



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered

December 30, 2020

Administrator  
Galtier A Villa Center  
445 Galtier Avenue  
Saint Paul, MN 55103

RE: CCN: 245340  
Cycle Start Date: November 13, 2020

Dear Administrator:

On December 2, 2020, we informed you that we may impose enforcement remedies.

On December 14, 2020, the Minnesota Department(s) of Health completed a survey and it has been determined that your facility is not in substantial compliance. The most serious deficiencies in your facility were found to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567, whereby corrections are required.

## **REMEDIES**

As a result of the survey findings and in accordance with survey and certification memo 16-31-NH, this Department recommended the enforcement remedy(ies) listed below to the CMS Region V Office for imposition. The CMS Region V Office concurs and is imposing the following remedy and has authorized this Department to notify you of the imposition:

- Mandatory Denial of Payment for new Medicare and/or Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective February 13, 2021.

The CMS Region V Office will notify your Medicare Administrative Contractor (MAC) that the denial of payment for new admissions is effective February 13, 2021. They will also notify the State Medicaid Agency that they must also deny payment for new Medicaid admissions effective February 13, 2021.

You should notify all Medicare/Medicaid residents admitted on, or after, this date of the restriction. The remedy must remain in effect until your facility has been determined to be in substantial compliance or your provider agreement is terminated. Please note that the denial of payment for new admissions includes Medicare/Medicaid beneficiaries enrolled in managed care plans. It is your obligation to inform managed care plans contracting with your facility of this denial of

payment for new admissions.

## **NURSE AIDE TRAINING PROHIBITION**

Please note that Federal law, as specified in the Act at §§ 1819(f)(2)(B) and 1919(f)(2)(B), prohibits approval of nurse aide training and competency evaluation programs and nurse aide competency evaluation programs offered by, or in, a facility which, within the previous two years, has operated under a § 1819(b)(4)(C)(ii)(II) or § 1919(b)(4)(C)(ii) waiver (i.e., waiver of full-time registered professional nurse); has been subject to an extended or partial extended survey as a result of a finding of substandard quality of care; has been assessed a total civil money penalty of not less than \$11,160; has been subject to a denial of payment, the appointment of a temporary manager or termination; or, in the case of an emergency, has been closed and/or had its residents transferred to other facilities.

If you have not achieved substantial compliance by February 13, 2021, the remedy of denial of payment for new admissions will go into effect and this provision will apply to your facility. Therefore, Galtier A Villa Center will be prohibited from offering or conducting a Nurse Aide Training and/or Competency Evaluation Program (NATCEP) for two years from February 13, 2021. You will receive further information regarding this from the State agency. This prohibition is not subject to appeal. Further, this prohibition may be rescinded at a later date if your facility achieves substantial compliance prior to the effective date of denial of payment for new admissions. However, under Public Law 105-15, you may contact the State agency and request a waiver of this prohibition if certain criteria are met.

## **ELECTRONIC PLAN OF CORRECTION (ePOC)**

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved. The failure to submit an acceptable ePOC can lead to termination of your Medicare and Medicaid participation (42 CFR 488.456(b)).

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

## **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Sarah Grebenc, Unit Supervisor**  
**Metro B District Office**  
**Licensing and Certification Program**  
**Health Regulation Division**  
**Minnesota Department of Health**  
**85 East Seventh Place, Suite 220**  
**P.O. Box 64900**  
**Saint Paul, Minnesota 55164-0900**  
**Email: sarah.grebenc@state.mn.us**  
**Office: (651) 201-3792**

## **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health - Health Regulation Division staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for their respective deficiencies (if any) is acceptable.

## **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

## **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by May 13, 2021 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at § 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR § 488.412 and § 488.456.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

## **APPEAL RIGHTS**

If you disagree with this action imposed on your facility, you or your legal representative may request a hearing before an administrative law judge of the Department of Health and Human Services, Departmental Appeals Board (DAB). Procedures governing this process are set out in 42 C.F.R. 498.40, et seq. You must file your hearing request electronically by using the Departmental Appeals Board's Electronic Filing System (DAB E-File) at <https://dab.efile.hhs.gov> no later than sixty (60) days after receiving this letter. Specific instructions on how to file electronically are attached to this notice. A copy of the hearing request shall be submitted electronically to:

**[Tamika.Brown@cms.hhs.gov](mailto:Tamika.Brown@cms.hhs.gov)**

Requests for a hearing submitted by U.S. mail or commercial carrier are no longer accepted as of October 1, 2014, unless you do not have access to a computer or internet service. In those circumstances you may call the Civil Remedies Division to request a waiver from e-filing and provide an explanation as to why you cannot file electronically or you may mail a written request for a waiver along with your written request for a hearing. A written request for a hearing must be filed no later than sixty (60) days after receiving this letter, by mailing to the following address:

**Department of Health & Human Services  
Departmental Appeals Board, MS 6132  
Director, Civil Remedies Division  
330 Independence Avenue, S.W.  
Cohen Building – Room G-644  
Washington, D.C. 20201  
(202) 565-9462**

A request for a hearing should identify the specific issues, findings of fact and conclusions of law with which you disagree. It should also specify the basis for contending that the findings and conclusions are incorrect. At an appeal hearing, you may be represented by counsel at your own expense. If you have any questions regarding this matter, please contact Tamika Brown, Principal Program Representative by phone at (312) 353-1502 or by e-mail at [Tamika.Brown@cms.hhs.gov](mailto:Tamika.Brown@cms.hhs.gov).

## **INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Galtier A Villa Center  
December 30, 2020  
Page 5

Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [https://mdhprovidercontent.web.health.state.mn.us/ltc\\_idr.cfm](https://mdhprovidercontent.web.health.state.mn.us/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions.

Sincerely,



Douglas Larson, Enforcement Specialist  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: 651-201-4118 Fax: 651-215-9697  
Email: doug.larson@state.mn.us

cc: Licensing and Certification File



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Electronically delivered  
December 30, 2020

Administrator  
Galtier A Villa Center  
445 Galtier Avenue  
Saint Paul, MN 55103

Re: Event ID: MM2V11

Dear Administrator:

The above facility survey was completed on December 14, 2020 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted no violations of these rules promulgated under Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10.

Electronically posted is the Minnesota Department of Health order form stating that no violations were noted at the time of this survey. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to Federal deficiencies only. There is no requirement to submit a Plan of Correction.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Douglas Larson'.

Douglas Larson, Enforcement Specialist  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: 651-201-4118 Fax: 651-215-9697  
Email: doug.larson@state.mn.us

cc: Licensing and Certification File

Delivered Electronically

February 28, 2021

Administrator  
Galtier A Villa Center  
445 Galtier Avenue  
Saint Paul, MN 55103

Subject: Galtier A Villa Center – Administrative review 2567 modification  
CMS Certification Number (CCN): # 245340  
Event ID: MM2V11

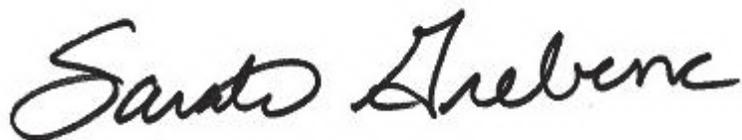
Dear Administrator:

This is notice of an administrative review of a citation cited at tag F600 issued pursuant to the survey Event ID MM2V11, completed on December 14, 2020 as a part of MDH's Administrative Review. As a result of this review, it was determined the deficiency cited did not represent an immediate jeopardy situation, and confirmed you had already implemented corrective action to remove the deficient practice prior to our onsite survey.

Since we have determined this is not a valid example of a current deficient practice under this regulation, it will be removed from the Statement of Deficiencies.

A revised Statement of Deficiencies is attached.

Sincerely,



Sarah Grebenc, Unit Supervisor  
Licensing and Certification Program  
Health Regulation Division  
Telephone: 651-201-3792

cc: Office of Ombudsman for Long-Term Care  
Brenda Fischer, Assistant Program Manager  
Licensing and Certification File

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00480</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE SAINT PAUL, MN 55103</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p><b>NH LICENSING CORRECTION ORDER</b></p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On 12/14/20, an abbreviated survey was conducted to determine compliance with State Licensure. Your facility was found to be IN compliance with the MN State Licensure.</p> <p>The following complaint was found to be SUBSTANTIATED: H5340069C (MN68025), NO</p>	2 000		
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Minnesota Department of Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/07/21

