DEPARTMENT OF HEALT	H AND HUMA	N SERVICES			CENTERS FOR MEI	DICARE & MEDICAID SERVICES		
					AND TRANSMITTAL	ID: TLTU		
1. MEDICARE/MEDICAID PROVIDI (L1) 245595 2.STATE VENDOR OR MEDICAID N (L2) 017840300	ER NO.	3. NAME AND AE (L3) GOOD SAM (L4) 149 FIRST S (L5) WESTBROO	DDRESS OF FAC IARITAN SOC STREET, BOX	CILITY C IETY - W	TE SURVEY AGENCY VESTBROOK (L6) 56183	Facility ID: 00082 4. TYPE OF ACTION: <u>7</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint		
 5. EFFECTIVE DATE CHANGE OF (L9) 6. DATE OF SURVEY 02/2 	OWNERSHIP 24/2015 (L34)	7. PROVIDER/SU 01 Hospital 02 SNF/NF/Dual	,	ORY 09 ESRD 10 NF	<u>02</u> (L7) 13 PTIP 22 CLIA 14 CORF	7. On-Site Visit 9. Other 8. Full Survey After Complaint		
8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	(L10)	03 SNF/NF/Distinct 04 SNF	07 X-Ray 08 OPT/SP	11 ICF/III 12 RHC	D 15 ASC 16 HOSPICE	FISCAL YEAR ENDING DATE: (L35) 12/31		
 11LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds 	N 40 (L18) 40 (L17)	Complianc 1. A B. Not in Com		ram	2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SN 5. Life Safety Code	7. Medical Director		
14. LTC CERTIFIED BED BREAKDC	WN				15. FACILITY MEETS			
18 SNF 18/19 SNF 40	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)		
(L37) (L38)	(L39)	(L42)	(L43)					
16. STATE SURVEY AGENCY REM	ARKS (IF APPLICA	BLE SHOW LTC CA	NCELLATION I	DATE):				
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVEY AGENCY	APPROVAL Date:		
Kathryn Serie. Unit Su	pervisor	02/06/2015 (L19)			Kamala Fiske-Downing, Enforcement Specialist 03/16/2015			
PA	RT II - TO BE	COMPLETED I	BY HCFA RE	GIONA	L OFFICE OR SINGLE S	TATE AGENCY		
 DETERMINATION OF ELIGIBII 1. Facility is Eligible to F 2. Facility is not Eligible 	Participate		IPLIANCE WITH ITS ACT:	I CIVIL		ncial Solvency (HCFA-2572) ol Interest Disclosure Stmt (HCFA-1513) e :		
22. ORIGINAL DATE	23. LTC AGREE	MENT 24	4. LTC AGREEN	IENT	26. TERMINATION ACTION	: (L30)		
OF PARTICIPATION 01/01/1992	BEGINNINC	6 DATE	ENDING DAT	ГЕ	VOLUNTARY 00 01-Merger, Closure	INVOLUNTARY 05-Fail to Meet Health/Safety		
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburs	·····		
25. LTC EXTENSION DATE:	27. ALTERNATI				03-Risk of Involuntary Terminatio 04-Other Reason for Withdrawal	on <u>OTHER</u> 07-Provider Status Change		
(L27)		n of Admissions: Ispension Date:	(L44)			00-Active		
			(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS			
		00140						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL	DATE				
	(L32)	02/26/2015		(L33)	DETERMINATION APP	ROVAL		



Protecting, Maintaining and Improving the Health of Minnesotans CMS Certification Number (CCN): 245595

March 16, 2015

Ms. Nancy Wepplo, Administrator Good Samaritan Society - Westbrook 149 First Street, Box 218 Westbrook, Minnesota 56183

Dear Ms. Wepplo:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective February 7, 2015 the above facility is certified for:

40 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 40 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Division of Compliance Monitoring Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered February 25, 2015

Ms. Nancy Wepplo, Administrator Good Samaritan Society - Westbrook 149 First Street, Box 218 Westbrook, Minnesota 56183

RE: Project Number S5595025

Dear Ms. Wepplo:

On January 28, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on January 15, 2015. This survey found the most serious deficiencies to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E) whereby corrections were required.

On February 24, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on February 11, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on January 15, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of February 7, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on January 15, 2015, effective February 7, 2015 and therefore remedies outlined in our letter to you dated January 28, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Kumalu Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112 Fax: (651) 215-9697

