DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: OSJ6

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

	PART I -	TO BE COMPL	LETED BY T	THE STAT	TE SURVEY A	AGENCY		Facility ID: 00031
MEDICARE/MEDICAID PROVIDENO.(L1) 245507		3. NAME AND AD (L3) HILLCRES (L4) 714 SOUTH	Γ CARE & RE	EHABILIT	ATION CENT	ER	4. TYPE OF A	2. Recertification
2. STATE VENDOR OR MEDICAL (L2) 134463000	D NO.	(L5) MANKATO		J L	(L6)	56001	3. Termination 5. Validation	
5. EFFECTIVE DATE CHANGE OF (L9) 07/01/2015	OWNERSHIP	7. PROVIDER/SU	PPLIER CATEG	GORY 09 ESRD	02 (L7) 13 PTIP	22 CLIA	7. On-Site Vi	sit 9. Other y After Complaint
6. DATE OF SURVEY 03/ 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	24/2016 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR 1	
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds 14. LTC CERTIFIED BED BREAKD 18 SNF 18/19 SNF	85 (L18) 85 (L17)	B. Not in Comp	equirements e Based On:	am	2. Tech 3. 24 H 4. 7-Da 5. Life	nnical Personnel Iour RN 1y RN (Rural SN Safety Code A MEETS	7. Medic	e of Services Limit cal Director nt Room Size Room
(L37) (L38)	(L39)	(L42)	(L43)	DATE)				
16. STATE SURVEY AGENCY REM	MARKS (IF APPLICA	ABLE SHOW LTC CA	ANCELLATION I	DATE):				
17. SURVEYOR SIGNATURE		Date :			18. STATE SUF	RVEY AGENCY	APPROVAL	Date:
Connie Brady, HFE NE I		0	3/29/2016	(L19)	Kamala Fisk	e-Downing,	Enforcement S	Specialist 03/29/2016 (L20)
PA	RT II - TO BE	COMPLETED I	BY HCFA RE	EGIONAI	COFFICE OF	R SINGLE S'	TATE AGENC	YY
19. DETERMINATION OF ELIGIBI _X 1. Facility is Eligible to 2. Facility is not Eligib	Participate		IPLIANCE WITH	H CIVIL	2. 0			'A-2572) Stmt (HCFA-1513)
22. ORIGINAL DATE	23. LTC AGREEN	MENT 24	I. LTC AGREEN	MENT	26. TERMINA	TION ACTION:		(L30)
OF PARTICIPATION 01/01/1988	BEGINNING	DATE	ENDING DA	ГЕ	VOLUNTARY 01-Merger, Clos		1111	OLUNTARY Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction			Pail to Meet Agreement
25. LTC EXTENSION DATE: (L27)	-	VE SANCTIONS n of Admissions: uspension Date:	(L44) (L45)		03-Risk of Involu 04-Other Reason	-	07-P	<u>HER</u> Provider Status Change Active
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS			
		06201						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL	DATE				

(L33)

DETERMINATION APPROVAL

(L32)



Protecting, maintaining and improving the health of all Minnesotans

CMS Certification Number (CCN): 245507

March 29, 2016

Ms. Dori Mutch, Administrator Hillcrest Care & Rehabilitation Center 714 Southbend Avenue Mankato, MN 56001

Dear Ms. Mutch:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective March 4, 2016 the above facility is certified for:

85 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 85 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Kamala Fiske-Downing, Program Specialist

Licensing and Certification Program

Kumalu Fiske Downing

Health Regulation Division

Minnesota Department of Health

Kamala.Fiske-Downing@state.mn.us

Telephone: (651) 201-4112 Fax: (651) 215-9697



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered March 29, 2016

Ms. Dori Mutch, Administrator Hillcrest Care & Rehabilitation Center 714 Southbend Avenue Mankato, MN 56001

RE: Project Number S5507025

Dear Ms. Mutch:

On February 12, 2016, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on February 4, 2016. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On March 24, 2016, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on March 24, 2016 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on February 4, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 4, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on February 4, 2016, effective March 4, 2016 and therefore remedies outlined in our letter to you dated February 12, 2016, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske-Downing, Program Specialist

Licensing and Certification Program

Kumala Fiske Downing

Minnesota Department of Health

Kamala.Fiske-Downing@state.mn.us

Telephone: (651) 201-4112 Fax: (651) 215-9697

	POST-C	CERTIFICATION	ON REVISIT F	REPORT				
PROVIDER / SUPPLIER / C		ISTRUCTION			DATE OF REVISIT			
IDENTIFICATION NUMBER 245507	ICATION NUMBER A. Building B. Wing							
NAME OF FACILITY			STREET ADDRESS, 0	CITY, STATE, ZIP CODE				
HILLCREST CARE & RE								
MANKATO, MN 56001								
This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amenoprogram, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, the corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regular provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each return the survey report form).								
ITEM	DATE	ITEM	DATE	ITEM	DATE			
Y4	Y5	Y4	Y5	Y4	Y5			
ID Prefix F0156	Correction	ID Prefix F0282	Correction	ID Prefix F0309	Correction			

