

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

August 31, 2023

Administrator Avera Granite Falls Care Ctr 250 Jordan Drive Granite Falls, MN 56241

RE: CCN: 245243

Cycle Start Date: August 10, 2023

Dear Administrator:

On August 10, 2023, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

ELECTRONIC PLAN OF CORRECTION (ePoC)

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the
 deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.

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• An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F"and/or an "E" tag), i.e., the plan of correction should be directed to:

Nicole Osterloh, RN, Unit Supervisor Marshall District Office Licensing and Certification Program Health Regulation Division Minnesota Department of Health 1400 East Lyon Street, Suite 102 Marshall, Minnesota 56258-2504 Email: nicole.osterloh@state.mn.us

Office: 507-476-4230

Mobile: (507) 251-6264 Mobile: (605) 881-6192

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

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If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by November 10, 2023, (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by February 10, 2024, (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/ltc idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html

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Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Travis Z. Ahrens
Interim State Fire Safety Supervisor
Health Care & Correctional Facilities/Explosives
MN Department of Public Safety-Fire Marshal Division
445 Minnesota St., Suite 145
St. Paul, MN 55101

Cell: 1-507-308-4189

Please contact me with any questions regarding this letter.

Sincerely,

Lori Hagen, Compliance Analyst

Federal Enforcement

Health Regulation Division

Minnesota Department of Health

Telephone: 651-201-4306

E-Mail: Lori.Hagen@state.mn.us

PRINTED: 09/17/2023 FORM APPROVED OMB NO. 0938-0391

| AVERA GRANITE FALLS CARE CTR STREET ADDRESS, CITY, STATE, ZIP CODE GRANITE FALLS, MN 56241 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES D PROVIDER'S PLAN OF CORRECTION | | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ′ | IPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|--|-----------|---|--|-----------|--|-------------------------------|
| NAME OF PROVIDER OR SUPPLIER AVERA GRANITE FALLS CARE CTR SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) E 000 Initial Comments On 8/7/23 through 8/10/23, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility | | | 245242 | | | |
| AVERA GRANITE FALLS CARE CTR 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | NAME OF F | PROVIDER OR SUPPLIER | 243243 | D. WING _ | STREET ADDRESS CITY STATE ZIP CODE | 08/10/2023 |
| PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) E 000 Initial Comments On 8/7/23 through 8/10/23, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483,73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility | | | E CTR | | 250 JORDAN DRIVE | |
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| compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility | E 000 | Initial Comments | | E 00 | 00 | |
| F 000 On 8/7/23 through 8/10/23, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities. The following complaints were reviewed with NO deficiencies cited: H52434284C (MN94207), H52434285C (MN88976 and MN89042), H52434286C (MN89040), and H52434287C (MN94691). The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance. | | On 8/7/23 through compliance with Appreparedness Requirements and requirements for Land The facility. A complaint conducted. Your facility and the requirements for Land The following complements for Land The following complements of the facility's plan of as your allegation of Departments accept enrolled in ePOC, year the bottom of the form. Your electronic | pendix Z, Emergency uirements, §483.73(b)(6) was standard recertification was IN compliance. ed in ePOC and therefore a uired at the bottom of the first 567 form. Although no plan of ed, it is required that the facility of of the electronic documents. TS 8/10/23, a standard ey was conducted at your investigation was also cility was NOT in compliance at sof 42 CFR 483, Subpart B, and Term Care Facilities. Plaints were reviewed with NOH52434284C (MN94207), 8976 and MN89042), 89040), and H52434287C If correction (POC) will serve of compliance upon the otance. Because you are your signature is not required a first page of the CMS-2567 ic submission of the POC will | | | |
| Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate substantial compliance with the LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE | | onsite revisit of you validate substantial | r facility may be conducted to compliance with the | | | (X6) DATE |

