DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDIC	AKE/MIEDICAID CERTIFICATION AND TRANSMITTIA	L
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	PART I - TO BE COMPLETED BY TH					STATE SURVEY AGENCY Facility ID: 00928			
1. MEDICARE/MEDICAID PROVIDE (L1) 24E508 2.STATE VENDOR OR MEDICAID N (L2) 314243400		3. NAME AND AE (L3) HAYES RES (L4) 1620 RAND (L5) SAINT PAU	SIDENCE OLPH AVENU		(L6)	55105	4. TYPE OF ACT 1. Initial 3. Termination 5. Validation 7. On-Site Visit	ION: 7 (L8) 2. Recertification 4. CHOW 6. Complaint 9. Other	
5. EFFECTIVE DATE CHANGE OF (L9)	OWNERSHIP	7. PROVIDER/SU 01 Hospital	JPPLIER CATEG	ORY 09 ESRD	10 (L7)	22 CLIA	8. Full Survey Aft		
6. DATE OF SURVEY 2/11/2 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	2020 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR END 09/30	DING DATE: (L35)	
18 SNF 18/19 SNF (L37) (L38)	From (a): To (b): To (b): Total Facility Beds Total Certified Beds Total SNF 18/19 SNF 18/19 SNF 18/10 (L38) Total Survey AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): Total Survey AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): X A. In Compliance With Program Requirements: Program Requirements Compliance With Program Requirements: — 2. Technical Personnel — 6. Scope of Services Limit — 3. 24 Hour RN — 7. Medical Director — 4. 7-Day RN (Rural SNF) — 8. Patient Room Size — 5. Life Safety Code — 9. Beds/Room **Code: A (L12) 15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15) STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): SURVEYOR SIGNATURE Date: 18. STATE SURVEY AGENCY APPROVAL Date:								
17. SURVEYOR SIGNATURE Roy Kingsley, Sta	te Fire Mar		02/19/2020	(L19) K			APPROVAL	02/19/2020	
PAI 19. DETERMINATION OF ELIGIBIL 1. Facility is Eligible to P 2. Facility is not Eligible	ITY articipate	20. COM	BY HCFA RE IPLIANCE WITH ITS ACT:		21. 1. S 2. C	tatement of Finar	ncial Solvency (HCFA-2. I Interest Disclosure Stri		
22. ORIGINAL DATE OF PARTICIPATION 01/01/1975 (L24) 25. LTC EXTENSION DATE: (L27)		G DATE	4. LTC AGREEN ENDING DAY (L25) (L44) (L45)		26. TERMINA VOLUNTARY 01-Merger, Clos 02-Dissatisfaction 03-Risk of Involution 04-Other Reason	ure on W/ Reimburse untary Termination	05-Fail to ement 06-Fail to n	der Status Change	
28. TERMINATION DATE:	(L28)). INTERMEDIARY/	CARRIER NO.	(L31)	30. REMARKS				
31. RO RECEIPT OF CMS-1539		. DETERMINATION	I OF APPROVAL		DETERMINA	ATION APPF	ROVAL		



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered February 19, 2020

CMS Certification Number (CCN): 24E508

Administrator Hayes Residence 1620 Randolph Avenue Saint Paul, MN 55105

Dear Administrator:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to the Minnesota Department of Human Services that your facility is recertified in the Medicaid program.

Effective February 7, 2020 the above facility is certified for:

40 Nursing Facility II Beds

Your facility's Medicare approved area consists of all 40 nursing facility beds.

We have recommended CMS approve the waivers that you requested for the following Life Safety Code Requirements: K521.

If you are not in compliance with the above requirements at the time of your next survey, you will be required to submit a Plan of Correction for these deficiency or renew your request for waiver in order to continue your participation in the Medicaid Program.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and/or Medicaid provider agreement may be subject to non-renewal or termination.

