| DEPARTMENT OF HEALT | TH AND HUMAN | SERVICES | | | CENTERS FOR MI | EDICARE & MEDICAID SERVICES |
|---|------------------|--|---|-------------------------------|---|---|
| | MEDIO | CARE/MEDICA | ID CERTIFIC | CATION A | AND TRANSMITTAL | ID: M0KQ |
| | PART I | - TO BE COMP | PLETED BY 1 | THE STAT | TE SURVEY AGENCY | Facility ID: 00013 |
| 1. MEDICARE/MEDICAID PROVID (L1) 245489 2.STATE VENDOR OR MEDICAID N (L2) 726040700 | | 3. NAME AND ADDRESS OF FACILITY (L3) EMMANUEL NURSING HOME (L4) 1415 MADISON AVENUE (L5) DETROIT LAKES, MN 7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA 09 ESRD | | | (L6) 56501 | 4. TYPE OF ACTION: 7 (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint |
| 5. EFFECTIVE DATE CHANGE OF (L9) | | | | | <u>02</u> (L7) 13 PTIP 22 CLIA | 7. On-Site Visit 9. Other 8. Full Survey After Complaint |
| DATE OF SURVEY 07/ ACCREDITATION STATUS: 0 Unaccredited 1 TJC | (L14/2017 (L34) | 02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF | 06 PRTF 07 X-Ray 08 OPT/SP | 10 NF 11 ICF/IID 12 RHC | 14 CORF 15 ASC 16 HOSPICE | FISCAL YEAR ENDING DATE: (L35) 09/30 |
| 2 AOA 3 Other | r | | | - | | |
| 11LTC PERIOD OF CERTIFICATIO | N | 10.THE FACILITY | IS CERTIFIED A | S: | | |
| From (a): | | X A. In Complia | | | And/Or Approved Waivers Of Th | e Following Requirements: |
| To (b) : | | | Requirements ice Based On: | | 2. Technical Personnel | 6. Scope of Services Limit |
| | | Compilan | de Based Oll. | | 3. 24 Hour RN | 7. Medical Director |
| 12.Total Facility Beds | 102 (L18) | 1 | Acceptable POC | | 4. 7-Day RN (Rural SNF | ³) 8. Patient Room Size |
| - | 102 (L17) | D. Natia Ca | | | 5. Life Safety Code | 9. Beds/Room |
| 13.Total Certified Beds | 102 (L17) | | mpliance with Prog and/or Applied Wa | | * Code: A | (L12) |
| 14. LTC CERTIFIED BED BREAKD | OWN | l | | | 15. FACILITY MEETS | |
| 18 SNF 18/19 SNI 102 | F 19 SNF | ICF | IID | | 1861 (e) (1) or 1861 (j) (1): | (L15) |
| (L37) (L38) | (L39) | (L42) | (L43) | | | |
| 17. SURVEYOR SIGNATURE Gail Anderson, Unit S | Supervisor | Date : | 07/19/2017 | | 18. STATE SURVEY AGENCY A | |
| | - | | | (L19) | | (L20) |
| | | | | | L OFFICE OR SINGLE ST | |
| DETERMINATION OF ELIGIBII X 1. Facility is Eligible to 2. Facility is not Eligible | o Participate | | MPLIANCE WITH GHTS ACT: | CIVIL | Statement of Finar Ownership/Contro Both of the Above | l Interest Disclosure Stmt (HCFA-1513) |
| 22. ORIGINAL DATE | 23. LTC AGREEM | IENT 2 | 4. LTC AGREEN | MENT | 26. TERMINATION ACTION: | (L30) |
| OF PARTICIPATION | BEGINNING | | ENDING DAT | | VOLUNTARY00 | |
| 01/01/1987 | bbonthinto | 5 | | | 01-Merger, Closure | 05-Fail to Meet Health/Safety |
| (L24) | (L41) | | (L25) | | 02-Dissatisfaction W/ Reimburseme | 5 |
| 25. LTC EXTENSION DATE: | 27. ALTERNATI | VE SANCTIONS | | | 03-Risk of Involuntary Termination | OTHER |
| | A. Suspension | n of Admissions: | | | 04-Other Reason for Withdrawal | 07-Provider Status Change |
| (L27) | B. Rescind Sus | spension Date: | (L44) | | | 00-Active |
| | | I | (L45) | | | |
| 28. TERMINATION DATE: | 29 | . INTERMEDIARY/ | CARRIER NO. | | 30. REMARKS | |
| | | 03001 | | | | |
| | (L28) | | | (L31) | | |
| 31. RO RECEIPT OF CMS-1539 | 32 | DETERMINATION | OF APPROVAL D | DATE | | |
| | (L32) | 07/18/2017 | | (L33) | DETERMINATION APPR | OVAL |



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245489

July 19, 2017

Ms. Katie Lundmark, Administrator Emmanuel Nursing Home 1415 Madison Avenue Detroit Lakes, MN 56501

Dear Ms. Lundmark:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective June 30, 2017 the above facility is certified for or recommended for:

102 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 102 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Joanne Simon, Enforcement Specialist Minnesota Department of Health Licensing and Certification Program Program Assurance Unit Health Regulation Division Telephone: 651-201-4161 Fax: 651-215-9697 Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered

July 19, 2017

Ms. Katie Lundmark, Administrator Emmanuel Nursing Home 1415 Madison Avenue Detroit Lakes, MN 56501

RE: Project Number S5489026

Dear Ms. Lundmark:

On June 1, 2017, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on May 24, 2017. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On July 14, 2017, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on July 10, 2017 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on May 24, 2017. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of June 30, 2017. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on May 24, 2017, effective June 30, 2017 and therefore remedies outlined in our letter to you dated June 1, 2017, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Enforcement Specialist Minnesota Department of Health Licensing and Certification Program Program Assurance Unit Health Regulation Division Telephone: 651-201-4161 Fax: 651-215-9697 Email: joanne.simon@state.mn.us