POST-CERTIFICATION REVISIT REPORT

	R / SUPPLIER	/ CLIA / MULTIPLE CON	ISTRUCTION		LVIOITI	ILFOIT	DATE (OF REVISIT
1DENTIFI 245507	CATION NUMBI	ER A. Building 01 - B. Wing	- MAIN BUILDIN	NG 01			_{Y2} 3/24/2	016 _{Y3}
	FACILITY EST CARE & F	REHABILITATION CENT	ER	714 \$	EET ADDRESS, C SOUTHBEND AVE KATO, MN 56001	ITY, STATE, ZIP COI ENUE	DE	
program corrected provision	, to show those d and the date	d by a qualified State sue deficiencies previously such corrective action whe identification prefix controls.	reported on th was accomplish	e CMS-2567, Sta led. Each deficie	tement of Defici	encies and Plan of Illy identified using	Correction, that either the regula	t have been ation or LSC
ITE	М	DATE	ITEM		DATE	ITEM		DATE
Y4		Y5	Y4		Y5	Y4		Y5
ID Prefix		Correction	ID Prefix		Correction	ID Prefix		Correction
Reg. #	NFPA 101	Completed	Reg. #	A 101	Completed	Reg. #		Completed
LSC	K0021	02/16/2016	LSC K002	25	02/04/2016	LSC		-
ID Prefix		Correction	ID Prefix		Correction	ID Prefix		Correction
Reg. #		Completed	Reg. #		Completed	Reg. #		Completed
LSC		·	LSC		_ · · · · _	LSC		-
ID Prefix		Correction	ID Prefix		Correction	ID Prefix		Correction
Reg. #		Completed	Reg. #		Completed	Reg. #		Completed
LSC			LSC		_	LSC		-
ID Prefix		Correction	ID Prefix		Correction	ID Prefix		Correction
Reg. #		Completed	Reg. #		Completed	Reg. #		Completed
LSC			LSC		_	LSC		-
ID Prefix		Correction	ID Prefix		Correction	ID Prefix		Correction
Reg. #		Completed	Reg. #		Completed	Reg. #		Completed
LSC			LSC		_	LSC		-
REVIEWI STATE A		REVIEWED BY (INITIALS)	DATE	SIGNATURE O	F SURVEYOR		DATE	
		TL/kfd	03/29/2016 DATE	TITLE	35482		3/2 DATE	24/2016
REVIEWED BY REVIEWED BY (INITIALS)			DAIE	IIILE			DATE	
FOLLOWUP TO SURVEY COMPLETED ON 2/4/2016			CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? YES NO					

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: OSJ6

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

	PART I - TO BE COMPLETED BY TH					STATE SURVEY AGENCY Facility ID: 00031		
MEDICARE/MEDICAID PROVID NO.(L1) 245507 STATE VENDOR OR MEDICAID		3. NAME AND AD (L3) HILLCREST (L4) 714 SOUTH	Γ CARE & RI	EHABILIT	ATION CENTER	4. TYPE (1. Initial 3. Termin		n
(L2) 134463000	. 110.	(L5) MANKATO,	MN		(L6) 56001	5. Valida 7. On-Sit	tion 6. Complaint	
8. ACCREDITATION STATUS:	OWNERSHIP 04/2016 (L34) (L10)	7. PROVIDER/SU 01 Hospital 02 SNF/NF/Dual 03 SNF/NF/Distinct	05 HHA 06 PRTF 07 X-Ray	09 ESRD 10 NF 11 ICF/IID		FISCAL YE.	AR ENDING DATE: (L35	5)
0 Unaccredited 1 TJC 2 AOA 3 Other		04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	09	0/30	
11. LTC PERIOD OF CERTIFICATION From (a): To (b):	N	10.THE FACILITY A. In Complian Program Re Compliance	nce With equirements	AS:	And/Or Approved Waivers (2. Technical Person 3. 24 Hour RN	nel 6. S	Requirements: cope of Services Limit ledical Director	
12.Total Facility Beds	85 (L18)	1. Ac	cceptable POC		4. 7-Day RN (Rural	_	atient Room Size	
13.Total Certified Beds	85 (L17)	X B. Not in Com Requirements	npliance with Prog and/or Applied V	-	5. Life Safety Code * Code: B *	9. B (L12)	eds/Room	
14. LTC CERTIFIED BED BREAKDO	OWN	I			15. FACILITY MEETS			
18 SNF 18/19 SNF 85	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(1	L15)	
(L37) (L38)	(L39)	(L42)	(L43)					
16. STATE SURVEY AGENCY REM	ARKS (IF APPLICA	BLE SHOW LTC CA	NCELLATION 1	DATE):				
17. SURVEYOR SIGNATURE		Date:			18. STATE SURVEY AGEN	CY APPROVAL	Date:	
Pamela Manzke, HFE NE	<u> </u>	0:	3/17/2016	(L19)	Kamala Fiske-Downin	g. Enforceme	nt Specialist 03/22/2010	6 (L20)
PA	RT II - TO BE	COMPLETED B	BY HCFA RE	EGIONAL	OFFICE OR SINGLE	STATE AGE	NCY	
19. DETERMINATION OF ELIGIBII _X 1. Facility is Eligible to I 2. Facility is not Eligible	Participate		PLIANCE WITH	H CIVIL	21. 1. Statement of Fi2. Ownership/Co3. Both of the Abo	ntrol Interest Disclo	HCFA-2572) osure Stmt (HCFA-1513)	
	(L21)							
22. ORIGINAL DATE OF PARTICIPATION 01/01/1988	23. LTC AGREEN BEGINNING		ENDING DA		26. TERMINATION ACTION VOLUNTARY 01-Merger, Closure	00	(L30) INVOLUNTARY 05-Fail to Meet Health/Safety	
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimbu		06-Fail to Meet Agreement	
25. LTC EXTENSION DATE: (L27)		n of Admissions:	(L44)		03-Risk of Involuntary Termina 04-Other Reason for Withdraw	al .	<u>OTHER</u> 07-Provider Status Change 00-Active	
(121)	B. Rescind Su	spension Date:	(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS			
		06201						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAI	DATE				

