

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: PS9Z  
Facility ID: 00480

1. MEDICARE/MEDICAID PROVIDER NO. (L1) <b>245340</b>  2.STATE VENDOR OR MEDICAID NO. (L2) <b>650343800</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>GALTIER HEALTH CENTER</b>  (L4) <b>445 GALTIER AVENUE</b>  (L5) <b>SAINT PAUL, MN</b> (L6) <b>55103</b>			4. TYPE OF ACTION: <u>7</u> (L8)  1. Initial                      2. Recertification 3. Termination              4. CHOW 5. Validation                6. Complaint 7. On-Site Visit              9. Other  8. Full Survey After Complaint																						
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)		7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7)  01 Hospital      05 HHA      09 ESRD      13 PTIP      22 CLIA 02 SNF/NF/Dual    06 PRTF      10 NF      14 CORF 03 SNF/NF/Distinct 07 X-Ray      11 ICF/IID    15 ASC 04 SNF              08 OPT/SP    12 RHC      16 HOSPICE			FISCAL YEAR ENDING DATE: (L35)  <b>09/30</b>																						
6. DATE OF SURVEY <b>09/29/2015</b> (L34)  8. ACCREDITATION STATUS: <u>    </u> (L10) 0 Unaccredited      1 TJC 2 AOA                  3 Other		10.THE FACILITY IS CERTIFIED AS:  X A. In Compliance With <u>And/Or Approved Waivers Of The Following Requirements:</u> Program Requirements <u>    </u> 2. Technical Personnel <u>    </u> 6. Scope of Services Limit Compliance Based On: <u>    </u> 3. 24 Hour RN <u>    </u> 7. Medical Director <u>    </u> 1. Acceptable POC <u>    </u> 4. 7-Day RN (Rural SNF) <u>    </u> 8. Patient Room Size <u>    </u> 5. Life Safety Code <u>    </u> 9. Beds/Room  B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>A*</b> (L12)																									
11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :		12.Total Facility Beds <b>112</b> (L18)  13.Total Certified Beds <b>112</b> (L17)																									
14. LTC CERTIFIED BED BREAKDOWN  <table border="0"> <tr> <td>18 SNF</td> <td>18/19 SNF</td> <td>19 SNF</td> <td>ICF</td> <td>IID</td> <td colspan="2"></td> </tr> <tr> <td></td> <td>112</td> <td></td> <td></td> <td></td> <td colspan="2"></td> </tr> <tr> <td>(L37)</td> <td>(L38)</td> <td>(L39)</td> <td>(L42)</td> <td>(L43)</td> <td colspan="2"></td> </tr> </table>					18 SNF	18/19 SNF	19 SNF	ICF	IID				112						(L37)	(L38)	(L39)	(L42)	(L43)			15. FACILITY MEETS  1861 (e) (1) or 1861 (j) (1): (L15)	
18 SNF	18/19 SNF	19 SNF	ICF	IID																							
	112																										
(L37)	(L38)	(L39)	(L42)	(L43)																							

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE  <b>Momodou Fatty, HFE NE II</b>  Date : <b>09/29/2015</b> (L19)		18. STATE SURVEY AGENCY APPROVAL  <b>Kate JohnsTon, Program Specialist</b>  Date: <b>11/02/2015</b> (L20)	
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY  <input checked="" type="checkbox"/> 1. Facility is Eligible to Participate <input type="checkbox"/> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u>    </u>	
22. ORIGINAL DATE OF PARTICIPATION <b>09/01/1986</b> (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44)  B. Rescind Suspension Date: (L45)			
28. TERMINATION DATE:		29. INTERMEDIARY/CARRIER NO. <b>00450</b> (L28)		30. REMARKS  Posted 11/02/2015 Co.  DETERMINATION APPROVAL	
31. RO RECEIPT OF CMS-1539 <b>09/21/2015</b> (L32)		32. DETERMINATION OF APPROVAL DATE <b>09/21/2015</b> (L33)			



*Protecting, Maintaining and Improving the Health of Minnesotans*

CMS Certification Number (CCN): 245340

October 2, 2015

Mr. Thomas Thompson, Administrator  
Galtier Health Center  
445 Galtier Avenue  
Saint Paul, Minnesota 55103

Dear Mr. Thompson:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective August 31, 2015 the above facility is certified for or recommended for:

112 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 112 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Kate Johnston". The signature is fluid and cursive, with the first name "Kate" and last name "Johnston" clearly legible.