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA Identification Number 245595	/ (Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 2/24/2015
Name of Facility		Street Address, City, State, Zip Code	
GOOD SAMARITAN SOC	ETY - WESTBROOK	149 FIRST STREET, BOX 218 WESTBROOK, MN 56183	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y5)	Date	(Y4) Item	ſ	Y 5)	Date
ID Prefix	F0274	Correction Completed 02/07/2015	ID Prefix	F0279	Correction Completed 02/07/2015	ID Prefix	F0282		Correction Completed 02/07/2015
	483.20(b)(2)(ii)		Reg. # LSC	483.20(d), 483.20(k)(1)	-		483.20(k)(3)(ii)		
ID Prefix Reg. # LSC	483.25	Correction Completed 02/07/2015	Reg. #		Correction Completed				Correction Completed
ID Prefix Reg. # LSC					Correction Completed	Reg. #			Correction Completed
Reg. #			Reg. #		Correction Completed				
Reg. #			Reg. #			Devi			
Reviewed I	By Revi	ewed By	Date:	Signature of Su	rveyor:			Date:	
State Agen	cy KS	5/kfd	02/25/20	15	0.	3048			02/24/2015
Reviewed E CMS RO	By Revi	ewed By	Date:	Signature of Sur	rveyor:			Date:	
Followup t	o Survey Complet 1/15/201			Check for any Unco Uncorrected Defic				YES	NO

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245595	(Y2) Multiple Cons A. Building B. Wing	° 01 - MAIN BUILDING 01		(Y3) Date of Revisit 2/11/2015
Name of Facility			Street Address, City, State, Zip Code	
GOOD SAMARITAN SOCIETY - WE	STBROOK	149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5)) Date	(Y4) Item	(Y5)	Date	(Y4) Item	(Y5)	Date
ID Prefix		Correction Completed 01/15/2015	ID Prefix		Correction Completed	ID Prefix		Correction Completed
	NFPA 101 K0025					Reg. # LSC		
Reg. #		Correction Completed	ID Prefix Reg. # LSC		Correction Completed	Rea. #		Correction Completed
ID Prefix Reg. # LSC		Correction Completed	Reg. #		Correction Completed	Reg. #		Correction Completed
Reg. #					Correction Completed			
Reg. #			Reg. #			_ <i>"</i>		
Reviewed E	3y Reviewed	I By	Date:	Signature of Sur	veyor:		Date:	
State Agen			02/25/2015	5	-	9251	02/	11/2015
-	By Reviewed	ІВу	Date:	Signature of Sur		., , , , , , , , , , , , , , , , , , ,	Date:	
Followup t	o Survey Completed or 1/15/2015	1:	C	Check for any Uncor Uncorrected Defic	rected Defic iencies (CM	ciencies. Was a S S-2567) Sent to th	ummary of ne Facility? YES	NO

DEPARTMENT OF HEALTH	AND HUMA	N SERVICES			CENTERS FOR MEI	DICARE & MEDICAID SERVICES
					AND TRANSMITTAL	ID: TLTU
	PART I -	TO BE COMPI	LETED BY T	THE STA	TE SURVEY AGENCY	Facility ID: 00082
1. MEDICARE/MEDICAID PROVIDER (L1) 245595	NO.	3. NAME AND AE (L3) GOOD SAM			/ESTBROOK	 TYPE OF ACTION: <u>2</u> (L8) Initial 2. Recertification
2.STATE VENDOR OR MEDICAID NO (L2) 017840300	-	(L4) 149 FIRST S (L5) WESTBROO	, i i i i i i i i i i i i i i i i i i i	X 218	(L6) 56183	3. Termination4. CHOW5. Validation6. Complaint
 EFFECTIVE DATE CHANGE OF OW (L9) 	VNERSHIP	7. PROVIDER/SU 01 Hospital	IPPLIER CATEG 05 HHA	ORY 09 ESRD	<u>02</u> (L7) 13 PTIP 22 CLIA	7. On-Site Visit 9. Other 8. Full Survey After Complaint
 6. DATE OF SURVEY 01/15/2 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 	015 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/III 12 RHC	14 CORF D 15 ASC 16 HOSPICE	FISCAL YEAR ENDING DATE: (L35) 12/31
2 AOA 3 Other						
11LTC PERIOD OF CERTIFICATION		10.THE FACILITY	IS CERTIFIED	AS:		
From (a):		A. In Complian				The Following Requirements:
To (b) :			equirements e Based On:		2. Technical Personnel 3. 24 Hour RN	6. Scope of Services Limit 7. Medical Director
12. Total Facility Beds	40 (L18)	1. A	cceptable POC		4. 7-Day RN (Rural SN 5. Life Safety Code	
13. Total Certified Beds	40 (L17)	X B. Not in Com Requirement	ppliance with Progents and/or Appli		* Code: B *	(L12)
14. LTC CERTIFIED BED BREAKDOW	N				15. FACILITY MEETS	
18 SNF 18/19 SNF 40	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)
(L37) (L38)	(L39)	(L42)	(L43)			
16. STATE SURVEY AGENCY REMAN	RKS (IF APPLICA	ABLE SHOW LTC CA	NCELLATION I	DATE):		
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVEY AGENCY	APPROVAL Date:
Wendy Buckholz, HFE NE	II	0	2/06/2015	(L19)	Kamala Fiske-Downing,	Enforcement Specialist 02/23/2015 (L20)
PAR	TII - TO BE	COMPLETED H	BY HCFA RE	GIONA	L OFFICE OR SINGLE S	TATE AGENCY
19. DETERMINATION OF ELIGIBILIT 1. Facility is Eligible to Par			IPLIANCE WITH HTS ACT:	H CIVIL		ncial Solvency (HCFA-2572) ol Interest Disclosure Stmt (HCFA-1513) : :
2. Facility is not Eligible	(L21)					
22. ORIGINAL DATE	23. LTC AGREE	MENT 24	4. LTC AGREEM	1ENT	26. TERMINATION ACTION:	(L30)
OF PARTICIPATION	BEGINNING	J DATE	ENDING DAT	ГЕ	VOLUNTARY 00	INVOLUNTARY
01/01/1992					01-Merger, Closure	05-Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburs	
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Terminatio 04-Other Reason for Withdrawal	OTHER
	A. Suspension	n of Admissions:	(7.44)		04-Other Reason for withdrawai	07-Provider Status Change 00-Active
(L27)	B. Rescind St	uspension Date:	(L44)			00-Active
			(L45)			
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS	
		00140				
	(L28)			(L31)		
31. RO RECEIPT OF CMS-1539	32	2. DETERMINATION	OF APPROVAL	DATE		
	(L32)			(L33)	DETERMINATION APPI	ROVAL