(L33)

DETERMINATION APPROVAL

(L32)



Protecting, maintaining and improving the health of all Minnesotans

Certified Mail # 7013 3020 0001 8869 0701

February 12, 2016

Ms. Dori Mutch, Administrator Hillcrest Care & Rehabilitation Center 714 Southbend Avenue Mankato, MN 56001

RE: Project Number S5507025

Dear Ms. Mutch:

On February 4, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor Health Regulation Division Minnesota Department of Health 1400 E. Lyon Street Marshall, Minnesota 56258

Email: Kathryn.serie@state.mn.us

Office: (507) 476-4233 Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 15, 2016, the Department of Health will impose the following remedy:

State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are

ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,

- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by May 4, 2016 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by August 4, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections State Fire Marshal Division

Email: tom.linhoff@state.mn.us

Phone: (651) 430-3012 Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske-Downing, Program Specialist

Licensing and Certification Program

Kumalu Fiske Downing

Health Regulation Division

Minnesota Department of Health

Kamala.Fiske-Downing@state.mn.us

Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

PRINTED: 02/12/2016 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245507	B. WING			02/	04/2016
	PROVIDER OR SUPPLIER	LITATION CENTER		. 71	REET ADDRESS, CITY, STATE, ZIP CODE 4 SOUTHBEND AVENUE ANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	-S	F0	00			
F 156 SS=D	as your allegation of Department's accept bottom of the first pube used as verificated. Upon receipt of an arevisit of your facility validate that substate gulations has been your verification. 483.10(b)(5) - (10), RIGHTS, RULES, SThe facility must information of the properties of	of correction (POC) will serve for compliance upon the obtance. Your signature at the age of the CMS-2567 form will ion of compliance. Cacceptable POC an on-site of may be conducted to intial compliance with the final attained in accordance with the services, CHARGES Corm the resident both or ally inguage that the resident	F1	56 4e	RECEIVED FEB 2 6 2016 Minnesota Dept of Health Mankato F156 Hillcrest does provide bot orally and in writing in a language	:h	
	understands of his oregulations governing responsibilities during facility must also proportion (if any) of the \$1919(e)(6) of the Amade prior to or upon resident's stay. Recany amendments to writing.	or her rights and all rules and any resident conduct and any the stay in the facility. The bovide the resident with the State developed under act. Such notification must be an admission and during the ceipt of such information, and it, must be acknowledged in	3/2/	1,6	that the resident understands Notice of Medicare Non-Coverage for Medicare and Medicaid Services (CMS) Form-10123; however, for further	ge	
	entitled to Medicaid of admission to the resident becomes e items and services and which the resident rother items and services and for which the rethe amount of charge	orm each resident who is benefits, in writing, at the time nursing facility or, when the ligible for Medicaid of the that are included in nursing er the State plan and for nay not be charged; those vices that the facility offers sident may be charged, and jes for those services; and			compliance the facilities admissions team educated on the notice guideline for issuing "Notification of Medicare non-coverage."	ı	
ABORATORY	DIRECTOR'S OR PROVID	ER/SUPPLIER REPRESENTATIVE'S SIGN	ATURE		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
	. •	245507	B. WING	- ANN THE RESERVE OF THE PERSON OF THE PERSO	02/	04/2016
	PROVIDER OR SUPPLIER ST CARE & REHABII	LITATION CENTER	. 7	TREET ADDRESS, CITY, STATE, ZIP CODE 14 SOUTHBEND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX / TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROFIDEFICIENCY)) BE	(X5) COMPLETION DATE
:	Continued From painform each resider the items and service (i) (A) and (B) of this The facility must infat the time of admiss the resident's stay, facility and of charging including any chargunder Medicare or Integral rights which in A description of the funds, under paraginal A description of the for establishing eligithe right to request 1924(c) which deternon-exempt resource institutionalization as spouse an equitable cannot be consider toward the cost of the medical care in his down to Medicaid examples of all perticular and services and the cost of the cost o	ge 1 Int when changes are made to ces specified in paragraphs (5) is section. Form each resident before, or esion, and periodically during of services available in the es for those services, es for services not covered by the facility's per diem rate. Finish a written description of includes: In manner of protecting personal raph (c) of this section; In requirements and procedures ibility for Medicaid, including an assessment under section raines the extent of a couple's ces at the time of and attributes to the community eshare of resources which he institutionalized spouse's or her process of spending ligibility levels. In addresses, and telephone nent State client advocacy	F 156	Monthly audits for compliance will be Conducted and review at QA and A quarterly. Monitoring for compliance will be done by Administrator or designee. Run-Point Click Care report @ least m prn or wally @ medicare mtg Chech d/c date Signature of m for ensure of m	e onthe	ent
	agency, the State li ombudsman progra advocacy network, unit; and a stateme complaint with the s agency concerning	State survey and certification censure office, the State am, the protection and and the Medicaid fraud control at that the resident may file a State survey and certification resident abuse, neglect, and resident property in the		RECEIVED Con FEB 2 6 2016 ALL Minnesota Dept of Health Mankato	ngle	tel leted