Sincerely,

Kamala Fiske-Downing

Licensing and Certification Program Minnesota Department of Health

Kumalu Fiske Downing

Telephone: (651) 201-4112 Fax: (651) 215-9697

Email: Kamala.Fiske-Downing@state.mn.us



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

February 19, 2020

Administrator Hayes Residence 1620 Randolph Avenue Saint Paul, MN 55105

RE: CCN: 24E508

Cycle Start Date: January 23, 2020

Dear Administrator:

On February 11, 2020, the Minnesota Department(s) of Public Safety, completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Your request for a continuing waiver involving the deficiency(ies) cited under K521 at the time of the January 23, 2020 survey has been forwarded to CMS for their review and determination. Your facility's compliance is based on pending CMS approval of your request for waiver.

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske-Downing

Licensing and Certification Program Minnesota Department of Health

Kumalu Fiske Downing

P.O. Box 64900

St. Paul, MN 55164-0900

Telephone: (651) 201-4112 Fax: (651) 215-9697

Email: Kamala.Fiske-Downing@state.mn.us

DEPARTME

(L37)

17. SURVEYOR SIGNATURE

DEPARTMENT	EPARTMENT OF HEALTH AND HUMAN SERVICES					CENTERS FOR MEDICARE & MEDICAID SERVICES			
		MEDICA	ARE/MEDICAL	O CERTIFIC	CATION A	AND TRANS	SMITTAL		ID: UQ8S
		PART I -	TO BE COMPI	ETED BY 1	THE STAT	TE SURVEY	AGENCY		Facility ID: 00928
MEDICARE/MEDICAID PROVIDER NO. (L1) 24E508 2.STATE VENDOR OR MEDICAID NO. (L2) 314243400 5. EFFECTIVE DATE CHANGE OF OWNERSHIP			3. NAME AND ADDRESS OF FACILITY (L3) HAYES RESIDENCE (L4) 1620 RANDOLPH AVENUE (L5) SAINT PAUL, MN			(L6)	55105	4. TYPE OF ACTI 1. Initial 3. Termination 5. Validation	2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DAT (L9)	E CHANGE OF OW	NERSHIP	7. PROVIDER/SU 01 Hospital	PPLIER CATEC	GORY 09 ESRD	10 (L7	7) 22 CLIA	7. On-Site Visit 8. Full Survey Aft	9. Other er Complaint
6. DATE OF SURVE 8. ACCREDITATION 0 Unaccredited 2 AOA		20 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR END	DING DATE: (L35)
11LTC PERIOD OF	CERTIFICATION		10.THE FACILITY	IS CERTIFIED	AS:				
From (a):			A. In Complia	nce With		And/Or Appr	roved Waivers O	f The Following Requirer	ments:
To (b):			Program Re			2. Technical Personnel 6. Scope of Services Limit			Services Limit
			Compliance	Based On:		3. 24	Hour RN	7. Medical D	Director
12.Total Facility Beds	s	40 (L18)	1. A	cceptable POC			Day RN (Rural S	_	
13.Total Certified Bed	ds	40 (L17)	X B. Not in Com Requirements	pliance with Prog and/or Applied V	_	5. Lif * Code:	e Safety Code B*	9. Beds/Room (L12)	n
14. LTC CERTIFIED	BED BREAKDOWN		•			15. FACILITY	MEETS		
18 SNF	18/19 SNF	19 SNF 40	ICF	IID		1861 (e) (1)	or 1861 (j) (1):	(L15)	
(1.37)	(L38)	(1.39)	(1.42)	(143)					

18. STATE SURVEY AGENCY APPROVAL

Kamala Fiske-Downing, Health Program Representative

Date:

02/18/2020

(L20)

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

Roy Kingsley, State Fire Marshal

Date:

02/10/2020

PA	RT II - TO BE COMP	LETED BY HCFA REGIONA	L OFFICE OR SINGLE STATE A	AGENCY		
DETERMINATION OF ELIGIBIE	Participate	20. COMPLIANCE WITH CIVIL RIGHTS ACT:	 Statement of Financial Solvency (HCFA-2572) Ownership/Control Interest Disclosure Stmt (HCFA-1513) Both of the Above : 			
22. ORIGINAL DATE OF PARTICIPATION 01/01/1975 (L24) 25. LTC EXTENSION DATE: (L27)	23. LTC AGREEMENT BEGINNING DATE (L41) 27. ALTERNATIVE SANC A. Suspension of Admis	(L44) Date:	26. TERMINATION ACTION: VOLUNTARY 01-Merger, Closure 02-Dissatisfaction W/ Reimbursement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	(L30) INVOLUNTARY 05-Fail to Meet Health/Safety 06-Fail to Meet Agreement OTHER 07-Provider Status Change 00-Active		
28. TERMINATION DATE: 31. RO RECEIPT OF CMS-1539	(L28)	(L45) MEDIARY/CARRIER NO. (L31) MINATION OF APPROVAL DATE	30. REMARKS			
	(L32)	(L33)	DETERMINATION APPROVAL			

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: UQ8S

	PART I - TO BE COMPLETED BY THE					STATE SURVEY AGENCY Facility ID: 0092				1928
1. MEDICARE/MEDICAID (L1) 24E508	PROVIDER N	10.	3. NAME AND AL (L3) HAYES RES		CILITY			4. TYPE OF ACTION: <u>2 (</u> L8) 1. Initial 2. Recert		fication
2.STATE VENDOR OR MEI	DICAID NO.		(L4) 1620 RAND	OLPH AVEN	UE			3. Termination	4. CHOW	
(L2)			(L5) SAINT PAU	L, MN		(L6) 55	5105	 Validation On-Site Visit 	6. Comple 9. Other	aint
5. EFFECTIVE DATE CHA (L9)	NGE OF OW	NERSHIP	7. PROVIDER/SU	JPPLIER CATEO	GORY 09 ESRD	10 (L7)	22 CLIA	8. Full Survey A		
6. DATE OF SURVEY	01/23/20	20 (L34)	02 SNF/NF/Dual	06 PRTF	10 NF	14 CORF				
8. ACCREDITATION STAT	TUS:	(L10)	03 SNF/NF/Distinct	07 X-Ray	11 ICF/IID	15 ASC		FISCAL YEAR EN	IDING DATE:	(L35)
0 Unaccredited 2 AOA	1 TJC 3 Other		04 SNF	08 OPT/SP	12 RHC	16 HOSPICE		09/30		
11LTC PERIOD OF CERT	IFICATION		10.THE FACILITY	Y IS CERTIFIED	AS:			*		
From (a):			A. In Compli	ance With		And/Or Approve	ed Waivers Of	The Following Requir		
To (b):				equirements be Based On:		2. Technical Personnel 6. Scope of Services Limit 3. 24 Hour RN 7. Medical Director				
