MDH Minnesota Department of Health

Office of Health Facility Complaints Investigative Report
PUBLIC

Facility Name:
The Villa at Bryn Mawr

Facility Address:
275 Penn Avenue North

Facility City:
Minneapolis

State: Minnesota | **ZIP:** 55405 | **County:** Hennepin

Report Number:
H5203058 and H5203059

Date of Visit:
June 19 and 20, 2017

Time of Visit:
8:30 a.m. to 5:30 p.m.
8:55 a.m. to 5:35 p.m.

Date Concluded:
January 18, 2018

Investigator's Name and Title:
Lissa Lin, RN, Special Investigator
Peggy Boeck, RN Special Investigator

☒ **Nursing Home**

Allegation(s):
It is alleged that 38 residents were financially exploited when funds were taken from residents' trust accounts by an alleged perpetrator, a facility staff member. Total amount of funds missing from the residents' accounts was over $21,000.

☒ Federal Regulations for Long Term Care Facilities (42 CFR Part 483, subpart B)
☒ State Licensing Rules for Nursing Homes (MN Rules Chapter 4658)
☒ State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557)
☒ State Statutes Chapters 144 and 144A

Conclusion:
Based on a preponderance of evidence financial exploitation occurred when the alleged perpetrator (AP) with unrestricted access to the facility's safe and residents' trust fund accounts made 528 unauthorized withdrawals from resident electronic accounts and cash totaling over $23,000. The AP deposited the monies into his/her personal account.

The financial exploitation occurred during a 13-month period from 2016 to 2017. During that time, the AP worked at the facility in the office. The AP had the only combination to the safe where one resident kept $2020.00 in cash. The resident was admitted to the facility with $2,700 cash kept in a bag that was stored in the safe. The resident requested $20 of his/her cash every two or three weeks. The AP failed to give the resident receipts for the cash withdrawals.

On day, the resident requested his/her cash withdrawal. Staff at the facility did not have the combination to the safe. They called the former business office manager, who was reassigned to a sister facility, to come and open the safe. When the safe was opened, it was empty. The facility reimbursed the resident with a check for $2,020.00.

The regional business office consultant said she noticed a number of resident trust accounts with questionable withdrawals so audits of the resident accounts were done. The audit indicated the AP

withdrew money from 65 residents' trust accounts totaling over $23,000. The facility reimbursed the monies to the residents' trust accounts.

Interviews indicated the facility had policies and procedures in place to offer all residents the opportunity to open a trust account and document if a resident declined and notify management. The facility had policies and procedures in place for recording the receipt and disbursement of residents' cash. However, the facility failed to follow their policy and there was no system in place to ensure the security of resident funds.

Law enforcement was contacted and there was an open investigation. The case was referred to the county attorney.

The AP who had been contacted by phone, refused to participate in a phone interview, and did not show up for a scheduled interview.

Minnesota Vulnerable Adults Act (Minnesota Statutes, section 626.557)

Under the Minnesota Vulnerable Adults Act (Minnesota Statutes, section 626.557):

☐ Abuse ☐ Neglect ☒ Financial Exploitation

☒ Substantiated ☐ Not Substantiated ☐ Inconclusive based on the following information:

Mitigating Factors:

The "mitigating factors" in Minnesota Statutes, section 626.557, subdivision 9c (c) were considered and it was determined that the ☒ Individual(s) and/or ☒ Facility is responsible for the

☐ Abuse ☐ Neglect ☒ Financial Exploitation. This determination was based on the following:

The AP had training on the Vulnerable Adults Act. The facility had policies and procedures in place for managing and safeguarding resident fund accounts and cash, and failed to ensure the security of the resident funds.

The responsible party will be notified of their right to appeal the maltreatment finding. If the maltreatment is substantiated against an identified employee, this report will be submitted to the nurse aide registry for possible inclusion of the finding on the abuse registry and/or to the Minnesota Department of Human Services for possible disqualification in accordance with the provisions of the background study requirements under Minnesota 245C.

Compliance:

State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557) – Compliance Met
The facility was found to be in compliance with State Statutes for Vulnerable Adults Act (MN Statutes, section 626.557. No state licensing orders were issued.

Federal Regulations for Long Term Care Facilities (42 CFR, Part 483, subpart B) - Compliance Not Met
The requirements under the Federal Regulations for Long Term Care Facilities (42 CFR, Part 483, subpart B), were not met.

Deficiencies are issued on form 2567: ☒ Yes ☐ No

(The 2567 will be available on the MDH website.)

State Licensing Rules for Nursing Homes (MN Rules Chapter 4658) - Compliance Not Met
The requirements under State Licensing Rules for Nursing Homes (MN Rules Chapter 4658) were not met.

State licensing orders were issued: ☒ Yes ☐ No

(State licensing orders will be available on the MDH website.)

State Statutes Chapters 144 & 144A – Compliance Not Met - Compliance Not Met
The requirements under State Statues for Chapters 144 &144A were not met.

State licensing orders were issued: ☒ Yes ☐ No

(State licensing orders will be available on the MDH website.)

Compliance Notes:

Facility Corrective Action:

The facility took the following corrective action(s):

Definitions:

Minnesota Statutes, section 626.5572, subdivision 9 - Financial exploitation

"Financial exploitation" means:

(b) In the absence of legal authority a person:

(1) willfully uses, withholds, or disposes of funds or property of a vulnerable adult;

Minnesota Statutes, section 626.5572, subdivision 19 - Substantiated

"Substantiated" means a preponderance of the evidence shows that an act that meets the definition of maltreatment occurred.

The Investigation included the following:

Document Review: The following records were reviewed during the investigation:

- [x] Medical Records
- [x] Care Guide
- [x] Medication Administration Records
- [x] Nurses Notes
- [x] Assessments
- [x] Physician Orders
- [x] Treatment Sheets
- [x] Physician Progress Notes
- [x] Care Plan Records
- [x] Social Service Notes
- [x] Facility Incident Reports
- [x] Activities Reports
- [x] Therapy and/or Ancillary Services Records
- [x] ADL (Activities of Daily Living) Flow Sheets

Other pertinent medical records:

- [x] Police Report

Additional facility records:

- [x] Resident/Family Council Minutes
- [x] Staff Time Sheets, Schedules, etc.
- [x] Facility Internal Investigation Reports
- [x] Personnel Records/Background Check, etc.
- [x] Facility In-service Records
- [x] Facility Policies and Procedures
- [x] Other, specify: bank statements

Number of additional resident(s) reviewed: 66

Were residents selected based on the allegation(s)? ◉ Yes ○ No ○ N/A

Specify:

Were resident(s) identified in the allegation(s) present in the facility at the time of the investigation?

◉ Yes ○ No ○ N/A

Specify: _____

Interviews: The following interviews were conducted during the investigation:

Interview with complainant(s) ◉ Yes ○ No ○ N/A

Specify: _____

If unable to contact complainant, attempts were made on:

Date:	Time:	Date:	Time:	Date:	Time:

Interview with family: ◉ Yes ○ No ○ N/A Specify: _____

Did you interview the resident(s) identified in allegation:

○ Yes ◉ No ○ N/A Specify: Resident guardians were interviewed.

Did you interview additional residents? ◉ Yes ○ No

Total number of resident interviews: 1

Interview with staff: ◉ Yes ○ No ○ N/A Specify: _____

Tennessen Warnings

Tennessen Warning given as required: ◉ Yes ○ No

Total number of staff interviews: 7

Physician Interviewed: ○ Yes ◉ No

Nurse Practitioner Interviewed: ○ Yes ◉ No

Physician Assistant Interviewed: ○ Yes ◉ No

Interview with Alleged Perpetrator(s): ○ Yes ◉ No ○ N/A Specify: _____

Attempts to contact:

Date:	Time:	Date:	Time:	Date:	Time:
09/15/2017	2:27 p.m.	09/18/2017	10:30 a.m.	09/20/2017	2:37p.m.

If unable to contact was subpoena issued: ◉ Yes, date subpoena was issued 09/18/2017 ○ No

Were contacts made with any of the following:

☐ Emergency Personnel ☒ Police Officers ☐ Medical Examiner ☐ Other: Specify _____

Observations were conducted related to:

- [x] Personal Care
- [x] Nursing Services
- [x] Call Light
- [x] Infection Control
- [x] Medication Pass
- [x] Dignity/Privacy Issues
- [x] Safety Issues
- [x] Facility Tour
- [x] Injury

Was any involved equipment inspected: ○ Yes ○ No ◉ N/A

Was equipment being operated in safe manner: ○ Yes ○ No ◉ N/A

Were photographs taken: ○ Yes ◉ No Specify: _____

cc:

Health Regulation Division - Licensing & Certification

Minnesota Board of Examiners for Nursing Home Administrators

The Office of Ombudsman for Long-Term Care

Minneapolis Police Department

Minneapolis City Attorney

Hennepin County Attorney

DEPARTMENT OF HEALTH

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
March 7, 2018

Mr. Michael Syltie, Administrator
The Villa At Bryn Mawr
275 Penn Avenue North
Minneapolis, MN 55405

RE: Project Numbers H5203058, H5203059, H5203060,

Dear Mr. Syltie:

On January 11, 2018, we informed you that the following enforcement remedies were being imposed:

- State Monitoring effective January 17, 2018. (42 CFR 488.422)

- Mandatory denial of payment for new Medicare and Medicaid admissions, effective February 9, 2018. (42 CFR 488.417 (b))

Also, we notified you in our letter of January 11, 2018, in accordance with Federal law, as specified in the Act at Section 1819(f)(2)(B)(iii)(I)(b) and 1919(f)(2)(B)(iii)(I)(b), your facility is prohibited from conducting Nursing Aide Training and/or Competency Evaluation Programs (NATCEP) for two years from February 9, 2018.

This was based on the deficiencies cited by this Department for an abbreviated standard survey completed on November 9, 2017 and an abbreviated standard survey completed on December 26, 2017, and lack of verification of substantial compliance with the health deficiencies at the time of our January 11, 2018 notice. The most serious health deficiencies in your facility at the time of the abbreviated standard survey on November 9, 2017 were found to be a pattern of deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level E) whereby corrections were required. The most serious health deficiencies in your facility at the time of the abbreviated standard survey on December 26, 2017 were found to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On February 9, 2018, this Department completed a Post Certification Revisit (PCR) to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to the abbreviated standard surveys, completed on November 9, 2017 and on December 26, 2018. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of January 25, 2018. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to the surveys, completed on November 9, 2017 and December 26, 2017, as of January 25, 2018.

As a result of the PCR findings, this Department recommended to the Centers for Medicare and Medicaid Services (CMS) Region V Office the following actions related to the remedies outlined in our letter of January 11, 2018. The CMS Region V Office concurs and has authorized this Department to notify you of these actions:

- Mandatory denial of payment for new Medicare and Medicaid admissions, effective February 9, 2018, be rescinded. (42 CFR 488.417 (b))

The CMS Region V Office will notify your fiscal intermediary that the denial of payment for new Medicare admissions, effective February 9, 2018, is to be rescinded. They will also notify the State Medicaid Agency that the denial of payment for all Medicaid admissions, effective February 9, 2018, is to be rescinded.

In our letter of January 11, 2018, we advised you that, in accordance with Federal law, as specified in the Act at Section 1819(f)(2)(B)(iii)(I)(b) and 1919(f)(2)(B)(iii)(I)(b), your facility was prohibited from conducting a Nursing Aide Training and/or Competency Evaluation Program (NATCEP) for two years from February 9, 2018, due to denial of payment for new admissions. Since your facility attained substantial compliance on January 25, 2018, the original triggering remedy, denial of payment for new admissions, did not go into effect. Therefore, the NATCEP prohibition is rescinded.

Please note, it is your responsibility to share the information contained in this letter and the results of this PCR with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Kamala Fiske-Downing

Kamala Fiske-Downing
Licensing and Certification Program
Minnesota Department of Health
P.O. Box 64900
St. Paul, MN 55164-0900
Telephone: (651) 201-4112 Fax: (651) 215-9697
Email: Kamala.Fiske-Downing@state.mn.us

cc: Licensing and Certification File

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	245203	A. BUILDING _____ B. WING _____	R-C 02/09/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE VILLA AT BRYN MAWR	275 PENN AVENUE NORTH MINNEAPOLIS, MN 55405

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
{F 000}	INITIAL COMMENTS A Post Certification revisit was conducted on February 9, 2018, to follow up on deficiencies issued relate to complaints #H5203058 and H5203059. The Villa at Bryn Mawr is in compliance with 42 CFR Part 483, subpart B, requirements for Long Term Care Facilities. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	{F 000}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

March 7, 2018

Mr. Michael Syltie, Administrator
The Villa At Bryn Mawr
275 Penn Avenue North
Minneapolis, MN 55405

Re: Enclosed Reinspection Results - Complaint Numbers H5203058, H5203059

Dear Mr. Syltie:

On February 9, 2018 an investigator from the Minnesota Department of Health, Office of Health Facility Complaints, completed a reinspection of your facility, to determine correction of licensing orders found during the investigation completed on November 9, 2017. At this time these correction orders were found corrected.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the president of your facility's governing body.

Please feel free to call me with any questions.

