



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered  
March 12, 2025

Administrator  
Good Samaritan Ambassador  
8100 Medicine Lake Road  
New Hope, MN 55427

RE: CCN: 245149  
Cycle Start Date: January 9, 2025

Dear Administrator:

On February 20, 2025, the Minnesota Departments of Health and Public Safety, completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Feel free to contact me if you have questions.

A handwritten signature in blue ink that reads 'H. Zahler'.

Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)





*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
January 21, 2025

Administrator  
Good Samaritan Ambassador  
8100 Medicine Lake Road  
New Hope, MN 55427

RE: CCN: 245149  
Cycle Start Date: January 9, 2025

Dear Administrator:

On January 9, 2025, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.



Good Samaritan Ambassador

January 21, 2025

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The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

## DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Judy Loecken, Regional Operations Supervisor

St. Cloud B District Office

Health Regulation Division

Minnesota Department of Health

4140 Thielman Lane

Saint Cloud, Minnesota 56301-4557

Email: [judy.loecken@state.mn.us](mailto:judy.loecken@state.mn.us)

Office: (320) 223-7300 Mobile: (320) 241-7797

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or



Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by April 9, 2025 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by July 9, 2025 (six months after the identification of noncompliance), your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

#### **INFORMAL DISPUTE RESOLUTION (IDR)**

In accordance with 42 CFR 488.331 and Minnesota Statute 144A.10 subd 15, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

This request must be sent within the same ten calendar days you have for submitting an ePoC for the cited deficiencies. Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

A copy of the Department's informal dispute resolution policies is posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

#### **INDEPENDENT INFORMAL DISPUTE RESOLUTION (INDEPENDENT IDR)**

In accordance with 42 CFR § 488.431 and Minnesota Statute 144A.10 subd 16, when a CMP subject to being collected and placed in an escrow account is imposed, you have one opportunity to question cited deficiencies through an Independent IDR process. You may also contest scope and severity assessments for deficiencies which resulted in a finding of SQC or immediate jeopardy. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:



Good Samaritan Ambassador

January 21, 2025

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<https://forms.web.health.state.mn.us/form/NHDisputeResolution>

A facility may not use both IDR and independent IDR for the same deficiency citation(s) arising from the same survey unless the IDR process was completed prior to the imposition of the CMP. This request must be sent within ten calendar days of receipt of this offer. An incomplete Independent IDR process will not delay the effective date of any enforcement action.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Travis Z. Ahrens  
State Fire Safety Supervisor  
Health Care & Correctional Facilities  
MN Department of Public Safety-Fire Marshal Division  
445 Minnesota St., Suite 145  
St. Paul, MN 55101  
Email: [travis.ahrens@state.mn.us](mailto:travis.ahrens@state.mn.us)  
Web: [www.sfm.dps.mn.gov](http://www.sfm.dps.mn.gov)  
Cell: 1-507-308-4189

Feel free to contact me if you have questions.

Sincerely,



Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
PO Box 64900  
625 Robert Street North  
St. Paul, MN 55155  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/04/2025  
FORM APPROVED  
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>245149</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                                     |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><br><b>01/09/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>GOOD SAMARITAN AMBASSADOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8100 MEDICINE LAKE ROAD</b><br><b>NEW HOPE, MN 55427</b>                     |  |                                                                        |
| (X4) ID<br>PREFIX<br>TAG                                             | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ID<br>PREFIX<br>TAG                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETION<br>DATE                                             |
| E 000                                                                | Initial Comments<br><br>On 1/6/25 through 1/9/25, a survey for compliance with §483.73, Appendix Z, Emergency Preparedness Requirements for Long Term Care Facilities was conducted during a standard recertification survey. The facility was IN compliance.<br><br>The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.                                                                                                                                                                                                                                                                                                                                                                                         | E 000                                                                      |                                                                                                                          |  |                                                                        |
| F 000                                                                | INITIAL COMMENTS<br><br>On 1/6/25 through 1/9/25, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.<br><br>The following complaints were reviewed with NO deficiencies cited:<br><br>H51493962C (MN00105626)<br>H51493962C (MN00105633)<br>The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.<br><br>Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate substantial compliance with the | F 000                                                                      |                                                                                                                          |  |                                                                        |

