CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: ZNFF

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	THE STAT	E SURVEY AGE	NCY		Facility ID: 00861
MEDICARE/MEDICAID PROVIDER NO. (L1)	0.	3. NAME AND ADI (L3) BENEDICTI (L4) 935 KENWO (L5) DULUTH, M	NE HEALTH CI OD AVENUE		(L6) 5:	5811	4. TYPE OF ACTION 1. Initial 3. Termination 5. Validation	2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF OWN (L9)	NERSHIP	7. PROVIDER/SUF	PPLIER CATEGOR 05 HHA	Y 09 ESRD	<u>02</u> (L7) 13 PTIP	22 CLIA	7. On-Site Visit 8. Full Survey After C	9. Other Complaint
6. DATE OF SURVEY 07/15/ 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other		02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR ENDING	G DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds	120 (L18) 120 (L17)	B. Not in Com	ce With quirements	n	2. Technic	cal Personnel ir RN RN (Rural SNF) ifety Code	Following Requirements: 6. Scope of Serv 7. Medical Dire 8. Patient Room 9. Beds/Room (L12)	ctor
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF	19 SNF	ICF	IID		15. FACILITY MEE		(L15)	
(L37) (L38)	(L39)	(L42)	(L43)					
16. STATE SURVEY AGENCY REMARK	S (IF APPLICABLE S	HOW LTC CANCELL	ATION DATE):	<u> </u>				
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVE	Y AGENCY APF	PROVAL	Date:
Jessica Sellner, Unit S	Supervisor	07/24	/2014	(L19)	Enforce	ement Sp	ecialist	07/25/2014 (L20)
	PART II - TO	BE COMPLETE	D BY HCFA R	EGIONAL	OFFICE OR SI	NGLE STAT	E AGENCY	
19. DETERMINATION OF ELIGIBILITY 1. Facility is Eligible to Part			PLIANCE WITH C	CIVIL	2. Ow		al Solvency (HCFA-2572) nterest Disclosure Stmt (HCI	FA-1513)
2. Facility is not Eligible	(L21)							
22. ORIGINAL DATE OF PARTICIPATION 11/17/1980 (L24)	23. LTC AGREEMI BEGINNING (L41)		4. LTC AGREEMI ENDING DAT (L25)		26. TERMINATION VOLUNTARY 01-Merger, Closure 02-Dissatisfaction W	_00	05-Fail to N	(L30) (TARY Meet Health/Safety Meet Agreement
25. LTC EXTENSION DATE:	27. ALTERNATIVI	of Admissions:	(L44)		03-Risk of Involunta 04-Other Reason for	•	OTHER 07-Provide 00-Active	r Status Change
(L27)	B. Rescind Sus	pension Date:	(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/C			30. REMARKS			
		03001						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION C	OF APPROVAL DA	TE				
	(L32)			(L33)	DETERMINAT	ION ADDDOX	./A T	



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 24-5236

July 24, 2014

Ms. Katie Redig, Administrator Benedictine Health Center 935 Kenwood Avenue Duluth, Minnesota 55811

Dear Ms. Redig:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective July 1, 2014 the above facility is certified for:

120 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 120 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath, Enforcement Specialist

Program Assurance Unit

Mark Meath

Licensing and Certification Program

Division of Compliance Monitoring

Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

July 24, 2014

Ms. Katie Redig, Administrator Benedictine Health Center 935 Kenwood Avenue Duluth, Minnesota 55811

RE: Project Number S5236025

Dear Ms. Redig:

On June 11, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on May 22, 2014. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On July 15, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on July 18, 2014 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on May 22, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of July 1, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on May 22, 2014, effective July 1, 2014 and therefore remedies outlined in our letter to you dated June 11, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