Sincerely,

Kamala Fiske-Downing

Kamala Fiske-Downing
Licensing and Certification Program
Minnesota Department of Health
P.O. Box 64900
St. Paul, MN 55164-0900
Telephone: (651) 201-4112 Fax: (651) 215-9697
Email: Kamala.Fiske-Downing@state.mn.us

cc: Licensing and Certification File

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	00175	A. BUILDING: _____ B. WING _____	R-C 02/09/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE VILLA AT BRYN MAWR	275 PENN AVENUE NORTH MINNEAPOLIS, MN 55405

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{2 000}	Initial Comments *****ATTENTION****** NH LICENSING CORRECTION ORDER In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health. Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected. You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance. INITIAL COMMENTS: A licensing order follow-up was completed to follow up on correction orders issued related to complaints #H5203058 and H5203059. The Villa at Bryn Mawr was found in compliance with state regulations. The facility is enrolled in ePOC and therefore a	{2 000}		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	00175	A. BUILDING: _____ B. WING _____	R-C 02/09/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE VILLA AT BRYN MAWR	275 PENN AVENUE NORTH MINNEAPOLIS, MN 55405

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{2 000}	Continued From page 1 signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	{2 000}		

DEPARTMENT OF HEALTH

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
December 8, 2017

Mr. Michael Syltie, Administrator
The Villa at Bryn Mawr
275 Penn Avenue North
Minneapolis, MN 55405

RE: Project Number H5203058 and H5203059

Dear Mr. Syltie:

On November 9, 2017, an abbreviated standard survey was completed at your facility by the Minnesota Department of Health, Office of Health Facility Complaints to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be a pattern of deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level E), as evidenced by the electronically delivered CMS 2567, whereby corrections are required.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;

Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Annette Winters, Supervisor
Office of Health Facility Complaints
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
Saint Paul, Minnesota 55164-0970
Email: annette.m.winters@state.mn.us
Phone: (651) 201-4204
Fax: (651) 281-9796

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by December 19, 2017, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;

- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;

- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved

and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;

- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,

- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));

- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff, Office of Health Facility Complaints Staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A

Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by February 9, 2018 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by May 9, 2018 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Email: mark.meath@state.mn.us
Telephone: (651) 201-4118
Fax: (651) 215-9697

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	245203	A. BUILDING _____ B. WING _____	C 11/09/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE VILLA AT BRYN MAWR	275 PENN AVENUE NORTH MINNEAPOLIS, MN 55405

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS An abbreviated standard survey was conducted to investigate cases #H5203058 and H5203059. As a result, the following deficiencies are issued. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Electronic submission of the POC will be used as verification of compliance.	F 000		
F 159 SS=E	483.10(f)(10)(i)-(iv) FACILITY MANAGEMENT OF PERSONAL FUNDS (f)(10)(i) ...If a resident chooses to deposit personal funds with the facility, upon written authorization of a resident, the facility must act as a fiduciary of the resident's funds and hold, safeguard, manage, and account for the personal funds of the resident deposited with the facility, as specified in this section. (f)(10)(ii) Deposit of Funds. (A) In general: Except as set out in paragraph (f)(l0)(ii)(B) of this section, the facility must deposit any residents' personal funds in excess of $100 in an interest bearing account (or accounts) that is separate from any of the facility's operating accounts, and that credits all interest earned on resident's funds to that account. (In pooled accounts, there must be a separate accounting for each resident's share.) The facility must maintain a resident's personal funds that do not exceed $100 in a non-interest bearing account, interest-bearing account, or petty cash fund. (B) Residents whose care is funded by Medicaid: The facility must deposit the residents' personal funds in excess of $50 in an interest bearing account (or accounts) that is separate from any of	F 159		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	245203	A. BUILDING _____ B. WING _____	C 11/09/2017

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F 159	Continued From page 1 the facility's operating accounts, and that credits all interest earned on resident's funds to that account. (In pooled accounts, there must be a separate accounting for each resident's share.) The facility must maintain personal funds that do not exceed $50 in a noninterest bearing account, interest-bearing account, or petty cash fund. (f)(10)(iii) Accounting and records. (A) The facility must establish and maintain a system that assures a full and complete and separate accounting, according to generally accepted accounting principles, of each resident's personal funds entrusted to the facility on the resident's behalf. (B) The system must preclude any commingling of resident funds with facility funds or with the funds of any person other than another resident. (C)The individual financial record must be available to the resident through quarterly statements and upon request. (f)(10)(iv) Notice of certain balances. The facility must notify each resident that receives Medicaid benefits- (A) When the amount in the resident's account reaches $200 less than the SSI resource limit for one person, specified in section 1611(a)(3)(B) of the Act; and (B) That, if the amount in the account, in addition to the value of the resident's other nonexempt resources, reaches the SSI resource limit for one person, the resident may lose eligibility for Medicaid or SSI. This REQUIREMENT is not met as evidenced by:	F 159		

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Based on interview and document review the facility failed to hold, safeguard, manage, account for, or provide withdrawal receipts for one of 66 residents, (R1), reviewed for resident trust accounts, who had $2,020.00 cash in the facility safe. R1 requested $20 of his cash and it was missing from the safe. The facility reimbursed R1 with a check for $2,020.00. The facility also failed to safeguard, manage, or account for the funds belonging to 65 of 66 residents, (R2 through R66), reviewed for resident trust accounts, when facility staff withdrew funds from the resident's trust accounts without authorization. The facility reimbursed $23,688.50 to the resident's trust accounts for the missing funds of each resident's trust account.

Findings include:

R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive impairment. R1 passed away prior to the investigation.

The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5, 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe.

A facility incident report dated April 10, 2017

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indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone.

During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she was the only one with the combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing.

During an interview on June 20, 2017 at 10:47 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. RBO-A stated it was her responsibility to audit resident's trust accounts. RBO-A stated a number of resident trust accounts had questionable withdrawals, so she completed an audit of the resident trust accounts.

During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated

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F 159	Continued From page 4 he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility returned all the money taken from the resident's trust accounts back to each resident's trust account because the funds were taken by an employee. During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him. Business office manager (BOM)-D did not show up for a scheduled interview. R2's medical record indicated R2's diagnoses included end stage renal disease and schizophrenia. R2's BIMS dated December 9, 2017 indicated R2 had moderate cognitive impairment. R2's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R2 or his guardian. R3's medical record indicated R3's diagnoses included hypertension and schizophrenia R3's BIMS dated 3/1/2017 indicated R3 had moderate cognitive impairment. R3's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $355.00 were not accounted for on withdrawal logs and not	F 159		

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F 159	Continued From page 5 authorized by R3 or his guardian. R4's medical record indicated R4's diagnoses included heart disease. R4's BIMS dated October 17, 2017 indicated R4 had no cognitive impairment. R4's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $175.00 were not accounted for on withdrawal logs and not authorized by R4. R5's medical record indicated R4's diagnoses included weakness and schizophrenia. R5's BIMS dated June 17, 2016 indicated R5 had moderate cognitive impairment. R5's trust account statements dated April 1, 2016 through March 31, 2017 indicated 30 withdrawals completed by BOM-D totaling $1,605.00 were not accounted for on withdrawal logs and not authorized by R5 or her guardian. R6's medical record indicated R6's diagnoses included low back pain and cirrhosis. R6's BIMS dated January 29, 2017 indicated R6 had no cognitive impairment. R6's trust account statements dated April 1, 2016 through March 31, 2017 indicated 42 withdrawals completed by BOM-D totaling $1,456.50 were not accounted for on withdrawal logs and not authorized by R6 or his guardian. R7's medical record indicated R7's diagnoses included end stage renal disease. R7's BIMS dated January 23, 2017 indicated R7 had moderate cognitive impairment.	F 159		

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F 159	Continued From page 6 R7's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $45.00 were not accounted for on withdrawal logs and not authorized by R7 or his power of attorney. R8's medical record indicated R8's diagnoses included muscle weakness and schizoaffective disorder. R8's BIMS dated July 9, 2016 indicated R8 had severe cognitive impairment. R8's trust account statements dated April 1, 2016 through March 31, 2017 indicated 25 withdrawals completed by BOM-D totaling $1,028.00 were not accounted for on withdrawal logs and not authorized by R8. R9's medical record indicated R9's diagnoses included stroke and weakness. R9's BIMS dated November 13, 2016 indicated R9 had severe cognitive impairment. R9's trust account statements dated April 1, 2016 through March 31, 2017 indicated 22 withdrawals completed by BOM-D totaling $1,251.00 were not accounted for on withdrawal logs and not authorized by R9. R10's medical record indicated R10's diagnoses included dementia. R10's BIMS dated January 11, 2017 indicated R10 had moderate cognitive impairment. R10's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R10 or her guardian.	F 159		

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F 159	Continued From page 7 R11's medical record indicated R11's diagnoses included schizoaffective disorder. R11's BIMS dated February 17, 2017 indicated R11 had no cognitive impairment. R11's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D totaling $22.00 was not accounted for on withdrawal logs and not authorized by R11. R12's medical record indicated R12's diagnoses included schizophrenia. R12's BIMS dated March 30, 2017 indicated R12 had no cognitive impairment. R12's trust account statements dated April 1, 2016 through March 31, 2017 indicated 33 withdrawals completed by BOM-D totaling $2,015.00 were not accounted for on withdrawal logs and not authorized by R12 or his guardian. R13's medical record indicated R13's diagnoses included alcohol dependence. R13's BIMS dated February 25, 2017 indicated R13 had no cognitive impairment. R13's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $200.00 were not accounted for on withdrawal logs and not authorized by R13. R14's medical record indicated R14's diagnoses included diabetes and schizophrenia. R14's BIMS dated January 24, 2017 indicated R14 had moderate cognitive impairment.	F 159		

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F 159	Continued From page 8 R14's trust account statements dated April 1, 2016 through March 31, 2017 indicated 27 withdrawals completed by BOM-D totaling $1,481.00 were not accounted for on withdrawal logs and not authorized by R14 or his guardian. R15 medical record indicated R15's diagnoses included epilepsy and psychotic disorder. R15's BIMS dated January 19, 2017 indicated R15 had no cognitive impairment. R15's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $182.00 were not accounted for on withdrawal logs and not authorized by R15 or his guardian. R16's medical record indicated R16's diagnoses included kidney disease and diabetes. R16's BIMS dated December 17, 2016 indicated R16 had no cognitive impairment. R16's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $10.00 not accounted for on withdrawal logs and not authorized by R16. R17's medical record indicated R17's diagnoses included diabetes. R17's BIMS dated March 20, 2017 indicated R17 had moderate cognitive impairment. R17's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R17 or his guardian.	F 159		

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F 159	Continued From page 9 R18's medical record indicated R18's diagnoses included diabetes. R18's BIMS dated January 29, 2017 indicated R18 had no cognitive impairment. R18's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $180.00 were not accounted for on withdrawal logs and not authorized by R18 or his guardian. R19's medical record indicated R19's diagnoses included alcohol dependence. R19's BIMS dated October 1, 2016 indicated R19 had moderate cognitive impairment. R19's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $280.00 were not accounted for on withdrawal logs and not authorized by R19 or his guardian. R20's medical record indicated R20's diagnoses included heart failure. R20's BIMS dated January 23, 2017 indicated R20 had severe cognitive impairment. R20's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $455.00 were not accounted for on withdrawal logs and not authorized by R20 or his guardian. R21's medical record indicated R21's diagnoses included cerebral palsy. R21's BIMS dated August 14, 2016 indicated R21 had no cognitive impairment. R21's trust account statements dated April 1, 2016 through March 31, 2017 indicated four	F 159		

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F 159	Continued From page 10 withdrawals completed by BOM-D totaling $110.00 were not accounted for on withdrawal logs and not authorized by R21 or her financial power of attorney. R22's medical record indicated R22's diagnoses included psychotic disorder. R22's BIMS dated December 30, 2016 indicated R22 had no cognitive impairment. R22's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $90.00 were not accounted for on withdrawal logs and not authorized by R22 or her financial power of attorney. R23's medical record indicated R23's diagnoses included stroke. R22's BIMS dated March 25, 2017 indicated R23 had no cognitive impairment. R23's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R23 or her guardian. R24's medical record indicated R24's diagnoses included schizophrenia. R24's BIMS dated October 23, 2016 indicated R24 had no cognitive impairment. R24's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $70.00 were not accounted for on withdrawal logs and not authorized by R24 or her guardian. R25's medical record indicated R25's diagnoses	F 159		

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F 159	Continued From page 11 included dementia and diabetes. R25's BIMS dated February 16, 2017 indicated R25 had no cognitive impairment. R25's trust account statements dated April 1, 2016 through March 31, 2017 indicated 11 withdrawals completed by BOM-D totaling $460.00 were not accounted for on withdrawal logs and not authorized by R25 or her guardian. R26's medical record indicated R26's diagnoses included dementia and schizophrenia. R26's BIMS dated June 17, 2016 indicated R26 had no cognitive impairment. R26's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $605.00 were not accounted for on withdrawal logs and not authorized by R26 or his guardian. R27's medical record indicated R27's diagnoses included respiratory failure. R27's BIMS dated December 25, 2016 indicated R27 had no cognitive impairment. R27's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $65.00 were not accounted for on withdrawal logs and not authorized by R27. R28's medical record indicated R28's diagnoses included seizures and dementia. R28's BIMS dated December 16, 2016 indicated R28 had severe cognitive impairment. R28's trust account statements dated April 1, 2016 through March 31, 2017 indicated 17	F 159		

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F 159	Continued From page 12 withdrawals completed by BOM-D totaling $1,135.00 were not accounted for on withdrawal logs and not authorized by R28 or his guardian. R29's medical record indicated R29's diagnoses included schizophrenia. R29's BIMS dated May 12, 2016 indicated R29 had no cognitive impairment. R29's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R29 or his guardian. R30's medical record indicated R30's diagnoses included mild intellectual disability. R30's BIMS dated April 28, 2015 indicated R30 had severe cognitive impairment. R30's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $488.00 were not accounted for on withdrawal logs and not authorized by R30 or his guardian. R31's medial record indicated R31's diagnoses included schizophrenia. R31's BIMS dated June 14, 2016 indicated R31 had no cognitive impairment. R31's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $200.00 not accounted for on withdrawal logs and not authorized by R31 or his guardian. R32's medical record indicated R32's diagnoses included schizophrenia. R32's BIMS dated May 8,	F 159		

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F 159	Continued From page 13 2015 indicated R32 had severe cognitive impairment. R32's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $270.00 were not accounted for on withdrawal logs and not authorized by R32 or his guardian. R33's medical record indicated R33's diagnoses included dementia. R33's BIMS dated December 11, 2016 indicated R33 had moderate cognitive impairment. R33's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $97.00 were not accounted for on withdrawal logs and not authorized by R33 or his financial power of attorney. R34's medical record indicated R34's diagnoses included anxiety and alcohol dependence. R34's BIMS dated March 19, 2017 indicated R34 had no cognitive impairment. R34's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $275.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R35's medical record indicated R35's diagnoses included dementia and schizophrenia. R35's BIMS dated May 8, 2015 indicated R35 had severe cognitive impairment. R35's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10	F 159		

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F 159	Continued From page 14	F 159		

withdrawals completed by BOM-D totaling $470.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian.

R36's medical record indicated R36's diagnoses included dementia. R35's BIMS dated November 16, 2016 indicated R36 had severe cognitive impairment.

R36's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $480.00 were not accounted for on withdrawal logs and not authorized by R36.

R37's medical record indicated R37's diagnoses included schizoaffective disorder. R37's BIMS dated January 21, 2017 indicated R37 had moderate cognitive impairment.

R37's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R37 or his guardian.

R38's medical record indicated R37's diagnoses included schizophrenia. R38's BIMS dated August 31, 2015 indicated R38 had severe cognitive impairment.

R38's trust account statements dated April 1, 2016 through March 31, 2017 indicated twenty-five withdrawals completed by BOM-D totaling $1,195.00 were not accounted for on withdrawal logs and not authorized by R38 or her guardian.

R39's medical record indicated R39's diagnoses

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F 159	Continued From page 15 included bipolar disorder. R39's BIMS dated February 24, 2017 indicated R39 had no cognitive impairment. R39's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R39 or his guardian. R40's medical record indicated R40's diagnoses included history of subdural bleed. R40's BIMS dated January 1, 2017 indicated R40 had no cognitive impairment. R40's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R40. R41's medical record indicated R41's diagnoses included schizophrenia. R41's BIMS dated December 3, 2016 indicated R41 had severe cognitive impairment. R41's trust account statements dated April 1, 2016 through March 31, 2017 indicated 23 withdrawals completed by BOM-D totaling $1505.00 were not accounted for on withdrawal logs and not authorized by R41 or his guardian. R42's medical record indicated R42's diagnoses included schizophrenia. R42's BIMS dated December 3, 2016 indicated R42 had no cognitive impairment. R42's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven	F 159		

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withdrawals completed by BOM-D totaling $190.00 were not accounted for on withdrawal logs and not authorized by R42 or his guardian.

