





PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245338

December 20, 2016

Mr. Scot Spates, Administrator  
St. Johns Lutheran Home  
901 Luther Place  
Albert Lea, MN 56007

Dear Mr. Spates:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective November 15, 2016 the above facility is certified for:

140 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 140 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
December 19, 2016

Mr. Scot Spates, Administrator  
St. Johns Lutheran Home  
901 Luther Place  
Albert Lea, MN 56007

RE: Project Number S5338027

Dear Mr. Spates:

On December 9, 2016, we informed you that the following enforcement remedy was being imposed:

- Mandatory denial of payment for new Medicare and Medicaid admissions, effective January 6, 2017. (42 CFR 488.417 (b))

Also, we notified you in our letter of December 9, 2016, in accordance with Federal law, as specified in the Act at Section 1819(f)(2)(B)(iii)(I)(b) and 1919(f)(2)(B)(iii)(I)(b), your facility is prohibited from conducting Nursing Aide Training and/or Competency Evaluation Programs (NATCEP) for two years from January 6, 2017.

This was based on the deficiencies cited by this Department for a standard survey completed on October 6, 2016, and lack of verification of substantial compliance with the Life Safety Code (LSC) deficiencies at the time of our December 9, 2016 notice. The most serious LSC deficiencies in your facility at the time of the standard survey were found to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E) whereby corrections were required.

On December 19, 2016, the Minnesota Department of Public Safety completed a Post Certification Revisit (PCR) to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on October 6, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of November 15, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on October 6, 2016, as of November 15, 2016.

As a result of the PCR findings, this Department recommended to the Centers for Medicare and Medicaid Services (CMS) Region V Office the following actions related to the remedies outlined in our letter of December 9, 2016. The CMS Region V Office concurs and has authorized this Department to

St Johns Lutheran Home

December 19, 2016

Page 2

notify you of these actions:

- Mandatory denial of payment for new Medicare and Medicaid admissions, effective January 6, 2017, be rescinded. (42 CFR 488.417 (b))

The CMS Region V Office will notify your fiscal intermediary that the denial of payment for new Medicare admissions, effective January 6, 2017, is to be rescinded. They will also notify the State Medicaid Agency that the denial of payment for all Medicaid admissions, effective January 6, 2017, is to be rescinded.

In our letter of December 9, 2016, we advised you that, in accordance with Federal law, as specified in the Act at Section 1819(f)(2)(B)(iii)(I)(b) and 1919(f)(2)(B)(iii)(I)(b), your facility was prohibited from conducting a Nursing Aide Training and/or Competency Evaluation Program (NATCEP) for two years from January 6, 2017, due to denial of payment for new admissions. Since your facility attained substantial compliance on November 15, 2016, the original triggering remedy, denial of payment for new admissions, did not go into effect. Therefore, the NATCEP prohibition is rescinded.

Please note, it is your responsibility to share the information contained in this letter and the results of this PCR with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,



Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
December 20, 2016

Mr. Scot Spates, Administrator  
St. Johns Lutheran Home  
901 Luther Place  
Albert Lea, MN 56007

RE: Project Number S5338027

Dear Mr. Spates:

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- Mandatory denial of payment for new Medicare and Medicaid admissions, effective January 6, 2017. (42 CFR 488.417 (b))

Also, we notified you in our letter of December 9, 2016, in accordance with Federal law, as specified in the Act at Section 1819(f)(2)(B)(iii)(I)(b) and 1919(f)(2)(B)(iii)(I)(b), your facility is prohibited from conducting Nursing Aide Training and/or Competency Evaluation Programs (NATCEP) for two years from January 6, 2017.

This was based on the deficiencies cited by this Department for a standard survey completed on October 6, 2016, and lack of verification of substantial compliance with the Life Safety Code (LSC) deficiencies at the time of our December 9, 2016 notice. The most serious LSC deficiencies in your facility at the time of the standard survey were found to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E) whereby corrections were required.