Kate Johnston, Program Specialist  
Licensing and Certification Program  
Health Regulation Division  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697  
Enclosure (s)  
cc: Licensing and Certification File



*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically delivered  
October 2, 2015

Mr. Thomas Thompson, Administrator  
Galtier Health Center  
445 Galtier Avenue  
Saint Paul, Minnesota 55103

RE: Project Number S5340024

Dear Mr. Thompson:

On August 11, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on July 30, 2015. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On September 29, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on September 18, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on July 30, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of effective August 31, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on July 30, 2015, effective August 31, 2015 and therefore remedies outlined in our letter to you dated August 11, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads "Kate Johnston". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Kate Johnston, Program Specialist  
Licensing and Certification Program  
Health Regulation Division  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697  
Enclosure (s)  
cc: Licensing and Certification File

**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245340	<b>(Y2) Multiple Construction</b> A. Building <b>01 - MAIN BUILDING</b> B. Wing	<b>(Y3) Date of Revisit</b> 9/18/2015
<b>Name of Facility</b> GALTIER HEALTH CENTER	<b>Street Address, City, State, Zip Code</b> 445 GALTIER AVENUE SAINT PAUL, MN 55103	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix _____ Reg. # <b>NFPA 101</b> LSC <b>K0029</b>	Correction Completed <b>08/31/2015</b>	ID Prefix _____ Reg. # <b>NFPA 101</b> LSC <b>K0033</b>	Correction Completed <b>08/31/2015</b>	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____ State Agency	Reviewed By _____	Date:	Signature of Surveyor:	Date:
Reviewed By _____ CMS RO	Reviewed By _____	Date:	Signature of Surveyor:	Date:

Followup to Survey Completed on: 7/28/2015	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <b>YES NO</b>
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**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245340	<b>(Y2) Multiple Construction</b> A. Building B. Wing	<b>(Y3) Date of Revisit</b> 9/29/2015
<b>Name of Facility</b> GALTIER HEALTH CENTER	<b>Street Address, City, State, Zip Code</b> 445 GALTIER AVENUE SAINT PAUL, MN 55103	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix <u>F0225</u> Reg. # <u>483.13(c)(1)(ii)-(iii), (c)(2) - (4)</u> LSC _____	Correction Completed <u>08/31/2015</u>	ID Prefix <u>F0226</u> Reg. # <u>483.13(c)</u> LSC _____	Correction Completed <u>08/31/2015</u>	ID Prefix <u>F0280</u> Reg. # <u>483.20(d)(3), 483.10(k)(2)</u> LSC _____	Correction Completed <u>08/31/2015</u>
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____	Reviewed By <u>BF/KJ</u>	Date: <u>10/02/2015</u>	Signature of Surveyor: <u>32984</u>	Date: <u>09/29/2015</u>
Reviewed By _____	Reviewed By _____	Date: _____	Signature of Surveyor: _____	Date: _____

Followup to Survey Completed on: <u>7/30/2015</u>	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="display: inline-table; vertical-align: middle;"> <tr> <td style="text-align: center;">YES</td> <td style="text-align: center;">NO</td> </tr> </table>	YES	NO
YES	NO		





*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically delivered  
August 11, 2015

Mr. Thomas Thompson, Administrator  
Galtier Health Center  
445 Galtier Avenue  
Saint Paul, Minnesota 55103

RE: Project Number S5340024

Dear Mr. Thompson:

On July 30, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;**

**Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;**

**Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;**

**Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and**

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

**DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Susanne Reuss, Unit Supervisor  
Minnesota Department of Health  
Licensing and Certification Program  
Health Regulation Division  
P.O. Box 64900  
85 East Seventh Place, Suite 220  
St. Paul, Minnesota 55164-0900  
Telephone: (651) 201-3793  
Fax: 651-215-9697**

**OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by September 8, 2015, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

**ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and



sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;

- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the

latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by October 30, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by January 30, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an

informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/lrc/lrc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/lrc/lrc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

**Mr. Patrick Sheehan, Supervisor**  
**Health Care Fire Inspections**  
**State Fire Marshal Division**  
**pat.sheehan@state.mn.us**  
**Telephone: (651) 201-7205**  
**Fax: (651) 215-0525**

Feel free to contact me if you have questions.

