



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
June 25, 2025

Administrator  
Presbyterian Homes Of Arden Hills  
3220 Lake Johanna Boulevard  
Arden Hills, MN 55112

RE: CCN: 245424  
Cycle Start Date: April 16, 2025

Dear Administrator:

On May 6, 2025, we notified you a remedy was imposed. On June 10, 2025 the Minnesota Department of Health completed a revisit to verify that your facility had achieved and maintained compliance. We have determined that your facility has achieved substantial compliance as of June 5, 2025.

As authorized by CMS the remedy of:

- Mandatory denial of payment for new Medicare and Medicaid admissions effective July 16, 2025 did not go into effect. (42 CFR 488.417 (b))

In our letter of May 6, 2025, in accordance with Federal law, as specified in the Act at § 1819(f)(2)(B)(iii)(I)(b) and § 1919(f)(2)(B)(iii)(I)(b), we notified you that your facility was prohibited from conducting a Nursing Aide Training and/or Competency Evaluation Program (NATCEP) for two years from July 16, 2025 due to denial of payment for new admissions. Since your facility attained substantial compliance on June 5, 2025, the original triggering remedy, denial of payment for new admissions, did not go into effect. Therefore, the NATCEP prohibition is rescinded. However, this does not apply to or affect any previously imposed NATCEP loss.

The CMS Location may notify you of their determination regarding any imposed remedies.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Melissa Poepping'.

Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: [Melissa.Poepping@state.mn.us](mailto:Melissa.Poepping@state.mn.us)



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June 25, 2025

Administrator  
Presbyterian Homes Of Arden Hills  
3220 Lake Johanna Boulevard  
Arden Hills, MN 55112

Re: Reinspection Results  
Event ID: MNVY12 and 38NP12

Dear Administrator:

On May 15, 2025 and June 10, 2025 survey staff of the Minnesota Department of Health - Health Regulation Division completed a reinspection of your facility, to determine correction of orders found on the surveys completed on April 16, 2025 and May 1, 2025. At this time these correction orders were found corrected.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Melissa Poepping'.

Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: [Melissa.Poepping@state.mn.us](mailto:Melissa.Poepping@state.mn.us)



*Protecting, Maintaining and Improving the Health of All Minnesotans*

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April 22, 2025

Administrator  
Presbyterian Homes Of Arden Hills  
3220 Lake Johanna Boulevard  
Arden Hills, MN 55112

RE: CCN: 245424  
Cycle Start Date: April 16, 2025

Dear Administrator:

On April 16, 2025, a survey was completed at your facility by the Minnesota Department of Health to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);

- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

#### DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Judy Loecken, Regional Operations Supervisor  
St. Cloud B District Office  
Health Regulation Division  
Minnesota Department of Health  
4140 Thielman Lane  
Saint Cloud, Minnesota 56301-4557  
Email: judy.loecken@state.mn.us  
Office: (320) 223-7300 Mobile: (320) 241-7797

#### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by July 16, 2025 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by October 16, 2025 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections

Presbyterian Homes Of Arden Hills

April 22, 2025

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488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

#### INFORMAL DISPUTE RESOLUTION (IDR)

In accordance with 42 CFR 488.331 and Minnesota Statute 144A.10 subd 15, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

This request must be sent within the same ten calendar days you have for submitting an ePoC for the cited deficiencies. Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

A copy of the Department's informal dispute resolution policies is posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

#### INDEPENDENT INFORMAL DISPUTE RESOLUTION (INDEPENDENT IDR)

In accordance with 42 CFR § 488.431 and Minnesota Statute 144A.10 subd 16, when a CMP subject to being collected and placed in an escrow account is imposed, you have one opportunity to question cited deficiencies through an Independent IDR process. You may also contest scope and severity assessments for deficiencies which resulted in a finding of SQC or immediate jeopardy. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

A facility may not use both IDR and independent IDR for the same deficiency citation(s) arising from the same survey unless the IDR process was completed prior to the imposition of the CMP. This request must be sent within ten calendar days of receipt of this offer. An incomplete Independent IDR process will not delay the effective date of any enforcement action.

