DEPARTMENT OF HEALTH	I AND HUMAN	SERVICES			CENTERS FOR M	EDICARE & MEDIC	CAID SERVICES
					AND TRANSMITTAL	п	D: MGK7
	PART I	- TO BE COMP	PLETED BY 1	THE STA	TE SURVEY AGENCY	F	acility ID: 00950
1. MEDICARE/MEDICAID PROVIDER (L1) 245497 2.STATE VENDOR OR MEDICAID NO (L2) 064742000		 NAME AND AI (L3) HAVEN HC (L4) 1520 WYMA (L5) MAPLE PL 	OMES OF MAP AN AVENUE, P	LE PLAIN		 TYPE OF ACTION: 1. Initial 3. Termination 5. Validation 	 Recertification CHOW Complaint
 5. EFFECTIVE DATE CHANGE OF OV (L9) 10/01/2004 	WNERSHIP	7. PROVIDER/SU 01 Hospital	JPPLIER CATEGO 05 HHA	RY 09 ESRD	<u>02</u> (L7) 13 PTIP 22 CLIA	7. On-Site Visit 8. Full Survey After Co	9. Other omplaint
6. DATE OF SURVEY 09/25/201. 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	3 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING 09/30	DATE: (L35)
11LTC PERIOD OF CERTIFICATION		10.THE FACILITY	IS CERTIFIED A	S:			
From (a): To (b):			nce With Requirements nce Based On:		And/Or Approved Waivers Of T 2. Technical Personnel 3. 24 Hour RN	he Following Requirements: 6. Scope of Servi 7. Medical Direc	
12.Total Facility Beds	67 (L18)	1.	Acceptable POC		4. 7-Day RN (Rural SNI 5. Life Safety Code		
13.Total Certified Beds	67 ^(L17)		ompliance with Prog ents and/or Applied		* Code: A*	(L12)	
14. LTC CERTIFIED BED BREAKDOV	WN				15. FACILITY MEETS		
18 SNF 18/19 SNF 67	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)	
(L37) (L38)	(L39)	(L42)	(L43)				
 STATE SURVEY AGENCY REMA Post Certification Revisit by Certification Regulations. I 17. SURVEYOR SIGNATURE Sarah Grebenc, Unit 	review of the face Please refer to the	cility's plan of c e CMS 2567B. Date :	orrection, to v	erify that		ed for 67 skilled nursi APPROVAL	ng facility beds.
				(L19)		ATE ACENCY	(L20)
					L OFFICE OR SINGLE ST		
 DETERMINATION OF ELIGIBILIT <u>X</u> 1. Facility is Eligible to F <u>2</u>. Facility is not Eligible 	Participate		MPLIANCE WITH IGHTS ACT:	CIVIL		ncial Solvency (HCFA-2572) ol Interest Disclosure Stmt (HC e :	CFA-1513)
22. ORIGINAL DATE	23. LTC AGREEM	ENT 2	24. LTC AGREEN	1ENT	26. TERMINATION ACTION:	(I	_30)
OF PARTICIPATION 10/01/1987	BEGINNING	DATE	ENDING DAT	Έ	VOLUNTARY 0 01-Merger, Closure		<u>'ARY</u> eet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimbursem 03-Risk of Involuntary Termination	n	eet Agreement
25. LTC EXTENSION DATE:	27. ALTERNATIV A. Suspensior	VE SANCTIONS			04-Other Reason for Withdrawal	OTHER	Status Change
(L27)	B. Rescind Sus	pension Date:	(L44)			00-Active	
			(L45)				
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS		
	(L28)	03001		(L31)			
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL D	ATE			
	(L32)	10/25/2013		(L33)	DETERMINATION APPR	ROVAL	



Protecting, Maintaining and Improving the Health of Minnesotans

Medicare Provider # 24-5497

December 20, 2013

Mr. Robert Mueller, Administrator Haven Homes of Maple Plain 1520 Wyman Avenue, Po Box 369 Maple Plain, Minnesota 55359

Dear Mr. Mueller:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective September 17, 2013, the above facility is certified for:

67 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 67 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Colleen Jeach

Colleen B. Leach, Program Specialist Program Assurance Unit, Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health P.O. Box 64900, St. Paul, MN 55164-0900 Telephone #: (651)201-4117 Fax #: (651)215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

September 30, 2013

Mr. Robert Mueller, Administrator Haven Homes Of Maple Plain 1520 Wyman Avenue PO Box 369 Maple Plain, Minnesota 55359

RE: Project Number S5497023

Dear Mr. Mueller:

On August 21, 2013, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on August 8, 2013. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On September 25, 2013, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on August 8, 2013. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of September 17, 2013. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on August 8, 2013, effective September 17, 2013 and therefore remedies outlined in our letter to you dated August 21, 2013, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body. Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit. Feel free to contact me if you have questions.

Sincerely,

Are Klegepe

Anne Kleppe, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health Telephone: (612) 201-4124 Fax: (651) 215-9697

Enclosure cc: Licensing and Certification File

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245497	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 9/25/2013
Name of Facility		Street Address, City, State, Zip Code	
HAVEN HOMES OF MAPLE PLAIN		1520 WYMAN AVENUE, PO BO MAPLE PLAIN, MN 55359	X 369

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4) Item		(Y5)	Date	(Y4)	Item	((Y5)	Date
	F0226 483.13(c)		Correction Completed 09/17/2013	ID Prefix Reg. # LSC	F0242 483.15(b)		Correction Completed 09/17/2013		ID Prefix Reg. # LSC	F0329 483.25(l)		Correction Completed 09/17/2013
ID Prefix Reg. # LSC	F0371 483.35(i)		Correction Completed 09/17/2013		F0428 483.60(c)		Correction Completed 09/17/2013			_F0431 483.60(b), (d),		Correction Completed 09/17/2013
ID Prefix Reg. # LSC	400.05		Correction Completed 09/17/2013				Correction Completed		Reg. #			
Reg. #			Correction Completed									
Reg. #			Correction Completed	– "								
State Agen	су	Reviewed SG/AK Reviewed		Date: 09/30/2013 Date:	Signature		-		28589		Date: 09/2 Date:	25//2013
CMS RO Followup t	o Survey Com 8/8/20	-	:							Summary of the Facility?	YES	NO

DEPARTMENT OF HEALT	H AND HUMAN	SERVICES			CENTERS FOR M	EDICARE & MEDICAID SERVICES
					AND TRANSMITTAL	ID: MGK7
	PART I	- TO BE COMP	PLETED BY T	HE STA	TE SURVEY AGENCY	Facility ID: 00950
1. MEDICARE/MEDICAID PROVID	ER NO.	3. NAME AND AI			r	4. TYPE OF ACTION: $2(L8)$
(L1) 245497		(L3) HAVEN HO (L4) 1520 WYMA				1. Initial 2. Recertification
2.STATE VENDOR OR MEDICAID N (L2) 064742000	0.	(L5) MAPLE PL	· · · · ·	0 DOA 30	(L6) 55359	3. Termination 4. CHOW 5. Validation 6. Complaint
			,			7. On-Site Visit 9. Other
5. EFFECTIVE DATE CHANGE OF (OWNERSHIP	7. PROVIDER/SU			_ <mark>02</mark> _ (L7)	8. Full Survey After Complaint
(L9) 10/01/2004	08/2013 (L34)	01 Hospital	05 HHA 06 PRTF	09 ESRD 10 NF	13 PTIP 22 CLIA	
 DATE OF SURVEY ACCREDITATION STATUS: 	08/2013 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct	00 FR1F 07 X-Ray	11 ICF/III	14 CORF 0 15 ASC	FISCAL YEAR ENDING DATE: (L35)
0 Unaccredited 1 TJC	(E10)	04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	09/30
2 AOA 3 Other						
11LTC PERIOD OF CERTIFICATIO	N	10.THE FACILITY	IS CERTIFIED AS	:		
From (a):		A. In Complia	ance With		And/Or Approved Waivers Of Th	he Following Requirements:
To (b):			Requirements		2. Technical Personnel	6. Scope of Services Limit
12.Total Facility Beds	(119)	-	nce Based On:		3. 24 Hour RN 4. 7-Day RN (Rural SNI	7. Medical Director
12.10tal Facility Beds	67 (L18)	1.	Acceptable POC		5. Life Safety Code	 Beds/Room
13.Total Certified Beds	67 (L17)		ompliance with Progr			—
	01	Requirem	ents and/or Applied	Waivers:	* Code: <mark>B*</mark>	(L12)
14. LTC CERTIFIED BED BREAKDO	OWN				15. FACILITY MEETS	
18 SNF 18/19 SNF	5 19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)
67						
(L37) (L38)	(L39)	(L42)	(L43)			
16. STATE SURVEY AGENCY REM	ADVS (IE ADDI IC ADI	E SHOW LTC CANC				
	ARRS (II' AI'I LICABL	E SHOW LIC CANE	ELEATION DATE;			
See Attached Remarks						
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVEY AGENCY	APPROVAL Date:
	E NEII		09/24/2013	<i>a</i> 10	Mark Meath, Prog	
·	PART II - TO RE	COMPLETED	BV HCEA BE	(L19)	L OFFICE OR SINGLE ST	(L20)
19. DETERMINATION OF ELIGIBIL	JTY		MPLIANCE WITH (IGHTS ACT:	CIVIL		ncial Solvency (HCFA-2572) ol Interest Disclosure Stmt (HCFA-1513)
 Facility is Eligible to 	Participate				3. Both of the Above	
2. Facility is not Eligit	(L21)					
					1	
22. ORIGINAL DATE	23. LTC AGREEM	ENT 2	24. LTC AGREEM	ENT	26. TERMINATION ACTION:	(L30)
OF PARTICIPATION	BEGINNING	DATE	ENDING DAT	Е	<u>VOLUNTARY</u> <u>0</u>	<u>INVOLUNTARY</u>
10/01/1987					01-Merger, Closure	05-Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimbursem	
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Termination	<u>OTHER</u>
	A. Suspension	n of Admissions:			04-Other Reason for Withdrawal	07-Provider Status Change
(L27)	B. Rescind Sus	mension Date:	(L44)			00-Active
	D. Resente Sus	pension Date.	(1.45)			
		DIMPOSITION	(L45)		20. DEMARY2	
28. TERMINATION DATE:	29	. INTERMEDIARY	CAKRIER NO.		30. REMARKS	
	<i>a</i> = 22	03001		(7 a · ·		
	(L28)			(L31)	Posted 10/25/20	013 ML
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL DA	ATE	1	
	(1.22)			(1.22)		
	(L32)			(L33)	DETERMINATION APPR	ROVAL

