

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: OX0Q

PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 00438

Form containing sections 1-15, including provider information, facility name (PERHAM LIVING), survey date (06/18/2014), accreditation status, and bed breakdown details.

Sections 16-19, including state survey agency remarks (See Attached Remarks), surveyor signature (Gail Anderson), and state survey agency approval (Mark Meath).

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

Sections 19-32, including eligibility determination (Facility is Eligible to Participate), termination action (VOLUNTARY), and approval date (06/20/2014).

C&T REMARKS - CMS 1539 FORM

STATE AGENCY REMARKS

CCN: 24-5486

On May 1, 2014 a standard survey was completed at this facility. Deficiencies were found, whereby corrections are required. Post Certification Revisit (PCR) to follow. Refer to the CMS 2567 for both health and life safety code, along with the facility's plan of correction.



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 24-5486

June 24, 2014

Ms. Katie Lundmark, Administrator
Perham Living
735 Third Street Southwest
Perham, Minnesota 56573

Dear Ms. Lundmark:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective May 22, 2014 the above facility is certified for:

96 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 96 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

General Information: (651) 201-5000 * TDD/TTY: (651) 201-5797 * Minnesota Relay Service: (800) 627-3529 *
www.health.state.mn.us

For directions to any of the MDH locations, call (651) 201-5000 * An Equal Opportunity Employer



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered
June 24, 2014

Ms. Katie Lundmark, Administrator
Perham Living
735 Third Street Southwest
Perham, Minnesota 56573

RE: Project Number S5486023

Dear Ms. Lundmark:

On May 14, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on May 1, 2014. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), whereby corrections were required.

On June 18, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on May 1, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of May 22, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on May 1, 2014, effective May 22, 2014 and therefore remedies outlined in our letter to you dated May 14, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
mark.meath@state.mn.us

Telephone: (651) 201-4118
Fax: (651) 215-9697

5486r14.rtf

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245486	(Y2) Multiple Construction A. Building _____ B. Wing _____	(Y3) Date of Revisit 6/18/2014
Name of Facility PERHAM LIVING	Street Address, City, State, Zip Code 735 THIRD STREET SOUTHWEST PERHAM, MN 56573	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix F0356	Correction Completed 05/28/2014	ID Prefix F0371	Correction Completed 05/22/2014	ID Prefix _____	Correction Completed
Reg. # 483.30(e)	_____	Reg. # 483.35(i)	_____	Reg. # _____	_____
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction Completed	ID Prefix _____	Correction Completed	ID Prefix _____	Correction Completed
Reg. # _____	_____	Reg. # _____	_____	Reg. # _____	_____
LSC _____	_____	LSC _____	_____	LSC _____	_____
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LSC _____	_____	LSC _____	_____	LSC _____	_____
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Reg. # _____	_____	Reg. # _____	_____	Reg. # _____	_____
LSC _____	_____	LSC _____	_____	LSC _____	_____

Reviewed By _____	Reviewed By MM/GA	Date: 06/23/2014	Signature of Surveyor: 28034	Date: 06/18/2014
Reviewed By _____	Reviewed By	Date:	Signature of Surveyor:	Date:
CMS RO				

Followup to Survey Completed on: 5/1/2014	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility?
	YES NO

