



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
March 18, 2024

Administrator  
Lifecare Greenbush Manor  
19120 200th Street  
Greenbush, MN 56726

RE: CCN: 245616  
Cycle Start Date: March 6, 2024

Dear Administrator:

On March 6, 2024, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.



Lifecare Greenbush Manor

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The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

## DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Jen Bahr, RN, Unit Supervisor  
Bemidji District Office  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
705 5th Street NW, Suite A  
Bemidji, Minnesota 56601-2933  
Email: Jennifer.bahr@state.mn.us  
Office: (218) 308-2104

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of

the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by June 6, 2024 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by September 6, 2024 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

#### **INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [https://mdhprovidercontent.web.health.state.mn.us/lrc\\_idr.cfm](https://mdhprovidercontent.web.health.state.mn.us/lrc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at:

[https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.



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Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Travis Z. Ahrens  
State Fire Safety Supervisor  
Health Care & Correctional Facilities  
MN Department of Public Safety-Fire Marshal Division  
445 Minnesota St., Suite 145  
St. Paul, MN 55101  
Email: [travis.ahrens@state.mn.us](mailto:travis.ahrens@state.mn.us)  
Web: [www.sfm.dps.mn.gov](http://www.sfm.dps.mn.gov)  
Cell: 1-507-308-4189

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Melissa Poepping". The signature is fluid and cursive, with a large initial "M" and a long, sweeping underline.

Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: [Melissa.Poepping@state.mn.us](mailto:Melissa.Poepping@state.mn.us)

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/26/2024  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245616</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/06/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LIFECARE GREENBUSH MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>19120 200TH STREET GREENBUSH, MN 56726</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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E 000	Initial Comments	E 000		
F 000	INITIAL COMMENTS  On 3/4/24 through 3/6/24, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was not in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.  The complaint H56161174C (MN00100155) was reviewed with no deficiency issued.  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.	F 000		
F 690 SS=D	Bowel/Bladder Incontinence, Catheter, UTI CFR(s): 483.25(e)(1)-(3)  §483.25(e) Incontinence. §483.25(e)(1) The facility must ensure that resident who is continent of bladder and bowel on admission receives services and assistance to maintain continence unless his or her clinical	F 690		4/8/24

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>03/26/2024</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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F 690	<p>Continued From page 1</p> <p>condition is or becomes such that continence is not possible to maintain.</p> <p>§483.25(e)(2) For a resident with urinary incontinence, based on the resident's comprehensive assessment, the facility must ensure that-</p> <p>(i) A resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary;</p> <p>(ii) A resident who enters the facility with an indwelling catheter or subsequently receives one is assessed for removal of the catheter as soon as possible unless the resident's clinical condition demonstrates that catheterization is necessary; and</p> <p>(iii) A resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore continence to the extent possible.</p> <p>§483.25(e)(3) For a resident with fecal incontinence, based on the resident's comprehensive assessment, the facility must ensure that a resident who is incontinent of bowel receives appropriate treatment and services to restore as much normal bowel function as possible.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to ensure an indwelling catheter was secured in a manner to prevent infection for 1 of 1 residents (R26) reviewed for catheter.</p> <p>Findings include:</p>	F 690	<p>F690 Bowel/Bladder Incontinence, Catheter, UTI</p> <p>1. R26 was assessed for and received a new wheelchair that allowed the catheter bag to be hung appropriately on the chair, off the floor, and covered. All other residents with catheters were reviewed and found to be in compliance.</p>	