09/06/2023

Electronically Signed

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ′ | TIPLE CONSTRUCTION ING |) COM | E SURVEY IPLETED |
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| F 644 | regulations has been Coordination of PA CFR(s): 483.20(e) (c) (d) §483.20(e) (e) (e) (e) (e) (e) (e) (e) (e) (e) | en attained. SARR and Assessments (1)(2) nation. dinate assessments with the ening and resident review in under Medicaid in subpart Conaximum extent practicable to esting and effort. Coordination porating the recommendations level II determination and the in report into a resident's planning, and transitions of erring all level II residents and ewly evident or possible order, intellectual disability, or a or level II resident review upon e in status assessment. No is not met as evidenced or and document review, the lify the county (designated in Authority) for 1 of 1 resident set mental illness. Inual Minimum Data Set (MDS) ited R32 had a delusional in psychotic disorder, and | F6 | Citation F644 During a state survey it was resident (R32) the facility fathe county of a new onset of illness. R32 initial PAS did in diagnosis of mental illness. It is scheduled for Septemble compliance on (R32). Action the facility will take to does not reoccur: Review of Diagnosis of new Review on the PASSR alon | niled to notify of mental not identify a PASSR Level oer 8th,2023 for v residents. | |
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| F 644 | R32's undated care identified problems psychosocial well-b withdrawn, having rephysical movement expression of unreastatements that sor happen. R32's 1/4/21, Initial (PAS), did not identifies and did not in PASARR to be compared to be compared to a service designee id the pre-admission should notify the condiagnosis has been a policy related to L | sional disorder, paranoid tive decline. e plan printed on 8/9/23, with delirium and peing with behaviors of being negative statements, repetitive its, self-deprecation, alistic fears, and recurrent mething bad was going to Pre-Admission Screening tify a diagnosis of mental indicate the need for a Level II inpleted. at 8:00 a.m., with social lentified that upon receiving screen she reviews to ensure ted. She was not aware she punty authority when a new | F 6 | diagnosis list included with referral for admission. Weekly behavioral meeting began of August 23rd, 2023. During this meet the team will evaluate which resident in their MDS window along with any residents needing reviewed. Team of the review any current behaviors along of the current diagnosis. If the resident has recently had a new diagnostic assessment which indicated a new diagnosis the team will review, and the county authority will be notified a PAL Level II is needed. The social worker/social worker des will complete the DHS form 3457 and submit to the county. After a PASSAR Level II is completed residents care plan will reflect any necessary accommodations stated of PASSAR Level II. Audits: Weekly MDS audits to monital any new diagnosis in the past three months to ensure compliance with PASSAR Level II. Review in QAPI monthly, for compliance with PASSAR Level II. | n eting ts are will with s same d the on the cor for |
| F 761 SS=D | Label/Store Drugs a CFR(s): 483.45(g)(l | • | F 7 | and any concerns. | 9/6/23 |
| | Drugs and biological labeled in accordant professional principal appropriate access | g of Drugs and Biologicals als used in the facility must be nee with currently accepted les, and include the ory and cautionary e expiration date when | | | |

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| F 761 | §483.45(h)(1) In a Federal laws, the biologicals in lock temperature control personnel to have §483.45(h)(2) The locked, permaner storage of control the Comprehensi Control Act of 197 abuse, except who package drug disquantity stored is be readily detected. | ge of Drugs and Biologicals accordance with State and facility must store all drugs and ted compartments under proper rols, and permit only authorized e access to the keys. The facility must provide separately filly affixed compartments for filled drugs listed in Schedule II of five Drug Abuse Prevention and for and other drugs subject to filled the facility uses single unit fribution systems in which the filled and a missing dose can | | | | |
| | by: Based on observe review the facility of 1 resident's (Ranti-anxiety medications from the medications from the medications stored with in-use. Findings include: Observation on 8 registered nurse aide (TMA)-A during medication count unopened blister Review of the phase. | ration, interview and document failed to accurately reconcile 1 (12) lorazepam (narcotic cation) upon receipt from the sure 2 of 2 resident's (R99 and were immediately removed on cart and not co-mingled and emedication for other residents. | | F761-SSD Label /Store Drugs and Bio 1. On 8/08/2023 it was identhe narcotic count that R12 unopened blister pack cont Lorazepam. Pharmacy laberthere were 28 pills delivered there were only 27 filled. 2. Surveyor also noted that discontinued medications for R99 that were in the Narcothad expired on 7/24/2023 and discontinued medication from Corrective Action Education provided to Licer August 16th 2023 | tified during had one aining el indicated d, however there were rom a resident tic box who and om R33. | |

