





*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
September 1, 2021

CMS Certification Number (CCN): 245356

Administrator  
McIntosh Senior Living  
600 Northeast Riverside Avenue  
McIntosh, MN 56556

Dear Administrator:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective August 4, 2021 the above facility is certified for:

45 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 45 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and/or Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joanne Simon', with a horizontal line extending to the right.

Joanne Simon, Enforcement Specialist  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: 651-201-4161 Fax: 651-215-9697  
Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered  
September 1, 2021

Administrator  
McIntosh Senior Living  
600 Northeast Riverside Avenue  
McIntosh, MN 56556

RE: CCN: 245356  
Cycle Start Date: August 18, 2021

Dear Administrator:

On August 18, 2021, the Minnesota Departments of Health and Public Safety, completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Joanne Simon', with a horizontal line extending to the right.

Joanne Simon, Enforcement Specialist  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: 651-201-4161 Fax: 651-215-9697  
Email: joanne.simon@state.mn.us

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*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
July 13, 2021

Administrator  
McIntosh Senior Living  
600 Northeast Riverside Avenue  
McIntosh, MN 56556

RE: CCN: 245356  
Cycle Start Date: June 24, 2021

Dear Administrator:

On June 24, 2021, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

McIntosh Senior Living

July 13, 2021

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The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

## DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" tag) and emergency preparedness deficiencies (those preceded by an "E" tag), i.e., the plan of correction should be directed to:

**Jen Bahr, RN, Unit Supervisor**  
**Bemidji District Office**  
**Licensing and Certification Program**  
**Health Regulation Division**  
**Minnesota Department of Health**  
**705 5th Street NW, Suite A**  
**Bemidji, MN 56601-2933**  
**Email: Jennifer.bahr@state.mn.us**  
**Office: (218) 308-2104 Mobile: (218) 368-3683**

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of

McIntosh Senior Living

July 13, 2021

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the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by September 24, 2021 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by December 24, 2021 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

#### **INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [https://mdhprovidercontent.web.health.state.mn.us/lrc\\_idr.cfm](https://mdhprovidercontent.web.health.state.mn.us/lrc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

McIntosh Senior Living

July 13, 2021

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Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

**William Abderhalden, Fire Safety Supervisor**  
**Deputy State Fire Marshal**  
**Health Care/Corrections Supervisor – Interim**  
**Minnesota Department of Public Safety**  
**445 Minnesota Street, Suite 145**  
**St. Paul, MN 55101-5145**  
**Cell: (507) 361-6204**  
**Email: [william.abderhalden@state.mn.us](mailto:william.abderhalden@state.mn.us)**  
**Fax: (651) 215-0525**

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Melissa Poepping". The signature is fluid and cursive, with a large initial "M" and a long, sweeping tail.

Melissa Poepping, Health Program Representative Senior  
Program Assurance | Licensing and Certification  
Minnesota Department of Health  
P.O. Box 64970  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: [melissa.poepping@state.mn.us](mailto:melissa.poepping@state.mn.us)