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

STATE AGENCY REMARKS C&T REMARKS - CMS 1539 FORM

CCN: 24-5497

At the time of the August 8, 2013 standard survey the facility was not in substantial compliance with Federal participation requirements. Please refer to the CMS-2567 for both health and life safety code along with the facility's plan of correction. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5143 5612

August 21, 2013

Mr. Robert Mueller, Administrator Haven Homes of Maple Plain 1520 Wyman Avenue, Po Box 369 Maple Plain, Minnesota 55359

RE: Project Number S5497023

Dear Mr. Mueller:

On August 8, 2013, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Sarah Grebenc, Unit Supervisor Minnesota Department of Health 3333 West Division, #212 St. Cloud, Minnesota 56301

Telephone: (320)223-7365 Fax: (320)223-7348

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by September 17, 2013, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by September 17, 2013 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have

been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that

Haven Homes of Maple Plain August 21, 2013 Page 4

substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by November 8, 2013 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human

Haven Homes of Maple Plain August 21, 2013 Page 5

Services that your provider agreement be terminated by February 8, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Haven Homes of Maple Plain August 21, 2013 Page 6

Feel free to contact me if you have questions.

Sincerely,

Colleen Feach

Colleen Leach, Program Specialist Licensing and Certification Program Division of Compliance Monitoring PO Box 64900 Saint Paul, Minnesota 55164-0900

Telephone: (651)201-4117 Fax: (651)215-9697

Enclosure

cc: Licensing and Certification File

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		- SEP 0.0 onto 1	(X3) DATE SURVEY COMPLETED
	-				
		245497	B. WING	MN Dept of Health	08/08/2013
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE ZA CODE 1520 WYMAN AVENUE, PO BOX 369	
HAVEN I	IOMES OF MAPLE P	LAIN		MAPLE PLAIN, MN 55359	·
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLETIO
F 000	INITIAL COMMEN		F 000) <u>NOTE:</u> This POC will serve as H Homes of Maple Plain's credible alleg of compliance. Submission of this PC not to be considered a legal admis	ation DC is
	as your allegation of Department's acce	of correction (POC) will serve of compliance upon the ptance. Your signature at the bage of the CMS-2567 form will tion of compliance.		that any deficiency exists, or that the a cited on the Statement of Deficiencies cited correctly. This POC does constitute an admission of any kind a the 'accuracy or truth of any fact conclusions set forth in the Stateme	areas s are not as to s or
-	revisit of your facilit validate that substa	acceptable POC an on-site y may be conducted to antial compliance with the en attained in accordance with		Deficiencies by the Survey Agency. are submitting this POC solely becaus submission is required by law a condition of participation in the Medi and Medicaid programs.	We e its' s a
F 226 SS=C	483.13(c) DEVELC ABUSE/NEGLECT	, ETC POLICIES	F 226	3	
	policies and proced mistreatment, negl	evelop and implement written lures that prohibit ect, and abuse of residents on of resident property.	1		
	by: Based on interview facility failed to inclu prevention policies on all new employe studies. The facility checks for 5 of 5 new were reviewed. Th	NT is not met as evidenced y and document review the ude components of their abuse to complete reference checks es in addition to background y did not complete reference ew employees records that is had the potential to affect 51 o reside in the facility.	Ford -	B	
	Findings include:				
	4/15/11) directed th background studies	groud Studies policy (dated e facility to conduct on all new employees. The			
ORATORY	DIRECTOR'S OR PROVID	DER/SUPPLIER REPRESENTATIVE'S SIG	NATURE	Al minutente	(X6) DATE 9/4/20
doficiono	1 forces	1 function	ch the institu	tion may be excused from correcting providing	

SYAL BEAR OF DEPOSITION (X) PROVEENSUPPLIES LADIAN NURSER (X) PROVEENSUPPLIES (X) PROVENSUPPLIES (X) PROVENSUPPLIE			AND HUMAN SERVICES & MEDICAID SERVICES				FORM	: 08/21/2013 APPROVED . 0938-0391
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HAVEN HOMES OF MAPLE PLAIN 1520 WYMAN AVENUE, PO BOX 359 MAPLE PLAIN, MN 65359 MAPLE PLAIN, MN 65359 MAPLE PLAIN, MN 65359 MAPLE PLAIN, MN 65359 PRETX TAO REGULATORY OR LSC DENTIFYING INFORMATION) TAC F 226 Continued From page 1 policy did not identify or direct the facility to complete reference checks for previous employment. The Abuse Prevention Training and Orientation policy (adda 41/61/11) (dentified upon hire employees would attend a general orientation. Diro orientation, new employees would review facility policies related to screening of new employees, training requirements, prevention, Theorientation policies would include policies related to screening of new employees, training requirements, prevention, Theorientation policies would include policies related to screening of new employees, training requirements, prevention, theorientation policies would include policies related to screening of new employees, training out or a phone call placed for reference checks. He individual/facility reporting and response. Employment verification autherization. The administrator identified there is a form that is sent out or a phone call placed for reference checks. He individual that conducted that it is very rare a form is ever returned with the requested information. Employment verification shift be overified to the staff Development Director for inclusion in their personnel file. Using the orientation process the staff Development during the an employment werification the staff bevelopment Director for inclusion in their personnel file. Using the orientation process the staff Development during the employment werification the staff bevelopment Director will follow up to onsurue that an attempt to verify employment the reference			245497	B. WING			08/	/08/2013
HAVER HOMES OF MAPLE PLAIN MAPLE PLAIN, NN 56359 (%) D PHEFEX TAG SUMMARY STATEMENT OF DEFICIENCIES. (EACH DEFICIENCY ON USE BEACEDED BY FULL REGULATORY ON LSC DEMIFYING INCOMMAND SUBJECT ON USES DEAL PROMATION) D PHONDERS PLAIN, NN 56359 Comparison (EACH DEFICIENCY ACC	NAME OF I	PROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·					
 PREFX TAG CACH CORRECTIVE ACTION SHOULD DE CROSS-REFERENCE ACTION SHOULD DE DEFICIENCY F 226 Continued From page 1 policy did not identify or direct the facility to complete reference checks for previous employment. The Abuse Prevention Training and Orientation. Upon orientation, new employees would review 4 (all \$/11) identified upon hire employees would attend a general orientation. Upon orientation, new employees, would review 4 (all \$/11) olicitor related to varification authorization. After an tintial interview, if it is determined an applicant is a prospective employee, the individual that conducted the interview will begin the process of employment verification. When interviewed on \$/6/13, at 2:00 p.m. the administrator related to framing rare a form is ever returned with the requested information. When interviewed on \$/6/13, at 4:25 p.m. the administrator reference checks. The administrator verified this form was not sent out for any of the five employee charts reviewed, and if had gotten to the facility typicate the relation process, the Staff Development Director for inclusion in their presonnel file. During the orientation, prospective on \$/6/13, at 4:25 p.m. the administrator verified this form was not sent out for any of the five employee charts reviewed, and if had gotten conversition the regenence there information. When interviewed on \$/6/13, at 4:25 p.m. the administrator verified this form was not sent out for any of the five employee charts reviewed, and an ongoing basis. When interviewed on \$/6/13, at 4:25 p.m. the administrator verified this form was not sent out for any of the five employee charts reviewed, and an ongoing basis. The administrator verified this form was not sent out for any of the five employee charts reviewed, and a molocito the	HAVEN I	HOMES OF MAPLE PI	AIN					
 policy did not identify or direct the facility to complete reference checks for previous employment. The Abuse Prevention Training and Orientation policy (dated 4/15/11) identified upon hire employees would attend a general orientation. Upon orientation, new employees would retrieve facility policies related to Vulnerable Adult abuse and prevention. The orientation of possible abuse, investigation, protection of the resident, and individual/facility reporting and response. When interviewed on 8/6/13, at 2:00 p.m. the administrator identified there is a form that is sent out or a phone call placed for reference checks. He indicated the facility typically only gets the dates of service and and interview with the requested information. When interviewed on 8/6/13, at 4:25 p.m. the administrator verified this form was not sent out for any of the five employee charts reviewed and it had gotten dropped. He indicated the yrely on the background checks for new hires rather than the reference checks. The sadministrator werified this form was not sent out for any of the five employee charts reviewed and it had gotten dropped. He indicated the yrely on the background checks for new hires rather than the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks. The staff development director indicated the yrely on the background checks for new hires rather than the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks. The staff development director indicated on 8/19/13, at 3:50 p.m. per phone conversation the reference checks.	PREFIX	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR	BE	
		policy did not identific complete reference employment. The A Orientation policy (chire employees would orientation. Upon of would review facility Adult abuse and pro- policies would include screening of new er- requirements, prever possible abuse, inver- resident, and individe response. When interviewed of administrator identific out or a phone call p He indicated the fact dates of service, if th past employers. He rare a form is ever minformation. When interviewed of administrator preser- five new employee r the letter to be sent. The administrator vec- out for any of the five and it had gotten dro on the background of than the reference c development directo 3:50 p.m. per phone checks are complete application packet and	y or direct the facility to checks for previous buse Prevention Training and lated 4/15/11) identified upon ild attend a general rientation, new employees policies related to Vulnerable evention. The orientation de policies related to inployees, training intion, identification of estigation, protection of the ual//facility reporting and in 8/6/13, at 2:00 p.m. the led there is a form that is sent placed for reference checks. Ility typically only gets the ney are able to contact any also indicated that it is very eturned with the requested in 8/6/13, at 4:25 p.m. the need the applications for the ecords reviewed along with out for reference checks. Frified this form was not sent e employee charts reviewed, opped. He indicated they rely shecks for new hires rather hecks. The staff r indicated on 8/19/13, at conversation the reference ed as a protocol with the ind are not part of the policies.	F 2	226	 been reviewed, revised and implement Going forward on all applicants employment, Haven Homes will attent verify previous employment either by or over the telephone. Upon applic all applicants will complete Employment Verification authoriz. After an initial interview, if it is detern an applicant is a prospective employ the individual that conducted the inte will begin the process of employ verification. Employment verifications will be a done via mail or over the telephone done by mail the Employment Verific form will be forwarded to the Development Director for mailing. If over the telephone, the individual veri the employment will forward the comp form to the Staff Development Director inclusion in their personnel file. Durin orientation process, the Staff Develop will verify that an employment verific has been mailed or completed via telephone. If not completed, the Development Director will follow u ensure that an attempt to verific management director will monitor 	ented. a for ppt to mail ation, an ation. ation. nined oyee, rview ment bither ation Staff done ifying leted or for g the ment ation. Staff p to verify Staff	

