



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered

March 15, 2024

Administrator  
Valley Care And Rehab LLC  
600 Fifth Street Southeast, Box 129  
Barnesville, MN 56514

RE: CCN: 245281  
Cycle Start Date: February 9, 2024

Dear Administrator:

On February 21, 2024, we informed you that we may impose enforcement remedies.

On March 6, 2024, the Minnesota Department(s) of Health and Public Safety completed a survey and it has been determined that your facility is not in substantial compliance. The most serious deficiencies in your facility were found to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E), as evidenced by the electronically attached CMS-2567, whereby corrections are required.

## **REMEDIES**

As a result of the survey findings and in accordance with survey and certification memo 16-31-NH, this Department recommended the enforcement remedy(ies) listed below to the CMS location for imposition. The CMS location concurs and is imposing the following remedy and has authorized this Department to notify you of the imposition:

- Mandatory Denial of Payment for new Medicare and/or Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective May 9, 2024

The CMS location will notify your Medicare Administrative Contractor (MAC) that the denial of payment for new admissions is effective May 9, 2024. They will also notify the State Medicaid Agency that they must also deny payment for new Medicaid admissions effective May 9, 2024.

You should notify all Medicare/Medicaid residents admitted on, or after, this date of the restriction. The remedy must remain in effect until your facility has been determined to be in substantial compliance or your provider agreement is terminated. Please note that the denial of payment for new admissions includes Medicare/Medicaid beneficiaries enrolled in managed care plans. It is your obligation to inform managed care plans contracting with your facility of this denial of payment for new admissions.



The CMS location may determine to impose other remedies such as a Civil Money Penalty.

### **NURSE AIDE TRAINING PROHIBITION**

Please note that Federal law, as specified in the Act at §§ 1819(f)(2)(B) and 1919(f)(2)(B), prohibits approval of nurse aide training and competency evaluation programs and nurse aide competency evaluation programs offered by, or in, a facility which, within the previous two years, has operated under a § 1819(b)(4)(C)(ii)(II) or § 1919(b)(4)(C)(ii) waiver (i.e., waiver of full-time registered professional nurse); has been subject to an extended or partial extended survey as a result of a finding of substandard quality of care; has been assessed a total civil money penalty of not less than \$11,995, has been subject to a denial of payment, the appointment of a temporary manager or termination; or, in the case of an emergency, has been closed and/or had its residents transferred to other facilities.

If you have not achieved substantial compliance by May 9, 2024, the remedy of denial of payment for new admissions will go into effect and this provision will apply to your facility. Therefore, Valley Care And Rehab LLC will be prohibited from offering or conducting a Nurse Aide Training and/or Competency Evaluation Program (NATCEP) for two years from May 9, 2024. You will receive further information regarding this from the State agency. This prohibition is not subject to appeal. Further, this prohibition may be rescinded at a later date if your facility achieves substantial compliance prior to the effective date of denial of payment for new admissions. However, under Public Law 105-15, you may contact the State agency and request a waiver of this prohibition if certain criteria are met.

### **ELECTRONIC PLAN OF CORRECTION (ePOC)**

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved. The failure to submit an acceptable ePOC can lead to termination of your Medicare and Medicaid participation (42 CFR 488.456(b)).

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" and/or an "E"tag), i.e., the plan of correction should be directed to:

LeAnn Huseth, RN, Unit Supervisor  
Fergus Falls District Office  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
2312 College Way  
Fergus Falls, 56537  
Email: leann.huseth@state.mn.us  
Office: (218) 332-5140 Mobile: (218) 403-1100

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health - Health Regulation Division staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for their respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by August 9, 2024 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at § 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR § 488.412 and § 488.456.



Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

## APPEAL RIGHTS

If you disagree with this action imposed on your facility, you or your legal representative may request a hearing before an administrative law judge of the Department of Health and Human Services, Departmental Appeals Board (DAB). Procedures governing this process are set out in 42 C.F.R. 498.40, et seq. You must file your hearing request electronically by using the Departmental Appeals Board's Electronic Filing System (DAB E-File) at <https://dab.efile.hhs.gov> no later than sixty (60) days after receiving this letter. Specific instructions on how to file electronically are attached to this notice. A copy of the hearing request shall be submitted electronically to:

[Steven.Delich@cms.hhs.gov](mailto:Steven.Delich@cms.hhs.gov)