Feel free to contact me if you have questions.

Sincerely,



Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: [Melissa.Poepping@state.mn.us](mailto:Melissa.Poepping@state.mn.us)



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April 22, 2025

Administrator  
Presbyterian Homes Of Arden Hills  
3220 Lake Johanna Boulevard  
Arden Hills, MN 55112

Re: State Nursing Home Licensing Orders  
Event ID: MNAVY11

Dear Administrator:

The above facility was surveyed on April 15, 2025 through April 16, 2025 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Presbyterian Homes Of Arden Hills

April 22, 2025

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PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Judy Loecken, Regional Operations Supervisor  
St. Cloud B District Office  
Health Regulation Division  
Minnesota Department of Health  
4140 Thielman Lane  
Saint Cloud, Minnesota 56301-4557  
Email: judy.loecken@state.mn.us  
Office: (320) 223-7300 Mobile: (320) 241-7797

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.



Melissa Poepping, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64900  
Saint Paul, Minnesota 55164-0970  
Phone: 651-201-4117  
Email: Melissa.Poepping@state.mn.us

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/29/2025  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245424</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/16/2025</b>
NAME OF PROVIDER OR SUPPLIER  <b>PRESBYTERIAN HOMES OF ARDEN HILLS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3220 LAKE JOHANNA BOULEVARD ARDEN HILLS, MN 55112</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  On 4/16/25, a standard abbreviated survey was conducted at your facility. Your facility was NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.  The following complaints were reviewed: H54242951C (MN00112221) H54242989C (MN00112294) An unrelated deficiency was issued at F880.  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.	F 000			
F 880 SS=D	Infection Prevention & Control CFR(s): 483.80(a)(1)(2)(4)(e)(f)  §483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections.  §483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:  §483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections	F 880		5/8/25	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

04/25/2025

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 880	<p>Continued From page 1</p> <p>and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.71 and following accepted national standards;</p> <p>§483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:</p> <ul style="list-style-type: none"> <li>(i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility;</li> <li>(ii) When and to whom possible incidents of communicable disease or infections should be reported;</li> <li>(iii) Standard and transmission-based precautions to be followed to prevent spread of infections;</li> <li>(iv) When and how isolation should be used for a resident; including but not limited to: <ul style="list-style-type: none"> <li>(A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and</li> <li>(B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.</li> </ul> </li> <li>(v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and</li> <li>(vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.</li> </ul> <p>§483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.</p>	F 880		

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F 880	<p>Continued From page 2</p> <p>§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to use proper personal protective equipment (PPE) who are on enhanced barrier precautions (EBPs) for 1 of 3 (R1) residents reviewed for falls.</p> <p>Findings include:</p> <p>R1's Face Sheet dated 1/1/19, indicated R1 had retention of urine.</p> <p>R1's significant change Minimum Data Set (MDS) dated 3/18/25, indicated R1 had moderate cognitive impairment, had an indwelling catheter, and needed extensive assistance with all cares.</p> <p>R1's care plan dated 3/31/35, indicated R1 was on enhanced barrier precautions (EBPs) because R1 had an indwelling medical device the plan directed staff to wear gown and gloves during high-contact resident care activities.</p> <p>Enhanced Barrier Precautions signage on R1's door undated, indicated providers and staff would wear gloves and gown for the following High-Contact Resident Care Activities: dressing, bathing, transferring, changing linens, providing hygiene, changing briefs or assisting with toilet</p>	F 880	<p>The Infection Control Policy and Enhanced Barrier Precaution Policy were reviewed and remain in effect. Johanna Shores continues to prevent the spread of infections by following the Infection control policy. It also remains the expectation for staff to follow the Enhanced Barrier Precaution Policy and to follow the PPE guidance for transmission-based precautions according to the Infection Control Policy and Enhanced Barrier Precautions.</p> <p>R1 remains in the facility and has not experienced a negative outcome as a result of not wearing the appropriate PPE. All residents on Transmission Based Precautions were reviewed to ensure appropriate signage and follow-through is completed.</p> <p>Nursing staff that were identified during survey as not following Enhanced Barrier Precautions were coached on wearing appropriate PPE while completing high contact cares.</p> <p>Education on the infection Control Policy</p>	