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/06/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245356</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C 06/24/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments  On 6/21/21, through 6/24/21, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance.  The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	E 000			
F 000	INITIAL COMMENTS  On 6/21/21 through 6/24/21, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was found to be NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.  The complaint H5356025C (MN68862) was found to be UNSUBSTANTIATED.  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.	F 000			
F 842	Resident Records - Identifiable Information	F 842		8/4/21	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 842 SS=D	<p>Continued From page 1</p> <p>CFR(s): 483.20(f)(5), 483.70(i)(1)-(5)</p> <p>§483.20(f)(5) Resident-identifiable information. (i) A facility may not release information that is resident-identifiable to the public. (ii) The facility may release information that is resident-identifiable to an agent only in accordance with a contract under which the agent agrees not to use or disclose the information except to the extent the facility itself is permitted to do so.</p> <p>§483.70(i) Medical records. §483.70(i)(1) In accordance with accepted professional standards and practices, the facility must maintain medical records on each resident that are-</p> <ul style="list-style-type: none"> <li>(i) Complete;</li> <li>(ii) Accurately documented;</li> <li>(iii) Readily accessible; and</li> <li>(iv) Systematically organized</li> </ul> <p>§483.70(i)(2) The facility must keep confidential all information contained in the resident's records, regardless of the form or storage method of the records, except when release is-</p> <ul style="list-style-type: none"> <li>(i) To the individual, or their resident representative where permitted by applicable law;</li> <li>(ii) Required by Law;</li> <li>(iii) For treatment, payment, or health care operations, as permitted by and in compliance with 45 CFR 164.506;</li> <li>(iv) For public health activities, reporting of abuse, neglect, or domestic violence, health oversight activities, judicial and administrative proceedings, law enforcement purposes, organ donation purposes, research purposes, or to coroners, medical examiners, funeral directors, and to avert</li> </ul>	F 842		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245356</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/24/2021</b>
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F 842	<p>Continued From page 2</p> <p>a serious threat to health or safety as permitted by and in compliance with 45 CFR 164.512.</p> <p>§483.70(i)(3) The facility must safeguard medical record information against loss, destruction, or unauthorized use.</p> <p>§483.70(i)(4) Medical records must be retained for-</p> <ul style="list-style-type: none"> <li>(i) The period of time required by State law; or</li> <li>(ii) Five years from the date of discharge when there is no requirement in State law; or</li> <li>(iii) For a minor, 3 years after a resident reaches legal age under State law.</li> </ul> <p>§483.70(i)(5) The medical record must contain-</p> <ul style="list-style-type: none"> <li>(i) Sufficient information to identify the resident;</li> <li>(ii) A record of the resident's assessments;</li> <li>(iii) The comprehensive plan of care and services provided;</li> <li>(iv) The results of any preadmission screening and resident review evaluations and determinations conducted by the State;</li> <li>(v) Physician's, nurse's, and other licensed professional's progress notes; and</li> <li>(vi) Laboratory, radiology and other diagnostic services reports as required under §483.50.</li> </ul> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and document review the facility failed to ensure advance directives were readily available and included in the medical record for 1 of 18 (R18) residents reviewed for advance directives.</p> <p>Findings include:</p> <p>R18's Admission Record Printed 6/24/21, indicated she admitted to the facility 6/4/21. R18's</p>	F 842	<p>On 8/2/2021 the facility CPR-Cardiopulmonary Resuscitation policy was updated to state that if the legal representative is not present and the resident is not able to sign the POLST, the facility will discuss with the legal representative via telephone and document and record representative and doctors decisions. The nursing admission check off list was updated to reflect that</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245356</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C 06/24/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>		
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F 842	<p>Continued From page 3</p> <p>Admission Record did not identify a code status to indicated if she wanted cardio pulmonary resuscitation in the event she stopped breathing.</p> <p>R18's care plan identified impaired cognition and indicated she had a guardian to assist with decision making.</p> <p>R18's medical records lacked evidence of a resuscitation order.</p> <p>During interview on 6/23/21, at 1:08 p.m. licensed practical nurse (LPN)-A stated residents code status' were in the computer. LPN-A looked at R18's medical record in the computer and stated there was nothing in her record. LPN-A stated if the code status was not identified in the electronic record she would look in the paper chart. At 1:11 a.m. LPN-A went to retrieve the paper chart but was unable to locate it. LPN-A stated she would start CPR if R18 was found unresponsive.</p> <p>At 1:20 p.m. trained medication aide (TMA)-A stated if a resident was found unresponsive she would notify the charge nurse right away. TMA-A stated she was certified to perform CPR and stated she would look in the computer for the code status. TMA-A stated she had never looked at the paper chart for code status and said there was a list posted at the nurses station that identified residents who were a full code. TMA-A verified R18's name was not on the list.</p> <p>At 1:56 p.m. the social services designee (SSD) verified R18 did not have a physician's order for life sustaining treatment (POLST) in her chart. The SSD stated typically she would fill out the POLST with the resident or family/guardian and put a copy in the paper chart. She stated R18's</p>	F 842	<p>the POLST is completed and the doctors orders for CPR/DNR are initiated in the electronic medical record. All other residents were assessed and all POLST was signed and in their medical record. The list at the nurses station has been removed. All nursing staff were updated on the state deficiency and POC on 7/26/2021. The Director of Nursing and the Social Service Director review the CPR orders annually with the resident and/or legal representative. Director of Nursing will audit new admission record for the next 6 months to ensure that documentation is completed. This deficiency will be discussed at the Quality Assurance meeting in August 2021.</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>		
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F 842	<p>Continued From page 4</p> <p>POLST was awaiting a signature and had not been put in the chart. The SSD stated medical records was responsible to put the code status in the electronic record and stated it had been missed.</p> <p>The facility policy CPR-Cardio Pulmonary Resuscitation dated 2/21/20, indicated nurses and other care staff were educated to initiate CPR unless a valid do not resuscitate order was in place or unless there were obvious signs of clinical death or if CPR could cause injury or peril to the rescuer. The policy further indicated each resident or their representative would complete a POLST form upon admission and a copy placed into the residents chart.</p>	F 842		



