DEPARTMENT OF H	EALTH AND HUMA	N SERVICES			CENTERS FOR MEI	DICARE & MEDICAID SERVICES
					AND TRANSMITTAL	ID: OXKL
	PART I -	TO BE COMPI	LETED BY T	THE STA	TE SURVEY AGENCY	Facility ID: 00036
1. MEDICARE/MEDICAID F	PROVIDER NO.	3. NAME AND AL (L3) PATHSTON		CILITY		4. TYPE OF ACTION: <u>7</u> (L8)
(L1) 245390 2.STATE VENDOR OR MED		(L4) 718 MOUNI				1. Initial 2. Recertification
(L2) 668722900	JCAID NO.	(L5) MANKATO			(L6) 56001	3. Termination4. CHOW5. Validation6. Complaint
. ,			,	ODV		7. On-Site Visit 9. Other
 5. EFFECTIVE DATE CHAN (L9) 	IGE OF OWNERSHIP	 PROVIDER/SU 01 Hospital 	05 HHA	08 Y	<u>02</u> (L7) 13 PTIP 22 CLIA	8. Full Survey After Complaint
6. DATE OF SURVEY	05/08/2015 (L34)	02 SNF/NF/Dual	05 IIIA 06 PRTF	10 NF	14 CORF	
8. ACCREDITATION STATU		03 SNF/NF/Distinct	07 X-Ray	11 ICF/III		FISCAL YEAR ENDING DATE: (L35)
0 Unaccredited	1 TJC	04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	09/30
2 AOA	3 Other					
11LTC PERIOD OF CERTIF	FICATION	10.THE FACILITY	IS CERTIFIED	AS:		
From (a):		X A. In Complia				The Following Requirements:
To (b):			equirements e Based On:		2. Technical Personnel 3. 24 Hour RN	6. Scope of Services Limit 7. Medical Director
12.Total Facility Beds	69 (L18)		cceptable POC		4. 7-Day RN (Rural SN	
			-		5. Life Safety Code	9. Beds/Room
13.Total Certified Beds	69 (L17)		npliance with Prog ents and/or Appli		* Code: A	(L12)
14. LTC CERTIFIED BED BR	REAKDOWN				15. FACILITY MEETS	
18 SNF 18/	19 SNF 19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)
	69					
(L37) (L38) (L39)	(L42)	(L43)			
16. STATE SURVEY AGENO	CY REMARKS (IF APPLICA	BLE SHOW LTC CA	ANCELLATION 1	DATE):		
17. SURVEYOR SIGNATUR	E	Date :			18. STATE SURVEY AGENCY	APPROVAL Date:
Pamela Manzke, I	HEE NE II	0	5/19/2015		Kamala Fiske-Downing, E	nforcement Specialist
r <u>ailicia ivializat</u> , i			5/17/2015	(L19)		nforcement Specialist 06/19/2015 (L20)
	PART II - TO BE	COMPLETED I	BY HCFA RE	EGIONA	L OFFICE OR SINGLE S	TATE AGENCY
19. DETERMINATION OF E	ELIGIBILITY		IPLIANCE WITH	H CIVIL		ncial Solvency (HCFA-2572)
X 1. Facility is Eli	gible to Participate	RIGH	ITS ACT:		 Ownership/Control Both of the Above 	ol Interest Disclosure Stmt (HCFA-1513)
2. Facility is no	t Eligible					
	(L21)					
22. ORIGINAL DATE	23. LTC AGREEN	MENT 24	4. LTC AGREEN	MENT	26. TERMINATION ACTION:	(L30)
OF PARTICIPATION	BEGINNINC	DATE	ENDING DA	ГЕ	VOLUNTARY 00	INVOLUNTARY
12/01/1986					01-Merger, Closure	05-Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburse	ement 06-Fail to Meet Agreement
25. LTC EXTENSION DATE	E: 27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Terminatio	n <u>OTHER</u>
	A. Suspension	of Admissions:			04-Other Reason for Withdrawal	07-Provider Status Change
0	L27) D. Description		(L44)			00-Active
(1	B. Rescind Su	spension Date:				
			(L45)			
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS	
		03001				
	(L28)			(L31)		
31. RO RECEIPT OF CMS-15	539 27	. DETERMINATION		DATE	Posted 06/19/2015 Co	
s. Ro Reelin i or emb-re		05/11/2015		. Sint	200000000000000000000000000000000000000	
	(L32)			(L33)	DETERMINATION APPI	ROVAL



Protecting, Maintaining and Improving the Health of Minnesotans CMS Certification Number (CCN): 245390

June 19, 2015

Ms. Jennifer Pfeffer, Administrator Pathstone Living 718 Mound Avenue Mankato, Minnesota 56001

Dear Ms. Pfeffer:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective April 30, 2015 the above facility is certified for:

69 Skilled Nursing Facility/Nursing Facility Beds

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697



Protecting, Maintaining and Improving the Health of Minnesotans

May 19, 2015

Ms. Jennifer Pfeffer, Administrator Pathstone Living 718 Mound Avenue Mankato, Minnesota 56001

RE: Project Number S5390024

Dear Ms. Pfeffer:

On April 13, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on April 2, 2015. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On May 8, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on May 18, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on April 2, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of April 30, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on April 2, 2015, effective April 30, 2015 and therefore remedies outlined in our letter to you dated April 13, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure cc: Licensing and Certification File

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245390	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 5/8/2015
Name of Facility		Street Address, City, State, Zip Code	
PATHSTONE LIVING		718 MOUND AVENUE MANKATO, MN 56001	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y5	5) Date	(Y4) Item	(Y	′5)	Date
	F0241 483.15(a)	Correction Completed 04/13/2015	ID Prefix Reg. #	F0242 483.15(b)	Correction Completed 04/24/2015		F0282 483.20(k)(3)(ii)		Correction Completed 04/30/2015
ID Prefix Reg. #		Correction Completed			Correction Completed 				Correction Completed
ID Prefix Reg. # LSC			ID Prefix		Correction Completed 				Correction Completed
Reg. #			ID Prefix		Correction Completed 				Correction Completed
Reg. #			ID Prefix Reg. #			Dec. #			
Reviewed B	3y Revie	wed By	Date:	Signature of Su	ırveyor:			Date:	
State Agen	cy KS/I	ĸfd	05/19/20)15	28	3591		05.	/08/2015
Reviewed E CMS RO		wed By	Date:	Signature of Su	ırveyor:		1	Date:	
Followup t	o Survey Complete 4/2/2015	d on:		Check for any Unco Uncorrected Def				YES	NO