Event ID: MGK711

Facility ID: 00950

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If continuation sheet Page 2 of 28

		AND HUMAN SERVICES & MEDICAID SERVICES					FORM	: 08/21/2013 APPROVED . 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILE		CONSTRUCTION			ie Survey Mpleted
	•	245497	B, WING		· · · · · · · · · · · · · · · · · · ·		08	08/2013
NAME OF	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STAT			
HAVEN	HOMES OF MAPLE PI	AIN			20 WYMAN AVENUE, PO E APLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST, BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN (EACH CORRECTIVE / CROSS-REFERENCED 1 DEFICIE	ACTION SHOUL	D BE	(X5) COMPLETION DATE
F 226	Continued From pa	ne 2	F	26				
	facility. Reference	check form signed by DA-A on the personnel file without				• •		
	facility. Reference	eeper (H)-C was hired by the sheck form signed by H-C on in the personnel file without			· · · · · · · · · · · · · · · · · · ·			
	facility. Reference of	s (A)-A was hired by the heck form signed by A-A on h the personnel file without						
	the facility. Referen	d nurse (RN)-C was hired by ce check form signed by nained in the personnel file ut.			· · ·			
F 242	the facility. Referen NA-C on 6/4/13, ren without being sent o	ssistant (NA)-C was hired by ce check form signed by nained in the personnel file ut TERMINATION - RIGHT TO	F 2	42		•		
	MAKE CHOICES				4			
	schedules, and heal her interests, assess interact with membe inside and outside th	right to choose activities, th care consistent with his or ments, and plans of care; rs of the community both e facility; and make choices or her life in the facility that resident.						
{	by:	T is not met as evidenced and document review, the					•	

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Facility ID: 00950

If continuation sheet Page 3 of 28

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 08/21/2013 FORM APPROVED OMB NO. 0938-0391

STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION	(X3) DA	LE SURVEY MPLETED
		245497	B. WING		08	/08/2013
	PROVIDER OR SUPPLIER	LAIN		STREET ADDRESS, CITY, STATE, ZIP CODE 1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359	· · ·	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
	facility failed to ensigiven a choice for b Findings include: R55 was interviewe reported he receive would like to bath m that he had told sev without an increase preferred to be bath The quarterly Minim completed on 5/22/ considered to be co extensive assistanc mobility, transfers, o personal hygiene. assistance with a po The Care Area Asse 2/20/13, noted R55's intact and had no co than a very soft voic was able to make hi The plan of care, da dependent for activity one staff to assist w directed staff to allow face and hands but lower body and his h Interviews were dom nursing assistant (Na They reported if a re in bathing frequency nurse, who would tel	d on 8/5/13, at 2:23 p.m., and d one bath per week and hore frequently. He reported reral staff about this request in frequency. He indicated he led every three days. hum Data Set (MDS) 13, indicated R55 was gnitively intact but needed e of facility staff with bed fressing, toilet use and R55 needed physical bortion of his bath. essment (CAA) completed on s long term memory was formunication barriers, other e related to Parkinson's but s needs known verbally. ted 3/15/12, noted R55 was ties of daily living and needed ith his bath. The plan of care w the resident to wash his were to bathe his upper and	F 242	The resident in question has interviewed and has been given a for bathing frequency. All residents will be given a ch bathing frequency at their next q care conference. Residents will also be given a initially upon admission, and on a q basis. It will also be addressed annual basis or when there is a sig change of condition when the r and/or their family or legal represe are interviewed for Section F, Prefe for Customary Routine and Act which is part of the MDS asse process. These interviews v conducted by the Therapeutic Rec Director, who is also responsil completion of Section F, and v documented in the Activities protes. The Director of Nurs designee will monitor residents re and work with the bath aide and residents closet list.	choice oice of uarterly choice uarterly on an inificant esiden	9/17/2013

ORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: MGK711

Facility ID: 00950

If continuation sheet Page 4 of 28

(AND HUMAN SERVICES	•			FORM	D: 08/21/2013 MAPPROVED D: 0938-0391
	F OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILC		LE CONSTRUCTION		TE SURVEY MPLETED
		245497	B. WING			80	/08/2013
NAME OF I	PROVIDER OR SUPPLIER			ŧ	STREET ADDRESS, CITY, STATE, ZIP CODE		
HAVEN	IOMES OF MAPLE PI	_AIN		· ·	520 WYMAN AVENUE, PO BOX 369 AAPLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR (DEFICIENCY)	JLD BE	(X5) COMPLETION DATE
F 242	attempted to be wor schedule. They rep	ge 4 and then this request would rked into the bathing orted they did not remember for additional bathes.	F2	242		-	
	-C was completed or reported residents a if they wanted more needed to ask. She if residents or famili frequency on admis asked about day of morning or evening indicated she though	ensed practical nurse (LPN) on 8/7/13, at 11:45 a.m. She are bathed once per week and , they or their family just reported that she was unsure es were asked about bathing sion but knew they were the week preference and bathing preference. She also ht bathing frequency was part nent process but did not know					
	was completed on 8 DON reported the a residents and asks of regarding bathing, s	e director of nurses (DON) /7/13, at 12:34 p.m. The ctivity department met with of their personal preference pecifically tub vs. shower but tivity staff asked about				Υ.	
	done on 8/7/13, at 1 resident's admission preference between did not ask how ofte She reported that sh addressed this. An interview with NA NA QA for the day sl 8/7/13, at 2:15 p.m. think any staff memb	e activity director (AD) was 43 p.m. She reported upon 5, she will ask residents about a tub bath or a shower but n they want to be bathed. he thought the NA QA A-G, who was identified as the hift, was completed on She reported she did not per asked residents or their					
	families upon admiss 7(02-99) Previous Versions C	·····	<u></u>	Faci	lity ID: 00950 If contin	uation shee	Page 5 of 28

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If continuation sheet Page 5 of 28

		I AND HUMAN SERVICES		•	FORM	: 08/21/2013 APPROVED . 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 · · ·	PLE CONSTRUCTION	(X3) DAT CON	TE SURVEY MPLETED
		245497	B. WING		08	/08/2013
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 1520 WYMAN AVENUE, PO BOX 369		
HAVEN	HOMES OF MAPLE P	LAIN	I I	MAPLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 242	throughout their sta be bathed. She ind bath per week unler to increase the freq request additional b be worked into the accommodate this The undated facility	y, how often they would like to icated residents are given one ss they have a physician order uency of bathes or they athes (and if this request can schedule, they will	F 242			
F 329 SS=D	necessary assistant frequently if indicate the definition of "m and did not address bathing frequency. 483.25(I) DRUG RE	ce for bathes weekly or more ed. The policy did not address ore frequently if indicated" resident preference for GIMEN IS FREE FROM	F 329			
	unnecessary drugs. drug when used in a duplicate therapy); o without adequate m indications for its us adverse consequen	g regimen must be free from An unnecessary drug is any excessive dose (including or for excessive duration; or onitoring; or without adequate e; or in the presence of ces which indicate the dose or discontinued; or any reasons above.			·	
	resident, the facility who have not used a given these drugs ut therapy is necessary as diagnosed and do record; and resident drugs receive gradu behavioral interventi	hensive assessment of a must ensure that residents antipsychotic drugs are not hless antipsychotic drug y to treat a specific condition boumented in the clinical s who use antipsychotic al dose reductions, and ons, unless clinically n effort to discontinue these				

