

# Get A College Education Online

- The **Purpose** of Minnesota Online is to provide a collaborative framework for serving the online learners of the Minnesota State Colleges & Universities
- The **Vision** is to be a trusted provider of choice trusted provider of choice for high quality online learning opportunities expanding access for a community of lifelong learners with Minnesota and beyond.

The screenshot shows a Microsoft Internet Explorer browser window displaying the Minnesota Online website. The address bar shows the URL <http://www.minnesotaonline.org/>. The website header includes the logo for Minnesota Online.org and navigation links for Home, News, Help, LiveChat, and MyAccount. A search bar is also present.

The main content area features a "Welcome to Minnesota Online" message, stating it is a guide to online education from the Minnesota State Colleges and Universities. It mentions that the site offers thousands of online credit and non-credit courses, and over 100 degree, certificate, and diploma programs, all accredited by the Higher Learning Commission.

The website is organized into several sections:

- Featured Programs:** Includes "Phlebotomy/Phlebotomist" (preparing individuals to draw blood samples) and "Corporate Learners" (specialized education and training programs).
- Featured Sections:** Includes "Visitors" (how to use Minnesota Online), "Students" (resources for planning and managing online education), and "Faculty & Staff" (resources, courses, and tutorials).
- PARTNERS:** Lists "The Schwan's Food Company" and "Schwan's employees" (access to the portal).

The footer contains links for About Us, Link to Us, Contact Us, and Customer Support, along with the date July 14, 2005, and a copyright notice for the Minnesota State Colleges and Universities System.



# Quality Emphasis

- As Minnesota Online strives to be the “*provider of choice trusted provider of choice for high quality online learning opportunities.*”
- Integration of quality concepts are key to its courses and program development

# e-Curriculum and Academic Standards Workgroup

- Charge: To review, develop and recommend to the Minnesota Online Council guidelines, policies, and/or procedures that will promote strategic curriculum development and technology employment that applies best practices regarding learning into the design and delivery of courses within our system.

# Partners in Quality



**The TLT Group**  
Teaching, Learning, and Technology  
A Non-Profit Corporation

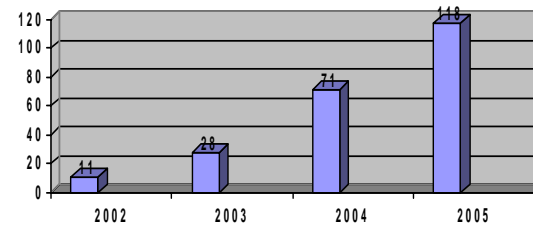
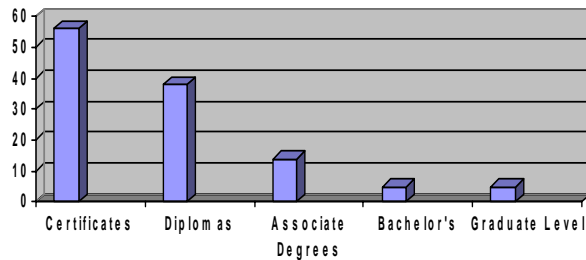


**The Higher Learning Commission**

*Serving the common good by assuring and  
advancing the quality of higher learning.*



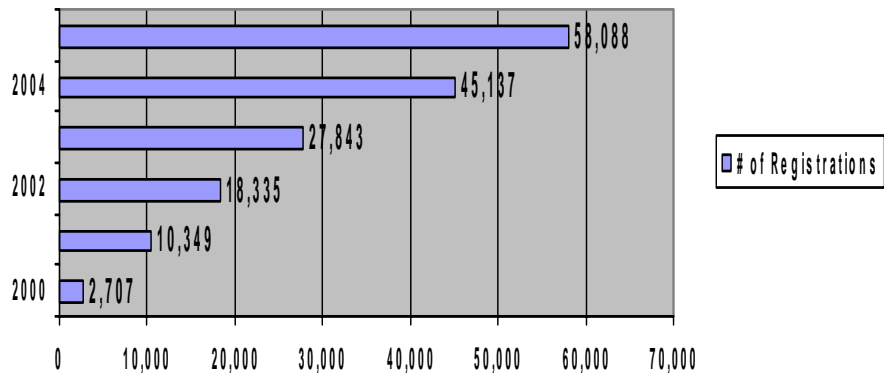
# We Are Growing Programs



## Virtual Online Programs

- In 2002 Minnesota State Colleges and Universities offered 11 online programs.
- In the past three years 107 approved online programs, ranging from certificate to graduate programs, have been added to the online inventory.
- **Currently, in 2005 Minnesota Online offers 118 online programs.**
- Majority of programs are **certificate options**