Zinair. markimoatii e state

Enclosure

cc: Licensing and Certification File

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245236	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 7/15/2014
Name	of Facility		Street Address, City, State, Zip Code	
BE	NEDICTINE HEALTH CENTER		935 KENWOOD AVENUE	
			DULUTH. MN 55811	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	Item		(Y5)	Date
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix	F0167		07/01/2014		ID Prefix	F0282		07/01/2014		ID Prefix	F0309		07/01/2014
Reg. #	483.10(g)(1)				Reg. #	483.20(k)(3)(ii)					483.25		_
LSC					LSC					LSC			_
									Τ				
			Correction					Correction					Correction
ID Prefix	E0424		Completed 07/01/2014		ID Prefix			Completed		ID Profix			Completed
			07/01/2014										_
Reg. # LSC	483.60(b), (d), (e))			Reg. # LSC					Reg. #			_
				ļ					┿.				
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix			Completed		ID Prefix			Completed		ID Prefix			Completed
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LSC					LSC								_
				1					+				
			Correction					Correction					Correction
			Completed					Completed					Completed
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ID Prefix			Completed		ID Prefix			Completed		ID Prefix			Completed
Reg. #					Reg.#								
LSC					LSC					LSC			_
				-					+-				
Reviewed By	, R	leviewed E	Зу	Da	te:	Signature of	Surve	yor:				Date:	
State Agency	,	JS/mm	Ĺ	07	/24/201	-	292	_				07/15	5/2014
Reviewed By	, R	eviewed E	Ву	Da	te:	Signature of	Surve	yor:				Date:	
CMS RO													
Followup to	Survey Complete	ed on:				Check f	or anv	Uncorrected I	Defic	encies. Was	a Summary of	1	
	5/22/20	014					-				to the Facility?	YES	NO
				_									

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245236	(Y2) Multiple Constru A. Building B. Wing	N BUILDING 01	(Y3) Date of Revisit 7/18/2014
Name	of Facility		Street Address, City, State, Zip Code	
BE	NEDICTINE HEALTH CENTER		935 KENWOOD AVENUE	
			DULUTH, MN 55811	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item	(Y5)	Date	(Y	4) Item	((Y5) [Date
			Correction				Correction					Correction
			Completed				Completed					Completed
ID Prefix			06/05/2014		ID Prefix				ID Prefix			_
Reg. #	NFPA 101				Reg. #				Reg. #			_
LSC	K0144				LSC				LSC			-
			Correction				Correction					Correction
ID Danfin			Completed		ID Deefin		Completed		ID Deafin			Completed
ID Prefix					ID Prefix		=					_
Reg. #					Reg. #				Reg. #			_
LSC					LSC				LSC			_
			Composition				Camaatian					Camaatian
			Correction				Completed					Correction Completed
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			Correction				Correction					Correction
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LSC					LSC				LSC			_
Reviewed By	Review	wed E	Ву	Da	te:	Signature of Surve	yor:				Date:	
State Agency	, PS/	/mn	1	07	/24/2014		3005				07/1	8/2014
Reviewed By	Review	wed E	Ву	Da	te:	Signature of Surve	yor:				Date:	
CMS RO												
Followup to	Survey Completed on	1:				Check for any	Uncorrected	Defi	ciencies. Was	a Summary of		
	5/22/2014					<u>-</u>			MS-2567) Sent	_	YES	NO
				_								

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: ZNFF

${\bf MEDICARE/MEDICAID\ CERTIFICATION\ AND\ TRANSMITTAL}$

		PAKI	1 - 10 BE COM	LTETED BA I	HE STAT	E SURVEY AGENCY	Fac	cility ID: 00861
1. MEDICARE/MEDICAID PRO (L1) 245236 2.STATE VENDOR OR MEDIC (L2) 819240500			3. NAME AND ADD (L3) BENEDICTII (L4) 935 KENWO	NE HEALTH CE OD AVENUE		(L6) 55811	4. TYPE OF ACTION: 1. Initial 3. Termination	2 (L8) 2. Recertification 4. CHOW
5. EFFECTIVE DATE CHANG (L9)	GE OF OWNERSHIP		(L5) DULUTH, M 7. PROVIDER/SUP 01 Hospital		Y 09 ESRD	02 (L7) 13 PTIP 22 CLIA	5. Validation 7. On-Site Visit 8. Full Survey After Com	6. Complaint 9. Other plaint
6. DATE OF SURVEY 8. ACCREDITATION STATUS 0 Unaccredited 2 AOA	05/22/2014 : 1 TJC 3 Other	(L34) - (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING D	DATE: (L35)
11. LTC PERIOD OF CERTIFIC From (a): To (b): 12.Total Facility Beds	EATION 120	. ,	X B. Not in Comp	quirements Based On: cceptable POC	n	And/Or Approved Waivers Of The 2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF) 5. Life Safety Code * Code: B*	6. Scope of Service 7. Medical Director	r
14. LTC CERTIFIED BED BRE. 18 SNF 14 (L37)	AKDOWN 8/19 SNF 120 (L38)	19 SNF (L39)	ICF (L42)	IID (L43)		15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1):	(L15)	
16. STATE SURVEY AGENCY 17. SURVEYOR SIGNATURE	REMARKS (IF APP	LICABLE S	SHOW LTC CANCELL Date :	ATION DATE):		18. STATE SURVEY AGENCY AP	PROVAL	Date:
Nicolle Marx, I	HFE NEII			07/08/2014	(L19)	Enforcement		07/24/2014 (L20)
	PAR	Γ II - TO	BE COMPLETE	D BY HCFA RI	EGIONAI	OFFICE OR SINGLE STAT	E AGENCY	
DETERMINATION OF EL 1. Facility is Eli 2. Facility is no	gible to Participate	(L21)		IPLIANCE WITH C	CIVIL	21. 1. Statement of Financ 2. Ownership/Control I 3. Both of the Above :	Interest Disclosure Stmt (HCFA-	1513)
22. ORIGINAL DATE OF PARTICIPATION 11/17/1980 (L24) 25. LTC EXTENSION DATE:	BI (L	C AGREEM EGINNING 41) TERNATIV		4. LTC AGREEME ENDING DATE (L25)		26. TERMINATION ACTION: VOLUNTARY 00 01-Merger, Closure 02-Dissatisfaction W/ Reimburseme 03-Risk of Involuntary Termination	05-Fail to Mee	RY t Health/Safety
	A.	Suspension	of Admissions: spension Date:	(L44) (L45)		04-Other Reason for Withdrawal	07-Provider St 00-Active	atus Change
28. TERMINATION DATE:		29	. INTERMEDIARY/C	ARRIER NO.		30. REMARKS		
	(L28)	03001		(L31)			
31. RO RECEIPT OF CMS-1539)	32	2. DETERMINATION C	OF APPROVAL DA	ГЕ			
	(L32))			(L33)	DETERMINATION APPRO	VAL	