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245390	(Y2) Multiple Construction A. Building B. Wing O1 - MAIN BUI		e of Revisit 8/2015
Name of Facility	Street	Address, City, State, Zip Code	
PATHSTONE LIVING		MOUND AVENUE NKATO, MN 56001	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date
ID Prefix		(Correction Completed 04/17/2015	ID Prefix			Correction Completed 04/07/2015		ID Prefix			Correction Completed 04/20/2015
-	NFPA 101 K0029			-	NFPA 101 K0069				0	NFPA 101 K0076		
	NFPA 101 K0147	(Correction Completed 04/09/2015	Reg. #			Correction Completed					Correction Completed
ID Prefix Reg. # LSC			Correction Completed	Reg. #			Correction Completed		Reg. #			Correction Completed
Reg. #			Correction Completed				Correction Completed					
Reg. #			Correction Completed	Reg. #					D			
Reviewed I	3y Revie	wed	Ву	Date:	Signatu	re of Sur	veyor:				Date:	
State Agen	cy PS/	kfd		05/19/20)15			354	482		05	/18/2015
Reviewed I CMS RO	3y Revie		Ву	Date:		re of Sur	veyor:				Date:	
Followup t	o Survey Complete 3/31/2015	d on:	:	·						Summary of the Facility?	YES	NO

DEPARTMENT OF HE	CALTH AND HUMA	N SERVICES			CENTERS FOR MEI	DICARE & MEDICAID SERVICES
					AND TRANSMITTAL	ID: OXKL
					TE SURVEY AGENCY	Facility ID: 00036
1. MEDICARE/MEDICAID PR (L1) 245390	ROVIDER NO.	3. NAME AND AL (L3) PATHSTON		CILITY		4. TYPE OF ACTION: $2(L8)$
2.STATE VENDOR OR MEDI	CAID NO.	(L4) 718 MOUNI) AVENUE			1. Initial2. Recertification3. Termination4. CHOW
(L2) 668722900		(L5) MANKATO	, MN		(L6) 56001	5. Validation 6. Complaint
5. EFFECTIVE DATE CHANC	GE OF OWNERSHIP	7. PROVIDER/SU	PPLIER CATEC	GORY	<u>02</u> (L7)	7. On-Site Visit 9. Other
(L9)		01 Hospital	05 HHA	09 ESRD	13 PTIP 22 CLIA	8. Full Survey After Complaint
6. DATE OF SURVEY	04/02/2015 (L34)	02 SNF/NF/Dual	06 PRTF	10 NF	14 CORF	FISCAL YEAR ENDING DATE: (L35)
8. ACCREDITATION STATUS	_ ` ´	03 SNF/NF/Distinct	07 X-Ray	11 ICF/III		09/30
	TJC Other	04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	09/30
11LTC PERIOD OF CERTIFIC	CATION	10.THE FACILITY	IS CERTIFIED	AS:		
From (a):		A. In Complia	nce With		And/Or Approved Waivers Of	The Following Requirements:
To (b) :			equirements e Based On:		2. Technical Personnel	6. Scope of Services Limit
12.Total Facility Beds	69 (L18)		cceptable POC		3. 24 Hour RN 4. 7-Day RN (Rural SN	 F)8. Patient Room Size
					5. Life Safety Code	9. Beds/Room
13.Total Certified Beds	69 (L17)	X B. Not in Con Requirement	pliance with Pro ents and/or Appl		* Code: B *	(L12)
14. LTC CERTIFIED BED BRE	EAKDOWN				15. FACILITY MEETS	
	9 SNF 19 SNF 59	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)
	38) (L39)	(L42)	(L43)			
16. STATE SURVEY AGENCY	Y REMARKS (IF APPLICA	ABLE SHOW LTC CA	NCELLATION	DATE):		
17. SURVEYOR SIGNATURE	2	Date :			18. STATE SURVEY AGENCY	APPROVAL Date:
<u>Kathy Hahn, HFE NI</u>	EII	0	5/04/2015	(L19)	Kamala Fiske-Downing, I	Enforcement Specialist 05/11/2015 (L20)
	PART II - TO BE	COMPLETED I	BY HCFA RI	EGIONA	L OFFICE OR SINGLE S	TATE AGENCY
19. DETERMINATION OF EL	IGIBILITY		IPLIANCE WIT	H CIVIL		ncial Solvency (HCFA-2572)
1. Facility is Eligi	ble to Participate	RIG	ITS ACT:		2. Ownership/Contro 3. Both of the Above	bl Interest Disclosure Stmt (HCFA-1513)
2. Facility is not	Eligible (L21)					
22. ORIGINAL DATE	23. LTC AGREE	MENT 24	4. LTC AGREEN	MENT	26. TERMINATION ACTION:	(L30)
OF PARTICIPATION	BEGINNING		ENDING DA		VOLUNTARY 00	
12/01/1986					01-Merger, Closure	05-Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburse	
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Terminatio	OTHER
	A. Suspension	n of Admissions:	a 10		04-Other Reason for Withdrawal	07-Provider Status Change
(L2	27) B. Rescind S	uspension Date:	(L44)			00-Active
			(L45)			
28. TERMINATION DATE:	29	. INTERMEDIARY	CARRIER NO.		30. REMARKS	
		03001				
	(L28)	55001		(L31)		
31. RO RECEIPT OF CMS-153	.9 32	2. DETERMINATION	OF APPROVAL	L DATE		
	(L32)			(L33)	DETERMINATION APPI	ROVAL



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7010 1670 0000 8044 6060

April 13, 2015

Ms. Jennifer Pfeffer, Administrator Pathstone Living 718 Mound Avenue Mankato, Minnesota 56001

RE: Project Number S5390024

Dear Ms. Pfeffer:

On April 2, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor Minnesota Department of Health 1400 East Lyon Street Marshall, MN 56258-2529