40 m - 1 m - 10 - 10 - 1		40 (7.10)	1. #	Acceptable POC		4. 7-Day	RN (Rural SN	F) 8. Patient F	Room Size	
12.Total Facility Beds		40 (L18)	Y 5 11 6		,	5. Life S	afety Code	9. Beds/Ro	oom	
13.Total Certified Beds		40 (L17)	X B. Not in Co Requirement	mphance with Pro s and/or Applied	_	* Code: E	3 *	(L12)		
14. LTC CERTIFIED BED I	BREAKDOWN	1				15. FACILITY M	EETS			
18 SNF 13	8/19 SNF	19 SNF	ICF	IID		1861 (e) (1) or	1861 (j) (1):	(L15)		
		40								
(L37)	(L38)	(L39)	(L42)	(L43)						
16. STATE SURVEY AGE	NCY REMAR	KS (IF APPLIC	ABLE SHOW LTC C	ANCELLATION	N DATE):					
17. SURVEYOR SIGNATU	JRE		Date :		·	18. STATE SUR	VEY AGENCY	APPROVAL	Date:	
Roy Kingsle	ey, State	Fire Ma	<u>rshal</u>	02/10/2020	(L19)	Ka <u>mala Fiske-D</u>	owning, Hea	ılth Program Repr	esentative 02	2/18/2020 (L20)
	PART	' II - ТО ВЕ	COMPLETED	BY HCFA R	REGIONA	L OFFICE OR	SINGLE S	TATE AGENCY	ł .	
19. DETERMINATION OF	F ELIGIBILIT			MPLIANCE WI' GHTS ACT:	TH CIVIL	 Statement of Financial Solvency (HCFA-2572) Ownership/Control Interest Disclosure Strat (HCFA-1513) Both of the Above : 				3)
		псірате				3. Both of the Above:				
2. Facility is	not Eligible	(L21)								
22. ORIGINAL DATE		23. LTC AGREI	EMENT	24. LTC AGRE	EMENT	26. TERMINA	TION ACTION	f:	(L30)	
OF PARTICIPATION		BEGINNIN	IG DATE	ENDING D	DATE	VOLUNTARY	0	<u>0</u> <u>INVC</u>	<u>DLUNTARY</u>	
01/01/1975						01-Merger, Clos			il to Meet Health	Safety
(L24)		(L41)		(L25)		02-Dissatisfaction	n W/ Reimbur	sement 06-Fa	il to Meet Agreen	nent
25. LTC EXTENSION DA	ATE:		TIVE SANCTIONS			03-Risk of Involu		<u>0111</u>	<u>ER</u>	
D. Di O Di II Di Octobre di			ion of Admissions:			04-Other Reason	for Withdrawal	07-Pr	ovider Status Ch	ange
		-		(LA4)				. 00-A	ctive	
	(L27)	B. Rescind	Suspension Date:							
				(L45)						
28. TERMINATION DAT	E:		29. INTERMEDIAR	Y/CARRIER NO	O.	30. REMARKS				
		a 28)			(L31)				٠	
		(L28)			(1731)					
31. RO RECEIPT OF CMS	S-1539		32. DETERMINATION							
		(L32)	7-14	1-202	(L33)	DETERMIN	ATION API	PROVAL V		Z

