



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
October 25, 2022

Administrator
Cerenity Care Center On Humboldt
512 Humboldt Avenue
Saint Paul, MN 55107

RE: CCN: 245255
Cycle Start Date: August 11, 2022

Dear Administrator:

On September 9, 2022, we notified you a remedy was imposed. On September 16, 2022 the Minnesota Department of Health completed a revisit to verify that your facility had achieved and maintained compliance. We have determined that your facility has achieved substantial compliance as of September 12, 2022.

As authorized by CMS the remedy of:

- Mandatory denial of payment for new Medicare and Medicaid admissions effective November 11, 2022 did not go into effect. (42 CFR 488.417 (b))

In our letter of August 24, 2022, in accordance with Federal law, as specified in the Act at § 1819(f)(2)(B)(iii)(I)(b) and § 1919(f)(2)(B)(iii)(I)(b), we notified you that your facility was prohibited from conducting a Nursing Aide Training and/or Competency Evaluation Program (NATCEP) for two years from November 11, 2022 due to denial of payment for new admissions. Since your facility attained substantial compliance on September 12, 2022, the original triggering remedy, denial of payment for new admissions, did not go into effect. Therefore, the NATCEP prohibition is rescinded. However, this does not apply to or affect any previously imposed NATCEP loss.

The CMS Region V Office may notify you of their determination regarding any imposed remedies.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Melissa Poepping'.

Melissa Poepping, Compliance Analyst
Federal Enforcement | Health Regulation Division
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: Melissa.Poepping@state.mn.us



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October 25, 2022

Administrator
Cerenity Care Center On Humboldt
512 Humboldt Avenue
Saint Paul, MN 55107

Re: Reinspection Results
Event ID: C6X412

Dear Administrator:

On September 16, 2022 survey staff of the Minnesota Department of Health - Health Regulation Division completed a reinspection of your facility, to determine correction of orders found on the survey completed on September 1, 2022. At this time these correction orders were found corrected.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Poepping'.

Melissa Poepping, Compliance Analyst
Federal Enforcement | Health Regulation Division
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: Melissa.Poepping@state.mn.us



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September 9, 2022

Administrator
Cerenity Care Center On Humboldt
512 Humboldt Avenue
Saint Paul, MN 55107

RE: CCN: 245255
Cycle Start Date: August 11, 2022

Dear Administrator:

On August 24, 2022, we informed you that we may impose enforcement remedies.

On September 1, 2022, the Minnesota Department of Health completed a survey and it has been determined that your facility is not in substantial compliance. The most serious deficiencies in your facility were found to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567, whereby corrections are required.

REMEDIES

As a result of the survey findings and in accordance with survey and certification memo 16-31-NH, this Department recommended the enforcement remedy(ies) listed below to the CMS Region V Office for imposition. The CMS Region V Office concurs and is imposing the following remedy and has authorized this Department to notify you of the imposition:

- Discretionary Denial of Payment for new Medicare and/or Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective September 24, 2022.

The CMS Region V Office will notify your Medicare Administrative Contractor (MAC) that the denial of payment for new admissions is effective September 24, 2022. They will also notify the State Medicaid Agency that they must also deny payment for new Medicaid admissions effective September 24, 2022.

You should notify all Medicare/Medicaid residents admitted on, or after, this date of the restriction. The remedy must remain in effect until your facility has been determined to be in substantial compliance or your provider agreement is terminated. Please note that the denial of payment for new admissions includes Medicare/Medicaid beneficiaries enrolled in managed care plans. It is your obligation to inform managed care plans contracting with your facility of this denial of payment for new admissions.

This Department is also recommending that CMS impose a civil money penalty. You will receive a formal notice from the CMS RO only if CMS agrees with our recommendation.

- Civil money penalty. (42 CFR 488.430 through 488.444)

NURSE AIDE TRAINING PROHIBITION

Please note that Federal law, as specified in the Act at §§ 1819(f)(2)(B) and 1919(f)(2)(B), prohibits approval of nurse aide training and competency evaluation programs and nurse aide competency evaluation programs offered by, or in, a facility which, within the previous two years, has operated under a § 1819(b)(4)(C)(ii)(II) or § 1919(b)(4)(C)(ii) waiver (i.e., waiver of full-time registered professional nurse); has been subject to an extended or partial extended survey as a result of a finding of substandard quality of care; has been assessed a total civil money penalty of not less than \$11,292, has been subject to a denial of payment, the appointment of a temporary manager or termination; or, in the case of an emergency, has been closed and/or had its residents transferred to other facilities.