cc: Licensing and Certification File

| DEPARTMENT OF HEALTH A | ND HUMA | N SERVICES | | | CENTERS FOR MED | DICARE & MEDIC | AID SERVICES |
|--|------------------|--|------------------|------------|---|-----------------------------------|---|
| | | | | | AND TRANSMITTAL | Ι | D: M0KQ |
| | PART I - | TO BE COMPL | LETED BY 1 | THE STAT | TE SURVEY AGENCY | I | Facility ID: 00013 |
| 1. MEDICARE/MEDICAID PROVIDER 1 (L1) 245489 | NO. | 3. NAME AND AD (L3) EMMANUE | | | | 4. TYPE OF ACTIO | N: <u>2 (</u> L8) |
| 2.STATE VENDOR OR MEDICAID NO. | | (L4) 1415 MADIS | SON AVENUE | 2 | | 1. Initial 3. Termination | Recertification CHOW |
| (L2) 726040700 | | (L5) DETROIT L | AKES, MN | | (L6) 56501 | 5. Validation 7. On-Site Visit | 4. Criow 6. Complaint 9. Other |
| 5. EFFECTIVE DATE CHANGE OF OW (L9) | NERSHIP | 7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA 09 ESRD | | | <u>02</u> (L7) 13 PTIP 22 CLIA | 8. Full Survey After | |
| 6. DATE OF SURVEY 05/24/20 | 17 (L34) | 02 SNF/NF/Dual | 06 PRTF | 10 NF | 14 CORF | | |
| 8. ACCREDITATION STATUS: | (L10) | 03 SNF/NF/Distinct | 07 X-Ray | 11 ICF/IID | 15 ASC | FISCAL YEAR ENDIN | NG DATE: (L35) |
| 0 Unaccredited 1 TJC 2 AOA 3 Other | | 04 SNF | 08 OPT/SP | 12 RHC | 16 HOSPICE | 09/30 | |
| 11LTC PERIOD OF CERTIFICATION | | 10.THE FACILITY | ' IS CERTIFIED | AS: | | | |
| From (a): | | A. In Complia | nce With | | And/Or Approved Waivers Of T | The Following Requireme | ents: |
| To (b): | | Program Re Compliance | | | 2. Technical Personnel | 6. Scope of Se | rvices Limit |
| | | | | | 3. 24 Hour RN | 7. Medical Dir | |
| 12.Total Facility Beds | 102 (L18) | 1. Ad | cceptable POC | | 4. 7-Day RN (Rural SN | | n Size |
| 13.Total Certified Beds | 102 (L17) | X B. Not in Com | pliance with Pro | gram | 5. Life Safety Code | 9. Beds/Room | |
| | | Requirements | and/or Applied | Waivers: | * Code: B * | (L12) | |
| 14. LTC CERTIFIED BED BREAKDOWN | | | | | 15. FACILITY MEETS | | |
| 18 SNF 18/19 SNF | 19 SNF | ICF | IID | | 1861 (e) (1) or 1861 (j) (1): | (L15) | |
| 102 | | | | | | | |
| (L37) (L38) | (L39) | (L42) | (L43) | | | | |
| 16. STATE SURVEY AGENCY REMAR | KS (IF APPLICA | ABLE SHOW LTC CA | NCELLATION | DATE): | | | |
| | | | | | | | |
| 17. SURVEYOR SIGNATURE | | Date : | | | 18. STATE SURVEY AGENCY | APPROVAL | Date: |
| Tammy Williams, HFE | NE II | 0 | 6/09/2017 | (L19) | Kamala Fiske-Downing | I. Enforcement Spe | <u>cial</u> ist ^{07/18/2017} |
| PART | II - TO BE | COMPLETED E | BY HCFA RI | . , | OFFICE OR SINGLE S | TATE AGENCY | (L20) |
| 19. DETERMINATION OF ELIGIBILITY | , | 20. COM | IPLIANCE WIT | H CIVIL | 21. 1. Statement of Finan | ncial Solvency (HCFA-2572 | 2) |
| 1. Facility is Eligible to Parti | rinate | RIGH | ITS ACT: | | Ownership/Contro Both of the Above | l Interest Disclosure Stmt | (HCFA-1513) |
| 2. Facility is not Eligible | ipute | | | | 5. Bour of the Above | | |
| | (L21) | | | | | | |
| 22. ORIGINAL DATE 2 | 3. LTC AGREE | MENT 24 | 4. LTC AGREEN | MENT | 26. TERMINATION ACTION: | (| L30) |
| OF PARTICIPATION | BEGINNING | G DATE | ENDING DA | TE | VOLUNTARY 00 | INVOLUN | TARY |
| 01/01/1987 | | | | | 01-Merger, Closure | 05-Fail to M | Meet Health/Safety |
| (L24) | (L41) | | (L25) | | 02-Dissatisfaction W/ Reimburse | | leet Agreement |
| 25. LTC EXTENSION DATE: 2 | 7. ALTERNATI | VE SANCTIONS | | | 03-Risk of Involuntary Termination | n <u>OTHER</u> | |
| | A. Suspension | n of Admissions: | | | 04-Other Reason for Withdrawal | | r Status Change |
| (L27) | D D | Deter | (L44) | | | 00-Active | |
| | B. Rescind S | uspension Date: | (7.47) | | | | |
| | 20 | | (L45) | | | | |
| 28. TERMINATION DATE: | 29 | 0. INTERMEDIARY | UAKKIEK NO. | | 30. REMARKS | | |
| | (1.29) | 03001 | | (1.21) | | | |
| | (L28) | | | (L31) | | | |
| 31. RO RECEIPT OF CMS-1539 | 32 | 2. DETERMINATION | OF APPROVAI | DATE | | | |
| | (L32) | | | (L33) | DETERMINATION APPE | ROVAL | |



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered June 1, 2017

Ms. Katie Lundmark, Administrator Emmanuel Nursing Home 1415 Madison Avenue Detroit Lakes, MN 56501

RE: Project Number S5610025

Dear Ms. Lundmark:

On May 24, 2017, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the electronically delivered CMS-2567 whereby corrections are required.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6

months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gail Anderson, Unit Supervisor Minnesota Department of Health Health Regulation Division 1505 Pebble Lake Road #300 Fergus Falls, Minnesota 56537 gail.anderson@state.mn.us Telephone: (218) 332-5140 Fax: (218) 332-5196

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 3, 2017, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by July 3, 2017 the following remedy will be imposed:

• Per instance civil money penalty. (42 CFR 488.430 through 488.444)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by August 24, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the

result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 24, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

> Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections Minnesota Department of Public Safety State Fire Marshal Division 445 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145