Email: <u>kathryn.serie@state.mn.us</u> Office: (507) 476-4233 Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by May 12, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that

the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that

substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by July 2, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by October 2, 2015 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145

Email: <u>pat.sheehan@state.mn.us</u> Telephone: (651) 201-7205 Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Ame Klappe

Anne Kleppe, Enforcement Specialist Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: <u>anne.kleppe@state.mn.us</u> Telephone: (651) 201-4124 Fax: (651) 215-9697

EPARTN	IENT OF HEALTH	AND HUMAN SERVICES			FORM A	04/13/2015 \PPROVED 0938-0391
TEMENT	S FOR MEDICARE OF DEFICIENCIES CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X3) DATE	
		ана и сторото и сторо		,	04/0	2/2015
	ROVIDER OR SUPPLIER	245390		STREET ADDRESS, CITY, STATE, ZIP CODE	1 04/0	
	NE LIVING			718 MOUND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TÀG		ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 000	INITIAL COMMEN	TS	F 00	0 F 241		• *
F 241 SS=D	as your allegation Department's accor- bottom of the first be used as verifica Upon receipt of an revisit of your faci- validate that subs regulations has be your verification. 483.15(a) DIGNIT INDIVIDUALITY The facility must manner and in an enhances each re- full recognition of This REQUIREM by: Based on obser- review the facility timely dining exp (R33) observed located in the as Findings include On 3/31/15, at 1 seated in his wh during the noon assistance. After for staff to place meal tray at 12:	of correction (POC) will serve of compliance upon the eptance. Your signature at the page of the CMS-2567 form will ation of compliance. In acceptable POC, an on-site lity may be conducted to tantial compliance with the een attained in accordance with TY AND RESPECT OF promote care for residents in a n environment that maintains or esident's dignity and respect in his or her individuality. IENT is not met as evidenced vation, interview and document (failed to provide a dignified and berience for 1 of 10 residents during meal service who were sisted dining area. : 1:55 a.m. R33 was observed eelchair (w/c) in the dining room meal service, waiting for staff er waiting 40 minutes (12:35 p.m. his food order, R33 received hi 39 p.m. R33 consumed the food ently and did not require staff	F 24 oppro crr 4/2.	 Corrective action: A. Affected resident was reassessed for ability to self and need for supervision by nursing. It was determined and communicated to staff the affected resident direquire staff assistance therefore would not need wait for nursing staff a could be served promption presenting to dimension for meals. 4/13/15 Corrective action as it approther residents:	staff. that d not and bed to and btly ing 15 lies to d to aff vere ity to e as require ble e	(X6) DATE
(OVIDER/SUPPLIER REPRESENTATIVE'S S		Executive Duecte	· · ·	4/24/19
Any defici	ency/statement ending guards provide sufficier	with an asterisk (*) denotes a deficiency nt protection to the patients. (See instruc-	which the ir tions.) Exce	nstitution may be excused from correcting provert for nursing homes, the findings stated about ng homes, the above findings and plans of cornecies are cited, an approved plan of correction	iding it is d /e are discl rection are	etermined th osable 90 da disclosable

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Mannestoa Department of Health Marekall

If continuation sheet Page 1 of 8

	OF DEFICIENCIES	E & MEDICAID SERVICES	. ,		(X3) DATE SUR COMPLETE	
		245390	B. W <u>I</u> NG		04/02/20)15.
AME OF	PROVIDER OR SUPPLIER		S	TREET ADDRESS, CITY, STATE, ZIP CODE		
ATUOT				18 MOUND AVENUE		
AINSI	ONE LIVING		N	IANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES 3Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPS DEFICIENCY)	BE COM	(X5) IPLETIC DATE
F 241	assistance with ea abruptly left the dii not yet finished ea approximately 1:3 seated in his room Without any staff consumed the rem interviewed at this leave the dining ro because "nature v On 4/2/15, at 7:32 in his w/c in the di meal service. At and stated his foc and he was gettin the table with two wrong corner." If back and forth in residents enter th food trays. Nursit to walk past R33 order. Thirty mini- expressed being (RN)-A placed he indicated she did yet and walked av Upon return with R33 again express 8:07 a.m. RN-A p breakfast food or finally served his entering the dinin residents from 10 the dining room v though R33 had the other residen	ating. It was observed that R33 ning area at 12:46 p.m. and had ting his noon meal. Later, at 0 p.m. R33 was observed n with a fresh tray of food. present, R33 independently naining of his noon meal. When time, R33 indicated he had to bom earlier (12:46 p.m.)		 Date of Completion: 4/13/1 Reoccurance will be preventiby: A. Staff were instructed that residents who could feed themselves may be broug to the dining room and dining staff will serve the promptly. Either dining nursing staff may assist viset up. B. Dining staff were educate on 4/13 and nursing staff 4/15 about the change in meal service process. C. Residents' eating ability will be assessed a least quarterly or as needed we their condition changes. D. Will conduct dining room observation audits month for 6 months to ensure compliance. The correction will be monitored by: A. Dining Specialist or designee B. Audit findings will be reported at the Quality Council meeting in Octor 2015. 	ted t l ght em or with red f on the then hly	