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F 880	<p>Continued From page 3</p> <p>use, and when caring for wounds or device cares.</p> <p>During an observation on 4/16/25 at 8:22 a.m., nursing assistant (NA)-A, NA-B, and registered nurse (RN)-A applied gloves and entered R1's room to assist her with a transfer from bed to R1's wheelchair. NA-B stood on R1's right side of bed. NA-B turned R1 toward NA-B, NA-A and RN-A assisted R1 with pulling her pants up and her shirt down. RN-A placed R1's lift sheet under R1, NA-A assisted with placement of lift sheet. NA-A, NA-B, and RN-A assisted R1 by attaching the lift sheet straps to the full body mechanical lift. NA-A, NA-B and RN-A placed R1 in her wheelchair via full body mechanical lift, took off gloves, sanitized hands, and left the room.</p> <p>During an interview on 4/16/25 at 8:33 a.m., RN-A stated if a resident was on EBPs staff would be expected to wear gown and gloves with transfers and R1 was on EBPs. RN-A stated did assist R1 with a transfer and should have worn a gown but did not.</p> <p>On 4/16/25 at 8:37 a.m., NA-B stated R1 was on EBPs and NA-B should have worn a gown along with her gloves when transferring R1 but she forgot.</p> <p>On 4/16/25 at 9:22 a.m., NA-A stated R1 was on EBPs and he should have worn a gown when transferring R1 but he forgot to put the gown on.</p> <p>On 4/16/25 at 2:21 p.m., infection preventionist (IP)-A stated if a staff were to go into a residents room who was on EBPs they would need to gown and glove if they were going to transfer that resident.</p>	F 880	<p>and Procedure, and Enhanced Barrier Precautions Policy will be completed with ALL staff/all departments.</p> <p>Random audits have been initiated and will be completed on 10% of residents regarding infection control practices compliance weekly for 4 weeks. Results will be reported to the QA committee and the need for ongoing audits and action plans will be initiated as appropriate.</p> <p>Clinical Administrator, in coordination with Infection Control Nurse will be responsible for ongoing compliance. Date for compliance is May 8th, 2025.</p>	

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F 880	<p>Continued From page 4</p> <p>On 4/16/25 at 3:02 p.m., the director of nursing (DON) stated the staff were expected to gown and glove if they were going to provide high contact care with a resident on EBPs, this included when transferring a resident.</p> <p>The facility Enhanced Barrier Precautions policy and procedure revised 3/2025, indicated EBP (targeted gowns and gloves) would be used in conjunction with standard precautions and would be implemented during high contact resident care activities for residents who had indwelling medical devices. Indwelling medical devices included urinary catheters.</p>	F 880		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00975</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/16/2025</b>
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2 000	<p><b>Initial Comments</b></p> <p><b>*****ATTENTION*****</b></p> <p><b>NH LICENSING CORRECTION ORDER</b></p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p><b>INITIAL COMMENTS:</b> On 4/16/25, a complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was not in compliance with the MN State Licensure, and the following licensing order was issued. Please indicate in your electronic plan of correction you have reviewed these orders and identify the date</p>	2 000		
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Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>04/25/25</b>
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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>00975</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/16/2025</b>
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NAME OF PROVIDER OR SUPPLIER  <b>PRESBYTERIAN HOMES OF ARDEN HILLS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>3220 LAKE JOHANNA BOULEVARD ARDEN HILLS, MN 55112</b>
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2 000	<p>Continued From page 1</p> <p>when they will be completed.</p> <p>The following complaints were reviewed: H54242951C (MN00112221) H54242989C (MN00112294) An unrelated licensing order was issued at 4658.0800 Subp 1.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using Federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyor's findings are the Suggested Method of Correction and Time Period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at &lt;<a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html</a>&gt; The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "CORRECTED" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. The facility</p>	2 000		

