procedures that involve blood or potential blood/body fluid contact. The policy titled "Wound Dressing Change" dated 9/12, identified the following procedures: Remove soiled dressing and discard in plastic bag, avoiding contact and thus contamination of other surfaces. Remove gloves and discard in same plastic bag. Perform hand hygiene. This policy also references changing gloves after removal of soiled dressing. SUGGESTED METHOD OF CORRECTION: The director of nursing with the infection control nurse could ensure all staff have received training in infection control practices and policies, and observations could be conducted to ensure proper procedures are followed. TIME PERIOD FOR CORRECTION: Twenty-one (21) days. | 21375 | | |
| 21610 | MN Rule 4658.1340 Subp. 1 Medicine Cabinet and Preparation Area;Storage Subpart 1. Storage of drugs. A nursing home must store all drugs in locked compartments under proper temperature controls, and permit only authorized nursing personnel to have access to the keys. This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to provide for safe and secure storage of medications in the medication storage room. This had the potential to affect 10 | 21610 | | |

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| 21610 | <p>Continued From page 5</p> <p>of 36 residents who were independent and/or required an assistive device with ambulation.</p> <p>Findings include:</p> <p>During an observation on 6/2/14 from 4:40 p.m. to 4:50 p.m. and again from 5:30 p.m. to 5:55 p.m., it was noted the medication room doors were propped open. A cupboard located in the medication room that contained stock medications for residents was found to be unlocked. There were no licensed staff in the area of the medication storage room during these observation periods. Several residents and unlicensed staff were observed to walk/wheel by the medication room during this time.</p> <p>During observation on 6/3/14 from 9:00 a.m. to 9:15 a.m. and again from 11:00 a.m. to 11:30 a.m. it was noted the medication room entry doors were left open. A cupboard located in the medication room that contained resident stock medications was found to be unlocked. There were no licensed staff noted in the area of this medication storage room. Several residents and unlicensed staff were again observed to walk/wheel by the medication room during these period of observation.</p> <p>The unlocked cupboard in the medication storage room contained the following medications: Tylenol, Carafate, Miralax, Vitamin B12 injections and albuterol sulfate inhalant.</p> <p>Interview, including mutual observation with the director of nursing (DON) on 6/3/14, at 11:30 a.m. verified the medication storage room doors were left open and the cupboard which contained the resident stock medications was left unlocked. The DON also witnessed that no licensed staff were</p> | 21610 | | |

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| 21610 | <p>Continued From page 6</p> <p>noted in the area at this time. The DON stated the facility policy was to secure stock medications in a locked cupboard at all times when staff were not present.</p> <p>Review of the policy dated 1/14, for the storage of medications included: medications will be stored in a locked medication room and/or medication cart. Only the nurse passing medications and the DON will be permitted to have access to the keys and the medication room.</p> <p>SUGGESTED METHOD FOR CORRECTION: The Consultant Pharmacist could inservice licensed staff to ensure medications were located in locked compartments. The Director of Nursing could monitor staff compliance.</p> <p>TIME PERIOD FOR CORRECTION: Twenty one (21) days.</p> | 21610 | | |