R43's medical record indicated R43's diagnoses included schizophrenia. R43's BIMS dated January 17, 2017 indicated R43 had no cognitive impairment.

R43's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $80.00 were not accounted for on withdrawal logs and not authorized by R43 or her guardian.

R44's medical record indicated R44's diagnoses included dementia. R44's BIMS dated September 15, 2016 indicated R44 had no cognitive impairment.

R44's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $75.00 were not accounted for on withdrawal logs and not authorized by R44 or his guardian.

R45's medical record indicated R45's diagnoses included dementia. R45's BIMS dated March 19, 2017 indicated R45 had severe cognitive impairment.

R45's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R45 or her guardian.

R46's medical record indicated R46's diagnoses included diabetes. R46's BIMS dated February

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F 159	Continued From page 17 23, 2014 indicated R46 had no cognitive impairment. R46's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $160.00 were not accounted for on withdrawal logs and not authorized by R46 or his guardian. R47's medical record indicated R47's diagnoses included schizophrenia. R47's BIMS dated February 16, 2016 indicated R47 had severe cognitive impairment. R47's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D for $15.00 not accounted for on withdrawal logs and not authorized by R47 or his guardian. R48's medical record indicated R48's diagnoses included Parkinson's disease and dementia. R48's BIMS dated January 6, 2017 indicated R48 had no cognitive impairment. R48's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $265.00 were not accounted for on withdrawal logs and not authorized by R48 or his guardian. R49's medical record indicated R49's diagnoses included diabetes. R49's BIMS dated November 13, 2016 indicated R49 had no cognitive impairment. R49's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling	F 159		

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F 159	Continued From page 18 $100.00 were not accounted for on withdrawal logs and not authorized by R49 or her guardian. R50's medical record indicated R50's diagnoses included intracranial injury and aphasia. R50's BIMS dated September 8, 2015 indicated R50 had severe cognitive impairment. R50's trust account statements dated 4/1/2017 through 3/31/2017 indicated 13 withdrawals completed by BOM-D totaling $700.00 were not accounted for on withdrawal logs and not authorized by R50 or her guardian. R51's medical record indicated R51's diagnoses included schizophrenia. R51's BIMS dated February 16, 2017 indicated R51 had no cognitive impairment. R51's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $125.00 were not accounted for on withdrawal logs and not authorized by R51 or his guardian. R52's medical record indicated R52's diagnoses included alcohol dependence. R52's BIMS dated March 30, 2017 indicated R52 had severe cognitive impairment. R52's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R52 or his guardian. R53's medical record indicated R53's diagnoses included schizophrenia. R53's BIMS dated February 13, 2017 indicated R53 had severe	F 159		

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F 159	Continued From page 19 cognitive impairment. R53's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $410.00 were not accounted for on withdrawal logs and not authorized by R53 or her guardian. R54's medical record indicated R54's diagnoses included dementia and psychosis. R54's BIMS dated July 9, 2016 indicated R54 had no cognitive impairment. R54's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $360.00 were not accounted for on withdrawal logs and not authorized by R54 or her guardian. R55's medical record indicated R55's diagnoses included schizophrenia. R55's BIMS dated December 21, 2016 indicated R55 had no cognitive impairment. R55's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $120.00 were not accounted for on withdrawal logs and not authorized by R55 or his financial power of attorney. R56's medical record indicated R56's diagnoses included schizoaffective disorder. R56's BIMS dated December 23, 2016 indicated R56 had no cognitive impairment. R56's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling	F 159		

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F 159	Continued From page 20 $240.00 were not accounted for on withdrawal logs and not authorized by R56. R57's medical record indicated R57's diagnoses included schizoaffective disorder. R57's BIMS dated December 23, 2015 indicated R57 had severe cognitive impairment. R57's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R57 or his guardian. R58's medical record indicated R58's diagnoses included schizophrenia. R58's BIMS dated August 16, 2016 indicated R58 had moderate cognitive impairment. R58's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $133.00 were not accounted for on withdrawal logs and not authorized by R58. R59's medical record indicated R59's diagnoses included dementia. R59's BIMS dated July 20, 2015 indicated R59 had severe cognitive impairment. R59's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $400.00 were not accounted for on withdrawal logs and not authorized by R59 or his guardian. R60's medical record indicated R60's diagnoses included hypertension and alcohol dependence. R60's BIMS dated October 19, 2016 indicated	F 159		

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F 159	Continued From page 21 R60 had no cognitive impairment. R60's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $195.00 were not accounted for on withdrawal logs and not authorized by R60 or his financial power of attorney. R61's medical record indicated R61's diagnoses included diabetes and schizophrenia. R61's BIMS dated December 9, 2016 indicated R61 had moderate cognitive impairment. R61's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $40.00 were not accounted for on withdrawal logs and not authorized by R61. R62's medical records were requested, but not received. R62 had no BIMS on record. R62's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R62. R63's medical record indicated R63's diagnoses included schizophrenia. R63's BIMS dated May 19, 2016 indicated R63 had no cognitive impairment. R63's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R63 or her guardian.	F 159		

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F 159	Continued From page 22 R64's medical record indicated R64's diagnoses included cancer and dementia. R64's BIMS dated June 16, 2016 indicated R64 had severe cognitive impairment. R64's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R64. R65's medical record indicated R65's diagnoses included dementia. R65's BIMS dated March 10, 2017 indicated R65 had no cognitive impairment. R65's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R65 or his guardian. R66's medical record indicated R66's diagnoses included dementia. R66's BIMS dated March 9, 2017 indicated R66 had no cognitive impairment. R66's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R66 or his guardian. The facility trust account deposit record dated May 1, 2017 indicated a total of $19, 617.00 was reimbursed to the accounts of R3R6, R8-R10, R12-R15, R17-R19, R22, R23, R25, R26, R28, R30, R34-R65 . The facility trust account deposit record dated	F 159		

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F 159	Continued From page 23 May 26, 2017 indicated a total of $4071.50 was reimbursed to the accounts of R2, R5-R7, R10-R16, R18-R30, R32, R34, R39, R56, R63, R64, and R65. The deposit records for May 1, 2017 and May 26, 2017 indicated a total $23, 688.50 was reimbursed by the facility to the resident's trust accounts. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the administrator of any resident who declined to set up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. The Bill of Rights policy dated November 28, 2016 indicated the facility must maintain a central locked depository (safe) or individual locked areas for residents to store valuables.	F 159		
F 224 SS=E	483.12(b)(1)-(3) PROHIBIT MISTREATMENT/NEGLECT/MISAPPROPRIATN §483.12 The resident has the right to be free from abuse, neglect, misappropriation of resident	F 224		

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F 224	Continued From page 24 property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's symptoms. 483.12(b) The facility must develop and implement written policies and procedures that: (b)(1) Prohibit and prevent abuse, neglect, and exploitation of residents and misappropriation of resident property, (b)(2) Establish policies and procedures to investigate any such allegations, and (b)(3) Include training as required at paragraph §483.95, This REQUIREMENT is not met as evidenced by: Based on interview and document review the facility failed to ensure one of 66 residents (R1) reviewed for financial exploitation were free from the misappropriation of property when an employee took a bag of cash belonging to R1 from a safe in the business manager's office. R1 requested $20 of his cash and it was missing from the safe. The business office manager was the only person with the combination to the safe. The facility reimbursed R1with a check for $2,020.00. The facility also failed to ensure 65 of 66 residents reviewed (R2-R66) were free from financial exploitation when an employee withdrew funds from the resident's trust accounts without authorization for personal use. The facility trust account records indicated 528 unauthorized withdrawals by the business office manager. The facility reimbursed $23,688.50 to the resident's accounts.	F 224		

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F 224	Continued From page 25 Findings include: R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive impairment. R1 passed away prior to the investigation. The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5, 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe. A facility incident report dated April 10, 2017 indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone. During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's	F 224		

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F 224	Continued From page 26 bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she was the only one with the combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing. During an interview on June 20, 2017 at 10:47 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. RBO-A stated it was her responsibility to audit resident's trust accounts. RBO-A stated a number of resident trust accounts had questionable withdrawals, so she completed an audit of the resident trust accounts. During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility returned all the money taken from the resident's trust accounts back to each resident's trust account because the funds were taken by an employee. During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him. Business office manager (BOM)-D did not show	F 224		

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F 224	Continued From page 27 up for a scheduled interview. R2's medical record indicated R2's diagnoses included end stage renal disease and schizophrenia. R2's BIMS dated December 9, 2017 indicated R2 had moderate cognitive impairment. R2's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R2 or his guardian. R3's medical record indicated R3's diagnoses included hypertension and schizophrenia R3's BIMS dated 3/1/2017 indicated R3 had moderate cognitive impairment. R3's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $355.00 were not accounted for on withdrawal logs and not authorized by R3 or his guardian. R4's medical record indicated R4's diagnoses included heart disease. R4's BIMS dated October 17, 2017 indicated R4 had no cognitive impairment. R4's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $175.00 were not accounted for on withdrawal logs and not authorized by R4. R5's medical record indicated R4's diagnoses included weakness and schizophrenia. R5's BIMS dated June 17, 2016 indicated R5 had moderate	F 224		

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F 224	Continued From page 28 cognitive impairment. R5's trust account statements dated April 1, 2016 through March 31, 2017 indicated 30 withdrawals completed by BOM-D totaling $1,605.00 were not accounted for on withdrawal logs and not authorized by R5 or her guardian. R6's medical record indicated R6's diagnoses included low back pain and cirrhosis. R6's BIMS dated January 29, 2017 indicated R6 had no cognitive impairment. R6's trust account statements dated April 1, 2016 through March 31, 2017 indicated 42 withdrawals completed by BOM-D totaling $1,456.50 were not accounted for on withdrawal logs and not authorized by R6 or his guardian. R7's medical record indicated R7's diagnoses included end stage renal disease. R7's BIMS dated January 23, 2017 indicated R7 had moderate cognitive impairment. R7's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $45.00 were not accounted for on withdrawal logs and not authorized by R7 or his power of attorney. R8's medical record indicated R8's diagnoses included muscle weakness and schizoaffective disorder. R8's BIMS dated July 9, 2016 indicated R8 had severe cognitive impairment. R8's trust account statements dated April 1, 2016 through March 31, 2017 indicated 25 withdrawals completed by BOM-D totaling $1,028.00 were not accounted for on withdrawal logs and not	F 224		

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F 224	Continued From page 29 authorized by R8. R9's medical record indicated R9's diagnoses included stroke and weakness. R9's BIMS dated November 13, 2016 indicated R9 had severe cognitive impairment. R9's trust account statements dated April 1, 2016 through March 31, 2017 indicated 22 withdrawals completed by BOM-D totaling $1,251.00 were not accounted for on withdrawal logs and not authorized by R9. R10's medical record indicated R10's diagnoses included dementia. R10's BIMS dated January 11, 2017 indicated R10 had moderate cognitive impairment. R10's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R10 or her guardian. R11's medical record indicated R11's diagnoses included schizoaffective disorder. R11's BIMS dated February 17, 2017 indicated R11 had no cognitive impairment. R11's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D totaling $22.00 was not accounted for on withdrawal logs and not authorized by R11. R12's medical record indicated R12's diagnoses included schizophrenia. R12's BIMS dated March 30, 2017 indicated R12 had no cognitive impairment.	F 224		

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F 224	Continued From page 30 R12's trust account statements dated April 1, 2016 through March 31, 2017 indicated 33 withdrawals completed by BOM-D totaling $2,015.00 were not accounted for on withdrawal logs and not authorized by R12 or his guardian. R13's medical record indicated R13's diagnoses included alcohol dependence. R13's BIMS dated February 25, 2017 indicated R13 had no cognitive impairment. R13's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $200.00 were not accounted for on withdrawal logs and not authorized by R13. R14's medical record indicated R14's diagnoses included diabetes and schizophrenia. R14's BIMS dated January 24, 2017 indicated R14 had moderate cognitive impairment. R14's trust account statements dated April 1, 2016 through March 31, 2017 indicated 27 withdrawals completed by BOM-D totaling $1,481.00 were not accounted for on withdrawal logs and not authorized by R14 or his guardian. R15 medical record indicated R15's diagnoses included epilepsy and psychotic disorder. R15's BIMS dated January 19, 2017 indicated R15 had no cognitive impairment. R15's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $182.00 were not accounted for on withdrawal logs and not authorized by R15 or his guardian.	F 224		

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F 224	Continued From page 31 R16's medical record indicated R16's diagnoses included kidney disease and diabetes. R16's BIMS dated December 17, 2016 indicated R16 had no cognitive impairment. R16's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $10.00 not accounted for on withdrawal logs and not authorized by R16. R17's medical record indicated R17's diagnoses included diabetes. R17's BIMS dated March 20, 2017 indicated R17 had moderate cognitive impairment. R17's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R17 or his guardian. R18's medical record indicated R18's diagnoses included diabetes. R18's BIMS dated January 29, 2017 indicated R18 had no cognitive impairment. R18's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $180.00 were not accounted for on withdrawal logs and not authorized by R18 or his guardian. R19's medical record indicated R19's diagnoses included alcohol dependence. R19's BIMS dated October 1, 2016 indicated R19 had moderate cognitive impairment. R19's trust account statements dated April 1,	F 224		

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F 224	Continued From page 32 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $280.00 were not accounted for on withdrawal logs and not authorized by R19 or his guardian. R20's medical record indicated R20's diagnoses included heart failure. R20's BIMS dated January 23, 2017 indicated R20 had severe cognitive impairment. R20's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $455.00 were not accounted for on withdrawal logs and not authorized by R20 or his guardian. R21's medical record indicated R21's diagnoses included cerebral palsy. R21's BIMS dated August 14, 2016 indicated R21 had no cognitive impairment. R21's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $110.00 were not accounted for on withdrawal logs and not authorized by R21 or her financial power of attorney. R22's medical record indicated R22's diagnoses included psychotic disorder. R22's BIMS dated December 30, 2016 indicated R22 had no cognitive impairment. R22's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $90.00 were not accounted for on withdrawal logs and not authorized by R22 or her financial power of attorney.	F 224		

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F 224	Continued From page 33 R23's medical record indicated R23's diagnoses included stroke. R22's BIMS dated March 25, 2017 indicated R23 had no cognitive impairment. R23's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R23 or her guardian. R24's medical record indicated R24's diagnoses included schizophrenia. R24's BIMS dated October 23, 2016 indicated R24 had no cognitive impairment. R24's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $70.00 were not accounted for on withdrawal logs and not authorized by R24 or her guardian. R25's medical record indicated R25's diagnoses included dementia and diabetes. R25's BIMS dated February 16, 2017 indicated R25 had no cognitive impairment. R25's trust account statements dated April 1, 2016 through March 31, 2017 indicated 11 withdrawals completed by BOM-D totaling $460.00 were not accounted for on withdrawal logs and not authorized by R25 or her guardian. R26's medical record indicated R26's diagnoses included dementia and schizophrenia. R26's BIMS dated June 17, 2016 indicated R26 had no cognitive impairment. R26's trust account statements dated April 1,	F 224		

