





*Protecting, Maintaining and Improving the Health of Minnesotans*

CMS Certification Number (CCN): 24-5279

Electronically Delivered: March 20, 2015

Ms. Nicole Mattson, Administrator  
Good Samaritan Society - Specialty Care Community  
3815 West Broadway  
Robbinsdale, Minnesota 55422

Dear Ms. Mattson:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective March 10, 2015 the above facility is certified for:

96 - Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 96 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions about this electronic notice.

Sincerely,

A handwritten signature in cursive script that reads "Anne Kleppe".

Anne Kleppe, Enforcement Specialist  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
Email: [anne.kleppe@state.mn.us](mailto:anne.kleppe@state.mn.us)  
Telephone: (651) 201-4124 Fax: (651) 215-9697



*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically Delivered: March 20, 2015

Ms. Nicole Mattson, Administrator  
Good Samaritan Society - Specialty Care Community  
3815 West Broadway  
Robbinsdale, Minnesota 55422

RE: Project Number S5279025

Dear Ms. Mattson:

On February 10, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on January 29, 2015. This survey found the most serious deficiencies to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E), whereby corrections were required.

On March 17, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on March 11, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on January 29, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 10, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on January 29, 2015, effective March 10, 2015 and therefore remedies outlined in our letter to you dated February 10, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please contact me if you have any questions about this electronic notice.

Sincerely,

A handwritten signature in cursive script that reads "Anne Kleppe".

Anne Kleppe, Enforcement Specialist  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
Email: [anne.kleppe@state.mn.us](mailto:anne.kleppe@state.mn.us)  
Telephone: (651) 201-4124 Fax: (651) 215-9697

**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245279	<b>(Y2) Multiple Construction</b> A. Building B. Wing	<b>(Y3) Date of Revisit</b> 3/17/2015
<b>Name of Facility</b> GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY	<b>Street Address, City, State, Zip Code</b> 3815 WEST BROADWAY ROBBINSDALE, MN 55422	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix <u>F0279</u> Reg. # <u>483.20(d), 483.20(k)(1)</u> LSC _____	Correction Completed <u>03/10/2015</u>	ID Prefix <u>F0281</u> Reg. # <u>483.20(k)(3)(i)</u> LSC _____	Correction Completed <u>03/10/2015</u>	ID Prefix <u>F0309</u> Reg. # <u>483.25</u> LSC _____	Correction Completed <u>03/10/2015</u>
ID Prefix <u>F0315</u> Reg. # <u>483.25(d)</u> LSC _____	Correction Completed <u>03/10/2015</u>	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____ State Agency	Reviewed By GD/AK	Date: 03/20/2015	Signature of Surveyor: 31223	Date: 03/17/2015		
Reviewed By _____ CMS RO	Reviewed By	Date:	Signature of Surveyor:	Date:		
Followup to Survey Completed on: 1/29/2015		Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="float: right; margin-left: 20px;"> <tr> <td>YES</td> <td>NO</td> </tr> </table>			YES	NO
YES	NO					

**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245279	<b>(Y2) Multiple Construction</b> A. Building <b>02 - MAIN BLDG</b> B. Wing	<b>(Y3) Date of Revisit</b> 3/11/2015
<b>Name of Facility</b> GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY	<b>Street Address, City, State, Zip Code</b> 3815 WEST BROADWAY ROBBINSDALE, MN 55422	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix _____ Reg. # <b>NFPA 101</b> LSC <b>K0018</b>	Correction Completed <b>03/10/2015</b>	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
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ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____ State Agency	Reviewed By PS/AK	Date: 03/20/2015	Signature of Surveyor: 28120	Date: 03/11/2015		
Reviewed By _____ CMS RO	Reviewed By	Date:	Signature of Surveyor:	Date:		
Followup to Survey Completed on: 2/5/2015		Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="float: right; margin-left: 20px;"> <tr> <td>YES</td> <td>NO</td> </tr> </table>			YES	NO
YES	NO					





*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically Delivered: February 10, 2015

