



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered

December 2, 2024

Administrator  
Tweeten Lutheran Health Care Center  
125 5th Avenue Southeast  
Spring Grove, MN 55974

RE: CCN: 245429  
Cycle Start Date: November 21, 2024

Dear Administrator:

On November 21, 2024, a survey was completed at your facility by the Minnesota Department of Health, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

## DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Lisa Krebs, Regional Operations Supervisor, Rapid Response  
Health Regulation Division  
Minnesota Department of Health  
Rochester District Office  
3425 40th Avenue NW, Suite 115  
Rochester, MN 55901  
Email: Lisa.Krebs@state.mn.us  
Office (507) 206-2728

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by February 21, 2025 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by May 21, 2025 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

#### **INFORMAL DISPUTE RESOLUTION (IDR)**

In accordance with 42 CFR 488.331 and Minnesota Statute 144A.10 subd 15, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

This request must be sent within the same ten calendar days you have for submitting an ePoC for the cited deficiencies. Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

A copy of the Department's informal dispute resolution policies is posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

#### **INDEPENDENT INFORMAL DISPUTE RESOLUTION (INDEPENDENT IDR)**

In accordance with 42 CFR § 488.431 and Minnesota Statute 144A.10 subd 16, when a CMP subject to being collected and placed in an escrow account is imposed, you have one opportunity to question cited deficiencies through an Independent IDR process. You may also contest scope and severity assessments for deficiencies which resulted in a finding of SQC or immediate jeopardy. You are required to send your written request, along with the specific deficiencies being disputed, and an

Tweeten Lutheran Health Care Center

December 2, 2024

Page 4

explanation of why you are disputing those deficiencies, to:

<https://forms.web.health.state.mn.us/form/NHDisputeResolution>

A facility may not use both IDR and independent IDR for the same deficiency citation(s) arising from the same survey unless the IDR process was completed prior to the imposition of the CMP. This request must be sent within ten calendar days of receipt of this offer. An incomplete Independent IDR process will not delay the effective date of any enforcement action.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads "H. Zahler". The signature is written in a cursive, flowing style.

Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
PO Box 64900  
625 Robert Street North  
St. Paul, MN 55155  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
December 2, 2024

Administrator  
Tweeten Lutheran Health Care Center  
125 5th Avenue Southeast  
Spring Grove, MN 55974

Re: State Nursing Home Licensing Orders  
Event ID: MCYL11

Dear Administrator:

The above facility was surveyed on November 20, 2024, through November 21, 2024, for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Tweeten Lutheran Health Care Center

December 2, 2024

Page 2

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Lisa Krebs, Regional Operations Supervisor, Rapid Response  
Health Regulation Division  
Minnesota Department of Health  
Rochester District Office  
3425 40th Avenue NW, Suite 115  
Rochester, MN 55901  
Email: [Lisa.Krebs@state.mn.us](mailto:Lisa.Krebs@state.mn.us)  
Office (507) 206-2728

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.



Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered

December 2, 2024

Administrator  
Tweeten Lutheran Health Care Center  
125 5th Avenue Southeast  
Spring Grove, MN 55974

RE: CCN: 245429  
Cycle Start Date: November 21, 2024

Dear Administrator:

On November 21, 2024, a survey was completed at your facility by the Minnesota Department of Health, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Lisa Krebs, Regional Operations Supervisor, Rapid Response  
Health Regulation Division  
Minnesota Department of Health  
Rochester District Office  
3425 40th Avenue NW, Suite 115  
Rochester, MN 55901  
Email: [Lisa.Krebs@state.mn.us](mailto:Lisa.Krebs@state.mn.us)  
Office (507) 206-2728

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by February 21, 2025 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by May 21, 2025 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

#### **INFORMAL DISPUTE RESOLUTION (IDR)**

In accordance with 42 CFR 488.331 and Minnesota Statute 144A.10 subd 15, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to: <https://forms.web.health.state.mn.us/form/NHDisputeResolution>

This request must be sent within the same ten calendar days you have for submitting an ePoC for the cited deficiencies. Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

A copy of the Department's informal dispute resolution policies is posted on the MDH Information Bulletin website at: [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html)