If you have not achieved substantial compliance by September 24, 2022, the remedy of denial of payment for new admissions will go into effect and this provision will apply to your facility. Therefore, Cerenity Care Center On Humboldt will be prohibited from offering or conducting a Nurse Aide Training and/or Competency Evaluation Program (NATCEP) for two years from September 24, 2022. You will receive further information regarding this from the State agency. This prohibition is not subject to appeal. Further, this prohibition may be rescinded at a later date if your facility achieves substantial compliance prior to the effective date of denial of payment for new admissions. However, under Public Law 105-15, you may contact the State agency and request a waiver of this prohibition if certain criteria are met.

ELECTRONIC PLAN OF CORRECTION (ePOC)

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved. The failure to submit an acceptable ePOC can lead to termination of your Medicare and Medicaid participation (42 CFR 488.456(b)).

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being

corrected and will not recur.

- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Lisa Krebs, Rapid Response
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Rochester District Office
18 Woodlake Drive, Rochester MN, 55904
Email: Lisa.Krebs@state.mn.us
Office (507) 206-2728

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health - Health Regulation Division staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for their respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by February 11, 2023 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at § 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR § 488.412 and § 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

APPEAL RIGHTS

If you disagree with this action imposed on your facility, you or your legal representative may request a hearing before an administrative law judge of the Department of Health and Human Services, Departmental Appeals Board (DAB). Procedures governing this process are set out in 42 C.F.R. 498.40, et seq. You must file your hearing request electronically by using the Departmental Appeals Board's Electronic Filing System (DAB E-File) at <https://dab.efile.hhs.gov> no later than sixty (60) days after receiving this letter. Specific instructions on how to file electronically are attached to this notice. A copy of the hearing request shall be submitted electronically to:

Tamika.Brown@cms.hhs.gov

Requests for a hearing submitted by U.S. mail or commercial carrier are no longer accepted as of October 1, 2014, unless you do not have access to a computer or internet service. In those circumstances you may call the Civil Remedies Division to request a waiver from e-filing and provide an explanation as to why you cannot file electronically or you may mail a written request for a waiver along with your written request for a hearing. A written request for a hearing must be filed no later than sixty (60) days after receiving this letter, by mailing to the following address:

Department of Health & Human Services
Departmental Appeals Board, MS 6132
Director, Civil Remedies Division
330 Independence Avenue, S.W.
Cohen Building – Room G-644
Washington, D.C. 20201
(202) 565-9462

A request for a hearing should identify the specific issues, findings of fact and conclusions of law with which you disagree. It should also specify the basis for contending that the findings and conclusions are incorrect. At an appeal hearing, you may be represented by counsel at your own expense. If you have any questions regarding this matter, please contact Tamika Brown, Principal Program Representative by phone at (312) 353-1502 or by e-mail at Tamika.Brown@cms.hhs.gov.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Cerenity Care Center On Humboldt

September 9, 2022

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Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions.

Sincerely,



Melissa Poepping, Compliance Analyst
Federal Enforcement | Health Regulation Division
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: Melissa.Poepping@state.mn.us



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September 9, 2022

Administrator
Cerenity Care Center On Humboldt
512 Humboldt Avenue
Saint Paul, MN 55107

Re: State Nursing Home Licensing Orders
Event ID: C6X411

Dear Administrator:

The above facility was surveyed on August 31, 2022 through September 1, 2022 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html. The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are

Cerenity Care Center On Humboldt

September 9, 2022

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the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Lisa Krebs, Rapid Response
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Rochester District Office
18 Woodlake Drive, Rochester MN, 55904
Email: Lisa.Krebs@state.mn.us
Office (507) 206-2728

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.