Ms. Nicole Mattson, Administrator  
Good Samaritan Society - Specialty Care Community  
3815 West Broadway  
Robbinsdale, Minnesota 55422

RE: Project Number S5279025

Dear Ms. Mattson:

On January 29, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;**

**Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;**

**Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;**

**Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and**

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

**DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gloria Derfus, Unit Supervisor  
Minnesota Department of Health  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

Email: [gloria.derfus@state.mn.us](mailto:gloria.derfus@state.mn.us)  
Telephone: (651) 201-3792  
Fax: (651) 201-3790

**OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 10, 2015, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

**ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are



sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;

- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved

in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by April 29, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by July 29, 2015 (six months after the

identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor  
Health Care Fire Inspections  
State Fire Marshal Division

Email: [pat.sheehan@state.mn.us](mailto:pat.sheehan@state.mn.us)  
Telephone: (651) 201-7205  
Fax: (651) 215-0525

Please feel free to call me with any questions about this electronic notice.

Sincerely,



Anne Kleppe, Enforcement Specialist

Good Samaritan Society - Specialty Care Community

February 10, 2015

Page 6

Licensing and Certification Program

Health Regulation Division

Minnesota Department of Health

Email: [anne.kleppe@state.mn.us](mailto:anne.kleppe@state.mn.us)

Telephone: (651) 201-4124 Fax: (651) 215-9697

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/26/2015  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245279</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>01/29/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 279 SS=D	483.20(d), 483.20(k)(1) DEVELOP COMPREHENSIVE CARE PLANS  A facility must use the results of the assessment to develop, review and revise the resident's comprehensive plan of care.  The facility must develop a comprehensive care plan for each resident that includes measurable objectives and timetables to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the comprehensive assessment.  The care plan must describe the services that are to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being as required under §483.25; and any services that would otherwise be required under §483.25 but are not provided due to the resident's exercise of rights under §483.10, including the right to refuse treatment under §483.10(b)(4).	F 279		3/10/15	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/19/2015