#### **INDEPENDENT INFORMAL DISPUTE RESOLUTION (INDEPENDENT IDR)**

In accordance with 42 CFR § 488.431 and Minnesota Statute 144A.10 subd 16, when a CMP subject to being collected and placed in an escrow account is imposed, you have one opportunity to question cited deficiencies through an Independent IDR process. You may also contest scope and severity assessments for deficiencies which resulted in a finding of SQC or immediate jeopardy. You are required to send your written request, along with the specific deficiencies being disputed, and an

Tweeten Lutheran Health Care Center

December 2, 2024

Page 4

explanation of why you are disputing those deficiencies, to:

<https://forms.web.health.state.mn.us/form/NHDisputeResolution>

A facility may not use both IDR and independent IDR for the same deficiency citation(s) arising from the same survey unless the IDR process was completed prior to the imposition of the CMP. This request must be sent within ten calendar days of receipt of this offer. An incomplete Independent IDR process will not delay the effective date of any enforcement action.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read "H. Zahler".

Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
PO Box 64900  
625 Robert Street North  
St. Paul, MN 55155  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

|  |   |  |   |
|--|---|--|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|--|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
|--------------------|--|---------------|---|----------------------|
|--------------------|--|---------------|---|----------------------|

|               |   |       |  |          |
|---------------|---|-------|--|----------|
| F 000         | <p><b>INITIAL COMMENTS</b></p> <p>On 11/20/24 and 11/21/24, a standard abbreviated survey was conducted at your facility. Your facility was NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.</p> <p>The following complaint was reviewed H54291484C (MN108357) with deficiencies cited at F609, F610 and F880.</p> <p>The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.</p> <p>Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.</p> | F 000 |  |          |
| F 609<br>SS=D | <p><b>Reporting of Alleged Violations</b><br/>CFR(s): 483.12(b)(5)(i)(A)(B)(c)(1)(4)</p> <p>§483.12(c) In response to allegations of abuse, neglect, exploitation, or mistreatment, the facility must:</p> <p>§483.12(c)(1) Ensure that all alleged violations involving abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property, are reported immediately, but not later than 2 hours after the allegation is made, if the events that cause the allegation involve abuse or result in serious bodily injury, or not later than 24 hours if</p>   | F 609 |  | 12/16/24 |

|   |       |                                |
|---|-------|--------------------------------|
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE<br><br><b>Electronically Signed</b> | TITLE | (X6) DATE<br><b>12/11/2024</b> |
|---|-------|--------------------------------|