|                                                                       |       |            |
|-----------------------------------------------------------------------|-------|------------|
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE  |
| Electronically Signed                                                 |       | 01/30/2025 |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| F 000                                                                | Continued From page 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | F 000                                                                      |                                                                                                                          |  |                                                                        |
| F 582<br>SS=D                                                        | Medicaid/Medicare Coverage/Liability Notice<br>CFR(s): 483.10(g)(17)(18)(i)-(v)<br><br>§483.10(g)(17) The facility must--<br>(i) Inform each Medicaid-eligible resident, in<br>writing, at the time of admission to the nursing<br>facility and when the resident becomes eligible for<br>Medicaid of-<br>(A) The items and services that are included in<br>nursing facility services under the State plan and<br>for which the resident may not be charged;<br>(B) Those other items and services that the<br>facility offers and for which the resident may be<br>charged, and the amount of charges for those<br>services; and<br>(ii) Inform each Medicaid-eligible resident when<br>changes are made to the items and services<br>specified in §483.10(g)(17)(i)(A) and (B) of this<br>section.<br><br>§483.10(g)(18) The facility must inform each<br>resident before, or at the time of admission, and<br>periodically during the resident's stay, of services<br>available in the facility and of charges for those<br>services, including any charges for services not<br>covered under Medicare/ Medicaid or by the<br>facility's per diem rate.<br>(i) Where changes in coverage are made to items<br>and services covered by Medicare and/or by the<br>Medicaid State plan, the facility must provide<br>notice to residents of the change as soon as is<br>reasonably possible.<br>(ii) Where changes are made to charges for other<br>items and services that the facility offers, the<br>facility must inform the resident in writing at least<br>60 days prior to implementation of the change.<br>(iii) If a resident dies or is hospitalized or is | F 582                                                                      |                                                                                                                          |  | 2/14/25                                                                |



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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| F 582                                                                | <p>Continued From page 2</p> <p>transferred and does not return to the facility, the facility must refund to the resident, resident representative, or estate, as applicable, any deposit or charges already paid, less the facility's per diem rate, for the days the resident actually resided or reserved or retained a bed in the facility, regardless of any minimum stay or discharge notice requirements.</p> <p>(iv) The facility must refund to the resident or resident representative any and all refunds due the resident within 30 days from the resident's date of discharge from the facility.</p> <p>(v) The terms of an admission contract by or on behalf of an individual seeking admission to the facility must not conflict with the requirements of these regulations.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and document review, the facility failed to ensure the Skilled Nursing Facility Advanced Beneficiary Notice-Centers for Medicare and Medicaid-10055 (SNFABN-CMS-10055) was provided for 1 of 3 residents (R126) reviewed for beneficiary notices.</p> <p>Findings include:</p> <p>R126's Part A discharge Minimum Data Set (MDS) dated 7/31/24, indicated R126 was admitted 5/31/24. R126's was cognitively intact.</p> <p>R126's Notice of Medicare non-coverage form CMS-10123 (NOMNC-CMS-10123), signed and dated 7/29/24, indicated R126's services would end 7/31/24 although Medicare coverage days remaining. R126 remained in the facility.</p> <p>R126's discharge MDS dated 11/17/24, included R126 was discharged from the facility on</p> | F 582                                                                      | <p>R126 was transferred from the facility to hospital on 11/17/2024 and discharged from facility on 11/18/2024.</p> <p>An audit was conducted to review all residents in the facility who meet the criteria of having an Advanced Beneficiary Notice issued had correct documentation.</p> <p>Advanced Beneficiary Notice training was conducted on 1/30/2025 by Good Samaritan Society's Medicare Department and attended by social services, nurse managers and administrative team.</p> <p>Audits to ensure Advanced Beneficiary Notice's are issued per Medicare guidelines will be completed weekly for the first month, monthly for 3 months, and quarterly thereafter by the Social Services Director or designee. Results of the audits</p> |  |                                                                        |