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As a result of the PCR findings, this Department recommended to the Centers for Medicare and Medicaid Services (CMS) Region V Office the following actions related to the remedies outlined in our letter of December 9, 2016. The CMS Region V Office concurs and has authorized this Department to

St Johns Lutheran Home

December 20, 2016

Page 2

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Please note, it is your responsibility to share the information contained in this letter and the results of this PCR with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,



Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)

## POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245338	Y1	MULTIPLE CONSTRUCTION A. Building B. Wing	Y2	DATE OF REVISIT 11/28/2016	Y3
NAME OF FACILITY ST JOHNS LUTHERAN HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 901 LUTHER PLACE ALBERT LEA, MN 56007		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix F0441	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # 483.65	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	11/15/2016	LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS) KS/kfd	DATE 12/9/2016	SIGNATURE OF SURVEYOR  03048	DATE 11/28/2016
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 10/6/2016	<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO
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## POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245338	Y1	MULTIPLE CONSTRUCTION A. Building 01 - MAIN BUILDING 01 B. Wing	Y2	DATE OF REVISIT 12/19/2016	Y3
NAME OF FACILITY ST JOHNS LUTHERAN HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 901 LUTHER PLACE ALBERT LEA, MN 56007		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # NFPA 101	Completed	Reg. # NFPA 101	Completed	Reg. # NFPA 101	Completed
LSC K0027	10/10/2016	LSC K0062	10/31/2016	LSC K0146	12/10/2016
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS) KS/kfd	DATE 12/20/2016	SIGNATURE OF SURVEYOR 03048	DATE 12/19/2016
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 10/10/2016		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO		





PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
October 19, 2016

Mr. Scot Spates, Administrator  
St. John's Lutheran Home  
901 Luther Place  
Albert Lea, MN 56007

RE: Project Number S5338027

Dear Mr. Spates:

On October 6, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level E), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct** - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

**Electronic Plan of Correction** - when a plan of correction will be due and the information to be contained in that document;

**Remedies** - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

**Potential Consequences** - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

**DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Kathryn Serie, Unit Supervisor**  
**Health Regulation Division**  
**Minnesota Department of Health**  
**1400 E. Lyon Street**  
**Marshall, Minnesota 56258**  
**Email: [Kathryn.serie@state.mn.us](mailto:Kathryn.serie@state.mn.us)**  
**Office: (507) 476-4233      Fax: (507) 537-7194**

**OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by November 15, 2016, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

**ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

#### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

#### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by January 6, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of

this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by April 6, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor  
Health Care Fire Inspections  
Minnesota Department of Public Safety  
State Fire Marshal Division  
445 Minnesota Street, Suite 145  
St. Paul, Minnesota 55101-5145

Email: [tom.linhoff@state.mn.us](mailto:tom.linhoff@state.mn.us)  
Telephone: (651) 430-3012

St Johns Lutheran Home

October 19, 2016

Page 6

Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit

Health Regulation Division

Telephone: (651) 201-4112 Fax: (651) 215-9697

Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/27/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245338</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/06/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST JOHNS LUTHERAN HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>901 LUTHER PLACE ALBERT LEA, MN 56007</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 441 SS=D	483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS  The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.  (a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.  (b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident.	F 441		11/15/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

10/27/2016

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/27/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245338</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>10/06/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST JOHNS LUTHERAN HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>901 LUTHER PLACE ALBERT LEA, MN 56007</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 441	<p>Continued From page 1</p> <p>(2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease.</p> <p>(3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to change gloves and use proper handwashing during wound care for 1 of 1 resident (R153) who required a dressing change to ulcerated areas located on the toes of both feet.</p> <p>Findings include:</p> <p>A dressing change to R153's feet was observed on 10/5/16, at 1:49 p.m. by licensed practical nurse (LPN)-A. Without first washing her hands, LPN-A entered the room where R153 was lying in bed with his feet supported in protective foam boots. After an explanation of the procedure, LPN-A raised the height of the bed and removed R153's socks. After LPN-A donned gloves, she removed a soiled foam dressing from between the R153's toes and placed the soiled dressing/gauze on the resident's bed spread. LPN-A then retrieved the waste basket and</p>	F 441	<p>F441 Correction</p> <p>LPN-A was observed, educated, and found in compliance by the infection control nurse on 10/10/2016 and the consulting wound nurse on 10/19/2016 regarding proper infection control techniques when performing dressing changes on R153.</p> <p>Licensed nurses will be educated on proper infection control techniques when performing a dressing change during an in-service with the consulting wound nurse on 11/03/2016.</p> <p>Audits of proper infection control techniques while performing a dressing change will be completed twice weekly x 6 weeks by the director of nursing, infection control nurse, or nurse managers. Audits will be forwarded to the director of nursing for review and evaluation.</p>		