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7002 0860 0006 5192 3698

June 11, 2014

Ms. Katie Redig, Administrator Benedictine Health Center 935 Kenwood Avenue Duluth, Minnesota 55811

RE: Project Number S5236025

Dear Ms. Redig:

On May 22, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Benedictine Health Center June 11, 2014 Page 2

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Jessica Sellner, Unit Supervisor Minnesota Department of Health Midtown Square 3333 Division Street, Suite 212 Saint Cloud, Minnesota 56301-4557

Phone: (320) 223-7345 Fax: (320) 223-7348

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 1, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by July 1, 2014 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by August 22, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was

Benedictine Health Center June 11, 2014 Page 5

issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 22, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Benedictine Health Center June 11, 2014 Page 6

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

cc: Licensing and Certification File 5236s14.rtf



LONG-TEPPINIURSING CARE

SAFE HARBOR ADVANCED MENORY CARE

SHORF-TERM CARE S REHABIL TATION CENTER

CUTPATIENT THERASY

RESPITE CARE

ADULT DAY SERVICES

MS ACHIEVENENT CENTER

STAY FIT WELLHESS CENTER

WESTWOOD INDEPENDENT LIMING APARTMENTS

WESTWOOD ASSISTED LIVING APARTMENTS

WEST-WOOD TERRACE ASSISTED LIVING MEMORY CAPE SUITES

EARLY CHILDHOCD PROGRAM DEVELOPMENTAL PRESCHOOL

Addendum to Plan of Correction:

F 167- the survey binder will be audited by the DON/designee weekly X's two month and then monthly to begin immediately following receipt of accepted Plan of Correction.

F282 and F 309- Audits will be monitoring for the following: use of the new form, amount distributed by dietary/nursing is listed on the form, initials and signatures are present, totals for 8/24 hours, night shift is completed per policy/procedure, no water glasses or pitchers are in the resident's room and meal boards contain documentation for all residents for each meal.