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| F 761 | lorazepam noted it and the count was indication staff identification staff identification staff identification staff identification staff identification staff identification contected on the formal contection on 8/8 medication cart on medications for R98 R33 were not remorated in the carmedications for oth The medications for oth The medications for oth The medications for oth The medications for 1.) 2 Ativan (anti-armilligram. (mg) blist remaining and anot 2.) 4 Ativan 0.325 more mained in 1 blister had 4 tablets each 3.) 2 Oxycodone liquid bottles, 1 with 4 milliother full bottle with 4.) 1 box of Fentan medication) 37.5 more maining. The medications for 1.) Tramadol (medications for 1.) Tramadol (medications for received by the second content of the second | position form for R12's had been received on 7/25/23 to be 30 tablets. There was no tified the errors in amounts pack that was filled, the the pack or the amount staff m. /23 at 2:45 p.m., of the B-Wing identified several 9 (who died on 7/24/23) and ved upon their death and/or were discontinued and to-mingled with in-use er residents. If R99 were: Existing medication) 0.25 the packs. One had tablet her contained 20 tablets. Ing blister packs. 5 tablets or pack, and the remaining 3 remaining. It (narcotic pain medication) liliters (ml) remaining and the 5 ml remaining. If patches (narcotic pain g/hr. with 4 patches If R33 were: It is a were: It is | F 76 | Topics included 1. Education of Frameworks presented by Mer RN (LTC Pharmacy) 2. Discussive State Survey, review of process to Narcotic Destruction and 3. Barriers by Patty Massmann Fourse Policy Reviewed: 1. Licensed Staff will sign in Northe Ledger, they are to ensure correct amount is put in according what was delivered by pharmacy. If there is a discrepancy, lice is to notify Pharmacy immedia 3. Two staff are to complete the count and sign off that it was and accurate. 4. Discontinued medication with destroyed within 24 hours or the business day with two Registe Education on Frameworks Viscompleted on 8/16/2023 on hear efficiently document and destroyed within a timely manner. Measures of Success (How with this action is successful) 1. Narcotic Audits done weeks Support Nurse 2. Monthly Controlled Medication both Neighborhoods 3. Audits will be reviewed in Meetings to ensure compliance. | gan Arend sion on sees related Enhanced RN IC/IP arcotics into that the dance with acy. ensed staff ately. he Narcotic completed Il be he next ered Nurses. sion ow to roy narcotics ill we know by DON or ion Audits lonthly QAPI | |

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| F 761 | been caught" either during shift change taken place, since rown 7/25/23 and 8/8/23. medications were leaded and them for destruction Staff kept narcotic reither died or medication cather died or medication with in-use medication was medication was an inaccuracy received, staff were pharmacy to report correct medication concern that multipplace since R12's not the discrepancy had was unaware disconstored with in-use not obstroy them. Interview on 8/10/25 consultant pharmacy for discontinued nare stored with in-use not obstroy them. Interview on 8/10/25 consultant pharmacy for discontinued nare those medications due to errors and/or the permedication discrepant the pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the consultant pharmacy with of the 28 listed on the consultant pharmacy with of the consultant pharmacy with | ge 5 In R12's blister pack "had not at the time of receipt or narcotic counts that had receipt of the medication on RN-A reported controlled eft in the narcotic box of the il 2 RN's "had time" to remove a sthey had to be witnessed. The medications for residents who cations were discontinued in medication cart co-mingled ions for other residents. 3 at 4:33 p.m., with the DON) identified her edications were to be checked eceipt from pharmacy. If there in the amount or dosage to immediately contact the the issue and acquire the and/or label. She voiced le narcotic counts had taken nedication was received, and do not been caught. The DON intinued narcotics had been nedications until staff had time at 12:09 p.m., with the est reported his expectation recotic medications was not to the potential for medication was not to the potential for medication was not to the potential for medication was not to the potential for diversion. R12's ancy with the number of an indicated the error began at only 27 pills packaged instead the label. Staff should be nedication counts upon receipt | | 761 | | | |

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| F 761 F 883 SS=E | and during daily concentration and during daily concentration and administration, and was no reference to medication was received medication was received medications. Influenza and Pneutoff (s): 483.80(d) (1) Influenza and proceived (i) Before offering the each resident or the receives education potential side effect (ii) Each resident is immunization Octobannually, unless the contraindicated or the resident or | ember 2022 policy LTC tee Distribution, Storage, I Destruction identified there to accurate reconciliation when beived from pharmacy, nor was of the need to immediately is not in use from medications the destruction of those Immococcal Immunizations 1)(2) In and pneumococcal In and pneumococcal In and preumococcal In | F 76 | | | 9/6/23 |
| | immunization or did | d not receive the influenza | | | | |