|                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                            |                                                                                                                                                                                                                                         |                            |                                                                        |
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| F 582                                                                | Continued From page 3<br>11/17/24.<br><br>R126's medical record lacked evidence the<br>SNFABN-CMS-10055 was provided to R126.<br><br>During interview on 1/8/24 at 3:36 p.m., Medicare<br>case manager (CM)-A confirmed R126 did not<br>receive a SNFABN-CMS-10055 prior to his<br>Medicare coverage ending. CM-A confirmed<br>R126 should have received this form since he<br>was staying in the facility with coverage days<br>remaining. CM-A stated the form was not<br>completed because there was confusion on who<br>was responsible for completing this form.<br><br>Facility policy titled Advance Beneficiary Notice of<br>Non-Coverage dated 2/14/23, included the<br>SNFABN-CMS-10055 was to be issued prior to<br>providing a service that is usually paid for by<br>Medicare but may not be because it was not<br>considered medically necessary. | F 582                                                                      | will be reviewed by the Social Services<br>Director or designee for trends and<br>patterns and implementation of process<br>improvements. Findings will be reported<br>to the QAPI committee for further review<br>and recommendations. |                            |                                                                        |
| F 880<br>SS=D                                                        | Infection Prevention & Control<br>CFR(s): 483.80(a)(1)(2)(4)(e)(f)<br><br>§483.80 Infection Control<br>The facility must establish and maintain an<br>infection prevention and control program<br>designed to provide a safe, sanitary and<br>comfortable environment and to help prevent the<br>development and transmission of communicable<br>diseases and infections.<br><br>§483.80(a) Infection prevention and control<br>program.<br>The facility must establish an infection prevention<br>and control program (IPCP) that must include, at<br>a minimum, the following elements:                                                                                                                                                                                                                                                                       | F 880                                                                      |                                                                                                                                                                                                                                         | 2/7/25                     |                                                                        |



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| F 880                                                                | <p>Continued From page 4</p> <p>§483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.71 and following accepted national standards;</p> <p>§483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:</p> <p>(i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility;</p> <p>(ii) When and to whom possible incidents of communicable disease or infections should be reported;</p> <p>(iii) Standard and transmission-based precautions to be followed to prevent spread of infections;</p> <p>(iv) When and how isolation should be used for a resident; including but not limited to:</p> <p>(A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and</p> <p>(B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.</p> <p>(v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and</p> <p>(vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.</p> <p>§483.80(a)(4) A system for recording incidents</p> | F 880                                                                      |                                                                                                                          |  |                                                                        |



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/04/2025  
FORM APPROVED  
OMB NO. 0938-0391

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| F 880                                                                | <p>Continued From page 5</p> <p>identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens.<br/>Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review.<br/>The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:<br/>Based on observation, interview and document review, the facility failed to use proper personal protective equipment (PPE) for 1 of 1 residents (R17) reviewed for droplet precautions.</p> <p>Findings include:</p> <p>R17's annual Minimum Data Set (MDS) dated 11/5/24, included R17 was severely cognitively impaired and required substantial assistance for toilet hygiene, dressing, and transfers.</p> <p>R17's electronic medical record (EMR) included a facility form titled Good Samaritan Society - Ambassador COVID - 19 Test dated 12/30/24, indicated a positive test result for COVID-19.</p> <p>R17's EMR entry dated 12/30/24, included R17 tested positive for COVID-19 and droplet precautions were initiated.</p> <p>On 1/7/25 at 8:43 a.m., nursing assistant (NA)-A was observed entering R17's room with a food tray. NA-A donned a gown, glove and a N95 mask prior to entering room. Eye protection was not donned. R17's room had a sign posted with</p> | F 880                                                                      | <p>F880 Infection Prevention &amp; Control</p> <p>R17 completed her 14-day isolation for COVID on 1-10-25 and droplet precautions were discontinued.</p> <p>All residents in the facility were reviewed for the need of any type of droplet precautions on 1/10/2025. Residents requiring droplet precautions had proper PPE available for staff use.</p> <p>Staff will receive education by 2/7/25 by DNS or designee on Infection control Policy and Procedures for proper PPE required when caring for residents on Transmission based precautions including droplet precautions.</p> <p>Random Infection control audits for transmission-based precautions, including droplet precautions, for availability and proper use of PPE when entering a room requiring transmission-based precautions including droplet precautions will be completed weekly for 1 month, monthly</p> |  |                                                                        |