Katie Redig, Administrator/CEC

Date

Control 8:4

PRINTED: 06/11/2014 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILD		LE CONSTRUCTION			TE SURVEY MPLETED
		245236	B. WING			JUN 3 0 2014	05	/22/2014
NAME OF	PROVIDER OR SUPPLIER		•	S	STREET ADDRESS, CITY, ST	ATE, ZIP CODE	·	
BENEDIO	CTINE HEALTH CENT	ER			35 KENWOOD AVENUM DULUTH, MN 55811	St.Cloud		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		(EACH CORRECTI) CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD ED TO THE APPROPRICIENCY)	BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	rs	F	000				
F 167 SS=C	as your allegation of Department's accept bottom of the first pube used as verificated. Upon receipt of an arevisit of your facility validate that substate regulations has been your verification. 483.10(g)(1) RIGHT READILY ACCESSION Aresident has the reference of the most recent surfederal or State surfe	acceptable POC an on-site y may be conducted to ntial compliance with the n attained in accordance with	F 1	67	F 167: Survey resurposted by the end of Updates will be post document is final arrosting. Document main lobby area in a the main elevator. Completion date: J	If the day on 5/19 ted as soon as the ad available for is posted in the a plastic cover n	9/14. ne	
	by: Based on observation review, the facility farecent Federal survey correction were possible to the potential to a residing in the facility visitors.	on, interview, and document liled to ensure the most ey results and plan of ted and readily available. This affect all 112 residents y, as well as all family and						
	Findings include:	•						
ABORATORY	DIRECTOR'S OR PROPER	FR/SUPPLIER REPRESENTATIVE'S SIGNA	ATURE		Administrator/	۸۲.		(X6) DATE
	10	777			HUMINISTRUTOR/	UE 0	(0-27-14

Any deficiency statement ending with an arterisk () denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	FOF DEFICIENCIES DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	IPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245236	B. WING _		05/22/	2014
	PROVIDER OR SUPPLIER CTINE HEALTH CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 935 KENWOOD AVENUE DULUTH, MN 55811		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP	BE CO	(X5) OMPLETION DATE
F 167	During the initial tou 2:53 p.m., a plastic having the survey of mounted three tiere the left of the eleval facility. Observation plastic sleeve were posted from the 20° not the most recent During an interview administrative assis results were from the "There must be a ne had the most recent computer and the di	ar of the facility on 5/19/14, at protective sleeve identified as esults was observed in a wall d holder, which was located to or on the main level of the of the papers inside the the facility survey results 12 recertification survey, and 2013 survey. on 5/19/14, at 3:01 p.m., tant (AA)-F verified the survey e 2012 survey, and stated, ewer one." AA-F stated she survey results on her rector of nursing (DON) had a	F 16	7		•
	posting was the only residents and visitor During an interview DON stated the 201 ones available in the public to review. The sure why the most reconstruction was available in the public to review. The sure why the most reconstruction was available in the public to review. The sure why the most reconstruction was available in the public to review. The services provided by accordance with each care.	on 5/21/14, at 8:20 a.m., the 2 survey results were the only a facility for the residents and a DON stated she was not accent survey results from ad.	F 28:	F 282: R 196's documentation of the 1500 cc fluid restriction was started immediately upon discovery to inche totals per shift and at 24 hours. Nighishift documentation was corrected to include any observable fluid intake. The facility will ensure that all residence on a Fluid Restriction will be identified.	ude cht co	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	PLE CONSTRUCTION G		TE SURVEY MPLETED
		245236	B. WING		05	/22/2014
	PROVIDER OR SUPPLIER CTINE HEALTH CENT	ER		STREET ADDRESS, CITY, STATE, ZIP C 935 KENWOOD AVENUE DULUTH, MN 55811	ODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
F 282	Based on observareview, the facility fimplemented the will monitoring fluid inta (R196) who received Findings include: R196's diagnoses in dated 3/24/14, includiabetes, and renal Minimum Data Set identified R196 had impairment. A Carn Nutritional Status of was noncompliant of was to have a 1500 daily and directed of flow sheet in the modern monitor for changes the resident was on related to dialysis. I guide (which the nuprovide cares to resident was on a fluid Review of the fluid 4/30/14, out of the 3 docoumented fluid documented 5 days	tion, interview and document railed to ensure staff ritten plan of care related to ake for 1 of 1 dialysis residents and dialysis at an outside facility. I dentified on the care plan added chronic kidney disease, dialysis. The admission (MDS) dated 3/19/14, and moderate cognitive and Area Assessment (CAA) for ated 3/24/14, indicated R196 with the prescribed diet. I ated 4/16/14, indicated R196 of (ml) milliliter fluid restriction staff to record the intake on a redication administration record. The physician order indicated a to be distributed by dietary aremaining 600 ml were to the influid intake and identified a 1500 ml fluid restriction. The nursing assistant care irrsing assistants use to sidents), undated, indicated	F 282	and cared for in accordance of Fluid Restriction Policy/Production Policy/Production Restriction Policy/Production and staff education complete 25, 2014. All residents on a fluid restriction be monitored closely and do per Policy/Procedure. The was revised to include the and distributed by dietary and not Totals were added for each seed the 24 hours. The nursing staff report and document the interestdent on a fluid restriction totals at 8 and 24 hour interestdent on a fluid restriction totals at 8 and 24 hour interestdent on the Quality Council for reforming and further recommendate administrator and DON will responsible for compliance. Completion date: July 1, 2	accuracy ed on June detains will cumented intake form mount to be arsing. Shift and at monitor, ake of any and keep vals. its to be DON or be brought eview and attions. The libe	