Melissa Poepping, Compliance Analyst
Federal Enforcement | Health Regulation Division
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: Melissa.Poepping@state.mn.us

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/13/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245255	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/01/2022
NAME OF PROVIDER OR SUPPLIER CERENITY CARE CENTER ON HUMBOLDT			STREET ADDRESS, CITY, STATE, ZIP CODE 512 HUMBOLDT AVENUE SAINT PAUL, MN 55107		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS On 8/31/22 and 9/1/22, a standard abbreviated survey was conducted at your facility. Your facility was found to be NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities. The following complaint was found to be SUBSTANTIATED: H52554434C (MN86236), with deficiencies cited at F656. The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance. Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.	F 000			
F 656 SS=D	Develop/Implement Comprehensive Care Plan CFR(s): 483.21(b)(1) §483.21(b) Comprehensive Care Plans §483.21(b)(1) The facility must develop and implement a comprehensive person-centered care plan for each resident, consistent with the resident rights set forth at §483.10(c)(2) and §483.10(c)(3), that includes measurable objectives and timeframes to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the comprehensive assessment. The comprehensive care plan must describe the following - (i) The services that are to be furnished to attain	F 656		9/12/22	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

09/12/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 656	<p>Continued From page 1</p> <p>or maintain the resident's highest practicable physical, mental, and psychosocial well-being as required under §483.24, §483.25 or §483.40; and</p> <p>(ii) Any services that would otherwise be required under §483.24, §483.25 or §483.40 but are not provided due to the resident's exercise of rights under §483.10, including the right to refuse treatment under §483.10(c)(6).</p> <p>(iii) Any specialized services or specialized rehabilitative services the nursing facility will provide as a result of PASARR recommendations. If a facility disagrees with the findings of the PASARR, it must indicate its rationale in the resident's medical record.</p> <p>(iv) In consultation with the resident and the resident's representative(s)-</p> <p>(A) The resident's goals for admission and desired outcomes.</p> <p>(B) The resident's preference and potential for future discharge. Facilities must document whether the resident's desire to return to the community was assessed and any referrals to local contact agencies and/or other appropriate entities, for this purpose.</p> <p>(C) Discharge plans in the comprehensive care plan, as appropriate, in accordance with the requirements set forth in paragraph (c) of this section.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and document review the facility failed to develop and implement an individualized fall care plan for 1 of 3 residents (R3) reviewed for falls.</p> <p>Findings include</p> <p>R3's quarterly Minimum Data Set (MDS), dated 8/23/22, identified R3 had severe cognitive</p>	F 656	<p>POC F656 Develop/Implement Comprehensive Care Plan</p> <p>How Corrective Action will be accomplished for those residents found to be affected by the deficient practice:</p> <ul style="list-style-type: none"> • R3 care plan was reviewed and updated with appropriate interventions. • Nursing aide care sheet was updated 	

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F 656	<p>Continued From page 2</p> <p>impairment and required extensive assist of one staff with bed mobility, transfers, and toileting, and used a walker for mobility. Also identified 2 or more falls without injury.</p> <p>R3's care plan dated 4/22/21 identified that R3 was at increased risk for falls related to previous falls, dementia with behavioral disturbance, tremors, and drug induced movement disorders. R3's goal revised on 8/23/22 was R3 would remain free from preventable fall related injury through this quarter Interventions included: -Increase staff supervision with intensity based on need (start date 3/5/21) -Encourage to get up slowly when standing and sit at the edge of the bed, dangle feet before standing up. Encourage to verbalize to staff when feeling dizzy and perform monthly orthostatic blood pressure checks (start date 4/22/21) -Non-skid socks when out of bed (start date 4/22/21).</p> <p>R3's record identified R3 sustained five unwitnessed falls from bed between 8/11/22 to 8/31/22. R3's record identified fall assessments were completed after each fall with new fall interventions. However, the care plan was not updated or was not updated timely. R3's record included the following:</p> <p>R3's fall progress note, dated 8/11/22, at 4:00 p.m intervention was to keep bed in low position and educate R3 on when to call for help.</p> <p>R3's Resident Occurrence Management Project (ROMP), dated 8/12/22, identified R3's fall on 8/11/22 at 7:45 p.m. interventions included Grab bars and a bariatric bed were ordered.</p>	F 656	<p>current fall interventions and provided to staff</p> <p>How facility will identify other residents having potential to be affected by the same deficient practice and what corrective actions will be taken:</p> <ul style="list-style-type: none"> • All residents with falls have the potential to be affected by the deficient practice • The care plans for all residents with falls x 3 months were reviewed and all contained current falls interventions What measures or systematic changes will be made to ensure the deficient practice will not recur: • Fall huddles will be performed by the Clinical Manager/Designee and staff after each fall to determine the root cause. • The facility falls Committee meets Monday-Friday to review all falls the previous 24 hours and determine if the appropriate root cause was identified. Any new intervention will be added to the care plan during the meeting. The Nursing Aide care sheets will also be updated at this time. • Falls occurring on the weekend the on call nurse will be notified to assist in determining appropriate interventions. • All clinical staff will be educated by the DON/Staff Development related to expectations following a fall and where to find the current falls interventions. <p>How will the facility monitor its performance to make sure the solutions are sustained:</p> <ul style="list-style-type: none"> • Administrator/Designee will audit all fall care plans and nursing care sheets x4 	