> Email: tom.linhoff@state.mn.us Telephone: (651) 430-3012 Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

ate

Kate JohnsTon, Program Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: kate.johnston@state.mn.us Telephone: (651) 201-3992 Fax: (651) 215-9697

cc: Licensing and Certification File

| | | AND HUMAN SERVICES | | | FORM | APPROVED |
|--------------------------|---|---|---------------------|--|-------|----------------------------|
| | | & MEDICAID SERVICES | | | | 0938-0391 |
| | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | . , | PLE CONSTRUCTION | · · / | E SURVEY PLETED |
| | | 245489 | B. WING | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | - | |
| FMMANI | JEL NURSING HOME | | | 1415 MADISON AVENUE | | |
| | | | | DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 000 | INITIAL COMMENT | ſS | F 000 | | | |
| | as your allegation of Department's accept enrolled in ePOC, y at the bottom of the | of correction (POC) will serve of compliance upon the otance. Because you are your signature is not required first page of the CMS-2567 ic submission of the POC will tion of compliance. | | | | |
| F 242 SS=D | on-site revisit of you validate that substa regulations has bee your verification. | acceptable electronic POC, an ur facility may be conducted to intial compliance with the en attained in accordance with LF-DETERMINATION - CHOICES | F 24; | 2 | | 6/21/17 |
| | schedules (includin health care and pro consistent with his | has a right to choose activities, g sleeping and waking times), viders of health care services or her interests, assessments, d other applicable provisions | | | | |
| | | has a right to make choices s or her life in the facility that e resident. | | | | |
| | members of the con community activities facility. | has a right to interact with mmunity and participate in s both inside and outside the NT is not met as evidenced | | | | |
| | facility failed to ensure reviewed for choice | v and document review, the ure 1 of 1 resident (R19) is was provided bathing ing to previous life routines. | | F242 SELF-DETERMINATION-RIGHT T MAKE CHOICES | Ö | |
| LABORATOR | DIRECTOR'S OR PROVID | DER/SUPPLIER REPRESENTATIVE'S SIGN | NATURE | TITLE | | (X6) DATE |
| Electron | ically Signed | | | | | 06/06/2017 |

PRINTED: 06/09/2017

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| | OF DEFICIENCIES | & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | TIPLE CONSTRUCTION | | E SURVEY PLETED |
|--------------------------|--|---|--------------------|--|---|---------------------------|
| | | 245489 | B. WING | | 05/ | 24/2017 |
| NAME OF | PROVIDER OR SUPPLIER | 210100 | | STREET ADDRESS, CITY, STATE, ZIP COD | | 24/2017 |
| | JEL NURSING HOME | | | 1415 MADISON AVENUE DETROIT LAKES, MN 56501 | _ | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SF CROSS-REFERENCED TO THE AP DEFICIENCY) | IOULD BE | (X5) COMPLETIC DATE |
| F 242 | Continued From pa | ige 1 | F 2 | 42 | | |
| | stated she was not baths she preferred stated when she way was told she could and was not given bathing time or whi best for her. R19 s and did not give he she could request t in the future. R19 n other day at home baths now. Further hemorrhoids and b comfort level to be more frequently. R | on 5/24/17, at 11:39 a.m. R19 given a choice on how many d to receive each week. R19 as admitted to the facility she only have one bath each week a choice of bathing frequency, ch day of the week worked stated the facility just set it up, r any options or tell her that o change the bathing schedule reported she took a bath every and would like to have more r, R19 stated she had elieved it would increase her able to soak in the bath tub 19 reported she did have a room and could complete that own, but preferred a bath over | | Patient was not informed that choice for number of baths per which she preferred baths vs as was not clear on the care plan. On May 24th Patient was infor she has a choice between bat showers. She was given the c pick days and times of baths/s Patient did decide to have bat weekly and wanted it changed Tuesday/Thursday. This was p care plan and on the bath list. want any others scheduled bu wanted to inform us when she additional baths/showers at th need. Written and verbal education g on June 5th on resident choice Reminders will be given at mo meetings and as needed x 3 m | r week or showers | |
| | R19 had diagnoses disease with heart disease, pneumoni depressive disorde rectum. R19's admission M 5/1/17, indicated R required physical a MDS further indica R19 to choose betw bath or sponge bat | eport dated 5/1/17, indicated s which included chronic kidney failure, end stage renal a, chronic pain, major r and malignant neoplasm of inimum Data Set (MDS) dated 19 had intact cognition and ssistance with bathing. The ted it was very important for ween a tub bath, shower, bed h. | | Changes were made on the bastating- Please offer a choice shower. The admission worksheet was remind the nurse to inform reschoices, all are now being ask day/time they prefer a bath, has choice on bath or shower. Cas be updated by the nurse and t schedule will be updated by H information. A copy of the Resident Bill of F located in each room on the T | of bath or supdated to sidents of ed what ow often and re plan will he bath ealth Rights is | |

FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 245489 **B** WING 05/24/2017 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1415 MADISON AVENUE **EMMANUEL NURSING HOME DETROIT LAKES, MN 56501** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PRÉFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) F 242 | Continued From page 2 F 242 care sheet did not list the number or type of posted on the Long Term Care lanes for bath/shower to provide each week. The care all residents to view. It is verbally reviewed sheet had bath tub and shower checked. at resident council meetings. however, did not indicate R19 preferred a bath. Interdisciplinary Team will discuss choices The facility form titled TCU Group List sheet. during weekly rounding meeting with the undated, instructed staff to provide R19 a bath on resident present and as needed on Transitional Care Unit. Changes will be Wednesday a.m. made as requested by resident to the care The facility form title TCU Weekly Bath List dated plan. 2/23/17, had a completed room number list of the entire wing with pre-populated dates and shifts of Long Term Care-social services are scheduled baths. asking residents if they would like changes made to bath/showers and When interviewed on 5/23/17, at 8:50 a.m. offering choices and it will be addressed quarterly at care conferences and as nursing assistant (NA)-G confirmed R19 received one bath a week. NA-G stated it was facility needed. Changes to bath schedule will be protocol to only offer residents one bath or made as needed to accommodate shower each week, and stated each resident was choices made. assigned to a certain day of the week and time of day according to their room number. NA-G Admission worksheets on Transitional confirmed there was only one other resident in Care Unit are kept by the Nurse Manager the entire unit that received more than one bath and checked during weekly Interdisciplinary Team rounding meetings each week, and was not sure how that happened. that choices were offered and being When interviewed on 5/23/17, at 11:49 a.m. followed. registered nurse (RN)-C reported the admission nurse informed all new residents the standard Audits will be done weekly x 4 weeks then was for one bath or shower each week, and monthly x 3 months. confirmed staff do not inform the residents that they can have multiple showers or baths in a This will be brought to QAPI meeting after week. RN-C stated residents could choose if 3 months and determined if continued they prefer a bath or shower and that was monitoring is needed based on findings. indicated on the initial care plan. RN-C stated R19 indicated it did not matter if she received a **Responsible Parties DON/Nurse** bath or shower, therefore, both were checked on managers/Social Services the initial care sheet. RN-C confirmed frequency of bathing was not a choice, and was not documented.