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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| F 880                                                                | <p>Continued From page 6</p> <p>the title "droplet precautions" and included instructions to make sure eyes, nose and mouth are fully covered before room entry.</p> <p>On 1/7/25 at 9:09 a.m., NA-A was observed exiting R17's room and utilizing alcohol-based hand sanitizer.</p> <p>During interview on 1/7/25 at 9:12 a.m., NA-A stated she was aware R17 was on precautions for a COVID-19 infection, and she was supposed to wear eye protection when entering the room. NA-A stated she had not worn eye protection because there was not any in the precautions cart outside of R17's room.</p> <p>During interview on 1/7/25 at 9:56 a.m., registered nurse (RN)-A confirmed R17 was on precautions for a COVID-19 infection and all staff should have been trained on what PPE was necessary when caring for a resident with an infection. RN-A stated the nurses usually stock the precautions carts on the units, but all PPE supplies were available to any staff.</p> <p>On 1/7/25 at 12:46 p.m., trained medical assistant (TMA)-A was observed entering R17's room. TMA-A was wearing gown, gloves, and mask without eye protection.</p> <p>During interview on 1/7/25 at 2:09 p.m., TMA-A confirmed he gave R17 medication earlier in the day. TMA-A stated he wore a gown, gloves and N95 mask. TMA-A stated he did not wear a face shield because none were available in the precautions cart. TMA-A stated they have received training and was aware he was supposed to wear a face shield.</p> | F 880                                                                      | <p>for 3 months and quarterly thereafter as coordinated by the Infection Prevention Nurse and DNS. Results of audits will be reviewed and analyzed by Infection Prevention Nurse and DNS with changes implemented as needed. Infection Prevention Nurse will report findings to the QAPI committee for further evaluation and recommendations.</p> |                            |                                                                        |



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| F 880                                                                | <p>Continued From page 7</p> <p>During interview on 1/9/25 at 10:25 a.m., infection preventionist (IP) confirmed staff were trained to wear a gown, N95 mask, face shield and gloves when working with a resident who is positive for COVID-19. IP stated everyone was able to stock the precautions cart and did have access to PPE. The IP stated she would have expected the staff to get a face shield if none were available in the precautions cart prior to entering the room to care for a resident who was on precautions. This was important to prevent spread to vulnerable residents.</p> <p>During interview on 1/9/25 at 10:25 a.m., director of nursing (DON) stated all staff were educated on proper use of PPE.</p> <p>Facility policy for infection prevention dated 12/2/24, included the facility would utilize transmission based precautions in addition to standard precautions, to prevent and control known and suspected infections.</p> | F 880                                                                      |                                                                                                                          |                            |                                                                        |





*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
January 21, 2025

Administrator  
Good Samaritan Ambassador  
8100 Medicine Lake Road  
New Hope, MN 55427

Re: Event ID: VU5Y11

Dear Administrator:

The above facility survey was completed on January 9, 2025, for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted no violations of these rules promulgated under Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10.

Electronically posted is the Minnesota Department of Health order form stating that no violations were noted at the time of this survey. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to Federal deficiencies only. There is no requirement to submit a Plan of Correction.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink that reads 'H. Zahler'.

Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)



Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br>GOOD SAMARITAN AMBASSADOR |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br>8100 MEDICINE LAKE ROAD<br>NEW HOPE, MN 55427                                   |                          |                                                   |
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| 2 000                                                         | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS:<br/>On 1/6/25 through 1/9/25, a licensing survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was IN compliance with the MN State Licensure.</p> <p>The following complaints were reviewed during</p> | 2 000                                                           |                                                                                                                          |                          |                                                   |

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| Minnesota Department of Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
| Electronically Signed                                                                                   |       | 01/30/25  |



Minnesota Department of Health

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| 2 000                                                                | <p>Continued From page 1</p> <p>the survey: NO licensing orders were issued.<br/>H51493962C (MN00105626)<br/>H51493962C (MN00105633)<br/>The Minnesota Department of Health is<br/>documenting the State Licensing Correction<br/>Orders using Federal software.</p> <p>The facility is enrolled in ePOC and therefore a<br/>signature is not required at the bottom of the first<br/>page of state form. Although no plan of correction<br/>is required, it is required that the facility<br/>acknowledge receipt of the electronic documents.</p> | 2 000                                                                                          |                                                                                                                          |  |                                                                    |



