



West Side Community Health Services

Dental Department

**Silvia Diaz
Health Educator
December 13, 2011**

History of WSCHS

- Non-profit organization
 - Founded in 1972
 - One of the largest community health care organizations
 - 60% employees are bilingual and multicultural
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Mission

“Strengthening the well-being of our community through health care for all”

Values

- **Justice**
 - **Compassion**
 - **Accountability**
 - **Respect**
 - **Excellence**
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Vision

“We envision a community in which all people have access to exceptional, comprehensive health care and are living healthy lives. West Side Community Health Services is the leader in delivering affordable health care by being the provider of choice, driven by compassion and respect for all”

WS Health Services and Programs

- Medical Services

- La Clinica
- East Side Family Clinic
- McDonough Homes Clinic

- Dental Services

- Health Start-Healthcare for adolescents

- Healthcare for the Homeless and house calls

Dental clinics

- **West Side Dental**
 - **Helping Hand Dental**
 - **Healthcare for the Homeless**
 - **Bright Smiles Clinics**
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Who do we serve?

- Low income families.
- Patients with insurance, underinsured or uninsured.

“No one will be denied service because
they cannot pay.”

Insurance

WSCHS accepts most insurance plans:

- Medical assistance
 - Medicare
 - Minnesota Care
 - Health Partners
 - Ucare, BlueCrossBlueShield/BluePlus, Medica
 - Metropolitan Health Plan – not after Jan 1st 2012
 - Delta Dental
 - Preferred One and others
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Discount Program

- A Sliding Fee Program is available. Sliding fees are based on family size and income



Language

- **English**
 - **Spanish**
 - **Hmong**
 - Vietnamese
 - Cambodian
 - French
 - Romanian
 - Russian
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West Side Dental and Helping Hand Dental

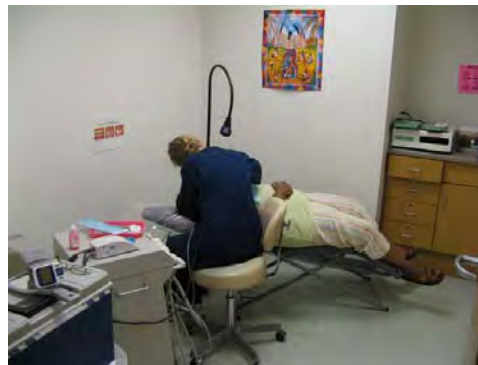
We offer general dentistry:

- Preventive- dental cleanings and digital radiographs
- Restorative-fillings
- Prosthetics- crown, bridges, dentures, partial dentures
- Endodontics- Root canal treatments
- Dental extractions- simple and surgical extractions

If it's beyond providers' scope they are referred out.

Healthcare for the Homeless

Dental

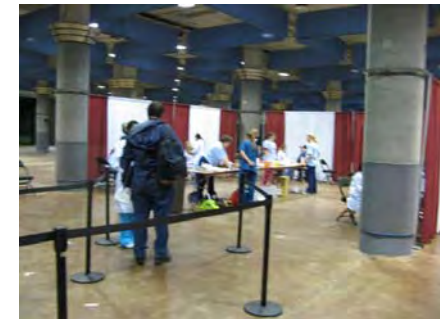


We also participate in...

2011 Project Homeless Connect



Xcel Energy Center



Bright Smiles Program



Bright Smiles Program- History

- Funded by United Way + John S. and James L. Knight Foundation
 - Pilot program 2004
 - Preventive dental treatments for children under 5yrs old and slightly older siblings
 - Focus on Latino children
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WS Bright Smiles Program

- Early intervention to prevent Early Childhood Caries ECC
 - Includes: dental screening, dental cleaning, radiographs and fluoride varnish
 - Dental hygienists under the collaborative agreement
 - Uninsured patients from Dakota and Ramsey counties receive these treatments at no cost
 - Dental health education to children and families
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Early Childhood Caries



Bright Smiles Program



La Clínica

East Side Family Clinic



Education

- One-on-one
- Prenatal Classes
- Outreach events



Early Intervention



Bright Smiles Expansion- 2011



To increase access to the medical clinic-based oral disease prevention and restorative services for dentally at risk children

Challenges

- Cuts in state government benefits
 - Getting uninsured patients to return for Tx
 - Making sure patients keep their appointments
 - Transportation and language
 - Transient community: addresses and phone numbers change
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Opportunities

- Number of new patients increased
 - Bright Smiles program numbers increased
 - Expansion of Bright Smiles program-children complete treatment plan in less time
 - Demand for dental services-New strategies to address the need
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Lessons learned

- Dental Caries are 100% preventable
 - Prevention is better!
 - Preventive services are less costly for the clinic and the patient
 - Less traumatic
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Locations

- **West Side Dental**

478 Robert Street, Saint Paul, MN 55107

Phone: (651) 602.7575

- **Helping Hand Dental**

506 W 7th Street, Saint Paul, MN 55102

Phone:(651) 224.7561

- **Bright Smiles Program**

- La Clinica: 153 Cesar Chavez St. Saint Paul, MN 55107

- East Side Family Clinic: 860 Arcade Street , Saint Paul, MN 55106

Phones: (651) 389.2510

(651) 389.2440

Muchas gracias