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245279</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>01/29/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>		
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F 279	<p>Continued From page 1</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure a safety/fall care plan was developed for 1 of 3 residents (R50) reviewed for accidents.</p> <p>Findings include:</p> <p>R50 was observed for morning cares on 1/28/15, at 8:15 a.m. R50 was noted lying in his bed. The bed was in the low position and mats were on the floor next to the bed. R50 was rolling around the bed making large, and made jerking movements. Nursing assistant (NA)-A assisted with morning cares. He directed R50 to be careful not to fall or roll from the bed. NA-A stated he did that often. NA-A proceeded to wash and dress and transfer R50 to his wheelchair.</p> <p>The admission Minimum Data Set (MDS) dated 11/25/13, indicated R50 had severe cognitive loss and required assistance to make, decisions, impaired ability to make self-understood and to understand others, communicate needs. The MDS also identified R50 to be at risk for falls, incontinent of bowel and bladder and required assistance for activities of daily living (ADLs) including transferring, locomotion, ambulation and toileting needs.</p> <p>The Incident Description dated 11/6/14, verified R50 slid from wheelchair "while flailing all over" and eventually rolled out of the wheelchair and onto the floor. R50 received a skin tear to his left elbow.</p> <p>The care plan dated 1/28/15, did not identify R50</p>	F 279	<p>Preparation and execution of this response and plan of correction does not constitute an admission, or agreement, by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because it is required by the provisions of the federal and state law. For purposes of any allegation that the center is not in substantial compliance with federal requirements of participation, this response and plan of correction constitutes the center's allegation of compliance in accordance with section 7305 of the State Operations Manual.</p> <p>Resident R50's care plan was reviewed and modified to include fall risk on 1/28/2015. Care plans for all residents assessed to be a fall risk were reviewed to ensure that safety/fall was addressed on current care plan. Safety/fall care plan procedures were reviewed with all appropriate staff. Nurse Manager and or designee will be responsible to ensure all policies and procedures are being followed through random audits of 8 patients which will be conducted monthly. The Director of Nursing Services and/or designee will be responsible to ensure compliance. The QAPI committee will monitor quarterly for ongoing compliance.</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245279</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>01/29/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>		
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F 279	Continued From page 2 to be at risk for falls and lacked a fall category, goals and interventions to reduce the risk for accidents or falls.  The Care Area Assessment (CAA) dated 11/20/14, indicated R50 wandered, rejected care and received psychotropic medications. The fall CAA also identified R50 to have an unsteady gait, uncoordinated gait and impulsiveness. Staff was directed to anticipate R50's needs.  On 1/28/15, at 2:20 p.m. the nurse manager (RN)-C verified R50 did not have a care plan to address his risk to fall. She stated, "It clearly needs to be there. I will have it in there in two minutes."  During an interview on 1/28/15, at 2:38 p.m. the director of nursing (DON) stated she expected a resident who was identified at risk for falls to have a care plan for falls in place and current.	F 279			
F 281 SS=D	483.20(k)(3)(i) SERVICES PROVIDED MEET PROFESSIONAL STANDARDS  The services provided or arranged by the facility must meet professional standards of quality.  This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to develop a temporary care plan for 1 of 3 residents (R196) who was completely dependent upon staff for cares, and failed to develop a care plan for indwelling Foley catheter for 2 of 3 residents (R196, R111) reviewed for catheter care. In addition, the facility failed to include emergency management of a	F 281	The nurse practitioner addressed and clarified the order for R196's continued need for use of indwelling foley catheter on 1/28/2015. Foley catheter focus (including care and interventions) for resident R196 use was added to the care plan on 1/28/2015. Resident R196's ADL dependence care plan focus was revised	3/10/15	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245279</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>01/29/2015</b>
NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 281	<p>Continued From page 3</p> <p>bleeding dialysis shunt to the temporary care plan for 1 of 1 resident (R101) reviewed for dialysis.</p> <p>Findings include:</p> <p>R196 was admitted to the facility on 1/18/15, with fractures in the left shoulder, which was covered with an ace wrap; and right arm which was in a full arm cast. R196's hospitalization was complicated by acute renal failure and a Foley catheter had been placed at the hospital and was still in use. R196 did not have the use of either arm, was unable to feed herself, dress herself, adjust the bed, or toilet herself.</p> <p>The Physician Orders were reviewed from 1/18/15, going forward and there was no order for the indwelling Foley catheter.</p> <p>The temporary Care Plan dated 1/19/15, did not mention an indwelling Foley catheter and did not include R196's complete dependence on staff for eating, drinking, and adjusting her bed or television.</p> <p>A mobility assessment dated 1/20/15, indicated R196 required a total mechanical lift with full body sling for transfer. A bladder incontinent assessment dated 1/21/15, indicated indwelling Foley catheter for acute kidney failure.</p> <p>On 1/26/15, at 4:30 p.m. R196 was interviewed and stated her left arm was in a cast, and her right arm was broken at the shoulder and immobilized, so all she was able to do was wiggle the fingers on her right hand. Staff had to do everything for her, including scratch her nose.</p> <p>On 1/28/15, at 12:15 p.m. nursing assistant</p>	F 281	<p>1/29/2015. Resident's need for assistance with television adjustment was added to the care plan on 2/12/2015.</p> <p>There is no resident with identifier R111 residing in the facility.</p> <p>Resident R101's care plan was revised on 1/28/2015 to include information regarding emergency management of a bleeding dialysis shunt, contact information for the dialysis center and nephrologist. Procedures for emergency management of dialysis shunt were reviewed with appropriate staff 1/28/2015.</p> <p>Care plans for all residents with orders for a catheter and/or dialysis shunt will be reviewed and modified as needed. Policies for admissions, care planning, catheterization and dialysis will be reviewed with all appropriate staff. Nurse Manager and or designee will be responsible to ensure all policies and procedures are being followed through random audits. QAPI committee will review audits quarterly.</p>		