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)   | (X5) COMPLETION DATE  |
| F 609  | <p>Continued From page 1</p> <p>the events that cause the allegation do not involve abuse and do not result in serious bodily injury, to the administrator of the facility and to other officials (including to the State Survey Agency and adult protective services where state law provides for jurisdiction in long-term care facilities) in accordance with State law through established procedures.</p> <p>§483.12(c)(4) Report the results of all investigations to the administrator or his or her designated representative and to other officials in accordance with State law, including to the State Survey Agency, within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action must be taken. This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview and document review, the facility failed to report an allegation of staff to resident physical abuse to the administration and State Agency (SA) immediately, but not later than two hours after the allegation is made, for 1 of 1 resident (R1) reviewed who reported an allegation of physical abuse in the facility.</p> <p>Findings include:</p> <p>R1's Minimum Data Set (MDS) assessment dated 9/3/24, indicated R1 admitted to the facility on 12/28/22 with diagnoses including Alzheimer's disease, auditory hallucinations, and psychotic disorder. R1 had no cognitive impairment and required partial to moderate assist with dressing, mobility, and transfers.</p> <p>R1's care plan focus dated 9/11/24, identified R1 as a vulnerable adult due to cognitive and</p> | F 609   | <p>F609 - Gundersen Tweeten Care Center will continue to ensure all alleged violations involving abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property, are reported immediately, but not later than 2 hours after the allegation is made, if the events that cause the allegation involve abuse or result in serious bodily injury, or not later than 24 hours if the events that cause the allegation do not involve abuse and do not result in serious bodily injury, to the administrator of the facility and to other officials (including to the State Survey Agency and adult protective services where state law provide for jurisdiction in long-term care facilities) in accordance with State law through established procedures. Results of all investigations will be reported to the</p> |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |  | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |  |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  | (X5) COMPLETION DATE  |
| F 609  | <p>Continued From page 2</p> <p>physical limitations. It included an intervention dated 12/28/22, assist to safety in the event of a harmful situation, encourage to report any maltreatment.</p> <p>Nursing Home Incident Report (NHIR) submitted to the SA by the facility identified the date and time of submission as 12:28 p.m. on 11/21/24 and the submitter as the facility's social worker. Social worker and former DON met with R1 on 11/15/24 to discuss concern she raised regarding care she received "two or three weeks ago." Two staff members were helping her get ready for bed. R1 stated, "They wanted me to go to bed the way I don't usually do." DON went on to explain that typically, R1 would stand to get undressed and into her pajamas for bed. On the night in question, the "gals" wanted R1 to remain in her wheelchair. R1 was unsure of what they were doing, and so she tried to roll her wheelchair backwards. R1 then reported they "grabbed my arms and tried to make me do it their way. I started hollering and two other people came in and told those two to leave." R1 does not recall the names of the staff members involved and shared she has not seen them again and is not sure if she could identify them if she saw them again. R1 stated no incident has happened since and that she feels safe.</p> <p>During an observation and interview on 11/21/24 at 9:54 a.m., R1 was seated in her wheelchair in the dining room up to one of the tables. R1 stated about a month ago there were two "black girls" who came into her room around 8:45 p.m. to help her get ready for bed. R1 stated they were not listening to her, and they both grabbed her behind the arms to try and force her into bed. R1 stated she started hollering for help because they were</p> | F 609   | <p>administrator or designee and to other officials in accordance with State Law. Gundersen Tweeten Care Center completed the following:</p> <ol style="list-style-type: none"> <li>1. While the surveyor was still in the building on 11/21/24, Gundersen Tweeten Care Center reported the vulnerable adult report regarding this incident.</li> <li>2. A review of the facility policy titled; Plan for Abuse Prevention &amp; Reporting was completed, and no changes were made.</li> <li>3. Re-education was completed for all staff at the all-staff meeting on 11/27/24 by LSW regarding reporting allegations of abuse.</li> <li>4. Any reports falling outside of the two-hour deadline will be reported to the Director of Nursing and/or Administrator immediately.</li> </ol> <p>Monday through Friday, DON, LSW or Case Manager will review daily 24-hour report for concerns related to abuse/neglect/injuries, maltreatment, exploitation. If a reportable event is identified it will be reported immediately and investigation will be initiated. Event review will occur M-F following morning stand-up meeting. LSW will record all grievances and investigations. Will report monthly to QAPI Committee indefinitely.