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered January 28, 2015

Ms. Nancy Wepplo, Administrator Good Samaritan Society - Westbrook 149 First Street, Box 218 Westbrook, Minnesota 56183

RE: Project Number S5595025

Dear Ms. Wepplo:

On January 15, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level E), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor Minnesota Department of Health 1400 E. Lyon Street Marshall, Minnesota 56258 <u>Kathryn.serie@state.mn.us</u> Office: (507) 476-4233 Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by February 24, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A

Good Samaritan Society - Westbrook January 28, 2015 Page 4

Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by April 15, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human

Good Samaritan Society - Westbrook January 28, 2015 Page 5

Services that your provider agreement be terminated by July 15, 2015 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division pat.sheehan@state.mn.us Telephone: (651) 201-7205 Fax: (651) 215-0525 Good Samaritan Society - Westbrook January 28, 2015 Page 6

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske Downing

Kamala Fiske-Downing, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health <u>Kamala.Fiske-Downing@state.mn.us</u> Telephone: (651) 201-4112

Enclosure

cc: Licensing and Certification File

DEPART	MENT OF HEALTH	AND HUMAN SERVICES		·		APPROVED
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES		0	MB NO.	. 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				E SURVEY IPLETED
		245595	B. WING		01/	15/2015
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	ſS	F 000			
	as your allegation of Department's accept enrolled in ePOC, y at the bottom of the form. Your electror be used as verificat Upon receipt of an on-site revisit of you	acceptable electronic POC, an ur facility may be conducted to				
F 274 SS=D	regulations has bee your verification.	Intial compliance with the en attained in accordance with MPREHENSIVE ASSESS NT CHANGE	F 274			2/7/15
	assessment of a re facility determines, that there has been resident's physical purpose of this sec means a major dec resident's status that itself without furthen implementing stance interventions, that h one area of the resi	uct a comprehensive sident within 14 days after the or should have determined, a significant change in the or mental condition. (For tion, a significant change line or improvement in the at will not normally resolve r intervention by staff or by dard disease-related clinical has an impact on more than ident's health status, and linary review or revision of the				
	by: Based on interview facility failed to con-	NT is not met as evidenced and document review the duct a comprehensive significant change for 1 of 1		F-274 Corrected Date: Feb. 7, 2015		
		DER/SUPPLIER REPRESENTATIVE'S SIGN	NATURE	TITLE		(X6) DATE
Electron	ically Signed					02/06/2015

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 02/10/2015

	-	AND HUMAN SERVICES				APPROVE 0938-039
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION		E SURVEY PLETED
		245595	B. WING _		01/	15/2015
NAME OF I	PROVIDER OR SUPPLIER	•		STREET ADDRESS, CITY, STATE, ZIP CODE	-	
GOOD S	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	ILD BE	(X5) COMPLETIO DATE
F 274	significant decline in and toileting abilitie Findings include: During review of R2 set (MDS) assessmented R25 had a de (ADL) abilities in the mobility, transferrin locomotion off unit, of incontinence. On the previous quidated 10/2/14, R25 supervision of one a dressing, toileting a identified to require walking in corridor a Further, the MDS ic incontinence. The most recent qui dentified R25 requi staff with bed mobil locomotion off unit, was also identified bladder. R25 had e abilities in all of the	ewed who experienced a n activities of daily living (ADL) s. 25's quarterly minimum data nent, dated 12/18/14, it was ecline in activity of daily living e following areas: bed g, walking in corridor, dressing, toileting, and level arterly MDS assessment, was identified as requiring staff with bed mobility, and transferring and was limited assistance with and locomotion off unit. dentified R25 had occasional warterly MDS, dated 12/18/14, ired extensive assistance of lity, walking in corridor, dressing, and toileting. R25 to be frequently incontinent of experienced a decline in identified areas.	F 27	 It is the current policy and proceed GSS-Westbrook to conduct comprehensive assessments, in significant changes, as identified every resident. The significant change assessmer process started on Jan 22, 2015 to accurately assess and reflect current needs, as well as approprinterventions. All residents are at risk and will h MDS s audited for significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chassure the plan of care and CAA written to reflect any significant chasses and reflect consultant, regarding significant including how to identify and writt when there are changes in condition of will be conducted 1x per week x or until all residents have been th one care planning cycle by the Q Coordinator or designee. Audit of significant care and care planning cycle by the Q Coordinator or designee. 	cluding , for ent for R25, R25 s riate ave their langes to s are hanges ated on Lutheran Nursing changes, e a CAA tion, as changes B months rough API eports will	
	registered nurse (R requesting addition the night shift and v per R25's choice. F had not declined bu assistance with car	101/14/2015, at 9:15 a.m. RN)-A stated R25 had been al assistance with toileting on was more dependent on staff RN-A stated R25's condition ut R25 had requested more es. RN-A stated she did not porary condition change but a		be reviewed by the QAPI commination appropriate follow-up initiated.	liee with	