Event ID: MGK711 Facility ID: 00950

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	APPROVED , 0938-0391
STATEMEN		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DAT	E SURVEY IPLETED
		245497	B. WING			08/	08/2013
NAME OF I	PROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·		S	TREET ADDRESS, CITY, STATE, ZIP CODE		· -
		A 1 b l		1	520 WYMAN AVENUE, PO BOX 369		2011
HAVENI	IOMES OF MAPLE PL	AIN		٨	IAPLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE	(X5) COMPLETION DATE
17 220	0			00	The drug regimen for the regident lie	ad in	0/17/2012
F 329	by: Based on observati review, the facility fa parameters for use, clinical indicators for psychopharmacolog residents (R46) rev psychopharmacolog Findings include: R46's diagnoses inc aphasia (difficult or r quarterly Minimum E 6/19/13, indicated R impairment, showed disorganized thinking consciousness, and retardations-sluggist staying in one positio The MDS also indica	IT is not met as evidenced on, interview and document illed to adequately identify or assess and identify the the continued use of ical medications for 1 of 5 iewed who received ical medications. luded Alzheimer's disease, no speech), and anxiety. The Data Set (MDS) dated 46 had severe cognitive signs of inattention, g, altered level of	F 3	329	the SOD has been reviewed by Consultant Pharmacist for any pot unnecessary medications on 8/12/ and 9/3/2013 and recommendations been forwarded to the attending phys for review and approval. On 8/ recommendation was made to reeval the continued need for Aricept 10 mg due to a a BIMS score of 0. The attending physician decrease the Aricept to 4 qhs and will evaluate again at the visit. On 9/3/2013 the CP made recommendation to reevaluate continued need for Amantadine100 of day due to it off label use as well pharmacodymanic interaction quetiapine. This will again be reviewed the attending physician on 9/6/2013. The resident listed in the SOD administered Lorazepam for what nurse on duty said was "twitch However the diagnosis on the MAR correctly listed as "agitation." In an effort to identify other res potentially affected under this tag, Consultant Pharmacist will continu review each resident's medication reg on a monthly basis and will assess medication for its continued need	the ential (2013) have sician 12 a luate g qhs nding 5 mg next de a the mg q as a with ed by 0 is the ning". was ident the e to imen each	9/17/2013
	and received antipsy R46 required total st of daily living [ADL's] R46's care area ass 12/19/12, included, " can be more response	chotic medication daily. aff assistance for all activities essment (CAA) dated resident rarely speaks, but sive to family." R46's risks based [sic] in behaviors; mpairment; Missed			appropriate. Additionally the indicator the use of each PRN medication wi reviewed on a monthly basis by Consultant Pharmacist to ensure medication is being administered for proper indicators and diagnosis and the charting reflects the appropriate The CP will also forward recommendations to the facility Qu Improvement committee on a quar basis for discussion, review and follow	ll be the each the that use. his iality terly	

Facility ID: 00950

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PRINTED: 08/21/2013

		HAND HUMAN SERVICES		;		FORM): 08/21/201 APPROVE 0. 0938-039
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		PLE CONSTRUCTION		TE SURVEY MPLETED
	•	245497	B. WING	;		08	/08/2013
NAME OF	PROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·			STREET ADDRESS, CITY, STATE, ZIP CODE	<u>.</u>	
HAVEN	HOMES OF MAPLE P	LAIN		ŀ.	1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)) BE	(X5) COMPLETION DATE
	dated 12/19/12 incl out weigh the risks CAA failed to identi the risks, which wei injuries; side effects R46's care plan dat last updated, includ side-effects related use." The goal liste will outweigh side e were to administer r effectiveness and s physician with any of side effects. R46 was observed of through 6:00 p.m., of did not respond whe straight ahead even touching her hand. I staff placed food/flu make any attempt to the observation. R4	age 7 by chotropic drug use CAA uded, "benefits of medication at this time." However, the fy why the benefits out weigh re listed as, "fall related is related to medications." ed 12/21/11, unknown when ed; "Potential for drug related to psychotropic medication ed as, "Benefits of medication ffects of medication." Staff medications, monitor for ide effects, and notify changes in effectiveness and on 8/5/13, at 5:20 p.m. during the evening meal, R46 en spoken to, she stared with physical stimuli of R46 did however, eat when ids up to mouth. R46 did not o move any body part during l6 was again observed during ch meals on 8/6/13 and te as food/fluid was brought to	F	329	On an ongoing basis, the Con	make opriate cation essary ill be irector that oy the anner. th the	
	way to staff interacti	· · · ·					
	other than ordered b						
	included: Lorazepar medication] 0.5-1 ml [milligramş]) by mou tongue] every 2 hour ml for mild to moder	th/sublingually [under the rs as needed for agitation (0.5 ate agitation and 1 ml for					
ORM CMS-256	7(02-99) Previous Versions (Dbsolete Event ID:MGK71	ſ	Fac	ility ID: 00950 If continuat	ion sheet	Page 8 of 28

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		AND HUMAN SERVICES & MEDICAID SERVICES				F	ORM	08/21/2 APPRO 0938-0	VED
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) Mui A. Build				3) DAT	E SURVEY PLETED	
	i :	245497	B. WING		۱. ۱.		08/	08/2013	} -
NAME OF	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE				
HAVENI	HOMES OF MAPLE PI	AIN			20 WYMAN AVENUE, PO BOX 369 APLE PLAIN, MN 55359				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	id Prefi Tag		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI DEFICIENCY)	ULD BE		(X5) COMPLET DATE	TION
F 329 '	moderate to severe	ge 8 pagination) - not to exceed 8 e start date was listed as	FS	29	·	,			
	R46's Medication A R46 had been admi solution 1 ml [2 mg]	dministration Records showed nistered lorazepam intensol on 2/4/13 for "shaking," and mg] for "jerking movements."						ι.	
-	registered nurse (RI had originally been of 2012 when she was for "twitching." Whe the nurse practitione currently is, for agita	8/7/13, at 12:50 p.m. N)-A stated the lorazepam ordered for R46 in September sent to the emergency room en the order required renewal, er changed the order as it ition. RN-A stated, the facility ned the nurse practitioner as f the medication.					· · · · · · · · · · · · · · · · · · ·		
	practical nurse (LPN for when R46 gets "I practitioner told us to	8/8/13, at 9:40 a.m. licensed I)-A stated the lorazepam was twitchy, that's when the nurse o use it." LPN-A did not know or "agitation," stating R46				·			
	facilities consultant p had not recognized I lorazepam for other	8/8/13, at 3:20 p.m. the bharmacist (CP) stated he R46 had received the than the physician ordered ve clarified it with the facility							
	indication for it's use R46's August 2013's	physician order sheets							
	7(02-99) Previous Versions C	ne HCL [an antiparkinson's Desolete Event ID:MGK711		 Facilit	y ID: 00950 If contin	nuation	sheet	Page 9 of	<u> </u>

		AND HUMAN SERVICES					FORM	: 08/21/2013 APPROVED . 0938-0391	
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:					(X3) DA	TE SURVEY MPLETED	
		245497	B. WING				08/	/08/2013	
NAME OF	PROVIDER OR SUPPLIER	•	1	S	STREET ADDRESS, CITY, STATE	ZIP CODE			
HAVEN	HOMES OF MAPLE P	LAIN		1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359					
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN O (EACH CORRECTIVE A(CROSS-REFERENCED TO DEFICIEN	TION SHOUL	D BE	(X5) COMPLETION DATE	
F 329	Continued From pa	ge 9	F3	329					
	or behavioral distur	uséd for movement disorders bances] 100 mg 1 cap by nentia. The start date was							
	stated she did not k being used for R46. at a gerlatric psychi	8/7/13, at 10:30 a.m. RN-B now why the Amantadine was R46 had been hospitalized atric facility in July 2012 and der, and the diagnosis was ntia.							
-	stated she did not k administered Aman	8/7/13, at 12:50 p.m. RN-A now what R46 was being tadine for, the diagnosis of it the known uses for this				• •			
	facilities consultant Amantadine is occa for severe, uncontro agreed, R46, with he not have uncontrolle can also be used for movement disorders	8/8/13, at 3:20 p.m. the pharmacist (CP) stated sionally used as last resort, illed behavior problems. CP er late stage dementia, did d behaviors. The medication r Parkinson's disease, or s associated with psychotropic d, it was unclear why R46 medication.							
		ceive cognitive enhancer eevaluation if the medications		· ·			*.	· · · · ·	
	R46's physician orde included:	er sheets dated August 2013							
•	treat mild to modera	gnitive enhancer used to te Alzheimer's disease] 10 bedtime, with a diagnosis of							

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Event ID: MGK711 Facility ID: 00950

If continuation sheet Page 10 of 28

		AND HUMAN SERVICES			PRINTED: 08/21/2013 FORM APPROVED OMB NO: 0938-0391		
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	PLE CONSTRUCTION G	(X3) DATE SURVEY COMPLETED		
1.		245497	B. WING	·	08/08/2013		
NAME OF	PROVIDER OR SUPPLIER	· · ·		· .			
HAVEN	HOMES OF MAPLE PI	AIN	1	1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE COMPLETION		
F 329		ge 10 t date was listed as 7/20/12.	F 329	9			
•	Alzheimer's disease	reat mild to moderate] 10 mg twice daily, with a tia. The start date was listed					
	Namenda are typica dementia, as the un into advanced stage medication should b record failed to iden from the continued u	s, such as Donepezil and ally used for mild to moderate derlying disorder progresses as, the continued use of the e reevaluated. R46's medical tify how R46 would benefit use of these medication in zheimer's dementia. The					
•	physician progress r through present wer address the continue	notes dated from July 2012 e reviewed and failed to ed use of these medication, d progressed to a later stage					
z	stated R46 was in th dementia, but had no about continued use	B/7/13, at 10:30 a.m. RN-B e late stages of Alzheimer's ot questioned the physician of these medications as the st had not questioned it.	•				
	stated most physicia these cognitive enha cognition occurs. R4 impairment. RN-A d	l6 has severe cognitive id not know why the ued the medication, and had					
	stated he usually que continued use of the	0/8/13, at 3:20 p.m. the PC estions the physicians about se medications, but this r to keep residents on it, and					