Requests for a hearing submitted by U.S. mail or commercial carrier are no longer accepted as of October 1, 2014, unless you do not have access to a computer or internet service. In those circumstances you may call the Civil Remedies Division to request a waiver from e-filing and provide an explanation as to why you cannot file electronically or you may mail a written request for a waiver along with your written request for a hearing. A written request for a hearing must be filed no later than sixty (60) days after receiving this letter, by mailing to the following address:

**Department of Health & Human Services  
Departmental Appeals Board, MS 6132  
Director, Civil Remedies Division  
330 Independence Avenue, S.W.  
Cohen Building – Room G-644  
Washington, D.C. 20201  
202-795-7490**

A request for a hearing should identify the specific issues, findings of fact and conclusions of law with which you disagree. It should also specify the basis for contending that the findings and conclusions are incorrect. At an appeal hearing, you may be represented by counsel at your own expense. If you have any questions regarding this matter, please contact Steven Delich, Program Representative at (312) 886-5216. Information may also be emailed to [Steven.Delich@cms.hhs.gov](mailto:Steven.Delich@cms.hhs.gov).

## INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:



Valley Care And Rehab LLC

March 15, 2024

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Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

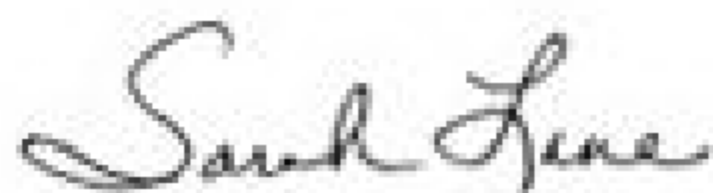
Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag) i.e., the plan of correction, request for waivers, should be directed to:

**Travis Z. Ahrens**  
**State Fire Safety Supervisor**  
**Health Care & Correctional Facilities**  
**MN Department of Public Safety-Fire Marshal Division**  
**445 Minnesota St., Suite 145**  
**St. Paul, MN 55101**  
**Email: [travis.ahrens@state.mn.us](mailto:travis.ahrens@state.mn.us)**  
**Web: [www.sfm.dps.mn.gov](http://www.sfm.dps.mn.gov)**  
**Cell: 1-507-308-4189**

Feel free to contact me if you have questions.

Sincerely,



Sarah Lane, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, MN 55164-0900  
Telephone: 651-201-4308 Fax: 651-215-9697  
Email: [sarah.lane@state.mn.us](mailto:sarah.lane@state.mn.us)





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March 15, 2024

Administrator  
Valley Care And Rehab LLC  
600 Fifth Street Southeast, Box 129  
Barnesville, MN 56514

Re: State Nursing Home Licensing Orders  
Event ID: R6NT11

Dear Administrator:

The above facility was surveyed on March 4, 2024 through March 6, 2024 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.



Valley Care And Rehab LLC

March 15, 2024

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PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

LeAnn Huseth, RN, Unit Supervisor  
Fergus Falls District Office  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
2312 College Way  
Fergus Falls, 56537  
Email: leann.huseth@state.mn.us  
Office: (218) 332-5140 Mobile: (218) 403-1100

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.

Sincerely,



Sarah Lane, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, MN 55164-0900  
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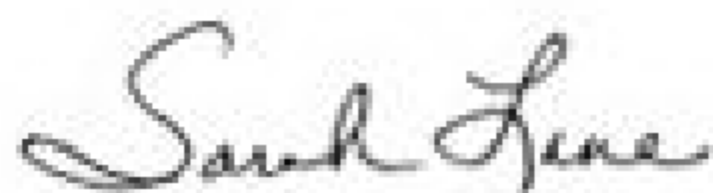
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**Health Care & Correctional Facilities**  
**MN Department of Public Safety-Fire Marshal Division**  
**445 Minnesota St., Suite 145**  
**St. Paul, MN 55101**  
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Administrator  
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Re: State Nursing Home Licensing Orders  
Event ID: R6NT11

Dear Administrator:

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THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

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You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.