Sincerely,



Kate JohnsTon, Program Specialist  
Licensing and Certification Program  
Health Regulation Division  
kate.johnston@state.mn.us  
Telephone: (651) 201-3992 Fax: (651) 215-9697  
Enclosure (s)  
cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/14/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245340</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>07/30/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GALTIER HEALTH CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE SAINT PAUL, MN 55103</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 225 SS=D	483.13(c)(1)(ii)-(iii), (c)(2) - (4) INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS  The facility must not employ individuals who have been found guilty of abusing, neglecting, or mistreating residents by a court of law; or have had a finding entered into the State nurse aide registry concerning abuse, neglect, mistreatment of residents or misappropriation of their property; and report any knowledge it has of actions by a court of law against an employee, which would indicate unfitness for service as a nurse aide or other facility staff to the State nurse aide registry or licensing authorities.  The facility must ensure that all alleged violations involving mistreatment, neglect, or abuse, including injuries of unknown source and misappropriation of resident property are reported immediately to the administrator of the facility and to other officials in accordance with State law through established procedures (including to the State survey and certification agency).	F 225		8/31/15	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/14/2015

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/14/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245340</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>07/30/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GALTIER HEALTH CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE SAINT PAUL, MN 55103</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 225	<p>Continued From page 1</p> <p>The facility must have evidence that all alleged violations are thoroughly investigated, and must prevent further potential abuse while the investigation is in progress.</p> <p>The results of all investigations must be reported to the administrator or his designated representative and to other officials in accordance with State law (including to the State survey and certification agency) within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action must be taken.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to report an allegation of possible financial mistreatment to the administrator and to the state agency immediately for 1 of 3 residents (R16) reviewed for abuse and neglect prohibition. Findings include: On 7/27/15 at 5:04 p.m., R16 reported his billfold was missing a few months ago. R16 explained the cash, (\$23.00) and all his identification cards including social security card were gone. R16 indicated he informed the social worker. A review of the investigative report indicated the incident occurred on 2/13/15 and was reported to the state agency on 2/16/15. There was no indication the administrator was notified immediately of the incident, but was notified on 2/16/15. On 7/30/15 at 9:15 a.m. the administrator, the director of nursing and the director of social services were interviewed regarding the facility policy and the alleged theft of R16's missing</p>	F 225	<p>Resident #16 has had his allegations of his missing billfold with money in it reported and cleared through OHFC. He has not had any money or belongings go missing since this report. Administrator/designee as well as OHFC will be notified per policy and state regulations on any financial mistreatment. All staff will be educated on "immediate" reporting to the Administrator/Designee after discovery of the incident by 8/21/15. Administrator will complete an audit weekly x 4 weeks, then monthly. Audits will be reviewed at QAPI.</p>		

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F 225	Continued From page 2 wallet. The administrator reported he thought he was notified immediately and questioned if the dates were accurate, explaining that the staff notify him immediately of all occurrences. The director of social services stated there was no additional documentation to support that the administrator was notified earlier or that the event occurred on a different date. The Policy and Procedure for the Prevention and Reporting: Resident Mistreatment, Neglect, Abuse, including Injuries of Unknown Source, and Misappropriation of Resident Property, revised January 2007, 1.1.8 Section A #2 read as follows: "Report the incident immediately to the Administrator. #3. Report all alleged violations and all substantiated incidents to the state agency and to all other agencies as required, and take all necessary corrective actions depending on the results of the investigation." Under bullet 4 it identified the following: "Immediately" means as soon as possible, but out not to exceed 24 hours after discovery of incident, in the absence of a shorter state time frame requirement."	F 225			
F 226 SS=D	483.13(c) DEVELOP/IMPLEMENT ABUSE/NEGLECT, ETC POLICIES  The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property.  This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to develop policies and procedures that directed staff to immediately report, without	F 226	The facility policy has been reviewed and updated as indicated. All staff will be educated by 8/21/15.	8/31/15	