</p> |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 609  | <p>Continued From page 3</p> <p>not listening to her and were hurting her. R1 stated two "white girls" came in and told the other two girls to leave and they got her ready for bed. R1 stated she told the two "white girls" about what the other two staff did to her. R1 stated. "it was disrespectful and abusive to do that to me because they were not listening to me, they hurt me, and I had bruises on my arms from it." R1 stated she had not seen those two "black girls" ever since and that she now feels safe here.</p> <p>During an interview on 11/21/24 at 10:11 a.m., social worker (SW)-A stated she was aware of the staff to resident physical abuse allegation with R1 on 11/15/24. SW-A stated she was informed due to a quality-of-life survey that was done and knew the allegation had been reported to the state by the quality-of-life surveyor. SW-A stated the former director of nursing (DON) headed the investigation and thought she would have reported it to the administrator. SW-A stated the former DON would not let us report it to the state agency. This allegation should have been reported to the state immediately but no later than 2 hours.</p> <p>During an interview on 11/21/24 at 11:52 a.m. the administrator stated the physical abuse alleged by R1 from a month ago was not reported to him until today. The administrator stated any allegations of physical abuse should be reported immediately to the state agency but no later than 2 hours.</p> <p>Facility policy titled, Plan for Abuse Prevention and Reporting, approved 7/2024, identified It is the policy of Gundersen Tweeten Care Center to maintain an environment where residents are free from abuse, neglect, exploitation, and</p> | F 609   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____  |                      | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b>       |                      |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| F 609  | Continued From page 4<br>misappropriation of resident property and all residents, staff, families, visitors, volunteers, students, and resident representatives are encouraged and supported in reporting suspected acts of abuse ...Gundersen Tweeten Care Center will ensure all that all alleged violations involving abuse ...are reported immediately but no later than 2 hours after the allegation is made ...Employees must always report any allegation of "abuse" or suspicion of "abuse" or suspicion of a crime immediately to the administrator. Note failure to report can make an employee just as responsible for the abuse in accordance with state law.  | F 609   |   |                      |   |
| F 610<br>SS=D  | Investigate/Prevent/Correct Alleged Violation<br>CFR(s): 483.12(c)(2)-(4)<br><br>§483.12(c) In response to allegations of abuse, neglect, exploitation, or mistreatment, the facility must:<br><br>§483.12(c)(2) Have evidence that all alleged violations are thoroughly investigated.<br><br>§483.12(c)(3) Prevent further potential abuse, neglect, exploitation, or mistreatment while the investigation is in progress.<br><br>§483.12(c)(4) Report the results of all investigations to the administrator or his or her designated representative and to other officials in accordance with State law, including to the State Survey Agency, within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action must be taken. This REQUIREMENT is not met as evidenced by:<br>Based on observation, interview and document | F 610   |   | 12/16/24             |   |
|  |  |   | F610 <input type="checkbox"/> Gundersen Tweeten Care Center   |                      |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |  | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|---|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |  |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  | (X5) COMPLETION DATE  |
| F 610  | <p>Continued From page 5</p> <p>review, the facility failed to thoroughly investigate an allegation of staff to resident physical abuse for 1 of 1 resident (R1) reviewed who reported an allegation of physical abuse in the facility.</p> <p>Findings include:</p> <p>R1's Minimum Data Set (MDS) assessment dated 9/3/24, indicated R1 admitted to the facility on 12/28/22 with diagnoses including Alzheimer's disease, auditory hallucinations, and psychotic disorder. R1 had no cognitive impairment and required partial to moderate assist with dressing, mobility, and transfers.</p> <p>R1's care plan focus dated 9/11/24, identified R1 as a vulnerable adult due to cognitive and physical limitations. It included an intervention dated 12/28/22, assist to safety in the event of a harmful situation, encourage to report any maltreatment.</p> <p>Nursing Home Incident Report (NHIR) submitted to the SA by the facility identified the date and time of submission as 12:28 p.m. on 11/21/24 and the submitter as the facility's social worker. Social worker and former DON met with R1 on 11/15/24 to discuss concern she raised regarding care she received "two or three weeks ago." Two staff members were helping her get ready for bed. R1 stated, "They wanted me to go to bed the way I don't usually do." DON went on to explain that typically, R1 would stand to get undressed and into her pajamas for bed. On the night in question, the "gals" wanted R1 to remain in her wheelchair. R1 was unsure of what they were doing, and so she tried to roll her wheelchair backwards. R1 then reported they "grabbed my arms and tried to make me do it their way. I</p> | F 610   | <p>will continue to ensure that they have evidence that all alleged violations are thoroughly investigated, prevent further potential abuse, neglect, exploitation, or mistreatment while the investigation is in progress and report the results of all investigations to the administrator or designee and to other officials, including to the State Survey Agency, within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action will be taken.