Facility ID: 00082

If continuation sheet Page 2 of 11

ATEMENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MUL	TIPLE CONSTRUCTION	(X3) DA) <u>. 0938-039</u> TE SURVEY
D PLAN O	FCORRECTION	IDENTIFICATION NUMBER:	A. BUILDI	NG	CO	MPLETED
		245595	B. WING		01	/15/2015
IAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CO	DE	
GOOD SA	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETIO DATE
F 274	Continued From pa	ge 2	F 2	74		
	more permanent ch	hange. RN-A stated there had				
		change in R25's health status additional staff assistance.				
		th certified nursing assistant				
		015, at 7:51 a.m. NA-A stated assistance for the past couple				
month up at r	months. NA-A state	d R25 was assisted to wash				
		ontinence and needed staff sing and toileting in the				
	morning.					
	During interview wit	th R25 on 01/15/2015, at				
		ted she needed staff to r with dressing especially				
	putting her stocking	s on. R25 stated staff				
		ansfers when they were in the				
		she had difficulty with I the night and required staff				
	assistance to help I					
	The facility failed to	conduct a significant change				
		orresponding Care Area				
		nificant change (decline) in				
F 070		y living and toileting needs.	F 0	70		0/7/4 5
F 279 SS=D	483.20(d), 483.20(k COMPREHENSIVE		F 2	79		2/7/15
	A facility must use t	he results of the assessment				
		and revise the resident's				
		evelop a comprehensive care				
		ent that includes measurable tables to meet a resident's				
		nd mental and psychosocial				

Facility ID: 00082

If continuation sheet Page 3 of 11

		AND HUMAN SERVICES & MEDICAID SERVICES	1		FC	ORM A	02/10/2015 APPROVED 0938-0391	
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION (X3)	(X3) DATE SURVEY COMPLETED		
		245595	B. WING			01/1	5/2015	
NAME OF F	PROVIDER OR SUPPLIER		•	S	TREET ADDRESS, CITY, STATE, ZIP CODE			
GOOD S	AMARITAN SOCIETY	- WESTBROOK			49 FIRST STREET, BOX 218 /ESTBROOK, MN 56183			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATI DEFICIENCY)	E	(X5) COMPLETION DATE	
F 279	Continued From pa assessment.	ge 3	F 2	279				
	to be furnished to a highest practicable psychosocial well-b §483.25; and any s be required under § due to the resident	describe the services that are ttain or maintain the resident's physical, mental, and eing as required under ervices that would otherwise 483.25 but are not provided s exercise of rights under the right to refuse treatment).						
	by: Based on interview facility failed to dever resident (R20) who falls and had sustai Findings include: R20 was admitted of that included: irritab pelvic and thigh pai right hip pathologica medications which in medication) 0.25 m Lexapro (anti-depre- micrograms (mcg)/I twice daily and hydr daily. During interview wit 01/12/15, at 4:50 p. experienced a fall in struck her head. RN	NT is not met as evidenced and document review the elop a care plan for 1 of 1 had been assessed at risk for ned a fall and struck her head. on 3/16/10 and had diagnoses ble bowel syndrome, anxiety, n, arthropathy and history of a al fracture. R20 was receiving included: Ativan (anti-anxiety illigrams (mg) every day (qd); essant) 20 mg qd; Fentanyl 12 hr patch; Neurontin 300 mg rocodone 5-325 mg twice h registered nurse (RN)-A on m. RN-A stated R20 had n her room on 1/1/15 and N-A stated staff conducted s and monitored R20 after the			 F-279 Corrected Date: Feb. 7, 2015 It is the current policy and procedure of GSS-Westbrook to assess and develo appropriate care plans, regarding falls, every resident. The care plan for R20 was updated on Jan. 15, 2015 to reflect fall potential ar appropriate interventions. An audit will occur of all residents Fall Risk UDA s to determine potential fall risk and will have their care plans reviewed and updated as necessary by Feb. 7, 2015. The case manager was re-educated of Feb. 5, 2015, by the Evangelical Luthe Good Samaritan Society Skilled Nursir Consultant, regarding fall assessments corresponding care planning, and 	pp , for n nd l y eran ng		