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F 224	Continued From page 34 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $605.00 were not accounted for on withdrawal logs and not authorized by R26 or his guardian. R27's medical record indicated R27's diagnoses included respiratory failure. R27's BIMS dated December 25, 2016 indicated R27 had no cognitive impairment. R27's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $65.00 were not accounted for on withdrawal logs and not authorized by R27. R28's medical record indicated R28's diagnoses included seizures and dementia. R28's BIMS dated December 16, 2016 indicated R28 had severe cognitive impairment. R28's trust account statements dated April 1, 2016 through March 31, 2017 indicated 17 withdrawals completed by BOM-D totaling $1,135.00 were not accounted for on withdrawal logs and not authorized by R28 or his guardian. R29's medical record indicated R29's diagnoses included schizophrenia. R29's BIMS dated May 12, 2016 indicated R29 had no cognitive impairment. R29's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R29 or his guardian. R30's medical record indicated R30's diagnoses	F 224		

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F 224	Continued From page 35 included mild intellectual disability. R30's BIMS dated April 28, 2015 indicated R30 had severe cognitive impairment. R30's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $488.00 were not accounted for on withdrawal logs and not authorized by R30 or his guardian. R31's medial record indicated R31's diagnoses included schizophrenia. R31's BIMS dated June 14, 2016 indicated R31 had no cognitive impairment. R31's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $200.00 not accounted for on withdrawal logs and not authorized by R31 or his guardian. R32's medical record indicated R32's diagnoses included schizophrenia. R32's BIMS dated May 8, 2015 indicated R32 had severe cognitive impairment. R32's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $270.00 were not accounted for on withdrawal logs and not authorized by R32 or his guardian. R33's medical record indicated R33's diagnoses included dementia. R33's BIMS dated December 11, 2016 indicated R33 had moderate cognitive impairment. R33's trust account statements dated April 1, 2016 through March 31, 2017 indicated four	F 224		

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F 224	Continued From page 36 withdrawals completed by BOM-D totaling $97.00 were not accounted for on withdrawal logs and not authorized by R33 or his financial power of attorney. R34's medical record indicated R34's diagnoses included anxiety and alcohol dependence. R34's BIMS dated March 19, 2017 indicated R34 had no cognitive impairment. R34's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $275.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R35's medical record indicated R35's diagnoses included dementia and schizophrenia. R35's BIMS dated May 8, 2015 indicated R35 had severe cognitive impairment. R35's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $470.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R36's medical record indicated R36's diagnoses included dementia. R35's BIMS dated November 16, 2016 indicated R36 had severe cognitive impairment. R36's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $480.00 were not accounted for on withdrawal logs and not authorized by R36. R37's medical record indicated R37's diagnoses	F 224		

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F 224	Continued From page 37 included schizoaffective disorder. R37's BIMS dated January 21, 2017 indicated R37 had moderate cognitive impairment. R37's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R37 or his guardian. R38's medical record indicated R37's diagnoses included schizophrenia. R38's BIMS dated August 31, 2015 indicated R38 had severe cognitive impairment. R38's trust account statements dated April 1, 2016 through March 31, 2017 indicated twenty-five withdrawals completed by BOM-D totaling $1,195.00 were not accounted for on withdrawal logs and not authorized by R38 or her guardian. R39's medical record indicated R39's diagnoses included bipolar disorder. R39's BIMS dated February 24, 2017 indicated R39 had no cognitive impairment. R39's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R39 or his guardian. R40's medical record indicated R40's diagnoses included history of subdural bleed. R40's BIMS dated January 1, 2017 indicated R40 had no cognitive impairment. R40's trust account statements dated April 1,	F 224		

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F 224	Continued From page 38 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R40. R41's medical record indicated R41's diagnoses included schizophrenia. R41's BIMS dated December 3, 2016 indicated R41 had severe cognitive impairment. R41's trust account statements dated April 1, 2016 through March 31, 2017 indicated 23 withdrawals completed by BOM-D totaling $1505.00 were not accounted for on withdrawal logs and not authorized by R41 or his guardian. R42's medical record indicated R42's diagnoses included schizophrenia. R42's BIMS dated December 3, 2016 indicated R42 had no cognitive impairment. R42's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $190.00 were not accounted for on withdrawal logs and not authorized by R42 or his guardian. R43's medical record indicated R43's diagnoses included schizophrenia. R43's BIMS dated January 17, 2017 indicated R43 had no cognitive impairment. R43's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $80.00 were not accounted for on withdrawal logs and not authorized by R43 or her guardian. R44's medical record indicated R44's diagnoses	F 224		

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F 224	Continued From page 39 included dementia. R44's BIMS dated September 15, 2016 indicated R44 had no cognitive impairment. R44's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $75.00 were not accounted for on withdrawal logs and not authorized by R44 or his guardian. R45's medical record indicated R45's diagnoses included dementia. R45's BIMS dated March 19, 2017 indicated R45 had severe cognitive impairment. R45's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R45 or her guardian. R46's medical record indicated R46's diagnoses included diabetes. R46's BIMS dated February 23, 2014 indicated R46 had no cognitive impairment. R46's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $160.00 were not accounted for on withdrawal logs and not authorized by R46 or his guardian. R47's medical record indicated R47's diagnoses included schizophrenia. R47's BIMS dated February 16, 2016 indicated R47 had severe cognitive impairment. R47's trust account statements dated April 1, 2016 through March 31, 2017 indicated one	F 224		

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F 224	Continued From page 40 withdrawal completed by BOM-D for $15.00 not accounted for on withdrawal logs and not authorized by R47 or his guardian. R48's medical record indicated R48's diagnoses included Parkinson's disease and dementia. R48's BIMS dated January 6, 2017 indicated R48 had no cognitive impairment. R48's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $265.00 were not accounted for on withdrawal logs and not authorized by R48 or his guardian. R49's medical record indicated R49's diagnoses included diabetes. R49's BIMS dated November 13, 2016 indicated R49 had no cognitive impairment. R49's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $100.00 were not accounted for on withdrawal logs and not authorized by R49 or her guardian. R50's medical record indicated R50's diagnoses included intracranial injury and aphasia. R50's BIMS dated September 8, 2015 indicated R50 had severe cognitive impairment. R50's trust account statements dated 4/1/2017 through 3/31/2017 indicated 13 withdrawals completed by BOM-D totaling $700.00 were not accounted for on withdrawal logs and not authorized by R50 or her guardian. R51's medical record indicated R51's diagnoses included schizophrenia. R51's BIMS dated	F 224		

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F 224	Continued From page 41 February 16, 2017 indicated R51 had no cognitive impairment. R51's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $125.00 were not accounted for on withdrawal logs and not authorized by R51 or his guardian. R52's medical record indicated R52's diagnoses included alcohol dependence. R52's BIMS dated March 30, 2017 indicated R52 had severe cognitive impairment. R52's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R52 or his guardian. R53's medical record indicated R53's diagnoses included schizophrenia. R53's BIMS dated February 13, 2017 indicated R53 had severe cognitive impairment. R53's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $410.00 were not accounted for on withdrawal logs and not authorized by R53 or her guardian. R54's medical record indicated R54's diagnoses included dementia and psychosis. R54's BIMS dated July 9, 2016 indicated R54 had no cognitive impairment. R54's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling	F 224		

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	245203	A. BUILDING _____ B. WING _____	C 11/09/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
THE VILLA AT BRYN MAWR	275 PENN AVENUE NORTH MINNEAPOLIS, MN 55405

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F 224	Continued From page 42 $360.00 were not accounted for on withdrawal logs and not authorized by R54 or her guardian. R55's medical record indicated R55's diagnoses included schizophrenia. R55's BIMS dated December 21, 2016 indicated R55 had no cognitive impairment. R55's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $120.00 were not accounted for on withdrawal logs and not authorized by R55 or his financial power of attorney. R56's medical record indicated R56's diagnoses included schizoaffective disorder. R56's BIMS dated December 23, 2016 indicated R56 had no cognitive impairment. R56's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R56. R57's medical record indicated R57's diagnoses included schizoaffective disorder. R57's BIMS dated December 23, 2015 indicated R57 had severe cognitive impairment. R57's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R57 or his guardian. R58's medical record indicated R58's diagnoses included schizophrenia. R58's BIMS dated August	F 224		

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F 224	Continued From page 43 16, 2016 indicated R58 had moderate cognitive impairment. R58's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $133.00 were not accounted for on withdrawal logs and not authorized by R58. R59's medical record indicated R59's diagnoses included dementia. R59's BIMS dated July 20, 2015 indicated R59 had severe cognitive impairment. R59's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $400.00 were not accounted for on withdrawal logs and not authorized by R59 or his guardian. R60's medical record indicated R60's diagnoses included hypertension and alcohol dependence. R60's BIMS dated October 19, 2016 indicated R60 had no cognitive impairment. R60's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $195.00 were not accounted for on withdrawal logs and not authorized by R60 or his financial power of attorney. R61's medical record indicated R61's diagnoses included diabetes and schizophrenia. R61's BIMS dated December 9, 2016 indicated R61 had moderate cognitive impairment. R61's trust account statements dated April 1, 2016 through March 31, 2017 indicated three	F 224		

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F 224	Continued From page 44 withdrawals completed by BOM-D totaling $40.00 were not accounted for on withdrawal logs and not authorized by R61. R62's medical records were requested, but not received. R62 had no BIMS on record. R62's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R62. R63's medical record indicated R63's diagnoses included schizophrenia. R63's BIMS dated May 19, 2016 indicated R63 had no cognitive impairment. R63's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R63 or her guardian. R64's medical record indicated R64's diagnoses included cancer and dementia. R64's BIMS dated June 16, 2016 indicated R64 had severe cognitive impairment. R64's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R64. R65's medical record indicated R65's diagnoses included dementia. R65's BIMS dated March 10, 2017 indicated R65 had no cognitive impairment.	F 224		

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F 224	Continued From page 45 R65's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R65 or his guardian. R66's medical record indicated R66's diagnoses included dementia. R66's BIMS dated March 9, 2017 indicated R66 had no cognitive impairment. R66's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R66 or his guardian. The facility trust account deposit record dated May 1, 2017 indicated a total of $19, 617.00 was reimbursed to the accounts of R3R6, R8-R10, R12-R15, R17-R19, R22, R23, R25, R26, R28, R30, R34-R65 . The facility trust account deposit record dated May 26, 2017 indicated a total of $4071.50 was reimbursed to the accounts of R2, R5-R7, R10-R16, R18-R30, R32, R34, R39, R56, R63, R64, and R65. The deposit records for May 1, 2017 and May 26, 2017 indicated a total $23, 688.50 was reimbursed by the facility to the resident's trust accounts. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the administrator of any resident who declined to set	F 224		

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F 224	Continued From page 46 up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. The Bill of Rights policy dated November 28, 2016 indicated the facility must maintain a central locked depository (safe) or individual locked areas for residents to store valuables.	F 224		

DEPARTMENT OF HEALTH

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

December 8, 2017

Mr. Michael Syltie, Administrator
The Villa at Bryn Mawr
275 Penn Avenue North
Minneapolis, MN 55405

Re: State Nursing Home Licensing Orders - Complaint Number H5203058 and H5203059

Dear Mr. Syltie:

A complaint investigation was completed on November 9, 2017. At the time of the investigation, the investigator assessed compliance with Minnesota Department of Health Nursing Home Rules. The investigator from the Minnesota Department of Health, Office of Health Facility Complaints, noted one or more violations of these rules. These state licensing orders are issued in accordance with Minnesota Statute section 144.653 and/or Minnesota Statute Section 144A.10. If, upon reinspection, it is found that the violations cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the licensing order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited violation. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the violation within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the enclosed Minnesota Department of Health order form. The Minnesota Department of Health is documenting the state licensing orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for nursing homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following investigator's findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all licensing orders are corrected, the form should be signed and returned electronically to:

Annette Winters, Supervisor
Office of Health Facility Complaints
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
Saint Paul, Minnesota 55164-0970
Email: annette.m.winters@state.mn.us
Phone: (651) 201-4204
Fax: (651) 281-9796

You may request a hearing on any assessments that result from non-compliance with these licensing orders by providing a written request to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Email: mark.meath@state.mn.us
Telephone: (651) 201-4118
Fax: (651) 215-9697

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2 000	Initial Comments *****ATTENTION****** NH LICENSING CORRECTION ORDER In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health. Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected. You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance. INITIAL COMMENTS: A complaint investigation was conducted to investigate complaint #H5203059 and #H5203059. As a result, the following correction orders are issued. The facility has agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin	2 000		

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2 000	Continued From page 1 14-01, available at http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. Then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health.	2 000		
2 475	MN Rule 4658.0260 Subp. 3 Personal Fund Accounting and Records Subp. 3. Accounting system. A nursing home must establish and maintain a system that ensures a full and complete and separate accounting, according to generally accepted accounting principles, of each resident's personal funds entrusted to the nursing home on the resident's behalf. This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to hold, safeguard, manage, account for, or provide withdrawal receipts for one of 66 residents, (R1), reviewed for resident trust accounts, who had $2,020.00 cash in the facility safe. R1 requested $20 of his cash and it was missing from the safe. The facility reimbursed R1 with a check for $2,020.00. The facility also failed to safeguard, manage, or account for the funds belonging to 65 of 66 residents, (R2 through R66), reviewed for resident trust accounts, when facility staff withdrew funds from the resident's	2 475		

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2 475	Continued From page 2 trust accounts without authorization. The facility reimbursed $23,688.50 to the resident's trust accounts for the missing funds of each resident's trust account. Findings include: R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive impairment. R1 passed away prior to the investigation. The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5, 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe. A facility incident report dated April 10, 2017 indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone. During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested	2 475		

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2 475	Continued From page 3 $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she was the only one with the combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing. During an interview on June 20, 2017 at 10:47 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. RBO-A stated it was her responsibility to audit resident's trust accounts. RBO-A stated a number of resident trust accounts had questionable withdrawals, so she completed an audit of the resident trust accounts. During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility returned all the money taken from the resident's trust accounts back to each resident's trust account because the funds were taken by an employee. During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him.	2 475		

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2 475	Continued From page 4 Business office manager (BOM)-D did not show up for a scheduled interview. R2's medical record indicated R2's diagnoses included end stage renal disease and schizophrenia. R2's BIMS dated December 9, 2017 indicated R2 had moderate cognitive impairment. R2's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R2 or his guardian. R3's medical record indicated R3's diagnoses included hypertension and schizophrenia R3's BIMS dated 3/1/2017 indicated R3 had moderate cognitive impairment. R3's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $355.00 were not accounted for on withdrawal logs and not authorized by R3 or his guardian. R4's medical record indicated R4's diagnoses included heart disease. R4's BIMS dated October 17, 2017 indicated R4 had no cognitive impairment. R4's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $175.00 were not accounted for on withdrawal logs and not authorized by R4. R5's medical record indicated R4's diagnoses included weakness and schizophrenia. R5's BIMS	2 475		