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Event ID: MGK711

Facility ID: 00950

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		AND HUMAN SERVICES			FORM	: 08/21/2013 APPROVED . 0938-0391	
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	PLE CONSTRUCTION G	(X3) DAT	re survey Apleted	
		245497	B. WING		08/08/2013		
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE			
HAVENI	HOMES OF MAPLE PI	AIN		1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 329	Continued From pa had not done so.	ge 11	F 329	9			
	identified as being u "as a psychotropic."	nticonvulsant medications, ised for "mood disorder," and Neither of these medications radual dose reductions for "mood" or "as a	.1				
	included: Divalproex sodium [off label uses includ by mouth daily, with disorder. The start d Gabapentin solution uses include behavin 100 mg three TID [th mg at bedtime, with	ohysician order sheets an anticonvulsant medication, e behavior disorders] 250 mg a diagnosis of mood ate was listed as 7/20/12. [an anticonvulsant, off label oral disorder and nerve pain] pree times a day], and 200 a diagnosis of mood date was listed as 7/20/12.			, , ,		
	R46's medical record reducing the Divalpr Gabapentin.	d revealed no attempt at bex sodium or the					
	included; "On 2/5/13 level of 19, low; how being used as a psyc behavior, not for any patient's severe dem not possible." R46's from July 2013 thoug	ress notes dated 4/11/13, valproic acid [Divalproex] ever, the valproic acid is chotropic medication for seizure controlDue to the entia, review of systems is physician progress notes h August 2013 failed to bentin was being used to cod, or pain.					
		8/7/13, at 10:30 a.m. RN-B the Divalproex for behavior			1		

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ORM CMS-2567(02-99) Previous Versions Obsolete

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Facility ID: 00950

If continuation sheet Page 12 of 28

		AND HUMAN SERVICES				PRINTE For OMB NO	APPF	ROVED
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			IPLE CONSTRUCTION		TE SURV	
		245497	B. WING)	<u> </u>	08/08/201:		
NAME OF	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		·.	
HAVEN	HOMES OF MAPLE PI	LAIN	i		1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359	,		
(X4) ID PREFIX TAG	- (EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	COMP	X5) LETION ATE
F 329	problems and the G not questioned the of medications and ha potentially decreasin consultant pharmace was not aware that medication was bein medication, attempt were required to be During interview on stated she did not k reduction had not be Divalproex, and thou being used for pain, order clearly indicate disorder. During interview on stated he would treat Divalproex as antips make recommendat every 6 months, but	abapentin for pain. RN-B had diagnosis for each of these d not inquired about ng either one, because the list had not done so. RN-B if an anticonvulsant ng used as an antipsychotic s at gradual dose reduction addressed. 8/7/13, at 12:50 p.m. RN-A now why a gradual dose een attempted for R46's ught the Gabapentin was even though the physician ed it was for a mood 8/8/13, at 3:20 p.m. the PC t the Gabapentin and the sychotic medications, and ions to the physician routinely	F3	32	9			
•	Drug Therapy/House number 5: "Within the resident is started or behavior/mood contra- increased, attempts attending physician of notes of the medical needed. At lest ever attending physician of document in the pro- need or benefit for ever behavior/mood contra- clinically contraindica	Policy, included under hree months from the time a of drug therapy for ol or such a drug's dosage is will be made to have the document in the progress record why the medication is y four months thereafter, the will be encouraged to gress notes, the continued						

Facility ID: 00950

If continuation sheet Page 13 of 28

		AND HUMAN SERVICES			FORM	: 08/21/2013 APPROVED . 0938-0391		
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	PLE CONSTRUCTION	(X3) DA COM	re Survey Apleted		
		245497	B. WING	· · · · · · · · · · · · · · · · · · ·	08/08/2013			
NAME OF I	PROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·	<u> </u>	STREET ADDRESS, CITY, STATE, ZIP CODE	1			
HAVENI	HOMES OF MAPLE PI	_AIN		1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE		
F 329	Continued From pa	-	F 32	9				
F 371 SS=E	483.35(i) FOOD PR	ation Act of 1987] guidelines." OCURE, 'SERVE - SANITARY	F 37	1				
	considered satisfact authorities; and	m sources approved or tory by Federal, State or local listribute and serve food itions	*					
	by: Based on observati documentation revie minimize the risk of undated opened pro refrigerator which ha 50 residents. Findings include: A tour of the kitchen 12:50 p.m. The refri room contained one ounce (oz.) chocolat less than half full, or vanilla protein energ one opened and unc nutritional drink half service director iden seven days once the dietician/food service the supplements and	w the facility failed to food borne illness with tein supplements in a ad the potential to affect 25 of was completed on 8/5/13, at gerator in the medication opened and undated 16 e protein energy supplement ie opened and undated 16 oz. y supplement almost full, and lated 6 oz. white grape full. The dietician/food tified the drinks are good for						

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STATE BEAR OF CORRECTION (M1) PROVIDERS UPPLIER (D2) NATTIFICATION NUMBER: A BUILING			AND HUMAN SERVICES & MEDICAID SERVICES				FORM	: 08/21/2013 APPROVED . 0938-0391	
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1000000000000000000000000000000000000				1		1.			
HAVEN HOMES OF MAPLE PLAIN 1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359 CMU D PHEHX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY PULL TAG D (EACH DEFICIENCY BAS BOLT TAG D (EACH DEFICIENCY BAS BOLT BY TAG C (EACH DEFICIENCY BY TAG C (EACH D			245497	B. WING)		08/08/2013		
HAVEN HOMES OF MAPLE PLAIN MAPLE PLAIN, MN 65359 (%) ID PHEFK TAG SUMMARY STATEMENT OF DEFIDENCES (EACH DERICENT MUST BE PRECEDED BY FULL REGULATORY OR LSC DENTIFYING INFORMATION) IP PROVIDERS FLAN OF CORRECTION (EACH DERICED TO THE APPROPMATE DEFIDENCY) 000000000000000000000000000000000000	NAME OF	PROVIDER OR SUPPLIER							
Preferx TAGCECH OPERCENTY ACTION SHOULD BE CROSS-RECENTY ACTION SHOULD BE CROSS-RECENTY ACTION SHOULD BE CROSS-RECENTY ACTION SHOULD BE CROSS-REPERSECED TO THE APPROPRIATE DEFICIENCYConflictions The CROSS-REPERSECED TO THE APPROPRIATE DEFICIENCYConflictions The CROSS-REPERSECED TO THE APPROPRIATE DEFICIENCYConflictions The CROSS-REPERSECED TO THE APPROPRIATE DEFICIENCYConflictions The DEFICIENCYF 371Continued From page 14 On 87/713, at 11:50 a.m. the medication room refrigerator contained one open and dated when taken out of the freezer to thaw but no date opened for use 16 oz. chocolate protein energy supplements after opened per optiog. The distician/food service director did not know when the supplements where to be used in seven days after opened per optiog. The distician/food service director did not know when the supplements where to be used in seven days after opened per optiog. The distician/food service director did not know when the supplements where to be used in appropriate seamless, tiltickened liquids and julces with the date it was publed from the freezer. The Dietary department will label all supplements will be discarded sever (7) days after openid, or if they pass the manufacturers expiration date. All foods will be ableded and dated. The slower (7) days after openid, or if they pass the manufacturers expiration date.F 428 A33.80(c) DRUG REGIMEN REVIEW, REPORT RS*DF 428F 428F 428 TAGF 428F 428F 428 TAGF 428F 428 TAGF 428F 428 Porduct is prepared or opened must be ready-to-eat, potentially hazardous foods. RS*DF 428F 428 F 428F 428 <t< td=""><td>HAVEN</td><td>HOMES OF MAPLE PI</td><td>AIN</td><td></td><td></td><td></td><td></td><td></td></t<>	HAVEN	HOMES OF MAPLE PI	AIN						
On 8/7/13, at 11:50 a.m. the medication room refrigerator contained one open and dated when taken out of the freezer to thaw but no date opened for use 16 oz. chocolate protein energy supplement and one open and dated when taken out of the freezer to thaw but no date opened for use 16 oz. maple nut protein energy supplement. The dietician/food service director stated the supplements where to be used in seven days after opened per policy. The dietician/food service director did not know when the supplements were opened.All food products not stored in their original containers will be placed and dated for service director idid not know when the supplements were opened.The facility's policy Date Marking Ready-to-Eat, Potentially Hazardous Food (undated) indicated staff should label and date any processed, ready-to-eat potentially hazardous foods when opened. The product name and the date the product is prepared or opened must be written cleariy on the label. Staff should indicate with a separate label the date prepared, the date frozen, and the date thewed of any refrigerated, ready-to-eat, potentially hazardous foods.All foods will be labeled and dated. The Dietary department will abel all thickened liquids and juices with the date it was opened. All item will be discarded seven (7) days after opening, or if they pass the manufacturers expiration date.F 428F 428F 428F 428F 428F 428	PRÉFIX	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA			
the attending physician, and the director of nursing, and these reports must be acted upon.	F 428 SS=D	On 8/7/13, at 11:50 refrigerator contained taken out of the free opened for use 16 of supplement and one out of the freezer to use 16 oz. maple nu The dietician/food s supplements where after opened per po service director did supplements were of An interview on 8/8/ licensed practical nu staff should date the were opened. The facility's policy IP Potentially Hazardou staff should label an ready-to-eat potentia opened. The produce product is prepared clearly on the label. separate label the date and the date thawed ready-to-eat, potentia 483.60(c) DRUG RE IRREGULAR, ACT of The drug regimen of reviewed at least on pharmacist.	a.m. the medication room ad one open and dated when ezer to thaw but no date oz. chocolate protein energy a open and dated when taken thaw but no date opened for it protein energy supplement. ervice director stated the to be used in seven days licy. The dietician/food not know when the opened. 13, at 11:01 a.m., with irse (LPN)-B revealed that a supplements when they Date Marking Ready-to-Eat, is Food (undated) indicated d date any processed, ally hazardous foods when ct name and the date the or opened must be written Staff should indicate with a ate prepared, the date frozen, of any refrigerated, ally hazardous foods. GIMEN REVIEW, REPORT DN each resident must be ce a month by a licensed t report any irregularities to an, and the director of			The policy covering the Medication Ro Refrigerator has been reviewed revised. The policy includes guidelines cleaning, monitoring of temperatures food storage. All food products not stored in their orig containers will be placed in appropr seamless, tightly sealed containers can be sanitized, labeled and dated storage. All foods will be labeled dated. The Dietary Manager will labe supplements with the date it was pu from the freezer. The Dietary departm will label all thickened liquids and jui with the date it was received. The Nurs department will label all supplement thickened liquids and juices with the date seven (7) days after opening, or if the pass the manufacturers expiration date. All foods will be labeled and dated. The along with the refrigerator temps will documented on a daily basis by charge nurse or the Health L Coordinator. The Infection Control Nu will also monitor this on a daily basis for days, then weekly for 30 days, a	and for and inal iate that for and l all lled hent ces sing nts, te it ded hey This be the l Jnit rse 30		