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F 690	<p>Continued From page 2</p> <p>R26's quarterly Minimum Data Set (MDS) dated 1/4/24, identified R26 had severe cognitive impairment and utilized an indwelling urinary catheter. Diagnoses included heart failure and kidney disease.</p> <p>R26's care plan dated 9/20/23, identified R26 had an indwelling catheter in place due to urinary retention and required extensive assist of one to two for toileting.</p> <p>During an observation on 3/6/24, at 8:00 a.m. R26 was transferred to the wheelchair to go to the dining room for breakfast. Licensed practical nurse (LPN)-A placed R26's catheter on a clip underneath the wheelchair seat and the catheter bag rested directly on the floor. Nursing assistant (NA)-A wheeled R26 out of her room to the dining room. The catheter bag was creased and folded on the floor and the bag and catheter tubing were to be dragging on the floor.</p> <p>During interview on 3/6/24, at 8:00 a.m. NA-A stated the catheter bag and tubing should not be on the floor. R26's wheelchair was so low and she thought the catheter tubing was longer and so it ended up on the floor. NA-A would notify the nurse and see what could be done.</p> <p>During observation on 3/6/24, at 9:00 a.m. R26 remained seated in her wheelchair in the dining room. Her catheter bag and urine filled tubing remained directly on the floor.</p> <p>When interviewed on 3/6/24, at 9:15 a.m. LPN-A stated staff usually secured R26's catheter under her wheelchair seat and it did not drag or rest on the floor. They used a buckle under the seat to secure the catheter and the buckle must be</p>	F 690	<p>2. Education for RN, LPN, TMA, CNA, and activities, Relias: Care of a Urinary Catheter, will be provided to full and part-time staff by 3-29-2024 and casual staff on the day of their next scheduled shift to work.</p> <p>3. Audits will be conducted weekly by DON or designee x 12 weeks. Results will be reviewed every Monday at IDT to ensure a threshold of 100% is met.</p> <p>4. Results will be reported to the Quality Assurance and Performance Improvement Committee.</p>	



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F 690	<p>Continued From page 3</p> <p>stretched. LPN-A would go in and fix it so the catheter and tubing would be positioned properly. It was important to position the catheter properly to prevent infection.</p> <p>When interviewed on 3/6/24, at 12:20 p.m. the director of nursing (DON) stated catheters should be put into a protective cover bag and should be positioned properly so they are not resting on the floor. It was important to position catheter bag and tubing properly to prevent contamination and infection.</p> <p>The facility's undated policy Infection Control-Use of and Care for Indwelling Urinary Catheters identified catheter bag and tubing should not touch the floor and should be covered with a washable cloth bag for privacy and dignity.</p>	F 690		





*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
March 18, 2024

Administrator  
Lifecare Greenbush Manor  
19120 200th Street  
Greenbush, MN 56726

Re: State Nursing Home Licensing Orders  
Event ID: TSMJ11

Dear Administrator:

The above facility was surveyed on March 4, 2024 through March 6, 2024 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.



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March 18, 2024

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PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Jen Bahr, RN, Unit Supervisor  
Bemidji District Office  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
705 5th Street NW, Suite A  
Bemidji, Minnesota 56601-2933  
Email: Jennifer.bahr@state.mn.us  
Office: (218) 308-2104

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.



Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: Melissa.Poepping@state.mn.us



Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00578N</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/06/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LIFECARE GREENBUSH MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>19120 200TH STREET GREENBUSH, MN 56726</b>
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2 000	<p>Initial Comments</p> <p style="text-align: center;">*****ATTENTION*****</p> <p style="text-align: center;"><b>NH LICENSING CORRECTION ORDER</b></p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p><b>INITIAL COMMENTS:</b> On 3/4/24 through 3/6/24, a licensing survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was NOT in compliance with the MN State Licensure and the following correction orders are issued. Please indicate in your electronic plan of correction you have reviewed these orders and</p>	2 000		
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Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>03/26/24</b>
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Minnesota Department of Health

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2 000	<p>Continued From page 1</p> <p>identify the date when they will be completed.</p> <p>The complaint H56161174C (MN00100155) was reviewed with no orders issued.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin <a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html</a> The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,</p>	2 000		