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| K 000                                                                | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>An annual Life Safety recertification survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 01/07/2025. At the time of this survey, Good Sam Ambassador was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code.</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:</p> <p>IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p> | K 000                                                                      |                                                                                                                          |                            |                                                        |

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE  |
| Electronically Signed                                                 |       | 01/30/2025 |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GOOD SAMARITAN AMBASSADOR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8100 MEDICINE LAKE ROAD<br/>NEW HOPE, MN 55427</b>                           |                            |                                                        |
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| K 000                                                                | <p>Continued From page 1</p> <p>Healthcare Fire Inspections<br/>State Fire Marshal Division<br/>445 Minnesota St., Suite 145<br/>St. Paul, MN 55101-5145, OR</p> <p>By email to:<br/>FM.HC.Inspections@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH<br/>DEFICIENCY MUST INCLUDE ALL OF THE<br/>FOLLOWING INFORMATION:</p> <p>1. A detailed description of the corrective action<br/>taken or planned to correct the deficiency.</p> <p>2. Address the measures that will be put in<br/>place to ensure the deficiency does not reoccur.</p> <p>3. Indicate how the facility plans to monitor<br/>future performance to ensure solutions are<br/>sustained.</p> <p>4. Identify who is responsible for the corrective<br/>actions and monitoring of compliance.</p> <p>5. The actual or proposed date for completion of<br/>the remedy.</p> <p>Good Samaritan Society Ambassador Building 01<br/>is a 1-story building with a partial basement. The<br/>building was constructed at three different times.<br/>The original building was constructed in 1963 and<br/>was determined to be of Type II(000)<br/>construction. In 1996, an addition was<br/>constructed and was determined to be of Type<br/>II(000) construction. In 2010, an addition was<br/>constructed and was determined to be of Type V<br/>(111) construction. There is a 2-hour firewall<br/>between the 2010 addition and the rest of the</p> | K 000                                                                      |                                                                                                                          |                            |                                                        |



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| K 000                                                                | Continued From page 2<br><br>building. The building is automatic fire sprinkler protected throughout. The facility has a fire alarm system with smoke detection in the corridors and spaces open to the corridors that is monitored for automatic fire department notification. Since Type V(111) construction is allowed for a 1-story building, the entire building will be surveyed as Type V(111).<br><br>The facility has a capacity of 77 beds and had a census of 75 at the time of the survey.<br><br>The requirements at 42 CFR, Subpart 483.70(a), are NOT MET as evidenced by:      |                                                                            |  | K 000                                                                                          |                                                                                                                                                                                                                                                                                                                                       |                                                        |                            |
| K 225<br>SS=B                                                        | Stairways and Smokeproof Enclosures<br>CFR(s): NFPA 101<br><br>Stairways and Smokeproof Enclosures<br>Stairways and Smokeproof enclosures used as exits are in accordance with 7.2.<br>18.2.2.3, 18.2.2.4, 19.2.2.3, 19.2.2.4, 7.2<br><br>This REQUIREMENT is not met as evidenced by:<br>Based on observation and staff interview, the facility failed to maintain stairwells per NFPA 101 (2012 edition), Life Safety Code, sections 19.2.2.3, 7.1.3.2.3, and 7.2.2.5.3. This deficient finding could have an isolated impact on the residents within the facility.<br><br>Findings include: |                                                                            |  | K 225                                                                                          |                                                                                                                                                                                                                                                                                                                                       |                                                        | 2/21/25                    |
|                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            |  |                                                                                                | Stairwells were cleared of all items on 1/7/2025 in accordance with code 18.2.2.3, 18.2.2.4, 19.2.2.3, 19.2.2.4, 7.2.<br><br>Staff will be educated by 2/21/25 on keeping all areas of stairwells clear from obstructions. Signage will be posted by Maintenance Supervisor by 2/5/25 that states Storage Not Prohibited in stairwell |                                                        |                            |