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F 656	<p>Continued From page 3</p> <p>R3's ROMP form, dated 8/17/22, identified R3's fall on 8/13/22. Intervention was non-skid strips applied to the floor next to the bed after her fall.</p> <p>R3's care plan was updated on 8/16/22, three days after the fall. The care plan included the following interventions non-skid tape to the floor, instruct R3 to have feet directly under her when sitting on the edge of the bed, and grab bars to bed. However, the interventions identified on 8/11/22, were not included and did not identify the bariatric bed intervention.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall on 8/30/22 at 4:00 p.m. intervention was frequent monitoring during the day.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall on 8/31/22 at 11:15 a.m. intervention was R3 needed more frequent monitoring when she is in her room.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall 8/31/22 at 2:15 p.m. intervention was R3 needed more frequent monitoring when she was in her room</p> <p>R3's care plan did not identify the intervention of frequent monitoring during the day or when she was in her room. In addition, the care plan intervention dated 3/5/21 that directed staff to increase supervision vision based on intensity was also not individualized and/or specified.</p> <p>R3's Therapy Progress note, dated 9/1/22, indicated physical therapist applied signage to reduce the height of bed when leaving the room.</p> <p>R3's care plan was not updated to reflect the use</p>	F 656	<p>weeks. Random audits will be conducted bi-weekly x 3 months.</p> <p>Administrator/Designee will identify/monitor/audit that care plans and nursing care sheets have been updated and implemented when changes occur with the fall assessment.</p> <ul style="list-style-type: none"> Results from monitoring will be reported to Quality Assessment and Assurance (QAA) Committee for further review and consideration for additional corrective measures until compliance is sustained. <p>Date of Correction: September 19, 2022</p>	