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| F 883 | system (2) Preserved to the presentation that the resident or has the opportunity (iv) The resident or documentation that following: (A) That the resident or has provided educe and potential side of immunization; and (B) That the resident or This REQUIREMENT (B) That the resident or This REQUIREMENT (Centers for Disease of the present of the | umococcal disease. The facility ies and procedures to ensure he pneumococcal resident or the resident's eives education regarding the tial side effects of the soffered a pneumococcal state or the resident has unized; the resident's representative to refuse immunization; and medical record includes tindicates, at a minimum, the entire resident's representative ation regarding the benefits effects of pneumococcal either received the nunization or did not receive immunization due to medical | F 88 | Avera Granite Falls Care Cen POC CMS Recertification S Tag: F883 SS=E Influenza and Pneumococcal Immunizations LTC Resident Immunization P (Influenza, Pneumococcal, CC Avera Marshall Region Specif | rogram OVID-19) | |

| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ′ | LE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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| | PROVIDER OR SUPPLIER | E CTR | 2 | STREET ADDRESS, CITY, STATE, ZIP CODE 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | |
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| F 883 | vaccine guidelines https://www.cdc.go neumo-vaccine-tim Adults 65 years of and/or provide bas status as shown be a) If NO histor provide: aa) the PC bb) PCV-1 1 year later. b) For PPSV-2 aa) PCV-2 PPSV-23 OR bb) PCV-1 PPSV-23 C) For PCV-13 aa) PCV-2 PCV13 OR bb) PPSV-PCV13 A) For PCV-13 PPSV-23 BEFORE aa) PCV-2 pneumococcal vaccinations identifully R13 was admitted. | ent CDC pneumococcal located at v/vaccines/vpd/pneumo/hcp/p ing.html, identified for: age or older, staff were to offer ed off previous vaccination elow: y of vaccination, offer and/or V-20 OR 5 followed by PPSV-23 at least 23 vaccine ONLY (at any age): 0 at least 1 year after prior vaccine ONLY (at any age): 0 at least 1 year after prior 23 at least 1 year after prior vaccine (at any age) AND 65 years: 0 at least 5 years after last cine dose OR 23 at least 5 years after last cine dose mpled residents for | F 883 | Information policy reviewed and up with regional Infection Preventionis policy along with the updated CDC guidelines regarding the PCV20 w reviewed with DON, Infection Preventionist & presented for reviet the August 21, 2023 LTC QAPI Committee meeting, attended by the DON, IP, Quality Coordinator, Med Director, RN Support Staff, Social Activities Director, and LTC Consurbarmacist. The following email notification was to residents—families on 8/11/202 informing all of the CDC pneumocovaccination guidelines and the avainof the PCV20 if desired. Dear Residents and Families, CDC has updated requirements the residents be informed of the most update to the pneumococcal vaccinseries, PCV20. Attached is the Vaccination Inform Sheet regarding the PCV20. Your provider will address this updivaccination and eligibility to receive your resident—s next scheduled roor at your next care conference. Let me know if you have questions would like to be evaluated for your eligibility to receive this vaccination to your next rounds or care conference. PCV 20 vaccination guidelines alo | ere ew at ne lical Worker, Iting s sent 3, occal ilability at recent nations ation ated e it at unds, or n prior ence. |
| | 10/17/19. There wa R13 had been offe | as no documentation to support red the PCV-15 or PCV-20 to dated with current CDC | | the VIS presented at Family Councillation galdonics and the VIS presented at Family Councillation Avera Granite Falls 8/16/2023. Pneumococcal vaccination galdonics and the VIS presented at Family Councillation galdonics and the VIS presented at Family C | cil @ |

| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ' | TIPLE CONSTRUCTION NG | ` ' | E SURVEY PLETED |
|--------------------------|--|--|---------------------|--|--|----------------------------|
| | | 245243 | B. WING _ | | | C 1 0/2023 |
| AVERA G | PROVIDER OR SUPPLIER BRANITE FALLS CAR | | | STREET ADDRESS, CITY, STATE, ZIP CODE 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | • | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOUNDER) CROSS-REFERENCED TO THE APPROPRICE DEFICIENCY) | LD BE | (X5) COMPLETION DATE |
| F 883 | PCV-13 on 4/5/21 at There was no docubeen offered the PC was updated with cryaccines. 3.) R34 was admitted PCV-13 on 5/19/16 There was no docubeen offered the PC she was updated was upda | ed on 1/5/21. R32 received his and his PCV-23 on 4/11/22. Imentation to support R13 had CV-15 or PCV-20 to ensure he urrent CDC guidance for ed on 6/9/23. R34 received her and her PCV-23 on 10/22/19. Imentation to support R13 had CV-15 or PCV-20 to ensure ith current CDC guidance for ed on 11/4/21. R37 received 6/15 and PCV-23 on 9/14/15. Imentation to support R13 had CV-15 or PCV-20 to ensure ith current CDC guidance for on on administration dates ith to the current CDC guidance for on on administration dates ith but nothing was provided. In the primary doctor to the expropriate vaccinations in guidance. Int, undated immunization facility was to follow CDC or the pneumococcal cluded a link to assist staff to | F 88 | presented to the Avera Granite F Medical Staff on 9/7/23, addressineed for shared decision making prescribing the PCV20 to be add during routine nursing home rour sooner if requested by the reside Residents immunization status reviewed upon admission and and thereafter to insure pneumococci vaccinations are up to date. Upon admission, the Infection Prevential access MIIC to review the residencurrent vaccination status. The PneumoRecs VaxAdvisor tool witto determine which pneumococci vaccines are recommended for the resident. The recommendation with the resident communicated to the RN admitting resident, who will address the recommendation with the resident resident is family as applicable, resident is provider. PCV 20 will offered and if residents or POA dideclination will be documented in EMAR. The Infection Preventionist will comonthly audit, ensuring the vaccine recommendations have been added and present the audited informat monthly QAPI/Infection Preventionist meetings. | ng the when ressed ds or nt. will be nually al nonist will he could be used al ne will be not set and be eclines, the on at the one of the o | |

(X1) PROVIDER/SUPPLIER/CLIA

IDENTIFICATION NUMBER:

STATEMENT OF DEFICIENCIES

AND PLAN OF CORRECTION

F5243033

(X2) MULTIPLE CONSTRUCTION

A. BUILDING 01 - MAIN BUILDING 01

PRINTED: 09/07/2023 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY

COMPLETED

| AMERICA PROVIDER OR SUPPLER AVERA GRANITE FALLS CARE CTR SUMMARY STATEMENT OF DEFICIENCIES GRANITE FALLS, MN 56241 SUMMARY STATEMENT OF DEFICIENCIES GRANITE FALLS, MN 56241 FREDULATORY OR LIST DEFICIENCY MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFICIENCY MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFICIENCY MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFICIENCY MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFICIENCY MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY OR LIST DEFINE MUST BE PRECEDED BY FULL RECOLLATORY BY THE PRECEDED BY FULL RECOLLATION BY THE PRECEDED BY FULL RECOLLATORY BY THE PRECEDED BY FULL RECOLLATION BY THE PRECEDED BY FULL R | | | 245243 | B. WING _ | | 08/07/2023 |
|--|-----------|--|---|-------------|--|---------------|
| AVERA GRANTE FALLS CARE CTR OXA 10 OXA 10 OXA 10 OXA 10 OXA 10 EACH DEPOISON Y MUST BE PRECEDED BY FULL REGULATORY OR LIST IDENTIFYING INFORMATION) FIRE SAFETY AN annual Life Safety Code survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 08/07/2023. At the time of this survey, Avera Granite Falls Care Center was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.7(6). Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSO), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code. THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORRECTION. PLEASE RETURN THE PLAN OF CORRECTION. IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED. ABDRATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE TITLE MAD THE PROVIDER SIGNATURE ABDRATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE TITLE ADDRATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE TITLE ADDRATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE TITLE ABORDATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE TITLE ADDRATORY DIRECTORS OR PROVIDER:SUPPLIER REPRESENTATIVES SIGNATURE | NAME OF F | PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| REGULATORY OR ISC IDENTIFYING INFORMATION) REGULATORY OR ISC IDENTIFYING INFORMATION REGULATORY OR ISC IDENTIFYING INFORMATION) REGULATORY OR ISC IDENTIFYING INFORMATION REGULATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2557 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORPECTION IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORPECTION IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORRECTION IS NOT REQUIRED. ABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE **COMPLANCE*** **COMPLANCE*** **COMPLANCE*** **COMPLANCE** **COMPLAN | AVERA G | RANITE FALLS CAR | E CTR | | | |
| Fire Safety An annual Life Safety Code survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 08/07/2023. At the time of this survey, Avera Granite Falls Care Center was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Food (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code. THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORRECTION. PLEASE RETURN THE PLAN OF CORRECTION IS NOT REQUIRED. | PRÉFIX | (EACH DEFICIENCY | MUST BE PRECEDED BY FULL | PREFIX | (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE | BE COMPLETION |
| An annual Life Safety Code survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 08/07/2023. At the time of this survey, Avera Granite Falls Care Center was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NRFPA 99, Health Care and the 2012 edition of NRFPA 99, Health Care Facilities Code. THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE, YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF ANACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORRECTION. PLEASE RETURN THE PLAN OF CORRECTION. IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED. ABORATORY DIRECTORS OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X5) DATE | K 000 | INITIAL COMMENT | rs | K 0 | 00 | |
| conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 08/07/2023. At the time of this survey, Avera Granite Falls Care Center was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code. THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF ANACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. PLEASE RETURN THE PLAN OF CORRECTION HE PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO: IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED. | | Fire Safety | | | | |
| | | conducted by the M Public Safety, State 08/07/2023. At the to Granite Falls Care of compliance with the in Medicare/Medica 483.70(a), Life Safe edition of National F (NFPA) 101, Life Safe edition of National F (NFPA) 99, Health Car NFPA 99, Health Car NFPA 99, Health Car NFPA 99, Health Car NFPA 99, Health Car SIGNATURE AT TH PAGE OF THE CM USED AS VERIFICA UPON RECEIPT O ONSITE REVISIT OF CONDUCTED TO N SUBSTANTIAL CON REGULATIONS HA ACCORDANCE WI PLEASE RETURN CORRECTION FOR DEFICIENCIES (K- | linnesota Department of Fire Marshal Division on time of this survey, Avera Center was found not in requirements for participation id at 42 CFR, Subpart ety from Fire, and the 2012 Fire Protection Association afety Code (LSC), Chapter 19 e and the 2012 edition of are Facilities Code. OC WILL SERVE AS YOUR COMPLIANCE UPON THE CCEPTANCE. YOUR HE BOTTOM OF THE FIRST S-2567 FORM WILL BE ATION OF COMPLIANCE. F AN ACCEPTABLE POC, AN OF YOUR FACILITY MAY BE VALIDATE THAT MPLIANCE WITH THE AS BEEN ATTAINED IN TH YOUR VERIFICATION. THE PLAN OF R THE FIRE SAFETY TAGS) TO: IN THE E-POC PROCESS, A THE PLAN OF CORRECTION | | | |
| | | | | | | |