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
July 13, 2021

Administrator  
McIntosh Senior Living  
600 Northeast Riverside Avenue  
McIntosh, MN 56556

Re: State Nursing Home Licensing Orders  
Event ID: KNQS11

Dear Administrator:

The above facility was surveyed on June 21, 2021 through June 24, 2021 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

McIntosh Senior Living

July 13, 2021

Page 2

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

**Jen Bahr, RN, Unit Supervisor**  
**Bemidji District Office**  
**Licensing and Certification Program**  
**Health Regulation Division**  
**Minnesota Department of Health**  
**705 5th Street NW, Suite A**  
**Bemidji, MN 56601-2933**  
**Email: Jennifer.bahr@state.mn.us**  
**Office: (218) 308-2104 Mobile: (218) 368-3683**

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.



Melissa Poepping, Health Program Representative Senior  
Program Assurance | Licensing and Certification  
Minnesota Department of Health  
P.O. Box 64970  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: melissa.poepping@state.mn.us

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00467</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/24/2021</b>
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NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>
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2 000	<p>Initial Comments</p> <p style="text-align: center;">*****ATTENTION*****</p> <p style="text-align: center;"><b>NH LICENSING CORRECTION ORDER</b></p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p><b>INITIAL COMMENTS:</b> On 6/21/21 through 6/24/21, a licensing survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was found NOT in compliance with the MN State Licensure and the following correction orders are issued. Please indicate in your electronic plan of correction you have reviewed</p>	2 000		

Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
Electronically Signed		



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00467</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>06/24/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>		
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2 000	Continued From page 1  these orders and identify the date when they will be completed.  Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.  You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin <a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html</a> The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health.  PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY.	2 000		

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2 000	Continued From page 2  THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
2 625	MN Rule 4658.0450 Subp. 1 A-P Clinical Record Contents; In General  Subpart 1. In general. Each resident's clinical record, including nursing notes, must include: A. the condition of the resident at the time of admission; B. temperature, pulse, respiration, and blood pressure, according to part 4658.0520, subpart 2, item I; C. the resident's height and weight, according to part 4658.0520, subpart 2, item J; D. the resident's general condition, actions, and attitudes; E. observations, assessments, and interventions provided by all disciplines responsible for care of the resident, with the exception of confidential communications with religious personnel; F. significant observations on, for example, behavior, orientation, adjustment to the nursing home, judgment, or moods; G. date, time, quantity of dosage, and method of administration of all medications, and the signature of the nurse or authorized persons who administered the medication; H. a report of a tuberculin test within the three months prior to admission, as described in part 4658.0810; I. reports of laboratory examinations; J. dates and times of all treatments and dressings;	2 625		

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2 625	<p>Continued From page 3</p> <p>K. dates and times of visits by all licensed health care practitioners; L. visits to clinics or hospitals; M. any orders or instructions relative to the comprehensive plan of care; N. any change in the resident's sleeping habits or appetite; O. pertinent factors regarding changes in the resident's general conditions; and P. results of the initial comprehensive resident assessment and all subsequent comprehensive assessments as described in part 4658.0400.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to ensure advance directives were readily available and included in the medical record for 1 of 18 (R18) residents reviewed for advance directives.</p> <p>Findings include:</p> <p>R18's Admission Record Printed 6/24/21, indicated she admitted to the facility 6/4/21. R18's Admission Record did not identify a code status to indicated if she wanted cardio pulmonary resuscitation in the event she stopped breathing.</p> <p>R18's care plan identified impaired cognition and indicated she had a guardian to assist with decision making.</p> <p>R18's medical records lacked evidence of a resuscitation order.</p> <p>During interview on 6/23/21, at 1:08 p.m. licensed</p>	2 625		