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F 656	<p>Continued From page 4 of signage.</p> <p>During an observation and interview on 9/1/22, at 12:26 p.m. a bariatric bed with grab bars was observed in R3's room, however no signage that directed to lower bed was found. R3 was seated on the bed with a gait belt around her waist. R3 asked physical therapist (PT)-A if she would slide off the bed. R3's arms started to shake, R3 then cried out "I am going to fall off the bed!". PT-A moved the bed to the lowest position to the ground; R3 stated, that was better. R3 stated, "I just slide right off the bed onto the floor, I have no idea why I do that."</p> <p>During an interview on 9/1/22, at 12:33 p.m. nursing assistant (NA)-A stated she was aware R3 had a few falls but did not know much about them. NA-A explained R3's fall intervention was "we just try and keep an eye on her." NA-A was not able to articulate how often she was supposed to check on R3 and could not identify additional fall interventions.</p> <p>During an interview on 9/1/22, at 12:57 p.m. NA-C stated R3 has had recent falls, she keeps sliding off the bed. NA-C stated for interventions we tried to keep an eye on her. NA-C was not aware of how often R3 was supposed to be checked on, was aware she was supposed to be toileted every two hours, and could not identify additional fall interventions.</p> <p>During an interview on 9/1/22, at 1:12 p.m. clinical manager (CM)-A indicated after a fall he was responsible for updating the care plan with new interventions. CM-A stated he had not yet been trained on how to access resident's care plan and was unable to articulate current prevention</p>	F 656		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/13/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245255	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/01/2022
NAME OF PROVIDER OR SUPPLIER CERENITY CARE CENTER ON HUMBOLDT		STREET ADDRESS, CITY, STATE, ZIP CODE 512 HUMBOLDT AVENUE SAINT PAUL, MN 55107		
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F 656	<p>Continued From page 5 interventions.</p> <p>During an interview on 9/1/22, at 3:07 p.m. director of nursing (DON) reviewed R3's record and stated she was not sure when the bariatric bed and grab bars were implemented. DON confirmed the care plan was not revised with each new intervention and frequency of monitoring was not specified. DON expected appropriate interventions be updated in the care plan within 24-hours. DON stated that CM-A had not yet been trained on updating a resident's care plan and that either herself or one of the other clinical managers would be responsible for that until he was trained.</p> <p>The undated facility policy, Integrated Fall Management, specified a purpose of fall risk assessment, identification, and implementation of appropriate interventions as necessary, to maintain resident safety, prevent falls and reduce further injury from falls. Policy: residents are assessed for falls upon admission, significant change and quarterly thereafter. Residents with risk of falling will have interventions implemented through the resident centered care plan. When a resident experiences a fall, a licensed nurse assesses the resident's condition, provides care for, safety and comfort. 12. The interdisciplinary team reviews the fall and care plan changes and may, if needed, implement additional interventions.</p>	F 656		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00538	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/01/2022
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NAME OF PROVIDER OR SUPPLIER CERENITY CARE CENTER ON HUMBOLDT	STREET ADDRESS, CITY, STATE, ZIP CODE 512 HUMBOLDT AVENUE SAINT PAUL, MN 55107
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On 8/31/22 and 9/1/22, a complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was found NOT in compliance with the MN State Licensure. Please indicate in your electronic plan of correction you have reviewed these orders and identify the date when they will be completed.</p>	2 000		
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Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 09/12/22
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Minnesota Department of Health

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2 000	<p>Continued From page 1</p> <p>The following complaint was found to be SUBSTANTIATED: H52554434C (MN86236), with a licensing order issued at 0565.</p> <p>The Minnesota Department of Health is documenting the State Licensing Correction Orders using Federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyor ' s findings are the Suggested Method of Correction and Time Period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at <https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html> The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "CORRECTED" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of</p>	2 000		
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2 000	Continued From page 2 state form. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.	2 000		
2 565	MN Rule 4658.0405 Subp. 3 Comprehensive Plan of Care; Use Subp. 3. Use. A comprehensive plan of care must be used by all personnel involved in the care of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and document review the facility failed to develop and implement an individualized fall care plan for 1 of 3 residents (R3) reviewed for falls. Findings include R3's quarterly Minimum Data Set (MDS), dated 8/23/22, identified R3 had severe cognitive impairment and required extensive assist of one staff with bed mobility, transfers, and toileting, and used a walker for mobility. Also identified 2 or more falls without injury. R3's care plan dated 4/22/21 identified that R3 was at increased risk for falls related to previous falls, dementia with behavioral disturbance, tremors, and drug induced movement disorders. R3's goal revised on 8/23/22 was R3 would	2 565	Corrected	9/12/22