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 281	<p>Continued From page 4</p> <p>(NA)-A stated the NA received a verbal report from nursing staff on what to do with the residents on the unit, who needed help to the bathroom, who got up with lifts, etc. NA-A stated it was not on a written form, but they were told in report how to care for the resident's.</p> <p>- At 3:16 p.m. the Minimum Data Set (MDS) coordinator did verify the temporary care plan for R196 should have addressed the total dependence for eating, drinking, etc. and should have included a Foley catheter. The facility lacked a temporary care plan for the primary reason for admission, complete dependence on staff for all cares, and lacked a temporary care plan for indwelling Foley catheter use and care.</p> <p>R111 was admitted to the facility on 1/20/15, after a hospitalization for influenza A, and urinary obstruction.</p> <p>A temporary Care plan dated 1/26/15, indicated self-care deficit for toileting, but did not indicate a Foley catheter was in use.</p> <p>On 1/26/15, at 6:00 p.m. registered nurse (RN)-A indicated the resident had a trial Foley removal at the hospital but was unable to void. He had orders to be discharged to transitional care unit (TCU) with a catheter and had an appointment for follow up in two weeks.</p> <p>On 1/27/15, at 9:00 a.m. R111 was interviewed, stated he was unable to urinate, and they had to put a tube in.</p> <p>The facility lacked a temporary care plan for catheter use and interventions for care of the catheter for R111.</p>	F 281			

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F 281	Continued From page 5  R101 was re-admitted to the facility on 1/15/15, with a diagnosis of end stage renal disease on dialysis per the Admission Census Record dated 1/15/15. R101 was re-admitted back to the facility from the hospital with an embolism (blood clot) in the left arm.  The temporary care plan dated 1/16/15, lacked direction for emergency management of a bleeding dialysis shunt, and contact information for the dialysis center and nephrologist (kidney specialist).  On 1/26/15, at 5:35 p.m. observation noted R101 was noted to have a dialysis shunt in the right arm, and a temporary dialysis catheter in the left neck.  On 1/28/15, at 12:15 p.m. NA-A stated she had not been trained on what to do if a dialysis shunt was bleeding, but she would call the nurse, and put on her gloves and a gown if she was needed to assist the nurse. -At 12:20 a.m. RN-B stated she would "check the care plan in a few minutes" to see if the directions for how to deal with a bleeding dialysis shunt were there. -at 1:49 the director of nursing (DON) stated "Oh, they are supposed to add those things (to the care plan), when he returned from the hospital, and that direct care staff should be trained on emergency management of dialysis shunt. - At 4:00 p.m. the MDS coordinator added to the temporary care plan emergency management of a bleeding dialysis shunt which included holding pressure for five to 10 minutes and if still bleeding to call 9-1-1 for transport to an emergency room.	F 281			

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F 309 SS=D	<p><b>483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING</b></p> <p>Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility did not have all direct care staff trained to deal with emergency hemorrhage of dialysis shunt, did not have emergency management of a bleeding dialysis shunt, and did not have the contact information for the dialysis center and nephrologist on the care plan for 1 of 1 resident (R101) in the sample who received dialysis services.</p> <p>Findings include: On 1/26/15, at 5:35 p.m. observation noted R101 to have a dialysis shunt in the right arm and a temporary dialysis catheter on the left side of the neck.</p> <p>R101 was re-admitted to the facility on 1/15/15, with a diagnosis of end stage renal disease on dialysis per the Admission Census Record dated 1/15/15. R101 was re-admitted back to the facility from the hospital with an embolism (blood clot) in the left arm.</p> <p>The temporary care plan dated 1/16/15, lacked direction for emergency management of a</p>	F 309	<p>Resident R101's care plan was revised on 1/28/2015 to include information regarding emergency management of a bleeding dialysis shunt, contact information for the dialysis center and nephrologist. Procedures for emergency management of dialysis shunt were reviewed all appropriate staff on 1/28/2015. Care plans for all residents with orders for dialysis shunt were reviewed and modified as needed on 1/28/2015. Policies for admissions, care planning and dialysis will be reviewed with all appropriate staff. All nursing staff will be trained on dialysis procedures. Nurse manager and or designee will be responsible to ensure all policies and procedures are being followed through random audits. QAPI committee will review audits quarterly.</p>	3/10/15	