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2 475	Continued From page 5 dated June 17, 2016 indicated R5 had moderate cognitive impairment. R5's trust account statements dated April 1, 2016 through March 31, 2017 indicated 30 withdrawals completed by BOM-D totaling $1,605.00 were not accounted for on withdrawal logs and not authorized by R5 or her guardian. R6's medical record indicated R6's diagnoses included low back pain and cirrhosis. R6's BIMS dated January 29, 2017 indicated R6 had no cognitive impairment. R6's trust account statements dated April 1, 2016 through March 31, 2017 indicated 42 withdrawals completed by BOM-D totaling $1,456.50 were not accounted for on withdrawal logs and not authorized by R6 or his guardian. R7's medical record indicated R7's diagnoses included end stage renal disease. R7's BIMS dated January 23, 2017 indicated R7 had moderate cognitive impairment. R7's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $45.00 were not accounted for on withdrawal logs and not authorized by R7 or his power of attorney. R8's medical record indicated R8's diagnoses included muscle weakness and schizoaffective disorder. R8's BIMS dated July 9, 2016 indicated R8 had severe cognitive impairment. R8's trust account statements dated April 1, 2016 through March 31, 2017 indicated 25 withdrawals completed by BOM-D totaling $1,028.00 were not accounted for on withdrawal logs and not	2 475		

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2 475	Continued From page 6 authorized by R8. R9's medical record indicated R9's diagnoses included stroke and weakness. R9's BIMS dated November 13, 2016 indicated R9 had severe cognitive impairment. R9's trust account statements dated April 1, 2016 through March 31, 2017 indicated 22 withdrawals completed by BOM-D totaling $1,251.00 were not accounted for on withdrawal logs and not authorized by R9. R10's medical record indicated R10's diagnoses included dementia. R10's BIMS dated January 11, 2017 indicated R10 had moderate cognitive impairment. R10's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R10 or her guardian. R11's medical record indicated R11's diagnoses included schizoaffective disorder. R11's BIMS dated February 17, 2017 indicated R11 had no cognitive impairment. R11's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D totaling $22.00 was not accounted for on withdrawal logs and not authorized by R11. R12's medical record indicated R12's diagnoses included schizophrenia. R12's BIMS dated March 30, 2017 indicated R12 had no cognitive impairment.	2 475		

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2 475	Continued From page 7 R12's trust account statements dated April 1, 2016 through March 31, 2017 indicated 33 withdrawals completed by BOM-D totaling $2,015.00 were not accounted for on withdrawal logs and not authorized by R12 or his guardian. R13's medical record indicated R13's diagnoses included alcohol dependence. R13's BIMS dated February 25, 2017 indicated R13 had no cognitive impairment. R13's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $200.00 were not accounted for on withdrawal logs and not authorized by R13. R14's medical record indicated R14's diagnoses included diabetes and schizophrenia. R14's BIMS dated January 24, 2017 indicated R14 had moderate cognitive impairment. R14's trust account statements dated April 1, 2016 through March 31, 2017 indicated 27 withdrawals completed by BOM-D totaling $1,481.00 were not accounted for on withdrawal logs and not authorized by R14 or his guardian. R15 medical record indicated R15's diagnoses included epilepsy and psychotic disorder. R15's BIMS dated January 19, 2017 indicated R15 had no cognitive impairment. R15's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $182.00 were not accounted for on withdrawal logs and not authorized by R15 or his guardian. R16's medical record indicated R16's diagnoses	2 475		

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2 475	Continued From page 8 included kidney disease and diabetes. R16's BIMS dated December 17, 2016 indicated R16 had no cognitive impairment. R16's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $10.00 not accounted for on withdrawal logs and not authorized by R16. R17's medical record indicated R17's diagnoses included diabetes. R17's BIMS dated March 20, 2017 indicated R17 had moderate cognitive impairment. R17's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R17 or his guardian. R18's medical record indicated R18's diagnoses included diabetes. R18's BIMS dated January 29, 2017 indicated R18 had no cognitive impairment. R18's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $180.00 were not accounted for on withdrawal logs and not authorized by R18 or his guardian. R19's medical record indicated R19's diagnoses included alcohol dependence. R19's BIMS dated October 1, 2016 indicated R19 had moderate cognitive impairment. R19's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $280.00 were not accounted for on withdrawal	2 475		

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2 475	Continued From page 9 logs and not authorized by R19 or his guardian. R20's medical record indicated R20's diagnoses included heart failure. R20's BIMS dated January 23, 2017 indicated R20 had severe cognitive impairment. R20's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $455.00 were not accounted for on withdrawal logs and not authorized by R20 or his guardian. R21's medical record indicated R21's diagnoses included cerebral palsy. R21's BIMS dated August 14, 2016 indicated R21 had no cognitive impairment. R21's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $110.00 were not accounted for on withdrawal logs and not authorized by R21 or her financial power of attorney. R22's medical record indicated R22's diagnoses included psychotic disorder. R22's BIMS dated December 30, 2016 indicated R22 had no cognitive impairment. R22's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $90.00 were not accounted for on withdrawal logs and not authorized by R22 or her financial power of attorney. R23's medical record indicated R23's diagnoses included stroke. R22's BIMS dated March 25, 2017 indicated R23 had no cognitive impairment.	2 475		

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2 475	Continued From page 10 R23's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R23 or her guardian. R24's medical record indicated R24's diagnoses included schizophrenia. R24's BIMS dated October 23, 2016 indicated R24 had no cognitive impairment. R24's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $70.00 were not accounted for on withdrawal logs and not authorized by R24 or her guardian. R25's medical record indicated R25's diagnoses included dementia and diabetes. R25's BIMS dated February 16, 2017 indicated R25 had no cognitive impairment. R25's trust account statements dated April 1, 2016 through March 31, 2017 indicated 11 withdrawals completed by BOM-D totaling $460.00 were not accounted for on withdrawal logs and not authorized by R25 or her guardian. R26's medical record indicated R26's diagnoses included dementia and schizophrenia. R26's BIMS dated June 17, 2016 indicated R26 had no cognitive impairment. R26's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $605.00 were not accounted for on withdrawal logs and not authorized by R26 or his guardian.	2 475		

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2 475	Continued From page 11 R27's medical record indicated R27's diagnoses included respiratory failure. R27's BIMS dated December 25, 2016 indicated R27 had no cognitive impairment. R27's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $65.00 were not accounted for on withdrawal logs and not authorized by R27. R28's medical record indicated R28's diagnoses included seizures and dementia. R28's BIMS dated December 16, 2016 indicated R28 had severe cognitive impairment. R28's trust account statements dated April 1, 2016 through March 31, 2017 indicated 17 withdrawals completed by BOM-D totaling $1,135.00 were not accounted for on withdrawal logs and not authorized by R28 or his guardian. R29's medical record indicated R29's diagnoses included schizophrenia. R29's BIMS dated May 12, 2016 indicated R29 had no cognitive impairment. R29's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R29 or his guardian. R30's medical record indicated R30's diagnoses included mild intellectual disability. R30's BIMS dated April 28, 2015 indicated R30 had severe cognitive impairment. R30's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight	2 475		

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2 475	Continued From page 12 withdrawals completed by BOM-D totaling $488.00 were not accounted for on withdrawal logs and not authorized by R30 or his guardian. R31's medial record indicated R31's diagnoses included schizophrenia. R31's BIMS dated June 14, 2016 indicated R31 had no cognitive impairment. R31's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $200.00 not accounted for on withdrawal logs and not authorized by R31 or his guardian. R32's medical record indicated R32's diagnoses included schizophrenia. R32's BIMS dated May 8, 2015 indicated R32 had severe cognitive impairment. R32's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $270.00 were not accounted for on withdrawal logs and not authorized by R32 or his guardian. R33's medical record indicated R33's diagnoses included dementia. R33's BIMS dated December 11, 2016 indicated R33 had moderate cognitive impairment. R33's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $97.00 were not accounted for on withdrawal logs and not authorized by R33 or his financial power of attorney. R34's medical record indicated R34's diagnoses included anxiety and alcohol dependence. R34's	2 475		

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2 475	Continued From page 13 BIMS dated March 19, 2017 indicated R34 had no cognitive impairment. R34's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $275.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R35's medical record indicated R35's diagnoses included dementia and schizophrenia. R35's BIMS dated May 8, 2015 indicated R35 had severe cognitive impairment. R35's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $470.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R36's medical record indicated R36's diagnoses included dementia. R35's BIMS dated November 16, 2016 indicated R36 had severe cognitive impairment. R36's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $480.00 were not accounted for on withdrawal logs and not authorized by R36. R37's medical record indicated R37's diagnoses included schizoaffective disorder. R37's BIMS dated January 21, 2017 indicated R37 had moderate cognitive impairment. R37's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal	2 475		

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2 475	Continued From page 14 logs and not authorized by R37 or his guardian. R38's medical record indicated R37's diagnoses included schizophrenia. R38's BIMS dated August 31, 2015 indicated R38 had severe cognitive impairment. R38's trust account statements dated April 1, 2016 through March 31, 2017 indicated twenty-five withdrawals completed by BOM-D totaling $1,195.00 were not accounted for on withdrawal logs and not authorized by R38 or her guardian. R39's medical record indicated R39's diagnoses included bipolar disorder. R39's BIMS dated February 24, 2017 indicated R39 had no cognitive impairment. R39's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R39 or his guardian. R40's medical record indicated R40's diagnoses included history of subdural bleed. R40's BIMS dated January 1, 2017 indicated R40 had no cognitive impairment. R40's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R40. R41's medical record indicated R41's diagnoses included schizophrenia. R41's BIMS dated December 3, 2016 indicated R41 had severe cognitive impairment.	2 475		

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2 475	Continued From page 15 R41's trust account statements dated April 1, 2016 through March 31, 2017 indicated 23 withdrawals completed by BOM-D totaling $1505.00 were not accounted for on withdrawal logs and not authorized by R41 or his guardian. R42's medical record indicated R42's diagnoses included schizophrenia. R42's BIMS dated December 3, 2016 indicated R42 had no cognitive impairment. R42's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $190.00 were not accounted for on withdrawal logs and not authorized by R42 or his guardian. R43's medical record indicated R43's diagnoses included schizophrenia. R43's BIMS dated January 17, 2017 indicated R43 had no cognitive impairment. R43's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $80.00 were not accounted for on withdrawal logs and not authorized by R43 or her guardian. R44's medical record indicated R44's diagnoses included dementia. R44's BIMS dated September 15, 2016 indicated R44 had no cognitive impairment. R44's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $75.00 were not accounted for on withdrawal logs and not authorized by R44 or his guardian.	2 475		

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2 475	Continued From page 16 R45's medical record indicated R45's diagnoses included dementia. R45's BIMS dated March 19, 2017 indicated R45 had severe cognitive impairment. R45's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R45 or her guardian. R46's medical record indicated R46's diagnoses included diabetes. R46's BIMS dated February 23, 2014 indicated R46 had no cognitive impairment. R46's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $160.00 were not accounted for on withdrawal logs and not authorized by R46 or his guardian. R47's medical record indicated R47's diagnoses included schizophrenia. R47's BIMS dated February 16, 2016 indicated R47 had severe cognitive impairment. R47's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D for $15.00 not accounted for on withdrawal logs and not authorized by R47 or his guardian. R48's medical record indicated R48's diagnoses included Parkinson's disease and dementia. R48's BIMS dated January 6, 2017 indicated R48 had no cognitive impairment. R48's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven	2 475		

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2 475	Continued From page 17 withdrawals completed by BOM-D totaling $265.00 were not accounted for on withdrawal logs and not authorized by R48 or his guardian. R49's medical record indicated R49's diagnoses included diabetes. R49's BIMS dated November 13, 2016 indicated R49 had no cognitive impairment. R49's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $100.00 were not accounted for on withdrawal logs and not authorized by R49 or her guardian. R50's medical record indicated R50's diagnoses included intracranial injury and aphasia. R50's BIMS dated September 8, 2015 indicated R50 had severe cognitive impairment. R50's trust account statements dated 4/1/2017 through 3/31/2017 indicated 13 withdrawals completed by BOM-D totaling $700.00 were not accounted for on withdrawal logs and not authorized by R50 or her guardian. R51's medical record indicated R51's diagnoses included schizophrenia. R51's BIMS dated February 16, 2017 indicated R51 had no cognitive impairment. R51's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $125.00 were not accounted for on withdrawal logs and not authorized by R51 or his guardian. R52's medical record indicated R52's diagnoses included alcohol dependence. R52's BIMS dated March 30, 2017 indicated R52 had severe	2 475		

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2 475	Continued From page 18 cognitive impairment. R52's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R52 or his guardian. R53's medical record indicated R53's diagnoses included schizophrenia. R53's BIMS dated February 13, 2017 indicated R53 had severe cognitive impairment. R53's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $410.00 were not accounted for on withdrawal logs and not authorized by R53 or her guardian. R54's medical record indicated R54's diagnoses included dementia and psychosis. R54's BIMS dated July 9, 2016 indicated R54 had no cognitive impairment. R54's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $360.00 were not accounted for on withdrawal logs and not authorized by R54 or her guardian. R55's medical record indicated R55's diagnoses included schizophrenia. R55's BIMS dated December 21, 2016 indicated R55 had no cognitive impairment. R55's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $120.00 were not accounted for on withdrawal logs and not authorized by R55 or his financial	2 475		

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2 475	Continued From page 19 power of attorney. R56's medical record indicated R56's diagnoses included schizoaffective disorder. R56's BIMS dated December 23, 2016 indicated R56 had no cognitive impairment. R56's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R56. R57's medical record indicated R57's diagnoses included schizoaffective disorder. R57's BIMS dated December 23, 2015 indicated R57 had severe cognitive impairment. R57's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R57 or his guardian. R58's medical record indicated R58's diagnoses included schizophrenia. R58's BIMS dated August 16, 2016 indicated R58 had moderate cognitive impairment. R58's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $133.00 were not accounted for on withdrawal logs and not authorized by R58. R59's medical record indicated R59's diagnoses included dementia. R59's BIMS dated July 20, 2015 indicated R59 had severe cognitive impairment.	2 475		

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2 475	Continued From page 20 R59's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $400.00 were not accounted for on withdrawal logs and not authorized by R59 or his guardian. R60's medical record indicated R60's diagnoses included hypertension and alcohol dependence. R60's BIMS dated October 19, 2016 indicated R60 had no cognitive impairment. R60's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $195.00 were not accounted for on withdrawal logs and not authorized by R60 or his financial power of attorney. R61's medical record indicated R61's diagnoses included diabetes and schizophrenia. R61's BIMS dated December 9, 2016 indicated R61 had moderate cognitive impairment. R61's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $40.00 were not accounted for on withdrawal logs and not authorized by R61. R62's medical records were requested, but not received. R62 had no BIMS on record. R62's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R62. R63's medical record indicated R63's diagnoses included schizophrenia. R63's BIMS dated May	2 475		