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| K 225                                                                | Continued From page 3<br>On 01/07/2025 between 09:15 AM and 01:00 PM,<br>it was revealed by observation that there was a<br>chair being stored at the bottom of the north<br>stairwell. The chair was removed at the time of<br>the survey.<br><br>An interview with the Administrator and the<br>Maintenance Supervisor verified this deficient<br>finding at the time of discovery.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | K 225                                                                      | areas.<br><br>Audits will be conducted by Maintenance<br>Supervisor weekly for the first month,<br>monthly for three months, and quarterly<br>thereafter. Results of the audits will be<br>reviewed by the maintenance team for<br>trends and patterns and implement<br>improvement ideas. Findings will be<br>reported to the QAPI committee for further<br>evaluations and recommendations.                                                                                                                                                                                                                                                                              |                            |                                                        |
| K 291<br>SS=D                                                        | Emergency Lighting<br>CFR(s): NFPA 101<br><br>Emergency Lighting<br>Emergency lighting of at least 1-1/2-hour duration<br>is provided automatically in accordance with 7.9.<br>18.2.9.1, 19.2.9.1<br>This REQUIREMENT is not met as evidenced<br>by:<br>Based on a review of available documentation<br>and staff interview, the facility failed to test<br>emergency lighting per NFPA 101 (2012 edition),<br>Life Safety Code, sections 19.2.9.1 and 7.9.3.1.1.<br>This deficient finding could have an isolated<br>impact on the residents within the facility.<br><br>Findings include:<br><br>On 01/07/2025 between 09:15 AM and 01:00 PM,<br>it was revealed by a review of available<br>documentation that at the time of the survey, the<br>facility could not provide documentation showing<br>that they have been testing emergency lighting<br>monthly for 30 seconds.<br><br>An interview with the Administrator and the<br>Maintenance Supervisor verified this deficient | K 291                                                                      | Emergency light testing was completed<br>on 1/7/25 by Maintenance Supervisor in<br>accordance with Life Safety Code NFPA<br>101 19.2.9.1 and 7.9.3.1.1. Findings<br>concluded that the emergency light was<br>functioning properly.<br><br>The maintenance team was educated on<br>Life Safety Code NFPA 101 19.2.9.1 and<br>7.9.3.1.1 on 1/27/25 and the requirement<br>of regular emergency light testing.<br><br>Audits of completion and compliance of<br>emergency light testing will be completed<br>by the Maintenance Supervisor or<br>designee monthly for three months and<br>quarterly thereafter. Results of the audits<br>will be reviewed by the Maintenance | 1/27/25                    |                                                        |



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| K 291                                                                | Continued From page 4<br>finding at the time of discovery.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | K 291                                                                      | Supervisor and Safety Chair for trends<br>and patterns and implemented<br>improvement ideas. Findings will be<br>reported to the QAPI committee for further<br>evaluations and recommendations. |                            |                                                        |
| K 363<br>SS=E                                                        | Corridor - Doors<br>CFR(s): NFPA 101<br><br>Corridor - Doors<br>Doors protecting corridor openings in other than<br>required enclosures of vertical openings, exits, or<br>hazardous areas resist the passage of smoke<br>and are made of 1 3/4 inch solid-bonded core<br>wood or other material capable of resisting fire for<br>at least 20 minutes. Doors in fully sprinklered<br>smoke compartments are only required to resist<br>the passage of smoke. Corridor doors and doors<br>to rooms containing flammable or combustible<br>materials have positive latching hardware. Roller<br>latches are prohibited by CMS regulation. These<br>requirements do not apply to auxiliary spaces that<br>do not contain flammable or combustible material.<br>Clearance between bottom of door and floor<br>covering is not exceeding 1 inch. Powered doors<br>complying with 7.2.1.9 are permissible if provided<br>with a device capable of keeping the door closed<br>when a force of 5 lbf is applied. There is no<br>impediment to the closing of the doors. Hold open<br>devices that release when the door is pushed or<br>pulled are permitted. Nonrated protective plates<br>of unlimited height are permitted. Dutch doors<br>meeting 19.3.6.3.6 are permitted. Door frames<br>shall be labeled and made of steel or other<br>materials in compliance with 8.3, unless the<br>smoke compartment is sprinklered. Fixed fire<br>window assemblies are allowed per 8.3. In<br>sprinklered compartments there are no<br>restrictions in area or fire resistance of glass or | K 363                                                                      |                                                                                                                                                                                                 | 2/21/25                    |                                                        |