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00480</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE SAINT PAUL, MN 55103</b>
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2 000	Continued From page 1  licensing orders were issued. The following complaint was found <b>UNSUBSTANTIATED: H5340068C (MN56437)</b> The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of state form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	2 000		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/08/2021  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245340</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE</b> <b>SAINT PAUL, MN 55103</b>		
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F 000	<p>INITIAL COMMENTS</p> <p>On 12/14/20, an abbreviated survey was completed at your facility to conduct a complaint investigation. Your facility was found NOT to be in compliance with 42 CFR Part 483, Requirements for Long Term Care Facilities.</p> <p>The following complaint was found to be SUBSTANTIATED: H5340069C (MN68025) with a deficiency cited at F600.</p> <p>The following complaint was found to be UNSUBSTANTIATED: H5340068C (MN56437)</p> <p>The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance.</p> <p>Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.</p> <p>Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.</p>	F 000			
F 600 SS=D	<p>Free from Abuse and Neglect CFR(s): 483.12(a)(1)</p> <p>§483.12 Freedom from Abuse, Neglect, and Exploitation The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from</p>	F 600		1/26/21	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/07/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245340</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE</b> <b>SAINT PAUL, MN 55103</b>		
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F 600	<p>Continued From page 1</p> <p>corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms.</p> <p>§483.12(a) The facility must-</p> <p>§483.12(a)(1) Not use verbal, mental, sexual, or physical abuse, corporal punishment, or involuntary seclusion; This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to protect a resident from verbal abuse for 1 of 3 residents (R1) who were reviewed for abuse.</p> <p>Findings include:</p> <p>R1's quarterly Minimum Data Set (MDS) assessment dated, 9/2/20, identified R1 was cognitively intact and independent with most activities of daily living (ADLs). R1's diagnoses included persistent depressive disorder and anxiety.</p> <p>R1's care plan dated 8/3/20, indicated R1 had a history to demonstrate verbally abusive behaviors related to ineffective coping skills, mental/emotional illness, and poor impulse control. The care plan directed the staff to not take verbal accusations personally and to walk calmly away if aggressive behavior noted.</p> <p>When interviewed on 12/14/20, at 10:37 a.m. R1 stated two nursing assistants (NA-A and NA-B) helped her pack up her belongings on 12/9/20, as she prepared for discharge. The NAs nearly tipped over her TV in attempt to move the cart it was sitting on. R1 told the NAs to be careful. R1</p>	F 600	<p>R1 no longer resides at Galtier a Villa Center. NA-A is no longer employed at Galtier a Villa center.</p> <p>Residents that reside at Galtier a villa center have the potential to be affected by this practice. Employees that work at Galtier receive formal abuse training during the orientation process, annually, and on an as needed basis. Policies and procedures have been reviewed and are current.</p> <p>Staff in all departments have been re-educated on the abuse policy.</p> <p>Administrator/Designee will conduct audits using resident interviews to ensure residents remain free from abuse 3 times weekly x 2 weeks, then monthly x 3 months</p> <p>All Audits will be brought through QAPI and reviewed for continued quality improvement</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE</b> <b>SAINT PAUL, MN 55103</b>		
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F 600	<p>Continued From page 2</p> <p>stated NA-A then stopped helping and told NA-B that they were leaving the room. As NA-A walked away she called R1 a bitch.</p> <p>When interviewed on 12/14/20, at 11:59 a.m. registered nurse (RN)-A stated while doing cares on 12/9/20, she overheard NA-A use the word bitch but did not know the context of the conversation at that time. RN-A then received a call from the director of nursing (DON) and administrator who told her R1 just reported to them that a nursing assistant had called her a bitch. RN-A stated she told the DON and administrator that she had overheard NA-A use that word but did not know the whole story. RN-A stated she then finished assisting R1 with packing and R1 informed her at that time that NA-A called her a bitch. RN-A stated NA-A was sent home immediately and suspended.</p> <p>When interviewed on 12/14/2020, at 12:27 p.m. the DON stated they initiated education on abuse and customer service and were currently providing education to all staff. Staff that were not educated in person would be sent an email and be required to sign and return it. The DON further stated that they investigated the incident right away and suspended NA-A immediately pending the results of the investigation. DON also stated that they interviewed 10 residents regarding abuse and name calling and got statements that day in writing from NA-A and R1. "She [NA-A] did admit that she did say that" and "[NA-A] claimed [R1] was calling her names too."</p> <p>When interviewed on 12/14/20, at 2:19 p.m. NA-A stated she was helping R1 pack her belongings and that R1 started yelling at NA-B and then told them both to leave the room. NA-A further stated</p>	F 600			