Facility ID: 00950

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CENTE		AND HUMAN SERVICES		TIPLE CONS		OMB NC	APPROVE <u>). 0938-039</u> TE SURVEY
	OF CORRECTION	IDENTIFICATION NUMBER:	1 · ·				MPLETED
		245497	B. WING		08/08/2013		
NAME OF I	PROVIDER OR SUPPLIER		. I	STREET A	DDRESS, CITY, STATE, ZIP CODE		
HAVEN I	HOMES OF MAPLE P	AIN			MAN AVENUE, PO BOX 369 PLAIN, MN 55359		- -
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	X (CR	PROVIDER'S PLAN OF CORREC EACH CORRECTIVE ACTION SHO OSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 428	Continued From pa	ge 15	F4	28			•
	· · ·						
	by:	IT is not met as evidenced					
1	facility's pharmacy of medication irregular	and document review, the consultant failed to report ities to the facility, or the residents (R46) reviewed for ations.					
	Findings include:				· .	:	
	aphasia (difficult or l quarterly Minimum I 6/19/13, indicated R impairment, showed disorganized thinkin	g, altered level of					
	staying in one position The MDS also indicated the MDS also indicated the state of	nness, staring into space, on, or moving very slowly. ated R46 showed physical thers, rejected cares, and					· · ·
	other than ordered b consultant pharmaci	ed lorazepam for a reason y the physician. The facilities st failed to identify and report a facility or the physician.			· .		
	included: Lorazepar antianxiety medicatic milligrams]) by mou longue] every 2 hour ml for mild to moder	er sheets for August 2013, n [Ativan] intensol [liquid on] 0.5-1 ml [milliliter] (1-2 mg th/sublingually [under the s as needed for agitation (0.5 ate agitation and 1 ml for bagination) - not to exceed 8					

Facility ID: 00950

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-	N	AND HUMAN SERVICES		2		FORM): 08/21/2013 1 APPROVED). 0938-0391	
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				TE SURVEY MPLETED	
		245497	B. WING	;		08/08/2013		
NAME OF	PROVIDER OR SUPPLIER			1	STREET ADDRESS, CITY, STATE, ZIP CODE	ť		
HAVEN	HOMES OF MAPLE PI	AIN			1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE	
	2/11/13. R46's Medication Ac R46 had been admi solution 1 ml [2 mg] on 6/19/13 0.5 ml [1 During interview on registered nurse (RM had originally been of 2012 when she was for "twitching." Whe the nurse practitione currently is, changing agitation. RN-A state questioned the nurse the medication. During interview on & practical nurse (LPN for when R46 gets "th practitioner told us to why the order was fo does not get agitated R46's Medication Re noted; "Ativan APR/x received the Ativan, I recommendations to The Medication Regin 2012 through July 20 of this medication. During interview on 8 facilities consultant pf had not recognized R	e start date was listed as dministration Records showed nistered lorazepam intensol on 2/4/13 for "shaking," and mg] for "jerking movements." 8/7/13, at 12:50 p.m. N)-A stated the lorazepam ordered for R46 in September sent to the emergency room n the order required renewal, r changed the order as it g the rationale for use as ed, the facility should have e practioner as to the use of 8/8/13, at 9:40 a.m. licensed 0-A stated the lorazepam was witchy, that's when the nurse o use it." LPN-A did not know r "agitation," stating R46 gimen Review dated 6/10/13 1 June," noting R46 but made no the facility or the physician. men Review forms from July 13 made no other mention /8/13, at 3:20 p.m. the harmacist (CP) stated he	F 4	128	 The medication regimen for the reglisted in the SOD was reviewed by Consultant Pharmacist on 8/12/2013 again on 9/3/2013. Recommend were made to decrease the reglight of 5 mg qd due to a BIMS sciol, with a recommendation that the reglight be monitored for an cognitive chara with a goal of discontinuing the medic if no cognitive alterations are noted. a recommendation was made to decrease the Amantadine to 50 mg qd and cord to monitor for any behavior changes with a goal of eventually discontinue medication as well. As of 9/3/2013, all residents regimens have been reviewed by Consultant Pharmacist to ensure that resident is free of potential unnecemedications. Recommendations been forwarded to attending physiciar action. The Consultant will review results of his actions on a monthly base ensure that each recommendation addressed by the attending physic responses on a quarterly basis with Quality Improvement committee discussion, review and follow-up. On an ongoing basis, the Consult Pharmacist will continue to m recommendations as clinically approping to ensure that recommendations addressed by the attending physic regimen is free of unnecessary drugs. process will be monitored by the DOI ensure that recommendations addressed by the attending physic regimen is free of unnecessary drugs. Pharmacist will continue to m recommendations as clinically approping to ensure that recommendations at the duality Improvement committee discussion, review and follow-up. 	y the 3 and dation sident ore of sident anges cation Also rease tinue vith a this drug the each stary have is for the sis to n is cian. tions tians the for litant nake riate drug the sis to n is cian.	9/17/2013	

Event ID; MGK711

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Facility ID: 00950

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		I AND HUMAN SERVICES				FORM	: 08/21/2013 APPROVED .0938-0391
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION		(X3) DAT COM	E SURVEY (
-		245497	B. WING	. <u></u>		08/	08/2013
NAME OF	PROVIDER OR SUPPLIER				TTY, STATE, ZIP CODE		
HAVEN	HOMES OF MAPLE PI	_AIN		1520 WYMAN AVEN MAPLE PLAIN, M			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH COR	R'S PLÂN OF CORRECT RECTIVE ACTION SHOU RENCED TO THE APPRO DEFICIENCY)	LD BE 🖉	(X5) COMPLETION DATE
F 428	Continued From pa with the facility and	•	F 428				
·	indication for it's use	lication without a clear e. The facilities consultant identify this irregularity and he physician.					
	included: Amantadi agent sometimes us or behavioral disturt	s physician order sheets ne HCL [an antiparkinson's sed for movement disorders pances] 100 mg 1 cap by entia. The start date was					
	stated she did not k being used for R46. at a geriatric psychia	8/7/13, at 10:30 a.m. RN-B now why the Amantadine was R46 had been hospitalized atric facility in July 2012 and der, which was listed only as			· .		
	stated she did not ki administered Amant	8/7/13, at 12:50 p.m. RN-A now what R46 was being adine for, the diagnosis of it the known uses for this					
-	July 2012 through Ju	egimen Review forms from Ily 2013 failed to note this ecommendations had been an or the facility.			· ·		
	facilities consultant p Amantadine is occas resort, for uncontroll agreed, R46 did not	3/8/13, at 3:20 p.m. the oharmacist (CP) stated sionally used for severe, last ed behavior problems. CP have uncontrolled behaviors. also be used for Parkinson's					
DRM CMS-256	37(02-99) Previous Versions C	bsolete Event ID: MGK71	1 Fac	ility ID: 00950	If continua	ition sheet P	age 18 of 28