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	D: 02/12/2016 MAPPROVED D: 0938-0391
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		IPLE CONSTRUCTION IG	(X3) DA	TE SURVEY MPLETED
		245507	B. WING	ì_		02	2/04/2016
	PROVIDER OR SUPPLIER EST CARE & REHABIL				STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE MANKATO, MN 56001	1 02	/U-1/2010
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL BC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 156	facility, and non-condirectives requirement of the facility must information, and physician responsible. The facility must prowitten information, a applicants for admissinformation about he Medicare and Medicare a	Inpliance with the advance ents. Form each resident of the day of contacting the le for his or her care. Indicate the facility and provide to residents and sion oral and written le facility for and use lead benefits, and how to orevious payments covered by the facility and benefits, and how to orevious payments covered by the facility and document review, the de a timely Medicare liability	F	156	6		
	and appeal rights no non-coverage when terminated for 1 of 3	tice of Medicare skilled nursing services were residents (R42) reviewed I beneficiary appeal rights.					
	Services (CMS) Forn nursing services end notified of the discon services on 10/16/15 aware of R42's Non-0 10/12/15; however, F	ce of Medicare edicare and Medicaid n-10123 indicated skilled ed on 10/13/15. R42 was tinuation of skilled nursing . The facility had been covered services since 142 was not informed until r the skilled nursing services			RECEIVED FEB 2 6 2016 Minnesota Dept of Heat Mankato		

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NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER SUMMARY STATEMENT OF DEFICIENCIES PRETX TAG SUMMARY STATEMENT OF DEFICIENCIES FEACH DEFICIENCY NUST BE PRECEDED BY FULL FREGULATORY OR LIS DENTIFYING INFORMATION) F 156 Continued From page 3 When interviewed on 2/4/16, at 1:15 p.m., the director of nursing (DON) confirmed the Medicare denial notice had not been provided to R42 on 10/12/15, when skilled nursing services terminated. The DON was aware the notification should have been received at least 48 hours prior to skilled nursing services ending. The DON further verified she discovered the error on 10/16/16, and issued a Medicare denial notice to F42. The "Notification of Medicare Non-Coverage" policy, dated 12/19/12, last revision 11/14 indicated when a resident is deemed no longer coverable under medicare guidelines a letter will be issued at least two days prior to non-coverage. F222 48.20(k)(3)(ii) SENVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the lacility failed to follow the plan of care for monitoring bruising for 2 of 3 residents (R6 & R65) reviewed for non-pressure related skin conditions. Findings include: During observations on 2/3/16, at 12:28 p.m., R6 was noted to have a 50 cent size bruise on the right tower arm, inper dry tarm, list wrist and top		OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	TIPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED	
MANE OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER PROVIDER OF ALM PROPERTY OF PERCENCIES (EACH PERCENCIES OF TAX SOUTHBEED AVENUE MANKATO, MIN 56001) FREDRY TAG FREDRY FROM TAG FREDRY FROM TAG FRO		•	245507	B. WING		02/0	04/2016
FREFIX TAG REQULATORY OR LSC IDENTIFYING INFORMATION) F 156 Continued From page 3 When interviewed on 2/4/16, at 1:15 p.m., the director of nursing (DON) confirmed the Medicare denial notice had not been provided to R42 on 10/12/15, when skilled nursing services terminated. The DON was aware the notification should have been received at least 48 hours prior to skilled nursing services ending. The DON was aware the notification should have been received at least 48 hours prior to skilled nursing services ending. The DON was aware the notification should have been received at least 48 hours prior to skilled nursing services ending. The DON further verified she discovered the error on 10/16/16, and issued a Medicare denial notice to R42. The "Notification of Medicare Non-Coverage" policy, dated 12/13/12, last revision 11/14 indicated when a resident is deemed no longer coverable under medicare guidelines a letter will be issued at least two days prior to non-coverage. 483.20(k)(3)(ii) SENVICES BY QUALIFIED F 282 PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care for monitoring bruising of facility residents; by: Based on observation, interview and document review the facility failed to follow the plan of care for monitoring bruising for 2 of 3 residents (R6 & R65) reviewed for non-pressure related skin conditions. Findings include: During observations on 2/3/16, at 12:28 p.m., R6 was noted to have a 50 cent size bruise on the		•	LITATION CENTER		714 SOUTHBEND AVENUE		
When interviewed on 2/4/16, at 1:15 p.m., the director of nursing (DON) confirmed the Medicare denial notice had not been provided to R42 on 10/12/15, when skilled nursing services terminated. The DON was aware the notification should have been received at least 48 hours prior to skilled nursing services ending. The DON further verified she discovered the error on 10/16/16, and issued a Medicare denial notice to R42. The "Notification of Medicare Non-Coverage" policy, dated 12/13/12, last revision 11/14 indicated when a resident is deemed no longer coverable under medicare guidelines a letter will be issued at least two days prior to non-coverage. F 282 483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to follow the plan of care for monitoring bruising for 2 of 3 residents (R6 & R65) reviewed for non-pressure related skin conditions. Findings include: During observations on 2/3/16, at 12:28 p.m., R6 was noted to have a 50 cent size bruise on the	PREFIX	(EACH DEFICIENC)	/ MUST BE PRECEDED BY FULL	PREFIX	((EACH CORRECTIVE ACTION SHOUNDS: CROSS-REFERENCED TO THE APPR	ULD BE	COMPLETION
ngite towor arm, times right arm, left what and top	F 282	When interviewed of director of nursing of denial notice had not skilled nursing sofurther verified she notice had notice had notice had notice had notice had not had notice ha	on 2/4/16, at 1:15 p.m., the (DON) confirmed the Medicare of been provided to R42 on led nursing services ON was aware the notification received at least 48 hours prior ervices ending. The DON discovered the error on ed a Medicare denial notice to Medicare Non-Coverage 1/12, last revision 11/14 resident is deemed no longer redicare guidelines a letter will wo days prior to non-coverage. RVICES BY QUALIFIED ARE PLAN ded or arranged by the facility by qualified persons in each resident's written plan of the non-pressure related skin es on 2/3/16, at 12:28 p.m., R6 as 50 cent size bruise on the		F282 Hillcrest does follow the plan of care for monitoring bruising of facility residents; however, to further comply Education for NA/R reporting skin alterations to include bru	ising	

