

Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

July 29, 2020

Administrator Stewartville Care Center 120 Fourth Street Northeast Stewartville, MN 55976

RE: CCN: 245349 Survey Start Date: February 28, 2020

Dear Administrator:

On July 27, 2020 the Minnesota Department(s) of Health completed a revisit to verify that your facility had achieved and maintained compliance. We have determined that your facility has achieved substantial compliance as of July 6, 2020. Per the CMS Memo QSO-20-20-All, enforcement remedies were suspended from March 23, 2020 to May 31, 2020 and will be evaluated at a later date.

The CMS Region V Office may notify you of their determination regarding any remedies.

Feel free to contact me if you have questions.

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Melissa Poepping, Health Program Representative Senior Program Assurance | Licensing and Certification Minnesota Department of Health P.O. Box 64970 Saint Paul, Minnesota 55164-0970 Phone: 651-201-4117 Email: melissa.poepping@state.mn.us



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered March 13, 2020

Administrator Stewartville Care Center 120 Fourth Street Northeast Stewartville, MN 55976

RE: CCN: 245349 Cycle Start Date: February 28, 2020

Dear Administrator:

On February 28, 2020, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

### ELECTRONIC PLAN OF CORRECTION (ePoC)

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

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The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

### DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" tag), i.e., the plan of correction should be directed to:

Jennifer Kolsrud Brown, Unit Supervisor Rochester Survey Team Licensing and Certification Program Health Regulation Division Minnesota Department of Health 18 Wood Lake Drive Southeast Rochester, Minnesota 55904-5506 Email: jennifer.kolsrud@state.mn.us Phone: 507-206-2727

### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

### VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually

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occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

# FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by May 28, 2020 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by August 28, 2020 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

### INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

> Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>https://mdhprovidercontent.web.health.state.mn.us/ltc\_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\_8.html</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Stewartville Care Center March 13, 2020 Page 4 Feel free to contact me if you have questions.

Sincerely,

alison Helm

Alison Helm, Enforcement Specialist Licensing and Certification Minnesota Department of Health P.O. Box 64970 Saint Paul, Minnesota 55164-0970 Phone: 651-201-4206 Email: alison.helm@state.mn.us

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DEPAR	MENT OF HEALTH	AND HUMAN SERVICES			F	· ··· · · <b>—</b> – ·	APPROVED
CENTERS FOR MEDICARE & MEDICAID SERVICES					0	MB NO.	0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	COM	E SURVEY IPLETED
		245349	B. WING				C 28/2020
NAME OF F	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	ULI	20/2020
STEWAR		ER			20 FOURTH STREET NORTHEAST		
				S	TEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 000	INITIAL COMMEN	ſS	FC	000			
	was completed at y complaint investiga NOT to be in comp	28/20 an abbreviated survey our facility to conduct tions. Your facility was found liance with 42 CFR Part 483, nents for Long Term Care					
	The following comp substantiated: H5349034C with no H5349035C with no H5349036C with do	o deficiency					
	as your allegation of Department's accept enrolled in ePOC, y at the bottom of the	f correction (POC) will serve of compliance upon the otance. Because you are your signature is not required a first page of the CMS-2567 ic submission of the POC will tion of compliance.					
F 610 SS=D	an on-site revisit of conducted to valida with the regulations accordance with yo	Correct Alleged Violation	F6	610			4/6/20
		onse to allegations of abuse, n, or mistreatment, the facility					
	§483.12(c)(2) Have violations are thoro	e evidence that all alleged ughly investigated.					
LABORATORY	/ DIRECTOR'S OR PROVID	ER/SUPPLIER REPRESENTATIVE'S SIGN	NATURE		TITLE		(X6) DATE
Electror	ically Signed						03/19/2020

