

Health Regulation Division Investigative Public Report

Report #: H5328037C

Date Concluded: 11/13/20

Name, Address, and County of Facility

Investigated:

Parlmy on the Lake LLC
28210 Old Towne Road
Chisago City, MN 55013
Chisago County

Facility Type: Nursing Home

Investigator Identifier: MDH Investigator

Finding: Not Substantiated

Nature of Visit:

A surveyor from the Minnesota Department of Health conducted an investigation under Minn. Stat. 626.557 and 42 CFR: Part 483, Subpart B: Requirements for Long Term Care Facilities.

Allegation(s):

It is alleged that neglect occurred when VA was not assessed after a significant change in condition. VA was subsequently enrolled in hospice due to terminal status. It is alleged verbal abuse occurred when unknown staff scolded VA for using the call light.

Investigative Findings and Conclusion:

An onsite visit was conducted to determine compliance with Federal and State requirements and to investigate an allegation of maltreatment. The investigation included interviews with the VA's family, complainant, occupational therapy and physical therapy rehabilitation workers, licensed and unlicensed nursing staff, hospital discharge record, social services, physician, hospice providers, and facility administration. VA was deceased. The investigator reviewed progress notes, rehabilitation progress notes and care plan, physician and nurse practitioner notes and orders, treatment and medication treatment records, vitals, care plan, assessments and vulnerable adult procedures. The investigator observed the facility environment, including room VA had resided in prior to discharge. The VA admitted to the facility with multiple co-morbidities including medically complex condition, cancer, diabetes, hemiplegia or hemiparesis, malnutrition, hypertension and anxiety. VA was assessed by licensed nursing, physical therapy,

occupational therapy and physical therapy staff. VA experienced a decline in his medical and cognitive condition. The physician was updated and assessed patient condition. Family and physician consulted and decided to proceed with discharge to home with hospice cares, per VA's previously stated and documented wishes.

“Not Substantiated” means:

An investigatory conclusion indicating the preponderance of evidence shows that an act meeting the definition of maltreatment did not occur.

Action taken by facility:

No action required.

Action taken by the Minnesota Department of Health:

No further action taken at this time.

For additional survey information, please call 651-201-4890.

cc: The Office of Ombudsman for Long-Term Care **OR**
The Office of Ombudsman for Mental Health and Developmental Disabilities **OR**
Renal Network