

Minnesota e-Health Summit 2007: Connecting Minnesota

Thursday, June 28, 2007
Northland Inn, Brooklyn Park, MN

Faculty Bios (In order of appearance)

Dianne Mandernach, Commissioner, Minnesota Department of Health

Dianne Mandernach was appointed Minnesota Commissioner of Health by Governor Tim Pawlenty on February 3, 2003. Commissioner Mandernach is responsible for directing the Minnesota Department of Health. MDH is the state's lead public health agency, responsible for protecting, maintaining and improving the health of all Minnesotans. The department operates programs in disease prevention and control, health promotion, community public health, environmental health, maternal and child health, bioterrorism, emergency preparedness, health care policy, and regulation of health care providers. The department employs approximately 1,300 staff in the Twin Cities area and in seven offices in Greater Minnesota.

Prior to being appointed commissioner, Ms. Mandernach served for nine years as the CEO of Mercy Hospital and Health Care Center in Moose Lake, Minn. She began at the hospital as an admitting clerk in 1987, followed by positions as director of Human Resources and associate administrator, before becoming the CEO.

Prior to working at the hospital, Mandernach spent 11 years teaching science, math and English to junior high school students. She also served on the Board of Directors of the Minnesota Hospital and Healthcare Partnership, and is a member of the American College of Healthcare Executives.

Commissioner Mandernach attended the College of St. Theresa and received a Bachelor of Arts from the University of Minnesota, St. Paul. She also received Nursing Home Administration certification at the University of Minnesota's Long Term Care Center and has achieved the Fellow Level of the American College of Health Care Executives.

Joy Pritts, JD, Research Associate Professor, Health Policy Institute, Georgetown University

Joy Pritts is a Research Associate Professor at Georgetown University's Health Policy Institute. Her work focuses on the privacy of medical information, primarily from the perspective of health care consumers. Her analyses on topics related to the HIPAA Privacy Rule have been published in diverse forums from law journals to professional newsletters. She speaks to a wide range of interest groups on medical privacy issues ranging from health care consumer organizations to professional associations. She has testified before the United States Congress and the National Committee on Vital and Health Statistics on numerous topics related to medical privacy. Currently, Ms. Pritts is a member of the National Governor's Association State Alliance for e-Health as well as the Markle Foundation's Connecting for Health Workgroup on Consumer Access to Health Information Exchange.

Mark Leavitt, MD, PhD, Chair, Certification Commission for Healthcare Information Technology

Mark Leavitt, MD, PhD, is Chair of the Certification Commission for Healthcare Information Technology (CCHIT), an independent, nonprofit organization with the mission of accelerating the adoption of robust, interoperable health IT. Dr Leavitt practiced internal medicine for 10 years. In 1985 he founded MedicalLogic, a pioneering EHR company that is now part of GE Healthcare. In 2003 he joined HIMSS as its Chief Medical Officer before stepping into his current role at CCHIT. He is a Fellow in HIMSS and the American College of Medical Informatics, and is a Clinical Assistant Professor in the Department of Medical Informatics at the Oregon Health and Science University.

Shaun Grannis, MD, MS, Medical Informatics Researcher, Regenstrief Institute, Inc., and Indiana State University School of Medicine

Dr. Shaun Grannis is a Medical Informatics Researcher at the Regenstrief Institute, Inc. and Indiana University School of Medicine, where his research interests include developing, implementing and studying technology to overcome the challenges of integrating data from distributed systems for use in health care delivery and research. Dr. Grannis developed a patient record linkage algorithm using cryptographically deidentified demographic data for use in distributed clinical data networks. The goal of the linkage algorithm is to maintain patient confidentiality while providing researchers with access to clinically meaningful data. He further extended and characterized this linkage methodology using robust probabilistic techniques. Recently Dr. Grannis's work focused on studying the performance of approximate string comparators for use in fully identified probabilistic patient linkage. Dr. Grannis' recent work entitled, "Analysis of Identifier Performance using a Deterministic Linkage Algorithm", presented at the American Medical Informatics Association's 2002 Annual Symposium received the Martin Epstein Award, an infrequently awarded prize for outstanding contribution to the body of medical informatics knowledge.