Facility ID: 00082

If continuation sheet Page 4 of 11

	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G		E SURVEY PLETED
		245595			01/	15/2015
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	01/	15/2015
	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETIC DATE
F 279	Continued From pa	ge 4	F 27	9		
	1/1/15 a note at 1:5 called to R20's room not identified in note floor lying on her rig and dresser. R20 to forehead during the was walking over to note identified that conducted to evalue neurological checks was subsequently a mechanical lift to re During review of R2 R20 was identified related to generaliz and arthritis. R20 w ability to ambulate of care plan identified with wheelchair mo	20's progress notes, dated 0 p.m. indicated the RN was n by a nursing assistant (NA), e, and R20 was found on the ght side by the television tray old the RN she had struck her e fall and informed staff she o close the door and fell. This an assessment was ate for injuries and s were initiated post fall. R20 assisted with the use of a trurn to the chair in her room. 20's care plan, dated 11/19/14, with limited physical mobility ed weakness, osteoporosis ras also identified with the only very short distances. The R20 as being independent bility but the care plan lacked s and/or interventions related		An audit of fall UDA s for all respective conducted 1x per week x3 m the QAPI Coordinator or design reports will be reviewed by the C committee with appropriate follor initiated.	onths by ee. Audit QAPI	
	which identified tha falls and only ambur room. The evaluation as the primary mode further identified that psychoactive medic and Lexapro (anti- included on the evan cardiovascular cont use of analgesics, to medications and gan planned intervention	cations Ativan (anti-anxiety) lepressant) daily. Risk factors				

Facility ID: 00082

If continuation sheet Page 5 of 11

		AND HUMAN SERVICES			F	ORM	02/10/2015 APPROVED 0938-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION (X:		E SURVEY PLETED
		245595	B. WING			01/ [.]	15/2015
	ROVIDER OR SUPPLIER	- WESTBROOK		14	REET ADDRESS, CITY, STATE, ZIP CODE 9 FIRST STREET, BOX 218 ESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 279 F 282 SS=D	door. The facility conduct dated 5/19/14, prior identified R20 at hig age, health condition and mobility. During interview with p.m. R20 stated shows was standing from kick her room door balance and went s R20 stated she was help, which she will has had a patholog and does not want During interview with a.m. it was verified lacked any identific planned interventio 483.20(k)(3)(ii) SEF PERSONS/PER C/ The services provided b accordance with eac care. This REQUIREMENT	th R20 on 1/14/15, at 12:50 e fell on 1/1/15 because she her wheelchair and trying to shut. R20 stated she lost her straight down onto the floor. s instructed by staff to ask for in the future, because she ical fracture in her right hip to fracture it again. th RN-A on 1/15/14, at 9:30 the current/active care plan ation of fall risks, goals and/or ns. RVICES BY QUALIFIED	F 2 F 2		F-282 Corrected Date: Feb. 7, 2015		2/7/15
	related to the identi	fication and protection of skin of 4 residents (R18) reviewed			It is the current policy and procedure	of	

Facility ID: 00082

If continuation sheet Page 6 of 11

		AND HUMAN SERVICES & MEDICAID SERVICES					APPROVEI 0938-039
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			DNSTRUCTION		E SURVEY PLETED
		245595	B. WING _			01/	15/2015
NAME OF	PROVIDER OR SUPPLIER				ET ADDRESS, CITY, STATE, ZIP CODE	-	
GOOD S	AMARITAN SOCIETY	- WESTBROOK			IRST STREET, BOX 218 TBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 282	for non-pressure re Findings include: During review of R1 R18 was identified of cares. The care pla 1 to 2 staff assist w (ADL) due to aggre Interventions includ wear left and right a tears and history of facility policy titled F 10/2013 identified th were services that w for all residents and or specifically docum The routine daily gut the following: Cheo the licensed nurse. During observation 2:00 p.m. R18 was wheelchair in her ro on the right forearm asked if anyone had to state how the bru protectors were evid On 1/14/15, at 8:30 located in her room breakfast meal. It w not wearing protect care plan. On 1/14/2015, at 8: with LPN-A she stat bruising on R18's ri assistants were inst	ated skin conditions. 8's care plan, dated 12/24/14, with a self care deficit with all an identified that R18 required ith activities of daily living ssive behavior and dementia. ed on R18's care plan were: irm protectors due to skin hitting out during cares. The Routine Daily Practice, revised nat Routine daily practices were expected to be provided not captured on the care plan mented in the medical record. idelines for nursing included k skin weekly and report to and interview on 1/13/15, at observed seated in her om with a large bruise located . R18 stated, "No" when d harmed her, but was unable ise had occurred. No arm	F 28	Gev D R to sl or fo Al pr Al re da re th Li or ap Sł Al C w	SS-Westbrook to follow the cavery resident and to follow the aily Practice Policy. 18 s care plan was reviewed be appropriate in regard to we eeves. A skin assessment wan Jan. 14, 2015, for R18 with a llow up conducted and docum Il residents are at risk for this of ractice. Il nursing staff will be re-educate garding following care plans and their prese processes by Feb. 7, 2019 censed nurses will also be re-ensed to an also propriate follow up and monitor in expression ducted 3x s per week x1 m of per week x2 months, by the O oordinator or designee. Audit ill be reviewed by the QAPI consite appropriate follow-up initiated to a performance of the propriate follow-up initiated to a performance of the propriate follow-up in the pe	Routine and found earing arm s initiated ppropriate ented. deficient ted nd the osition in 5. educated tion and oring of routines, , will be onth, then QAPI reports mmittee	