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: OX0Q
Facility ID: 00438

<p>1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245486</p> <p>2. STATE VENDOR OR MEDICAID NO. (L2) 847242400</p>	<p>3. NAME AND ADDRESS OF FACILITY (L3) PERHAM LIVING (L4) 735 THIRD STREET SOUTHWEST (L5) PERHAM, MN (L6) 56573</p>	<p>4. TYPE OF ACTION: <u>2</u> (L8)</p> <table style="width:100%; font-size: small;"> <tr> <td>1. Initial</td> <td>2. Recertification</td> </tr> <tr> <td>3. Termination</td> <td>4. CHOW</td> </tr> <tr> <td>5. Validation</td> <td>6. Complaint</td> </tr> <tr> <td>7. On-Site Visit</td> <td>9. Other</td> </tr> </table> <p>8. Full Survey After Complaint</p>	1. Initial	2. Recertification	3. Termination	4. CHOW	5. Validation	6. Complaint	7. On-Site Visit	9. Other																
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<p>5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)</p> <p>6. DATE OF SURVEY 05/01/2014 (L34)</p> <p>8. ACCREDITATION STATUS: <u> </u> (L10)</p> <table style="width:100%; font-size: x-small;"> <tr> <td>0 Unaccredited</td> <td>1 TJC</td> </tr> <tr> <td>2 AOA</td> <td>3 Other</td> </tr> </table>	0 Unaccredited	1 TJC	2 AOA	3 Other	<p>7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7)</p> <table style="width:100%; font-size: x-small;"> <tr> <td>01 Hospital</td> <td>05 HHA</td> <td>09 ESRD</td> <td>13 PTIP</td> <td>22 CLIA</td> </tr> <tr> <td>02 SNF/NF/Dual</td> <td>06 PRTF</td> <td>10 NF</td> <td>14 CORF</td> <td></td> </tr> <tr> <td>03 SNF/NF/Distinct</td> <td>07 X-Ray</td> <td>11 ICF/IID</td> <td>15 ASC</td> <td></td> </tr> <tr> <td>04 SNF</td> <td>08 OPT/SP</td> <td>12 RHC</td> <td>16 HOSPICE</td> <td></td> </tr> </table>	01 Hospital	05 HHA	09 ESRD	13 PTIP	22 CLIA	02 SNF/NF/Dual	06 PRTF	10 NF	14 CORF		03 SNF/NF/Distinct	07 X-Ray	11 ICF/IID	15 ASC		04 SNF	08 OPT/SP	12 RHC	16 HOSPICE		<p>FISCAL YEAR ENDING DATE: (L35) 09/30</p>
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<p>11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :</p> <p>12. Total Facility Beds 96 (L18)</p> <p>13. Total Certified Beds 96 (L17)</p>	<p>10. THE FACILITY IS CERTIFIED AS:</p> <p>A. In Compliance With Program Requirements Compliance Based On: <u> </u> 1. Acceptable POC</p> <p><input checked="" type="checkbox"/> B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: B* (L12)</p> <p style="text-align: right; font-size: small;"><u>And/Or Approved Waivers Of The Following Requirements:</u></p> <table style="width:100%; font-size: x-small;"> <tr> <td><u> </u> 2. Technical Personnel</td> <td><u> </u> 6. Scope of Services Limit</td> </tr> <tr> <td><u> </u> 3. 24 Hour RN</td> <td><u> </u> 7. Medical Director</td> </tr> <tr> <td><u> </u> 4. 7-Day RN (Rural SNF)</td> <td><u> </u> 8. Patient Room Size</td> </tr> <tr> <td><u> </u> 5. Life Safety Code</td> <td><u> </u> 9. Beds/Room</td> </tr> </table>		<u> </u> 2. Technical Personnel	<u> </u> 6. Scope of Services Limit	<u> </u> 3. 24 Hour RN	<u> </u> 7. Medical Director	<u> </u> 4. 7-Day RN (Rural SNF)	<u> </u> 8. Patient Room Size	<u> </u> 5. Life Safety Code	<u> </u> 9. Beds/Room																
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	96																									
(L37)	(L38)	(L39)	(L42)	(L43)																						
<p>16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): See Attached Remarks</p>																										
<p>17. SURVEYOR SIGNATURE <u>Denise Erickson, HFE NEII</u> (L19)</p> <p>Date : 05/29/2014</p>	<p>18. STATE SURVEY AGENCY APPROVAL <u>Mark Meath, Enforcement Specialist</u> (L20)</p> <p>Date: <i>MPM</i> 06/20/2014</p>																									

