

Minnesota e-Health Initiative
Conference Call Update on the HITECH Act and Minnesota e-Health Activities
Thursday, October 15, 2009, 4:00 p.m. to 4:45 p.m.

Focus Today:

Update on Regional Extension Center Application Process and Key Health Alliance's Application
Update on Minnesota e-Health Workgroups

Conference Call Information:

Dial In: 1-218-486-8700

Pass Code: 331725

Access Slides at:

<http://www.health.state.mn.us/e-health/hitech.html>

To Ask a Question:

- All lines will be muted during the call
- E-mail questions to bob.b.johnson@state.mn.us at any time during the presentation
- Questions will be addressed following presentation

Agenda

I. Welcome, Purpose & Introduction

Marty LaVenture [5 Min]

II. Update on Key Alliance's Application Process of Regional Extension Center

Jane McGrath and Paul Kleeberg [20 min]

- Explanation of Regional Extension Center Services
- Timeline for Application

III. Update on Minnesota e-Health Workgroups

Marty LaVenture [10 min]

- Exchange and Meaningful Use Workgroup
- Minnesota e-Health Standards & Interoperability Workgroup
- Privacy and Security Workgroup
- Outreach and Communications Workgroup

IV. Questions from Conference Call Participants

[10 min]

V. Closing Comments & Future HITECH Update Opportunities

The Minnesota e-Health Initiative will be holding HITECH update calls the third Thursday of every month at 4pm. Additional details on each call will be announced through our weekly e-Health Update e-mails. The dates for the rest of this fiscal year will be as follows:

November 19, 2009

January 21, 2010

April 15, 2010

December 17, 2009

February 18, 2010

May 20, 2010

March 18, 2010

To receive notice of future updates on HITECH:

Please subscribe to the Minnesota e-Health gov delivery e-mail list: <http://www.health.state.mn.us/ehealth/>





Update on HITECH & Other Recovery Act HIT Provisions

October 15, 2009
Conference Call



Sponsored by:

- Minnesota e-Health Initiative
- Minnesota Department of Health
- Minnesota Department of Human Services



Monthly Update Calls



- Purpose of the Calls:
 - Brief update on issues important to Minnesota Stakeholders
 - Provide a Q & A opportunity
 - Compliment other communications activities
- Monthly Timing of the Calls
 - Third Thursday of the Month - 4:00-4:45 p.m.
 - Next Call is November 19, 2009: 4:00-4:45 p.m.
- E-mail feedback & suggestions for improvement to bob.b.johnson@state.mn.us



Plan for Receiving Questions From Conference Call Participants



- All lines will be muted during the call
- E-mail questions to bob.b.johnson@state.mn.us at any time during the presentation
- Questions will be addressed following the final presentation

*Following the call:
Questions will be reviewed and staff will identify future
resource materials to be posted.*





Reminder

- Key guidance is not yet final on meaningful use
- We don't have all the answers but we are very interested in hearing your questions and your perspectives.





Minnesota Opportunities from ARRA Federal Funding

ARRA Programs	National	State Share (est)
CMS Incentives For "meaningful use"	~\$32-\$42 billion	~\$450-\$650 million
3012 – Regional Extension Centers	~\$542 million	~\$7-9 million
3013 - Exchange	~ \$592 million	~\$9.6 million
3016 - Workforce	~ Not yet determined	~ Not yet determined






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- ### Topics for Discussion Today
- Key Alliance's Regional Extension Center Application
 - Minnesota e-Health Workgroups Opportunities to participate
 - Questions from Conference Call Participants
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Update on Key Health Alliance's Regional Extension Center Application

Jane McGrath
Paul Kleeberg, MD

HIT Regional Extension Center

States of Minnesota & North Dakota

October 2009



On behalf of Key Health Alliance (The College of St. Scholastica, Rural Health Resource Center, and Stratis Health)

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Goals for this topics

- Assure understanding of the HIT Regional Extension Center opportunity, and our ideas and approach to serve as the HIT Regional Extension Center for Minnesota and North Dakota
- Provide a forum for feedback and questions
- *Call to action:* Consider enlisting providers to sign the Provider Commitment letter



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HIT Regional Extension Centers