If continuation sheet Page 7 of 11

STATEMENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIF	PLE CONSTRUCTION	<u>OMB NO</u> (X3) DAT	E SURVEY
	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING			IPLETED
		245595	B. WING		01/	15/2015
NAME OF F	PROVIDER OR SUPPLIER	-		STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETIO DATE
F 282	nursing services (D was verified the bru was not observed u The DNS further sta should have been of R18's weekly bath verified staff had no should have at the The DNS verified sta related to weekly sk and/or injury during weekly skin assess	with the interim director of NS) on 1/14/15, at 1:10 p.m. it ising on R18's right forearm intil the morning of 1/14/15. ated a skin assessment completed on 1/13/14 during (prior day). The DNS also ot identified the bruising but time of the skin assessment. taff had not followed the policy kin monitoring for bruising bathing for R18 and that ments were expected as part of Practice Policy which was	F 282	2		
F 309 SS=D	identified R18 was protectors on when injury. 483.25 PROVIDE C HIGHEST WELL B Each resident must provide the necess or maintain the high mental, and psycho	follow R18's care plan that to have left and right arm up to reduce the risk of skin CARE/SERVICES FOR EING areceive and the facility must ary care and services to attain nest practicable physical, psocial well-being, in e comprehensive assessment	F 309			2/7/15
	by: Based on observat review the facility fa	NT is not met as evidenced tion, interview and document ailed to identify and monitor esidents (R18) reviewed for ed skin issues.		F-309 Corrected Date: Feb. 7, 2015 It is the current policy and proced	ure of	

Facility ID: 00082

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DEPARTMENT OF HEALTH CENTERS FOR MEDICARE STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	E & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245595		S S		FORM MB NO. (X3) DATE COM	02/10/2015 APPROVED 0938-0391 E SURVEY PLETED 15/2015
PREFIX (EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL _SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE
 had an area of pur which measured a (cm) x 7 cm, locate did not offer a resp knew the reason for observation and in p.m. R18 was obse in her room with a right forearm. R18 anyone had harme how the bruise had When R18's electr was reviewed, doc related to the note of the nursing prog 13:54 identified R1 intact. The note fun free of redness and review of R18's tre December 2014 to there were no skin to bruising. R18's care plan da potential for alterat skin. Interventions integrity were to us bed mobility to pre hands against any care plan identified related to a diagno hitting and kicking cares. 	n 1/12/14, at 7:31 p.m. that R18 ple discoloration (bruising), pproximately 9 centimeters ed on her right forearm. R18 ponse when asked whether she por the bruising. During terview on 1/13/15, at 2:00 erved seated in her wheelchair large bruise located on the 8 stated, "No" when asked if ed her, but was unable to state	F3	309	 GSS-Westbrook to follow the care every resident and to follow the Ro Daily Practice Policy. R18 s care plan was reviewed and to be appropriate in regard to weat sleeves. A skin assessment was if on Jan. 14, 2015, for R18 with app follow up conducted and documer All residents are at risk for this def practice. All nursing staff will be re-educated regarding following care plans and daily practice routines and their responsibilities based on their post these processes by Feb. 7, 2015. Licensed nurses will also be re-ed on skin assessment documentation appropriate follow up and monitoriskin conditions. An audit for following care plan interventions and daily practice routines shifts, we conducted 3x s per week x1 mont 1x per week x2 months, by the QAPI commit with appropriate follow-up initiated 	d found ring arm initiated propriate ited. icicient d the ition in ucated in and ng of utines, vill be th, then API ports mittee	