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2 565	<p>Continued From page 3</p> <p>remain free from preventable fall related injury through this quarter Interventions included: -Increase staff supervision with intensity based on need (start date 3/5/21) -Encourage to get up slowly when standing and sit at the edge of the bed, dangle feet before standing up. Encourage to verbalize to staff when feeling dizzy and perform monthly orthostatic blood pressure checks (start date 4/22/21) -Non-skid socks when out of bed (start date 4/22/21).</p> <p>R3's record identified R3 sustained five unwitnessed falls from bed between 8/11/22 to 8/31/22. R3's record identified fall assessments were completed after each fall with new fall interventions. However, the care plan was not updated or was not updated timely. R3's record included the following:</p> <p>R3's fall progress note, dated 8/11/22, at 4:00 p.m intervention was to keep bed in low position and educate R3 on when to call for help.</p> <p>R3's Resident Occurrence Management Project (ROMP), dated 8/12/22, identified R3's fall on 8/11/22 at 7:45 p.m. interventions included Grab bars and a bariatric bed were ordered.</p> <p>R3's ROMP form, dated 8/17/22, identified R3's fall on 8/13/22. Intervention was non-skid strips applied to the floor next to the bed after her fall.</p> <p>R3's care plan was updated on 8/16/22, three days after the fall. The care plan included the following interventions non-skid tape to the floor, instruct R3 to have feet directly under her when sitting on the edge of the bed, and grab bars to bed. However, the interventions identified on 8/11/22, were not included and did not identify the</p>	2 565		
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2 565	<p>Continued From page 4</p> <p>bariatric bed intervention.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall on 8/30/22 at 4:00 p.m. intervention was frequent monitoring during the day.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall on 8/31/22 at 11:15 a.m. intervention was R3 needed more frequent monitoring when she is in her room.</p> <p>R3's ROMP form dated 9/1/22, identified R3's fall 8/31/22 at 2:15 p.m. intervention was R3 needed more frequent monitoring when she was in her room</p> <p>R3's care plan did not identify the intervention of frequent monitoring during the day or when she was in her room. In addition, the care plan intervention dated 3/5/21 that directed staff to increase supervision vision based on intensity was also not individualized and/or specified.</p> <p>R3's Therapy Progress note, dated 9/1/22, indicated physical therapist applied signage to reduce the height of bed when leaving the room.</p> <p>R3's care plan was not updated to reflect the use of signage.</p> <p>During an observation and interview on 9/1/22, at 12:26 p.m. a bariatric bed with grab bars was observed in R3's room, however no signage that directed to lower bed was found. R3 was seated on the bed with a gait belt around her waist. R3 asked physical therapist (PT)-A if she would slide off the bed. R3's arms started to shake, R3 then cried out "I am going to fall off the bed!". PT-A moved the bed to the lowest position to the ground; R3 stated, that was better. R3 stated, "I</p>	2 565		
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2 565	<p>Continued From page 5</p> <p>just slide right off the bed onto the floor, I have no idea why I do that."</p> <p>During an interview on 9/1/22, at 12:33 p.m. nursing assistant (NA)-A stated she was aware R3 had a few falls but did not know much about them. NA-A explained R3's fall intervention was "we just try and keep an eye on her." NA-A was not able to articulate how often she was supposed to check on R3 and could not identify additional fall interventions.</p> <p>During an interview on 9/1/22, at 12:57 p.m. NA-C stated R3 has had recent falls, she keeps sliding off the bed. NA-C stated for interventions we tried to keep an eye on her. NA-C was not aware of how often R3 was supposed to be checked on, was aware she was supposed to be toileted every two hours, and could not identify additional fall interventions.</p> <p>During an interview on 9/1/22, at 1:12 p.m. clinical manager (CM)-A indicated after a fall he was responsible for updating the care plan with new interventions. CM-A stated he had not yet been trained on how to access resident's care plan and was unable to articulate current prevention interventions.</p> <p>During an interview on 9/1/22, at 3:07 p.m. director of nursing (DON) reviewed R3's record and stated she was not sure when the bariatric bed and grab bars were implemented. DON confirmed the care plan was not revised with each new intervention and frequency of monitoring was not specified. DON expected appropriate interventions be updated in the care plan within 24-hours. DON stated that CM-A had not yet been trained on updating a resident's care plan and that either herself or one of the other</p>	2 565		
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2 565	<p>Continued From page 6</p> <p>clinical managers would be responsible for that until he was trained.</p> <p>The undated facility policy, Integrated Fall Management, specified a purpose of fall risk assessment, identification, and implementation of appropriate interventions as necessary, to maintain resident safety, prevent falls and reduce further injury from falls. Policy: residents are assessed for falls upon admission, significant change and quarterly thereafter. Residents with risk of falling will have interventions implemented through the resident centered care plan. When a resident experiences a fall, a licensed nurse assesses the resident's condition, provides care for, safety and comfort. 12. The interdisciplinary team reviews the fall and care plan changes and may, if needed, implement additional interventions.</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could review and revise policies and procedures related to ensuring the care plan for each individual resident is followed. The director of nursing or designee could develop a system to educate staff and develop a monitoring system to ensure staff are providing care as directed by the written plan of care.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p>	2 565		