APR 2 7 2015

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ND PLAN OF CORRECTION NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING (X4) ID SUMMARY STAT (EACH DEFICIENCY REGULATORY OR LS F 241 Continued From pag R33's care plan with indicated: "Resident does occasionally n	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 	A. BUILDING B. WING STI 711	CONSTRUCTION REET ADDRESS, CITY, STATE, ZIP CODE 8 MOUND AVENUE ANKATO, MN 56001 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	N BE (ETED 2/2015
VAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING (X4) ID SUMMARY STAT (EACH DEFICIENCY REGULATORY OR LS F 241 Continued From page R33's care plan with indicated: "Resident does occasionally n	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) ge 2	ID PREFIX	REET ADDRESS, CITY, STATE, ZIP CODE 8 MOUND AVENUE ANKATO, MN 56001 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF	N BE ((X5) COMPLETION
(X4) ID PREFIX TAG SUMMARY STAT (EACH DEFICIENCY REGULATORY OR LS F 241 Continued From pag R33's care plan with indicated: "Resident does occasionally n	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX	B MOUND AVENUE ANKATO, MN 56001 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR	BE 0	COMPLETION
(X4) ID PREFIX TAG SUMMARY STAT (EACH DEFICIENCY REGULATORY OR LS F 241 Continued From pag R33's care plan with indicated: "Resident does occasionally n	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR	BE 0	COMPLETION
F 241 Continued From page R33's care plan with indicated: "Resident does occasionally n	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX	(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF	BE 0	COMPLETIO
R33's care plan with indicated: "Resident does occasionally n			BERIOLINOT)		DATE
dining director (DD) divided into different eating tables. DD s be present when re are eating and they taking meal orders that when a resider assisted table, they them. When interviewed of director of nursing expect staff to not the dining room until the stated the expectate only wait five to ten further indicated the independent with e meal upon arrival the for the resident to be service. The DON time for meal servition meal on 3/31/15 are on 4/2/15 for R33 were experience and the reassess the situate SS=D MAKE CHOICES The resident has the	h last revision noted 3/16/15, t is able to eat independently ueed set up assist. Resident ues to continue to eat." on 4/2/15, at 10:39 a.m. the o stated the dining room is at areas with six assisted stated that nursing staff must esidents at the assisted tables or are also responsible for at those tables. DD stated ht is hungry and located at an or will find nursing staff to help on 4/2/15, at 1:41 p.m. the (DON) stated she would transport residents into the hey are ready to eat. The DON tion would be for residents to n minutes for their food. She at a resident who is eating should be served their to the dining room as it isn't fair have to wait a long time for confirmed the extended wait ice identified during the noon ind during the breakfast meal was an undignified dining e facility would need to tion. ETERMINATION - RIGHT TO he right to choose activities, eath care consistent with his or	F 242	 F242 1., Corrective action: A. On 4/2/15 affected resid was asked his bathing preferences and bathing schedule was changed accordingly. 2. Corrective action as it applied other residents: A. All residents will be ask their preference for bathing upon admission. B. Preferences will be identified on the bathing schedule and care plan. C. Bathing preferences will be updat to include information residents about allowin choice in bathing 	es to ted Il be rence. ted for	

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Minnestoa Department of Health Marshall

	MENT OF HEALTH				FORM OMB NO.	04/13/201 APPROVE 0938-039
	S FOR MEDICARE OF DEFICIENCIES = CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X3) DAT COM	E SURVEY IPLETED
		045200	-B. WING	· · · · · · · · · · · · · · · · · · ·	04/	02/2015
				STREET ADDRESS, CITY, STATE, ZIP COD		
AME OF P	ROVIDER OR SUPPLIER		1	718 MOUND AVENUE		
	ONE LIVING			MANKATO, MN 56001		
AINSIC				PROVIDER'S PLAN OF CORR	ECTION	(X5)
(X4) ID PREFIX TAG		ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AF DEFICIENCY)	HOULD BE	COMPLETIO
F 242		age 3	F 24	3. Date of Completion: $4/$	/24/15	
	inside and outside about aspects of h	bers of the community both the facility; and make choices his or her life in the facility that		4. Reoccurrence will be pre by:	evented	
	are significant to t	he resident. ENT is not met as evidenced		A. Nursing staff were about this revised proc nurses meeting on 4/15	ess at a	
	by: Based on intervie facility failed to he for 1 of 3 resident	ew and document review the onor resident bathing preference ts (R71) reviewed for choices.		B. Will conduct mont for 6 months to ensure compliance of resident make choices about ba	hly audits ts' right to	
	Findings include:	Minimum Data Set (MDS) dated	1	preferences.		
	3/13/15, revealed no delusions, hal concerns noted. assistance during needs. The MDS	R71 was cognitively intact with lucinations nor refusal of care R71 required physical g transfers only for bathing document revealed R71 was n 3/16/15 until 3/20/15.		 5. The correction will be by: A. Clinical Director designee B. Audit findings will reported at the Qualit 	or 1 be y Council	
Durin p.m. time resp	p.m., R71 was a times a week yo responded "no"	nterview on 3/31/15, at 1:47 sked "Do you choose how man u take a bath or shower?" R71 and reported he would choose a a week but currently only receive day. When interviewed on 4/2/1	at ed	meeting in October 20		
	at 10:05 a.m. R baths he wanted recalled surveyo question and re-	71 was again asked now many d a week. R71 independently or had previously asked him that sponded that his answer would e. two baths a week. R71			x	
	indicated that no number of baths was his prefere posed the ques	o staff had ever asked him the s he desired/week nor which day nce, except when the surveyor tion. R71 further indicated that commitment on Saturday night e, at times, the scheduled bathir	s,		If continuation	

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Munestoa Department of Health Marshall

DEPARTI		AND HUMAN SERVICES			FORM OMB NO	: 04/13/201 APPROVE . 0938-039	
	S FOR MEDICARE OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
	• 5	045000	B-WING			/02/2015	
		245390		TREET ADDRESS, CITY, STATE, ZIP	CODE		
IAME OF P	ROVIDER OR SUPPLIER		7	18 MOUND AVENUE			
PATHSTC	NE LIVING		N	IANKATO, MN 56001			
(X4) ID PREFIX TAG		ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	N SHOULD BE E APPROPRIATE	(X5) COMPLETIO DATE	
F 242	Continued From p time set by staff.	age 4	F 242				
	either the admiss	a.m. the clinical ered nurse (RN)-A reported tha ions nurse or the activity staff about their bathing schedule	at				
	reported she com regarding resider never asked him a week. The activ	6 a.m. the activities director pleted the MDS section nt preferences with R71, but how many baths he would war vities director reported she staff developed the bathing	nt				
	(RN)-B reported schedule prefere RN-B reported the responsible for a bath days should	47 a.m. the admission nurse she did not ask about bathing ences during her assessment. he nursing assistants were asking residents when regular d be scheduled, but otherwise were scheduled per room					
	(DON) reported procedure to en regarding bathin the DON was re related to bathin the DON was u	21 p.m. the director of nursing the facility had no policy and isure residents were consulted ng schedule preferences. When equested to find documentation ng schedule preferences for R7 nable to find any related in the medical record.					
	and social serv they did not as	01 p.m. the social service directive admissions specialist report residents about bathing scher directive had no evidence R71 had be references.	dule	Facility ID: 00036	If continuation	n sheet Pace	