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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PRINTED: 06/09/2017

| | | AND HUMAN SERVICES | | | | FORM | 06/09/2017 APPROVED 0938-0391 |
|--------------------------|--|---|---------------------|----|---|-------------------------------|-------------------------------------|
| STATEMENT | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | E CONSTRUCTION | (X3) DATE SURVEY COMPLETED | |
| | | 245489 | B. WING | | | 05/ | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANU | JEL NURSING HOME | | | | 115 MADISON AVENUE ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | X | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 242 | Continued From pa | ige 3 | F 2 | 42 | | | |
| F 356 SS=C | director of nursing (were expected to his showers or tub bath per week as they de each resident had t these options and v bath list. The facility's Reside 2017, indicated all ability to choose cal indicated staff would nursing policy, follow notify on admission care conferences a set changes on care 483.35(g)(1)-(4) PC INFORMATION 483.35 (g) Nurse Staffing In (1) Data requirement | 5/24/17, at 12:01 p.m. the (DON) reported all residents ave a choice of bed baths, hs, and up to as many times esire. The DON confirmed the right to be informed of would be documented on the ent Choices Policy dated April residents would have the re provided. The policy d follow standard care of w Resident Bill of Rights, regarding choices and during and as needed, and document e plan and worksheets. DSTED NURSE STAFFING | F 3 | 56 | | | 6/5/17 |
| | (ii) The current date | <u>).</u> | | | | | |
| | by the following cate | er and the actual hours worked egories of licensed and staff directly responsible for hift: | | | | | |
| | (A) Registered nurs | ses. | | | | | |
| | (B) Licensed praction | cal nurses or licensed | | | | | |

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| | | AND HUMAN SERVICES & MEDICAID SERVICES | | | | FORM | APPROVED 0938-0391 |
|--------------------------|--|--|---------------------|-------|---|-----------|----------------------------|
| STATEMENT | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA | . , | | CONSTRUCTION | (X3) DATE | E SURVEY |
| AND PLAN C | OF CORRECTION | IDENTIFICATION NUMBER: | A. BUILDII | ING _ | | СОМ | PLETED |
| | | 245489 | B. WING _ | | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | | REET ADDRESS, CITY, STATE, ZIP CODE 15 MADISON AVENUE | | |
| EMMANU | JEL NURSING HOME | | | | ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 356 | Continued From pa vocational nurses (a (C) Certified nurses (iv) Resident censu (2) Posting requirer (i) The facility must specified in paragra daily basis at the be (ii) Data must be po (A) Clear and reada (B) In a prominent p residents and visito (3) Public access to The facility must, up make nurse staffing for review at a cost standard. (4) Facility data rete facility must mainta staffing data for a n required by State la This REQUIREMEN by: Based on observat | ge 4 as defined under State law) aides. s. nents. post the nurse staffing data aph (g)(1) of this section on a eginning of each shift. osted as follows: able format. blace readily accessible to rs. o posted nurse staffing data. on oral or written request, data available to the public not to exceed the community ention requirements. The in the posted daily nurse hinimum of 18 months, or as w, whichever is greater. NT is not met as evidenced ion, interview and document | F 3 | | | | |
| | nursing staff posting correct daily census facility failed to main staffing information in the facility. This h | ailed to ensure the required g information included the s in the facility. In addition, the ntain the posted daily nurse for a minimum of 18 months had the potential to affect all s and any visitors in the facility. | | | STAFFING INFORMATION Staffing and census was not update daily. Postings were not kept for 18 months. The Policy and procedures were rev | | |

Facility ID: 00013

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PRINTED: 06/09/2017

| | | AND HUMAN SERVICES & MEDICAID SERVICES | | | | FORM / | 06/09/2017 APPROVED 0938-0391 |
|---|---|--|--------------------|-----|--|--|-------------------------------------|
| STATEMENT OF D AND PLAN OF CO | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | | (X3) DATE SURVEY COMPLETED | |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| NAME OF PROV | IDER OR SUPPLIER | | | | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANUEL | NURSING HOME | | | | 15 MADISON AVENUE ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | х | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY) | BE | (X5) COMPLETION DATE |
| | ntinued From pa | ge 5 | F3 | 856 | on 6/1/17 to update who is responsi Staffing coordinator prints off a new | / | |
| Dui nur pla the to t 5/2 cat wa: wa: alth the Dui nur pla the to t the how incl cur Rei dat not fac the 4/2 On cor ina cor nur day | ring the initial tours stic sleeve, secu- wall coming from the transitional ca 20/17, included the egories, howeve s for 5/20/17. At s changed to refl hough the curren facility had a cur- ring observation stic sleeve, secu- wall coming from the transitional ca e required nursing wever, the curren orrectly list as 97 rrent census for 5 view of the facilit ted 4/22/17 - 5/24 cupdated the act ility was unable to 32 staff postings (2/17 to 5/24/17. 5/24/17 at 2:52 offirmed the nurse ccurate. The DO provinator was res- res staff posting for so and the nurse | ar on 5/21/17 at 1:09 p.m. the ng was observed in a clear red to a wall directly in front of n the long term care hallway are unit. The posting dated e required nurse hours and r, the required information 3:53 p.m. the staff posting ect current date of 5/21/17, t census was listed as 98, and rrent census of 97. on 5/24/17 at 3:07 p.m. the ng was observed in a clear red to a wall directly in front of n the long term care hallway are unit. The posting included g hours and categories, at resident census was 7. The facility identified the 5/24/17 was 99. y daily nursing hour postings 1/17 revealed the facility had curate daily census and the o provide for review 11 out of s for the time period from p.m. director of nursing (DON) e staff postings were N indicated the staffing ponsible for filling out the form, posting it during week manager was responsible for n the weekends. The DON | | | staffing coordinator prints on a new staffing and census daily and post. case of staff call in she/he is responsed for updating hours as it changes Mou-Friday. Medical records is responsed to updating uplanned admits/dischart M-F. Nurse Managers/PM supervise updating unplanned census change transfers etc). Weekends and holic Nurse Manager or designee is responsible for making census and staffing changes. When updating cross off with one linwrite correct numbers in do not represent to staffing coordinator. DON/ADON will audit weekly x 4 the monthly x 3 months that changes are updated and being kept by staffing coordinator. After 3 months it will be discussed in QAPI meeting and based on finding determine if spot checks need to be continued or any other changes need. Education given to Staffing Coordin medical records personnel and Nur Managers on June 5th regarding responsibilities. Responsible Party: DON | In the hsible onday sible rges or are es(ER days- days- ne and rint. nator en re n gs, e eded. ator, | |