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 03/26/2020

CENTER STATEMENT		AND HUMAN SERVICES & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,			FORM / /IB NO. (X3) DATE	03/26/2020 APPROVED 0938-0391 SURVEY PLETED
AND FLAN C	of connection	IDENTIFICATION NOMBER.	A. BUILD	NG -		C	
		245349	B. WING				28/2020
NAME OF F	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE		
STEWAR	TVILLE CARE CENTE	ER			20 FOURTH STREET NORTHEAST TEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
F 610	§483.12(c)(3) Preven neglect, exploitation investigation is in pre- section investigations to the designated represe accordance with St Survey Agency, with incident, and if the a appropriate correction This REQUIREMEN by: Based on observate review facility failed in place to reduce ver allegations were ful documented for 1 or reviewed for reporter Findings include: R4's face sheet and depression, legally kidney disease. R4's annual Minimu assessment dated required limited ass most activities of da assessed as cognit behavioral symptom A report to the state had complained to a trained medication a	ent further potential abuse, n, or mistreatment while the rogress. And the results of all e administrator or his or her ntative and to other officials in ate law, including to the State hin 5 working days of the alleged violation is verified tive action must be taken. NT is not met as evidenced tions, interview and document to ensure measures were put verbal abuse and ensure such ly investigated and f 1 residents (R4) being ed staff to resident abuse. d diagnosis list included major blind and suffering end stage Im Data Set (MDS) 1/15/20, indicated R4 sistance of one person with aily living (ADLs). R4 was ively intact with no significant	F	510	In response to any allegations of re abuse, neglect, exploitation, or mistreatment, Stewartville Care Ce has policies and procedures which require that all alleged incidents are thoroughly investigated. The policie procedures addressing the investiga of abuse/neglect allegations were reviewed and found appropriate. The policies have measures to prev further potential abuse, neglect, exploitation, and mistreatment while investigation is in progress. The pol instruct staff to report the results of investigations to the administrator of designated representative and to ot officials in accordance with State lar including to the State Survey Agenor within five working days of the incid the alleged violation is verified, appropriate corrective action is take The abuse/neglect investigation is	enter es and ation vent e the licies all or his ther w, cy, ent. If	

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION G		E SURVEY PLETED
		245349	B. WING		C 02/28/2020	
NAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
STEWAR	TVILLE CARE CENT	ER		120 FOURTH STREET NORTHEAST STEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRC DEFICIENCY)	D BE	(X5) COMPLETIC DATE
F 610	Continued From pa	ige 2	F 61	0		
	p.m. the facility soc was responsible to (VA) concerns to the interview staff, resid families. SW said so but wrote all the inf the five day report indicated the five d the investigation. So received any writte concerns from resid treated by staff and concerns about staff meetings. SW said	erview on 2/27/20, at 4:56 cial worker (SW) stated she report any vulnerable adult e state agency and to dents and family or report to he did not keep separate files, formation she gathered into to the state agency and ay report was the end date of W reported she had not n grievances related to dents about how they were I said they would discuss any ffing at Resident Council she did not sit on any urther investigation into any ight be reviewed.		with all persons who can provide information beneficial to the invest process 2) maintaining a record of interviewed, the date of the interv- interviewee s involvement in the and notes summarizing the conter- interview 3) assessing the reside injury and monitoring as indicated allegations of abuse, neglect or re- handling 4) providing documenta verifying that the resident was ke during the investigation with incre- monitoring afterward if indicated a relieve any staff member alleged involved in an abuse/neglect inve- of direct resident cares and any re- member of unsupervised visits un investigation is complete.	of who is iew, the incident, ant of the nt for d after bugh tion pt safe eased and 5) to to be stigation ion staff	
	facility interviewed nursing assistants 1/30/20. The report removed from the of R4 until the investig to indicate she was care duties or to av frequents. According to an inter tMA-A stated she f because of an inter them quite some tin previous social wor told her that R4 had TMA-A had not hell requested. TMA-A	re day report dated 2/6/20, the R4, TMA-A, R5 and two who had been working also indicated TMA-A was duties of passing medication to gation was complete, but failed a reassigned to nonresident roid areas of the building R4 erview 2/27/20, 5:56 p.m. felt like R4 did not like her faction between the two of me before. TMA-A said a fker (SW) in the facility had d made a complaint that ped her when she had stated she thought it was rage residents to be as		The nursing staff will be reeducat the vulnerable adult investigation and procedures during small grou one-to-one meetings. (In conside precautions related to the spread COVID-19, an all staff meeting w scheduled.) Being sensitive to re- stress levels, the residents percent staff actions, and effective interver manage difficult behaviors will be addressed. The staff will be remin the reference notebooks at each station containing the policies and procedures addressing Stewartvi Center Vulnerable Adult Awarene Prevention. TMA-A has been cou on effective communication techr with residents exhibiting behavior may have a negative impact on o	policies up and ration of of ill not be sidents eption of entions to nded of nursing d lle Care ss and nseled niques s that	