Minnesota Department of Health

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2 000	Continued From page 2  "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
2 910	<p>MN Rule 4658.0525 Subp. 5 A.B Rehab - Incontinence</p> <p>Subp. 5. Incontinence. A nursing home must have a continuous program of bowel and bladder management to reduce incontinence and the unnecessary use of catheters. Based on the comprehensive resident assessment, a nursing home must ensure that:</p> <p>A. a resident who enters a nursing home without an indwelling catheter is not catheterized unless the resident's clinical condition indicates that catheterization was necessary; and</p> <p>B. a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and record review the facility failed to ensure an indwelling catheter was secured in a manner to prevent infection for 1 of 1 residents (R26) reviewed for catheter.</p> <p>Findings include:  R26's quarterly Minimum Data Set (MDS) dated</p>	2 910	corrected	4/8/24

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00578N</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>03/06/2024</b>
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NAME OF PROVIDER OR SUPPLIER  <b>LIFECARE GREENBUSH MANOR</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>19120 200TH STREET GREENBUSH, MN 56726</b>
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2 910	<p>Continued From page 3</p> <p>1/4/24, identified R26 had severe cognitive impairment and utilized an indwelling urinary catheter. Diagnoses included heart failure and kidney disease.</p> <p>R26's care plan dated 9/20/23, identified R26 had an indwelling catheter in place due to urinary retention and required extensive assist of one to two for toileting.</p> <p>During an observation on 3/6/24, at 8:00 a.m. R26 was transferred to the wheelchair to go to the dining room for breakfast. Licensed practical nurse (LPN)-A placed R26's catheter on a clip underneath the wheelchair seat and the catheter bag rested directly on the floor. Nursing assistant (NA)-A wheeled R26 out of her room to the dining room. The catheter bag was creased and folded on the floor and the bag and catheter tubing were to be dragging on the floor.</p> <p>During interview on 3/6/24, at 8:00 a.m. NA-A stated the catheter bag and tubing should not be on the floor. R26's wheelchair was so low and she thought the catheter tubing was longer and so it ended up on the floor. NA-A would notify the nurse and see what could be done.</p> <p>During observation on 3/6/24, at 9:00 a.m. R26 remained seated in her wheelchair in the dining room. Her catheter bag and urine filled tubing remained directly on the floor.</p> <p>When interviewed on 3/6/24, at 9:15 a.m. LPN-A stated staff usually secured R26's catheter under her wheelchair seat and it did not drag or rest on the floor. They used a buckle under the seat to secure the catheter and the buckle must be stretched. LPN-A would go in and fix it so the catheter and tubing would be positioned properly.</p>	2 910		
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2 910	<p>Continued From page 4</p> <p>It was important to position the catheter properly to prevent infection.</p> <p>When interviewed on 3/6/24, at 12:20 p.m. the director of nursing (DON) stated catheters should be put into a protective cover bag and should be positioned properly so they are not resting on the floor. It was important to position catheter bag and tubing properly to prevent contamination and infection.</p> <p>The facility's undated policy Infection Control-Use of and Care for Indwelling Urinary Catheters identified catheter bag and tubing should not touch the floor and should be covered with a washable cloth bag for privacy and dignity.</p> <p><b>SUGGESTED METHOD OF CORRECTION:</b> The DON or designee, could all residents with catheters to ensure their catheters are appropriately secured in a manner to prevent infection and then educate all staff responsible for catheter care according to facility policy . The DON or designee, could conduct random audits to ensure appropriate care and services are implemented.</p> <p><b>TIME PERIOD FOR CORRECTION:</b> Twenty-one (21) days</p>	2 910		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245616</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>02 - GREENBUSH MANOR</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>03/07/2024</b>
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>An annual Life Safety recertification survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 03/07/2024. At the time of this survey, Lifecare Greenbush Manor was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code.</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:</p> <p>IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/22/2024