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| K 363                                                                | <p>Continued From page 5<br/>frames in window assemblies.</p> <p>19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483,<br/>and 485<br/>Show in REMARKS details of doors such as fire<br/>protection ratings, automatics closing devices,<br/>etc.<br/>This REQUIREMENT is not met as evidenced<br/>by:<br/>Based on observation and staff interview, the<br/>facility failed to maintain corridor doors per NFPA<br/>101 (2012 edition), Life Safety Code, section<br/>19.3.6.3.5. These deficient findings could have a<br/>patterned impact on the residents within the<br/>facility.</p> <p>Findings include:</p> <p>1. On 01/07/2025 between 09:15 AM and 01:00<br/>PM, it was revealed by observation that the door<br/>to resident room 204 would not latch.</p> <p>2. On 01/07/2025 between 09:15 AM and 01:00<br/>PM, it was revealed by observation that door C8<br/>would not latch.</p> <p>An interview with the Administrator and the<br/>Maintenance Supervisor verified these deficient<br/>findings at the time of discovery.</p> | K 363                                                                      | <p>Maintenance Supervisor adjusted the<br/>doors for both rooms 204 and C8 on<br/>1/7/25 to ensure they latched properly in<br/>accordance with Life Safety Code NFPA<br/>19.3.6.3.5. An audit was completed on all<br/>doors in facility on 1/8/2025 to ensure all<br/>doors latched properly. No other doors<br/>latched improperly.</p> <p>Staff will be educated by 2/21/25 on<br/>ensuring doors latch properly and the<br/>procedure of notifying the maintenance<br/>team to address the door if not latching<br/>properly.</p> <p>Random audits of doors to ensure proper<br/>latching and closure will be conducted by<br/>the Maintenance team weekly for the first<br/>month, monthly for three months and<br/>quarterly thereafter. Results of the audits<br/>will be reviewed by the maintenance<br/>supervisor and Safety Chair for trends<br/>and patterns and implemented<br/>improvements. Findings will be reported<br/>to the QAPI committee for further<br/>evaluation and recommendations.</p> |  |                                                        |
| K 712<br>SS=C                                                        | Fire Drills<br>CFR(s): NFPA 101                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | K 712                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | 1/28/25                                                |



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| K 712                                                                | <p>Continued From page 6</p> <p><b>Fire Drills</b><br/>Fire drills include the transmission of a fire alarm signal and simulation of emergency fire conditions. Fire drills are held at expected and unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms.</p> <p>19.7.1.4 through 19.7.1.7<br/>This REQUIREMENT is not met as evidenced by:<br/>Based on a review of available documentation and staff interview, the facility failed to conduct fire drills under varied times and conditions per NFPA 101 (2012 edition), Life Safety Code, sections 19.7.1.6, 4.7.4, and 4.6.1.1. This deficient finding could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 01/07/2025 between 09:15 AM and 01:00 PM, it was revealed by a review of available documentation that the times that the facility conducted the first shift fire drills were not varied.</p> <p>An interview with the Administrator and the Maintenance Supervisor verified this deficient finding at the time of discovery.</p> |                                                                            |  | K 712                                                                                          | <p>An AM shift fire drill was conducted at 8:30am on 1/28/25 to ensure that Life Safety Code NPFA 19.7.1.6, 4.7.4 and 4.6.1.1 is followed correctly and fire drills are conducted at various expected and unexpected times.</p> <p>The maintenance team was educated on Life Safety Code NFPA 19.7.1.6, 4.7.4 and 4.6.1.1 on 1/27/25 on ensuring that all fire drills are conducted at various expected and unexpected times.</p> <p>Audits ensuring that fire drills are conducted at various expected and unexpected times will be completed monthly for three month and quarterly thereafter by maintenance supervisor or designee. Results of the audits will be reviewed by the maintenance supervisor and Safety Chair for trends and patterns. Findings will be reported to the QAPI committee for further evaluation and recommendations.</p> |                                                        |                            |