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: OSJ611

Facility ID: 00031

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DAT	E SURVEY MPLETED
		245507	B. WING			02	/04/2016
	PROVIDER OR SUPPLIER EST CARE & REHABII	LITATION CENTER		. 7	TREET ADDRESS, CITY, STATE, ZIP CODE 14 SOUTHBEND AVENUE IANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	N BE RIATE	(X5) COMPLETION DATE
	color. During intervirevealed he had the but was unsure of h R6 indicated he was thinner). Review of R6's currean order for Couma. Review of R6's currefocus topic of having alterations in skin in Coumadin, as well a diagnosis of pemphi of the skin). Interver bruising of the skin, and symptoms of blaresident to avoid bur Interview with nursin at 12:15 p.m., indicated from the areas of bruising extremities were against the areas of bruising extremities were against the confirmed the identification of R6's bruises located and hand. NA-A furth the areas of bruising extremities were against the charge confirmed the identification of the charge confirmed to the charge confir	uises were dark purplish in ew with R6 at this time, see bruises for several days ow he obtained the bruises. It is receiving Coumadin (a blood ent physicians orders included din (a blood thinner). The plan of care identified a grapotential risk for tegrity related to the use of its the use of steroids, and a gus (a autoimmune disease ations include; monitor notify the physician of signs ending and encourage the mping self. The grassistant (NA)-A on 2/3/16, and the had not been aware sed on his right arm, left wrist her explained she assumed a located on R6 upper expots. NA-A further fied bruises had not been genurse. The manager (NM)-A on 2/3/16, and the has fragile skin due to ophigus and confirmed the last evident on the residents as evidents	F2	282	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPRED DEFICIENCY) Rlo Skin both audit revised on 2/8/16 Education on the body audit tool (a) Least weekly will be completed for all licensed staff on or before 3-4-2016. Policy and procedure reviewed a updated. Monitoring of body aut to be completed monthly and reviewed for compliance at QA'S DON + Nurse manage conductive body aut why for 1st 30 Completed with a conductive body aut why for 1st 30 Completed whis appules to F30 Completed with a pull of the completed whis appules to F30 Completed with a pull of the completed whis appules to F30 Completed with a pull of the completed whis appules to F30 Completed with a pull of the completed whis appules to F30 Completed with a pull of the completed whis appules to F30 Completed with a pull of the completed w	nd dit's quat nd A. fek dit	terly
	Interview with the dir 2/4/16, at 8:35 a.m.,	ector of nursing (DON) on confirmed R6's bruising on			•		

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Event ID: OSJ611

Facility ID: 00031

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
	•	245507	B. WING			02/04/2016	
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP (714 SOUTHBEND AVENUE MANKATO, MN 56001		02/04/2010	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO X (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETION DATE	
	the bruised areas so bruises and reported were monitored per Were monitored to have a lower right arm, a 2 right hand as well as The bruises were dointerview with R65 as bruises on his arms that he bruises easing Review of R65's curriculated an order for Review of R65's addated 1/1/16, identifications from a presum assessment did not of the bruising nor to the bruising	hands. The DON also verified should have been identified as ed to the charge nurse so they rethe plan of care. 3/16 at 12:37 p.m., R65 was 50 cent size bruise on the outer is on the top of the left hand. ark purplish in color. During at this time, indicated he gets is from scratching his skin and illy. Trent physicians orders or Aspirin. mission skin assessment fied R65 as having bruises on vious fall at home. The include the specific location he size or color. Trent plan of care identified a ga potential risk for itegrity related to impaired he care plan further indicated altiple bruises scattered on the dy audits are being ng assistant (NA)-A on 2/3/16, ted she identified R65's uring his bath but thought is NA-A confirmed the identified to the	F2	82			
	interview with the di	rector of nursing (DON) on				1	

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Event ID: OSJ611

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	LTIPLE CONSTRUCTION DING	(X3)	DATE SURVEY COMPLETED
		245507	B. WING	1		02/04/2016
	PROVIDER OR SUPPLIER	LITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP C 714 SOUTHBEND AVENUE MANKATO, MN 56001	ODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	· · · · · · · · · · · · · · · · · · ·	N SHOULD BE	(X5) COMPLETION DATE
F 282 F 309 SS=D	located on his right also verified the bruidentified as bruise nurse for monitorin	confirmed R65's bruising arm and hands. The DON uised areas should have been and reported to the charge g per the plan of care. CARE/SERVICES FOR		282 309 F309 Hillcrest does provid	do rocidont	
	Each resident mus provide the necess or maintain the high mental, and psycho	t receive and the facility must ary care and services to attain nest practicable physical, osocial well-being, in e comprehensive assessment		with the necessary care a to attain or maintain the highest practical physical and psychosocial well-be	and services	
	by: Based on observat review the facility fa bruising for 2 of 3 re	NT is not met as evidenced tion, interview and document alled to identify and monitor esidents (R6, R65) reviewed lated skin conditions.		however, to further com Educational in servicing for NA/R reporting skin alterations to include	ıply	
	have a 50 cent size inner right arm, left bruises were dark pinterviewed at this tevidence of these bwas unsure of how indicated he was rethinner). Review of R6's curr	p.m. R6 was observed to bruise on the right lower arm, wrist and top of left hand. The burplish in color. When ime, R6 indicated he had truises for several days but he obtained them. R6 also ceiving Coumadin (a blood ent physicians orders included din (a blood thinner).		bruising will be provided or before 3-4-16. Care paudits for resident's that have bruising identity upon admission, quarter	olan ified	