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

<p>19. DETERMINATION OF ELIGIBILITY</p> <p><u> </u> 1. Facility is Eligible to Participate</p> <p><u> </u> 2. Facility is not Eligible (L21)</p>	<p>20. COMPLIANCE WITH CIVIL RIGHTS ACT:</p>	<p>21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u> </u></p>												
<p>22. ORIGINAL DATE OF PARTICIPATION 07/01/1987 (L24)</p>	<p>23. LTC AGREEMENT BEGINNING DATE (L41)</p>	<p>24. LTC AGREEMENT ENDING DATE (L25)</p>												
<p>25. LTC EXTENSION DATE: (L27)</p>	<p>26. TERMINATION ACTION: (L30)</p> <table style="width:100%; font-size: small;"> <tr> <td><u>VOLUNTARY</u> 00</td> <td><u>INVOLUNTARY</u></td> </tr> <tr> <td>01-Merger, Closure</td> <td>05-Fail to Meet Health/Safety</td> </tr> <tr> <td>02-Dissatisfaction W/ Reimbursement</td> <td>06-Fail to Meet Agreement</td> </tr> <tr> <td>03-Risk of Involuntary Termination</td> <td><u>OTHER</u></td> </tr> <tr> <td>04-Other Reason for Withdrawal</td> <td>07-Provider Status Change</td> </tr> <tr> <td></td> <td>00-Active</td> </tr> </table>		<u>VOLUNTARY</u> 00	<u>INVOLUNTARY</u>	01-Merger, Closure	05-Fail to Meet Health/Safety	02-Dissatisfaction W/ Reimbursement	06-Fail to Meet Agreement	03-Risk of Involuntary Termination	<u>OTHER</u>	04-Other Reason for Withdrawal	07-Provider Status Change		00-Active
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<p>27. ALTERNATIVE SANCTIONS</p> <p>A. Suspension of Admissions: (L44)</p> <p>B. Rescind Suspension Date: (L45)</p>	<p>28. TERMINATION DATE: (L28)</p>	<p>29. INTERMEDIARY/CARRIER NO. 03001 (L31)</p>												
<p>31. RO RECEIPT OF CMS-1539 (L32)</p>	<p>30. REMARKS Posted 06/20/2014 Co.</p>													
<p>32. DETERMINATION OF APPROVAL DATE (L33)</p>	<p>DETERMINATION APPROVAL</p>													

CCN: 24-5486

On May 1, 2014 a standard survey was completed at this facility. Deficiencies were found, whereby corrections are required. The facility has been given an opportunity to correct before remedies would be imposed. Post Certification Revisit (PCR) to follow. Refer to the CMS 2567 for both health and life safety code, along with the facility's plan of correction.



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered
May 14, 2014

Ms. Katie Lundmark, Administrator
Perham Living
735 Third Street Southwest
Perham, Minnesota 56573

RE: Project Number S54686023

Dear Ms. Lundmark:

On May 1, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;

Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Gail Anderson, Supervisor
Fergus Falls Survey Team
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
Email: gail.anderson@state.mn.us**

Telephone: (218) 332-5140

Fax: (218) 332-5196

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by June 10, 2014, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved

in your plan of correction. If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by August 1, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 1, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Division of Compliance Monitoring
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor
Health Care Fire Inspections
State Fire Marshal Division
pat.sheehan@state.mn.us

Telephone: (651) 201-7205
Fax: (651) 215-0541

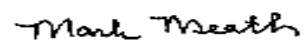
Perham Living

May 14, 2014

Page 6

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath". The signature is written in a cursive style with a horizontal line underneath the name.