Facility ID: 00082

If continuation sheet Page 9 of 11

ND PLAN OF CORRECTION	DENTIFICATION NUMBER:		TIPLE CONSTRUCTION		MPLETED
	245595		ING		
245595		B. WING		01	/15/2015
NAME OF PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD SAMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
PREFIX (EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	PROVIDER'S PLAN OF CORREC X (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPP DEFICIENCY)	JLD BE	(X5) COMPLETIC DATE
Brief Interview for M 13 which indicated in The quarterly MDS depression. R18 was to require extensive dressing, and perso identified to be total transfers, locomotio On 01/14/2015, at with LPN-A she stat bruising on R18's ria assistants would re- observed during car During an interview nursing services (D was verified the bru- was not observed un The DNS further stat should have been of R18's weekly bath (stated staff had not should have at the to The DNS verified the specific policy related assessments but the the Routine Daily Pl The facility policy tit Issued September 2 identified Routine do that were expected and not captured or documented in the for nursing included report to the license	 ¹¹/6/14, identified R18 with a Mental Status (BIMS) score of mild cognition impairment. further indicated R18 had mild as also identified on the MDS e assistance with bed mobility, onal hygiene. R18 was lly dependent on staff for on and toileting. 8:35 a.m. during an interview ted she was not aware of any ght forearm and that nursing port bruising or injury if it was res. with the interim director of NS) on 1/14/15, at 1:10 p.m. it tising on R18's right forearm and that sees. with the interim director of NS) on 1/14/15, at 1:10 p.m. it tising on R18's right forearm and that sees. with the interim director of not possible on 1/13/14 during (prior day). The DNS also identified the bruising but time of the skin assessment. The facility did not have a ed to weekly skin they were included as part of ractice Policy. Ided Routine Daily Practice, 2012 and Revised 10/2013 aily practices were services to be provided to all residents in the care plan or specifically medical record. Guidelines at: Check skin weekly and 				

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		AND HUMAN SERVICES			FOR	D: 02/10/2015 M APPROVED O. 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION	(X3) D	ATE SURVEY OMPLETED
		245595	B. WING		0	1/15/2015
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COD		
GOOD S	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		OULD BE	(X5) COMPLETION DATE
F 309	Continued From pa p.m. she verified st related to weekly sk and/or injury during	aff had not followed the policy kin monitoring for bruising	F 3			

Facility ID: 00082

ND PLAN C	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 . /		CONSTRUCTION 1 - MAIN BUILDING 01		TE SURVEY MPLETED
		245595	B. WING			01	/15/2015
NAME OF F	PROVIDER OR SUPPLIER				REET ADDRESS, CITY, STATE, ZIP CODE		
GOOD SA	AMARITAN SOCIETY	- WESTBROOK			9 FIRST STREET, BOX 218 ESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROIN DEFICIENCY)	D BE	(X5) COMPLETIO DATE
K 000	INITIAL COMMENT	ſS	ĸ	000			
	FIRE SAFETY						
	ALLEGATION OF C DEPARTMENT'S A SIGNATURE AT TH PAGE OF THE CM	OC WILL SERVE AS YOUR COMPLIANCE UPON THE CCEPTANCE. YOUR IE BOTTOM OF THE FIRST S-2567 FORM WILL BE ATION OF COMPLIANCE.			54 11		
	ONSITE REVISIT O CONDUCTED TO SUBSTANTIAL CO REGULATIONS HA	F AN ACCEPTABLE POC, AN DF YOUR FACILITY MAY BE VALIDATE THAT MPLIANCE WITH THE AS BEEN ATTAINED IN ITH YOUR VERIFICATION.					
	Minnesota Departm Fire Marshal Division the time of this survey Samaritan Society be in substantial correquirements for par Medicare/Medicaid 483.70(a), Life Safe edition of National F (NFPA) Standard 10						
	PLEASE RETURN CORRECTION FO DEFICIENCIES (K- Health Care Fire In State Fire Marshal 445 Minnesota Stre	R THE FIRE SAFETY TAGS) TO: spections Division			EPOC		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

		AND HUMAN SERVICES			0		APPROVED 0938-0391
STATEMENT	RS FOR MEDICARE OF DEFICIENCIES F CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION 01 - MAIN BUILDING 01	(X3) DATE	SURVEY PLETED
		245595	B. WING			01/*	15/2015
	PROVIDER OR SUPPLIER	- WESTBROOK		1	TREET ADDRESS, CITY, STATE, ZIP CODE 49 FIRST STREET, BOX 218 VESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI) TAG	x	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
K 000	Continued From par By eMail to: Marian.Whitney@s Angela.Kappenmar THE PLAN OF COI DEFICIENCY MUS FOLLOWING INFO 1. A description of v to correct the defici 2. The actual, or pro 3. The name and/or responsible for corr prevent a reoccurre Building 01 of Good Westbrook was corr The original building one-story, has no b protected and was II(222) construction The first addition w has no basement, i and was determine construction; The second additio one-story, has no b	ge 1 tate.mn.us and, i@state.mn.us RRECTION FOR EACH T INCLUDE ALL OF THE DRMATION: what has been, or will be, done ency. oposed, completion date. r title of the person rection and monitoring to ence of the deficiency. d Samaritan Society nstructed as follows: g was built in 1961, is asement, is fully fire sprinkler determined to be of Type i; as built in 1969, is one-story, s fully fire sprinkler protected d to be of Type II(222) n was built in 2001, is asement, is fully fire sprinkler determined to be of Type	κo	100			
	system, with smoke in spaces open to t monitored for autor notification. The fac	omplete automatic fire alarm e detection in the corridors and he corridors, which is matic fire department cility has a capacity of 40 beds of 29 at time of the survey.					