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Sarah Lane, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
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DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/25/2024  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245281</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/06/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>VALLEY CARE AND REHAB LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 FIFTH STREET SOUTHEAST, BOX 129 BARNESVILLE, MN 56514</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments  On 3/4/24 to 3/6/24, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance.  The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	E 000			
F 000	INITIAL COMMENTS  On 3/4/24 to 3/6/24, a standard recertification survey was completed at your facility by the Minnesota Department of Health to determine if your facility was in compliance with requirements of 42 CFR Part 483, Subpart B, Requirements for Long Term Care Facilities. Your facility was NOT in compliance.  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate substantial compliance with the regulations has been attained.	F 000			
F 804 SS=E	Nutritive Value/Appear, Palatable/Prefer Temp CFR(s): 483.60(d)(1)(2)  §483.60(d) Food and drink	F 804		3/22/24	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/22/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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F 804	<p>Continued From page 1</p> <p>Each resident receives and the facility provides-</p> <p>§483.60(d)(1) Food prepared by methods that conserve nutritive value, flavor, and appearance;</p> <p>§483.60(d)(2) Food and drink that is palatable, attractive, and at a safe and appetizing temperature.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and document review, the facility failed to ensure food was served at a palatable and appetizing temperature for 8 of 8 residents (R2, R3, R5, R6, R8, R13, R24, R28) reviewed for dining services.</p> <p>Findings include:</p> <p>R2's quarterly Minimum Data Set (MDS) dated 12/11/23, indicated R2 was cognitively intact and was independent with eating.</p> <p>R3's quarterly Minimum Data Set (MDS) dated 12/10/23, indicated R3 was cognitively intact and was independent with eating.</p> <p>R5's admission Minimum Data Set (MDS) dated 2/1/24, indicated R5 was cognitively intact and was independent with eating.</p> <p>R6's significant change Minimum Data Set (MDS) dated 2/13/24, indicated R6 was cognitively intact and was independent with eating.</p> <p>R8's quarterly Minimum Data Set (MDS) dated 12/25/23, indicated R8 was cognitively intact and required supervision with eating.</p> <p>R13's annual Minimum Data Set (MDS) dated</p>	F 804	<p>F804 – Nutritive Value/Appear, Palatable/Preferred Temp</p> <p>R7 – facility failed to ensure food was served at a palatable and appetizing temperature.</p> <ul style="list-style-type: none"> <li>Plan for correcting the specific deficiency – addressing the process that led to the deficiency</li> </ul> <p>R2,R3,R5,R6, R8, R13, R24, and R28 care plan, dietary card, and point of care charting have been reviewed and updated as needed.</p> <p>Policy and procedures for Nutritive Value/Appear, Palatable/Preferred Temp reviewed and updated.</p> <p>In service held with all dietary staff to include education on appropriate cooked temperatures, hot and cold holding temperatures, re-heating and cooling processes, the delivery process of room trays to ensure appropriate temperature of foods, and return demonstration of proper probing of food items.</p>	



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F 804	<p>Continued From page 2</p> <p>1/23/24, indicated R13 was cognitively intact and was independent with eating.</p> <p>R24's quarterly Minimum Data Set (MDS) dated 12/28/23, indicated 24 was cognitively intact and was independent with eating.</p> <p>R28's significant change Minimum Data Set (MDS) dated 2/20/24, indicated R28 was cognitively intact and was independent with eating.</p> <p>During an observation on 3/4/24 at 12:00 p.m., dietary manager (DM) was observed pushing the food cart from the kitchen down the hall, unzipped clear cover on cart, delivered food tray to R6, sanitized hands, returned to food cart, delivered tray to R5 and exited room. DM sanitized hands, delivered tray to R24. DM, pushed cart down hall, delivered tray to R28 and returned cart to the kitchen.</p> <p>During an observation on 3/4/24 at 12:06 p.m., DM was observed placing food from steam table onto individual uncovered food trays and placed onto food cart that was covered with a clear plastic cover in the kitchen. DM pushed food cart down hall to deliver tray to R4. At 12:13 p.m., DM was asked to temp the food before delivering to R4.</p> <p>Temperatures were noted to be as follows: fish 100 degrees Fahrenheit (F) rice 122 (F) vegetables 99.2 (F) DM took tray to kitchen and threw food away. DM confirmed she was unable to retain heat to food during transport without individual tray covers or plate warmers that were not available at the facility.</p>	F 804	<p>Annual training assigned to all dietary staff through Healthcare Academy's Safe Food Handling module.</p> <ul style="list-style-type: none"> <li>• Procedure for implementing the plan</li> </ul> <p>All residents receiving a room tray have the potential to be affected. Care plans, dietary serving cards, and dietary preferences have been audited and updated as needed.</p> <p>Visual aids in the food prep area as a reference of appropriate cooked and holding temperatures.</p> <p>Monitoring of cooked and holding temperatures established. Tracking of cooked and holding temperatures to be completed daily by the cook, and any variation from regulatory standards to be promptly reported to Dietary Manager.</p> <p>The facility established acceptable timeframes from plating to the delivery of prepared foods to ensure safe and palatable temperatures are maintained. Facility protocols established for foods appropriate for reheating and the processes to determine and complete reheating. Plate warmer has been ordered as an additional intervention to maintain safe temperatures.</p> <p>Changes made to the food delivery system of room trays to ensure safe and palatable food is provided to the residents. Changes to food delivery system and staff</p>	



