

# WHO TO CALL...

QUESTIONS REGARDING:	CALL
PPS Payment, timing, rates, codes on UB form	Noridian customer service: 1-877-908-8437
Medicare eligibility and coverage questions	Noridian customer service: 1-877-908-8437
MDS/OASIS software problems (data entry)	Your software vendor
MDS software problems – if your software is jRAVEN	1-800-339-9313 E-mail: <a href="mailto:help@qtso.com">help@qtso.com</a> (Subject line – jRAVEN) <a href="https://www.qtso.com/ravendownload.html">https://www.qtso.com/ravendownload.html</a>
MDS/OASIS Broadband connection / Password reset	CMSNet Broadband (AT&T): 1-800-905-2069
CMS website for MDS information:	<a href="http://www.cms.gov/NursingHomeQualityInits/25_NHQIMDS30.asp">http://www.cms.gov/NursingHomeQualityInits/25_NHQIMDS30.asp</a> and <a href="https://www.qtso.com/mds30.html">https://www.qtso.com/mds30.html</a>
Transmission of MDS assessments to the Minnesota Department of Health	<b>MDS Technical Help Line</b> Metro Area: 651/201-3817 Greater MN: (toll free) 1-888-234-1315
MDS/RAI – clinical information and Training	651-201-4313 or email: <a href="mailto:health.mds@state.mn.us">health.mds@state.mn.us</a>
OASIS software problems – if your software is HAVEN	1-877-201-4721 E-mail: <a href="mailto:help@qtso.com">help@qtso.com</a> (Subject line – HAVEN) <a href="https://www.qtso.com/havendownload.html">https://www.qtso.com/havendownload.html</a>
CMS website for OASIS information:	<a href="http://www.cms.gov/OASIS">http://www.cms.gov/OASIS</a> and <a href="https://www.qtso.com/hhdownload.html">https://www.qtso.com/hhdownload.html</a>
Transmission of OASIS assessments to the Minnesota Department of Health	<b>OASIS Technical Help Line</b> Metro Area: 651/201-3818 Greater MN: (toll free) 1-800-657-3879
OASIS - clinical information and training	651-201-4314 or email: <a href="mailto:health.oasis@state.mn.us">health.oasis@state.mn.us</a>
Minnesota Case Mix Classification System	651-201-4301 or email: <a href="mailto:health.FPC-CMR@state.mn.us">health.FPC-CMR@state.mn.us</a>
Minnesota Case Mix Training	651/201-4301
Website for The MN Case Mix Classification System:	<a href="http://www.health.state.mn.us/divs/fpc/profinfo/cms/casemix.html">http://www.health.state.mn.us/divs/fpc/profinfo/cms/casemix.html</a>
Home Care (Licensed - Only) questions	651-201-5273
License Application and Renewal questions	651-201-4101
MN Nursing home rates	Department of Human Services: 651/431-2282