Dr. Grannis is also actively involved in bio-terrorism detection and syndromic surveillance. He helped craft guidelines for biosurveillance implementation and participated in research examining the value of over-the-counter drug sales for use in disease outbreak detection. He is currently involved in multi-year studies that explore multiple facets of disease detection and syndromic surveillance challenges, including geographical deidentification, understanding temporal-spatial disease trends, and establishing syndromic surveillance data standards. He is technical lead in a 4-year project integrating data flows from over 110 hospitals in the state of Indiana for use in disease surveillance and clinical research. Dr. Grannis also maintains a clinical practice and is faculty in the department of Family Medicine at Indiana University.

After receiving his Aerospace engineering degree from the Massachusetts Institute of Technology, Dr. Grannis spent two years in South America as an oil field analyst. He received his medical degree from Michigan State University's College of Human Medicine in 1997, and subsequently completed a residency in Family Medicine. Prior to his Research Scientist position at Indiana University and the Regenstrief Institute, Dr. Grannis was a National Library of Medicine fellow in Medical Informatics during which he also completed a masters in Health Services Research with a concentration in Medical Informatics.

Mary Brainerd, MBA, President & Chief Executive Officer, HealthPartners

Mary Brainerd is president and chief executive officer for HealthPartners, a family of nonprofit Minnesota health care organizations headquartered in Minneapolis, Minnesota.

Ms. Brainerd received the Medal of Distinction from the College of St. Catherine and was named one of the Most Influential Women in Business by *The Business Journal* in 1999 and 2002. She received the University of St. Thomas Award for Ethical Leadership in 2002, and was recognized as one of the top 25 women in healthcare by *Modern Healthcare* in April 2005. She received the Jean Harris Award from the Women's Health Leadership Trust in 2005 and won Century College's Women of Distinction Award for 2006. Most recently, she received the *Minneapolis/St. Paul Business Journal's* 2007 Executive of the Year.

Ms. Brainerd holds a master's degree in business administration from the University of St. Thomas, and a bachelor-of-arts degree from the University of Minnesota. She grew up in St. Paul and has been actively involved in the Twin Cities community for several years. Mary is one of the founding CEOs of the Itasca Project, a group of 40 government, civic and business leaders addressing the issues that impact long-term economic growth, including jobs, education, transportation, and economic disparities. She also serves on the boards of Minnesota Life/Securian, St. Paul Foundation, Hamline University, and the Guthrie Theater.

Mary Wellik, BSN, MPH, Public Health Director, Olmsted County Public Health Services

Mary Wellik is Director of Public Health in Olmsted County, Minnesota. Ms. Wellik has practiced public health in the community setting, in clinic services and administration. Her practice has focused on strengthening community partnerships to improve health status, prevention policy development, and developing children/family services. She is currently Co-chair of the Minnesota e-Health Initiative.

Ms. Wellik has held numerous leadership positions including the local United Way Board Community Impact Task Force; development of the Olmsted County Multicultural Healthcare Alliance; Co-Chair of the Minnesota Health Improvement Partnership; Chair of the Local Public Health Assn. (LPHA) of Minnesota; and, currently, co-chair of the LPHA Legislative Committee. She has been a participant in the national Turning Point Leadership Development Collaborative.

Diane M. Davies, MD, President, Davies & Associates, Post Doctoral Student, University of Minnesota