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F 804	<p>Continued From page 3</p> <p>During an observation on 3/4/24 at 12:18 p.m., DM placed three food trays onto food cart, and at 12:24 p.m., placed another food tray onto the food cart. DM pushed food cart down hallway and knocked on R8's door. DM was asked to temp food prior to delivering to R8. Temperatures were noted to be as follows: fish 60 degrees (F) DM left pudding with R8 stating, "fish was cold and would bring back fresh fish". DM delivered food tray to room 4 with alternative food choice of chicken nuggets. At 12:27 p.m., DM was asked to temp food tray to be delivered to R2. Temperatures were noted to be as follows: chicken 100 degrees (F) rice 110 (F) vegetables 101 (F) R2 asked why she wasn't getting her food, DM stated, "it was cold and was going to get her fresh warm food". R2 replied, "my food is always cold."</p> <p>During an interview on 3/4/24 at 2:05 p.m., R6 stated the food was not very good and lunch was warm but not hot.</p> <p>During an interview on 3/4/24 at 2:12 p.m., R5 reported the food was normally cold when served in the room.</p> <p>During an interview on 3/4/24 at 2:20 p.m., R24 stated he had informed staff numerous times about the poor food quality and hot foods not being hot when delivered to his room and R24 indicated nothing had changed. R24 stated lunch today was barely warm enough to eat.</p> <p>During an interview on 3/5/24 at 2:22 p.m., DM stated the expectation of staff were to know their</p>	F 804	<p>training to be explained to Resident Council in March 2024.</p> <ul style="list-style-type: none"> <li>Monitoring procedure to ensure plan is effective &amp; that the deficiency remains corrected &amp; compliant. Title of the person responsible for implementing the plan of correction</li> </ul> <p>The dietary manager will select all room trays or a maximum of 4 trays per hallway at each meal x1 week, then one room tray daily x3 weeks, and then a random room tray weekly x8 weeks to observe palatability, temperature, flavor, and appearance. In-service training records, temperature logs, and test tray observation results to be reported to QAPI committee to review and ensure effectiveness and sustained compliance.</p> <ul style="list-style-type: none"> <li>Date the facility will be in complete compliance</li> </ul> <p>Corrective actions completed by March 22, 2024.</p>	



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F 804	<p>Continued From page 4</p> <p>job procedures, policies and health codes of the kitchen. Staff were provided specific education on food temps and cooks had serve safe certification for proper food temp storage and preventing cross contamination. DM verified food temps needed to be at safe parameters to prevent food borne illnesses and infections.</p> <p>During a interview on 3/6/24 at 2:32 p.m., director of nursing (DON) verified the food cart should have been covered with no interruptions in delivery to maintain proper temps. DON stated she did not know how to keep food delivery trays to rooms warm without hot plates or covers. DON confirmed food temps should remain at the recommended levels according to food service guidelines and if hot food was cold and not at appropriate temperatures residents could develop gastrointestinal illness.</p> <p>Review of the facility policy titled Food Procurement, Store/Prepare/Serve- Sanitary policy revised 3/5/24, indicated all hot food items must be cooked to appropriate internal temperatures, held and served at a temperature of at least 135 degrees Fahrenheit.</p> <p>\</p> <p>A copy of the policy prior to date of 3/5/24, was requested however had not been received.</p>	F 804		
F 880 SS=E	<p>Infection Prevention &amp; Control</p> <p>CFR(s): 483.80(a)(1)(2)(4)(e)(f)</p> <p>§483.80 Infection Control</p> <p>The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable</p>	F 880		3/22/24



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F 880	<p>Continued From page 5 diseases and infections.</p> <p>§483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:</p> <p>§483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.70(e) and following accepted national standards;</p> <p>§483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:</p> <p>(i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility;</p> <p>(ii) When and to whom possible incidents of communicable disease or infections should be reported;</p> <p>(iii) Standard and transmission-based precautions to be followed to prevent spread of infections;</p> <p>(iv) When and how isolation should be used for a resident; including but not limited to:</p> <p>(A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and</p> <p>(B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.</p> <p>(v) The circumstances under which the facility</p>	F 880		