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		FIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED	
		245507	B. WING_		02/04/2016		
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE MANKATO, MN 56001		701/2010	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
F 309	Review of R6's cur focus topic of havir alterations in skin i Coumadin, as well diagnosis of pempl of the skin). Interve bruising of the skin and symptoms of bresident to avoid but Review of R6's weeforms dated 12/18/1/22/16 and 1/29/10 of the skin. Interview with nursi at 12:15 p.m., indic of the R6's bruises hand. NA-A further areas of bruising or age spots. NA-A co had not been report Interview with nurse at 12:29 p.m. indicated its diagnosis of perconfirmed the evide R6's arms, wrist and	rent plan of care identified a ng a potential risk for integrity related to the use of as the use of steroids, and a nigus (a autoimmune disease entions include: monitor, notify the physician of signs eleeding and encourage the amping self. Ekly bath/shower skin audit 15, 12/25/15, 1/8/16, 1/15/16, adid not identify any bruising ing assistant (NA)-A on 2/3/16, ated she had not been aware on his right arm, left wrist and explained she assumed the in R6 upper extremities were infirmed the identified bruises ted to the charge nurse. Example 18 manager (NM)-A on 2/3/16, ated R6 has fragile skin due to imphigus. She further ence of bruising located on id hands. NM-A stated the eleen reported and	F 30	DEFICIENCY)	Α	3-4-16	
	2/4/16, at 8:35 a.m. located on R6's arm also verified these t	irector of nursing (DON) on confirmed the bruising ns, wrist and hands. The DON bruised areas should have ruises (not age spots) and ge nurse.					

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	LE CONSTRUCTION		SURVEY PLETED
		245507	B. WING		02/0	04/2016
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE MANKATO, MN 56001			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)) BE	(X5) COMPLETION DATE
F 309	noted that R65 had lower right arm, a right hand as well and that he bruises. Review of R65's and ated 1/1/16, ident his arms from a prassessment did not of the bruising nor Review of R65's and aterations in skin i physical mobility. The resident has mody and weekly b implemented. Review of R65's we forms dated 1/4/16 2/1/16, did not ident literview with nurs	n 2/3/16, at 12:37 p.m. it was d a 50 cent size bruise on the 25 cent size bruise on the outer as on the top of the left hand. dark purplish in color. When this time, R65 indicated he arms from scratching his skin is easily. Surrent physicians orders for Aspirin. dmission skin assessment diffed R65 as having bruises on evious fall at home. The out include the specific location	F 309			
	bruises on 2/1/16, they were age spot identified bruises h charge nurse.	during his bath but thought is. NA-A confirmed the ad not been reported to the director of nursing (DON) on				
	2/4/16, at 8:35 a.m	. confirmed bruising was				

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	
	02/04/2016
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER	
(X4) ID PREFIX TAG	BE COMPLETION DATE
F 309	
F 329 SS=D	ply

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FEB 2 6 2016

PRINTED: 02/12/2016 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 245507 B. WING 02/04/2016 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE **HILLCREST CARE & REHABILITATION CENTER** MANKATO, MN 56001 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X5) COMPLETION DATE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 329 Continued From page 10 F 329 This REQUIREMENT is not met as evidenced and procedure for continued by: Based on interview and document review the anti- psychotic use. facility failed to ensure the physician provided justification for the continued use of antipsychotic ongois ▲ Monthly review of GRD will medications for 1 of 5 residents (R4) reviewed for unnecessary medications. be completed and report Findings include: given to QA and A quarterly. R4 had diagnoses documented on the annual Minimum Data Set (MDS) dated 1/12/16, which Policy and procedure included schizophrenia and bipolar disorder. Review of the most current physician orders will be given to indicate R4 receives: Olanzapine (Zyprexa) 15 mg daily and Aripiprazole (Abilify) 5 mg daily (antipsychotics) for schizophrenia and bipolar. providers for review. 3-4-16 Review of the "Consultation Report" dated Monitoring for compliance 11/9/15, by the consultant pharmacist, indicated "review of periodic antipsychotic evaluation for will be completed by Director clinical appropriateness of a gradual dose reduction (GDR) or justification for continuation of of Nurses or designee. Abilify and Olanzapine". Written response noted by the physician assistant (PA) on 11/12/15. R4 indicated "no change" to medication regimen. No documented justification was evident. Review of on 2/4/16 MD documented the the physician progress notes dated 11/12/15 and 12/8/15, did not include a response to the GDR

indicated that he takes medicine for his schizophrenia and bipolar disorder but doesn't see anything different. R4 stated, "My kids think

When interviewed on 2/3/16, at 1:06 p.m., R4

recommended by the pharmacist nor justification

for continued use of the antipsychotic

it helps me".

medications.