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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K 000	<p>Continued From page 1</p> <p>Healthcare Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145, OR</p> <p>By email to: FM.HC.Inspections@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> <li>1. A detailed description of the corrective action taken or planned to correct the deficiency.</li> <li>2. Address the measures that will be put in place to ensure the deficiency does not reoccur.</li> <li>3. Indicate how the facility plans to monitor future performance to ensure solutions are sustained.</li> <li>4. Identify who is responsible for the corrective actions and monitoring of compliance.</li> <li>5. The actual or proposed date for completion of the remedy.</li> </ol> <p>LifeCare Greenbush Manor was built in 2010, is a 1-story building without a basement and was determined to be Type V(111) construction, A clinic and an assisted living building are attached and separated with 2-hour fire barriers between the Manor and the clinic, and the Manor and the assisted living building.</p> <p>The facility is divided into 4 smoke compartments with 1-hour and 2-hour fire barriers. The facility is fully protected with an automatic sprinkler system</p>	K 000		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/01/2024  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245616</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>02 - GREENBUSH MANOR</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>03/07/2024</b>
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K 000	Continued From page 2 installed in accordance with NFPA 13 The Standard for the Installation of Sprinkler Systems 1999 edition. The facility has a fire alarm system which includes corridor smoke detection throughout and in all common areas, installed in accordance with NFPA 72 "The National Fire Alarm Code" 1999 edition. All sleeping rooms have smoke detection and hazardous areas have automatic fire detection.. The fire alarm system is monitored for automatic fire department notification.  The facility has a capacity of 40 beds and had a census of 36 at the time of the survey.	K 000		
K 321 SS=F	Hazardous Areas - Enclosure CFR(s): NFPA 101  Hazardous Areas - Enclosure Hazardous areas are protected by a fire barrier having 1-hour fire resistance rating (with 3/4 hour fire rated doors) or an automatic fire extinguishing system in accordance with 8.7.1 or 19.3.5.9. When the approved automatic fire extinguishing system option is used, the areas shall be separated from other spaces by smoke resisting partitions and doors in accordance with 8.4. Doors shall be self-closing or automatic-closing and permitted to have nonrated or field-applied protective plates that do not exceed 48 inches from the bottom of the door. Describe the floor and zone locations of hazardous areas that are deficient in REMARKS. 19.3.2.1, 19.3.5.9  Area    Automatic Sprinkler Separation    N/A a. Boiler and Fuel-Fired Heater Rooms b. Laundries (larger than 100 square feet)	K 321		3/7/24



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K 321	<p>Continued From page 3</p> <p>c. Repair, Maintenance, and Paint Shops d. Soiled Linen Rooms (exceeding 64 gallons) e. Trash Collection Rooms (exceeding 64 gallons) f. Combustible Storage Rooms/Spaces (over 50 square feet) g. Laboratories (if classified as Severe Hazard - see K322)</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain their smoke barrier per NFPA 101 (2012 edition), Life Safety Code, sections 19.3.7.3, 8.5.6.5 and 8.5.6.2. These deficient findings could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 03/07/2024 between 0800am and 1200pm, it was revealed by observation that there was a penetration running from one smoke compartment to another above the following doors;</p> <p>1) above doors leading to Edgewood entrance 2) above doors in entryway leading to Assisted Living</p> <p>An interview with Director of Maintenance verified these deficient findings at the time of discovery.</p>	K 321	<p>K321: Hazardous Areas-Enclosure</p> <ol style="list-style-type: none"> <li>Three conduits were filled with 3M fire barrier moldable putty on 3/7/24.</li> <li>Maintenance Supervisor or designee will monitor and inspect future projects to meet compliance of all smoke barriers per NFPA 101, 2012 edition.</li> <li>Maintenance Supervisor or designee will monitor and inspect future projects to meet compliance of all smoke barriers per NFPA 101, 2012 edition.</li> <li>Maintenance Supervisor or designee will monitor compliance.</li> </ol>	
K 346 SS=F	<p>* This citation was repaired while on-site*</p> <p>Fire Alarm System - Out of Service CFR(s): NFPA 101</p> <p>Fire Alarm - Out of Service</p>	K 346		3/22/24