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2 475	Continued From page 21 19, 2016 indicated R63 had no cognitive impairment. R63's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R63 or her guardian. R64's medical record indicated R64's diagnoses included cancer and dementia. R64's BIMS dated June 16, 2016 indicated R64 had severe cognitive impairment. R64's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R64. R65's medical record indicated R65's diagnoses included dementia. R65's BIMS dated March 10, 2017 indicated R65 had no cognitive impairment. R65's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R65 or his guardian. R66's medical record indicated R66's diagnoses included dementia. R66's BIMS dated March 9, 2017 indicated R66 had no cognitive impairment. R66's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R66 or his guardian.	2 475		

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2 475	Continued From page 22 The facility trust account deposit record dated May 1, 2017 indicated a total of $19, 617.00 was reimbursed to the accounts of R3R6, R8-R10, R12-R15, R17-R19, R22, R23, R25, R26, R28, R30, R34-R65 . The facility trust account deposit record dated May 26, 2017 indicated a total of $4071.50 was reimbursed to the accounts of R2, R5-R7, R10-R16, R18-R30, R32, R34, R39, R56, R63, R64, and R65. The deposit records for May 1, 2017 and May 26, 2017 indicated a total $23, 688.50 was reimbursed by the facility to the resident's trust accounts. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the administrator of any resident who declined to set up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. The Bill of Rights policy dated November 28, 2016 indicated the facility must maintain a central locked depository (safe) or individual locked areas for residents to store valuables.	2 475		

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2 475	Continued From page 23 SUGGESTED METHOD OF CORRECTION: The Director of Nursing or designated person to review policies and procedures, revise as necessary, educated staff on revisions, and monitor to ensure compliance. TIME PERIOD FOR CORRECTION: Twenty-One (21) days.	2 475		
2 485	MN Rule 4658.0265 Deposit of Personal Funds A nursing home, except for veterans homes under Minnesota Statutes, section 198.265, must deposit a resident's personal funds in excess of $100 in an interest bearing account (or accounts) that is separate from any of the nursing home's operating accounts, and that credits all interest earned on the resident's account to the resident's account. Pooled accounts must separately account for each resident's share. This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to hold, safeguard, manage, account for, or provide withdrawal receipts for one of 66 residents, (R1), reviewed for resident trust accounts, who had $2,020.00 cash in the facility safe. R1 requested $20 of his cash and it was missing from the safe. The facility reimbursed R1 with a check for $2,020.00. Findings include: R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health	2 485		

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2 485	Continued From page 24 diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive impairment. R1 passed away prior to the investigation. The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5, 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe. A facility incident report dated April 10, 2017 indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone. During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she was the only one with the combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing. During an interview on June 20, 2017 at 10:47	2 485		

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2 485	Continued From page 25 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility reimbursed $2,020.00 to R1 becausethe money was taken by an employee. During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him. Business office manager (BOM)-D did not show up for a scheduled interview. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the administrator of any resident who declined to set up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was	2 485		

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2 485	Continued From page 26 responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. The Bill of Rights policy dated November 28, 2016 indicated the facility must maintain a central locked depository (safe) or individual locked areas for residents to store valuables. SUGGESTED METHOD OF CORRECTION: The Director of Nursing or designated person to review policies and procedures, revise as necessary, educated staff on revisions, and monitor to ensure compliance. TIME PERIOD FOR CORRECTION: Twenty-One (21) days.	2 485		
21850	MN St. Statute 144.651 Subd. 14 Patients & Residents of HC Fac.Bill of Rights Subd. 14. Freedom from maltreatment. Residents shall be free from maltreatment as defined in the Vulnerable Adults Protection Act. "Maltreatment" means conduct described in section 626.5572, subdivision 15, or the intentional and non-therapeutic infliction of physical pain or injury, or any persistent course of conduct intended to produce mental or emotional distress. Every resident shall also be free from non-therapeutic chemical and physical restraints, except in fully documented emergencies, or as authorized in writing after examination by a resident's physician for a specified and limited period of time, and only when necessary to protect the resident from self-injury or injury to	21850		

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21850	Continued From page 27 others. This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to ensure one of 66 residents (R1) reviewed for financial exploitation were free from the misappropriation of property when an employee took a bag of cash belonging to R1 from a safe in the business manager's office. R1 requested $20 of his cash and it was missing from the safe. The business office manager was the only person with the combination to the safe. The facility reimbursed R1with a check for $2,020.00. The facility also failed to ensure 65 of 66 residents reviewed (R2-R66) were free from financial exploitation when an employee withdrew funds from the resident's trust accounts without authorization for personal use. The facility trust account records indicated 528 unauthorized withdrawals by the business office manager. The facility reimbursed $23,688.50 to the resident's accounts. Findings include: The Vulnerable Adult Maltreatment Prevention policy dated January 25, 2016 indicated each resident has the right to be free from financial exploitation, which included the deliberate use of a resident's money without the resident's consent. R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive	21850		

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21850	Continued From page 28 impairment. R1 passed away prior to the investigation. The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5, 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe. A facility incident report dated April 10, 2017 indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone. During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she had the only combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing. During an interview on June 20, 2017 at 10:47 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash	21850		

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21850	Continued From page 29	21850		

or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. RBO-A stated it was her responsibility to audit resident's trust accounts. RBO-A stated a number of resident trust accounts had questionable withdrawals, so she completed an audit of the resident trust accounts.

During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility returned all the money taken from the resident's trust accounts back to each resident's trust account because the funds were taken by an employee.

During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him.

Business office manager (BOM)-D did not show up for a scheduled interview.

R2's medical record indicated R2's diagnoses included end stage renal disease and schizophrenia. R2's BIMS dated December 9, 2017 indicated R2 had moderate cognitive impairment.

R2's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R2 or his guardian.

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21850	Continued From page 30 R3's medical record indicated R3's diagnoses included hypertension and schizophrenia R3's BIMS dated 3/1/2017 indicated R3 had moderate cognitive impairment. R3's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $355.00 were not accounted for on withdrawal logs and not authorized by R3 or his guardian. R4's medical record indicated R4's diagnoses included heart disease. R4's BIMS dated October 17, 2017 indicated R4 had no cognitive impairment. R4's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $175.00 were not accounted for on withdrawal logs and not authorized by R4. R5's medical record indicated R4's diagnoses included weakness and schizophrenia. R5's BIMS dated June 17, 2016 indicated R5 had moderate cognitive impairment. R5's trust account statements dated April 1, 2016 through March 31, 2017 indicated 30 withdrawals completed by BOM-D totaling $1,605.00 were not accounted for on withdrawal logs and not authorized by R5 or her guardian. R6's medical record indicated R6's diagnoses included low back pain and cirrhosis. R6's BIMS dated January 29, 2017 indicated R6 had no cognitive impairment. R6's trust account statements dated April 1, 2016	21850		

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21850	Continued From page 31 through March 31, 2017 indicated 42 withdrawals completed by BOM-D totaling $1,456.50 were not accounted for on withdrawal logs and not authorized by R6 or his guardian. R7's medical record indicated R7's diagnoses included end stage renal disease. R7's BIMS dated January 23, 2017 indicated R7 had moderate cognitive impairment. R7's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $45.00 were not accounted for on withdrawal logs and not authorized by R7 or his power of attorney. R8's medical record indicated R8's diagnoses included muscle weakness and schizoaffective disorder. R8's BIMS dated July 9, 2016 indicated R8 had severe cognitive impairment. R8's trust account statements dated April 1, 2016 through March 31, 2017 indicated 25 withdrawals completed by BOM-D totaling $1,028.00 were not accounted for on withdrawal logs and not authorized by R8. R9's medical record indicated R9's diagnoses included stroke and weakness. R9's BIMS dated November 13, 2016 indicated R9 had severe cognitive impairment. R9's trust account statements dated April 1, 2016 through March 31, 2017 indicated 22 withdrawals completed by BOM-D totaling $1,251.00 were not accounted for on withdrawal logs and not authorized by R9. R10's medical record indicated R10's diagnoses included dementia. R10's BIMS dated January	21850		

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21850	Continued From page 32 11, 2017 indicated R10 had moderate cognitive impairment. R10's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R10 or her guardian. R11's medical record indicated R11's diagnoses included schizoaffective disorder. R11's BIMS dated February 17, 2017 indicated R11 had no cognitive impairment. R11's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D totaling $22.00 was not accounted for on withdrawal logs and not authorized by R11. R12's medical record indicated R12's diagnoses included schizophrenia. R12's BIMS dated March 30, 2017 indicated R12 had no cognitive impairment. R12's trust account statements dated April 1, 2016 through March 31, 2017 indicated 33 withdrawals completed by BOM-D totaling $2,015.00 were not accounted for on withdrawal logs and not authorized by R12 or his guardian. R13's medical record indicated R13's diagnoses included alcohol dependence. R13's BIMS dated February 25, 2017 indicated R13 had no cognitive impairment. R13's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $200.00 were not accounted for on withdrawal	21850		

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21850	Continued From page 33 logs and not authorized by R13. R14's medical record indicated R14's diagnoses included diabetes and schizophrenia. R14's BIMS dated January 24, 2017 indicated R14 had moderate cognitive impairment. R14's trust account statements dated April 1, 2016 through March 31, 2017 indicated 27 withdrawals completed by BOM-D totaling $1,481.00 were not accounted for on withdrawal logs and not authorized by R14 or his guardian. R15 medical record indicated R15's diagnoses included epilepsy and psychotic disorder. R15's BIMS dated January 19, 2017 indicated R15 had no cognitive impairment. R15's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $182.00 were not accounted for on withdrawal logs and not authorized by R15 or his guardian. R16's medical record indicated R16's diagnoses included kidney disease and diabetes. R16's BIMS dated December 17, 2016 indicated R16 had no cognitive impairment. R16's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $10.00 not accounted for on withdrawal logs and not authorized by R16. R17's medical record indicated R17's diagnoses included diabetes. R17's BIMS dated March 20, 2017 indicated R17 had moderate cognitive impairment.	21850		

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21850	Continued From page 34 R17's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R17 or his guardian. R18's medical record indicated R18's diagnoses included diabetes. R18's BIMS dated January 29, 2017 indicated R18 had no cognitive impairment. R18's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $180.00 were not accounted for on withdrawal logs and not authorized by R18 or his guardian. R19's medical record indicated R19's diagnoses included alcohol dependence. R19's BIMS dated October 1, 2016 indicated R19 had moderate cognitive impairment. R19's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $280.00 were not accounted for on withdrawal logs and not authorized by R19 or his guardian. R20's medical record indicated R20's diagnoses included heart failure. R20's BIMS dated January 23, 2017 indicated R20 had severe cognitive impairment. R20's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $455.00 were not accounted for on withdrawal logs and not authorized by R20 or his guardian. R21's medical record indicated R21's diagnoses included cerebral palsy. R21's BIMS dated	21850		

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21850	Continued From page 35 August 14, 2016 indicated R21 had no cognitive impairment. R21's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $110.00 were not accounted for on withdrawal logs and not authorized by R21 or her financial power of attorney. R22's medical record indicated R22's diagnoses included psychotic disorder. R22's BIMS dated December 30, 2016 indicated R22 had no cognitive impairment. R22's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $90.00 were not accounted for on withdrawal logs and not authorized by R22 or her financial power of attorney. R23's medical record indicated R23's diagnoses included stroke. R22's BIMS dated March 25, 2017 indicated R23 had no cognitive impairment. R23's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R23 or her guardian. R24's medical record indicated R24's diagnoses included schizophrenia. R24's BIMS dated October 23, 2016 indicated R24 had no cognitive impairment. R24's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $70.00	21850		

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21850	Continued From page 36 were not accounted for on withdrawal logs and not authorized by R24 or her guardian. R25's medical record indicated R25's diagnoses included dementia and diabetes. R25's BIMS dated February 16, 2017 indicated R25 had no cognitive impairment. R25's trust account statements dated April 1, 2016 through March 31, 2017 indicated 11 withdrawals completed by BOM-D totaling $460.00 were not accounted for on withdrawal logs and not authorized by R25 or her guardian. R26's medical record indicated R26's diagnoses included dementia and schizophrenia. R26's BIMS dated June 17, 2016 indicated R26 had no cognitive impairment. R26's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $605.00 were not accounted for on withdrawal logs and not authorized by R26 or his guardian. R27's medical record indicated R27's diagnoses included respiratory failure. R27's BIMS dated December 25, 2016 indicated R27 had no cognitive impairment. R27's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $65.00 were not accounted for on withdrawal logs and not authorized by R27. R28's medical record indicated R28's diagnoses included seizures and dementia. R28's BIMS dated December 16, 2016 indicated R28 had severe cognitive impairment.	21850		

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21850	Continued From page 37 R28's trust account statements dated April 1, 2016 through March 31, 2017 indicated 17 withdrawals completed by BOM-D totaling $1,135.00 were not accounted for on withdrawal logs and not authorized by R28 or his guardian. R29's medical record indicated R29's diagnoses included schizophrenia. R29's BIMS dated May 12, 2016 indicated R29 had no cognitive impairment. R29's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R29 or his guardian. R30's medical record indicated R30's diagnoses included mild intellectual disability. R30's BIMS dated April 28, 2015 indicated R30 had severe cognitive impairment. R30's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $488.00 were not accounted for on withdrawal logs and not authorized by R30 or his guardian. R31's medial record indicated R31's diagnoses included schizophrenia. R31's BIMS dated June 14, 2016 indicated R31 had no cognitive impairment. R31's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $200.00 not accounted for on withdrawal logs and not authorized by R31 or his guardian.	21850		

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21850	Continued From page 38 R32's medical record indicated R32's diagnoses included schizophrenia. R32's BIMS dated May 8, 2015 indicated R32 had severe cognitive impairment. R32's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $270.00 were not accounted for on withdrawal logs and not authorized by R32 or his guardian. R33's medical record indicated R33's diagnoses included dementia. R33's BIMS dated December 11, 2016 indicated R33 had moderate cognitive impairment. R33's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $97.00 were not accounted for on withdrawal logs and not authorized by R33 or his financial power of attorney. R34's medical record indicated R34's diagnoses included anxiety and alcohol dependence. R34's BIMS dated March 19, 2017 indicated R34 had no cognitive impairment. R34's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $275.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R35's medical record indicated R35's diagnoses included dementia and schizophrenia. R35's BIMS dated May 8, 2015 indicated R35 had severe cognitive impairment. R35's trust account statements dated April 1,	21850		