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| | | AND HUMAN SERVICES | | | | FORM | 06/09/2017 APPROVED 0938-0391 |
|--------------------------|--|---|--------------------|-----|---|-----------|-------------------------------------|
| STATEMENT | T OF DEFICIENCIES DF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | | (X3) DATE | E SURVEY IPLETED |
| | | 245489 | B. WING | i | | 05/: | 24/2017 |
| NAME OF I | PROVIDER OR SUPPLIER | | | | STREET ADDRESS, CITY, STATE, ZIP CODE | - | |
| EMMAN | UEL NURSING HOME | | | | 415 MADISON AVENUE DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 356 F 431 SS=D | indicated she would current census on t form daily as needed information. The DC census had not beed staff data postings a unable to locate the facility. Review of the facilit Hour Posting, revise direct hour posting date, census, total the worked by the follow and unlicensed staff resident care each policy also indicated updated each shift maintained for 18 m 483.45(b)(2)(3)(g)(f LABEL/STORE DR The facility must pro- drugs and biologicat them under an agres §483.70(g) of this p unlicensed personn law permits, but on supervision of a lice (a) Procedures. A f pharmaceutical ser that assure the acc dispensing, and adu biologicals) to meet (b) Service Consult | d expect staff to include the the form, and to update the ed with changes to the ON verified the resident en updated on the daily nursing and confirmed the facility was e previous postings for the ty policy titled, Direct Nursing ed on 11/16, indicated the will include: name of facility, number and actual hours wing categories of licensed ff directly responsible for shift (RN, LPN, NAR). The d the posting would be and daily postings would be nonths. h) DRUG RECORDS, 8UGS & BIOLOGICALS ovide routine and emergency als to its residents, or obtain eement described in part. The facility may permit hel to administer drugs if State ly under the general | | 431 | | | 6/5/17 |

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| | | AND HUMAN SERVICES | | | | FORM | 06/09/2017 APPROVED 0938-0391 |
|--------------------------|---|--|-------------------|-----|---|-----------|-------------------------------------|
| STATEMENT | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | E CONSTRUCTION | (X3) DATE | E SURVEY PLETED |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | S | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANU | JEL NURSING HOME | | | | 415 MADISON AVENUE DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY) | BE | (X5) COMPLETION DATE |
| F 431 | disposition of all co detail to enable an a (3) Determines that that an account of a maintained and per (g) Labeling of Drug Drugs and biologica labeled in accordan professional princip appropriate access instructions, and the applicable. (h) Storage of Drug (1) In accordance w the facility must sto locked compartmer controls, and permi have access to the (2) The facility must | ystem of records of receipt and ntrolled drugs in sufficient accurate reconciliation; and t drug records are in order and all controlled drugs is riodically reconciled. gs and Biologicals. als used in the facility must be nee with currently accepted oles, and include the ory and cautionary e expiration date when us and Biologicals. with State and Federal laws, re all drugs and biologicals in nts under proper temperature t only authorized personnel to | F 4 | 131 | | | |
| | controlled drugs list Comprehensive Dru Control Act of 1976 abuse, except when package drug distri quantity stored is m be readily detected. This REQUIREMEN by: | ted in Schedule II of the ug Abuse Prevention and and other drugs subject to n the facility uses single unit bution systems in which the ninimal and a missing dose can NT is not met as evidenced | | | | TODE | |
| | review the facility fa | tion, interview and document ailed to ensure prescribed secured and monitored in | | | F431 DRUG RECORDS, LABEL S DRUGS & BIOLOGICALS | IUKE | |

| | OF DEFICIENCIES CORRECTION | & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | . , | PLE CONSTRUCTION G | OMB NO. 0938-03 (X3) DATE SURVEY COMPLETED |
|--------------------------|---|---|---------------------|---|--|
| | | 245489 | B. WING | | 05/24/2017 |
| NAME OF PI | ROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | |
| EMMANU | EL NURSING HOME | | | 1415 MADISON AVENUE DETROIT LAKES, MN 56501 | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY) | D BE COMPLÉTIO |
| | on 1 of 3 units (tran of the facility. Findings include: On 5/21/17, at 4:35 prescribed Latanop instructions to Instil bedtime for Glauco observed in R46's u R46's bedroom on 5/22/17, at 3:31 p.n his recliner in his be continued to be uns refrigerator directly On 5/21/17, at 4:40 prescription liquid o via G-tube with labe day every other day weeks Discontinue dated 4/11/17 was of refrigerator located transitional care un R171 was observed prescribed omepraz- unsecured in the ur across from R171's (NA)-H and nursing observed in R171's cares. During interview on registered nurse (R | ge 8 rrent professional standards isitional care unit)(R46, R171) p.m. a sealed box of rost eye drops with labeled I 1 drop in both eyes at ma, dated, 2/20/2017 was unlocked refrigerator located in the transitional care unit. On n. R46 was observed sitting in edroom, prescribed medication secured in the unlocked across from R46's recliner. p.m. a partially used bottle of meprazole 2mg/ml give 20mg eled instructions for one time a v for GI prophylaxis for two after 2 weeks if no symptoms, observed in R171's unlocked in R171's bedroom in the it. On 5/23/17, at 7:20 a.m. d in bed in her bedroom, zole continued to be nocked refrigerator directly bed. Nursing assistant assistant (NA)-I was room providing morning 5/21/17, at 7:09 p.m. N)-C verified all residents rs in their room that | F 43 | Medications were found in two respersonal refrigerators. Medications were removed from resident's refrigerator and placed locked medication room refrigeration. All rooms were checked on 5/23/⁻ there were no other rooms with medications in the refrigerator. A note was added to the admission list to inform residents and familie medications should be given to the and not put in room or refrigerator unlocked. Staff education on June 5th include information on medication storage medications need to be locked up appropriately. A sign was placed on all personal refrigerators on 5/23/17 stating th medications in resident refrigerators on 5/23/17 stating the medications in resident refrigerators on 5/23/17 stating the medications in resident refrigerators on 5/23/17 stating not to keep medications in resident refrigerators on sign were to be and to be presented to be locked up appropriately. A sign was placed on all personal refrigerators on 5/23/17 stating the medications need to be given to the sign was placed to be given to the presented to be presented to the given to the presented to be given to the presented to be presented to be given to the presented t | in for. 17 and 17 and 17 and 17 and 19 check 19 |