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

	PARI I -	TO BE COMP	TETED BY I	HE STA	IE SURVEY AGENCY		Fa	cility ID: 00928	
1. MEDICARE/MEDICAID PROV (L1) 24E508	IDER NO.	3. NAME AND AI (L3) HAYES RE S		CILITY		4. TYPE	OF ACTION	: <u>2 (</u> L8) 2. Recertificati	ion
2.STATE VENDOR OR MEDICAL	D NO.	(L4) 1620 RAND	OLPH AVENU	J E		3. Term		4. CHOW	IUII
(L2)		(L5) SAINT PAU	L, MN		(L6) 55105	5. Valid 7. On-S	ation	6. Complaint 9. Other	
5. EFFECTIVE DATE CHANGE (L9)	OF OWNERSHIP	7. PROVIDER/SU 01 Hospital	JPPLIER CATEG	ORY 09 ESRD	10 (L7) 13 PTIP 22 CLIA		Survey After C		
6. DATE OF SURVEY 01	/ 23/2020 (L34)	02 SNF/NF/Dual	06 PRTF	10 NF	14 CORF				
8. ACCREDITATION STATUS:	(L10)	03 SNF/NF/Distinct	07 X-Ray	11 ICF/IID	15 ASC	FISCAL YE	EAR ENDING	G DATE: (L3	35)
0 Unaccredited 1 TJC 2 AOA 3 Other		04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	0	9/30		
11LTC PERIOD OF CERTIFICAT	ION	10.THE FACILITY	IS CERTIFIED	AS:					
From (a):		A. In Complia	ance With		And/Or Approved Waivers O	f The Following	Requiremen	ts:	
To (b):		_	equirements		2. Technical Personne	_ 6. S	Scope of Serv	rices Limit	
		Complianc	e Based On:		3. 24 Hour RN	7. 1	Medical Dire	ctor	
12.Total Facility Beds	40 (L18)	1. A	cceptable POC		4. 7-Day RN (Rural S	NF) 8. I	Patient Room	Size	
·	40 (L13) 40 (L17)	Y D. Natio Con	1:		5. Life Safety Code	9. 1	Beds/Room		
13. Total Certified Beds	40 (L17)	X B. Not in Cor	npliance with Prog and/or Applied V	_	* Code: B *	(L12)			
14. LTC CERTIFIED BED BREAK	DOWN	requirement	and or rippined	vuiveis.	15. FACILITY MEETS	(E12)			
		ICE	ш				(L15)		
18 SNF 18/19 SN	NF 19 SNF 40	ICF	IID		1861 (e) (1) or 1861 (j) (1):	,	(L13)		
(L37) (L38)	(L39)	(L42)	(L43)						
16. STATE SURVEY AGENCY R	EMARKS (IF APPLICA	BLE SHOW LTC CA	ANCELLATION 1	DATE):					
17. SURVEYOR SIGNATURE		Date:			18. STATE SURVEY AGENC	Y APPROVAL		Date:	
Roy Kingsley, S	tate Fire Mar	shal_	02/10/2020	(L19)	Ka <u>mala Fiske-Downing, He</u>	alth Program	Represent	02/18/2 tative	2020 (L20
I	PART II - TO BE	COMPLETED	BY HCFA RE	EGIONAI	OFFICE OR SINGLE	STATE AGE	ENCY		
19. DETERMINATION OF ELIGI 1. Facility is Eligible			MPLIANCE WITH HTS ACT:	H CIVIL	21. 1. Statement of Fin2. Ownership/Cont3. Both of the Abo	rol Interest Discl			
2. Facility is not Elig	ible (L21)								
22. ORIGINAL DATE	23. LTC AGREEI	MENT 2	4. LTC AGREEN	MENT	26. TERMINATION ACTION	1:	(L	30)	
OF PARTICIPATION	BEGINNING	DATE	ENDING DA	ТЕ	VOLUNTARY 0	0	INVOLUNT	ARY	
01/01/1975					01-Merger, Closure		05-Fail to M	eet Health/Safety	
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimbur	sement	06-Fail to M	eet Agreement	
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Terminat	ion	OTHER		
	A. Suspension	n of Admissions:			04-Other Reason for Withdrawa	l		Status Change	
	•		(L44)				00-Active		
(L27)	B. Rescind St	spension Date:							
			(L45)						
28. TERMINATION DATE:	29	. INTERMEDIARY	/CARRIER NO.		30. REMARKS				
	(L28)			(L31)					
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	N OF APPROVAL	DATE					

(L33)

DETERMINATION APPROVAL

(L32)



Protecting, Maintaining and Improving the Health of All Minnesotans

Certified Mail # 7013 3020 0001 8869 2583

January 27, 2020

Administrator Hayes Residence 1620 Randolph Avenue Saint Paul, MN 55105

RE: CCN: 24E508

Cycle Start Date: January 23, 2020

Dear Administrator:

On January 23, 2020, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

ELECTRONIC PLAN OF CORRECTION (ePoC)

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

Hayes Residence January 27, 2020 Page 2

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" tag) and emergency preparedness deficiencies (those preceded by an "E" tag), i.e., the plan of correction should be directed to:

Karen Aldinger, Unit Supervisor Metro A Survey Team Licensing and Certification Program Health Regulation Division Minnesota Department of Health 85 East Seventh Place, Suite 220 P.O. Box 64900 Saint Paul, Minnesota 55164-0900 Email: karen.aldinger@state.mn.us

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

Phone: (651) 201-3794

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

Hayes Residence January 27, 2020 Page 3

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by April 23, 2020 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by July 23, 2020 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/ltc idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04 8.html

Hayes Residence January 27, 2020 Page 4

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections Minnesota Department of Public Safety State Fire Marshal Division 445 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145 Email: tom.linhoff@state.mn.us