OLIVILI	TO I OIL MEDIONIL	WILDIOTHE CERTIFICE				OVOLDAT	C OLIDVICY
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY IPLETED
		245236	B. WING			05/	22/2014
	PROVIDER OR SUPPLIER CTINE HEALTH CENT	ER		9	TREET ADDRESS, CITY, STATE, ZIP CODE 35 KENWOOD AVENUE DULUTH, MN 55811		
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(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPERTIES OF T	BE	(X5) COMPLETION DATE
F 282	intake for R196. FI through 5/21/14, ou which included fluid documentation or a plan of care was be residents fluid restropportunities, even intake 4 times, and of the 21 days of R. An interview on 5/2 dietician (RD) state monitoring fluid intafluid restriction. RD documenting and a would not know if R planned fluid restrictintake records lacker R196's fluid intake resident was following which intakes a resident was followed as the country of the country	uid intake record for 5/1/14 at of the 21 days there no days I intake total, nor was there ny assessment to ensure the eing followed related to the iction. In addition, out of 21 ing shift only documented fluid nights did not document any 196's fluid intake. 1/14, at 12:07 p.m., registered d nursing should be alkes for residents who had 0 stated if staff was not assessing fluids daily, staff at 196 was following the care stion. RD verified the fluid and could not determine if the ing the fluid restriction.	F2	282			
	stated she received an outside facility.	5/22/14, at 9:15 a.m. R196 I dialysis three times a week at R196 was unaware of any t needed to be followed.					
	had a 240 ml cup si empty. R196 stated it prior and she had	on 5/22/14, at 9:15 a.m. R196 itting on the table which was d the cup had water and ice in drank all of it. The resident of talk to her regarding how ks.		·	- -		
	5/2014, indicated a would be maintaine restriction order. The shift nursing staff w	tled Fluid Restriction, dated fluid intake and output record d for a resident with fluid he policy also indicated each ould monitor, report,					

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		245236	B. WING		05/22/2014
NAME OF	PROVIDER OR SUPPLIER		i	STREET ADDRESS, CITY, STATE, ZIP CODE	
BENEDI	CTINE HEALTH CENT	ER		935 KENWOOD AVENUE DULUTH, MN 55811	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE COMPLETION
F 282	Continued From pa	ge 4	F 282		
	to total fluid intake a amount.	after 24 hours and record the		•	
F 309 SS=D	483.25 PROVIDE C	ARE/SERVICES FOR EING	F 309	F309: R 196's fluid restriction documentation was immediately corrected to include totals at the en	d of 8
	provide the necessa or maintain the high mental, and psycho	receive and the facility must ary care and services to attain est practicable physical, social well-being, in a comprehensive assessment		and 24 hours and documentation eashift. Resident 196's Care Plan was reviewed to ensure coordination of with outside dialysis unit. Communication with the dialysis unit done via a communication referral and additional updates are completed.	ach s care init is form
	This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure coordination of care with an outside dialysis unit, related to the monitoring of fluid intake for 1 of 1 resident			through phone calls or faxes. Failumonitor for any water glasses or pi in the resident's room was correcte immediately. The facility will ensure that all reson a Fluid Restriction will be identified.	itchers ed idents
	services.	o required hemodialysis		and cared for in accordance with o Fluid Restriction Policy/Procedure	our
	Findings include: R196's admission Minimum Data Set (MDS) dated 3/19/14, identified the resident had moderately impaired cognition, with diagnoses including chronic kidney disease, diabetes and renal dialysis. A Care Area Assessment (CAA) dated 3/24/14, indicated R196 was noncompliant			The Fluid Restriction Policy/Proce was reviewed and staff education completed on June 25, 2014. Audits will be completed 5 x's we by the DON/designee. Audit resu	ekly ilts
	with her prescribed of R196's care plan da monitor for changes the resident was on			will be brought to the Quality Coufor review and for any further recommendations. The Administrand DON will be responsible for compliance.	
	assistant (NA) care	sheet indicated R196 was on		Completion date: July 1, 2014	

FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING B. WING 05/22/2014 245236 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 KENWOOD AVENUE BENEDICTINE HEALTH CENTER **DULUTH, MN 55811** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 309 F 309 Continued From page 5 a fluid restriction. A physician order dated 4/16/14, indicated R196 was to have a 1500 ml fluid restriction daily and directed staff to record the intake on a flow sheet in the medication administration record (MAR) every shift. The physician order indicated 900 ml of fluid were to be distributed by dietary with meals and the remaining 600 ml were to come from nursina. A communication form from R 196's dialysis unit dated 4/21/14, instructed, "Please watch fluid intake." Review of R196's fluid intake record dated 4/1/14, through 4/30/14, indicated the following: - R196's fluid intake was documented on 7 of the 30 opportunities during the evening shift. - Night shift documented fluid intake for 5 out of the 30 opportunities available. R196's total daily fluid intake was not documented during any of the 30 days in April 2014. Review of R196's fluid intake record dated 5/1/14, through 5/21/14, revealed the following: - R196's fluid intake was only documented on four out of the 21 opportunities during the evening shift. - No fluid intake was documented during the night shift, out of the 21 opportunities. - R196's total daily fluid intake was not documented during any of the 21 days. The record lacked evidence of a tracking system

restriction had been followed.

to communicate R196's fluid intake across shifts and to evaluate whether her prescribed fluid

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PRINTED: 06/11/2014 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING B. WING 245236 05/22/2014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 KENWOOD AVENUE BENEDICTINE HEALTH CENTER **DULUTH, MN 55811** PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 309 Continued From page 6 F 309 A communication form from R 196's dialysis unit dated 5/16/14, instructed, "Please help [R196] monitor fluid intake." During interview on 5/21/14, at 12:07 p.m. registered dietician (RD) stated nursing staff were responsible for monitoring fluid intake for residents who were on a fluid restriction. RD confirmed if staff were not documenting and assessing fluids daily, they would not know whether R196 was following her prescribed fluid restriction or whether she was receiving sufficient amount of fluids. RD reported R196 was receiving a diuretic in addition to her fluid restriction, which put her at risk for dehydration if she was not consuming enough fluids. RD verified R196's fluid intake record lacked sufficient documentation of her fluid intake to determine whether she had received an appropriate amount of fluids, consistent with her physician's order. During interview and observation on 5/22/14, at 9:15 a.m., R196 stated she received dialysis three times a week at an outside facility. R196 was unaware of any fluid restrictions that needed to be followed and she denied staff talked with her to inquire on what fluid she had consumed. An empty 240 ml cup was observed sitting on

R196's table. R196 reported the cup had contained water with ice, but she drank all of it.

During interview on 5/22/14, at 9:48 a.m. registered nurse (RN)-C confirmed staff were instructed to document R196's intake during meals on a flow sheet, with nursing reviewing those intakes. RN-C stated staff were also supposed to chart the amount of fluid R196 had consumed each shift in the MAR. RN-C verified

STATEMENT O AND PLAN OF	F DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD		LE CONSTRUCTION		APLETED
		245236	B. WING			05/	22/2014
	OVIDER OR SUPPLIER	ER		9	STREET ADDRESS, CITY, STATE, ZIP CODE 035 KENWOOD AVENUE DULUTH, MN 55811		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 431 SS=F Taocarecte Diaprainal Infalo	uids consumed ear consumed during me hould have known was drinking and sholan. The facility's Fluid Re ndicated a fluid intake was the maintained for a refer. The policy act taff were to monito ntake and output. Total the fluid intake otal amount. 83.60(b), (d), (e) D ABEL/STORE DRI The facility must em licensed pharmaci for records of receipt controlled drugs in securate reconciliati ecords are in order controlled drugs is neconciled. The facility must em licensed pharmaci for receipt controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliati ecords are in order controlled drugs in securate reconciliation ecords are in order controlled drugs in securate reconciliation ecords are in order controlled drugs in securate reconciliation ecords are in order controlled drugs in securate reconciliation ecords are in order in eco	locumenting the amount of ch shift or the amount seals. RN-C stated staff the amount of fluids R196 sould have followed the care destriction policy dated 5/14, ke and output record was to resident with a fluid restriction dded, each shift of nursing r, report and document fluid The policy directed staff to after 24 hours and record the RUG RECORDS, JGS & BIOLOGICALS ploy or obtain the services of st who establishes a system and disposition of all sufficient detail to enable an on; and determines that drug and that an account of all naintained and periodically ls used in the facility must be be with currently accepted es, and include the	F 4		F 431: All identified expired medications were identified and destroyed immediately per facility Controlled Medication Disposal Po/Procedure. The facility Policy /Procedure for Medication Disposal was reviewed revised to include a place for the nurse to sign off on the checking of expired medications in med room refrigerator. All other inventory we tracked and disposed of per policy our Purchasing department head. Education to staff was completed 25, 2014.	l. and ight f ill be by	

AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDING			COMPLETED	
		245236	B. WING			05	/22/2014
	PROVIDER OR SUPPLIER CTINE HEALTH CENT	ER		9	TREET ADDRESS, CITY, STATE, ZIP CODE 35 KENWOOD AVENUE DULUTH, MN 55811		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 431	F 431 Continued From page 8 have access to the keys. The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.		F 4	31	Audits will be completed 5 x's weekly by the DON /designee to include monitoring of the expired medications on the Medication carts and also in medication/storage areas. Audit results will be brought to the Quality Council for review and for any further recommendations. The Administrator and DON will be responsible for compliance. Completion date: July 1, 2014		
	by: Based on observat review, the facility fa ensure expired med stock supply, as evi carts and 2 of 4 med expired medications. This system had the residents whose med by the facility, along residents or new em Tubersol (a medicat diagnosis of tubercu tuberculosis screeni Findings include: The following conce observation of the fa system: On 5/20/14, at 11:20 medication storage open multi-dose vial	ion, interview, and record ailed to establish a system to lications were removed from denced by 2 of 7 medication dication storage rooms, where a remained available for use. The potential to affect all 112 edications were administered with any newly admitted aployees who received ion used to aid in the allosis) as part of the facility's and procedure. The were identified during acility's medication storage a.m. the Safe Harbor unit room was observed with one, of Tubersol, which noted an a company of the compa					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				ATE SURVEY OMPLETED		
		245236	B. WING			5/22/2014		
	PROVIDER OR SUPPLIER CTINE HEALTH CENT	ER	STREET ADDRESS, CITY, STATE, ZIP CODE 935 KENWOOD AVENUE DULUTH, MN 55811					
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE		
F 431	a locked box, inside available for use. T (TMA)-A was prese and stated she was medication could be Review of the Sano manufacturer) guide vial of Tubersol whit use for 30 days shound on 5/21/14, at 12:0 Three medication conformation of Mucus Relief Guide with an expiration of present at the time product was expired use. On 5/21/14, at 12:2 medication cart was Loratadine 10 mg and Guaifenesin 400 mg dates of 3/14. LPN observation and state expired, but remained the combined of 12/13. Further refrigerator included Recombivax HB He expiration dates of 4 (RN)-D was present at the time product was expired.	anths). The vial was located in the refrigerator and remained frained medication aid ant at the time of observation unsure the length of time this used after it was opened. If Pasteur (Tubersol elines dated 3/13, directed, "A ch has been entered and in ould be discarded." 1 p.m. the third floor Pod art was observed with a bottle aifenesin 400 milligrams (mg), ate of 3/14. LPN-D was of observation and verified the d, but remained available for 1 p.m. the third floor Pod Two observed with a bottle of and a bottle of Mucus Relief g. Both bottles had expiration -F was present at the time of ted the products were ed available for use. a.m. the third floor medication beerved with a bottle of and Antigas, with an expiration ermore, the storage room I four vials of Adult patitis B vaccination, with 1/6/14. Registered nurse at the time of observation oducts were expired, but	F4	431				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			COMPLETED			
		245236	B. WING			05/	22/2014		
NAME OF PROVIDER OR SUPPLIER BENEDICTINE HEALTH CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 935 KENWOOD AVENUE DULUTH, MN 55811					
(X4) ID PREFIX TAG			ID PREFI TAG	1	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE		
F 431	director of nursing (noted medications of available for use. The familiar with the facility of administered to resist the facility's standing the standard of	5/22/14, at 10:10 a.m. the DON) verified the above were expired, but remained the DON stated she was not lility's process to ensure y medications were not	F4	131					