- New national program to offer technical assistance and support to health care providers to adopt, implement, and meaningfully use electronic health records
 - To improve the quality and efficiency of care
 - For eligible providers, to qualify for Medicare and Medicaid incentive payments
- Funded via ARRA stimulus package
- Managed by federal Office of the National Coordinator
- Measure of effectiveness - providers in becoming meaningful users of certified EHR technology



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Scope and Timeline

- Four year cooperative agreement
 - Years 1 & 2 , 90% federally subsidized and 10% awardee contributed
 - Years 3 & 4, 10% federally subsidized and 90% awardee contributed
- Round one timeline
 - Full application - November 3, 2009
 - Awardee selection - December 11, 2009
 - Begin work - January 15, 2010



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Who qualifies for support?

Primary-care providers (physicians and/or other health care professionals with prescriptive privileges, such as physician assistants and nurse practitioners) in any of the following settings:

- individual and small group practices (ten or fewer professionals with prescriptive privileges)
- primary care (family practice, ob/gyn, general, internal and pediatric medicine)
- public and Critical Access Hospitals
- Community Health Centers and Rural Health Clinics; and other settings that predominantly serve uninsured, underinsured, and medically underserved populations
- with or without an EHR



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Scope of Regional Center Services

- General activities:
 - Education/Outreach to all providers in region
 - Participation in National Learning Consortium
 - Assessing progress towards “meaningful use”
 - Local workforce support
 - Program administration



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Scope of Regional Center Services (cont.)

Provider technical assistance:

1. Vendor Selection & Group Purchasing
 - selecting and negotiating contracts with vendors or resellers (of EHR systems, hardware and network infrastructure, and IT services)
 - hold vendors accountable for adhering to service level agreements
 - design group purchasing plans to leverage volume discounts
 - assure a high level of service for their providers
2. Implementation and Project Management
 - end-to-end project management support over the entire EHR implementation process
 - individualized and on-site coaching, consultation and troubleshooting
 - assess and enhance organizational readiness for health IT, assess and remediate gaps in IT infrastructure, configure the software to meet practice needs
 - enable meaningful use, ensure adequate software training for all staff



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Scope of Regional Center Services (cont.)

3. Practice and Workflow Redesign
 - practice and workflow redesign necessary to achieve meaningful use of EHRs
 - implement and troubleshoot the use of the EHR system
 - consistent documentation of essential clinical information in structured format, instituting electronic administrative transactions, electronic prescribing, electronic laboratory ordering
 - sharing key clinical data across practice settings, providing patient access to their health information, public health reporting, and policies and practices that protect the privacy and security of personal health information
 - updating roles and responsibilities for clinicians and support staff, and leading continuous quality improvement activities
4. Functional Interoperability and HIE
 - meeting the functional interoperability needs of practices, including, but not limited to the electronic exchange of administrative transactions, laboratory orders and results, medication prescriptions, quality and public health reports, patient summaries, and the information required to ensure continuity across the spectrum of care
5. Privacy and Security
 - implementing best practices with respect to the privacy and security of personal health information



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Minnesota and North Dakota approach

- Three organizations applying together as “Key Health Alliance” -- Stratis Health, Rural Health Resource Center, and The College of St. Scholastica
 - a strong track record of success in HIT and EHR technical assistance and support
 - a special emphasis in rural and underserved areas
 - ready to hit the ground running, and use the opportunity to serve as an Extension Center as the means to accelerate and expand work that we are already deeply engaged in
- Submitted preliminary application to serve as Regional Center for Minnesota and North Dakota, working closely with:
 - North Dakota Health Care Review, Inc. (NDHCRI), University of ND, Center for Rural Health



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MN and ND approach (cont.)