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21850	Continued From page 39 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $470.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R36's medical record indicated R36's diagnoses included dementia. R35's BIMS dated November 16, 2016 indicated R36 had severe cognitive impairment. R36's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $480.00 were not accounted for on withdrawal logs and not authorized by R36. R37's medical record indicated R37's diagnoses included schizoaffective disorder. R37's BIMS dated January 21, 2017 indicated R37 had moderate cognitive impairment. R37's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R37 or his guardian. R38's medical record indicated R37's diagnoses included schizophrenia. R38's BIMS dated August 31, 2015 indicated R38 had severe cognitive impairment. R38's trust account statements dated April 1, 2016 through March 31, 2017 indicated twenty-five withdrawals completed by BOM-D totaling $1,195.00 were not accounted for on withdrawal logs and not authorized by R38 or her guardian. R39's medical record indicated R39's diagnoses	21850		

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21850	Continued From page 40 included bipolar disorder. R39's BIMS dated February 24, 2017 indicated R39 had no cognitive impairment. R39's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R39 or his guardian. R40's medical record indicated R40's diagnoses included history of subdural bleed. R40's BIMS dated January 1, 2017 indicated R40 had no cognitive impairment. R40's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R40. R41's medical record indicated R41's diagnoses included schizophrenia. R41's BIMS dated December 3, 2016 indicated R41 had severe cognitive impairment. R41's trust account statements dated April 1, 2016 through March 31, 2017 indicated 23 withdrawals completed by BOM-D totaling $1505.00 were not accounted for on withdrawal logs and not authorized by R41 or his guardian. R42's medical record indicated R42's diagnoses included schizophrenia. R42's BIMS dated December 3, 2016 indicated R42 had no cognitive impairment. R42's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling	21850		

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21850	Continued From page 41 $190.00 were not accounted for on withdrawal logs and not authorized by R42 or his guardian. R43's medical record indicated R43's diagnoses included schizophrenia. R43's BIMS dated January 17, 2017 indicated R43 had no cognitive impairment. R43's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $80.00 were not accounted for on withdrawal logs and not authorized by R43 or her guardian. R44's medical record indicated R44's diagnoses included dementia. R44's BIMS dated September 15, 2016 indicated R44 had no cognitive impairment. R44's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $75.00 were not accounted for on withdrawal logs and not authorized by R44 or his guardian. R45's medical record indicated R45's diagnoses included dementia. R45's BIMS dated March 19, 2017 indicated R45 had severe cognitive impairment. R45's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R45 or her guardian. R46's medical record indicated R46's diagnoses included diabetes. R46's BIMS dated February 23, 2014 indicated R46 had no cognitive impairment.	21850		

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21850	Continued From page 42 R46's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $160.00 were not accounted for on withdrawal logs and not authorized by R46 or his guardian. R47's medical record indicated R47's diagnoses included schizophrenia. R47's BIMS dated February 16, 2016 indicated R47 had severe cognitive impairment. R47's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D for $15.00 not accounted for on withdrawal logs and not authorized by R47 or his guardian. R48's medical record indicated R48's diagnoses included Parkinson's disease and dementia. R48's BIMS dated January 6, 2017 indicated R48 had no cognitive impairment. R48's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $265.00 were not accounted for on withdrawal logs and not authorized by R48 or his guardian. R49's medical record indicated R49's diagnoses included diabetes. R49's BIMS dated November 13, 2016 indicated R49 had no cognitive impairment. R49's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $100.00 were not accounted for on withdrawal logs and not authorized by R49 or her guardian.	21850		

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21850	Continued From page 43 R50's medical record indicated R50's diagnoses included intracranial injury and aphasia. R50's BIMS dated September 8, 2015 indicated R50 had severe cognitive impairment. R50's trust account statements dated 4/1/2017 through 3/31/2017 indicated 13 withdrawals completed by BOM-D totaling $700.00 were not accounted for on withdrawal logs and not authorized by R50 or her guardian. R51's medical record indicated R51's diagnoses included schizophrenia. R51's BIMS dated February 16, 2017 indicated R51 had no cognitive impairment. R51's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $125.00 were not accounted for on withdrawal logs and not authorized by R51 or his guardian. R52's medical record indicated R52's diagnoses included alcohol dependence. R52's BIMS dated March 30, 2017 indicated R52 had severe cognitive impairment. R52's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R52 or his guardian. R53's medical record indicated R53's diagnoses included schizophrenia. R53's BIMS dated February 13, 2017 indicated R53 had severe cognitive impairment. R53's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10	21850		

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21850	Continued From page 44 withdrawals completed by BOM-D totaling $410.00 were not accounted for on withdrawal logs and not authorized by R53 or her guardian. R54's medical record indicated R54's diagnoses included dementia and psychosis. R54's BIMS dated July 9, 2016 indicated R54 had no cognitive impairment. R54's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $360.00 were not accounted for on withdrawal logs and not authorized by R54 or her guardian. R55's medical record indicated R55's diagnoses included schizophrenia. R55's BIMS dated December 21, 2016 indicated R55 had no cognitive impairment. R55's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $120.00 were not accounted for on withdrawal logs and not authorized by R55 or his financial power of attorney. R56's medical record indicated R56's diagnoses included schizoaffective disorder. R56's BIMS dated December 23, 2016 indicated R56 had no cognitive impairment. R56's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R56. R57's medical record indicated R57's diagnoses included schizoaffective disorder. R57's BIMS	21850		

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21850	Continued From page 45 dated December 23, 2015 indicated R57 had severe cognitive impairment. R57's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R57 or his guardian. R58's medical record indicated R58's diagnoses included schizophrenia. R58's BIMS dated August 16, 2016 indicated R58 had moderate cognitive impairment. R58's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $133.00 were not accounted for on withdrawal logs and not authorized by R58. R59's medical record indicated R59's diagnoses included dementia. R59's BIMS dated July 20, 2015 indicated R59 had severe cognitive impairment. R59's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $400.00 were not accounted for on withdrawal logs and not authorized by R59 or his guardian. R60's medical record indicated R60's diagnoses included hypertension and alcohol dependence. R60's BIMS dated October 19, 2016 indicated R60 had no cognitive impairment. R60's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $195.00 were not accounted for on withdrawal	21850		

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21850	Continued From page 46 logs and not authorized by R60 or his financial power of attorney. R61's medical record indicated R61's diagnoses included diabetes and schizophrenia. R61's BIMS dated December 9, 2016 indicated R61 had moderate cognitive impairment. R61's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $40.00 were not accounted for on withdrawal logs and not authorized by R61. R62's medical records were requested, but not received. R62 had no BIMS on record. R62's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R62. R63's medical record indicated R63's diagnoses included schizophrenia. R63's BIMS dated May 19, 2016 indicated R63 had no cognitive impairment. R63's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R63 or her guardian. R64's medical record indicated R64's diagnoses included cancer and dementia. R64's BIMS dated June 16, 2016 indicated R64 had severe cognitive impairment. R64's trust account statements dated April 1,	21850		

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21850	Continued From page 47 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R64. R65's medical record indicated R65's diagnoses included dementia. R65's BIMS dated March 10, 2017 indicated R65 had no cognitive impairment. R65's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R65 or his guardian. R66's medical record indicated R66's diagnoses included dementia. R66's BIMS dated March 9, 2017 indicated R66 had no cognitive impairment. R66's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R66 or his guardian. The facility trust account deposit record dated May 1, 2017 indicated a total of $19, 617.00 was reimbursed to the accounts of R3R6, R8-R10, R12-R15, R17-R19, R22, R23, R25, R26, R28, R30, R34-R65 . The facility trust account deposit record dated May 26, 2017 indicated a total of $4071.50 was reimbursed to the accounts of R2, R5-R7, R10-R16, R18-R30, R32, R34, R39, R56, R63, R64, and R65. The deposite records for May 1, 2017 and May 26, 2017 indicated a total $23, 688.50 was reimbursed by the facility to the resident's trust	21850		

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21850	Continued From page 48 accounts. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the administrator of any resident who declined to set up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. The Bill of Rights policy dated November 28, 2016 indicated the facility must maintain a central locked depository (safe) or individual locked areas for residents to store valuables. R1's medical record indicated R1 diagnoses included diabetes and schizophrenia. R1's care plan dated September 14, 2016 indicated R1 had areas of vulnerability related to his mental health diagnoses, but provided no focus, goal, or interventions related to R1's finances. R1's Brief Interview of Mental Status (BIMS) dated March 17, 2017 indicated R1 had no cognitive impairment. R1 passed away prior to the investigation. The facility safe deposit logs dated October 23, 2014, November 21, 2014, February 6, 2015, January 2, 2015, June 18, 2015, September 17, 2015, February 16, 2016, April 29, 2016, May 5,	21850		

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21850	Continued From page 49 2016, March 21, 2016, March 24, 2016, and June 9, 2017 had no documentation of R1's cash in the safe. A facility incident report dated April 10, 2017 indicated R1 requested $20.00 from his $2,020.00 cash in the safe. The business office manager opened the safe and R1's bag of money was gone. During an interview on June 20, 2017 at 10:08 a.m. the facility receptionist (REC)-B stated R1 was admitted to the facility with a bag of cash totaling $2,700.00. REC-B stated the business office manager put R1's cash in the office safe of the business office manager. REC-B stated R1 would request $20.00 from the bag of cash every two to three weeks. REC-B stated R1 requested $20.00 from the bag of cash on April 7 2017. REC-B asked the facility administrator (ADM)-C to open the safe and get the money from R1's bag of cash. ADM-C called the former business office manager (BOM)-D to come to the facility to open the safe, as she was the only one with the combination and was working at a sister facility. BOM-D opened the safe and R1's $2,020.00 was missing. During an interview on June 20, 2017 at 10:47 a.m. the regional business office consultant (RBO)-A stated she spoke with BOM-D, who admitted to not following facility policy for R1's cash. BOM-D did not document the bag of cash or the withdrawals. RBO-A stated BOM-D offered to pay back the money, but did not admit to having taken the money. RBO-A stated it was her responsibility to audit resident's trust accounts. RBO-A stated a number of resident trust accounts had questionable withdrawals, so she completed an audit of the resident trust accounts.	21850		

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21850	Continued From page 50 During an interview on June 20, 2017 at 2:04 p.m., ADM-C stated he became aware of R1's cash in the safe on April 7, 2017. ADM-C stated he verified with R1 and BOM-D the existence of the bag of cash. ADM-C stated the facility did not provide receipts to residents for cash withdrawals. ADM-C stated the facility returned all the money taken from the resident's trust accounts back to each resident's trust account because the funds were taken by an employee. During an interview on September 18, 2017 at 3:00 p.m. R1's case manager (CM)-G stated it was unusual for R1 to have that much cash and assumed the facility had placed it in a trust account. CM-G stated R1 knew his cash was missing and the facility reimbursed him. Business office manager (BOM)-D did not show up for a scheduled interview. R2's medical record indicated R2's diagnoses included end stage renal disease and schizophrenia. R2's BIMS dated December 9, 2017 indicated R2 had moderate cognitive impairment. R2's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal logs and not authorized by R2 or his guardian. R3's medical record indicated R3's diagnoses included hypertension and schizophrenia R3's BIMS dated 3/1/2017 indicated R3 had moderate cognitive impairment. R3's trust account statements dated April 1, 2016	21850		

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21850	Continued From page 51 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $355.00 were not accounted for on withdrawal logs and not authorized by R3 or his guardian. R4's medical record indicated R4's diagnoses included heart disease. R4's BIMS dated October 17, 2017 indicated R4 had no cognitive impairment. R4's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $175.00 were not accounted for on withdrawal logs and not authorized by R4. R5's medical record indicated R4's diagnoses included weakness and schizophrenia. R5's BIMS dated June 17, 2016 indicated R5 had moderate cognitive impairment. R5's trust account statements dated April 1, 2016 through March 31, 2017 indicated 30 withdrawals completed by BOM-D totaling $1,605.00 were not accounted for on withdrawal logs and not authorized by R5 or her guardian. R6's medical record indicated R6's diagnoses included low back pain and cirrhosis. R6's BIMS dated January 29, 2017 indicated R6 had no cognitive impairment. R6's trust account statements dated April 1, 2016 through March 31, 2017 indicated 42 withdrawals completed by BOM-D totaling $1,456.50 were not accounted for on withdrawal logs and not authorized by R6 or his guardian. R7's medical record indicated R7's diagnoses included end stage renal disease. R7's BIMS	21850		

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21850	Continued From page 52 dated January 23, 2017 indicated R7 had moderate cognitive impairment. R7's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $45.00 were not accounted for on withdrawal logs and not authorized by R7 or his power of attorney. R8's medical record indicated R8's diagnoses included muscle weakness and schizoaffective disorder. R8's BIMS dated July 9, 2016 indicated R8 had severe cognitive impairment. R8's trust account statements dated April 1, 2016 through March 31, 2017 indicated 25 withdrawals completed by BOM-D totaling $1,028.00 were not accounted for on withdrawal logs and not authorized by R8. R9's medical record indicated R9's diagnoses included stroke and weakness. R9's BIMS dated November 13, 2016 indicated R9 had severe cognitive impairment. R9's trust account statements dated April 1, 2016 through March 31, 2017 indicated 22 withdrawals completed by BOM-D totaling $1,251.00 were not accounted for on withdrawal logs and not authorized by R9. R10's medical record indicated R10's diagnoses included dementia. R10's BIMS dated January 11, 2017 indicated R10 had moderate cognitive impairment. R10's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal	21850		

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21850	Continued From page 53 logs and not authorized by R10 or her guardian. R11's medical record indicated R11's diagnoses included schizoaffective disorder. R11's BIMS dated February 17, 2017 indicated R11 had no cognitive impairment. R11's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D totaling $22.00 was not accounted for on withdrawal logs and not authorized by R11. R12's medical record indicated R12's diagnoses included schizophrenia. R12's BIMS dated March 30, 2017 indicated R12 had no cognitive impairment. R12's trust account statements dated April 1, 2016 through March 31, 2017 indicated 33 withdrawals completed by BOM-D totaling $2,015.00 were not accounted for on withdrawal logs and not authorized by R12 or his guardian. R13's medical record indicated R13's diagnoses included alcohol dependence. R13's BIMS dated February 25, 2017 indicated R13 had no cognitive impairment. R13's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $200.00 were not accounted for on withdrawal logs and not authorized by R13. R14's medical record indicated R14's diagnoses included diabetes and schizophrenia. R14's BIMS dated January 24, 2017 indicated R14 had moderate cognitive impairment.	21850		

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21850	Continued From page 54 R14's trust account statements dated April 1, 2016 through March 31, 2017 indicated 27 withdrawals completed by BOM-D totaling $1,481.00 were not accounted for on withdrawal logs and not authorized by R14 or his guardian. R15 medical record indicated R15's diagnoses included epilepsy and psychotic disorder. R15's BIMS dated January 19, 2017 indicated R15 had no cognitive impairment. R15's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $182.00 were not accounted for on withdrawal logs and not authorized by R15 or his guardian. R16's medical record indicated R16's diagnoses included kidney disease and diabetes. R16's BIMS dated December 17, 2016 indicated R16 had no cognitive impairment. R16's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $10.00 not accounted for on withdrawal logs and not authorized by R16. R17's medical record indicated R17's diagnoses included diabetes. R17's BIMS dated March 20, 2017 indicated R17 had moderate cognitive impairment. R17's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R17 or his guardian. R18's medical record indicated R18's diagnoses	21850		