| | ABORATORY | DIRECTOR'S OR PROVID | ER/SUPPLIER REPRESENTATIVE'S SIGN | NATURE | TITLE | (X6) DATE |
| | | | | | | , , |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | ` ′ | TIPLE CONSTRUCTION DING 01 - MAIN BUILDING 01 | ` ' | E SURVEY IPLETED |
|--------------------------|---|---|-------------------|--|------|----------------------------|
| | | 245243 | B. WING | | 08/ | 07/2023 |
| | PROVIDER OR SUPPLIER GRANITE FALLS CAR | E CTR | | STREET ADDRESS, CITY, STATE, ZIP CODE 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | • | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREF TAG | | D BE | (X5) COMPLETION DATE |
| K 000 | DEFICIENCY MUS FOLLOWING INFO. 1. A detailed deso taken or planned to 2. Address the me place to ensure the 3. Indicate how th future performance sustained. 4. Identify who is actions and monitor 5. The actual or p the remedy. Avera Granite Falls 2015, and is one-st basement, is fully fidetermined to be of The facility has a fir detection in the corcorridors which is n department notifical | pections Division Suite 145 -5145, OR @state.mn.us RRECTION FOR EACH T INCLUDE ALL OF THE DRMATION: cription of the corrective action correct the deficiency. easures that will be put in deficiency does not reoccur. e facility plans to monitor to ensure solutions are responsible for the corrective ring of compliance. roposed date for completion of Care Center was built in the corrective ring in height, has no re sprinkler protected and was for Type V(111) construction. The alarm system with smoke ridors and spaces open to the conitored for automatic fire | | 000 | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 | | l` ' | (X3) DATE SURVEY COMPLETED | |
|--|--|--|---|---|---|-------------------------------|--|
| | | 245243 | B. WING | | 08/ | 07/2023 | |
| NAME OF PROVIDER OR SUPPLIER AVERA GRANITE FALLS CARE CTR | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | | X (EACH CORRECTIVE ACTION | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETIC DATE | | |
| | census of 47 at the The requirement at NOT MET as evide Fire Alarm System | time of the survey. 42 CFR, Subpart 483.70(a) is | K 0 | | | 9/6/23 | |
| | Fire Alarm System - Testing and Maintenance A fire alarm system is tested and maintained in accordance with an approved program complying with the requirements of NFPA 70, National Electric Code, and NFPA 72, National Fire Alarm and Signaling Code. Records of system acceptance, maintenance and testing are readily available. 9.6.1.3, 9.6.1.5, NFPA 70, NFPA 72 This REQUIREMENT is not met as evidenced by: Based on documentation review and staff interview, the facility failed to inspect and maintain initiating devices of fire alarm system in accordance with NFPA 101 (2012 edition), Life Safety Code, sections 19.3.4 and 9.6.2, and NFPA 72 (2010 edition) National Fire Alarm and Signal Code, sections 14.1.1 and 14.2.2 This deficient finding could have an isolated impact on the residents within the facility. Findings include: On 08/07/2023 between 11:00 AM to 2:00 PM, it was revealed during documentation review that the fire alarm system servicing vendor had noted 2 duct detectors that could not be inspected due to weather. No supporting documentation was provided or available for review to confirm the noted devices had been inspected when weather permitted. | | | Citation 0345 On 8/07/2023 it was identified failed to inspect and maintait to weather during last annual ensure devices were workin appropriately. 1) Summit Fire Protection Conthe care center on 8-21-23. The Annual inspection. Inspectione by Paul Ward of Summer Protections. 2) To address that the duct of not missed again Annually. If weather conditions. Our annually now be done in October this have been getting computed by To monitor performance to detectors will be set off with | in devices due al inspection to g ame on site to To complete ection was mit Fire detectors are Due to hual inspection years before oleted in the duct | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 | | . , | (X3) DATE SURVEY COMPLETED | | |
|--|--|--|---|--|---|-------------------------------|--|--|
| | | 245243 | B. WING | | 08/ | 07/2023 | | |
| NAME OF PROVIDER OR SUPPLIER AVERA GRANITE FALLS CARE CTR | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 250 JORDAN DRIVE GRANITE FALLS, MN 56241 | | | | |
| (X4) ID PREFIX TAG | PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETIC DATE | | | | |
| K 345 | | ge 3 e Environmental Services is deficient finding at the time | K 3 | quarterly to make sure they are functioning properly. Also, they checked for function during our fire drills. 4) Steven Schwartz Environme Services Manager is responsible corrective actions to be taken of safety at the Avera Granite Falls Center. Corey Moe is responsible monitoring of compliance with a safety at the Granite Falls Care (5) The completed date of reme 8-21-23. By Summit Fire Protection of the protection of t | will be monthly ntal le for all line le for the line chief. dy is ctions. | | | |



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

September 22, 2023

Administrator Avera Granite Falls Care Center 250 Jordan Drive Granite Falls, MN 56241

RE: CCN: 245243

Cycle Start Date: August 10, 2023

Dear Administrator:

On September 17, 2023, the Minnesota Departments of Health and Public Safety, completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Please contact me with any questions regarding this letter.

Sincerely,

Lori Hagen, Compliance Analyst

Federal Enforcement

Jori Nagen

Health Regulation Division

Minnesota Department of Health

Telephone: 651-201-4306

E-Mail: Lori.Hagen@state.mn.us