PRINTED: 06/11/2014 5236023 FORM APPROVED DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA COMPLETED TATEMENT OF DEFICIENCIES A. BUILDING 01 - MAIN BUILDING 01 IDENTIFICATION NUMBER: ND PLAN OF CORRECTION 05/22/2014 245236 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 KENWOOD AVENUE DULUTH, MN 55811 BENEDICTINE HEALTH CENTER (X5) COMPLETION PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) ID PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE PRÉFIX TAG DEFICIENCY) TAG K 000 **INITIAL COMMENTS** K 000 10 PK 1-8-14 FIRE SAFETY THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on May 22, 2014. At the time of this survey, Benedictine Health Centerwas found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care. PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY **DEFICIENCIES TO:** MN DEPT. OF PUBLIC SAFETY State Fire Marshal Division Health Care Inspections 444 CEDAR STREET, SUITE 145 ST. PAUL, MN 55101-514, AND (X6) DATE BORATORY DIRECTOR'S OR PROMERISUPPLIER REPRESENTATIVE'S SIGNATURE

ny deficiency statement entring with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that her safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days llowing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 mays following the date these documents are made available to the facility. If deficiencles are cited, an approved plan of correction is requisite to continued ogram participation.

PRINTED: 06/11/2014 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY

(X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING 01 - MAIN BUILDING 01 AND PLAN OF CORRECTION 05/22/2014 B. WING 245236 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 KENWOOD AVENUE BENEDICTINE HEALTH CENTER **DULUTH, MN 55811** (X5) COMPLETION PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 K 000 Continued From page 1 By E-Mail to marian.whitney@state.mn.us THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION: 1. A description of what has been, or will be, done to correct the deficiency. 2. The actual, or proposed, completion date. 3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency. Benedictine Health Center is a three story building with no basement. The original building was constructed in 1980 with an addition in 1990. Both buildings are of type II(111) construction. Because the original building and the addition are of the same type of construction allowed for existing buildings, the facility was surveyed as one building. The building is fully fire sprinkler protected. The facility has a complete fire alarm system with smoke detection in the corridors and spaces open to the corridor, that is monitored for automatic fire department notification. The facility has a licensed capacity of 120 beds and had a census of 115 at the time of the survey. The requirement at 42 CFR Subpart 483.70(a) is NOT met as evidenced by: K-144 A licensed electrician completed K 144 NFPA 101 LIFE SAFETY CODE STANDARD K 144 an emergency generator test on

(X2) MULTIPLE CONSTRUCTION

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01			(X3) DATE SURVEY COMPLETED	
		245236	B. WING			05/	22/2014
	PEDICTINE HEALTH CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 035 KENWOOD AVENUE DULUTH, MN 55811			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
K 144 SS=F		pected weekly and exercised ninutes per month in	κ-	144	6/5/2014. Education to this test was provided to the Maintenance department. A log verifying compl of this test to include inspection and reference to the 30% load testing winitiated immediately. The 24/7 log for monitoring of the generator was identified to be second floor behind nurses station. This location can be referenced in the Fire, Building, & Safety Code book.	etion I vas cation I the	
27	Based on a review could not be verifie generator is being reference the 30% NFPA 110. Nor is the	s not met as evidenced by: of available documentation, it d that the emergency properly inspected and rule monthly as required by ne generator monitored at a deficient practices could affect nts			Completion date: -July 1, 2014		
	10:30 AM, Based o documentation, with Director, it could not emergency general tested monthly in an requirements as out include the monthly generator is a 200 I Further it was disconfunctions are not milliocation.	tline in NFPA 110. This would 30% load testing. The KW, fueled by diesel fuel. Evered that the generator run conitored at a 24/7 occupied					
		ce was confirmed by the Maintenance(LO) at the time					

T OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01		(X3) DAT COM	(X3) DATE SURVEY COMPLETED		
	245236	B. WING		05/	22/2014
NAME OF PROVIDER OR SUPPLIER BENEDICTINE HEALTH CENTER			STREET ADDRESS, CITY, STATE, ZIP CO 935 KENWOOD AVENUE DULUTH, MN 55811		
(EACH DEFICIENCY	MUST BE PRECEDED BY FULL		IX (EACH CORRECTIVE ACTION :	SHOULD BE	(X5) COMPLETION DATE
Continued From pa of exit.	ge 3	К	144		
			15		
	PROVIDER OR SUPPLIER CTINE HEALTH CENT SUMMARY STA (EACH DEFICIENCY REGULATORY OR LE	PROVIDER OR SUPPLIER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 of exit.	DESCRECTION DESCRIPTION NUMBER: 245236 B. WING PROVIDER OR SUPPLIER CTINE HEALTH CENTER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 of exit.	DENTIFICATION NUMBER: 245236 B. WING PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CO. 935 KENWOOD AVENUE DULUTH, MN 55811 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 of exit.	245236 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE 935 KENWOOD AVENUE DULUTH, MN 55811 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 of exit.