Diane Davies, MD received her BS in Biology, Chemistry, and Public Health with summa cum laude honors from the University of Minnesota. After working at the Minneapolis veteran's hospital as a genetic epidemiologist she returned to the University to pursue a Master's Degree in Human Genetics which she completed with her Medical Degree. After completing her MS and MD degrees Diane trained in internal medicine before she embarked on a career in industry. During the past twenty years she has worked with medical device companies, venture capital firms and pharmaceutical companies in various capacities including clinical trials, new business development, outcomes, quality management, product marketing, strategic planning and consulting. Most recently she worked with Fortune 500 companies and medical caregivers to increase the quality of care while decreasing the overall costs. Her primary interest is to translate health informatics research into tools which can be used in everyday life such as personal health records, telemedicine, ehealth, information therapy and disease management with the underlying themes of improving access to and quality of care while decreasing costs. She is currently supporting the Minnesota eHealth initiative as a board member of the Minnesota Health Care Connection which has been created to facilitate health information exchange across Minnesota. She is also involved in two implementations of a web-based personal health record (PHR) to empower patients and caregivers to better manage and prevent illness; the first "living laboratory" is for patients with congestive heart disease in Willmar, MN and the second is for employees of a local Fortune 500 company. As President of her consulting company, Davies & Associates, LLC she continues her research on the testing and implementation of personal health records and how PHR's and other tools can best be used to empower patients/consumers. She also continues to build collaborative initiatives of employers, health plans and providers to support the paradigm shift necessary to "connect dots" for patients and caregivers with the goal of creating a health care delivery system that delivers quality, cost effective care.

James Fricton, DDS, MS, Professor, University of Minnesota

James Fricton D.D.S., M.S. is currently a Professor in the Departments of Diagnostic and Surgical Sciences in the School of Dentistry and Health Informatics and Physical Medicine and Rehabilitation in the School of Medicine at the University of Minnesota. He has over thirty years of experience in clinical care, research, and teaching in the field of chronic pain, temporomandibular disorders, and health informatics. His research has focused on epidemiological studies, clinical trials and the impact of electronic health records and personal health records. He has over 130 publications in the scientific literature and has three textbooks. His private practice is part of the Minnesota Head and Neck Pain Clinic in Plymouth and St. Paul. His current research initiative is studying the effect of Personal Health Records to engage and empower consumers in health.

Ginny LaPorte, Product Development and New Offerings Specialist, Park Nicollet Health Services

Ginny LaPorte has been with Park Nicollet Health Services (PNHS) for eleven years in Information Technology. A few major technology projects she has participated within the development, design and implementations include: Y2K computer deployment, telecommunication call centers, and the Integrated Medical Record (IMR). Currently, she is a "Product Development and New Offerings Specialist" in the Product Development department under Marketing and Communications at PNHS.

Kathy LaTour, MA, RHIA, FAHIMA, Assistant Professor & Chair, HIIM Department, The College of St. Scholastica

Kathy LaTour, MA, RHIA, FAHIMA is an assistant professor and the chair of the department of healthcare informatics and information management (HIIM) at the College of St. Scholastica in Duluth, Minnesota. She is an active member of the Minnesota Health Information Management Association, where she was selected as the Distinguished Member in 1992. She has served as chair and member of many AHIMA councils and as a member of AHIMA's Board of Directors from 1993 to 1997. She participated in the development of the AHIMA Model Curricula for both bachelor's and master's level programs. She has authored several articles and is the co-editor of *Health Information Management – Concepts, Principles, and Practice*, with the 2nd edition of this textbook published by AHIMA in 2006. She was awarded fellowship in AHIMA in recognition of sustained contributions to the field of HIM and, in 2004 she was the co-recipient of AHIMA's Legacy Award.

Laurie Beyer-Kropuenske, JD, Director, Department of Administration, IPAD, State of Minnesota

Laurie Beyer-Kropuenske has been a licensed attorney in Minnesota since 1992. She currently serves the director of the Information Policy Analysis Division at the Minnesota Department of Administration. Her division provides consultation on the development and implementation of statewide information policy including data practices, medical records act, public access, rights of data subjects and federal information policy laws such as HIPAA.

Susan Brown, MPH, Program Specialist, Iowa Foundation for Medical Care

Susan Brown, MPH, Health Services Management, is the Health Information Security and Privacy Collaboration (HISPC) Project Coordinator at the Iowa Foundation for Medical Care. The HISPC project addresses privacy and security issues related to electronic health information exchange in Iowa. Ms. Brown has over eight years experience with the Quality Improvement Organization in various roles including quality dashboards, clinical software development and diabetes quality improvement work. Prior to that, she worked for six years as a project manager for Kaiser Permanente Medical Group in California. Ms. Brown completed undergraduate work at California State University and graduate work at the University of California, Los Angeles (UCLA).