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Manestoa Department of Health Marchall

	MENT OF HEALTH	AND HUMAN SERVICES				FORM A	04/13/2015 PPROVED)9 <u>38-0391</u>
	S FOR MEDICARE	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DATE	
		245390	BWING			-04/0	2/2015
	ROVIDER OR SUPPLIER			71	TREET ADDRESS, CITY, STATE, ZIP CODE 18 MOUND AVENUE IANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 242	Continued From pa	age 5	F:	242			
	(HUC) reported sh schedule and they number unless she something differen nursing assistants R71 wanted a diffe than one bath/wee HUC reported she requested a chang A review of the so dated 3/6/15 inclu of information and complete various checklist did not in consulted regardi A review of the im dated 3/7/15 to 4/	terdisciplinary progress notes, /2/15, included no indication the R71 regarding his bathing	t,				
	3/7/15 and readm 3/20/15 revealed bathing, but inclu consulted regard preferences.	nursing assessment, dated nission assessment, dated R71 required physical help with ded no indication R71 was ing his bathing schedule	n				
	was offered and 3/7/15 and Satur his regularly sch offered and acce	s bathing record revealed R71 declined a bath on Saturday day 3/28/15 (the same time as eduled commitment). R71 was epted a bath on 3/8/15 and er baths were offered.					
	The bathing sch	edule revealed R71's was					heet Page 6

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MMARY STATEMENT OF DEFICIENCIES REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG PREFIX TAG PREFIX TAG PREFIX (EACH DEFICIENCY) CONSERVENT AST THE INFORMATION) CONSERVENT ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) CONSERVENT ACTION DEFICIENCY) CONSERVENT ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) CONSERVENT ACTION THE APPROPRIATE DEFICIENCY) CONSERVENT ACTION TO ACTION TO AN APPROPRIATE DEFICIENCY) CONSERVENT ACTION ACTION TO A CONSERVENT ACTION TO A CONSERVENT ACTION TO A CONSERVENT ACTION TO ACTION TO ACTION THE ACTION THAT AND ACTION TO ACTION THE ACTION THAT AND ACTION THE	APPROVE	PRINTED FORM OMB NO			AND HUMAN SERVICES	MENT OF HEALTH	DEPARTI
PARKE OF PROVIDER OR SUPPLIER Description PATHSTONE LIVING STREET ADDRESS. CITY, ST					(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	OF DEFICIENCIES	
AMLE OF PROVIDER OF SOFTLEAT THE MOUND AVENUE AMLE OF PROVIDER OF STATEMENT OF DEFICIENCES PARTIAL CONTRACTOR MARKED AND OF CORRECTION SHOULD BE CORRECTED A STOLL BE PRECIDED BY FULL RECOVER ACTION SHOULD BE CORRECTED A STOLL BE PRECIDED BY FULL RECOVER ACTION SHOULD BE CORRECTED A STOLL BE PRECIDED BY FULL RECOVER ACTION SHOULD BE CORRECTED A STOLL BE PRECIDED BY FULL RECOVER ACTION SHOULD BE CORRECTED A STOLL BE PRECIDED BY FULL RECOVER ACTION SHOULD BE CORRECTED A STOLL BE PRECIDENCY WITH TAGE F 242 Continued From page 6 scheduled for a bath on Saturday afternoon, according to his room number. F 242 SS=D PERSONS/PER CARE PLAN F 282 The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. F 282 Div Based on observation, interview and document review the facility failed to follow the plan of care. A. Care plans and care sheets for all residents with pressure ulcers. Findings include: On 3/31/15, at 8:31 a.m. the clinical coordinator/registered nurse (RN)-A reported R145 had unstageable ulcers located on both of the rheels. R145's Resident Care Sheet, dated 4/1/15, directed staff float heels when in bed, heel protectors on when at rest". R145's treatment administration record (TAR) for April 2015, directed staff. The the located or acid or ace of an order form the nurse A. On 4/15/15 nursing staff were dollawed about the importance of clarifying orders and ensuring that the TAR and care plan match. B. WILL Will conduct monthly auditits	2/2015			B. WIN			
Partistione LIVING The Moundary statement of deficiencies reach operiode with set preceded by Full reach operative action should be grade contractive action appropriate operciency The Moundary statement of deficiencies reach operative actions appropriate operciency The Moundary statement markstor, MN 56001 F 242 Continued From page 6 scheduled for a bath on Saturday afternoon, according to his room number. F 242 F 242 Ss=D PERSONS/PER CARE PLAN F 242 The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. F 282 This REQUIREMENT is not met as evidenced by. Corrective action as it applies to other residents: A. Care plans and care sheets for 1 of 3 residents (R145) reviewed with pressure ulcers. Corrective action as it applies to other residents: A. Care plans and care sheets for all residents writen plan of care. On 3/31/15, at 8:31 a.m. the clinical coordinator/registered nurse (RN)-A reported 4/1/15, directed staff "foat heels when in bed, heel protectors on when at rest". R145's treatment administration record (TAR) for April 2015, directed staff "foat heels when in bed, heel protectors on "An order torte to bots to be worn at all times". The licensed nurse or trained medication aide on each shift would werify the treatment. The care plan, last updated 2/2/15 directed staff "float heels when in bed along with heel protectors on "An order from the nurse" A. On 4/15/15 nursing staff were educated about the importance of clarifying orders and ensuring that the TAR and care plan match.		EET ADDRESS, CITY, STATE, ZIP CODE	STRE			PROVIDER OR SUPPLIEF	
(X4) ID REPETX TAG SUMMART SIM ENTIFICACEDED SY CULL REGULATORY OR US O ENTIFYING INFORMATION) PRETX TAG (EACH DEFICIENCY) CROSS-REFERENCE ACTION SHOULD BE CROSS-REFERENCED TO THE APPOPRIATE DEFICIENCY) (DEFICIENCY) F 242 Continued From page 6 scheduled for a bath on Saturday afternoon, according to his room number. F 242 F 242 F 282 483.20(K)(3)(II) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN F 282 F 282 The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. F 282 I. Corrective action: A. Order was clarified and affected residents care plan was updated to match the TAR on 4/2/15. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (RI45) reviewed with pressure ulcers. 2. Corrective action as it applies to other residents: A. Care plans and care sheets for all residents with pressure ulcers were reviewed to ensure that interventions were accurate and stiff were following plan of care. On 3/31/15, directed staff "float heels when in bed, heel protectors on when at rest". R1455 treatment administration record (TAR) for April 2015, directed staff "float heels when in bed, heel protectors on "An order from the nurse" A. On 4/15/15 nursing staff were educated about the importance of clarifying orders and ensuring that the TAR and care plan match.		NKATO, MN 56001					
 F 282 Scheduled for a bath on Saturday afternoon, according to his room number. F 282 AS.20(k/(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (R145) reviewed with pressure ulcers. Findings include: On 3/31/15, at 8:31 a.m. the clinical coordinator/registered nurse (RN)-A reported R145 had unstageable ulcers located on both of her heels. R145's Resident Care Sheet, dated 4/1/15, directed staff "float heels when in bed, heel protectors on when at rest". The licensed nurse or trained medication aide on each shift would verify the treatment. The care plan, last updated 22/21/5 directed staff "float heels when in bed along with heel protectors on "An order from the nurse". A. On 4/15/15 nursing staff were following of care and ensuring that the TAR and care plan match. B. Will conduct monthy audits 	(X5) COMPLETI DATE	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	FIX	PRE	CY MUST BE PRECEDED BY FULL	(EACH DEFICIEN	PREFIX
 F 282 483.20(K)3(ii) SERVICES B1 GORE IT LED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (R145) reviewed with pressure ulcers. Findings include: On 3/31/15, at 8:31 a.m. the clinical coordinator/registered nurse (RN)-A reported R145 had unstageable ulcers located on both of her heels. R145's Resident Care Sheet, dated 4/115, directed staff "float heels when in bed, heel protectors on when at rest". R145's treatment administration record (TAR) for April 2015, directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed, heel protectors on when at rest". R145's directed staff "float heels when in bed along with heel protectors on "A n order from the nurse Kill conduct monthly audits 					ath on Saturday afternoon, oom number.	scheduled for a b according to his r	
 by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (R145) reviewed with pressure ulcers. Findings include: On 3/31/15, at 8:31 a.m. the clinical coordinator/registered nurse (RN)-A reported R145 had unstageable ulcers located on both of her heels. R145's Resident Care Sheet, dated 4/1/15, directed staff "float heels when in bed, heel protectors on when at rest". R145's treatment administration record (TAR) for April 2015, directed staff, "Heel protector boots to be worn at all times". The licensed nurse or trained medication aide on each shift would verify the treatment. The care plan, last updated 2/2/15 directed staff "float heels when in bed along with heel protectors on "An order from the nurse by: treatment. The care plan, last updated 2/2/15 directed staff "float heels when in bed along with heel protectors on "An order from the nurse by: treatment. The care plan, last updated 2/2/15 directed staff "float heels when in bed along with heel protectors on "An order from the nurse conduct monthly audits 		 Corrective action: A. Order was clarified and affected residents care plan was updated to match the TAR on 	202		Vided or arranged by the facility	PERSONS/PER The services provided accordance with	
A. On 4/15/15 nursing staff were educated about the importance of clarifying orders and ensuring that the TAR and care plan match. B. Will conduct monthly audits		to other residents: A. Care plans and care sheets for all residents with pressure ulcers were reviewed to ensure that interventions were accurate			vation, interview and document failed to follow the plan of care ts (R145) reviewed with	by: Based on obser review the facility for 1 of 3 resider pressure ulcers.	
staff, "bilateral heel boots."If of o months to choice are up and of care plan interventions and staff compliance with followingOn 4/2/15, at 7:18 a.m. R145 was observedstaff compliance with following	in Di Ryde	 A. On 4/15/15 nursing staff were educated about the importance of clarifying orders and ensuring that the TAR and care plan match. B. Will conduct monthly audits for 6 months to ensure accuracy of care plan interventions and 			tered nurse (RN)-A reported geable ulcers located on both of 's Resident Care Sheet, dated staff "float heels when in bed, on when at rest". R145's istration record (TAR) for April taff, "Heel protector boots to be ". The licensed nurse or trained on each shift would verify the care plan, last updated 2/2/15 bat heels when in bed along with on" An order from the nurse nd nurse, dated 2/4/15, directed ueel boots."	coordinator/regis R145 had unsta her heels. R145 4/1/15, directed heel protectors treatment admir 2015, directed s worn at all times medication aide treatment. The directed staff "fil heel protectors practitioner wou staff, "bilateral h	