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F 880	<p>Continued From page 6</p> <p>must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi)The hand hygiene procedures to be followed by staff involved in direct resident contact.</p> <p>§483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and document review, the facility failed to ensure personal laundry was transported in a manner that prevented risk of contamination for 2 of 2 hallways observed for linen transportation.</p> <p>Findings include:</p> <p>Review of Centers for Disease Control (CDC ) guidance, Appendix D - Linen and Laundry Management updated 5/4/23, identified linens must be sorted, packaged, transported, and stored in a manner that prevented risk of contamination by dust, debris, soiled linens or soiled items.</p> <p>During an observation on 3/4/24 at 3:56 p.m., housekeeping aid (HA)-A exited R16's room with</p>	F 880	<p>F880 – Infection Prevention &amp; Control</p> <p>R7 – facility failed to ensure personal laundry was transported in a manner that prevent risk for contamination.</p> <ul style="list-style-type: none"> <li>Plan for correcting the specific deficiency – addressing the process that led to the deficiency</li> </ul> <p>All residents had the potential to be affected. Care plans and laundry preferences have been audited and updated as needed.</p> <p>Policy and procedures for Laundry Services and Clean Linen reviewed and updated.</p>	



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F 880	Continued From page 7 laundry, lifted linen bin cover off of dirty linen bin in hallway next to transmission based precaution room and placed laundry in dirty linen bin. HA-A removed laundry from uncovered cart, delivered laundry to R26's room and exited room. HA-A entered R20's room and was observed to take a blanket off of R20's bed and placed blanket on R20 who was laying in the recliner. HA-A removed laundry from uncovered cart, placed laundry in R20's room, took empty hangers out of R20's room and hung on cart. HA-A removed laundry from cart, knocked on R18's door, opened closet door, hung laundry in closet, opened drawer, placed laundry in drawer, exited R18's room with empty hangers and hung hangers on cart. HA-A removed laundry from uncovered cart, knocked on R9's door, entered R9's room, opened drawer, placed laundry in drawer, opened closet, hung laundry in closet and exited R9's room. HA-A removed laundry from cart, placed laundry on R21's bed, opened closet, hung laundry in closet, opened drawer, placed laundry in drawer, exited R21's room with empty hanger and hung on cart. HA-A removed laundry from cart, entered R7's room, opened drawer, placed laundry in drawer, opened closet, placed laundry in closet, left R7's room with empty hangers and hung on cart. HA-A covered empty laundry cart and returned it to the laundry room. HA-A removed another laundry cart from the laundry room and pushed the covered cart down the north hall. HA-A uncovered the cart, removed laundry from cart, entered R35's room, opened closet door, hung laundry in closet, opened drawer, placed laundry in drawer and exited R35's room. HA-A removed laundry from the uncovered cart, entered R19's room, opened closet door, hung laundry in closet, opened drawer, placed laundry in drawer and exited	F 880	In service held with all housekeeping staff to include education on the handling, storage, processing, and transport of clean laundry along with hand hygiene and other interventions to prevent the spread of infection.  Annual training assigned to all housekeeping staff through Healthcare Academy's Housekeeping Basics, Infection Control, and Laundry Measures to Control the Spread of Infection modules.  • Procedure for implementing the plan  Linen and laundry transport carts are now supplied with hand sanitizer. Visual aids have been added to linen and laundry transport carts. Changes made to laundry delivery system to minimize cross contamination or spread of infection.  MDH Hand Hygiene auditing tool was utilized in the development of facility audit tool.  • Monitoring procedure to ensure plan is effective & that the deficiency remains corrected & compliant. Title of the person responsible for implementing the plan of correction  The environmental services manager or designee will audit daily x1 week, then 2x a week for 30 days or until 100% compliance is achieved. All audit outcomes will be presented to QAPI	