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

5486s14ePOC.rtf

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/18/2014
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245486	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/01/2014
NAME OF PROVIDER OR SUPPLIER PERHAM LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 735 THIRD STREET SOUTHWEST PERHAM, MN 56573		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance. Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 356 SS=C	483.30(e) POSTED NURSE STAFFING INFORMATION The facility must post the following information on a daily basis: o Facility name. o The current date. o The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift: - Registered nurses. - Licensed practical nurses or licensed vocational nurses (as defined under State law). - Certified nurse aides. o Resident census. The facility must post the nurse staffing data specified above on a daily basis at the beginning of each shift. Data must be posted as follows: o Clear and readable format. o In a prominent place readily accessible to residents and visitors.	F 356		5/28/14	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/22/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/18/2014
FORM APPROVED
OMB NO. 0938-0391

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F 356	<p>Continued From page 1</p> <p>The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard.</p> <p>The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, and document review, the facility failed to ensure the required daily nurse staff posting information included the actual hours worked by each category of nursing staff. This had the potential to affect all 91 residents in the facility, as well family or visitors who may choose to view this information.</p> <p>Findings include:</p> <p>During the initial tour on 4/28/14, at 1:07 p.m. the required posting of nurse staffing information was observed on the reception desk at the entrance of the facility. The posting included the current resident census, date, facility name and identified the shifts of work for registered nurses (RN), licensed practical nurse (LPN) and nursing assistants (NA). The posting identified the shifts of work as Day Shift, Evening Shift and Night Shift, however, did not include the actual hours worked for each shift identified and did not accurately reflect the actual hours worked during those identified shifts by each category of nursing staff.</p> <p>On 4/29/14 at 8:45 a.m. and 4/30/14 at 11:30 a.m. nurse staff posting form failed to include the</p>	F 356	<p>F356 The Administrator provided training on 5/1/2014 to the appropriate employees to ensure the proper posting of the daily nurse staffing sheet. The daily nurse staffing sheet was corrected after the updated procedure was implemented to ensure the daily nurse staffing data sheet reflected accurate shift start and end times. Ongoing audits will continue to ensure compliance. The results of the audits will be reported on at the July Quality Assurance/Quality of Care committee for review and recommended approval. Person Responsible: Administrator, Date Completed: 5/28/2014</p>		

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F 356	Continued From page 2 actual hours for the identified shifts and failed to accurately reflect the hours worked by each category of nursing staff. Review of the daily forms identified as the daily nursing staff posting from 4/1/14 to 4/30/14, revealed the facility listed Day Shift, Evening Shift and Night Shift, however did not include the actual hours worked for each those shifts and did not accurately reflect the actual hours worked during those identified shifts by each category of nursing staff. During interview on 5/1/14, at 12:58 p.m. the director of nursing (DON) and administrator confirmed each category of nursing staff worked several various shifts through out the day with different start and end times. In addition, staff were assigned to work either an 8 hour shift or a 12 hour shift. The DON and the administrator confirmed the staff posting did not accurately reflect the various shifts and hours of work for each category of nursing. A policy was requested but not provided by the facility.	F 356			
F 371 SS=D	483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions	F 371		5/22/14	

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F 371	Continued From page 3 This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure proper food handling techniques for ready-to-eat foods were implemented while assisting residents with their meals, for 1 of 2 residents (R60) observed to require eating assistance in the facility's Harvest Glen dining room. Findings include: During observation on 5/1/14, at 9:53 a.m. nursing assistant (NA)-A handled R60's egg sandwich with bare hands. The bare fingers of NA-A's right and left hands were observed in direct contact with the bottom of the sandwich, with both thumbs in direct contact with the top of the sandwich. NA-A assisted R60 with eating the sandwich, bringing it to her mouth to take a bite and returning the sandwich to her plate while she chewed and swallowed. NA-A was observed to pick the sandwich up and press the egg into the bread with her left thumb. NA-A proceeded to assist R60 with eating the sandwich, without a barrier between her bare hands and the ready-to-eat egg sandwich, for the remainder of the breakfast meal. During interview on 5/1/14, at 10:16 a.m. NA-A confirmed she used her bare hands to assist R60 to eat the egg sandwich. She indicated this was her usual practice, and understood it was acceptable as long as she only assisted one resident and her hands were clean. During interview on 5/1/14, at 12:45 p.m. the	F 371	F371 The Director of Dietary educated employee NA-A on Perham Living's current policies & procedures regarding proper handling of ready to eat food on 5/1/14. The Director of Dietary reviewed and revised the necessary policies & procedures regarding the proper handling of ready to eat food. The Director of Dietary or designee provided training to appropriate staff on the policies & procedures. The Director of Dietary will monitor ongoing to assure the ready to eat foods are handled appropriately. The results of the audits will be reported on at the July Quality Assurance/Quality of Care committee for review and recommended approval. Person Responsible: Director of Dietary, Date Completed: 5/22/2014		