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Manestoa Department of Health Marshall

	OF DEFICIENCIES F CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION		E SURVEY IPLETED
						/02/2015
	PROVIDER OR SUPPLIER		71	REET ADDRESS, CITY, STATE, ZIP C 8 MOUND AVENUE ANKATO, MN 56001	CODE	
(X4) ID PREFIX TAG	SUMMARY ST	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETION DATE
F 282	area of the unit. If protective boots of socks. At 7:36 a.m observed to remove pedals of the whether her feet on the floot back onto the foot provided R145 with offer to assist R14 protective boots of was taken to the of coordinator and re- until 9:00 a.m. Pr nor offered. At 9: aide (TMA)-A ass placed the protection On 4/2/15, at 10: nurse practitioner protective boots of times. RN-A verifi- protective boots of have been clarifier wound specialist was consistently During an observi- 10:50 a.m. black on the bilateral h	age 7 R145 was not wearing h her feet but only wearing a and 7:39 a.m. R145 was we her feet from the metal foot elchair and sweep and/or swing or before firmly placing them pedals. At 8:04 a.m. RN-D h her medications and did not 5 with putting her bilateral n her feet. At 8:04 a.m. R145 lining room by the education emained there from 8:05 a.m. otective boots were not applied 00 a.m. the trained medication isted R145 into her recliner and tive boots on both of her feet. 1 a.m. RN-A confirmed with the wound specialist that the or R145 were to be worn at all ed the directions regarding vere inconsistent and should ad with the nurse practitioner earlier to ensure the care plan followed for R145. ration with RN-D on 4/2/15, at circles of necrotic skin located eels of R145 were noted and with unstageable pressure		5. The correction will monitored by: A. Clinical Director o B. Audit findings will reported at the Quality meeting in October 20	r designee be Council	