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NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE</b> <b>SAINT PAUL, MN 55103</b>		
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F 600	<p>Continued From page 3</p> <p>that as she left the room she said R1 did not have to be a "blank" about it. " I wasn't actually calling her a bitch. I just said she did not have to be a bitch about it."</p> <p>When interviewed on 12/14/20, at 3:25 p.m. the administrator stated NA-A just started employment in August and received abuse training during orientation. Administrator further stated they were planning to terminate NA-A as they had no tolerance for that type of language or action.</p> <p>Review of the facility investigation file indicated RN-A's written statement dated 12/9/20, "Writer heard this staff, [NA-A] say the word "bitch" while passing by a resident's room. Not sure if the "bitch" word was referring to a resident or staff." The investigation file further indicated NA-A's written statement dated 12/9/20, "I entered the room to help [R1] with [NA-B] and [R1] got upset because we weren't moving her things the way she wanted us to move them and called us stupid black bitches and said we were lazy and didn't have to help her with anything. I said she don't have to be a bitch about it. I didn't say it directly to her face. I was speaking outside of the room. I do apologize and will learn how to control myself."</p> <p>The facility policy Abuse, Neglect, Exploitation, mistreatment and Misappropriation of Resident Property dated 9/11/20, identified all residents will be free from abuse to include verbal, mental, sexual, or physical abuse, corporal punishment or involuntary seclusion. The policy indicated, "No abuse or harm of any type will be tolerated, and residents and staff will be monitored for protection."</p>	F 600			

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245340</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/14/2020</b>
NAME OF PROVIDER OR SUPPLIER  <b>GALTIER A VILLA CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>445 GALTIER AVENUE</b> <b>SAINT PAUL, MN 55103</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	<p><b>INITIAL COMMENTS</b></p> <p>Revised 2567 as a result of MDH's Administrative Review. On 12/14/20, an abbreviated survey was completed at your facility to conduct a complaint investigation. Your facility was found in to be in compliance with 42 CFR Part 483, Requirements for Long Term Care Facilities.</p> <p>The following complaint was found to be <b>SUBSTANTIATED</b>: H5340069C (MN68025). With no deficiency noted.</p> <p>The following complaint was found to be <b>UNSUBSTANTIATED</b>: H5340068C (MN56437)</p> <p>Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required the facility acknowledge receipt of the electronic documents.</p>	F 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/07/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

**SURVEY TEAM COMPOSITION AND WORKLOAD REPORT**

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to Office of Financial Management, HCFA, P.O. Box 26684, Baltimore, MD 21207; or to the Office of Management and Budget, Paperwork Reduction Project(0838-0583), Washington, D.C. 20503.

Provider/Supplier Number 245340	Provider/Supplier Name GALTIER A VILLA CENTER
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Type of Survey (select all that apply):

A	K				
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- A Complaint Investigation
- B Dumping Investigation
- C Federal Monitoring
- D Follow-up Visit
- E Initial Certification
- F Inspection of Care
- G Validation
- H Life safety Code
- I Recertification
- J Sanction/Hearing
- K State License
- L Chow

Extent of Survey (Select all that apply):

A	A				
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- A Routine/Standard (all providers/suppliers)
- B Extended Survey (HHA or long term care facility)
- C Partial Extended Survey (HHA)
- D Other Survey

**SURVEY TEAM AND WORKLOAD DATA**

Please enter the workload information for each surveyor. Use the surveyor's information number.

Surveyor Id Number (A)	First Date Arrived (B)	Last Date Departed (C)	Pre-Survey Preparation Hours (D)	On-Site Hours 12am-8am (E)	On-Site Hours 8am-6pm (F)	On-Site Hours 6pm-12am (G)	Travel Hours (H)	Off-Site Report Preparation Hours (I)
Team Leader 1. 42584	12-14-2020	12-14-2020	0.50	0.00	4.50	0.00	0.25	2.75
2.								
3.								
4.								
5.								
6.								
7.								
8.								
9.								
10.								

Total Supervisory Review Hours ..... 1.25

Total Clerical/Data Entry Hours..... 2

Was Statement of Deficiencies given to the provider on-site at completion of the survey? ..... N