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K 346	<p>Continued From page 4</p> <p>Where required fire alarm system is out of services for more than 4 hours in a 24-hour period, the authority having jurisdiction shall be notified, and the building shall be evacuated or an approved fire watch shall be provided for all parties left unprotected by the shutdown until the fire alarm system has been returned to service.</p> <p>9.6.1.6 This REQUIREMENT is not met as evidenced by: Based on a review of the available documentation and staff interview, the facility failed to implement a fire evacuation plan per NFPA 101 (2012 edition), Life Safety Code, section 9.6.1.6. This deficient finding could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 03/07/2024 Between 0800am and 1200pm, during documentation review it was revealed that the facility was unable to produce documentation for a fire alarm system outage policy that stated that the Fire Marshals Office would be call if the Alarm System was out of service continuously for more than 4 hours.</p> <p>An interview with Director of Maintenance verified these deficient findings at the time of discovery.</p>	K 346	<p>K346: Fire Alarm System-Out of Service</p> <ol style="list-style-type: none"> <li>1. Current policy was reviewed to ensure the correct number and fire marshal was notified anytime the alarm system was out of service for more than 4 hours continuously.</li> <li>2. Ensured the current policy was up to date.</li> <li>3. Maintenance supervisor or designee will review policy annually and update changes as needed.</li> <li>4. Maintenance supervisor will monitor compliance.</li> </ol>	
K 353 SS=F	<p>Sprinkler System - Maintenance and Testing CFR(s): NFPA 101</p> <p>Sprinkler System - Maintenance and Testing Automatic sprinkler and standpipe systems are inspected, tested, and maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintaining of Water-based Fire</p>	K 353		3/28/24



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K 353	<p>Continued From page 5</p> <p>Protection Systems. Records of system design, maintenance, inspection and testing are maintained in a secure location and readily available.</p> <p>a) Date sprinkler system last checked _____</p> <p>b) Who provided system test _____</p> <p>c) Water system supply source _____</p> <p>Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain spacing between storage and the sprinkler system per NFPA 101 (2012 edition), Life Safety Code, Section 9.7.5, NFPA 25 (2011 edition), Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems, Section 5.2.1.2, and NFPA 13 (2010 edition), Standard for the Installation of Sprinkler Systems, Sections 8.6.5.3.2 and 8.15.9. These deficient findings could a patterned impact on the residents within the facility.</p> <p>Findings include:</p> <p>1) On 03/07/2024, between 0800am and 1200pm, it was revealed by observation that storage materials had been placed on a storage rack, bringing the storage materials within the required 18 inch clearance area under the sprinkler heads. These obstructions were found in activities closet (C115)</p> <p>An interview with the Director of Maintenance</p>	K 353	<p>K353: Sprinkler System-Maintenance and Testing</p> <ol style="list-style-type: none"> <li>All storage boxes and items were removed from the top of the cabinets in the closet C115.</li> <li>Education was provided to staff about not storing things close to sprinkler heads.</li> <li>Maintenance supervisor or designee will complete audits weekly X 12 weeks to ensure compliance throughout facility. Findings will be reported and reviewed at quarterly QAPI.</li> <li>Maintenance supervisor will monitor compliance.</li> </ol> <ol style="list-style-type: none"> <li>Dakota Fire Protection was contacted to complete sprinkler system inspection.</li> <li>We are improving our preventative maintenance process to include servicing the sprinkler system to 5 years or sooner.</li> <li>24/7 fire watch effective immediately until inspection complete.</li> </ol>	

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K 353	<p>Continued From page 6</p> <p>verified these deficient findings at the time of discovery.</p> <p>Based on observation, a review of available documentation, and staff interview, the facility failed to inspect and maintain the fire sprinkler system per NFPA 101 (2012 edition), Life Safety Code, section 9.7.5, and NFPA 25 (2011 edition), Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems, sections 5.1.1.2, and 5.3.2.1. This deficient finding could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 03/07/2024, between 0800am and 1200pm, it was revealed by a review of available documentation the facility failed to perform the five (5) year sprinkler system testing. Last date of inspection was 11/2017.</p> <p>An interview with the Director of Maintenance verified these deficient findings at the time of discovery.</p>	K 353	<p>4. Maintenance supervisor will monitor compliance.</p> <p>5. Scheduled to complete by 4/4/24.</p>	