

Making MyChart Work: Providing Better Health Care

Fairview Red Wing Health Services


Fairview MyChart®

Your gateway to enhanced
communications

It makes sense that you have convenient, secure
and on-demand access to information kept by your
health care team. Ask at the front desk about how
you can enroll in this fully-secure Internet site to:

- * Schedule and cancel appointments
- * View and print routine medical information
- * Send messages to your care team at any time
- * Request prescription renewals
- * Receive test results electronically

MyChart® Epic Systems Corporation © 2002, Patent 5,201,105

 FAIRVIEW

 FAIRVIEW

MyChart®: A tool improving health care


- Provides secure Internet access to an electronic version of patients' medical records
- Enhances medical care by giving patients better access to their health care information

MyChart - Microsoft Internet Explorer provided by Fairview RedWing Health Services

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Address <http://mycharttest.fairview.org/inside.asp> Go Links



June 08, 2005 - Welcome, Kris Zzmychart.

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Printer-Friendly Reports

Alerts!!!
! You have 1 new [message](#).

Welcome to MyChart,
your gateway to enhanced communication
between you and your health care team.

At your convenience, wherever you have Internet access, This fully secure site allows you to:

- Schedule and cancel appointments
- View and print routine medical information
 - Immunizations
 - Medications
 - Current medical issues
- Send messages to your care team at any time
- Request prescription renewals
- Receive test results electronically

MyChart is Secure
Access to your health information in MyChart is secured by your personalized ID and password. MyChart provides encrypted communication over the Internet, in full compliance with State and Federal requirements.

MyChart is Private
You can use MyChart to view your personal health information in the privacy of your own home or office.

MyChart is Convenient

Helpful Links

[Fairview](#)

[Fairview Physician Associates](#)

[University of Minnesota Physicians](#)

[University of Minnesota Academic Health Center](#)

[National Library of Medicine](#)

[Clinical Reference System](#)

 Internet

What patients can do with MyChart

- Schedule appointments
- View and print routine medical information
 - Immunization schedules
 - Past medical and surgical histories
 - Medication lists
- Send e-mail messages
- Request prescription renewals
- Receive test results electronically
- Reminders of health maintenance and evidence based health care guidelines related items
 - Mammograms
 - Immunizations

Schedule appointments

MyChart - Make Appointment - Microsoft Internet Explorer

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fairview cares

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Proxy Access

Select Providers

This page displays a list of providers available at this clinic. Please choose your provider, select the preferred date range and preferred times, then click "Continue >". It is preferred that you schedule your appointment with your Primary Care Provider (PCP) if at all possible.

Step 3 of 6: Choose provider.

Reason for visit: Short Office Visit

Note: You can only schedule appointments from 06/08/2005 to 12/05/2005.

Schedule appointment at: Fairview Red Wing Main Clinic

Schedule appointment with: [Doc MyChart](#)
[John Walsh](#)

Preferred date range: June 8 through

Preferred times:

	Mon	Tues	Wed	Thur	Fri
Morning	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Afternoon	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Done Internet

View and print routine medical information

MyChart - Health Summary - Microsoft Internet Explorer

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Current Medical Problems

Health Issue	Date Noted
Diabetes Mellitus Type II-uncompl	01/01/2003
Hypertension	02/01/2001
Hypercholesterolemia	03/01/1999

Medications

Name	Instructions	Provider
LIPITOR 10 MG OR TABS	One Daily	Doc MyChart
LISINAPRIL 5 MG OR TABS	1 Tablet Daily	Doc MyChart
GLUCOPHAGE 500 MG OR TABS	One Twice Daily With Meals	Doc MyChart
ASPIRIN 325 MG OR TBEC	1 Tablet Daily	Doc MyChart
ATENOLOL 25 MG OR TABS	1 Tablet Daily In Morning	Doc MyChart
LASIX 40 MG OR TABS	1 Tablet Daily	
MULTIVITAMIN OR	1 Daily	Patient Reported

Allergies

Allergen	Reaction	Date Noted
Sulfa Drugs		04/04/2005
Lisinopril		04/07/2005
Ace Inhibitors		04/07/2005

Immunization History

Immunization	Date
Pneumococcal	03/01/2004

Health Reminders

Name	Due Date	Status	Last Done
Pneumonia Vaccine	Overdue		04/01/2005
Colon Cancer Screening	Overdue	Overdue	
Dexa Scan Screening	Overdue	Overdue	

Internet

Benefits to our patients

- Patients who are knowledgeable and informed can be engaged in improving their health
- Convenience
 - Access records at any time
 - Schedule an appointment without a phone call
 - Get timely answers to questions
- Security
 - Messages
 - Test Results
 - Rx refill requests
- Simplified and efficient communication is more timely and direct
 - Medication Clarification
 - Problem list updates
 - Recent home monitoring readings

Benefits to providers

- Timely, efficient, and secure messaging to and from the patient
 - No more phone tag with patients
- The information is available across the Fairview clinic system.
 - No matter where the patient goes in the system the record is there at the clinic.
- Online visit summaries include patient instructions from the physician
- Movement towards a more complete Health Record

Benefits to Fairview Red Wing

- Improved patient safety
- More timely care for our patients
- Provides a strategic marketing advantage
- Streamlined workflows
 - No searching for the correct John Smith
 - Less transcribing the patient message by the nurse
- Meets our strategic objectives
 - Customer service and responsiveness
 - Clinical excellence
 - Employee engagement

Benefits to the community

- Improved efficiency of health care providers
- Health care cost savings (in the long term)
- Citizens who have more control and more knowledge about their health care decisions

What it takes to make it happen

1. Organizational leadership dedicated to the cause
2. Electronic health record already in place
3. Reimbursement for services rendered
4. Engaged employees dedicated to providing the best for their customer population

What we have learned at Fairview Red Wing

- MyChart is a cultural change. It requires significant effort for implementation
- Training is key to allay fears of increased work flows
- A physician champion can make it happen more quickly and more easily
- The benefit to the patient is ultimately the reason staff adapt to MyChart

The future of MyChart

Short term goals:

- Patient questionnaires completed online prior to their visit
- Greater patient participation
- Increased use of alerts and reminders

Long-range goals:

- More cost efficient Health Care
- Expansion of similar technology to incorporate Public Health and the Nursing Home Population