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F 371	Continued From page 4 director of nutrition services (DN) confirmed it was not the usual procedure to handle a resident's sandwich with bare hands. The DN confirmed the facility practice of food handling was to wash hands, wear gloves, use tongs or other utensils to ensure no direct bare hand contact with ready-to-eat foods. The facility's Assist with Preparing/Serving Meals policy revised 2/14, directed staff to serve food within proper sanitation guidelines. The procedure included Always use gloves, tongs, etc. whenever possible to avoid contact with food items.	F 371			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
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F5486023

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245486	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - 1970 BUILDING B. WING _____	(X3) DATE SURVEY COMPLETED 04/30/2014
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>01 1970 Building and 1979 addition</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Perham Memorial Home 01 Main Building was found in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>This facility was surveyed as 2 separate buildings: Perham Memorial Home was constructed at 3 different times. The original building, a 1-story building constructed in 1970 and was determined to be of Type II(000) construction. In 1979, a 1-story with a basement was added to the south west of the original building and was determined to be of Type II(222) construction. However, the building addition is not separated by a 2-hour fire barrier. These 2 buildings were completely renovated in 2006. In 2005 a 2-story building with basement was added to the north west of the 1970 building and was determined to be of Type II(222) construction. The building is divided into 8 smoke compartments by 30- minute, 1- hour and 2- hour fire barriers.</p> <p>The facility is completely protected by an automatic fire sprinkler system installed in accordance with NFPA 13 Standard for the Installation of Sprinkler Systems 1999 edition. The facility has a fire alarm system with smoke</p>	K 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 000	Continued From page 1 detectors in the corridors, spaces open to the corridors and in all resident rooms that is monitored for automatic fire department notification and installed in accordance with NFPA 72 "The National Fire Alarm Code" 1999 edition. All areas requiring automatic fire detection in accordance with the Minnesota State Fire Code (MSFC) 2007 edition have been installed. The facility has a capacity of 96 beds and had a census of 93 at the time of the survey. The requirement at 42 CFR, Subpart 483.70(a) is MET:	K 000		

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NAME OF PROVIDER OR SUPPLIER PERHAM LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 735 THIRD STREET SOUTHWEST PERHAM, MN 56573
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>02 2005 Building</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Perham Memorial Home 01 Main Building was found in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>This facility was surveyed as 2 separate buildings: Perham Memorial Home was constructed at 3 different times. The original building, a 1-story building constructed in 1970 and was determined to be of Type II(000) construction. In 1979, a 1-story with a basement was added to the south west of the original building and was determined to be of Type II(222) construction. However, the building addition is not separated by a 2-hour fire barrier. These 2 buildings were completely renovated in 2006. In 2005 a 2-story building with basement was added to the north west of the 1970 building and was determined to be of Type II(222) construction. The building is divided into 8 smoke compartments by 30- minute, 1- hour and 2- hour fire barriers.</p> <p>The facility is completely protected by an automatic fire sprinkler system installed in accordance with NFPA 13 Standard for the Installation of Sprinkler Systems 1999 edition. The facility has a fire alarm system with smoke</p>	K 000		
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Protecting, Maintaining and Improving the Health of Minnesotans

Electronically submitted
May 14, 2014

Ms. Katie Lundmark, Administrator
Perham Living
735 Third Street Southwest
Perham, Minnesota 56573

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5486023

Dear Ms. Lundmark:

The above facility was surveyed on April 28, 2014 through May 1, 2014 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Compliance Monitoring Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>. The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Perham Living
May 14, 2014
Page 2

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

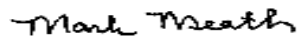
Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact me.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,



Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Division of Compliance Monitoring
Minnesota Department of Health
mark.meath@state.mn.us

Telephone: (651) 201-4118
Fax: (651) 215-9697

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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00438	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/01/2014
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at http://www.health.state.mn.us/divs/fpc/profinfo/infol.htm The State licensing orders are delineated on the attached Minnesota</p>	2 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.	