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Minnestoa Department of Health Marehall

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	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION NG 01 - MAIN BUILDING		E SURVEY IPLETED
		245390	B. WING			31/2015
ME OF P	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COD 718 MOUND AVENUE	E	
ATHSTO	DNE LIVING			MANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRI (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	IOULD BE	(X5) COMPLETION DATE
K 000	INITIAL COMMEN	rs	K O	00		
	FIRE SAFETY			Dirch		
1	ALLEGATION OF O DEPARTMENT'S A SIGNATURE AT TH PAGE OF THE CM	OC WILL SERVE AS YOUR COMPLIANCE UPON THE CCEPTANCE. YOUR HE BOTTOM OF THE FIRST IS-2567 FORM WILL BE CATION OF COMPLIANCE.		PRA 78 5- 4-15	C	
5-12 75	ONSITE REVISIT CONDUCTED TO SUBSTANTIAL CO REGULATIONS H	OF AN ACCEPTABLE POC, AN OF YOUR FACILITY MAY BE VALIDATE THAT OMPLIANCE WITH THE AS BEEN ATTAINED IN ITH YOUR VERIFICATION.				
4-2-12 DC	Minnesota Departr Fire Marshal Divisi time of this survey. Living was found n compliance with th in Medicare/Medic 483.70(a), Life Saf edition of National	Survey was conducted by the nent of Public Safety, State on, on March 31, 2015. At the Building 01 of Pathstone ot to be in substantial e requirements for participation aid at 42 CFR, Subpart rety from Fire, and the 2000 Fire Protection Association afety Code (LSC), Chapter 19 re Occupancies.				
× Ú	PLEASE RETURN CORRECTION FO DEFICIENCIES (K	OR THE FIRE SAFETY		RECEIVED	1	
EK	Health Care Fire II State Fire Marshal 445 Minnesota Str St. Paul, MN 5510	Division eet, Suite 145		APR 2 7 2015 MN DEPT. OF PUBLIC SAFETY STATE FIRE MARSHAL DIVISION		
ORATOR	Y DIRECTOR'S OR PROM	DER/SUPPLIER REPRESENTATIVE'S SIG	ANATURE	TITLE		(X6) DATE
	tendent	DON		Executive stitution may be excused from correcting p	Ducta	4/23

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PRINTED: 04/13/2015 FORM APPROVED OMB NO. 0938-0391

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTER	S FOR MEDICARE	& MEDICAID SERVICES		CONSTRUCTION	(X3) DATE	E SURVEY PLETED
STATEMENT	OF DEFICIENCIES F CORRECTION		A, BUILDING 01	- MAIN BUILDING		
AND FLAN UP		045200	B. WING		10.5	31/2015
		245390	STR	REET ADDRESS, CITY, STATE, ZIP CODE		
	PROVIDER OR SUPPLIER			B MOUND AVENUE ANKATO, MN 56001		
PATHSTO	ONE LIVING		ID	DROVIDER'S PLAN OF CORREC	OTION	(X5) COMPLETION
(X4) ID PREFIX TAG	The second se	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)		DATE
	1		K 000			
K 000		age 1	10000			
	By email to: Marian.Whitney@ Angela.Kappenma	estate.mn.us and an@state.mn.us				
	THE PLAN OF CO DEFICIENCY MU FOLLOWING INF	ORRECTION FOR EACH JST INCLUDE ALL OF THE FORMATION:				
	1. A description of to correct the def	of what has been, or will be, done iciency.	•			
	2. The actual, or	proposed, completion date.				
	responsible for C	d/or title of the person correction and monitoring to urrence of the deficiency.				
	buildings. Paths constructed in 1	be surveyed as two separate stone Living was original 992, is one-story, with no ly fire sprinkler protected and wa e of Type II(111) construction.	s			
	smoke detection open to the corr automatic fire d Resident Room	a complete fire alarm system wit n in the corridors and spaces ridors, which is monitored for lepartment notification. Each n is also equipped with hard-wired moke detection. The facility has beds and had a census of 68 at rey.	d,			
1.1	NOT MET as e NFPA 101 LIFE	E SAFETY CODE STANDARD	is K 02	29		
SS	G=D One hour fire r	ated construction (with ¾ hour			If a starrate	n sheat Para
			VI/L 01	Facility ID: 00036	It continuation	n sheet Page

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility

6

DEPART	MENT OF HEALTH	AND HUMAN SERVICES		0		PPROVED 938-0391
STATEMENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION NG 01 - MAIN BUILDING	(X3) DATE	
		245390	B, WING		03/3	1/2015
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
	ONE LIVING			718 MOUND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TAG		TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION	D BE	(X5) COMPLETION DATE
К 029	fire-rated doors) or extinguishing syste and/or 19.3.5.4 pro- the approved autor option is used, the other spaces by sr doors. Doors are field-applied protect 48 inches from the permitted. 19.3. This STANDARD Based on observa- facility failed to ma partitions and door following requirem Section 19.3.2.1. affect 20 out of 68 Findings include: On facility tour be 03/31/2015, obser following was fou 1. There is an op around cabling, o 2. The door from room going into t the double doors These deficient p	an approved automatic fire em in accordance with 8.4.1 otects hazardous areas. When matic fire extinguishing system areas are separated from noke resisting partitions and self-closing and non-rated or ctive plates that do not exceed a bottom of the door are 2.1 is not met as evidenced by: ation and staff interview, the aintain smoke-resisting rs in accordance with the nents of 2000 NFPA 101, The deficient practice could B residents.	and the second	 Jim Gatchell, Environ Scruces Sue dor, au the following i Fire caulking was added around the cable on the side of the boiler room. The upper hinge on the do was replaced, the door w leveled, and a protective was added one of the do to decrease the gap to 1 or under. 	south oor vas e edge oors /8 inch	4/13/15 4/17/15

