

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered April 28, 2020

Administrator Avera Sunrise Manor 240 Willow Street Tyler, MN 56178

SUBJECT: SURVEY RESULTS

CCN: 245357

Cycle Start Date: Cycle Start Date: April 9, 2020

Dear Administrator:

## SUSPENSION OF SURVEY AND ENFORCEMENT ACTIVITIES

The Centers for Medicare & Medicaid Services (CMS) is committed to taking critical steps to ensure America's health care facilities are prepared to respond to the threat of disease caused by the 2019 Novel Coronavirus (COVID-19). In accordance with Memorandum QSO-20-20-All, CMS is suspending certain Federal and State Survey Agency surveys, and delaying revisit surveys, for all certified provider and supplier types.

During this time, CMS is prioritizing and conducting only the following surveys: focused infection control surveys, investigations of complaints and facility-reported incidents that are triaged at the Immediate Jeopardy (IJ) level, and revisit surveys for unremoved IJ level deficiencies. With the exception of unremoved IJs, CMS will also be exercising enforcement discretion during the suspension period. For additional information on the prioritization of survey activities please visit <a href="https://www.cms.gov/files/document/qso-20-20-allpdf.pdf-0">https://www.cms.gov/files/document/qso-20-20-allpdf.pdf-0</a>.

## **SURVEY RESULTS**

On April 9, 2020, a survey was completed at your facility by the Minnesota Department of Health completed a COVID-19 Focused Survey at Avera Sunrise Manor to determine if your facility was in compliance with Federal requirements related to implementing proper infection prevention and control practices to prevent the development and transmission of COVID-19. The survey revealed that your facility was not in substantial compliance. The findings from this survey are documented on the electronically delivered CMS 2567.

## PLAN OF CORRECTION

You must submit an acceptable plan of correction (POC) for the enclosed deficiencies that were cited during the April 9, 2020 survey. Avera Sunrise Manor may choose to delay submission of a POC until after the survey and enforcement suspensions have been lifted. The provider will have ten days from