LaVonne Wieland, RHIA, CHP, Director of Information Privacy, HealthEast Care System

LaVonne is the Director of Information Privacy at HealthEast Care System in St. Paul, MN. She has over 25 years experience in the health information management profession. LaVonne has worked at multiple hospitals and physician offices in the Metro area and west-central Minnesota in the areas of Coding and Reimbursement and HIPAA privacy. She has also been employed as a health care management consultant. LaVonne is active in the American Health Information Management Association (AHIMA) and is a Past-President of the Minnesota Health Information Management Association (MHIMA). She was a member of the Minnesota Privacy and Security Project, serving on the Variations and Patient Consent subgroups.

Michael Ubl, Director, eHealth and IT Strategy, Blue Cross Blue Shield of Minnesota

Mike Ubl has been with Blue Cross and Blue Shield of Minnesota over 30 years. In that time, he has served in a variety of technical and management positions within the company. Mr. Ubl is currently responsible for the implementation of federal regulations associated with HIPAA-AS”, as well as e-health and IT strategic direction for Blue Cross Blue Shield of Minnesota.

Mike is involved with a consortium of providers and health plans in Minnesota that is continuing to work on strategies to implement community based solutions that support the HIPAA regulations regarding transactions, code sets, and unique identifiers. In addition, he serves as the Project Coordinator for a group of four health care organizations that are developing a business plan and implementation strategies for the purpose of exchanging clinical health information in the Minnesota community.

Mike is currently on the chair-elect for ‘Workgroup for Electronic Data Interchange’ (WEDI). He serves as, a Co-Chair on WEDI SNIP and is on the steering committee for the National Provider ID Outreach Initiative (NPIOI). In addition, he serves as a Commissioner on the Certification Commission for Healthcare Information Technology (CCHIT).

Donald J. Connelly, MD, PhD, Professor, University of Minnesota

Donald P. Connelly, M.D., Ph.D. is Professor and Head of the University of Minnesota’s Health Informatics Division and Director of the Cancer Center’s Informatics Core. His research has focused on clinical decision making and the development of information technology tools that clinicians choose to use in support of their patient care activities. He obtained an MS in electrical engineering from North Dakota State University and MD and PhD degrees from the University of Minnesota. He is an elected Fellow of the American College of Medical Informatics, a founding member of the American Medical Informatics Association, and a member of the Minnesota e-Health Initiative Advisory Committee. He is the Principal Investigator of the AHRQ Implementation Grant awarded to Allina, Fairview and HealthPartners in October, 2005 which focuses on sharing clinical record information among the health systems to support care transitions.

Vonna Henry, RN, BSN, MPH, Public Health Director, Sherburne County Public Health Department

Vonna has been Public Health Director/CHS Administrator for Sherburne County Public Health Department since 1985. She currently serves as the chair and LPHA representative on the MN Health Care Connection. She is also currently on the NACCHO Board of Directors, chair the Informatics Committee and have served on the Education Committee for NACCHO. Vonna is a member of Metropolitan Inter-County Association’s public health committee, a member of the Association of Minnesota Counties’ health subcommittee, member of Minnesota Public Health Association (MPHA) and the Local Public Health Association of Minnesota (LPHA). Ms. Henry graduated from the National Public Health Leadership Institute and received the Balderson Award. Vonna has a master’s degree in Public Health from the University of Minnesota, and Bachelor’s Degree in Nursing from Winona State University. She received a Certificate of Recognition for outstanding contributions and service to Community Health Services in Minnesota in 1992 from the Commissioner of Health and the Commissioner’s Award of Distinguished Service in 1997. She is a founding member of the Three Rivers Community Foundation in Elk River, currently serving as the Treasurer, and is a past chair of her local Lion’s Club.

