

# WHO TO CALL...

QUESTIONS REGARDING:	CALL
PPS Payment, timing, rates, codes on UB form	Noridian customer service: 1-866-380-4741
Medicare eligibility and coverage questions	Noridian customer service: 1-866-380-4741
MDS software problems (data entry)	Your software vendor
MDS software problems – if your software is <b>RAVEN</b>	1-800-339-9313
Dial-up connection / Password reset	AT&T/IBM Global Network Services: 1-800-905-2069
CMS website for MDS information:	<a href="http://cms.hhs.gov/medicaid/mds20/man-form.asp">http://cms.hhs.gov/medicaid/mds20/man-form.asp</a>
Transmission of MDS assessments to the Minnesota Department of Health	<b>MDS Technical Help Line</b> <u>Metro Area:</u> 651/201-3817 <u>Greater MN:</u> (toll free) 1-888-234-1315
MDS/RAI – clinical information and Training	651-201-4313 or email: <a href="mailto:health.mds@state.mn.us">health.mds@state.mn.us</a>
Transmission of OASIS assessments to the Minnesota Department of Health	<b>OASIS Technical Help Line</b> <u>Metro Area:</u> 651/201-3818 <u>Greater MN:</u> (toll free) 1-800-657-3879
OASIS - clinical information and training	651-201-4314 or email: <a href="mailto:health.oasis@state.mn.us">health.oasis@state.mn.us</a>
Minnesota Case Mix Classification System	651-201-4301 or email: <a href="mailto:health.FPC-CMR@state.mn.us">health.FPC-CMR@state.mn.us</a>
Minnesota Case Mix Training	651/201-4301
Website for The MN Case Mix Classification System:	<a href="http://www.health.state.mn.us/divs/fpc/profinfo/cms/casemix.html">http://www.health.state.mn.us/divs/fpc/profinfo/cms/casemix.html</a>
Home Care (Licensed - Only) questions	651-201-5273
License Application and Renewal questions	651-201-4101
MN Nursing home rates	Department of Human Services: 651/431-2282