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F 309	Continued From page 7 bleeding dialysis shunt, and contact information for the dialysis center and nephrologist (kidney specialist).  On 1/28/15, at 12:15 p.m. nursing assistant (NA)-A stated she had not been trained on what to do if a dialysis shunt was bleeding, but she would call the nurse, and put on her gloves and a gown if she was needed to assist the nurse. - At 12:20 a.m. registered nurse (RN)-B stated she would "check the care plan in a few minutes" to see if the directions for how to deal with a bleeding dialysis shunt were there. - At 1:49 the director of nursing (DON) stated "Oh, they are supposed to add those things (to the care plan), when he returned from the hospital, and that direct care staff should be trained on emergency management of dialysis shunt. - At 4:00 p.m. the MDS coordinator added to the temporary care plan emergency management of a bleeding dialysis shunt which included holding pressure for five to 10 minutes and if still bleeding to call 9-1-1 for transport to an emergency room.	F 309			
F 315 SS=D	483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER  Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.	F 315		3/10/15	

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F 315	<p>Continued From page 8</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to have a documented justification and an order for a indwelling Foley catheter for 1 of 2 residents (R196) reviewed for catheter use. In addition, the facility failed to assure 1 of 2 residents (R111) received appropriate care of an indwelling Foley catheter.</p> <p>Findings include:</p> <p>A review of the hospital transfer orders dated 1/18/15, indicated R196 was admitted to the facility on 1/18/15, with fractures in the left shoulder, which was covered with an ace wrap; and right arm which was in a full arm cast. R196's hospitalization was complicated by acute renal failure and a Foley catheter had been placed at the hospital and was still in use. R196 did not have the use of either arm, was unable to feed herself, dress herself, adjust the bed, or toilet herself. The hospital transfer did not include an order for the indwelling Foley catheter. The medical record lacked evidence of medical justification for an indwelling Foley catheter.</p> <p>196's medical record was reviewed and the following was noted:</p> <ul style="list-style-type: none"> <li>- The temporary care plan dated 1/19/15, lacked evidence of any interventions for care of the catheter.</li> <li>- A mobility assessment dated 1/20/15, indicated R196 required a total mechanical lift with full body sling for transfer.</li> <li>- A bladder incontinent assessment dated 1/21/15, indicated indwelling Foley catheter for acute kidney failure, although there was no order</li> </ul>	F 315	<p>The nurse practitioner addressed and clarified the order for R196's continued need for use of indwelling foley catheter on 1/28/2015. Foley catheter focus (including care and interventions) for resident R196 use was added to the care plan on 1/28/2015. Resident R196's ADL dependence care plan focus was revised 1/29/2015. Resident's need for assistance with television adjustment was added to the care plan on 2/12/2015. There is no resident with identifier R111 residing in the facility.</p> <p>Care plans for all residents with orders for a catheter will be reviewed and modified as needed. Policies for admissions, care planning and catheterization were reviewed with all appropriate staff. Nurse Manager and or designee will be responsible to ensure all policies and procedures are being followed through random audits. QAPI committee will review audits quarterly.</p>		