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TATEMEN	OF DEFICIENCIES OF CORRECTION	KEDICAID SERVICES     (X1) PROVIDER/SUPPLIER/CLIA     IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION		E SURVEY PLETED	
		245349	B. WING			C	
	PROVIDER OR SUPPLIER	240349	D. WING	STREET ADDRESS, CITY, STATE,	•	28/2020	
	RTVILLE CARE CENT	ER		120 FOURTH STREET NORTH STEWARTVILLE, MN 5597	EAST		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN O X (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	CTION SHOULD BE THE APPROPRIATE	(X5) COMPLETIC DATE	
F 610	independent as poinstance, she had a face which was whe TMA-A denied have residents, but said problems with R4 b to R4's behaviors in did. TMA-A stated behaviors. TMA-A throwing her teddy and scolding Teddy other staff would pit though it was real, do that. TMA-A said she would not try to believed a toy was "was at cognitively" her. On the evening was upset and had R4 had not been un needed assistance TMA-A stated R4 with that, yelling a lot ar On that evening, T room and told her so they could be sure was not simply yell she had explained was going on if the in another room as stated she had sew the evening of 1/30 work she said she longer have any int that's what she had longer passed med	age 3 ssible and said, in that asked R4 to wash her own iat had caused the problem. ing any problems with other she felt she had continued because she did not respond in the same manner other staff other staff "played" into her gave the example of R4 bear on the floor when upset y for his behavior. She said ick up the toy and talk to it as but TMA-A said she would not d if a person had dementia be change their thoughts if they real, but she knew where R4 " and so would not do that with g of 1/30/20, TMA-A stated R4 I been yelling a lot. She said sing her call light when she e, she had simply been yelling. will often have an evening like nd throwing Teddy on the floor. MA-A said she went into R4's she should use her call light so she needed assistance and ing at Teddy. She also said that staff would not know what y heard yelling and they were sisting someone else. TMA-A veral days off from work after 0/20 and when she returned to was told by the nurses to no teractions with R4, and said d done. She stated she no dications to R4 and although in the dining room, she would	F 6	During the routine inter meeting with departme March 17, 2020, the ad review the policies and interviewing staff, resid involved in a vulnerable investigation. The need person against whom a abuse, neglect or finan from resident care resp resident care areas will The Vulnerable Adult R Committee consisting of Administrator, Social W Nursing and other supe appropriate will continue review the circumstand allegations of abuse, ne exploitation. Incident re- investigative results are reviewed; necessary for discussed. The investigation of the accusations of verbal a number 4 was reviewed interdisciplinary team a staff as part of the facilit quality assurance and p improvement process. investigation of alleged for resident number 4 a residents will 1) include interviews with all perso-	nt supervisors ministrator will procedures for ents and others a dult to remove any in allegation of cial exploitation ionsibilities and be addressed. eporting of the Vorker, Director of ervisory staff as e to meet to ces surrounding eglect and financial porting and e routinely llow up is e reported buse for resident d by the nd administrative ty s ongoing performance Any future abuse or neglect and all other e comprehensive ons who could		