Minnesota Department of Health

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2 000	Continued From page 2  is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of state form.  PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.	2 000		
21375	MN Rule 4658.0800 Subp. 1 Infection Control; Program  Subpart 1. Infection control program. A nursing home must establish and maintain an infection control program designed to provide a safe and sanitary environment.  This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to use proper personal protective equipment (PPE) who are on enhanced barrier precautions (EBPs) for 1 of 3 (R1) residents reviewed for falls.  Findings include:  R1's Face Sheet dated 1/1/19, indicated R1 had retention of urine.  R1's significant change Minimum Data Set (MDS) dated 3/18/25, indicated R1 had moderate cognitive impairment, had an indwelling catheter, and needed extensive assistance with all cares.  R1's care plan dated 3/31/35, indicated R1 was on enhanced barrier precautions (EBPs) because	21375	Corrected	5/8/25

Minnesota Department of Health

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21375	<p>Continued From page 3</p> <p>R1 had an indwelling medical device the plan directed staff to wear gown and gloves during high-contact resident care activities.</p> <p>Enhanced Barrier Precautions signage on R1's door undated, indicated providers and staff would wear gloves and gown for the following High-Contact Resident Care Activities: dressing, bathing, transferring, changing linens, providing hygiene, changing briefs or assisting with toilet use, and when caring for wounds or device cares.</p> <p>During an observation on 4/16/25 at 8:22 a.m., nursing assistant (NA)-A, NA-B, and registered nurse (RN)-A applied gloves and entered R1's room to assist her with a transfer from bed to R1's wheelchair. NA-B stood on R1's right side of bed. NA-B turned R1 toward NA-B, NA-A and RN-A assisted R1 with pulling her pants up and her shirt down. RN-A placed R1's lift sheet under R1, NA-A assisted with placement of lift sheet. NA-A, NA-B, and RN-A assisted R1 by attaching the lift sheet straps to the full body mechanical lift. NA-A, NA-B and RN-A placed R1 in her wheelchair via full body mechanical lift, took off gloves, sanitized hands, and left the room.</p> <p>During an interview on 4/16/25 at 8:33 a.m., RN-A stated if a resident was on EBPs staff would be expected to wear gown and gloves with transfers and R1 was on EBPs. RN-A stated they should have worn a gown during cares, but did not.</p> <p>On 4/16/25 at 8:37 a.m., NA-B stated R1 was on EBPs and NA-B should have worn a gown along with her gloves when transferring R1 but she forgot.</p> <p>On 4/16/25 at 9:22 a.m., NA-A stated R1 was on EBPs and he should have worn a gown when</p>	21375		

Minnesota Department of Health

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21375	<p>Continued From page 4</p> <p>transferring R1 but he forgot to put the gown on.</p> <p>On 4/16/25 at 2:21 p.m., infection preventionist (IP)-A stated if a staff were to go into a residents room who was on EBPs they would need to gown and glove if they were going to transfer that resident.</p> <p>On 4/16/25 at 3:02 p.m., the director of nursing (DON) stated the staff were expected to gown and glove if they were going to provide high contact care with a resident on EBPs, this included when transferring a resident.</p> <p>The facility Enhanced Barrier Precautions policy and procedure revised 3/2025, indicated EBP (targeted gowns and gloves) would be used in conjunction with standard precautions and would be implemented during high contact resident care activities for residents who had indwelling medical devices. Indwelling medical devices included urinary catheters.</p> <p><b>SUGGESTED METHOD OF CORRECTION:</b> The director of nursing (DON) or designee could review policies and procedures regarding EBPs. The DON or designee could provide education on these policies and procedures to all staff who provide direct care. The DON or designee could establish a system to monitor staff for infection control practices including and EBP use, including, but not limited to, glove use and gown use then report the results of these audits to the Quality Assessment Performance Improvement (QAPI) committee.</p> <p><b>TIME PERIOD FOR CORRECTION:</b> Twenty-one (21) days.</p>	21375		