# We Are Providing Student Access



- Since 2000 Minnesota Online has provided access for an additional 50,000 student in the online education environment.
- 2000-337 course sections
- 2005-4,781 course sections and today a full
  - **4.7% of the system's courses are delivered online**
  - **4% of FYEs in the system are delivered online**

**Minnesotaonline.org**

**Minnesota Online Peer Review Process**

**Services**

**Curriculum**

**D2L  
Help  
Desk**

**Academic  
Advising**

**BPAC**

**Programs**

**MnLINK**

**Call Center**

**Seamless  
Services**

**Courses**

**eFolio**

**CAS**

**Course Redesign**

**MnSCU/ PALS  
Library Resources**

**Learning Objects  
(Merlot)**

**ISEEK**

**Mn  
Transfer**

**DARS**

**Web-  
enabled  
ISRS**

**D2L Platform**

**Digital  
Resources**

**SPEEDE**

**iTeach & CTL  
Virtual Faculty Center**

**WCET Audit**

**Guidelines & Best Practices**

**Technology Infrastructure**

**Academic & Student Affairs**

# Visit Our Call Center

The screenshot shows a Microsoft Internet Explorer browser window displaying the MinnesotaOnline.org Customer Support page. The browser's address bar shows the URL: `http://mncservices.custhelp.com/cgi-bin/mncservices.cfg/php/enduser/std_alp.php`. The page header includes the site logo, navigation links (Home, News, Help, LiveChat, My Account), and the phone number 1.800.456.8519. A search bar is also present.

The main content area is titled "Customer Support" and features a search interface with the following elements:

- Area of Interest: All
- Search Text (optional):
- Search button
- Sort by: Score

Below the search interface, it indicates "41 Answers Found" and shows "Page: 1 of 2". A table lists the search results:

Area of Interest	Summary	Score
1 News & Events	What is Minnesota Online?	329
2 Getting Started	Is there someone I can call if I want general information on online courses?	292
3 Financial Aid & Costs	Can I get financial aid for courses offered through Minnesota Online?	274
4 Courses & Programs	How do I find an online course on Minnesota Online?	191
5 Proctor	How do I find a proctor?	191
6 Planning Tools	Can I get the same courses online as on-campus?	171
7 D2L	How do I use Desire2Learn?	132
8 Proctor	What is a proctor? Who can be my proctor?	118
9 Courses & Programs	How do I find an online program or degree on Minnesota Online?	117
10 Planning Tools	What programs or degrees are available through Minnesota Online?	95
11 Courses & Programs	How do I get more information about the courses, programs, and degrees?	94
12 Financial Aid & Cnsts	Are online courses more expensive than classroom courses?	89

On the left side of the page, there is a "Support Options" section with the following text:

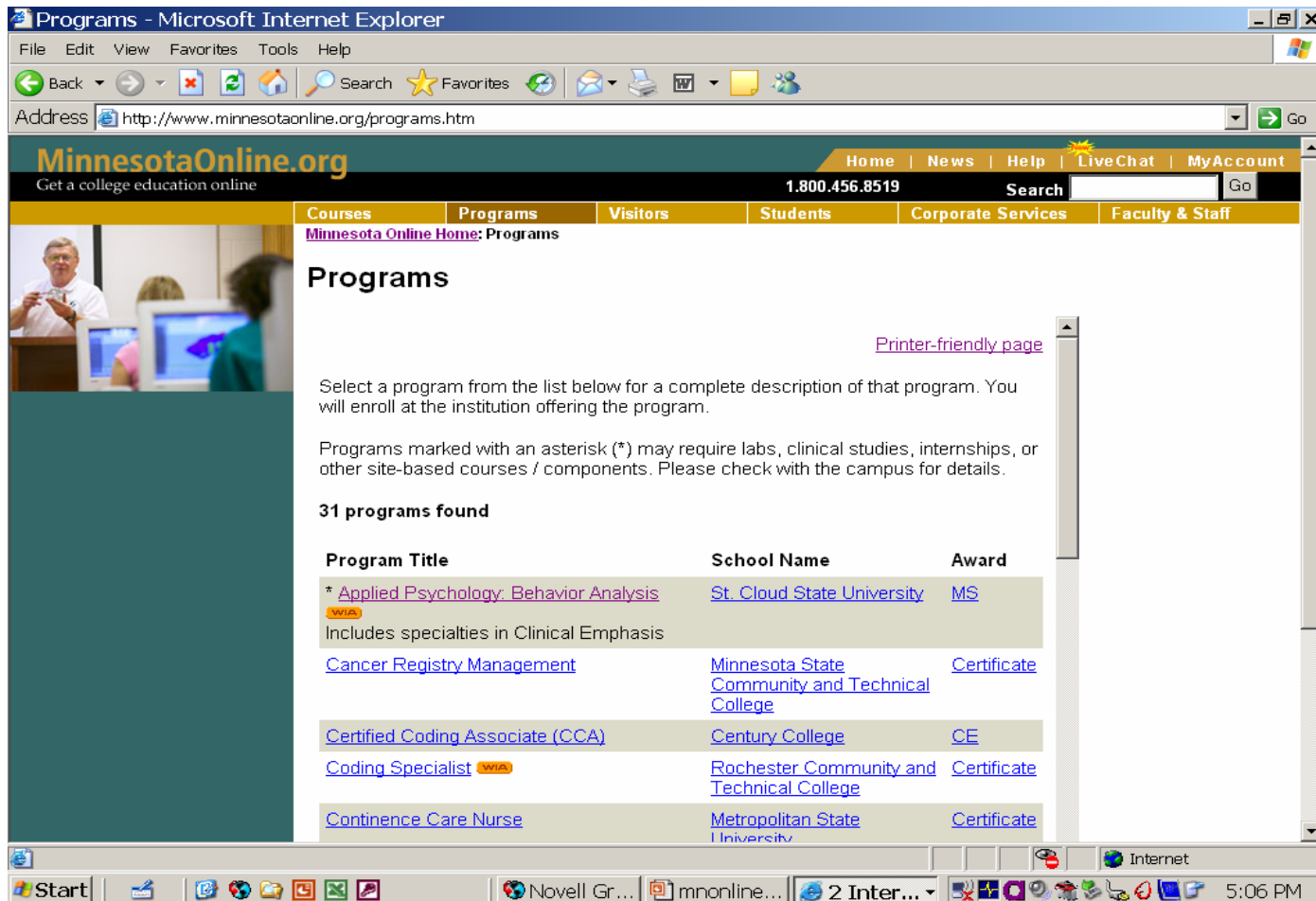
Telephone help is available from 7 a.m. to 9 p.m. M-F and 10 a.m. to 3:30 p.m. Sat-Sun. Call to speak to a Customer Support Representative

Phone: 1.800.456.8519

International: +1.6515560596

Email: [mncsionline@custhelp.com](mailto:mncsionline@custhelp.com)