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2 625	<p>Continued From page 4</p> <p>practical nurse (LPN)-A stated residents code status' were in the computer. LPN-A looked at R18's medical record in the computer and stated there was nothing in her record. LPN-A stated if the code status was not identified in the electronic record she would look in the paper chart. At 1:11 a.m. LPN-A went to retrieve the paper chart but was unable to locate it. LPN-A stated she would start CPR if R18 was found unresponsive.</p> <p>At 1:20 p.m. trained medication aide (TMA)-A stated if a resident was found unresponsive she would notify the charge nurse right away. TMA-A stated she was certified to perform CPR and stated she would look in the computer for the code status. TMA-A stated she had never looked at the paper chart for code status and said there was a list posted at the nurses station that identified residents who were a full code. TMA-A verified R18's name was not on the list.</p> <p>At 1:56 p.m. the social services designee (SSD) verified R18 did not have a physician's order for life sustaining treatment (POLST) in her chart. The SSD stated typically she would fill out the POLST with the resident or family/guardian and put a copy in the paper chart. She stated R18's POLST was awaiting a signature and had not been put in the chart. The SSD stated medical records was responsible to put the code status in the electronic record and stated it had been missed.</p> <p>The facility policy CPR-Cardio Pulmonary Resuscitation dated 2/21/20, indicated nurses and other care staff were educated to initiate CPR unless a valid do not resuscitate order was in place or unless there were obvious signs of clinical death or if CPR could cause injury or peril to the rescuer. The policy further indicated each</p>	2 625		

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2 625	Continued From page 5  resident or their representative would complete a POLST form upon admission and a copy placed into the residents chart.  SUGGESTED METHODS OF CORRECTION: The director of nursing (DON) or designee could develop, review, and /or revise policies and procedures to ensure complete, timely, and accurate documentation was kept current for all residents. The DON or designee could educate all appropriate staff. The DON or designee could develop monitoring systems to ensure ongoing compliance and report the monitoring results to the quality assurance committee for further recommendations.  TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	2 625		

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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety. At the time of this survey, McIntosh Senior Living was found in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, the 2012 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of the Health Care Facilities Code (NFPA 99).</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>IF OPTING TO USE AN EPOC, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K TAGS) TO:</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>07/23/2021</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 000	Continued From page 1  HEALTH CARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION 445 MINNESOTA STREET, SUITE 145 ST. PAUL, MN 55101-5145, or  By e-mail to: FM.HC.Inspections@state.mn.us  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A detailed description of the corrective action taken or planned to correct the deficiency.  2. Address the measures that will be put in place to ensure the deficiency does not reoccur.  3. Indicate how the facility plans to monitor future performance to ensure solutions are sustained.  4. Identify who is responsible for the corrective actions and monitoring of compliance.  5. The actual or proposed date for completion of the remedy.  McIntosh Senior Living is a 1-story building without a basement. The building was built in 1983 and was determined to be Type V (111) construction. The facility is separated into 4 smoke compartments by 1-hour fire barriers.  The facility is completely sprinkler protected with standard response sprinkler heads, which are installed in accordance with NFPA 13 Standard	K 000			

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K 000	Continued From page 2 for Installation of Automatic Sprinkler Systems. The facility has a fire alarm system that includes corridor smoke detection and smoke detection in all common areas installed in accordance with NFPA 72 "The National Fire Alarm Code".  The facility has a capacity of 45 beds and had a census of 45 at the time of the survey.	K 000			
K 223 SS=E	Doors with Self-Closing Devices CFR(s): NFPA 101  Doors with Self-Closing Devices Doors in an exit passageway, stairway enclosure, or horizontal exit, smoke barrier, or hazardous area enclosure are self-closing and kept in the closed position, unless held open by a release device complying with 7.2.1.8.2 that automatically closes all such doors throughout the smoke compartment or entire facility upon activation of: * Required manual fire alarm system; and * Local smoke detectors designed to detect smoke passing through the opening or a required smoke detection system; and * Automatic sprinkler system, if installed; and * Loss of power. 18.2.2.2.7, 18.2.2.2.8, 19.2.2.2.7, 19.2.2.2.8 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain hazardous area enclosures per NFPA 101 (2012 edition), Life Safety Code, sections 7.2.1.8.2, 8.3.3.3, and 19.2.2.2.7. This deficient condition could have a patterned impact on the residents within the facility.	K 223	On 06/23/2021 the magnet door holders were removed. The magnets will not be place on those doors in the future and Administrator will be audit two times per month to ensure fire safety. Quality Assurance Committee will review and discuss at the next scheduled meeting in	6/23/21	