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21850	Continued From page 55 included diabetes. R18's BIMS dated January 29, 2017 indicated R18 had no cognitive impairment. R18's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $180.00 were not accounted for on withdrawal logs and not authorized by R18 or his guardian. R19's medical record indicated R19's diagnoses included alcohol dependence. R19's BIMS dated October 1, 2016 indicated R19 had moderate cognitive impairment. R19's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $280.00 were not accounted for on withdrawal logs and not authorized by R19 or his guardian. R20's medical record indicated R20's diagnoses included heart failure. R20's BIMS dated January 23, 2017 indicated R20 had severe cognitive impairment. R20's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $455.00 were not accounted for on withdrawal logs and not authorized by R20 or his guardian. R21's medical record indicated R21's diagnoses included cerebral palsy. R21's BIMS dated August 14, 2016 indicated R21 had no cognitive impairment. R21's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $110.00 were not accounted for on withdrawal	21850		

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21850	Continued From page 56 logs and not authorized by R21 or her financial power of attorney. R22's medical record indicated R22's diagnoses included psychotic disorder. R22's BIMS dated December 30, 2016 indicated R22 had no cognitive impairment. R22's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $90.00 were not accounted for on withdrawal logs and not authorized by R22 or her financial power of attorney. R23's medical record indicated R23's diagnoses included stroke. R22's BIMS dated March 25, 2017 indicated R23 had no cognitive impairment. R23's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $135.00 were not accounted for on withdrawal logs and not authorized by R23 or her guardian. R24's medical record indicated R24's diagnoses included schizophrenia. R24's BIMS dated October 23, 2016 indicated R24 had no cognitive impairment. R24's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $70.00 were not accounted for on withdrawal logs and not authorized by R24 or her guardian. R25's medical record indicated R25's diagnoses included dementia and diabetes. R25's BIMS dated February 16, 2017 indicated R25 had no cognitive impairment.	21850		

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21850	Continued From page 57 R25's trust account statements dated April 1, 2016 through March 31, 2017 indicated 11 withdrawals completed by BOM-D totaling $460.00 were not accounted for on withdrawal logs and not authorized by R25 or her guardian. R26's medical record indicated R26's diagnoses included dementia and schizophrenia. R26's BIMS dated June 17, 2016 indicated R26 had no cognitive impairment. R26's trust account statements dated April 1, 2016 through March 31, 2017 indicated 12 withdrawals completed by BOM-D totaling $605.00 were not accounted for on withdrawal logs and not authorized by R26 or his guardian. R27's medical record indicated R27's diagnoses included respiratory failure. R27's BIMS dated December 25, 2016 indicated R27 had no cognitive impairment. R27's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $65.00 were not accounted for on withdrawal logs and not authorized by R27. R28's medical record indicated R28's diagnoses included seizures and dementia. R28's BIMS dated December 16, 2016 indicated R28 had severe cognitive impairment. R28's trust account statements dated April 1, 2016 through March 31, 2017 indicated 17 withdrawals completed by BOM-D totaling $1,135.00 were not accounted for on withdrawal logs and not authorized by R28 or his guardian.	21850		

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21850	Continued From page 58 R29's medical record indicated R29's diagnoses included schizophrenia. R29's BIMS dated May 12, 2016 indicated R29 had no cognitive impairment. R29's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R29 or his guardian. R30's medical record indicated R30's diagnoses included mild intellectual disability. R30's BIMS dated April 28, 2015 indicated R30 had severe cognitive impairment. R30's trust account statements dated April 1, 2016 through March 31, 2017 indicated eight withdrawals completed by BOM-D totaling $488.00 were not accounted for on withdrawal logs and not authorized by R30 or his guardian. R31's medial record indicated R31's diagnoses included schizophrenia. R31's BIMS dated June 14, 2016 indicated R31 had no cognitive impairment. R31's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $200.00 not accounted for on withdrawal logs and not authorized by R31 or his guardian. R32's medical record indicated R32's diagnoses included schizophrenia. R32's BIMS dated May 8, 2015 indicated R32 had severe cognitive impairment. R32's trust account statements dated April 1, 2016 through March 31, 2017 indicated six	21850		

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21850	Continued From page 59 withdrawals completed by BOM-D totaling $270.00 were not accounted for on withdrawal logs and not authorized by R32 or his guardian. R33's medical record indicated R33's diagnoses included dementia. R33's BIMS dated December 11, 2016 indicated R33 had moderate cognitive impairment. R33's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $97.00 were not accounted for on withdrawal logs and not authorized by R33 or his financial power of attorney. R34's medical record indicated R34's diagnoses included anxiety and alcohol dependence. R34's BIMS dated March 19, 2017 indicated R34 had no cognitive impairment. R34's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $275.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R35's medical record indicated R35's diagnoses included dementia and schizophrenia. R35's BIMS dated May 8, 2015 indicated R35 had severe cognitive impairment. R35's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $470.00 were not accounted for on withdrawal logs and not authorized by R34 or her guardian. R36's medical record indicated R36's diagnoses included dementia. R35's BIMS dated November	21850		

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21850	Continued From page 60 16, 2016 indicated R36 had severe cognitive impairment. R36's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $480.00 were not accounted for on withdrawal logs and not authorized by R36. R37's medical record indicated R37's diagnoses included schizoaffective disorder. R37's BIMS dated January 21, 2017 indicated R37 had moderate cognitive impairment. R37's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R37 or his guardian. R38's medical record indicated R37's diagnoses included schizophrenia. R38's BIMS dated August 31, 2015 indicated R38 had severe cognitive impairment. R38's trust account statements dated April 1, 2016 through March 31, 2017 indicated twenty-five withdrawals completed by BOM-D totaling $1,195.00 were not accounted for on withdrawal logs and not authorized by R38 or her guardian. R39's medical record indicated R39's diagnoses included bipolar disorder. R39's BIMS dated February 24, 2017 indicated R39 had no cognitive impairment. R39's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not	21850		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
21850	Continued From page 61 accounted for on withdrawal logs and not authorized by R39 or his guardian. R40's medical record indicated R40's diagnoses included history of subdural bleed. R40's BIMS dated January 1, 2017 indicated R40 had no cognitive impairment. R40's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $105.00 were not accounted for on withdrawal logs and not authorized by R40. R41's medical record indicated R41's diagnoses included schizophrenia. R41's BIMS dated December 3, 2016 indicated R41 had severe cognitive impairment. R41's trust account statements dated April 1, 2016 through March 31, 2017 indicated 23 withdrawals completed by BOM-D totaling $1505.00 were not accounted for on withdrawal logs and not authorized by R41 or his guardian. R42's medical record indicated R42's diagnoses included schizophrenia. R42's BIMS dated December 3, 2016 indicated R42 had no cognitive impairment. R42's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $190.00 were not accounted for on withdrawal logs and not authorized by R42 or his guardian. R43's medical record indicated R43's diagnoses included schizophrenia. R43's BIMS dated January 17, 2017 indicated R43 had no cognitive impairment.	21850		

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21850	Continued From page 62 R43's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $80.00 were not accounted for on withdrawal logs and not authorized by R43 or her guardian. R44's medical record indicated R44's diagnoses included dementia. R44's BIMS dated September 15, 2016 indicated R44 had no cognitive impairment. R44's trust account statements dated April 1, 2016 through March 31, 2017 indicated two withdrawals completed by BOM-D totaling $75.00 were not accounted for on withdrawal logs and not authorized by R44 or his guardian. R45's medical record indicated R45's diagnoses included dementia. R45's BIMS dated March 19, 2017 indicated R45 had severe cognitive impairment. R45's trust account statements dated April 1, 2016 through March 31, 2017 indicated nine withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R45 or her guardian. R46's medical record indicated R46's diagnoses included diabetes. R46's BIMS dated February 23, 2014 indicated R46 had no cognitive impairment. R46's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $160.00 were not accounted for on withdrawal logs and not authorized by R46 or his guardian.	21850		

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21850	Continued From page 63 R47's medical record indicated R47's diagnoses included schizophrenia. R47's BIMS dated February 16, 2016 indicated R47 had severe cognitive impairment. R47's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D for $15.00 not accounted for on withdrawal logs and not authorized by R47 or his guardian. R48's medical record indicated R48's diagnoses included Parkinson's disease and dementia. R48's BIMS dated January 6, 2017 indicated R48 had no cognitive impairment. R48's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $265.00 were not accounted for on withdrawal logs and not authorized by R48 or his guardian. R49's medical record indicated R49's diagnoses included diabetes. R49's BIMS dated November 13, 2016 indicated R49 had no cognitive impairment. R49's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $100.00 were not accounted for on withdrawal logs and not authorized by R49 or her guardian. R50's medical record indicated R50's diagnoses included intracranial injury and aphasia. R50's BIMS dated September 8, 2015 indicated R50 had severe cognitive impairment. R50's trust account statements dated 4/1/2017 through 3/31/2017 indicated 13 withdrawals	21850		

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21850	Continued From page 64 completed by BOM-D totaling $700.00 were not accounted for on withdrawal logs and not authorized by R50 or her guardian. R51's medical record indicated R51's diagnoses included schizophrenia. R51's BIMS dated February 16, 2017 indicated R51 had no cognitive impairment. R51's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $125.00 were not accounted for on withdrawal logs and not authorized by R51 or his guardian. R52's medical record indicated R52's diagnoses included alcohol dependence. R52's BIMS dated March 30, 2017 indicated R52 had severe cognitive impairment. R52's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $220.00 were not accounted for on withdrawal logs and not authorized by R52 or his guardian. R53's medical record indicated R53's diagnoses included schizophrenia. R53's BIMS dated February 13, 2017 indicated R53 had severe cognitive impairment. R53's trust account statements dated April 1, 2016 through March 31, 2017 indicated 10 withdrawals completed by BOM-D totaling $410.00 were not accounted for on withdrawal logs and not authorized by R53 or her guardian. R54's medical record indicated R54's diagnoses included dementia and psychosis. R54's BIMS dated July 9, 2016 indicated R54 had no cognitive	21850		

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21850	Continued From page 65 impairment. R54's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $360.00 were not accounted for on withdrawal logs and not authorized by R54 or her guardian. R55's medical record indicated R55's diagnoses included schizophrenia. R55's BIMS dated December 21, 2016 indicated R55 had no cognitive impairment. R55's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $120.00 were not accounted for on withdrawal logs and not authorized by R55 or his financial power of attorney. R56's medical record indicated R56's diagnoses included schizoaffective disorder. R56's BIMS dated December 23, 2016 indicated R56 had no cognitive impairment. R56's trust account statements dated April 1, 2016 through March 31, 2017 indicated seven withdrawals completed by BOM-D totaling $240.00 were not accounted for on withdrawal logs and not authorized by R56. R57's medical record indicated R57's diagnoses included schizoaffective disorder. R57's BIMS dated December 23, 2015 indicated R57 had severe cognitive impairment. R57's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $140.00 were not accounted for on withdrawal	21850		

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21850	Continued From page 66 logs and not authorized by R57 or his guardian. R58's medical record indicated R58's diagnoses included schizophrenia. R58's BIMS dated August 16, 2016 indicated R58 had moderate cognitive impairment. R58's trust account statements dated April 1, 2016 through March 31, 2017 indicated five withdrawals completed by BOM-D totaling $133.00 were not accounted for on withdrawal logs and not authorized by R58. R59's medical record indicated R59's diagnoses included dementia. R59's BIMS dated July 20, 2015 indicated R59 had severe cognitive impairment. R59's trust account statements dated April 1, 2016 through March 31, 2017 indicated six withdrawals completed by BOM-D totaling $400.00 were not accounted for on withdrawal logs and not authorized by R59 or his guardian. R60's medical record indicated R60's diagnoses included hypertension and alcohol dependence. R60's BIMS dated October 19, 2016 indicated R60 had no cognitive impairment. R60's trust account statements dated April 1, 2016 through March 31, 2017 indicated four withdrawals completed by BOM-D totaling $195.00 were not accounted for on withdrawal logs and not authorized by R60 or his financial power of attorney. R61's medical record indicated R61's diagnoses included diabetes and schizophrenia. R61's BIMS dated December 9, 2016 indicated R61 had moderate cognitive impairment.	21850		

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21850	Continued From page 67 R61's trust account statements dated April 1, 2016 through March 31, 2017 indicated three withdrawals completed by BOM-D totaling $40.00 were not accounted for on withdrawal logs and not authorized by R61. R62's medical records were requested, but not received. R62 had no BIMS on record. R62's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R62. R63's medical record indicated R63's diagnoses included schizophrenia. R63's BIMS dated May 19, 2016 indicated R63 had no cognitive impairment. R63's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $25.00 not accounted for on withdrawal logs and not authorized by R63 or her guardian. R64's medical record indicated R64's diagnoses included cancer and dementia. R64's BIMS dated June 16, 2016 indicated R64 had severe cognitive impairment. R64's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $20.00 not accounted for on withdrawal logs and not authorized by R64. R65's medical record indicated R65's diagnoses included dementia. R65's BIMS dated March 10,	21850		

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21850	Continued From page 68 2017 indicated R65 had no cognitive impairment. R65's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R65 or his guardian. R66's medical record indicated R66's diagnoses included dementia. R66's BIMS dated March 9, 2017 indicated R66 had no cognitive impairment. R66's trust account statements dated April 1, 2016 through March 31, 2017 indicated one withdrawal completed by BOM-D of $50.00 not accounted for on withdrawal logs and not authorized by R66 or his guardian. The facility trust account deposit record dated May 1, 2017 indicated a total of $19, 617.00 was reimbursed to the accounts of R3R6, R8-R10, R12-R15, R17-R19, R22, R23, R25, R26, R28, R30, R34-R65 . The facility trust account deposit record dated May 26, 2017 indicated a total of $4071.50 was reimbursed to the accounts of R2, R5-R7, R10-R16, R18-R30, R32, R34, R39, R56, R63, R64, and R65. The deposit records for May 1, 2017 and May 26, 2017 indicated a total $23, 688.50 was reimbursed by the facility to the resident's trust accounts. BOM-D's job description dated September 24, 2014 indicated BOM-D was directly involved in the maintenance of accurate and complete trust accounting records and BOM-D was responsible to have a resident sign a form and notify the	21850		

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21850	Continued From page 69 administrator of any resident who declined to set up a trust account. The Resident Trust Accounts policy dated April 15, 2015 directed to offer all residents the opportunity to establish a trust account. The policy further indicated the facility was responsible for recording the receipt of all resident cash in a receipt book. The policy indicated the business office manager or designated staff was responsible to ensure the resident or authorized resident representative signed for the disbursement of resident's cash. SUGGESTED METHOD OF CORRECTION: The Director of Nursing or designated person to review policies and procedures, revise as necessary, educated staff on revisions, and monitor to ensure compliance. TIME PERIOD FOR CORRECTION: Twenty-One (21) days.	21850		