

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 20, 2022

Administrator Ecumen Lakeshore 4002 London Road Duluth, MN 55804

RE: CCN: 245215 Survey Cycle Start Date: October 11, 2022 Event ID: S5FF11

Dear Administrator:

On October 11, 2022 a survey was completed at your facility by the Minnesota Department of Health to investigate a complaint to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. At the time of survey, the complaint was substantiated but no deficiencies were issued, because corrective action was taken prior to the survey. A plan of correction is not required.

Also at the time of this survey, the investigator also assessed compliance with Minnesota Department of Health Nursing Home Rules. The investigator from the Minnesota Department of Health, found no violations of these rules promulgated under Minnesota Statute § 144.653 and/or Minnesota Statute § 144A.10.

The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to federal deficiencies only.

Electronically attached is your copy of the Federal CMS-2567 Form and State Form.

Feel free to contact me if you have questions.

Lori Hagen, Compliance Analyst Federal Enforcement | Licensing and Certification Health Regulation Division Minnesota Department of Health Telephone: 651-201-4306 E-mail: Lori.Hagen@state.mn.us

An equal opportunity employer.

PRINTED: 10/20/2022 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING С B. WING 245215 10/11/2022 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4002 LONDON ROAD ECUMEN LAKESHORE **DULUTH, MN 55804** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION ID (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX DATE **CROSS-REFERENCED TO THE APPROPRIATE** REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 000 INITIAL COMMENTS F 000 On 10/11/22, a standard abbreviated survey was completed at your facility to conduct a complaint investigation. Your facility was found to be IN compliance with 42 CFR Part 483, Requirements for Long Term Care Facilities.

The following complaint was found to be SUBSTANTIATED: H52155053C (MN87486), however NO deficiencies were cited due to actions implemented by the facility prior to survey.

The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, the facility must acknowledge receipt of the electronic documents.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNAT | URE TITLE | (X6) DATE |
|--|-----------|-----------|

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: S5FF11

Facility ID: 00594

If continuation sheet Page 1 of 1

PRINTED: 10/20/2022 FORM APPROVED

Minnesota Department of Health

| | NT OF DEFICIENCIES | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | | ` ' | (X3) DATE SURVEY COMPLETED | |
|--------------------------|----------------------|---|----------------------------|---|-----------|-------------------------------|--|
| | | | A. BUILDING: | | | | |
| | | 00594 | B. WING | | 10/ | C 11/2022 | |
| NAME OF F | PROVIDER OR SUPPLIER | STREET A | DDRESS, CITY, ST | ATE, ZIP CODE | | | |
| ECUMEN | LAKESHORE | | NDON ROAD I, MN 55804 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY) | SHOULD BE | (X5) COMPLETE DATE | |
| 2 000 | Initial Comments | | 2 000 | | | | |
| | ****ATTEI | NTION***** | | | | | |
| | NH LICENSING | CORRECTION ORDER | | | | | |
| | 144A.10, this corre | Minnesota Statute, section ction order has been issued | | | | | |

pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

INITIAL COMMENTS

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIG | NATURE | TITLE S5FF11 | (X6) DATE | |
|---|--------|-----------------|-----------|--|
| The following complaint was found to be Minnesota Department of Health | | | | |
| On 10/11/22, a complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was found IN compliance with the MN State Licensure. | | | | |

PRINTED: 10/20/2022 FORM APPROVED

Minnesota Department of Health

| | STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION | | CONSTRUCTION | (X3) DATE SURVEY | | |
|--------------------------|--|--|-----------------------|--|-----------|--------------------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: | A. BUILDING: | | COMPLETED | |
| | | 00594 | B. WING | | | C 1/2022 |
| NAME OF I | PROVIDER OR SUPPLIER | STREET AD | DRESS, CITY, S | TATE, ZIP CODE | | |
| ECUMEN | LAKESHORE | | IDON ROAD MN 55804 | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIENC) | ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | | (X5) COMPLETE DATE |
| 2 000 | Continued From pa | ige 1 | 2 000 | | | |
| | however NO licensi Minnesota Departre the State Licensing Federal software. The facility is enroll | H52155053C (MN87486), ing orders were issued. hent of Health is documenting Correction Orders using ed in ePOC and therefore a uired at the bottom of the first | | | | |

page of state form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.

| Minnesota Department of Health STATE FORM | 6899 | S5FF11 | If continuation sheet 2 of 2 |
|--|------|--------|------------------------------|