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		AND HUMAN SERVICES				FORM	APPROVED
1		& MEDICAID SERVICES					<u>), 0938-0391</u>
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:					TE SURVEY MPLETED
		245497	B. WING		08	/08/2013	
NAME OF	PROVIDER OR SUPPLIER			ST	REET ADDRESS, CITY, STATE, ZIP CODE		
HAVENI	HOMES OF MAPLE PL	-AIN			20 WYMAN AVENUE, PO BOX 369 APLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 428	disease, or moveme psychotropic drug u why R46 was receiv	ent disorders associated with se. CP agreed it was unclear	F 4:	28	- - -		
	medications without medications should	reevaluation if the be continued.					27 - Á13 1 - 11 - 11 - 11 - 11 - 11 - 11 - 11
	included:	er sheets dated August 2013					
	treat mild to modera mg by mouth every l	ognitive enhancer used to te Alzheimer's disease] 10 bedtime, with a diagnosis of date was listed as 7/20/12.					
	Alzheimer's disease	eat mild to moderate 10 mg twice daily, with a ia. The start date was listed	١				
	Namenda are typical dementia, as the unc	s such as donepezil and lly used for mild to moderate derlying disorder progresses s, the continued use of the e reevaluated.				1	
	would benefit from th medication in the late dementia. The physi from July 2012 throug and failed to address	I failed to identify how R46 the continued use of these e stages of Alzheimer's ician progress notes dated gh present were reviewed the continued use of these ugh R46 had progressed to entia.					
	stated R46 was in the	8/7/13, at 10:30 a.m. RN-B e late stages of Alzheimer's t questioned the physician					

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ORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 00950

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PRINTED: 08/21/2013

		AND HUMAN SERVICES & MEDICAID SERVICES				PRINTED FORM OMB NC	APPR	OVED
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILC		E CONSTRUCTION	(X3) DA CO	TE SURV MPLETEC	EY }
		245497	B. WING			08/08/2013		
NAME OF	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE			
HAVEN	HOMES OF MAPLE PI	AIN			520 WYMAN AVENUE, PO BOX 369 IAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X COMPL DA	ETION
F 428	about continued use consulting pharmac	of these medications as the st had not questioned it.	F 4	28				
	stated most physicia these cognitive enha occurs. R46 is has She did not know wi continued the medic questioned the phys	ation, and had not ician.						
	July 2012 through Ju medications, and no made to the physicia During interview on 8	egimen Review forms from ily 2013 failed to note these recommendations had been in or the facility. 8/8/13, at 3:20 p.m. the PC estions the physicians about						
	continued use of the physician may prefe had not done so.	se medications, but this r to keep residents on it, and			•			
	identified as being us "as a psychotropic."	iconvulsant medications, ed for "mood disorder," and Neither of these medications adual dose reductions or "mood" or "as a						
	included: Divalproex sodium [a off label uses include by mouth daily, with disorder. The start da Gabapentin solution [uses include behavior	hysician order sheets n anticonvulsant medication, behavior disorders] 250 mg a diagnosis of mood te was listed as 7/20/12. an anticonvulsant, off label al disorder and nerve pain] ee times a day], and 200						

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		I AND HUMAN SERVICES & MEDICAID SERVICES					FORM	08/21/2013 APPROVED 0938-0391
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	4		CONSTRUCTION		(X3) DAT	E SURVEY PLETED
		245497	B. WING	;			-08/	08/2013
NAME OF	PROVIDER OR SUPPLIER		4		REET ADDRESS, CITY, STA			
HAVEN	HOMES OF MAPLE PI	AIN	ų		20 WYMAN AVENUE, PO APLE PLAIN, MN 5535			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFIC	ACTION SHOULD	BE	(X5) COMPLETION DATE
F 428		ge 20 a diagnosis of mood date was listed as 7/20/12.	F	428				
		d revealed there had been no the Divalproex sodium or the		• -	- - -	· .		
-	included; "On 2/5/13 level of 19, low; how being used as a psy behavior, not for an patient's severe der not possible." R46's from July 2013 thou	gress notes dated 4/11/13, 3, valproic acid [Divalproex] vever, the valproic acid is vchotropic medication for y seizure controlDue to the nentia, review of systems is s physician progress notes gh August 2013 failed to pentin was being used to nood, or pain.						
	stated R46 received problems and the G not questioned the c medications and ha potentially decreasir consultant pharmac was not aware that i medication was beir	ng either one, because the ist had not done so. RN-B f an anticonvulsant ng used as an antipsychotic s at gradual dose reduction						
	stated she did not ki reduction had not be Divalproex, and thou	8/7/13, at 12:50 p.m. RN-A now why a gradual dose een attempted for R46's ight the Gabapentin was even though the physician ed it was for a mood						
	R46's Medication Re	gimen Review forms from						
OPM CMS 250	37(02-99) Previous Versions (bsolete Event ID: MGK71	ŧ	Facilit	v ID: 00950	If continuatio	n sheet P	ane 21 of 28

		AND HUMAN SERVICES				FO	RM APF	/21/2013 PROVED 38-0391	
	ATEMENT OF DEFICIENCIES D PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
-		245497	B. WING	·	·····)8/08/2	013	
NAME OF	PROVIDER OR SUPPLIER	I	•		TREET ADDRESS, CITY, STATE, ZIP CODE				
HAVEN	HOMES OF MAPLE PI	LAIN			520 WYMAN AVENUE, PO BOX 369 /IAPLE PLAIN, MN 55359	<u></u>	-		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE		(X5) APLETION DATE	
F 428	July 2012 through J medication, and no made to the physici	uly 2013 failed to note this recommendations had been an or the facility.	F 4	128					
	stated he would trea Divalproex as antips make recommenda every 6 months, but								
	Drug Therapy/Hous number 5: "Within t resident is started o behavior/mood cont increased, attempts attending physician notes of the medical needed. At lest eve attending physician document in the pro need or benefit for e behavior/mood cont clinically contraindica should be attempted [Omnibus Reconcilia 483.60(b), (d), (e) Di	rol or such a drug's dosage is will be made to have the document in the progress record why the medication is ry four months thereafter, the will be encouraged to gress notes, the continued very drug given for rol." Number 6: "Unless ated, gradual dose reductions according to OBRA-87 attion Act of 1987] guidelines."	F 43	31					
-	The facility must em a licensed pharmacis of records of receipt controlled drugs in si accurate reconciliation records are in order	ploy or obtain the services of st who establishes a system and disposition of all ufficient detail to enable an on; and determines that drug and that an account of all laintained and periodically							

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If continuation sheet Page 22 of 28

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	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION		TE SURVEY MPLETED
		245497				10010040
NAME OF	PROVIDER OR SUPPLIER	240407		STREET ADDRESS, CITY, STATE,		/08/2013
	HOMES OF MAPLE P	LAIN		1520 WYMAN AVENUE, PO BO MAPLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	· · · · · · · · · · · · · · · · · · ·	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETIO DATE
F 431	labeled in accordar professional princip appropriate access instructions, and th applicable. In accordance with facility must store a locked compartmen controls, and permit have access to the The facility must pro- permanently affixed controlled drugs list Comprehensive Dru Control Act of 1976 abuse, except when package drug distril quantity stored is m be readily detected. This REQUIREMEN by: Based on observati review, the facility fa reconciliation of 3 of affecting two resider Findings include: During the tour of m medication cart on 8	als used in the facility must be nee with currently accepted oles, and include the ory and cautionary e expiration date when State and Federal laws, the ill drugs and biologicals in nts under proper temperature t only authorized personnel to keys. ovide separately locked, I compartments for storage of ed in Schedule II of the ug Abuse Prevention and and other drugs subject to on the facility uses single unit bution systems in which the inimal and a missing dose can IT is not met as evidenced ion, interview, and document alled to ensure an accurate f 5 liquid narcotic medications	F 4	in SOD an accurate to been completed. The facility policy cover and control of controlled been reviewed and will all licensed staff. Licensed staff. Licensed to the number remaining substance sheet on a d change and will door Controlled Substance Count Sheet. For Liquid controlled specifically Methado Laboratories is the the or supplier of these medi 2011 they began provide bottle containing 30 ml method for helping to ma inventory of product. calibration does not cover in the bottle and does reference	reconciliation has ring the inventory d substances has be reviewed with censed staff will doses remaining on the controlled laily basis at shift cument on the Verification/Shift ed substances, one, Roxane nly FDA approved ications. During d Methadone in a with a calibration intain an accurate Unfortunately the er the full amount not begin to start case until the case until the bedication will be ng med cup for until the level on the bottle. ntain a record of the product the calibration on earer assessment will also monitor ted diversion in	9/17/2013

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		AND HUMAN SERVICES				FORM	: 08/21/2013 APPROVED . 0938-0391
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:				ECONSTRUCTION		re Survey Mpleted	
		245497	B. WING		· .	.08/	/08/2013
NAME OF	PROVIDER OR SUPPLIER	· · · · ·	·		REET ADDRESS, CITY, STATE, ZIP CODE	·	
HAVEN	HOMES OF MAPLE PI	AIN			20 WYMAN AVENUE, PO BOX 369 APLE PLAIN, MN 55359		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 431	R55 had a physician medication, Morphir immediate release (which has a high po The medication was of severe pain and t R55 was to be giver milligram (mg) at 8 medication could als hours as needed for The Narcotic Record left in the medication bottle revealed a sm Licensed practical n liquid that remained	n order for a liquid narcotic ne (oral solution) O/S C2 (IR) (also known as Roxanol, itential for abuse/diversion.) is to be used for the treatment he physician order specified n 0.25 milliliters (ml), 5 a.m. and bedtime. This so be given to R55 every two pain. d indicated 4 ml (80 mg) were n bottle. An inspection of the nall amount remained inside. urse (LPN)-C removed the with a syringe, which mg) remained. The narcotic	F4	31	The Don or designee will Audit process 2 times per week for 4 w then weekly for 4 weeks. This w reviewed by the Quality Improve Committee at the next quarterly comm meeting.	eeks, ill be ement	
	(Roxanol) 0.75 ml (1 hours as needed for ml (20 mg) by mouth moderate to severe indicated 20 ml (400 medication bottle. A showed 24 ml (440 m This was 40 mgs mo noted. This was veri R6 had a physician of of Methadone (a syn a high potential for a medication was to be and to receive 1 ml (management. The N 13.75 ml (130.75 mg inspection of the bott	order for a liquid concentrate the tic opiate medication with					