</p> <ol style="list-style-type: none"> <li>1. The facility policy titled, Abuse Potential/Vulnerable Adult/QAPI was reviewed and no changes made.</li> <li>2. Re-education was completed with the social worker while the surveyor was in the building. A subsequent allegation was discovered and reported on 11/21/24.</li> <li>3. The results of the future investigations will be reviewed by the Social Worker, Director of Nursing, and Administrator to ensure the investigations were completed thoroughly.</li> </ol> <p>An audit will be conducted by the Administrator following every reportable event for 6 months. A report will then be presented at the monthly QAPI committee meeting 6 months.</p> |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 610  | <p>Continued From page 6</p> <p>started hollering and two other people came in and told those two to leave." R1 does not recall the names of the staff members involved and shared she has not seen them again and is not sure if she could identify them if she saw them again. R1 stated no incident has happened since and that she feels safe.</p> <p>Facility investigation dated 11/15/24 identified R1 was interviewed and two additional staff members that typically work the evening shift were interviewed. The facility investigation lacked other resident interviews, additional staff interviews fitting the description of the alleged perpetrators, and did not identify protection interventions were developed and implemented.</p> <p>During an observation and interview on 11/21/24 at 9:54 a.m., R1 was seated in her wheelchair in the dining room up to one of the tables. R1 stated about a month ago there were two "black girls" who came into her room around 8:45 p.m. to help her get ready for bed. R1 stated they were not listening to her, and they both grabbed her behind the arms to try and force her into bed. R1 stated she started hollering for help because they were not listening to her and were hurting her. R1 stated two "white girls" came in and told the other two girls to leave and they got her ready for bed. R1 stated she told the two "white girls" about what the other two staff did to her. R1 stated. "it was disrespectful and abusive to do that to me because they were not listening to me, they hurt me, and I had bruises on my arms from it." R1 stated she had not seen those two black girls ever since and that she now feels safe here.</p> <p>During an interview on 11/21/24 at 10:11 a.m., social worker (SW)-A stated she was aware of</p> | F 610   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 610  | <p>Continued From page 7</p> <p>the staff to resident physical abuse allegation with R1 on 11/15/24. SW-A indicated she was aware the two alleged perpetrator (AP)'s were described by R1 as two "black females" and that R1 described the two staff the entered the room due to R1 hollering out were two female "white staff." SW-A indicated she did not interview other like residents or try and interview staff that fit the description of the AP's or the staff that R1 reported the allegation to and stated she should have. SW-A indicated the investigation should have been more thorough to keep all residents safe.</p> <p>During an interview on 11/21/24 at 11:52 a.m. the administrator indicated R1's physical abuse allegation was not thoroughly investigated and stated any allegations of physical abuse should be thoroughly investigated to keep all residents safe.</p> <p>Facility policy titled, Abuse Potential/Vulnerable Adult/QAPI review, effective 11/2024, identified It is the policy of Gundersen Tweeten Care Center to maintain an environment where residents are free from abuse, neglect, exploitation, and misappropriation of resident property and all residents, staff, families, visitors, volunteers, students, and resident representatives are encouraged and supported in reporting suspected acts of abuse ... g. SUPERVISION OF STAFF 1. Staff will be supervised to identify inappropriate behaviors while caring for or in attendance with residents. a. Supervisory staff of each shift are alert to identify inappropriate staff behaviors while caring for or in attendance with residents, such as using derogatory language, rough handling, ignoring residents while giving care, etc., and events that may constitute abuse ...The</p> | F 610   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____  |                      | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |   |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b>       |                      |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |   |