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byprimany MD / pharmac | ID:00031 | If continuation sheet Page 11 of 19

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audits were completed for

all residents in AP meds

were recommended to review

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CONSTRUCTION	0	K3) DATE SURVEY COMPLETED	
		245507	B. WING			02/04/2016	
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CO 714 SOUTHBEND AVENUE MANKATO, MN 56001	DE			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	1	HOULD BI	E (X5) COMPLETION DATE	
F 329	During an interview director of nursing (justification and/or the health care proved the health care proved the health care proved the "Gradual Dose undated, specifies a should be attempted contraindicated. It for the contraindication to accordance with relipractice or the resident or worsens attempt at tapering AND physician has rationale for why an would be likely to imcause psychiatric in	on 2/4/16, at 12:54 p.m., (DON) verified there was no GDR response addressed by vider for R4 since 10/7/14. Reduction (GDR)" policy, after the 1st year a GDR d annually, unless clinically	F3	329			
F 428 SS=D	IRREGULAR, ACT		F 42	28			
2004		f each resident must be		RECEIVED			
ORM CMS-25	67(02-99) Previous Versions (Obsolete Event ID: OSJ611		Facility ID: 00031	tinuation :	sheet Page 12 of 14	

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 ' '	PLE CONSTRUCTION		E SURVEY IPLETED	
		245507	B. WING _	- Address	02/	04/2016
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER				STREET ADDRESS, CITY, STATE, ZIP CO 714 SOUTHBEND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 428		page 12 once a month by a licensed	F 42	F428 Hillcrest does provide		
	•			regimen of each resident m	nonthly	
	the attending phy	nust report any irregularities to sician, and the director of e reports must be acted upon.		by a licensed pharmacist.	Гhe	
	,	Transfer to the second second		Gradual Dose Reduction po	olicy	
				and procedure reviewed a	nd '	
		ENT is not met as evidenced		education will be provided	to provider	
		ew and document review the		on or before 3-4-2016. Qu	ıarterly	
	(GDR) and/or just	sure a gradual dose reduction dification for continued use of dications was acted upon for 1 of	:	Pharmacy report will cont	inue to	
		eviewed for unnecessary		be given to QA and A qua	rterly.	
	Findings include:			Monitoring for continued		
	Minimum Data Se	s documented on the annual et (MDS) dated 1/12/16, which arenia and bipolar disorder.		compliance will be done b	У	
	Review of the mo indicate R4 receiv	st current physician orders res: Olanzapine (Zyprexa) 15		Director of Nurses or design		3-4-16
		oiprazole (Abilify) 5 mg daily Or schizophrenia and bipolar.		See F329 for as	، مردن المردد	
	11/9/15, by the co "review of periodiclinical appropriat	onsultation Report" dated onsultant pharmacist, indicated c antipsychotic evaluation for eness of a gradual dose		for as		
	reduction (GDR) (Abilify and Olanza by the physician a indicated "no cha	or justification for continuation of apine". Written response noted assistant (PA) on 11/12/15, nge" to medication regimen.				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: OSJ611

Facility ID: 00031

If continuation sheet Page 13 of 14

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FEB 2 6 2016

PRINTED: 02/12/2016 FORM APPROVED OMB NO. 0938-0391

	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 ' '	(X2) MULTIPLE CONSTRUCTION A. BUILDING			
		245507	B. WING		02/	04/2016	
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE MANKATO, MN 56001				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 428	response to the GE pharmacist nor just pharmacist nor just During an interview director of nursing justification and/or response addresse for R4 since 10/7/1 During a phone into the consulting phar recommend further psychoactive medically/15. The "Gradual Dose undated, specifies should be attempted contraindicated. It is contraindicated accordance with repractice or the resident returned or worsen attempt at tapering AND physician has rationale for why ar would be likely to incause psychiatric in	15, did not include any DR recommendation by the tification for continued use. y on 2/4/16, at 12:54 p.m., (DON) verified there was no gradual dose reduction (GDR) by the health care provider 4. erview on 2/5/16, at 11:00 a.m. macist confirmed he did not refollow up of R4's cations since the review dated a Reduction (GDR)" policy, after the 1st year a GDR and annually, unless clinically	F 428				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: OSJ611

Facility ID: 00031

If continuation sheet Page 14 of 14



FEB 2 6 2016

DEPAR	TMENT OF HEALTH	AND HUMAN SERVICES	7	15 mone	PRINTED: 02/12/2016 FORM APPROVED
CENTE	RS FOR MEDICARE	& MEDICAID SERVICES		5507025	OMB NO. 0938-0391
	FOF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED
		245507	B. WING _		02/04/2016
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	
HILLCRE	EST CARE & REHAB!	LITATION CENTER		714 SOUTHBEND AVENUE MANKATO, MN 56001	1
(X4) ID PREFIX TAG	EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRI DEFICIENCY)	JLD BE COMPLETION
K 000	INITIAL COMMENT	-s	K 000	o -	
	FIRE SAFETY				2
		OC WILL SERVE AS YOUR COMPLIANCE UPON THE		PROVED I how In	M
	DEPARTMENT'S A	CCEPTANCE. YOUR	By 7	Tom Linhoff at 10:29 am, M	ar 17, 2016
		E BOTTOM OF THE FIRST S-2567 FORM WILL BE			
	USED AS VERIFICA	ATION OF COMPLIANCE.			
	UPON RECEIPT OF	FAN ACCEPTABLE POC, AN			
Į.	ONSITE REVISIT O	F YOUR FACILITY MAY BE			
	CONDUCTED TO V SUBSTANTIAL COM	MPLIANCE WITH THE			
	REGULATIONS HAS	S BEEN ATTAINED IN			·
1	ACCORDANCE WIT	TH YOUR VERIFICATION.		1	. 1
	A Life Safety Code S	Survey was conducted by the			
	Minnesota Departme	ent of Public Safety, State n, on February 4, 2016. At		e	
	the time of this surve	ey, Hillcrest Health Care		Pi	
		ot to be in substantial requirements for participation			
	in Medicare/Medical	d at 42 CFR, Subpart			
		y from Fire, and the 2000 ire Protection Association			
1	(NFPA) Standard 10	1, Life Safety Code (LSC),		RECEIV	/FD
['	Chapter 19 Existing	Health Care Occupancies.		I LILOLIV	느님
	PLEASE RETURN T			1 0	
	DEFICIENCIES (K-T	THE FIRE SAFETY AGS) TO:		FEB 2 5 20	ווס
1	Health Care Fire Ins			AUTOPOS APAUSUIS	1000
	State Fire Marshal D	ivision		MN DEPT. OF PUBLIC STATE FIRE MARSHAL	
	445 Minnesota Stree St. Paul, MN 55101-8				
1.	56 1 GGI, WIN 55 IV !-{	יוס, טו			
BORATORY (DIRECTOR'S OR PROVIDE	R/SUPPLIER REPRESENTATIVE'S SIGNA	TURE	TITLE	(X6) DATE
		Titch admir			2-25-16