Facility ID: 00429

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STATEMENT	OF DEFICIENCIES OF CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY PLETED
		245349	B. WING			C 02/28/2020	
NAME OF	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE		
STEWAR	RTVILLE CARE CENT	ER			20 FOURTH STREET NORTHEAST TEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	K	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETIC DATE
F 610	According to an intellicensed practical maware that TMA-A apersonalities." LPN working the evening since that time that with R4. She stated sometimes she did but the nurses were She stated she was any problems with generally would work according to an integrated she was a firshe needed to "wat not "really capable confirmed that she between TMA-A an heard from R4. She personally witnesse had never had any was important to real According to an integrated TMA-A was medication on her I 1/30/20. R4 stated that evening, she was addialysis treatment. Were a lot of things evening, and reports that may be the stated that evening that she was medication on her I 1/30/20. R4 stated that evening, she was addialysis treatment. Were a lot of things evening, and reports that were "just runt"	erview 2/27/19, 6:30 p.m. a hurse (LPN)-A stated she was and R4 had "conflicting I-A stated she had not been g of 1/30/20, but was aware TMA-A should no longer work d R4 might still see TMA-A as have to work on her hallway, e to give R4's medications. s not aware of TMA-A having any other residents and ork on the hall opposite R4's. erview 2/28/19, 12:41 p.m. R5 iend of R4 and felt as though tch over" her because she was of doing that herself." She had reported the incident id R4 based on what she had e stated she had not ed the incident and said she problems with TMA-A but it	F 6	10	investigative policies and procedur including removing any staff perso against whom an allegation of maltreatment has been made from resident care responsibilities and r care areas and 3) include adequat documentation of verifying complia with the related policies and proced Compliance will be monitored by th Administrator/designee by tracking vulnerable adult reports for three n to ensure that appropriate docume of interviews and other investigativ policies and procedures were follow noncompliance is noted, additional auditing and staff education will be Compliance will be reviewed at the quarterly May 2020 Quality Assura and Performance Improvement Committee meeting.	n esident e unce dures. ne nonths ntation e wed. If done.	

		AND HUMAN SERVICES				FORM	: 03/26/2020 APPROVED : 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· · ·		LE CONSTRUCTION	СОМ	E SURVEY IPLETED C
		245349	B. WING	i			28/2020
NAME OF F	PROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE		
STEWAR	RTVILLE CARE CENTI	ER			20 FOURTH STREET NORTHEAST STEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 610	yelled at her to "be 1/30/20 but that she care that evening b day. She said she f with TMA-A in the p not afraid of TMA-A confirmed TMA-A in According to an inte interim director of in she had received a notification that R5 TMA-A's verbal res was quite late in the decision that TMA-A to work with R4. She TMA-A had been re- other residents duri stated they had not had not been previous by other residents. they had interviewed they had any conce safety. IDON stated accidents or falls, b allegations of abuse committee meeting not part of the commincidents such as fa to interview staff, re- IDON stated she we facility action in the was to provide edu TMA-A as well to of she did meet with T related not working	age 5 quiet" on the evening of e, R4, just needed a little extra because it had been a hard had had problems on and off bast. She also said she was A, but she was mad. R4 no longer worked with her. erview 2/28/19, 1:26 pm the nursing (IDON) confirmed that call from SW upon receiving had reported concerns about sponse to R4. She stated it e evening but they made a A would no longer be allowed he was unable to confirm that emoved from working with ing the investigation. She t taken this step because there ous complaints about TMA-A IDON was unable to confirm if ed any other residents to see if erns about TMA-A and their d they had developed a team ents in the facility such as out VA concerns, such as e, were not discussed at those is. IDON stated the SW was mittee to investigate facility alls, but she was responsible esident or family as applicable. as not aware that the written five day report indicated she cation on resident rights to ther staff. IDON confirmed that TMA-A and had a discussion with R4. IDON also said she d a nursing meeting where she		610			

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		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	03/26/2020 APPROVED 0938-0391	
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED C		
		245349	B. WING				_ 28/2020	
NAME OF I	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE			
STEWAR	TVILLE CARE CENT	ER			20 FOURTH STREET NORTHEAST STEWARTVILLE, MN 55976			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE	
F 610	talked about reside not met with the nu staff meeting since A request was mad personnel record. T evidence that TMA- training in relation to 1/30/20, nor did the she had received co response to a previ- cares. Facility policy titled Preventing Residen "preventing residen for this facility. It is maintain an abuse to the procedure: in maltreatment, the n immediately assess resident will be ens the resident(s) will I other action is taken taken to ensure that danger of maltreatman additional documen Center Reporting/In Accidents Incidents indicated all accide residents will be tho management and fi will be kept on file b facility provided a d Care Center Abuse dated 2/2017. The investigation must i	nt rights; however, she had rsing assistants or held an all	F	\$10				