Ann Deziel, RN, RAC-C, Clinical Reimbursement Specialist, Benedictine Health System

As a Nurse with over 26 years of diverse experience in clinical practice, reimbursement management and consulting, Ms. Deziel has been responsible for developing and managing reimbursement processes and systems to meet the needs of Benedictine Health System facilities for the past 6 years in her current role as the clinical reimbursement specialist, Ms. Deziels' role includes:

- ◆ Conducting comprehensive system evaluations of the MDS and Casemix process
- ◆ Designing, developing and implementing innovative solutions, programming and strategic action plans to enhance revenue and ensure compliance.
- ◆ Audits and training on Revenue Enhancement and the MDS Process

Her previous experience included being the Clinical Lead for the Matrix implementation project at which time she was the Clinical Information & System Specialist for BHS. She has also served as the Regional Rehabilitation Director of BHS in which she was responsible for the clinical and financial aspects for four facilities for the Minnesota Southeast Region.

Ms. Deziel's past experience has included 12 years working in various positions with HCR-Manor Care in the Detroit area. Her last position with them was that of a Case Mix Specialist in which she worked with 10 facilities in a consultant role ensuring Medicare and Medicaid compliance. Her background includes training and experience in PICC line placement and Clinician Rater Certification both in functional independence measures and medical outcomes scales. Ms. Deziel has an associate degree in nursing from Miami-Dade Community College.

David Mohr, MD, FACP, Chair, Information Technology Committee, Mayo Clinic

Dr. David N. Mohr is a Professor of Medicine at Mayo Medical School and an internist in the Division of General Internal Medicine. He is currently Chair of the Information Management and Technology Committee and previously chaired the Mayo Integrated Clinical Systems Committee which oversaw the design and implementation of the electronic medical record for Mayo Clinic Rochester.

Dr. Mohr has served as Chair of the Division of Area General Internal Medicine, Chair of the Institutional Primary Care Committee, Chair of the Managed Care Subcommittee, and President of the Southern Minnesota Medical Association. He has been on the Board of the Mayo Health Plan and was also Co-Chair of the Clinical Information Systems Subcommittee of the Medical Technology Policy Council of IEEE – US (Institute of Electrical and Electronic Engineers) from 1995-1997. Dr. Mohr has published many papers in the informatics literature and has served as a faculty member in the College of Healthcare Information Management Executives (CHIME) courses. He has been invited to various Institute of Medicine (IOM) workshops and was a national reviewer of the IOM and HHS paper to develop a national standard for the Electronic Health Record.

Dr. Mohr graduated Summa Cum Laude from Rice University in Electrical Engineering and Biology and received the honor of being the Outstanding Engineering Graduate. He was elected to Phi Beta Kappa and Tau Beta Pi. He received his M.D. from Baylor College of Medicine with honors and was elected to AOA. He completed his internship and residency at Mayo Clinic and was a clinical fellow in medicine at Harvard Medical School and Beth Israel Hospital before joining the staff at Mayo Clinic.

Jackie Moen, Project Director, Northern Minnesota Network

Jackie Moen is the project manager and director for the Northern Minnesota Network, a consortium of three rural community health centers. Jackie has been managing the Network for 5 years and is directing their health information technology (HIT) initiative. She brings 25 years experience in organizational development and project management to the team and has a Masters in Management and a Bachelors degree in Education.

Michael Bristow, DO, Physician IT Director, Alexandria Clinic

Dr. Bristow attended the University of Iowa as an undergraduate then went on to attend the University of Osteopathic Medicine and Health Sciences in Des Moines, Iowa. Dr. Bristow's clinical training includes a twelve-month rotating internship completed in Dayton, Ohio and three-year residency in Family Medicine completed at the Mayo Clinic in Rochester, Minnesota. Dr. Bristow joined the Alexandria Clinic, P.A. as a member of the Family Practice Department in August of 1991. He is a member of the American Academy of Family Physicians and Minnesota Medical Association. Dr. Bristow is Board Certified by the American Board of Family Practice. He has been active with computer and information technology throughout his clinical training years and while in practice at the Alexandria Clinic. He has served as the Physician IT Director at the Alexandria Clinic since introduction of their Electronic Medical Record system in 2004. Additional technology interests include use of voice recognition systems in conjunction with the existing EMR/EHR software.