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 02/12/2016

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER;			IPLE CONSTRUCTION IG 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED	
		245507	B. WING_	344.	02/04/2016
NAME OF PROVIDER OR SUPPLIER HILLCREST CARE & REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 714 SOUTHBEND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETION
K 000	By email to: Marian.Whitney@st <mailto:marian.whit Angela.Kappenman</mailto:marian.whit 	ate.mn.us tney@state.mn.us> and	K 00	0	
	THE PLAN OF COF DEFICIENCY MUST FOLLOWING INFO	RRECTION FOR EACH INCLUDE ALL OF THE RMATION:			*
	A description of w to correct the deficie	hat has been, or will be, done ncy.			
	2. The actual, or pro	posed, completion date.			
	The name and/or responsible for correprevent a reoccurrent	ction and monitoring to			
je	constructed in 1957, constructed in 1963.	Type II(000) construction.			
æ	detection in the corridors which is mo department notification	alarm system with smoke dors and spaces open to the onitored for automatic fire on. The facility has a and had a census of 71 at			
K 021 SS=D	NOT MET as evidend	2 CFR, Subpart 483.70(a) is ed by: ETY CODE STANDARD	K 021	,	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		LE CONSTRUCTION 01 - MAIN BUILDING 01		E SURVEY MPLETED
ul-S-		245507	B. WING	-		02	04/2016
35	PROVIDER OR SUPPLIER	LITATION CENTER		7	TREET ADDRESS, CITY, STATE, ZIP CODE 14 SOUTHBEND AVENUE NANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETION DATE
	horizontal exit, smore enclosure are self- position, unless hel complying with 7.2. all such doors throus compartment or en (a) The required may (b) Local smoke desmoke passing throus smoke detection sy (c) The automatic singular through the second secon	ssageway, stairway enclosure, oke barrier or hazardous area closing and kept in the closed do open by as release device 1.8.2 that automatically closes ughout the smoke tire facility upon activation of: anual fire alarm system and tectors designed to detect ough the opening or a required stem and prinkler system, if installed 19.2.2.2.6, 19.3.1.2, vertical openings are of an appropriate fire protection or rooms, and mechanical cors are kept closed. In our met as evidenced by: assageway, stairway all exit, smoke barrier or closure are self-closing and osition, unless held open by complying with 7.2.1.8.2 that is all such doors throughout ment or entire facility upon anual fire alarm system and sectors designed to detect ugh the opening or a required	K	021	K21 Smoke barrier penetrations put into place by Maintenance Director on or by 2-16-16. Monitoring for compliance will be done by Administrator, Maintenance Director, and /or de		2-16-16
	Door assemblies in	vertical openings are of an		\perp			

		& MEDICAID SERVICES		ON	MB NO. 0938-039
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION IDE		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED
		245507	B. WING		02/04/2016
NAME OF	PROVIDER OR SUPPLIER	**************************************		STREET ADDRESS, CITY, STATE, ZIP CODE	0E/04/E010
HILLCRI	EST CARE & REHABI	LITATION CENTER	- 1	714 SOUTHBEND AVENUE	
				MANKATO, MN 56001	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	
K 021	rating. 8.2.3.2.3.1 Boiler rooms, heate	appropriate fire protection r rooms, and mechanical	K 021		
8 2	FINDINGS INCLUD During Facility Inspet between the hours of Penetrations were of	ection on February 4, 2016, of 10:00 AM and 12:30 PM, observed above the lav-in			
K 025 SS=D	Note: All Smoke Bar ensure compliance. This deficient practic Facility Maintenance NFPA 101 LIFE SAF	ce was confirmed with the	K 025	K25 The doorway will be kept closed all times and not held open by a devise of any sort. All wedges or carts removed	at
1 2 3 4 5 5 6 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	least a one half hour constructed in accordarriers shall be pertatrium wall. Windows fire-rated glazing or issteel frames. 3.3, 19.3.7.3, 19.3.7. This STANDARD is Smoke barriers shall be pertatrium wall. Windows ire-rated glazing or be constructed glazing or be constructed glazing or be constructed.	fire resistance rating and dance with 8.3. Smoke mitted to terminate at an shall be protected by by wired glass panels and		to prevent door from being held open to hallway. Audit through safety committee will be done periodically. Monitoring for compliance will be done Administrator, Maintenance Director,	
	steel frames. 3.3, 19.3.7.3, 19.3.7.	5	2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	/or designee.	2-4-16