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F 315	<p>Continued From page 9 for the indwelling Foley catheter.</p> <ul style="list-style-type: none"> <li>- A review of the Physician Orders dated 1/23/15, directed to irrigate the Foley catheter, and to replace the Foley catheter one time only, if it was plugged. A Physician Order dated 1/28/15, directed to replace Foley catheter if plugged with 18 French catheter with a 10 cc balloon.</li> </ul> <p>On 1/26/15, at 6:22 p.m. registered nurse (RN)-A was unable to find an order, or an indication for the indwelling Foley catheter. RN-A stated R196 was completely dependent on staff for all upper extremity needs, including bathing, dressing, eating, etc.</p> <p>On 1/28/15, at 8:00 a.m. R196 stated she did not know the reason for her catheter, other than how impossible it was to do anything for herself, no one had talked to her about the reason.</p> <ul style="list-style-type: none"> <li>- At 10:30 the director of nursing (DON) was asked the indication for the catheter use, and stated she would need to look into it.</li> <li>- At 2:00 p.m. the certified nurse practitioner (CNP) stated the order and indication for the Foley catheter had been added to the chart on that morning, R196 was unable to sit on the toilet due to her immobilization. The MDS coordinator added, it was also difficult to roll her side to side and put her on the bedpan because of the amount of pain R196 was having.</li> </ul> <p>R111 was admitted to the facility on 1/20/15, after a hospitalization for influenza A, and urinary obstruction.</p> <p>A temporary Care plan dated 1/26/15, indicated self-care deficit for toileting, but did not indicate a Foley catheter was in use.</p>	F 315			

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F 315	<p>Continued From page 10</p> <p>On 1/26/15, at 6:00 p.m. registered nurse (RN)-A indicated the resident had a trial Foley removal at the hospital but was unable to void. He had orders to be discharged to transitional care unit (TCU) with a catheter and had an appointment for follow up in two weeks.</p> <p>On 1/27/15, at 9:00 a.m. R111 was interviewed, stated he was unable to urinate, and they had to put a tube in.</p> <p>The facility lacked a temporary care plan for catheter use and interventions for care of the catheter for R111.</p> <p>The facility policy titled Catheterization dated 9/12, indicated: "To ensure appropriate use and care of urinary catheters. Will only be inserted with a physician's order."</p>	F 315			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245279</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>02 - MAIN BLDG</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/05/2015</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>
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K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS -2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ON-SITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED AT VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety. At the time of this survey, Good Samaritan Society-Specialty Care Community was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES TO:</p> <p>Healthcare Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145, OR</p> <p>By email to:</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE <b>02/19/2015</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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K 000	Continued From page 1 Marian.Whitney@state.mn.us  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A description of what has been, or will be, done to correct the deficiency.  2. The actual, or proposed, completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.  This 3-story building with a basement was constructed in 2012 and determined to be Type II (111) construction. The building has a garage, kitchen and mechanical equipment in the basement, long-term care and transitional care on the first floor, long-term care on the second floor and long-term care on the third floor utilizing special locking arrangements for memory care. The building is fire sprinkler protected throughout. The building has a fire alarm system with smoke detection in the corridors and spaces open to the corridors that is monitored for automatic fire department notification. The facility has a capacity of 96 beds and had a census of 95 at the time of the survey.	K 000			
K 018 SS=E	The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by: NFPA 101 LIFE SAFETY CODE STANDARD  Doors protecting corridor openings are constructed to resist the passage of smoke. Doors are provided with positive latching	K 018		3/10/15	

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NAME OF PROVIDER OR SUPPLIER  <b>GOOD SAMARITAN SOCIETY - SPECIALTY CARE COMMUNITY</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3815 WEST BROADWAY ROBBINSDALE, MN 55422</b>	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 018	<p>Continued From page 2</p> <p>hardware. Dutch doors meeting 18.3.6.3.6 are permitted. Roller latches are prohibited. 18.3.6.3</p> <p>This STANDARD is not met as evidenced by: Based on observation and interview, the facility has failed to maintain corridor doors in accordance with NFPA 101 Life Safety Code (00) Section 18.3.6.3. This deficient practice could affect some residents.</p> <p>Findings include:</p> <p>On facility tour between 10:00 AM and 11:30 AM on 02/05/2015, observation revealed that there are several corridor doors throughout the facility that are being propped open with door chocks.</p> <p>This deficient practice was verified by the maintenance director at the time of the inspection.</p>	K 018	<p>All propped open doors were closed and door chocks removed on 2/5/2015. All staff will be re-educated regarding not propping open doors and/or usage of door chocks.</p>	