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NAME OF PROVIDER OR SUPPLIER  <b>ST JOHNS LUTHERAN HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>901 LUTHER PLACE ALBERT LEA, MN 56007</b>		
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F 441	<p>Continued From page 2</p> <p>placed it in close proximity to the bed, removed the soiled dressing from the bedspread and tossed them into the waste basket. LPN-A then proceeded to remove the soiled gloves and don a clean pair. LPN-A did not use hand sanitizer nor wash her hands before donning the clean gloves. LPN-A proceeded to prepare the foam dressing by cutting it into specific sizes to accommodate the wounds located on the toes. LPN-A assessed the condition of the wounds by touching the toes and spreading the toes apart. After she had visualized the wounds, LPN-A removed her gloves without handwashing and/or sanitizing her hands. She proceeded to don clean gloves. LPN-A irrigated R153's toes with 2 tubes of saline, catching the drainage in a clean stack of gauze, which she discarded in the waste basket. Without changing her gloves and/or washing her hands before using the skin prep, LPN-A applied skin prep to the areas around the wounds. With the contaminated gloved hand, LPN-A then squirted hydrogel ointment onto her pointer finger and applied the hydrogel into the wound beds. Following the application of the hydrogel, LPN-A removed her gloves and without washing her hands applied new gloves. LPN-A proceeded to apply a foam dressing between R153's toes and to the wounds. After completing the dressing application, LPN-A removed her gloves and tossed them into the adjacent wastebasket.</p> <p>After completion of the wound care, LPN-A failed to wash her hands prior to retrieving R153's oral medications from the medication drawer. LPN-A placed the medication into a medication cup, put them into R153's mouth and left the room. LPN-A did not wash her hands prior to leaving the room.</p> <p>On 10/5/16, at p.m. LPN-A was questioned</p>	F 441	Audit results will be reviewed at the next quality assurance meeting for further review and recommendations.		

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F 441	<p>Continued From page 3</p> <p>about the lack of handwashing and/or hand sanitization during the dressing change. LPN-A responded she thought she changed her gloves between soiled and clean but confirmed she should have washed her hands. In addition, LPN-A confirmed that placing soiled dressings on the bedspread was not good practice.</p> <p>When interviewed on 10/5/16, at 2:30 p.m. registered nurse (RN)-A, (infection control/staff development coordinator) was informed of the wound care procedure implemented for R153. RN-A confirmed the wound care protocol utilizing appropriate infection control procedures had not been followed.</p> <p>Review of R153's care plan dated 8/11/16 revealed diagnoses including: vascular dementia, CVA (cerebrovascular accident) with impaired physical and obesity. In addition, the care plan revealed R153 was at risk for alteration in skin integrity related to impaired mobility, obesity, dermatitis, actinic keratosis, a history of pressure ulcers to the left lateral foot, and a history of a ulcer to the right heel and medial ankle. The Minimum Data Set (MDS) assessment dated 7/29/16, identified R153 had skin wounds located on his toes.</p> <p>The physician orders report dated 9/30/16, indicated the physician was notified regarding two new open area on R153's toes; one wound on the right great toe and one on the left third toe.</p> <p>The wound care nurse report dated 9/23/16, identified that R153 had a diagnosis of neuropathic ulcer. The 4th toe measures 0.5 centimeters (cm) x 0.5 cm; 3rd toe measures 0.5 cm x 0.5 cm. Daily treatment orders included:</p>	F 441			