- Inclusive planning and implementation process with many collaborators and stakeholders.
- Contacting organizations to solicit ideas and feedback to ensure this proposal represents the best possible approach, addressing local priorities, unique needs, and being well coordinated with existing initiatives:
 - Leverage Minnesota e-Health Advisory Committee and Minnesota Statewide HIT Implementation Plan
 - Work closely with MN and ND state HIE efforts
 - Coordinate with MN and ND state Medicaid offices



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For full proposal: need to demonstrate provider interest and commitment

- List of priority primary care providers who have signed letter of commitment to work with the Regional Center technical assistance, providing their name and NPI #s
- Working with provider associations and networks:
 - Solicit support from MD leaders to assist with recruitment
 - Nine informational calls scheduled for priority providers
 - Direct-to-provider meetings
 - Email blasts
 - Sample letter templates
 - Public forum announcements



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Informational Call Schedule

To find out more, join us for one of the following calls:

Wednesday, October 14th, 11:00 – 11:30 am

Monday, October 19th, 8:00 – 8:30 am

Wednesday, October 21st, 12:00 – 12:30 pm

Thursday, October 22nd, 10:00 – 10:30 am

Monday, October 26th, 8:30 – 9:00 am

Tuesday, October 27th, 11:30 – 12:00 pm

Wednesday, October 28th, 12:00 – 12:30 pm

Thursday, October 29th, 9:00 – 9:30 am

***All calls are CST*

To Join:

Dial 866-939-8416

Enter participant code 8695985#



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Example of Provider Letter

We understand that the goal is to assist providers to optimize their electronic health record (EHR) systems and achieve meaningful use of HIT, and that subsidized assistance may be available for primary care practices. Based on this information, and recognizing that more details will follow, I am interested in and committed to using Key Health Alliance's Regional Center services. I understand that this project is voluntary, and that this letter of commitment is not a contractual obligation.

Clinic Name	Phone Number
Specialty/Specialties	Number of providers
Provider Signature or Authorized Representative	NPI Number
Printed Name	Title
Email Address	Date

Individual providers please complete information below. Practice managers signing on behalf of the practice's providers do not complete information below. Complete form on page 2.**



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Example of Provider Letter (cont.)

For Practice Managers to complete on behalf of an entire clinic group.

Number of providers with prescribing privileges in practice (i.e., PA, NP, DO, MD)

Provider Names/Credentials	NPI #s	Specialties
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____

Authorized Representative Signature
Title



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Contact Info

Sue Severson, CPEHR, CPHIT
Director, Health Information Technology Services
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Minnesota e-Health Workgroups Opportunities to Participate

Martin LaVenture, Director
Office of Health Information Technology
Minnesota Department of Health



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Exchange and Meaningful Use Workgroup

Co-Chairs:

Alan Abramson and Paul Kleeberg

Focus:

- Framework & Criteria for Exchange (Oct – Dec)
- Feedback on Meaningful Use Criteria (Jan – April)

Sign up by contacting Mick Hawton
michael.hawton@state.mn.us

First Meeting:

October 16, 2009 1:00-3:30pm



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Minnesota e-Health Standards & Interoperability Workgroup

Co-Chairs:

Bobbie McAdam and Mike Ubl

Focus:

- Review and Comment on Standards Criteria for Exchange (Oct – Dec)
- Feedback on Standards Criteria related to Meaningful Use (Jan – April)

Sign up by contacting Priya Rajamani
priya.rajamani@state.mn.us

Next Meeting:

November 20, 2009 2:00-4:00pm



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Privacy and Security Workgroup

Co-Chairs:

Laurie Beyer-Kropuenske and Darrell Shreve

Focus:

- Review and comment on privacy and security portions of the state strategic and operational plans
- Review and comment on State and federal privacy and security resources and tools

Sign up by contacting Mick Hawton
michael.hawton@state.mn.us

First Meeting:

October 30, 2009 9:30-11:30am



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Outreach and Communications Workgroup

Co-Chairs:

Becky Schierman, Sue Severson, and Mark Sonneborn

Focus:

- Update the Minnesota e-health Communications Plan to support implementation of ARRA related activities (Oct – Dec)
- Identify outreach activities to help achieve *meaningful use* of EHRs in Minnesota (Jan – April)

Sign up by contacting Bob Johnson
bob.b.johnson@state.mn.us

First Meeting:
November 10, 2009 10:00am-12:00pm



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For More Information

Detailed Charges, Deliverables, Timelines, and Staff Contact Information are available on the Minnesota e-Health Workgroups Webpage:

www.health.state.mn.us/e-health/wgshome.html

Sign up on our e-mail list to receive the Minnesota e-Health Weekly Update
Instructions on our Homepage:

www.health.state.mn.us/e-health



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For More Information

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www.health.state.mn.us/e-health



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Questions?

e-mail questions to
bob.b.johnson@state.mn.us