Telephone: (651) 430-3012

Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske-Downing

Licensing and Certification Program Minnesota Department of Health

Kumalu Fiske Downing

P.O. Box 64900

St. Paul, MN 55164-0900

Telephone: (651) 201-4112 Fax: (651) 215-9697 Email: Kamala.Fiske-Downing@state.mn.us

PRINTED: 01/27/2020 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MUL A. BUILD		(X3) DATE SURVEY COMPLETED		
		24E508	B. WING				C
NAME OF F	PROVIDER OR SUPPLIER	24E300	D. WINO		REET ADDRESS, CITY, STATE, ZIP CODE	01/	23/2020
HAYES R	ESIDENCE			16	20 RANDOLPH AVENUE AINT PAUL, MN 55105		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE	(X5) COMPLETION DATE
E 000	Initial Comments A survey with CMS Appendix Z Emergency			000			
E 000	Preparedness Req 1/21/20 through 1/2 survey. The facility	uirements, was conducted on 23/20, during a recertification is in compliance with the ency Preparedness	E (000			
F 000	On 1/21/20 throug was conducted at y investigations were was found to be in requirements of 42 Requirements for L The following comp SUBSTANTIATED: HE508013C HE508014C HE508015C HE508017C The facility is enrol signature is not recopage of the CMS-2 correction is require	h 1/23/20, a standard survey your facility. Complaint e also conducted. Your facility compliance with the federal CFR 483, Subpart B, ong Term Care Facilities.	F	000			
LADODATOD	/ DIDECTOR'S OR DROVIE	DER/SUPPLIER REPRESENTATIVE'S SIGI	NATURE		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 01/27/2020 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		E CONSTRUCTION 01	(X3) DATE SURVEY COMPLETED	
		24E508	B. WING			01/	22/2020
	PROVIDER OR SUPPLIER			16	REET ADDRESS, CITY, STATE, ZIP CODE 20 RANDOLPH AVENUE AINT PAUL, MN 55105		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
K 000	INITIAL COMMEN	тѕ	K C	000			
	ALLEGATION OF O DEPARTMENT'S A SIGNATURE AT TH	POC WILL SERVE AS YOUR COMPLIANCE UPON THE ACCEPTANCE. YOUR HE BOTTOM OF THE FIRST IS-2567 WILL BE USED AS F COMPLIANCE.					
	ON-SITE REVISIT CONDUCTED TO SUBSTANTIAL CO REGULATIONS HA ACCORDANCE W	OF AN ACCEPTABLE POC, AN OF YOUR FACILITY MAY BE VALIDATE THAT OMPLIANCE WITH THE AS BEEN ATTAINED IN ITH YOUR VERIFICATION. FOR THE FIRE SAFETY					
		E AN EPOC, A PAPER COPY CORRECTION IS NOT					
	Health Care Fire In State Fire Marshal 445 Minnesota St., St Paul, MN 55101	Division Suite 145					
	By email to: FM.HC	C.Inspections@state.mn.us					
	Minnesota Departn Fire Marshal Division Hayes Residence with the requirement Medicare/Medicaid 483.70(a). Life Safe edition of National	Survey was conducted by the nent of Public Safety, State on. At the time of this survey was found not in compliance onts for participation in at 42 CFR, Subpart ety from Fire, and the 2012 Fire Protection Association 01, Life Safety Code (LSC)					
L ABORATOR'	I Y DIRECTOR'S OR PROVIE	DER/SUPPLIER REPRESENTATIVE'S SIGI	NATURE		TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUL A. BUILD		LE CONSTRUCTION 01		E SURVEY PLETED
		24E508	B. WING			01/2	22/2020
	PROVIDER OR SUPPLIER			1	STREET ADDRESS, CITY, STATE, ZIP CODE 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105	, , , , , ,	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPOLETICIENCY)	BE	(X5) COMPLETION DATE
K 000	Continued From pa Chapter 19 Existing PLEASE RETURN FM.HC.Inspections	g Health Care. THE PLAN to:	Κ(000			
		RRECTION FOR EACH T INCLUDE ALL OF THE DRMATION:					
	A description of value to correct the deficition.	what has been, or will be, done ency.					
	2. The actual, or pr	oposed, completion date.					
	3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.						
	basement. The buil and was determine	s a 1-story building with a full ding was constructed in 1958 d to be of Type II(111) building is divided into 3 smoke					
	detection in the cor corridor. The alarm department notifica have either heat de that are connected	re alarm system with smoke ridors and spaces open to the is monitored for automatic fire tion. Other hazardous areas tection or smoke detection to the fire alarm system in a Minnesota State Fire Code.					
	The building is fully	sprinkled per NFPA 13.					
	The facility has a cacensus of 34 at the	apacity of 40 beds and had a time of the survey.					
	The requirement at NOT MET as evide	42 CFR, Subpart 483.70(a) is need by:					