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F 226	Continued From page 3 delay, potential misappropriation of resident's property to the administrator and State agency (SA) for 1 of 3 (R16) residents and failed to incorporate resident to resident altercations into the policy. Findings include: The Prevention and Reporting: Resident Mistreatment, Neglect, Abuse, Including Injuries of Unknown source, and Misappropriation of Resident Property policy, dated July 2015, directed staff, "to report these alleged violations to the Executive Director and DON/designee immediately. 'Immediately' means as soon as possible, but not to exceed 24 hours after discovery of incident, in the absence of a shorter state time frame requirement." Under heading, Reporting, staff were directed to, "Report the incident immediately to the Executive Director and DON/designee, who will immediately report any allegations of mistreatment, neglect, abuse, including injuries of unknown source, and misappropriation of resident property to applicable state and other agencies. A. Immediately means as soon as possible, but not to exceed 24 hours after discovery of incident, in the absence of a shorter state time frame requirement." The policy lacked direction for staff to follow in the event of resident to resident altercations. On 7/27/15 at 5:04 p.m., R16 reported his billfold was missing several months ago. R16 explained the cash, (\$23.00) and all his identification cards, including social security card were gone. R16 indicated he informed the social worker. A review of the investigative report identified the incident occurred on 2/13/15 and was reported to the state agency on 2/16/15. There was no indication the administrator was notified immediately of the incident. The report identified	F 226	Administrator/designee will complete audits weekly x 4 weeks, then monthly. Audits will be reviewed at QAPI.		

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F 226	Continued From page 4 the administrator was notified 2/16/15. On 7/30/15 at 9:15 a.m., the administrator, the director of nursing and the director of social services were interviewed regarding the facility policy and the alleged theft of R16's missing wallet. The administrator reported staff notify him immediately and questioned if the dates were accurate. The director of social services reported there was no additional documentation that supported the administrator was notified earlier or that the event occurred on a different date. The director of social services verified the state agency was notified on 2/16/15.	F 226			
F 280 SS=D	483.20(d)(3), 483.10(k)(2) RIGHT TO PARTICIPATE PLANNING CARE-REVISE CP  The resident has the right, unless adjudged incompetent or otherwise found to be incapacitated under the laws of the State, to participate in planning care and treatment or changes in care and treatment.  A comprehensive care plan must be developed within 7 days after the completion of the comprehensive assessment; prepared by an interdisciplinary team, that includes the attending physician, a registered nurse with responsibility for the resident, and other appropriate staff in disciplines as determined by the resident's needs, and, to the extent practicable, the participation of the resident, the resident's family or the resident's legal representative; and periodically reviewed and revised by a team of qualified persons after each assessment.	F 280		8/31/15	



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F 280	<p>Continued From page 5</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to review and revise the plan of care to meet the needs for 1 of 1 resident (R64) reviewed for urinary incontinence.</p> <p>Findings include:</p> <p>R64 was admitted to the facility on 4/1/15, with current diagnoses of adult failure to thrive, Parkinsons, Bipolar disorder, Depression and diabetes II.</p> <p>R64's quarterly minimum data set dated 7/1/15, identified R64 as, "Frequently incontinent".</p> <p>The facility care tracker revealed that R64 had urinary incontinence episodes x 13 in the ARD (assessment reference date) 7/1/15. However, R64's care plan documentation lacked information specific to being frequently incontinent of urine, as coded in the MDS.</p> <p>Care plan dated 4/15, reads, "Alteration in urinary continence care plan Problem: Self control category: Occasionally incontinent. pt. (patient) has occasional episodes of incontinence Ax1 (assist times one) with toileting. Goal: will maintain current level of continence. Interventions: ..... provide/assist with pericare after each incontinent episode..."</p> <p>Individual resident care plan dated 4/1/15, stated, "Incontinent occ (occasional) dribbles. Assist 1, pt. (patient) require check q (every) 2 hour prn (as needed)".</p> <p>During an interview with registered nurse (RN)-A</p>	F 280	<p>Resident #64 care plan has been reviewed and updated on 7/29/15. All other bladder care plans are being reviewed and revised as indicated by 8/21/15. All nurse managers will be educated regarding care plan policy and procedures by 8/21/15. DON/designee will audit 5 care plans per week for updated revisions. Audits will be reviewed at QAPI.</p>		