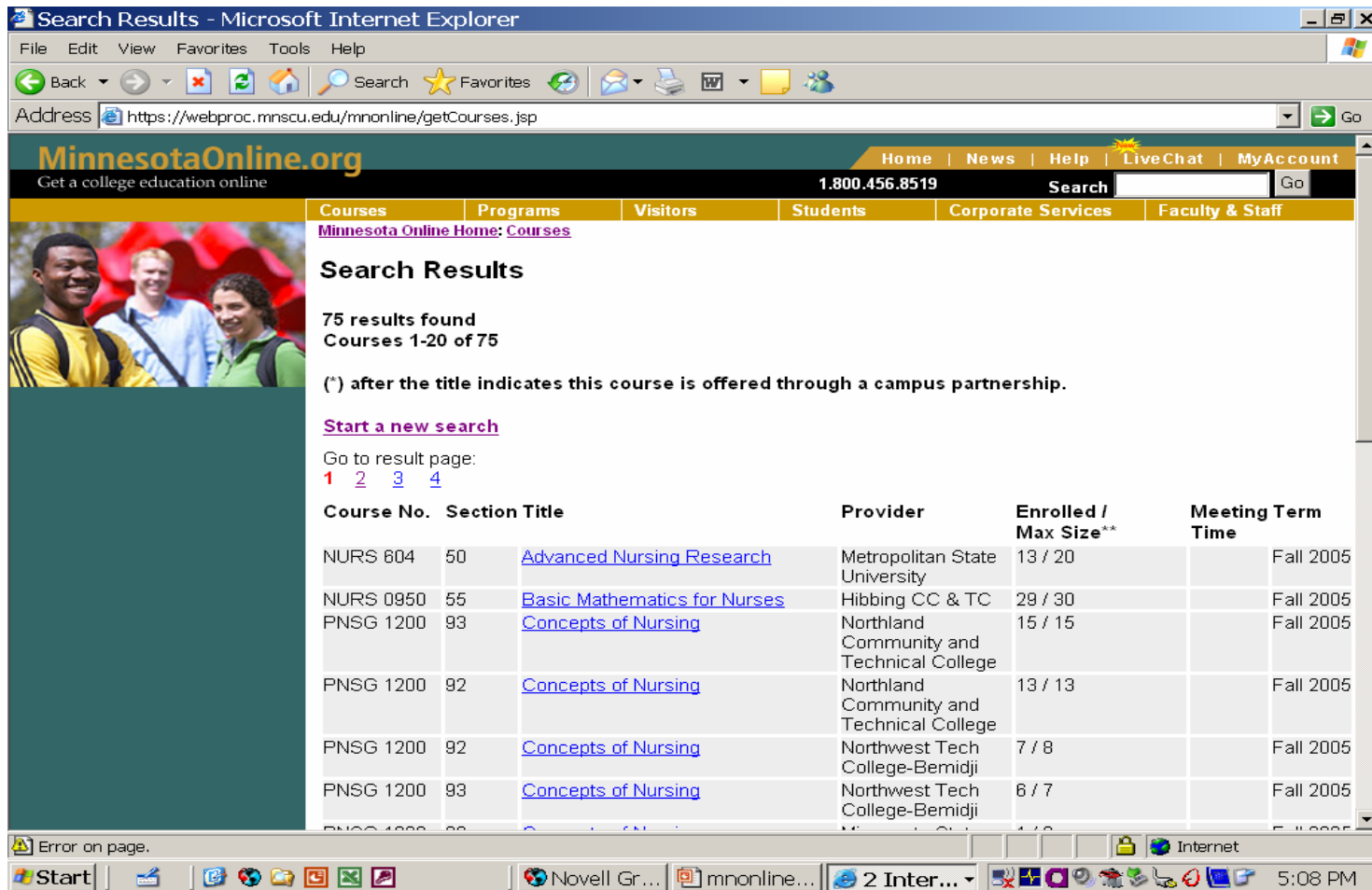
# View Health Sciences Programs



The screenshot shows a Microsoft Internet Explorer browser window displaying the MinnesotaOnline.org website. The address bar shows the URL <http://www.minnesotaonline.org/programs.htm>. The website header includes navigation links for Home, News, Help, Live Chat, and My Account, along with a search bar and the phone number 1.800.456.8519. A secondary navigation bar contains links for Courses, Programs, Visitors, Students, Corporate Services, and Faculty & Staff. The main content area is titled "Programs" and includes a "Printer-friendly page" link. Below this, there is a paragraph explaining that users should select a program from the list for a complete description and that programs marked with an asterisk (\*) may require labs, clinical studies, internships, or other site-based courses. A section titled "31 programs found" follows, containing a table of program listings.

Program Title	School Name	Award
* <a href="#">Applied Psychology: Behavior Analysis</a> Includes specialties in Clinical Emphasis	<a href="#">St. Cloud State University</a>	<a href="#">MS</a>
<a href="#">Cancer Registry Management</a>	<a href="#">Minnesota State Community and Technical College</a>	<a href="#">Certificate</a>
<a href="#">Certified Coding Associate (CCA)</a>	<a href="#">Century College</a>	<a href="#">CE</a>
<a href="#">Coding Specialist</a>	<a href="#">Rochester Community and Technical College</a>	<a href="#">Certificate</a>
<a href="#">Continence Care Nurse</a>	<a href="#">Metropolitan State University</a>	<a href="#">Certificate</a>

# View Health Sciences Courses



Search Results - Microsoft Internet Explorer

Address: https://webproc.mnscu.edu/mnonline/getCourses.jsp

MinnesotaOnline.org  
Get a college education online

Home | News | Help | LiveChat | MyAccount  
1.800.456.8519 Search [ ] Go

Courses | Programs | Visitors | Students | Corporate Services | Faculty & Staff

Minnesota Online Home: Courses

## Search Results

75 results found  
Courses 1-20 of 75

(\*) after the title indicates this course is offered through a campus partnership.

[Start a new search](#)

Go to result page:  
[1](#) [2](#) [3](#) [4](#)

Course No.	Section Title	Provider	Enrolled / Max Size**	Meeting Term Time
NURS 804	50 <a href="#">Advanced Nursing Research</a>	Metropolitan State University	13 / 20	Fall 2005
NURS 0950	55 <a href="#">Basic Mathematics for Nurses</a>	Hibbing CC & TC	29 / 30	Fall 2005
PNSG 1200	93 <a href="#">Concepts of Nursing</a>	Northland Community and Technical College	15 / 15	Fall 2005
PNSG 1200	92 <a href="#">Concepts of Nursing</a>	Northland Community and Technical College	13 / 13	Fall 2005
PNSG 1200	92 <a href="#">Concepts of Nursing</a>	Northwest Tech College-Bemidji	7 / 8	Fall 2005
PNSG 1200	93 <a href="#">Concepts of Nursing</a>	Northwest Tech College-Bemidji	8 / 7	Fall 2005

Error on page.

Start | Novell Gr... | mnonline... | 2 Inter... | 5:08 PM