Facility ID: 00013

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| | RS FOR MEDICARE | | | | | 0938-039 |
|--------------------------|--|---|---------------------|---|-----------|---------------------------|
| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | LE CONSTRUCTION | · · / | E SURVEY PLETED |
| | | 245489 | B. WING | | 05/2 | 24/2017 |
| NAME OF I | PROVIDER OR SUPPLIER | | S | STREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMAN | JEL NURSING HOME | 1 | | 415 MADISON AVENUE DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY) | D BE | (X5) COMPLETIO DATE |
| F 431 | Continued From pa of the facility. | age 9 | F 431 | determine if this needs to continue | e longer. | |
| | practical nurse (LP were to be stored in cupboard in each r R171's room with s refrigerator and she omeprazole was in LPN-A was not awa was in the unsecur medication had bee the usual facility pr discontinued medic LPN-A confirmed the should not have bee not secured. | n 5/23/17, 9:51 a.m. licensed N)-A confirmed all medications in the locked drawer or locked esident room. LPN-A entered surveyor to visualize the e confirmed R171's prescribed the unsecured refrigerator. are the prescribed medication ed refrigerator, and stated the en recently discontinued and actice was to destroy cation in the medication room. he prescribed medication een stored in the refrigerator, | | Responsible Parties: DON/Clinica Manager TCU | I Nurse | |
| | of the prescribed m refrigerator, and sta have placed the me refrigerator. RN-C should be secured locked cupboards. which required refr up in the medicatio medication room. enters the resident the prescription me are not secured. F refrigerators were n appropriate temper the only time staff of when housekeepin | hedication in R46's bedroom ated she felt R46's wife may edication in the unlocked confirmed all medications in the locked drawers or RN-C stated any medication igeration should also be locked on storage area in the RN-C confirmed anyone who rooms would have access to edications as the refrigerator RN-C reported the resident not routinely monitored for ratures or cleaned, and stated checked the refrigerators is g cleaned them when a t and a new resident moves in. | | | | |

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| | | AND HUMAN SERVICES | | | | FORM | 06/09/2017 APPROVED 0938-0391 |
|--------------------------|---|---|-------------------|-----|---|----------|-------------------------------------|
| STATEMENT | OF DEFICIENCIES DF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | LE CONSTRUCTION | (X3) DAT | E SURVEY IPLETED |
| | | 245489 | B. WING | | | 05/ | 24/2017 |
| NAME OF | PROVIDER OR SUPPLIER | | | | STREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMAN | UEL NURSING HOME | | | | 1415 MADISON AVENUE DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREF TAG | | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) |) BE | (X5) COMPLETION DATE |
| F 431 | medication was exp secured in resident acceptable to be str refrigerators. The I expected to routine housekeeping clean discharge, and veri check the refrigerat DON verified the co for medication stora and medication car check the individua The facility's Storag August 2016, indica stored in a safe, se policy indicated cor | age 10 bected to be locked and rooms, and would not be ored in the unlocked DON confirmed residents were ly clean out the refrigerators, ned the refrigerators upon fied staff do not routinely tors in resident rooms. The onsulting pharmacist checked age in the medication room t every month, but did not I resident room refrigerators. ge of Medication Policy dated ated medications would be cure and orderly manner. The npartment containing be locked when not in use. | F | 431 | | | |

Facility ID: 00013

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

75469025

PRINTED: 06/12/2017 FORM APPROVED OMB NO. 0938-0391

| | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | l` ' | IPLE CONSTRUCTION NG 02 - 1963 MAIN BUILDING | | TE SURVEY MPLETED | | |
|--------------------------|--|---|---------------------|---|----------|----------------------------|--|--|
| | | 245489 | B. WING | | 05 | /24/2017 | | |
| | PROVIDER OR SUPPLIER JEL NURSING HOME | | | STREET ADDRESS, CITY, STATE, ZIP CODE 1415 MADISON AVENUE DETROIT LAKES, MN 56501 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AL DEFICIENCY) | HOULD BE | (X5) COMPLETION DATE | | |
| K 000 | INITIAL COMMEN | TS | К 0 | 00 | | | | |
| | FIRE SAFETY | | | | | | | |
| | Building 02 - Main | Building | | | | | | |
| | ALLEGATION OF DEPARTMENT'S A SIGNATURE AT T | POC WILL SERVE AS YOUR COMPLIANCE UPON THE ACCEPTANCE. YOUR HE BOTTOM OF THE FIRST IS-2567 WILL BE USED AS F COMPLIANCE. | | | | | | |
| U O C S R | ONSITE REVISIT CONDUCTED TO SUBSTANTIAL CO REGULATIONS H | OF AN ACCEPTABLE POC, AN OF YOUR FACILITY MAY BE VALIDATE THAT OMPLIANCE WITH THE AS BEEN ATTAINED IN /ITH YOUR VERIFICATION. | | ~ | | | | |
| | Minnesota Departr Marshal Division. A Emmanuel Nursing compliance with th in Medicare/Medic 483.70(a), Life Saf edition of National (NFPA) Standard Chapter 19 Existin | Survey was conducted by the ment of Public Safety, Fire At the time of this survey g Home was found not in e requirements for participation aid at 42 CFR, Subpart ety from Fire, and the 2012 Fire Protection Association 101, Life Safety Code (LSC), g Health Care and the 2012 th Care Facilities Code NFPA | | EPOC | | | | |
| | PLEASE RETURN CORRECTION FO DEFICIENCIES (K | OR THE FIRE SAFETY | | | | | | |
| BORATOR | Y DIRECTOR'S OR PROVI | DER/SUPPLIER REPRESENTATIVE'S SIG | NATURE | TITLE | | (X6) DATE 06/07/20 | | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| | | AND HUMAN SERVICES | | | | FORM | 06/12/2017 APPROVED 0938-0391 |
|--------------------------|---|--|---------------------|----|---|-------------------|---|
| STATEMENT | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | . , | | ECONSTRUCTION 2 - 1963 MAIN BUILDING | (X3) DATE COMF | E SURVEY PLETED |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | ST | REET ADDRESS, CITY, STATE, ZIP CODE | <u>.</u> | |
| EMMANU | EMMANUEL NURSING HOME | | | | 15 MADISON AVENUE ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | (| PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) |) BE | (X ⁵) COMPLETION DATE |
| К 000 | DEFICIENCY MUS FOLLOWING INFO 1. A description of v to correct the defici 2. The actual, or pr 3. The name and/or responsible for corre prevent a reoccurre The Emmanuel Nu as a 1-story buildin basement and was construction. In 196 was constructed, a and are Type II (11 addition to the north building was constru- basement, was det construction, and is | spections Division eet, Suite 145 tate.mn.us n@state.mn.us RRECTION FOR EACH IT INCLUDE ALL OF THE DRMATION: what has been, or will be, done | ΚO | 00 | | | |
| | | to the south of the 1963 with a basement and was | | | | | |