| F 610  | Continued From page 8<br>investigation is the process used to try to determine what happened. The designated facility personnel will begin the investigation immediately. A root cause investigation and analysis will be completed. The information gathered is given to administration. a. Investigation of "abuse": When an incident or suspected incident of "abuse" is reported, including resident to resident altercations when applicable, the Administrator or designee will investigate the incident with the assistance of appropriate personnel. The investigation will include at a minimum: i. Review of the documentation and evidence; ii. Review of the resident's medical record to determine the resident's physical and cognitive status at the time of the incident and since the incident; iii. Observe the alleged victim, including their interactions with staff and other residents; iv. Interview the person reporting the incident; v. Interview any witnesses to the incident; vi. Interview the resident (as medically appropriate) or the resident's representative, vii. Interview the resident's attending physician as needed to determine the resident's condition; viii. Interview staff members (on all shifts) who have had contact with the resident during the period of the alleged incident; ix. Interview the resident's roommate, family members, and visitors; x. Interview other residents to whom the accused employee provides care or services; xi. Review of all events leading up to the alleged incident; and xii. Document the investigation completely and thoroughly ... | F 610   |   |                      |   |
| F 880<br>SS=D  | Infection Prevention & Control<br>CFR(s): 483.80(a)(1)(2)(4)(e)(f)<br><br>§483.80 Infection Control   | F 880   |   | 11/27/24             |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 880  | <p>Continued From page 9</p> <p>The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections.</p> <p>§483.80(a) Infection prevention and control program.<br/>The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:</p> <p>§483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.71 and following accepted national standards;</p> <p>§483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:</p> <p>(i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility;</p> <p>(ii) When and to whom possible incidents of communicable disease or infections should be reported;</p> <p>(iii) Standard and transmission-based precautions to be followed to prevent spread of infections;</p> <p>(iv) When and how isolation should be used for a resident; including but not limited to:</p> <p>(A) The type and duration of the isolation, depending upon the infectious agent or organism</p> | F 880   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |  | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |  |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)  | (X5) COMPLETION DATE  |
| F 880  | <p>Continued From page 10</p> <p>involved, and</p> <p>(B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.</p> <p>(v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and</p> <p>(vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.</p> <p>§483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens.<br/>Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review.<br/>The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:<br/>Based on observation, interview and document review the facility failed to ensure Enhanced Barrier Precautions (EBP)- (an infection control intervention designed to reduce transmission of multidrug-resistant organisms that employs targeted gown and glove use during high contact resident care activities.) were implemented or followed for management of a pressure ulcer to reduce the risk of infection to others for 1 of 1 resident (R2).</p> <p>Findings included:</p> | F 880   | <p>F880 <input type="checkbox"/> Gundersen Tweeten Care Center will continue to ensure that Enhanced Barrier Precautions are implemented and followed to reduce the risk of infection to others.</p> <p>1. While the surveyor was still in the building on 11/21/24, Gundersen Tweeten Care Center placed the EBP signage that employs targeted gown and glove use during high contact resident care activities were placed on designated resident room doors and PPE bins were placed outside and inside appropriate resident rooms for</p> |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>   | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|---|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)   | (X5) COMPLETION DATE  |
| F 880  | <p>Continued From page 11</p> <p>R2's care plan dated 1/3/23 identified a problem of Enhanced Barrier Precautions (EBP) due to wounds. Interventions identified EBP required the use of gown &amp; gloves during high contact resident care activities, including dressing, bathing, or showering, performing transfers, changing linens, providing hygiene, changing a resident's brief, or assisting them with toileting, direct care of an indwelling medical device, such as a central line, urinary catheter, feeding tube or tracheostomy, and when performing wound care on any skin opening that required a dressing.</p> <p>R2's quarterly Minimum Data Set (MDS) dated 9/17/24, identified R2's cognition was severely impaired and had diagnoses of vascular dementia and pressure ulcer of sacral region stage 3. Further identified R2 admitted with a stage 3 pressure ulcer that was current.</p> <p>R2's Physician Order report dated 11/1/24, identified a stage 3 pressure ulcer of sacral region treatment to: apply zinc oxide to peri-wound tissue, soak gauze in Dakin's solution 0.125% and pack into wound, cover with Vaseline-infused gauze and change twice a day.</p> <p>During an observation and interview on 11/20/24 at 2:44 p.m., R1 was lying in bed on her back and stated, "I still have that blister on my bottom."<br/>R2's door or room had no signage for EBP, there was no cart with personal protective equipment (PPE) outside the door or anywhere in R1's room.</p> <p>During an observation on 11/21/24 at 8:57 a.m., R1 was seated in a bath chair covered with a bath blanket and was being pushed down the hall to her room by nursing assistant (NA)-A and NA-B. Neither NA-A or NA-B had gowns or gloves on.</p> | F 880   | <p>donning and doffing PPE.</p> <p>2. Re-education was provided at the time the signage and bins were put into place on the appropriate PPE to wear and when.