Facility ID: 00429

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		AND HUMAN SERVICES				FORM	: 03/26/2020 APPROVED . 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			PLE CONSTRUCTION	COM	E SURVEY IPLETED C
		245349	B. WING	i			28/2020
NAME OF I	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE		
STEWAR	TVILLE CARE CENT	ER			120 FOURTH STREET NORTHEAST STEWARTVILLE, MN 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 610	staff members on a the resident during incident, family mere ensuring an intervise the employee provide document indicated resident abuse woo nonresident care dur results of the invest policy titled Stewart of Residents During 2/2017, employees reassigned to nonre- leave. The docume employee should n	all shifts having contact with the time of the alleged mbers, and visitors; as well as ew of other residents in which ides are or service for. The d an employee accused of uld be reassigned to uties or put on leave until the tigation had been reviewed. A tville Care Center Protection g Abuse Investigation dated accused of abuse would be esident care duties or put on ent also indicated the ot be in any part of the sident frequents during the	F	610			

If continuation sheet Page 8 of 8



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered March 13, 2020

Administrator Stewartville Care Center 120 Fourth Street Northeast Stewartville, MN 55976

Re: Event ID: QMYI11

Dear Administrator:

The above facility survey was completed on February 28, 2020 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted no violations of these rules promulgated under Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10.

Electronically posted is the Minnesota Department of Health order form stating that no violations were noted at the time of this survey. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to Federal deficiencies only. There is no requirement to submit a Plan of Correction.

Please feel free to call me with any questions.

Sincerely,

alison Helm

Alison Helm, Enforcement Specialist Licensing and Certification Minnesota Department of Health P.O. Box 64970 Saint Paul, Minnesota 55164-0970 Phone: 651-201-4206 Email: alison.helm@state.mn.us

## PRINTED: 03/26/2020 FORM APPROVED

Minnesc	ta Department of He	ealth			-	-
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,		(X3) DATE COMP	SURVEY LETED
		00429	B. WING		02/2	) 8/2020
NAME OF F	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	TATE, ZIP CODE		
STEWAR		FR	RTH STREET IVILLE, MN	NORTHEAST 55976		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
2 000	Initial Comments		2 000			
	*****ATTE	NTION*****				
	NH LICENSING	CORRECTION ORDER				
	144A.10, this corre pursuant to a surve found that the defic herein are not corre not corrected shall	Minnesota Statute, section ction order has been issued ey. If, upon reinspection, it is iency or deficiencies cited ected, a fine for each violation be assessed in accordance fines promulgated by rule of artment of Health.				
	corrected requires requirements of the number and MN Ru When a rule contain comply with any of lack of compliance. re-inspection with a result in the assess	hether a violation has been compliance with all a rule provided at the tag ule number indicated below. Ins several items, failure to the items will be considered Lack of compliance upon any item of multi-part rule will sment of a fine even if the item uring the initial inspection was				
	that may result from orders provided that the Department wit	hearing on any assessments n non-compliance with these at a written request is made to hin 15 days of receipt of a ent for non-compliance.				
	survey was comple	n 2/28/20, an abbreviated ted at your facility by the nent of Health to investigate				
		plaint were found to be				
LABORATOR	epartment of Health / DIRECTOR'S OR PROVIE ically Signed	DER/SUPPLIER REPRESENTATIVE'S SIGI	NATURE	TITLE		(X6) DATE 03/19/20
STATE FOR			6899	M∕/11	If continua	tion sheet 1 of 2

If continuation sheet 1 of 2

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winneso	ta Department of He	ealth				
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	LE CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		00429	B. WING		02/2	; 8/2020
	PROVIDER OR SUPPLIER	STREET AD	DRESS CITY S	STATE, ZIP CODE		
		120 FOUR		NORTHEAST		
STEWAR	TVILLE CARE CENTI	FR	TVILLE, MN			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROINDEFICIENCY)	D BE	(X5) COMPLETE DATE
2 000	signature is not req page of state form. is required, it is req	-	2 000			
Minnesota De	epartment of Health					

QMYI11