Facility ID: 00013

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| | | AND HUMAN SERVICES & MEDICAID SERVICES | | | | FORMA | 06/12/2017 PPROVED 0938-0391 |
|--------------------------|---|---|--------------------|-----|--|-------------------|------------------------------------|
| STATEMENT | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | | | E CONSTRUCTION 02 - 1963 MAIN BUILDING | (X3) DATE COMP | SURVEY LETED |
| | | 245489 | B, WING | _ | | 05/2 | 4/2017 |
| NAME OF P | ROVIDER OR SUPPLIER | | | | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANU | IEL NURSING HOME | | | | 415 MADISON AVENUE ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) | BE | (X5) COMPLETION DATE |
| K 000 | 1997 a sleeping roo the west of the 197 a basement and wh construction. In 200 02) was constructed building, is 1-story v is a Type II (000) co a 2-hour fire rated k expansion was cor corner of the 1963 basement and is se assisted living build and was determine construction. In 20 added and was det construction. In 20 added and was det construction. In 20 added and was det construction. Sprinkler Systems. System that include smoke detection, w common areas inst 72 "The National Fi additions have sing the sleeping rooms respective nurse's a The facility has a ca census of 99 at the | f Type II (000) construction. In om addition was constructed to 8 addition, is one story without hich is a Type II (111) 04 a separate building (building d west of the 1963 main with a partial basement, which onstruction and separated with barrier. In 2008 a kitchen instructed to the south west building, is 1-story, full eparated form the new ling with a 2-hour fire barrier d to be Type II (111) 14 the Transitional Care was termined to be of Type II (111) 19 pletely protected with an ikler system in accordance dard for the Installation of The facility has a fire alarm es 30-foot on center corridor <i>v</i> ith additional detection in all talled in accordance with NFPA ire Alarm Code". The 2004 gle station smoke detection in a that annunciates at the stations. | K | 000 | | | |
| K 133 | NOT MET as evide | t 42 CFR, Subpart 483.70(a) is enced by: Occupancies - Construction | к | 133 | | | 6/30/17 |

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| | | AND HUMAN SERVICES & MEDICAID SERVICES | | | | FORM | 06/12/2017 APPROVED 0938-0391 |
|--------------------------|--|--|---------------------|-----|---|--|-------------------------------------|
| | OF DEFICIENCIES OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | l` ' | | CONSTRUCTION 2 - 1963 MAIN BUILDING | | E SURVEY PLETED |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | STR | REET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANU | JEL NURSING HOME | | | | IS MADISON AVENUE | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI) TAG | × | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) | BE | (X5) COMPLETION DATE |
| K 133 SS=E | Continued From pa | ge 3 | К1 | 33 | | | |
| | Where separated o with 18/19.1.3.2 or construction type is building, unless a 2 accordance with 8.3 construction type is * The construction construction of the based on the story building in accordan 18/19.1.6.1 * The construction building enclosing the based on the application 18.1.3.5, 19.1.3.5, This STANDARD is Based on observation facility failed to main rating in one of five the Life Safety Cod table 8.3.4.2. This of fire to spread more compartment and a and an undetermin Findings include: On the facility tour on 05/24/2017 obs revealed the cross fire barrier separated does not have 90 m | s not met as evidenced by: tion and staff interview the intain the protective opening 2 hour fire barriers as listed in le NFPA 101 2012 edition, deficient practice could cause quickly through a affect 39 of the 99 residents ed amount of staff and visitors. between 8:30 am to 3:00 pm ervations and staff interview corridor doors in the 2 hour ing the long term care wing ninute doors. ition was confirmed by the | | | F-133 The 60 minute fire barrier doors le into the Long Term Care entrance replaced with 90 minute rated doo estimate has been received from F Glass and Paint Co. and sent in fo approval. These doors have a 3-4 lead time from date of order. Persons Responsible: Environmer Director, will be responsible to ens of the above corrections are comp | will be rs. An Fargo or week ntal sure all | |

Facility ID: 00013

If continuation sheet Page 4 of 8

| lite of the second s | OF DEFICIENCIES | & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA | (X2) MUL | TIPLE | CONSTRUCTION | | SURVEY |
|---|---|--|---------------------|----------------|---|--|----------------------------|
| ID PLAN O | FCORRECTION | IDENTIFICATION NUMBER: | A, BUILDI | ING 0 2 | 2 - 1963 MAIN BUILDING | COM | PLETED |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| IAME OF F | PROVIDER OR SUPPLIER | n ^ | | | REET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANU | JEL NURSING HOME | | | | 15 MADISON AVENUE ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | × | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY) | BE | (X5) COMPLETION DATE |
| | Continued From pa | - | К 2 | | | | 5/04/47 |
| K 281 SS=E | | ion of Means of Egress | K 2 | 281 | | | 5/31/17 |
| | discharge, is arrang shall be either cont capable of automat intervention. 18.2.8, 19.2.8 This STANDARD i Based on observa facility failed to prov required by the Life | ns of Egress ns of egress, including exit ged in accordance with 7.8 and inuously in operation or ic operation without manual s not met as evidenced by: tion and staff interview the vide the level of lighting as Safety Code, (NFPA 101) n 7.8.1.4. This deficient | | | K281 - The single lightbulb exit fixture exit Transitional Care Unit east exit has | been | |
| | practice could redu and affect 30 of the | ce the illumination of the exits 99 residents and an unt of staff and visitors. | | | replaced with a multiple LED light w pack. Persons Responsible: Environmen Director, will be responsible to ensi | LED light wall Invironmental sible to ensure all | |
| | on 05/24/2017 obs revealed the east e | between 8:30 am to 3:00 pm ervations and staff interview exit door of the temporary care illumination that will provide than one source. | | | of the above corrections are compl | eleu. | |
| K 341 | Environmental Dire | ition was confirmed by the ector. m System - Installation | к | 341 | | | 5/31/17 |
| SS=F | Fire Alarm System A fire alarm system components appro accordance with N and NFPA 72, Nati provide effective w building. In areas n | | | | | | |

