DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

					AND TRANSMITTA E SURVEY AGENC			ID: KMO1 Facility ID: 00348
MEDICARE/MEDICAID PROVIDER (L1) 245114 2.STATE VENDOR OR MEDICAID NO (L2) 927400000 5. EFFECTIVE DATE CHANGE OF O).	 NAME AND ADDRESS OF FACILITY (L3) HARMONY RIVER LIVING CENTER (L4) 1555 SHERWOOD STREET SOUTHEAS (L5) HUTCHINSON, MN PROVIDER/SUPPLIER CATEGORY 			LST (L6) 5535 <u>02</u> (L7)	50	 TYPE OF ACTION Initial Termination Validation On-Site Visit 	DN: <u>7</u> (L8) 2. Recertification 4. CHOW 6. Complaint 9. Other
(L9) 01/01/2008 01 Hospital 05 HHA 09 ESRD 13						CLIA	8. Full Survey Afte	r Complaint
6. DATE OF SURVEY 10 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	/13/2015 (L34)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IIE 12 RHC	14 CORF 0 15 ASC 16 HOSPICE		FISCAL YEAR ENDI 12/31	NG DATE: (L35)
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	(L32)			(L33)	DETERMINATIO	N APPROV	VAL	



Protecting, maintaining and improving the health of all Minnesotans

CMS Certification Number (CCN): 245114

January 21, 2016

Ms. Linda Krentz, Administrator Harmony River Living Center 1555 Sherwood Street Southeast Hutchinson, MN 55350

Dear Ms. Krentz:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective October 12, 2015 the above facility is certified for:

120 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 120 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, maintaining and improving the health of all Minnesotans

January 21, 2016

Ms. Linda Krentz, Administrator Harmony River Living Center 1555 Sherwood Street Southeast Hutchinson, MN 55350

RE: Project Number F5114024

Dear Ms. Krentz:

On September 18, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on September 3, 2015. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On October 13, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on September 3, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of October 12, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on September 3, 2015, effective October 12, 2015 and therefore remedies outlined in our letter to you dated September 18, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure

POST-CERTIFICATION REVISIT REPORT

	MULTIPLE CONSTRUCTION		DATE O	F REVIS	SIT
IDENTIFICATION NUMBER	A. Building 02 - NEW BLDG				
245114 _{Y1}	B. Wing	Y2	10/13/2	015	Y3
NAME OF FACILITY		STREET ADDRESS, CITY, STATE, ZIP CODE			
HARMONY RIVER LIVING CEN	NTER	1555 SHERWOOD STREET SOUTHEAST			
		HUTCHINSON, MN 55350			

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM	DATE	ITEM	DATE	ITEM		DATE
Y4	Y5	Y4	Y5	Y4		Y5
ID Prefix	Correction	ID Prefix	Correction	ID Prefix		Correction
Reg. #	Completed	Reg. #	Completed	Reg. #		Completed
LSC K0075	10/12/2015	LSC K014	4 10/12/2015	LSC		
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REVIEWED BY STATE AGENCY	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR		DATE	
	GS/kfd	1/21/2016	34764			3/2015
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DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

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6. DATE OF SURVEY 09/03 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	/2015 (L34)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF D 15 ASC 16 HOSPICE	FISCA	L YEAR ENDING D. 12/31	ATE: (L35)
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19. DETERMINATION OF ELIGIBILITY 1. Facility is Eligible to Part 2. Facility is not Eligible		20. COM	PLIANCE WITH CI TS ACT:		21. 1. Statement of	Financial Solvency Control Interest Dise		513)
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			(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/C	ARRIER NO.		30. REMARKS			
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Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 0470 0000 5262 2250 September 18, 2015 Fax # (320) 484-6001 Transmitted via facsimile 9/18/2015

Ms. Linda Krentz, Administrator Harmony River Living Center 1555 Sherwood Street Southeast Hutchinson, Minnesota 55350

RE: Project Number S5114025

Dear Ms. Krentz:

On September 3, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6

months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Brenda Fischer, Unit Supervisor Minnesota Department of Health Health Regulation Division 3333 West Division, #212 St. Cloud, Minnesota 56301 Telephone: (320)223-7338 Fax: (320)223-7348

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by October 13, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by October 13, 2015 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the

Harmony River Living Center September 18, 2015 Page 3

deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Harmony River Living Center September 18, 2015 Page 4

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by December 3, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by March 3, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Harmony River Living Center September 18, 2015 Page 5

> Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Gary Schroeder, Interim Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145 Email: <u>gary.schroeder@state.mn.us</u> Telephone: (651) 201-7205 Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

ate Johnston

Kate JohnsTon, Program Specialist Licensing and Certification Program Health Regulation Division kate.johnston@state.mn.us Telephone: (651) 201-3992 Fax: (651) 215-9697 Enclosure (s) cc: Licensing and Certification File

SEP. 18. 2015 3:46PM MINNESOTA DEPARTMENT OF HEALTH

NO. 6346 P. 7

DEPART CENTER	MENT OF HEALTH A S FOR MEDICARE (ND HUMAN SERVICES			FC	TED: 09/18/2015 RM APPROVED	
STATEMENT (DF DEFICIENCIES CORRECTION	(X3) D	NO. 0938-0391 ATE SURVEY DMPLETED				
		245114	B. WING			AMAGALE	
	Rovider or supplier / River Living Cente	ir.		STREET ADDRESS, CITY, STATE, ZIP CODE 1555 SHERWOOD STREET SOUTHEAST		29/03/2015	
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NO. 6346 P. 8

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	PAGE OF THE CMS-2 USED AS VERIFICATI	557 FORM WILL BE ON OF COMPLIANCE.				
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	ACCORDANCE WITH	YOUR VERIFICATION.				
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	rife Marshal Division, o	n September 1, 2015, At				
1	the time of this survey.	Hermony River Living				
	Center was found not in with the requirements fo	substantial compliance				
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ATORY DIR	ECTORS OF PROVIDER SUPP	LER REPRESENTATIVES SIGNATURE	<u> </u>	TIME	9/25	OATE_

days following the data between or not a pan of concolon is provided. For nursing homes, the above findings and plans of correction are disclosable 14 program participation.