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		AND HUMAN SERVICES			ĺ	FORM	APPRC 0938-	
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DAT		EY
		245497	B. WING	;		08/	08/201	3
NAME OF	PROVIDER OR SUPPLIER			i .	STREET ADDRESS, CITY, STATE, ZIP CODE			·
HAVEN I	HOMES OF MAPLE PL	LAIN		Ł	1520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359		•	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5 COMPLE DAT	
F 431	(40 mg) more than in This was verified by When interviewed of stated the narcotic of each shift by the nu shift and the charge When interviewed of indicated most of the narcotics are incorrect than on the count sl it". LPN-C also con for the count to be r signature on the boo correct even when it the medication cont an assumption was is received from the was done when the narcotic medications the correct amount of When interviewed of of nursing (DON) state expectation the court When interviewed of stated an investigati determine why the li accurate. The DON be notified by nursin count is off. She als nursing staff to court controlled medication and if a discrepancy her. The DON indication	the narcotic record noted. / LPN-C. on 8/8/13, at 9:30 a.m. LPN-A count is done at the end of rse who has completed the e nurse for the oncoming shift. on 8/8/13 at 9:35 a.m., LPN-C e bottles of the liquid ect and if more is in the bottle heet "they do not worry about firmed it would be expected ight (accurate) and the ok indicated the count was t did not match the amount in ainer. LPN-C also indicated made that the correct amount pharmacy; however no count pharmacy delivered the s to ensure they had received of medication. on 8/8/13, at 9:35 a.m. director ated it would be her nt to be accurate. In 8/8/13, at 1:27 p.m. DON ion would be completed to iquid narcotic counts are not stated it is her expectation to ng staff when the narcotic so stated the policy directs the	F	431				

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	: 08/21/2013 APPROVED . 0938-0391	
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		LE CONSTRUCTION ((X3) DATE SURVEY COMPLETED		
		245497	B, WING	;		08/	/08/2013	
NAME OF	PROVIDER OR SUPPLIER		I	!	TREET ADDRESS, CITY, STATE, ZIP CODE			
HAVEN	HOMES OF MAPLE PL	AIN			520 WYMAN AVENUE, PO BOX 369 IAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)		(X5) COMPLETION DATE	
F 431	medication. She sta the medications whe destruction. She inc medications are bro meets the driver to s	ge 25 ated she has only looked at en they are brought in for licated when narcotic ught to the facility, a nurse see what is delivered and both xpectation is the bottle is	F۷	131				
-	looked at when a ne amount. When interviewed of Omnicare nursing co was to review how th and the destruction p done quarterly, but r looked at. She repo regarding the contro Omnicare nursing co would be notified imm noted to be off during discrepancy report w	w one is started to verify the n 8/8/13, at 2:23 p.m. onsultant stated her process ne medications are logged in process. Random audits are not every medication bottle is rted she had no concerns ls of narcotic medications. onsultant indicated the DON mediately if the count was g the random audit and a rould be filled out. She dication audit was done on				•		
	of Controlled Substa indicated the facility s of doses remaining in of remaining doses r Substance Verification indicated the facility s immediately report su controlled substance supervisor/manager documentation, invest in accordance with fa law.	should reconcile the number in the package to the number ecorded on the Controlled on/Shift Count Sheet. It also should ensure that staff uspected theft or loss of s to their for appropriate stigation, and timely follow-up icility policy and applicable		44				
	483.65 INFECTION (SPREAD, LINENS	CONTROL, PREVENT	F 44	1	·			

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	: 08/21/2013 APPROVED . 0938-0391	
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '			(X3) DATE SURVEY COMPLETED		
		245497	B. WING	÷	<u> </u>	08/	/08/2013	
	Provider or Supplier Homes of Maple PI	AIN		1	STREET ADDRESS, CITY, STATE, ZIP CODE 520 WYMAN AVENUE, PO BOX 369 MAPLE PLAIN, MN 55359			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE	
F 441	The facility must est Infection Control Pro safe, sanitary and c	ablish and maintain an ogram designed to provide a omfortable environment and levelopment and transmission	F۰	441	We have reviewed our infection c policy and have revised it to in having a system for monitoring illness those staff that have direct contact residents, or who handle food, to en that they are free of communi diseases and open lesions.	clude ses of t with nsure	9/17/2013	
	 (a) Infection Control The facility must est Program under whice (1) Investigates, corrin the facility; (2) Decides what proshould be applied to (3) Maintains a recorright actions related to infect the second to the second to the second to the second the second	Program ablish an Infection Control h it - trols, and prevents infections ocedures, such as isolation, an individual resident; and rd of incidents and corrective ections. ad of Infection on Control Program sident needs isolation to of infection, the facility must prohibit employees with a ise or infected skin lesions with residents or their food, if nsmit the disease. require staff to wash their ect resident contact for which cated by accepted			All employees calling in to be absent work will be expected to give a reaso not being able to work their shift. employee taking the call will be exp to complete a "call-in" form which will for basic information related to employee illness. The forms will forwarded to the Infection Control N for review and completeness. If information is needed the Infection Con Nurse will follow up with the employ The Infection Control Nurse will revie forms on a weekly basis for trend correlation with resident condition infections. On a monthly basis, Infection Control Nurse will complete Employee Call In log. She will determ there is any correlation with any res illnesses or infections. She will for her report to the Qu Assurance/Improvement Committee ongoing quarterly basis for review and possible follow-up.	on for The ected II ask the II be Nurse more ontrol oyee. ow all ds or s or the e the nine if ident ward uality on a		
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		AND HUMAN SERVICES				FC	DRM.	08/21/2013 APPROVED 0938-0391	
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			1		E CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
•		245497	B. WING	;	······		08/0	8/2013	
NAME OF	PROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·		1	REET ADDRESS, CITY, STATE, ZI				
HAVEN	HOMES OF MAPLE PL	AIN			20 WYMAN AVENUE, PO BOX (APLE PLAIN, MN 55359	369			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	on should be Ie appropriat	E	(X5) COMPLETION DATE	
F 441	by: Based on interview	ge 27 IT is not met as evidenced and document review, the ire their infection control	F 4	141					
	program included tra employee infections with resident infection	acking and trending of in order to compare these ons. This had the potential to is who resided in the facility.							
	was reviewed with re 8/6/13, at 2:40 p.m. and data analysis fa on employee illnesse not track employee i considered potential employee illnesses. Infection Log shower respiratory illness. Fo outbreak and took pr	on control logs and program egistered nurse (RN)-B on The Monthly Infection Log(s) iled to include any information es. RN-B stated she does linesses. She had never links between resident and The January 2013 Monthly d 9 out of 52 residents had a RN-B stated, they had an recautions. RN-B had not bloyees had been ill and utbreak.	-						
	An undated facility p Prevention and Cont included, Page 1: "I established an Infect which it: 1 Investiga	oolicy entitled Infection rol Program Overview Haven Homes has ion Control Program under ites, controls, and prevents ty. 3 Maintains a record of							

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CARE ... BY THOSE WHO CARE



HAVEN HOMES INCORPORATED

1520 WYMAN AVENUE MAPLE PLAIN, MINNESOTA 55359 (763) 479-1993 FAX (763) 479-3656

Provider's Plan of Correction Addendum

F226

On a monthly basis, the personnel files of all new employees will be reviewed/audited by the Administrator to ensure that an attempt has been made to obtain information from previous employers and/or current employers. The Administrator will review this with the facility Quality Assurance Committee at the quarterly meeting.

F242

On a monthly basis the Director of Nursing or Designee will audit resident care plans and care conference summaries to ensure that residents are being given choices in bathing frequency and that those choices are being carried out. The Director of Nursing will review the results of her monitoring with the Quality Improvement Committee.

DEPARTMENT OF HEALTH CENTERS FOR MEDICARE	AND HUMAN SERV & MEDICAID SERV	/ICES	F549	7022	FORM	08/13/2013 APPROVED 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIE IDENTIFICATION NU			PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
	245497		B. WING		08/0	8/2013
NAME OF PROVIDER OR SUPPLIER HAVEN HOMES OF MAPLE	PLAIN	1520 V		STATE, ZIP CODE ENUE. PO BOX 369 N 55359		
PREFIX (EACH DEFICIENC	ATEMENT OF DEFICIENCII Y MUST BE PRECEDED B' LSC IDENTIFYING INFORM	Y FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOI CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
K 000 INITIAL COMMEN	ГS		K 000			
FIRE SAFETY						
Minnesota Departm time of this survey, was found in substa requirements for pa Medicare/Medicaid 483.70(a), Life Safe edition of National I (NFPA) Standard 1 Chapter 19 Existing Haven Homes of M with no basement. at 2 different times. constructed in 1967 Type II(000) constru- was constructed to determined to be of	at 42 CFR, Subpart ety from Fire, and the Fire Protection Assoc 01, Life Safety Code Health Care. aple Plain is a 1-stor The building was cor The original building and was determine uction. In 1999, an a the southeast and w Type II(000) constru-	At the aple Plain th the 2000 ciation (LSC), ry building nstructed g was d to be of ddition /as uction.	-	3		
meet the constructi	al building and the 1 on type allowed for e y was surveyed as o	existing				
sprinkler system. T system that consist corridors and areas monitored for fire d	complete automatic he facility has a fire a s of smoke detection open to the corridor epartment notificatio ity of 67 and had a c e survey.	alarm n in the rs that is n. The	28			
The requirement at MET.	42 CFR, Subpart 48		GNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.