Facility ID: 00013

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| | OF DEFICIENCIES | X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIF | PLE CONSTRUCTION | | SURVEY |
|--------------------------|---|--|---------------------|---|---|---------------------------|
| ID PLAN C | F CORRECTION | DENTIFICATION NUMBER: | A. BUILDING | G 02 - 1963 MAIN BUILDING | COMPLETED | |
| | | 245489 | B. WING | | 05/2 | 24/2017 |
| IAME OF F | PROVIDER OR SUPPLIER | | | STREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANI | JEL NURSING HOME | 1 | | 1415 MADISON AVENUE DETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY) | LD BE | (X5) COMPLETIC DATE |
| K 341 | Continued From p | age 5 | K 34 | 1 | | |
| | at notification appl and supervising st | | | | | |
| | Based on observa facility failed to ins accordance with N (2012) section 19. National Fire Alarr This deficient prac- the alarm system during a fire event | is not met as evidenced by: ations and staff interview the tall the smoke detection in IFPA 101 Life Safety Code 3.4.1, 9.6.1.3 and NFPA 72 in Code (2010) section 17.7.4.1. tice could affect the ability of to sound in a timely manner which could affect all residents ined amount of staff and | | K341- The ceiling smoke detector has relocated in the Soiled Utility Rod Transitional Care Unit so that it is inches away from the ceiling hea Persons Responsible: Environm Director, will be responsible to e of the above corrections are con | om on the s 36 at diffuser. ental nsure all | |
| | Findings include: | | | | | |
| | on 05/23/2017 ob revealed a smoke | between 8:30 am to 3:00 pm servations and staff interview detector in a soiled utility room are unit is too close to a heat | | | | |
| K 363 | Environmental Dir | | K 36 | 3 | | 6/16/17 |
| SS=E | Corridor - Doors 2012 EXISTING Doors protecting of | corridor openings in other than es of vertical openings, exits, or | | | | |

| ATEMENT | OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA | (X2) MULTIPL | E CONSTRUCTION | | SURVEY | |
|-----------------------------|--|--|---------------------|---|--------------------------------|---------------------------|--|
| D PLAN O | PLAN OF CORRECTION | | A. BUILDING | COMPLETED 05/24/2017 | | | |
| AME OF PROVIDER OR SUPPLIER | | B, WING | | | | | |
| AME OF F | ROVIDER OR SUPPLIER | · · · · · · · · · · · · · · · · · · · | | TREET ADDRESS, CITY, STATE, ZIP CODE | | | |
| MMANU | JEL NURSING HOME | | | 415 MADISON AVENUE DETROIT LAKES, MN 56501 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) |) BE | (X5) COMPLETIO DATE | |
| K 363 | Continued From pa | ige 6 nall be substantial doors, such | K 363 | | | | |
| | as those constructed core wood, or capa 20 minutes. Doors compartments are passage of smoke. means suitable for There is no impedia doors. Clearance b floor covering is no latches are prohibit corridor doors and or combustible mat complying with 7.2. devices that releas pulled are permitted of unlimited height meeting 19.3.6.3.6 Door frames shall to or other materials i the smoke compar window assemblies sprinklered compar restrictions in area frames in window a 19.3.6.3, 42 CFR F and 485 | ed of 1-3/4 inch solid-bonded ble of resisting fire for at least in fully sprinklered smoke only required to resist the Doors shall be provided with a keeping the door closed. ment to the closing of the etween bottom of door and t exceeding 1 inch. Roller ed by CMS regulations on rooms containing flammable terials. Powered doors 1.9 are permissible. Hold open e when the door is pushed or d. Nonrated protective plates are permitted. Dutch doors are permitted. Dutch doors are permitted. De labeled and made of steel n compliance with 8.3, unless tment is sprinklered. Fixed fire s are allowed per 8.3. In rtments there are no or fire resistance of glass or assemblies. Parts 403, 418, 460, 482, 483, | | | | | |
| | protection ratings, a etc. This STANDARD i Based on observa | S details of doors such as fire automatics closing devices, is not met as evidenced by: tion and staff interview the wide a pair of corridor doors | | K363- | | | |
| | with a means suita and resist the pass with the 2012 Life s | vide a pair of corridor doors ble for keeping the door closed age of smoke in accordance Safety Code (NFPA 101) & 19.3.6.3.5. This deficient w for smoke to enter the | | The horizontal sliding doors will be removed from the linen storage of the Long Term Care Wing along v shelving and linen being relocated compartment will be open to the h | oset on vith the I. This | | |

Facility ID: 00013

| DEPART | MENT OF HEALTH | AND HUMAN SERVICES | | | F | | APPROVED |
|--------------------------|--|--|--------------------|-----|---|--------------------|----------------------------|
| CENTER | RS FOR MEDICARE | & MEDICAID SERVICES | | | 0 | T | 0938-0391 |
| | OF DEFICIENCIES F CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | 1 · · | | | E SURVEY PLETED | |
| | | 245489 | B. WING | | | 05/2 | 24/2017 |
| NAME OF F | PROVIDER OR SUPPLIER | | | S | TREET ADDRESS, CITY, STATE, ZIP CODE | | |
| EMMANUEL NURSING HOME | | | | | 415 MADISON AVENUE | | |
| | | | | D | ETROIT LAKES, MN 56501 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENCY | TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFI TAG | | PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY) |) BE | (X5) COMPLETION DATE |
| K 363 | undetermined amou Findings include: On the facility tour lo on 05/24/2017 obse revealed a pair of h clean linen room in not positively latch o smoke. | the 99 residents and an unt of staff and visitors. between 8:30 am to 3:00 pm ervations and staff interview orizontal sliding doors on a the long term care wing do or resist the passage of | K | 363 | Persons Responsible: Environmer Director, will be responsible to ens of the above corrections are comp | ure all | |
| | | | | | | | |

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