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K 223	Continued From page 3  Findings include:  1) On 06/22/2021 at 11:45 AM, it was revealed that the door of the oxygen storage room had a magnetic door hold device that was not tied into the fire alarm system so that the magnet would release the door in the event of a fire alarm activation.  2) On 06/22/2021 at 12:00 PM, it was revealed that the door of the boiler room had a magnetic door hold device that was not tied into the fire alarm system so that the magnet would release the door in the event of a fire alarm activation.  These deficient conditions were verified by the Maintenance Supervisor.	K 223	August 2021.		
K 345 SS=F	Fire Alarm System - Testing and Maintenance CFR(s): NFPA 101  Fire Alarm System - Testing and Maintenance A fire alarm system is tested and maintained in accordance with an approved program complying with the requirements of NFPA 70, National Electric Code, and NFPA 72, National Fire Alarm and Signaling Code. Records of system acceptance, maintenance and testing are readily available. 9.6.1.3, 9.6.1.5, NFPA 70, NFPA 72 This REQUIREMENT is not met as evidenced by: Based on a review of available documentation and staff interview, the facility failed to test and maintain the fire alarm per NFPA 101 (2012 edition), Life Safety Code, section 9.6.1.3, and NFPA 72 (2010 edition) National Fire Alarm Code,	K 345	On 06/28/2021, Maintenance Supervisor spoke with Northland Fire Protection who completed our Inspection and test form and explained that our copy of the form did not	7/26/21	

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K 345	Continued From page 4 sections 14.5.3. and 14.6.2.4. This deficient condition could have a widespread impact on the residents within the facility.  Findings include:  1) On 06/22/2021 at 10:20 AM, it was revealed that the current fire alarm test documentation did not annotate what type of test/inspection (visual, functional, or sensitivity) was completed for the facility's fire alarm system.  2) On 06/22/2021 at 10:30 PM, it was revealed that the facility could not provide any current documentation verifying that a smoke detector sensitivity test had been conducted.  3) On 06/22/2021 at 10:35 PM, it was revealed that the facility could not provide any current documentation verifying that a semiannual inspection of all initiating devices had been completed.  These deficient conditions were verified by the Maintenance Supervisor.	K 345	have the Initiating and supervisory device tests and inspection section completed. Northland however did have their Inspection form in their office and has provided the facility with a copy. The Maintenance supervisor will audit Northland Fire Protection's paperwork for compliance for the next three inspections for MSL. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021.		
K 351 SS=E	Sprinkler System - Installation CFR(s): NFPA 101  Spinkler System - Installation 2012 EXISTING Nursing homes, and hospitals where required by construction type, are protected throughout by an approved automatic sprinkler system in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems. In Type I and II construction, alternative protection measures are permitted to be substituted for	K 351		7/26/21	

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K 351	Continued From page 5 sprinkler protection in specific areas where state or local regulations prohibit sprinklers. In hospitals, sprinklers are not required in clothes closets of patient sleeping rooms where the area of the closet does not exceed 6 square feet and sprinkler coverage covers the closet footprint as required by NFPA 13, Standard for Installation of Sprinkler Systems. 19.3.5.1, 19.3.5.2, 19.3.5.3, 19.3.5.4, 19.3.5.5, 19.4.2, 19.3.5.10, 9.7, 9.7.1.1(1) This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to install and maintain fire sprinkler system per NFPA 101 (2012 edition), Life Safety Code, sections 9.7.1.1, and NFPA 13 (2010 edition) Standard for the Installation of Sprinkler Systems, sections 6.2.9.6 and 8.3.3.2. This deficient condition could have a patterned impact on the residents within the facility.  Findings include:  1) On 06/22/2021 at 11:30 AM, observation revealed that the facility did not have a fire sprinkler head wrench located in the fire sprinkler spare head box.  2) On 06/22/2021 at 11:53 AM, observation revealed that there are quick response type of fire sprinkler heads located in the south wing dining room that are in the same compartment as standard response fire sprinkler head.  These deficient conditions were verified by the Maintenance Supervisor.	K 351	On 06/28/2021 Maintenance supervisor spoke with Dakota Fire and they are scheduled to install the correct sprinkler heads in the South Dining room in August 2021. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021. Lastly Maintenance also spoke with them regarding the wrench that is to be in the stock box. Dakota Fire provided the wrench and is now in the stock box. Maintenance will audit the stock box 1 time per month for 6 months to ensure compliance. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021.		
K 712 SS=F	Fire Drills	K 712		6/23/21	