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F 441	<p>Continued From page 4</p> <p>after cleaning the site per facility protocol pat dry, apply skin prep to surrounding skin, let it dry and then apply a thin layer of hydrogel to provide moisture to wound bed promoting autolytic debridement; foam will promote thermal regulation as well as provide cushion to pressure sensitive areas. No sign or symptoms of infection.</p> <p>Review of the facility policy titled "Handwashing and Hand Antisepsis", Revised 6/2016, indicated the following: Purpose: To prevent the spread of infection by establishing a minimum standard for hand hygiene. Handwashing is the most important single procedure for preventing the spread of infection. Handwashing causes a significant decrease in the numbers of potential pathogens on the hands. III. If hands are not visibly soiled, use an alcohol based hand rub for routinely decontaminating hands in the following situations. It is important to use an adequate amount of sanitizer to cover all surfaces of the hands and rub together until dry.</p> <p>(1) Before and after resident contact. (2) Between dirty and clean procedures on the same resident. (3) After contact with source of microorganisms (mucous membranes, non-intact skin, and wound dressing). (4) After contact with inanimate objects that are likely to be contaminated. (5) After removing gloves.</p> <p>Review of the policy titled, "Dressing Changes" Revised October 2014, it identified the following procedure: (6) Prep work area. (7) Wash hands or use alcohol based sanitizer. (8) Don gloves.</p>	F 441			

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F 441	Continued From page 5 (9) Remove soiled dressing and discard in appropriate receptacle. (10) Remove soiled gloves and discard. (11) Wash hands or use alcohol based hand sanitizer. (12) Don gloves and clean wound as per physician order. (13) Remove soiled gloves and discard. (14) Don gloves for topical medication or dressings using clean technique. apply topical medication with clean cotton tipped applicator. (15) Apply dressing. (16) Secure dressing (17) Remove soiled gloves, and discard with all used/soiled supplies. (18) Wash hands or use alcohol based hand sanitizer.	F 441			

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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ON-SITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety - State Fire Marshal Division. At the time of this survey dated )ct. 10,2016, St. Johns Lutheran Home was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES ( K-TAGS) TO:</p> <p>Health Care Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St Paul, MN 55101-5145, or</p>	K 000		



LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
**Electronically Signed**

TITLE

(X6) DATE  
**10/27/2016**

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 000	Continued From page 1  By email to: Marian.Whitney@state.mn.us <mailto:Marian.Whitney@state.mn.us> and Angela.Kappenman@state.mn.us <mailto:Angela.Kappenman@state.mn.us>  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A description of what has been, or will be, done to correct the deficiency.  2. The actual, or proposed, completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.	K 000		
	St. Johns Lutheran Home building was constructed at 4 different times. The original building is a 3 story building and was constructed in 1960. It was determined to be of Type II(222) construction. In 1964, a 2 story addition was added to the northeast and southeast wings that was determined to be of Type II(222) construction. In 1967, a 2 story addition was constructed to the North and South that was determined to be of Type II(222) construction. In 1980, a 2 story addition was added to the South Annex and was determined to be Type II (111). Because the original building and the 3 additions meet the construction type allowed for existing buildings, the facility was surveyed as a Type II(111) building.			

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K 000	Continued From page 2	K 000			
K 027 SS=E	<p>The facility is fully sprinkled . The facility has a fire alarm system with full corridor smoke detection and spaces open to the corridors that is monitored for automatic fire department notification.</p> <p>The facility has a capacity of 140 beds and had a census of 129 at the time of the survey.</p> <p>The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by: NFFPA 101 LIFE SAFETY CODE STANDARD</p> <p>Door openings in smoke barriers have at least a 20-minute fire protection rating or are at least 1o-inch thick solid bonded wood core. Non-rated protective plates that do not exceed 48 inches from the bottom of the door are permitted. Horizontal sliding doors comply with 7.2.1.14. Doors are self-closing or automatic closing in accordance with 19.2.2.2.6. Swinging doors are not required to swing with egress and positive latching is not required. 19.3.7.5, 19.3.7.6, 19.3.7.7</p> <p>This STANDARD is not met as evidenced by: Door openings in smoke barriers have at least a 20-minute fire protection rating or are at least 1o-inch thick solid bonded wood core. Non-rated protective plates that do not exceed 48 inches from the bottom of the door are permitted. Horizontal sliding doors comply with 7.2.1.14. Doors are self-closing or automatic closing in accordance with 19.2.2.2.6. Swinging doors are not required to swing with egress and positive latching is not required. 19.3.7.5, 19.3.7.6, 19.3.7.7</p> <p>On facility tour between 1130:00 AM and 03:30 PM on Oct. 10, 2016, based on observation and</p>	K 027	<p>K027 Correction</p> <ol style="list-style-type: none"> <li>The smoke barrier door latches were adjusted on 10-10-2016 by the Maintenance Director. Door latches will be checked by the Maintenance Department once a month for three months, and then quarterly thereafter.</li> <li>The completion date was 10-10-2016, and ongoing for monitoring.</li> <li>The Maintenance Director will be responsible for checking all smoke barrier</li> </ol>	10/10/16	