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING **01** 24E508 B. WING 01/22/2020 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1620 RANDOLPH AVENUE HAYES RESIDENCE** SAINT PAUL, MN 55105 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY**) K 346 Fire Alarm System - Out of Service K 346 CFR(s): NFPA 101 SS=F Fire Alarm - Out of Service Where required fire alarm system is out of services for more than 4 hours in a 24-hour period, the authority having jurisdiction shall be notified, and the building shall be evacuated or an approved fire watch shall be provided for all parties left unprotected by the shutdown until the fire alarm system has been returned to service. 9.6.1.6 This REQUIREMENT is not met as evidenced bv: Based on document review and staff interview, the facility failed to Maintain Fire Alarm - Out of Service in accordance with (NFPA 101 / NFPA 99), (Life Safety Code / Health Care Facilities Code), Section 9.6.1.6. This deficient practice could affect all 34 of residents. Findings include: On a facility tour between the hours of 9-1pm on 1/22/2020, it was revealed that the Facility does not have a current out of service policy for the fire alarm system stating the (4) hours out of service. This deficient practice was verified by the Facility Maintenance Director at the time of discovery. K 354 Sprinkler System - Out of Service K 354 CFR(s): NFPA 101 SS=F Sprinkler System - Out of Service Where the sprinkler system is impaired, the extent and duration of the impairment has been determined, areas or buildings involved are inspected and risks are determined. recommendations are submitted to management or designated representative, and the fire department and other authorities having

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD	TIPLE CONSTRUCTION ING 01		(X3) DATE SURVEY COMPLETED	
		24E508	B. WING		01	/22/2020	
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COI 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105)E		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		HOULD BE	(X5) COMPLETION DATE	
K 918	transfer of all EES I competent personn stored energy power accordance with NF circuit breakers are program for periodic components is esta manufacturer requiremaintenance and to readily available. Estoircuits are marked separate from normathe possibility of das source is a design dinstallations. 6.4.4, 6.5.4, 6.6.4 (I 111, 700.10 (NFPA This REQUIREMENT by: Based on document the facility failed to Maintenance and To (NFPA 101 / NFPA 1	oads, and are conducted by el. Maintenance and testing of er sources (Type 3 EES) are in FPA 111. Main and feeder inspected annually, and a cally exercising the blished according to rements. Written records of esting are maintained and ES electrical panels and readily identifiable, and hal power circuits. Minimizing mage of the emergency power consideration for new NFPA 99), NFPA 110, NFPA NT is not met as evidenced and review and staff interview, Maintain Electric System esting in accordance with electric System e	К 9	018			
K 920 SS=D	Maintenance Direct	or at the time of discovery. nt - Power Cords and Extens	K 9	020			

	TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULT A. BUILDIN	IPLE CONSTRUCTION IG 01		(X3) DATE SURVEY COMPLETED	
		24E508	B. WING _		01	/22/2020	
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105		22,2020	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPI DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
K 920	Extension Cords Power strips in a paragraph of the patient of the	atient care vicinity are only ts of movable delectrical equipment es that have been assembled nel and meet the conditions of rips in the patient care vicinity or non-PCREE (e.g., personal in long-term care resident research to the patient care vicinity or non-PCREE. Power strips for 363A or UL 60601-1. Power research to the patient care rooms meet UL 1363. In non-patient strips meet other UL restrips are used with general sion cords are not used as a wiring of a structure. The edition of the purpose for red and meets the conditions of the purpose for red and meets the conditions of the purpose for red and staff interview, the main Power Cords and accordance with (NFPA 101 / rety Code / Health Care rection 10.2.3.6 (NFPA 99), 100-8 (NFPA 70), 590.3(D) to This deficient practice could	K 92	20			
	Findings include: On a facility tour be	tween the hours of 9-1pm on evealed that we found a					

24E508 B. WING 01/22/2	
Di. WillO 01/22/2	2/2020
NAME OF PROVIDER OR SUPPLIER HAYES RESIDENCE STREET ADDRESS, CITY, STATE, ZIP CODE 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) TAG (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
Continued From page 7 This deficient practice was verified by the Facility Maintenance Director at the time of discovery. K 920 K 920	



Protecting, Maintaining and Improving the Health of All Minnesotans

Certified Mail # 7013 3020 0001 8869 2583

January 27, 2020

Administrator Hayes Residence 1620 Randolph Avenue Saint Paul, MN 55105

Re: Event ID: UQ8S11

Dear Administrator:

The above facility survey was completed on January 23, 2020 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted no violations of these rules promulgated under Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10.

Electronically posted is the Minnesota Department of Health order form stating that no violations were noted at the time of this survey. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to Federal deficiencies only. There is no requirement to submit a Plan of Correction.

Please feel free to call me with any questions.

Sincerely,

Kamala Fiske-Downing

Licensing and Certification Program Minnesota Department of Health

Kumala Fiske Downing

P.O. Box 64900

St. Paul, MN 55164-0900

Telephone: (651) 201-4112 Fax: (651) 215-9697 Email: Kamala.Fiske-Downing@state.mn.us

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED						
			A. BUILDING.			,					
		00928	B. WING			3/2020					
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE											
HAYES RESIDENCE 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105											
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTI	ON	(X5)					
PRÉFIX TAG		MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)		COMPLETE DATE					
2 000 Initial Comments			2 000								
	****ATTE	NTION*****									
	NH LICENSING CORRECTION ORDER										
	144A.10, this corre- pursuant to a surve found that the defic herein are not corre- not corrected shall	Minnesota Statute, section ction order has been issued y. If, upon reinspection, it is iency or deficiencies cited ected, a fine for each violation be assessed in accordance fines promulgated by rule of artment of Health.									
	requirements of the number and MN Ru When a rule contain comply with any of lack of compliance. re-inspection with a result in the assess	hether a violation has been compliance with all a rule provided at the tagule number indicated below. In the items will be considered be a compliance upon any item of multi-part rule will ament of a fine even if the item uring the initial inspection was									
	that may result fron orders provided tha the Department with	hearing on any assessments n non-compliance with these at a written request is made to hin 15 days of receipt of a ent for non-compliance.									
	Department's staff	rs: 1/23/20,, surveyors of this visited the above provider for a complaints were also									
	The following comp SUBSTANTIATED:	plaints were found to be NOT									

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE TITLE

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED						
		00000	B. WING		04/2							
		00928			01/2	3/2020						
NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE												
HAYES RESIDENCE 1620 RANDOLPH AVENUE SAINT PAUL, MN 55105												
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	ACTION SHOULD BE COMPLET TO THE APPROPRIATE DATE							
2 000	HE508013C HE508014C HE508015C HE508016C HE508017C No correction order The facility is enroll Correction (ePOC) not required at the last state form. Although	s were issued. ed in the electronic Plan of and therefore a signature is bottom of the first page of the gh no plan of correction is ed that you acknowledge	2 000									

Minnesota Department of Health

STATE FORM UQ8S11 If continuation sheet 2 of 2