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K 712	<p>Continued From page 6 CFR(s): NFPA 101</p> <p><b>Fire Drills</b> Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at expected and unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms. 19.7.1.4 through 19.7.1.7 This REQUIREMENT is not met as evidenced by: Based on a review of available documentation and staff interview, the facility failed to conduct fire drills per NFPA 101 (2012 edition), Life Safety Code, sections 19.7.1.2 and 19.7.1.4. This deficient condition could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>1) On 06/22/2021, at 10:05 AM., during the review of all available fire drill documentation and interview with the Maintenance Supervisor it was revealed that the facility did not have all participating staff personnel sign the fire drill documentation for the drill conducted in January 2021.</p> <p>2) On 06/22/2021, at 10:05 AM., during the review of all available fire drill documentation and interview with the Maintenance Supervisor it was revealed that the facility did not send a signal to the fire alarm monitoring company for 5 of 12 fire</p>	K 712	<p>On 06/23/2021 and going forward, the fire drill form will be signed on the back by employees involved. The Administrator will audit 1x per month for 6 months to ensure the form is completed correctly. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021. On 06/23/2021 and going forward the Maintenance supervisor will sound the alarm the morning after a fire drill is completed on the night shift. The Administrator will audit 1x per month to ensure proper regulation is followed for one year. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021.</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245356</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>06/22/2021</b>
NAME OF PROVIDER OR SUPPLIER  <b>MCINTOSH SENIOR LIVING</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 NORTHEAST RIVERSIDE AVENUE MCINTOSH, MN 56556</b>		
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K 712	Continued From page 7 drills conducted during the last 12 months.	K 712			
K 761 SS=F	<p>These deficient conditions were verified by the Maintenance Supervisor.</p> <p>Maintenance, Inspection &amp; Testing - Doors CFR(s): NFPA 101</p> <p>Maintenance, Inspection &amp; Testing - Doors Fire doors assemblies are inspected and tested annually in accordance with NFPA 80, Standard for Fire Doors and Other Opening Protectives. Non-rated doors, including corridor doors to patient rooms and smoke barrier doors, are routinely inspected as part of the facility maintenance program. Individuals performing the door inspections and testing possess knowledge, training or experience that demonstrates ability. Written records of inspection and testing are maintained and are available for review. 19.7.6, 8.3.3.1 (LSC) 5.2, 5.2.3 (2010 NFPA 80) This REQUIREMENT is not met as evidenced by: Based on a review of available documentation and staff interview, the facility failed to conduct the fire door inspections per NFPA 101 (2012 edition), Life Safety Code, sections 8.3.3.1, 19.7.6, and NFPA 80 (2010 edition) Standard for Fire Doors and Other Opening Protectives, section 5.2.1. This deficient condition could have a widespread impact on the residents within the facility.</p> <p>Findings include:  On 06/22/2021, at 11:04 AM, during the review of</p>	K 761		6/30/21	
			The Maintenance Supervisor had started the inspections of the fire doors in October 2020, however on October 19th, 2020 the facility had COVID 19 breakout. In June of 2021 the inspection of all fire doors were completed. The facility will continue to use October of each year to inspect annually. Quality Assurance Committee will review and discuss progress at the next scheduled meeting in August 2021.		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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K 761	Continued From page 8 all available fire door test and inspection documentation and an interview with the Maintenance Supervisor, at the time of the inspection the facility could not provide documentation verifying that the fire door inspection had been completed.  This deficient condition was verified by the Maintenance Supervisor.	K 761			