

Long Term Care EHR: A Work in Progress

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Sunnyside Health Care Center at Community Memorial Hospital



SISU Medical Systems

- Consortium of 14 hospitals - most with attached nursing homes, working together to share information technology
 - Hardware
 - Software
 - Information Systems staff
 - Secure Data Center
 - Provide training and ongoing support
- SISU contracts with Meditech to provide the core software applications.

Meditech Modules at CMH/SHCC

- Abstracting
- Accounts Payable
- Admitting
- Billing Account Rec.
- CW Scheduling
- Data Repository
- Electronic Medical Record
- Executive System Summary
- Fixed Assets
- General Ledger
- HIS Transcription
- Laboratory/Microbiology
- Long Term Care Suite
- Materials Management
- Medical Records
- Order Entry
- Payroll/Personnel
- Pharmacy
- Provider Dictionary
- Radiology (ITS)
- Therapeutics – OT
- Therapeutics - PT

TIMELINE

- July 2003 – Began Core Team training
- January 2004 – Full time position as Core Team Leader: building dictionaries, care plans, assessments, staff training materials
- April/May 2004 – Staff training for Nursing, Social Services, Activity, Rehab and Dietary Staff
- September 1, 2004 – Live Date
- 11/04 – 6/06: Added Resident Care Records for NAR charting, Treatment Record, and use of Schedule Report – “To do” list of Interventions

Quality of Care + Financial Benefits

- Workflow
 - Ease of access to chart by all disciplines
 - More efficient for orders, documentation
- Care Plans + MDS
 - Each discipline responsible for their own MDS section and Care Plan problems
 - Built assessments tailored to each discipline and that link to the MDS questions
 - Notification alerts for new PT or OT recommendations
- RUGS – potential for more accurate capture of care needs and rehab minutes

Adapting EHR for LTC environment and information requirements

- RAI/MDS – Build and adapt assessments to meet current regulatory requirements with questions that link to the MDS
- Use of Care Trends for easier access to information
- Resident Care Reports
- Special Reports

Top Challenges

- Space for equipment and training
- Money for equipment
- Time + Resources to support the system
- “Resisters”
- Care Trends vs. Notes

Lessons Learned

- Be flexible – “Go with the flow”
- Be patient
- Keep moving forward
- Individualize training plans
- Connect with others- List Serv, Users groups

Goals 2006

- Bring Restorative Nursing online
- Revise Assessments
- Care Trend focus
- Improve training plans
- Quality improvement

Goals for 2007+

- Bring Physicians online for notes and orders
- Revise care plans
- Bring Nursing Assistants online
- Build LTC User Group
- MDS 3.0

Long Term Care EHR

- Provide care that reflects the best of current practice on LTC
- Improve communication between interdisciplinary team members
- Involve all team members in the assessment and care planning process
- Facilitate finding relevant information
- More efficient use of time

Addresses

- www.sisunet.org
- www.meditech.com
- www.cloquethospital.com