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F 280	<p>Continued From page 6</p> <p>on 7/29/15 at 10:51 a.m., verified the care plan was not updated to include R64 had increased urinary incontinence and stated, "resident was having increased frequency of incontinence but I should have been more clear."</p> <p>During an interview with director of nursing on 7/30/15 at 8:49 a.m., when asked what her expectation was regarding care planning, explained the expectation was that the care plan be revised, reviewed and updated during the observation period of the MDS, such as quarterly, annually, sig-change and return from hospital and also ongoing as changes occur.</p> <p>Policy and procedure titled, Care Plans, dated July 2015, specified, ".....The care plan must be reviewed and revised according to the RAI process, and services provided or arranged must be consistent with each resident's written care plan..... Re-evaluates the resident's status at prescribed intervals, quarterly, annually, or if a significant change in status occurs, using the RAI process and then modifies the individualized care plan as appropriate and necessary". In addition, "2. i. Update needs/problems/strengths, goals and interventions at least quarterly or with significant change by: Yellowing out resolved issues. Yellowing out previous dates and adding new dates at quarterly care plans reviews, Adding new interventions by choosing or adding in writing new interventions with date..."</p>	F 280			

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K 000	<p><b>INITIAL COMMENTS</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p><b>FIRE SAFETY</b></p> <p>At the time of this survey, Galtier Health Center was found not to be in substantial compliance with the requirements for participation in Medicare/ Medicaid, 42 CFR, Subpart 483.70 (a), Life Safety from Fire, and National Fire Protection Association (NFPA) Standard 101-2000 edition.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K TAGS) TO:</p> <p>HEALTHCARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION 445 MINNESOTA STREET, SUITE 145 ST. PAUL, MN 55101-5145</p> <p>Or by email to: Marian.Whitney@state.mn.us and Angela.Kappenman@state.mn.us</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE <b>08/14/2015</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 000	Continued From page 1 THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A description of what has been, or will be, done to correct the deficiency.  2. The actual, or proposed, completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency  This 4-story building was determined to be of Type II(222) construction. It has a full basement and is fully fire sprinklered. The facility has a capacity of 112 beds. At the time of the survey the census was 100.  The requirement at 42 CFR Subpart 483.70(a) is NOT MET as evidenced by:	K 000		
K 029 SS=D	NFPA 101 LIFE SAFETY CODE STANDARD  One hour fire rated construction (with ¾ hour fire-rated doors) or an approved automatic fire extinguishing system in accordance with 8.4.1 and/or 19.3.5.4 protects hazardous areas. When the approved automatic fire extinguishing system option is used, the areas are separated from other spaces by smoke resisting partitions and doors. Doors are self-closing and non-rated or field-applied protective plates that do not exceed 48 inches from the bottom of the door are permitted. 19.3.2.1	K 029		8/31/15

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K 029	Continued From page 2 This STANDARD is not met as evidenced by: Based on observation and interview, the facility failed to provide protection of hazardous areas in accordance with the requirements of NFPA 101 -2000 edition, Section 19.3.2.1 and 8.4.1  Findings include: On facility tour between 09:00 AM and 01:00 PM on 07/28/2015, it was observed that penetrations in the corridor wall around wires where the fire stopping has been removed or fallen out in the lower level Boiler Room.  This deficiency was verified by the facility Maintenance Director (JJ) at the time of discovery.	K 029	All penetrations in the boiler room have been fire caulked and was completed on 7/30/15. Penetrations will be monitored monthly by the maintenance staff. Maintenance director will assure compliance.	
K 033 SS=D	NFPA 101 LIFE SAFETY CODE STANDARD  Exit components (such as stairways) are enclosed with construction having a fire resistance rating of at least one hour, are arranged to provide a continuous path of escape, and provide protection against fire or smoke from other parts of the building. 8.2.5.2, 19.3.1.1  This STANDARD is not met as evidenced by: Based on observation and interview, the facility failed to provide and maintain the vertical opening protection required by NFPA 101 - 2000 edition, Sections 19.3.1.1, 8.2.5. This deficient practice could affect all 76 residents.  Findings include: On facility tour between 09:00 AM and 01:00 PM	K 033	Lock on the 2nd floor east stairwell was replaced on 7/29/15. All exit doors will be checked daily for proper latching by the maintenance supervisor. Maintenance director will share compliance.	8/31/15

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K 033	Continued From page 3 on 07/28/2015, it was observed that the 2nd floor East stairwell door did not automatic latch into the frame when tested.  This deficiency was verified by the facility Maintenance Director (JJ) at the time of discovery.	K 033			