Karen Zeleznak, MS, MPH, Public Health Administrator, Bloomington Division of Public Health

Ms. Zeleznak has worked in Public Health in Minnesota for the past 25 years and since 1999 has served as the Public Health Administrator for the City of Bloomington - smoke-free since 2004 and home of the Mall of America! Ms. Zeleznak has served on several state-wide committees which worked on developing statewide outcomes and the Public Health Planning and Performance Measurement Reporting System. She currently serves as co-chair of the Minnesota Public Health Information Network, a state-local collaborative that seeks to ensure that public health has the information systems, policies and technical expertise necessary to meet their mission; she is also a member of the steering committee for the Minnesota Public Health Collaborative for Quality Improvement, Minnesota's MLC-2 project.

Greg Jonsen, Director of Data Security, HealthPartners

Greg Jonsen has worked in information technology for over 20 years. Most recently he co-chaired the AAAA Work Group (Authorization, Authentication, Access Controls & Auditing) for the Minnesota Privacy and Security Project. Currently he is the Director of Data Security for HealthPartners, Inc.

Dan Routhe, AHRQ Project Coordinator, University of Minnesota

With more than 20 years of information technology experience, Dan has led teams of up to 25 members that have successfully worked across both corporate and business unit boundaries. This experience serves as a backdrop for his current role as AHRQ project coordinator. Since 2005, Dan has worked closely with Allina, Fairview and HealthPartners to advance the progress of the AHRQ project: A Community-shared Clinical Abstract to Improve Care.

The goal of this project is to determine how the quality of care and patient safety can be favorably impacted by allowing providers increased access to patient clinical data. Dan represented the AHRQ project at two MPSP work groups -- Patient Privacy and 4A -- whose invaluable work has been used to move the project forward.

From his experience, Dan will discuss how the principles developed by the 4A workgroup have been applied to the AHRQ project.

Melinda Machones, Health IT Consultant, Community Health Information Collaborative

Melinda Machones is a consultant in Information Technology management with over 25 years experience in Information Technologies, including nineteen years in various management and consulting positions. Professional focus has included areas such as strategic planning, project management, organization and skills development, and process analysis.

She is currently consulting in the areas of health information technology. She co-leads various projects for the northeast Minnesota Regional Health Information Network (RHIO) including the implementation of a single sign-on solution for physician access into remote EHRs. Other projects include development of a personal health record system for vulnerable adults and children and a secure e-mail network for long-term care facilities.

She has held positions as Director of Technology and Strategy for the Duluth News Tribune and Director of Information Technologies at The College of St. Scholastica. Before moving to Duluth, in 1994, Ms. Machones spent 16 years with IBM where she held various technical marketing and management positions.

Ms. Machones holds a BA in Mathematics and Computer Science from Stephens College in Columbia, Mo. and an MBA in Management Support Systems and Quantitative Analysis from the Carlson School of Business at the University of Minnesota. In addition, she currently serves on the boards of St. Luke's Hospital, St. Luke's Foundation, the Marshall School, and Markman Core Growth Fund.

Michael Allen, FHFMA, CPA, Chief Financial Officer, Winona Health

Mike Allen, Winona Health's Chief Financial Officer, is responsible for financial and strategic direction for the organization, including direct oversight of finance, patient accounting, materials management, information systems, physician clinics and the retail pharmacy.

Before joining Winona Health, Allen worked for seven years as Controller and Chief Financial Officer for hospitals in Illinois. He also has eight years of public accounting experience, providing audit and tax services for clients in the healthcare, construction and nonprofit sectors.

Mike is an active member of the Healthcare Financial Management Association (HFMA) and Winona community organizations where he provides financial, business and leadership expertise. He received his Bachelor's of Science degree in Accounting from Illinois State University. He became a Certified Public Accountant (CPA) in 1987 and a Fellow of the Healthcare Financial Management Association (FHFMA) in 2000.

Cheryl Stephens, Executive Director, Community Health Information Collaborative

Ms. Stephens has over twenty-seven years of senior level health care network and hospital administration experience. Through her position as a CEO of a health maintenance organization, administrator of a private multiple-physician practice, on the administrative team of large and small hospitals, and working in the clinical laboratory environment, she has experienced health care from all vantage points. She has received a BS in Medical Technology and a MBA, and is currently a doctoral candidate in business administration.