FORM CM8-2557(02-99) Previous Veraione Obsoluta

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	By email to: Marian.Whitney@stal Angela.Kappenman@	te.mn.us and Satate.mn.us					
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	1. A description of what to correct the deficience	at has been, or will be, done cy.					
	2. The actual, or propo	osed, completion date.					
	 The name end/or tit responsible for correct prevent a reoccurrence 	on and monitoring to					
l	2012, is two-stories in pasement, is fully fire s	Center was constructed in height, has a partial prinklar protected, and of Type II(111) construction.					
v da fr s c	with smoke detection in pen to the corridors, w utomatic fire departme lesident Room is equip ingle-station smoke de	Int notification. Each					
075 N	he requirement at 42 (OT MET as evidenced FPA 101 LIFE SAFET	CFR, Subpart 483.70(a) is I by: Y CODE STANDARD	K 075	1			
35=F S	oiled linen or trash col	ection receptacles do not					

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	TERS FOR MEDICARE	AND HUMAN SERVICES			FO	ED: 08/18/2 RM APPRO\
STATEN	IENT OF DEFICIENCIES	OCI) PROVIDER/SUPPLIER/CITIA	(X2) MULTH	PLE CONSTRUCTION		<u>IO, 0938-0;</u>
		IDENTIFICATION NUMBER:		3 62 - NEW BLDG		re Burvey Mpleted
		245174	B. WING			
NAME	OF PROVIDER OR SUPPLIER			STREET ADDRESS. CITY, STATE, ZIP CODE	0	9/01/2015
HARN	IONY RIVER LIVING CENT	ER]	ASSE SHERWOOD STREET SOUTHEAST		
0.4)		TATEMENT OF DEFICIENCIES		HUTCHINGON, MN 55350		
PREF	in i conchideriden	CY MUST BE PRECEDED BY FULL LEC IDENTIFYING INFORMATION	ID PREFIX TAG	PROMDER'S PLAN OF CORRECTIN (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	A DE	oca) Completio Paye
ΚΦ	This STANDARD is n Based on observation facility has failed to sta carts in property protect) In capacity. The average capacity in a room or space capacity in a room or space capacity in a room or space capacity is not exceeded within m) area. Mobile solied linen capacities (21 L) are located in a room cous area when not capacity is and staff interview, the me large trash and illnen to the locate in accordance e Life Safety Code" 2000 18.7.5.5. This deficient e safety of all residents, is on the first of the first of the room of the capacity of all residents. 	K 074	⁶ The facility will store all r trash and linen container that exceed 32 gallons ir room that is protected as hazardous space. The Environmental Services Director will ensure compliance with the requirements of NFPA LSC 101 18.7.5.5 (2000) by conducting dail audits of the storage of th mobile trash containers. Safety Committee will rev ongoing compliance sem annually. Date certain for the purpo of ongoing compliance is (10/12/2015)	y iese The riew	10/12/201
	Findings Include:			Responsible: Environmen Services Director	tal	
	the facility was storing to containers that are pres	iter than 32 gallons in the comiders and not in a		CONCES DIRECTOR		
K 144	This deficient practices Environmental Services NFPA 101 LIFE SAFET	Director (BN).	K 144			

SEP. 18. 2015 3:47PM MINNESOTA DEPARTMENT OF HEALTH

NO. 6346 P. 11

STATEMENT	OF DEFICIENCIES	MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		e construction 62 - New BLDG	(X3) DATI	<u>D, 0938-03</u> E &URVEY PLETED
		245114	B. WING			
	Rovider or supplier Y River Living Center		·····	STREET ADDRESS. CITY, STATE, ZIP CODE ISSE SHERWOOD STREET SOUTHEAST JUTCHINSON, KN 55350	<u> 09</u>	101/2015
(X4) IO Prefix Yag	1 (EACH DEPICIENC)	ATEMENT OF DEFICIENCIES A WAST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION	io Prefix TAG	PROVIDENS PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOLLD B CROSS-REPERENCED TO THE APPROPRI DEFICIENCY)	e NE	025) Coupletion Date
K 144 85=F	Continued From page Generators are inspec under load for 30 minu accordance with NFPA	ted weekly and exercised thes per month in	K 144	The facility will conduct the required weekly inspectio the generator per NFPA 99 3.4.4.1. A recurr work order will be entered the electronic work order system. The Environmen Services Director will be responsible for ongoing	ns of ring l into	10/12/201
	NFPA 110 Chapter 6-4. could affect all residents Findings include: On facility tour between on September 1, 2016, he weekly inspection to	ion review and staff led to inspect the p accordance with the IFPA 101 - 9.1.3 and 1999 1. The deficient practice 5. 10:00 AM and 1:30 PM documentation review of gs for the emergency the weekly operational d for the weeks of 5 and 04/29/2015 -		compliance with the stand The safety committee will review ongoing compli semi annually. Date certain for the purpos of ongoing compliance is 10/12/2015. Responsible: Environment Services Director	ance	

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