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 00036

If continuation sheet Page 3 of 6

PRINTED: 04/13/2015

DEPART	MENT OF HEALTH	AND HUMAN SERVICES		FORM OMB NC): 04/13/2015 MAPPROVED). 0938-0391
STATEMENT	OF DEFICIENCIES CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION (X3) DA CO - MAIN BUILDING	TE SURVEY MPLETED
		245390	B WING		3/31/2015
	ROVIDER OR SUPPLIER		718	EET ADDRESS, CITY, STATE, ZIP CODE MOUND AVENUE NKATO, MN 56001	
(X4) ID PREFIX TAG	IEACH DEFICIENC	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 069 K 069 SS=D	Cooking facilities a with 9.2.3. 19.3.	FETY CODE STANDARD	K 069 K 069		
	Based on visual of commercial kitche maintained in acco Section 9.2.3 and 9.1.2.3 This defi	bservation, the facility's n cooking equipment was not ordance with NFPA 101 (2000) NFPA 96 (1998) Section cient practice could adversely residents and staff.			
	03/31/2015, obse	tween 9:00 AM and 2:00 PM on rvation revealed that there was aration or an 8 inch baffle o fat fryer and the open flame		A 12 inch Stainless Steel baffle was added to the right side of the fryer next to the stove to create a splash barrier.	
K 076	Facility Maintenar discovery. 6 NFPA 101 LIFE S	ctice was confirmed by the nce Director (JG) at the time of AFETY CODE STANDARD	K 076		
55=1	/ Medical das stora	age and administration areas an rdance with NFPA 99, Standard facilities.	e s		
	(a) Oxygen stora 3,000 cu.ft. are e separation.	ge locations of greater than nclosed by a one-hour			
	(b) Locations for 3,000 cu.ft. are v 4.3.1.1.2, 19.3.2	supply systems of greater than ented to the outside. NFPA 99 4)		

FORM CMS-2567 (02-99) Previous Versions Obsolete

Facility ID: 00036

EPARTI	MENT OF HEALTH	AND HUMAN SERVICES		FORM AF OMB NO. 0	938-039
TEMENT (S FOR MEDICARE	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL	E CONSTRUCTION (X3) DATE S 01 - MAIN BUILDING (X3) DATE S	URVEY ETED
		245390	B. WING		/2015
	ROVIDER OR SUPPLIER		7	TREET ADDRESS, CITY, STATE, ZIP CODE 18 MOUND AVENUE MANKATO, MN 56001	
(X4) ID PREFIX TAG	IF A OLI DEELCIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	DEOVIDER'S RIAN OF COBBECTION	(X5) COMPLETIO DATE
K 076	Continued From p	age 4	K 076		
	Based on observation medical gas cylind conformance with Chapter 4, Section Section 8-3.1.1.	is not met as evidenced by: ation, the facility was storing ders in a manner not in NFPA 99 (1999 edition) n 4-3.1.1.1 and Chapter 8, This deficient practice could esidents, staff or visitors in the gen Storage Room.			
	03/31/2015, obse "E" cylinders were tanks from falling	JDE: tween 9:00 AM and 2:00 PM on rvation revealed six (6) oxygen e not secured properly to preven over in the Oxygen Storage 0 Nurses Station.	1	The Oxygen storage room has been added to my weekly tour, a sign has been placed on the wall reminding staff that all tanks must be in the protective racks, and all	4/20/
K 147 SS=0	Facility Maintena discovery. 7 NFPA 101 LIFE S	and equipment is in accordance	K 14	nursing staff will be reminded at the next nursing in-service about securing O2 tanks on 4115115.	
	with NFPA 70, N This STANDARI Based on obser maintain electric accordance with (2000) Chapter	D is not met as evidenced by: vation, the facility failed to al wiring and/or equipment in the requirement at NFPA 101 9, Section 9.1.2. This deficient dversely affect 20 out of 68			

FORM CMS-2567(02-99) Previous Versions Obsolete

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		AND HUMAN SERVICES		-	FORM	04/13/2015 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G 01 - MAIN BUILDING		SURVEY PLETED
		245390	B. WING		03/3	31/2015
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
PATHST	ONE LIVING			718 MOUND AVENUE MANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE
	03/31/2015, obsen Room, above the I the charting kiosk proper conduit. NOTE: All power s kiosks throughout for this deficiency. This deficient prac Facility Maintenand discovery.	DE: ween 9:00 AM and 2:00 PM on vation revealed in the Dining ay in ceiling, the power cord for was run in the wall without ources for all the charting the facility should be checked tice was confirmed by the ce Director (JG) at the time of	K 14	BLK Electric was contracted to per all kiosk wiring in protective con- fire caulk around outside of con- and put fire putty inside the con- both ends.	iduit, duit id <u>uit</u> on	
FORM CMS-2	567(02-99) Previous Version	s Obsolete Event ID: OXKL2	21	Facility ID: 00036 If contin	uation she	et Page 6 of 6

		AND HUMAN SERVICES & MEDICAID SERVICES		Ŧ	6390023	FOF	ED: 04/13/2015 RM APPROVED IO. 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,		E CONSTRUCTION 22 - 2008 ADDITION		OATE SURVEY
		245390	B. WING			- (03/31/2015
NAME OF F	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
PATHST	ONE LIVING				8 MOUND AVENUE ANKATO, MN 56001		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
K 000	INITIAL COMMEN	rs	к	000			Ξ)
	FIRE SAFETY						
	Minnesota Departm Fire Marshal Division time of this survey, Living was found to with the requirement Medicare/Medicaid 483.70(a), Life Safe edition of National (NFPA) 101 Life Safe New Health Care C This facility will be a buildings. Pathstom 2-story building with 2008 addition was II(111) construction protected. The facility has a c smoke detection in open to the corrido automatic fire depa has a capacity of 6 at time of the surve	surveyed as two separate le Living, 2008 addition is a h with a partial basement. The determined to be of Type and is fully fire sprinkler omplete fire alarm system with the corridors and spaces rs, which is monitored for artment notification. The facility 9 beds and had a census of 68			RECEIVE APR 2 7 2015 MM DEPT. OF PUBLIC SAFE STATE FIRE MARSHAL DIVIS		
		DER/SUPPLIER REPRESENTATIVE'S SIG			TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.