Cindy Uselman, RN, BSN, RN Manager, Grants Management, Tri-County Hospital

Cindy Uselman received her Bachelor's of Science Degree in Nursing at the University of North Dakota, Grand Forks, North Dakota in 1979. Since that time, she has been employed at Tri-County Hospital in Wadena, MN. Cindy has worked in various roles beginning as a staff nurse, day shift Nursing Supervisor, Education and Marketing Director and becoming the RN Manager for Grants and Program Development in June of 2002. Working closely with Administration in grants management over the past 5 years, Cindy has gained valuable experience in planning, writing, implementing, evaluating and reporting on various state and federal grants awarded to the hospital. She is pleased to share this historical journey of a rural hospital.

Walter Cooney, Executive Director, Neighborhood Health Care Network

Walt Cooney is the Executive Director of the Neighborhood Health Care Network, a consortium of 14 community health centers in the Twin Cities metro area. The Network provides management support services, including information-technology systems, to its member clinics. Prior to joining the Network in 2006, Walt held management positions with several local healthcare organizations, including Medica, Abbott Northwestern Hospital, and United Healthcare. He has a master's degree in healthcare administration from the University of Wisconsin, and a law degree from William Mitchell College of Law.

Margret Amatayakul, RHIA, CHPS, FHIMSS, President, Margret|A Consulting, LLC

Margret Amatayakul is president of Margret|A Consulting, LLC and co-founder and member of the board of examiners of Health IT Certification. Margret "A" provides consulting services to hospitals and clinics, newly forming regional health information organizations, and government agencies/contractors. She provides training programs, conducts research, and writes extensively to share lessons learned that will help achieve clinical transformation through adoption of health information technology. She has published several books on electronic healthy records (EHRs), and has written numerous articles and tools to support EHR and HIPAA for several medical specialty societies, quality improvement organizations, AHIMA, AMA, BCBSA, HFMA, and HC Pro.

Prior to starting her own business in 1999, Margret helped found and was the executive director of the Computer-based Patient Record Institute (CPRI); held the position of associate executive director of the American Health Information Management Association (AHIMA); served as associate professor at the University of Illinois at Chicago; and was director of health information management services at the Illinois Eye and Ear Infirmary. She is currently adjunct faculty at the College of St. Scholastica in their health informatics masters programs. She is active in standards setting organizations and is currently a member of the HIMSS board of directors.

Margret holds a B.S. from the University of Illinois at the Medical Center in health information management and a M.B.A. with concentrations in marketing and finance from the University of Illinois at Chicago.

Bill Palmer, MBA, Administrator, Gateway Clinic

Bill Palmer has served in health care and health care administration for over 20 years. He has an MBA in Finance degree and is currently the Administrator for Gateway Clinic, a 23 provider primary care medical group located in Moose Lake, MN, where he has served for the past 8 years. Prior to that, he was Executive Director of Ambulatory Services for an integrated, multispecialty group in Michigan. He has helped lead the implementation of an EHR product for their clinic, where they're currently 2 ½ years into the implementation process.

Tess Settergren, MHA, MA, RN-BC, Director, Clinical Informatics, Saint Mary's Duluth Clinic Health System

Tess Settergren has over 12 years of information systems and informatics experience as well as almost twenty years of ICU experience. She has been board-certified in nursing informatics since 1997). She earned a Master of Arts Degree in Nursing in 1994, and a Master's in Healthcare Administration from the Carlson School of Management, University of Minnesota (2002). Tess was co-founder and has been President of the Minnesota Nursing Informatics Group (MINING) since 2000, and serves on the Alliance for Nursing Informatics (ANI) Governing Board. As the Director, Clinical Informatics at St. Mary's Duluth Clinic Health System, she oversees the Information Services teams responsible for implementing and supporting all applications and systems that touch patients and/or patient data, from registration to billing, ancillary applications to electronic health record, and the IS Help Desk. Tess is responsible for the implementation of the enterprise electronic health record for SMDC health system's three hospitals, twenty regional clinics, home care and hospice, as well as for providing EHR in a "shared care" (modified ASP) model to independent entities in northern Minnesota.