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

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(X6) DATE
05/22/14

Minnesota Department of Health

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2 000	<p>Continued From page 1</p> <p>Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health.</p> <p>On 4/28/14, 4/29/14, 4/30/14 and 5/1/14 surveyors of this Department's staff, visited the above provider and the following correction orders are issued. Please indicate in your electronic plan of correction that you have reviewed these orders, and identify the date when they will be completed.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.</p> <p>The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY.</p>	2 000	<p>The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.</p>	

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00438	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/01/2014
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NAME OF PROVIDER OR SUPPLIER PERHAM LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 735 THIRD STREET SOUTHWEST PERHAM, MN 56573
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2 000	Continued From page 2 THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
21015	MN Rule 4658.0610 Subp. 7 Dietary Staff Requirements- Sanitary conditi Subp. 7. Sanitary conditions. Sanitary procedures and conditions must be maintained in the operation of the dietary department at all times. This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure proper food handling techniques for ready-to-eat foods were implemented while assisting residents with their meals, for 1 of 2 residents (R60) observed to require eating assistance in the facility's Harvest Glen dining room. Findings include: During observation on 5/1/14, at 9:53 a.m. nursing assistant (NA)-A handled R60's egg sandwich with bare hands. The bare fingers of NA-A's right and left hands were observed in direct contact with the bottom of the sandwich, with both thumbs in direct contact with the top of the sandwich. NA-A assisted R60 with eating the sandwich, bringing it to her mouth to take a bite and returning the sandwich to her plate while she chewed and swallowed. NA-A was observed to pick the sandwich up and press the egg into the bread with her left thumb. NA-A proceeded to	21015	Corrected	5/22/14

Minnesota Department of Health

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NAME OF PROVIDER OR SUPPLIER PERHAM LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 735 THIRD STREET SOUTHWEST PERHAM, MN 56573
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21015	<p>Continued From page 3</p> <p>assist R60 with eating the sandwich, without a barrier between her bare hands and the ready-to-eat egg sandwich, for the remainder of the breakfast meal.</p> <p>During interview on 5/1/14, at 10:16 a.m. NA-A confirmed she used her bare hands to assist R60 to eat the egg sandwich. She indicated this was her usual practice, and understood it was acceptable as long as she only assisted one resident and her hands were clean.</p> <p>During interview on 5/1/14, at 12:45 p.m. the director of nutrition services (DN) confirmed it was not the usual procedure to handle a resident's sandwich with bare hands. The DN confirmed the facility practice of food handling was to wash hands, wear gloves, use tongs or other utensils to ensure no direct bare hand contact with ready-to-eat foods.</p> <p>The facility's Assist with Preparing/Serving Meals policy revised 2/14, directed staff to serve food within proper sanitation guidelines. The procedure included Always use gloves, tongs, etc. whenever possible to avoid contact with food items.</p> <p>SUGGESTED METHOD FOR CORRECTION: The director of dietary or designee could review and revise as necessary the policies and procedures regarding handling of ready to eat foods. The director of dietary or designee could provide training for all appropriate staff on these policies and procedures. The director of dietary or designee could monitor to assure the ready to eat foods are handled appropriately.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one</p>	21015		

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NAME OF PROVIDER OR SUPPLIER PERHAM LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 735 THIRD STREET SOUTHWEST PERHAM, MN 56573
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21015	Continued From page 4 (21) days.	21015		