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F 880	<p>Continued From page 8</p> <p>R19's room. HA-A removed laundry from cart, placed in R17's closet, exited R17's room with empty hanger and hung hanger in cart. HA-A removed laundry from cart, entered R28's room, opened closet door, hung laundry in closet, exited R28's room with empty hanger and hung hanger on uncovered cart. HA-A removed laundry from cart, placed laundry in R81's closet, emptied R81's room with empty hangers and hung on cart. HA-A removed laundry from cart, knocked on R22's door, placed laundry in R22's closet and exited R22's room. Three visitors were observed to walk past the uncovered cart. In addition, R22 and two visitors walked past uncovered cart. HA-A removed laundry from cart, entered R23's room, opened closet door, hung laundry, opened drawer, placed laundry in drawer, exited R23's room with empty hangers and hung hangers on cart. HA-A removed laundry from cart, entered R27's room, opened closet door and hung laundry, opened drawer, placed laundry in drawer, exited R27's room with empty hangers and hung on cart. HA-A removed laundry from cart, knocked on R13's door, opened door, opened closet and hung laundry, opened drawer and placed laundry in drawer. HA-A exited R13's room with empty hangers and hung hangers on cart. HA-A removed laundry (blankets/quilts) from cart and placed laundry in R13's closet. HA-A closed door to R13's room, covered cart and pulled the cart down hall. HA-A returned the cart to the laundry room, opened door and pushed cart into clean area of laundry room.</p> <p>HA-A did not sanitize her hands during the entire observation. The laundry carts remained uncovered during the entire observation while in the resident hallways.</p>	F 880	<p>committee to review and ensure effectiveness and sustained compliance.</p> <ul style="list-style-type: none"> <li>Date the facility will be in complete compliance</li> </ul> <p>Corrective actions completed by March 22, 2024.</p>	



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F 880	<p>Continued From page 9</p> <p>During an interview on 3/4/24 at 4:25 p.m., HA-A stated the facility policy for laundry was to keep the cart covered when transporting down hallways. HA-A confirmed she did not cover the linen cart while in the hallway distributing laundry. HA-A stated she sanitized her hands before she started distributing laundry and when she was completely done distributing laundry. HA-A verified she knocked on resident doors, touched closet handles, drawer handles, assisted with resident cares, removed hangers from resident rooms and put into laundry cart. HA-A confirmed that resident and family members walked past the uncovered cart and could potentially contaminate the laundry when the cart was left uncovered. Environmental service director (EVS) walked down hallway and joined the conversation. EVS confirmed the facility could improve on their process for preventing cross contamination and that hand hygiene should have been completed in between resident rooms.</p> <p>During an interview on 3/5/24 at 2:13 p.m., the director of nursing/infection preventionist (DON) stated the expectation was staff would complete hand hygiene in between resident rooms and the cart would be covered during laundry/ linen delivery to prevent the spread of infections.</p> <p>Review of a facility policy titled Handling Clean Linen Policy dated 5/24/22, indicated laundry should be packaged, transported and stored in a manner that ensured cleanliness and protected the laundry from dust and soil. Clothing would be taken out of cart and covered again while unattended in the hallways.</p>	F 880		



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245281</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/05/2024</b>
NAME OF PROVIDER OR SUPPLIER  <b>VALLEY CARE AND REHAB LLC</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>600 FIFTH STREET SOUTHEAST, BOX 129 BARNESVILLE, MN 56514</b>	
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K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>An annual Life Safety Code Survey was conducted on 03/05/2024, by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Valley Care &amp; Rehab was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, The Health Care Facilities Code.</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>IF OPTING TO USE AN EPOC, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p>	K 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245281</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/05/2024</b>
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K 000	<p>Continued From page 1</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K TAGS) TO:</p> <p>HEALTH CARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION 445 MINNESOTA STREET, SUITE 145 ST. PAUL, MN 55101-5145, or</p> <p>By e-mail to: FM.HC.Inspections@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> <li>1. A detailed description of the corrective action taken or planned to correct the deficiency.</li> <li>2. Address the measures that will be put in place to ensure the deficiency does not reoccur.</li> <li>3. Indicate how the facility plans to monitor future performance to ensure solutions are sustained.</li> <li>4. Identify who is responsible for the corrective actions and monitoring of compliance.</li> <li>5. The actual or proposed date for completion of the remedy.</li> </ol> <p>Valley Care &amp; Rehab is a 1-story building with no basement. The building was constructed at three different times. The original building was constructed in 1963 and was determined to be of</p>	K 000		



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K 000	<p>Continued From page 2</p> <p>Type II(000) construction. In 1980, a Sun Room addition was added to the south of the Dining Room/Day Room that was determined to be of Type V(000) construction. In 1994 an addition to the main entrance to the west was constructed and was determined to be of Type II(111) construction.</p> <p>The building is completely protected by an automatic fire sprinkler system installed and also has a fire alarm system with smoke detection in the corridors and areas open to the corridors that is monitored for automatic fire department notification.</p> <p>The facility has a capacity of 35 beds and a census of 31 at the time of the survey.</p> <p>The requirements at 42 CFR, Subpart 483.70(a), are NOT MET.</p>	K 000		