Facility ID: 00082

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PRINTED: 02/09/2015

ATCHENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIP	LE CONSTRUCTION	(X3) DATE	SURVEY
	OF DEFICIENCIES OF CORRECTION	IDENTIFICATION NUMBER:		01 - MAIN BUILDING 01	— 01/15	
		245595	B. WING			
AME OF F	PROVIDER OR SUPPLIER		5	STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- WESTBROOK		I49 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETIO DATE
K 000	Continued From pa	ge 2	K 000	P)		
	The requirement at	42 CFR, Subpart 483.70(a) is				
K 025 SS=E	NOT MET as evide NFPA 101 LIFE SA	nced by: FETY CODE STANDARD	K 025			1/15/15
	least a one half hou accordance with 8.3 terminate at an atrin protected by fire-rat panels and steel fra separate compartm floor. Dampers are penetrations of smo	constructed to provide at ar fire resistance rating in 3. Smoke barriers may um wall. Windows are ted glazing or by wired glass ames. A minimum of two nents are provided on each not required in duct oke barriers in fully ducted and air conditioning systems. 19.1.6.3, 19.1.6.4				
	Based on observat failed to provide sm that meets the requ edition, Sections 19	s not met as evidenced by: tion and interview, the facility noke barrier walls construction irements of NFPA 101 - 2000 0.3.7.3 and 8.3. This deficient of 15 residents including, staff		Preparation and execution of this response and plan of correction d constitute an admission or agreen the provider of the truth of the fact alleged or conclusions set forth in statement of deficiencies. The plan correction is prepared and/or execu- solely because it is required by the	oes not nent by ts the n of cuted	
	on 1/15/2015, it wa smoke barrier wall wires that were not	veen 8:30 AM and 11:30 AM s observed that the south had penentrations around properly sealed with fire rated ordance with 19.3.7.3.		provisions of Federal and State la the purposes of any allegation tha facility is not in substantial compli- with Federal requirements of parti- this response and plan of correcti- constitutes the facility's allegation compliance in accordance with se 7305 of the State Operations Mar	w. For at the ance cipation, on of ection	

Facility ID: 00082

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CENTER	RS FOR MEDICARE	AND HUMAN SERVICES	(Y2) MU	TIDI		FORM	02/09/2015 APPROVED 0938-0391 SURVEY
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			01 - MAIN BUILDING 01	COMPLETE	
		245595	B, WING			01/1	5/2015
	PROVIDER OR SUPPLIER	- WESTBROOK		14	TREET ADDRESS, CITY, STATE, ZIP CODE 49 FIRST STREET, BOX 218 /ESTBROOK, MN 56183		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPN DEFICIENCY)	BE	(X5) COMPLETION DATE
K 025	Continued From pa Maintenance Supe		K	025	K-25 Corrected Date: Jan. 15, 2015 The compromised smoke barrier ir question was filled on Jan. 15, 201 other smoke compartments were of on Jan. 15, 2015 and found to be in compliance, by the maintenance di The Safety Coordinator and Mainten Director will monitor the facility for issues through the Safety Meeting and the QAPI committee, particula outside contractor has been in the	5. All hecked rector. enance future audits rly if an	

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U PLAN C		IDENTIFICATION NUMBER:				TE SURVEY
	FCORRECTION	IDENTIFICATION NUMBER.	A BUILDING	G 03 - 2007 ADDITION		
		245595	B. WING			/15/2015
IAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD SA	AMARITAN SOCIETY	- WESTBROOK		149 FIRST STREET, BOX 218 WESTBROOK, MN 56183		
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORREC	CTION	(X5)
PREFIX TAG	(EACH DEFICIENCY REGULATORY OR L	YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE ROPRIATE	COMPLETIO DATE
K 000	INITIAL COMMENT	ſS	K 000	D		
	FIRE SAFETY					
	Minnesota Departm Fire Marshal Divisio the time of this surv Samaritan Society V compliance with the in Medicare/Medica 483.70(a), Life Safe edition of National F (NFPA) Standard 10 Chapter 18 New He Building 03 of Good	Survey was conducted by the bent of Public Safety, State on, on January 15, 2015. At yey, Building 03 of Good Westbrook was found in e requirements for participation hid at 42 CFR, Subpart ety from Fire, and the 2000 Fire Protection Association 01, Life Safety Code (LSC), ealth Care Occupancies.				
	consisting of a new offices. In 2011, the remodeled. These no basement, are fu determined to be of The facility has a co system, with smoke	a 2007 building addition, main entrance, lobby and e dietary department was fully additions are one-story, have ully sprinklered and were Type V(111) construction. omplete automatic fire alarm e detection in the corridors and ne corridors, which is				
	monitored for auton notification. The fac	natic fire department illity has a capacity of 40 beds of 29 at time of the survey.		EPOC		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.