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K 027	Continued From page 3 interview revealed that the smoke barrier doors would not latch when tested at 2nd floor north and south wings.  This deficient practice could affect the safety of the (18 ) residents within the smoke compartment.  This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery.	K 027	doors to assure that the doors are latching correctly. Ongoing compliance will be monitored by the Environmental Services Supervisor or EVS.		
K 062 SS=D	NFPA 101 LIFE SAFETY CODE STANDARD  Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5  This STANDARD is not met as evidenced by: Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5	K 062	K062 Correction  1. Olympic Fire performed a yearly check on the fire sprinkler system on 10-11-2016. A spreadsheet has been developed by the EVS to assure that quarterly sprinkler checks are performed. Quarterly sprinkler tests have been put on the EVS: is calendar, which will alert the EVS of an upcoming quarterly fire sprinkler inspection. 2. The completion date of the inspection on the fire sprinkler system was 10-11-2016, and ongoing monitoring for compliance. 3. EVS will monitor compliance, and assure that the quarterly tests on the fire sprinkler system are performed. Documentation of compliance will be maintained by the EVS.	10/31/16	
	On facility tour between 11:30 AM and 03:30 PM on Oct. 10, 2016, based on observation and interview revealed that the findings includes:  1.Documentation showing quarterly fire sprinkler inspections could not be located. 2. Opening were found in ceilings at 2nd floor north wing, lower level behind dryers 3. Missing ceiling tiles were found in south soiled room  This deficient practice could affect the safety of the (129) residents in this facility and within the smoke compartment.				

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K 062	Continued From page 4 This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery.	K 062	1. Ceiling openings were repaired on 10-11-2016 by the Maintenance Director. Missing ceiling tiles were replaced by the maintenance department on 10-11-2016. All maintenance staff will be educated on the importance of maintaining the integrity of the smoke compartments, and specifically to watch for penetrations that need to be repaired or sealed. 2. The completion date of the ceiling repair, and the replacement of ceiling tiles was 10-11-2016. The completion date for education is 10-31-2016. 3. The Maintenance Director will ensure that all wall and ceiling penetrations are promptly repaired or sealed. EVS will monitor for ongoing compliance.	
K 146 SS=C	NFPA 101 LIFE SAFETY CODE STANDARD  The nursing home/hospice with no life support equipment shall have an alternate source of power separate and independent from the normal source that will be effective for minimum of 1 1/2 hour after loss of the normal source 3-6. (NFPA 99)  This STANDARD is not met as evidenced by: The nursing home/hospice with no life support equipment shall have an alternate source of power separate and independent from the normal source that will be effective for minimum of 1 1/2 hour after loss of the normal source 3-6. (NFPA 99)  Based on documentation review and staff interview, the facility failed to insure the emergency generator as a reliable fuel source in accordance with the requirements of 2000 NFPA 101 - 9.1.3 and 1999 NFPA 110 6-4.2 (a) & (b) and 6-4.2.2. The deficient practice could affect all 65 residents.	K 146	K146 Correction  1. Minnesota Energy was contacted by the EVS on 10-11-2016, to request confirmation that natural gas is a reasonably reliable source of fuel to power the emergency generator. 2. St. John's will secure written confirmation from Minnesota Energy of the reliability of natural gas by December 10, 2016. 3. EVS will maintain contact with Minnesota Energy until a written statement of reliability is obtained. The	12/10/16