</p> <p>3. Re-education was completed for all staff at the all-staff meeting on 11/27/24 on appropriate PPE to wear and when.</p> <p>4. Care Plans were reviewed all residents to ensure accuracy.</p> <p>5. Gundersen Tweeten Care Center Policy and Procedures regarding Enhanced Barrier Precautions (EBP) were reviewed with no changes made.</p> <p>A weekly audit will be conducted by nursing management for four consecutive weeks, then every other week for 2 months and then monthly for 3 months. Results will be reported to the QAPI committee monthly for 6 months. Identify results will be reviewed by QAPI and QAPI will determine ongoing monitoring system for compliance.</p> <p>Interim Director of Nursing is responsible for monitoring audits and ensuring compliance with the process.</p> |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 880  | <p>Continued From page 12</p> <p>Once in R2's room, R2 was transferred via a full body mechanical lift to her bed. While R2 was repositioned on her side, she was noted to have a wound in her sacral area. NA-A stated R2 has had a pressure ulcer on her bottom for a long time. NA-A and NA-B were asked about the use of EBP with R2 due to her wound and they both indicated an unawareness of using gowns and gloves with high contact activities for residents with wounds. Both verified there was no signage on the door and no gowns available in the room.</p> <p>During an interview on 11/21/24 at 9:06 a.m., licensed practical nurse (LPN)-A stated none of the residents in the building use EBP. LPN-A verified R2 had a current pressure ulcer and stated there was no signage on R2's door and no PPE carts outside R2's room. LPN-A stated all the signs and carts disappeared quite awhile ago.</p> <p>During an interview on 11/21/24 at 9:39 a.m., registered nurse (RN)-A stated our old infection preventionist knew about the EBP regulation, we do have the signage and the policy she just never implemented it, so staff have not been doing it.</p> <p>During an interview on 11/21/24 at 9:11 a.m., interim director of nursing (IDON) indicated they had not implemented EBP for any of the residents as long as she had worked here and was not aware of the regulation to do so.</p> <p>Facility policy enhance barrier precautions dated 11/23, identified ...Enhanced Barrier Precautions can be applied (when Contact Precautions do not otherwise apply) to residents with any of the following:</p> <ul style="list-style-type: none"> <li>o Wounds or indwelling medical devices, regardless of MORO colonization status</li> <li>o Infection or colonization with an MDRO.</li> </ul> | F 880   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 880  | Continued From page 13<br>Effective implementation of EBP requires staff training on the proper use of personal protective equipment (PPE) and the availability of PPE and hand hygiene supplies at the point of care. Enhanced Barrier Precautions expand the use of PPE and refer to the use of gown and gloves during high contact resident care activities that provide opportunities for transfer of MDROs to staff hands and clothing. MDROs may be indirectly transferred from resident-to-resident during these high-contact care activities. Nursing home residents with wounds and indwelling medical devices are at especially high risk of both acquisition of and colonization with MDROs. The use of gown and gloves for high-contact resident care activities is indicated, when Contact Precautions do not otherwise apply, for nursing home residents with wounds and/or indwelling medical devices regardless of MDRO colonization as well as for residents with MDRO infection or colonization. Examples of high-contact resident care activities requiring gown and glove use for Enhanced Barrier Precautions include dressing, bathing/showering, transferring, providing hygiene, changing linens, changing briefs or assisting with toileting, device care or use: central line, urinary catheter, feeding tube, tracheostomy/ventilator, wound care: any skin opening requiring a dressing. In general, gown and gloves would not be required for resident care activities other than those listed above, unless otherwise necessary for adherence to Standard Precautions. Residents are not restricted to their rooms or limited from participation in group activities. Because Enhanced Barrier Precautions do not impose the same activity and room placement restrictions as Contact Precautions, they are intended to be in place for the duration of a resident's stay in the | F 880   |   |   |

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/16/2024  
FORM APPROVED  
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                               | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>245429</b>  | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br><br>B. WING _____                                      |   | (X3) DATE SURVEY COMPLETED<br><br><b>C</b><br><b>11/21/2024</b> |
|--|--|---|---|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTER</b> |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST</b><br><b>SPRING GROVE, MN 55974</b> |   |   |
| (X4) ID PREFIX TAG   | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG   | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE  |
| F 880  | Continued From page 14<br>facility or until resolution of the wound or discontinuation of the indwelling medical device that placed them at higher risk. When implementing Enhanced Barrier Precautions, it is critical to ensure that staff have awareness of the facility's expectations about hand hygiene and gown/glove use, initial and refresher training, and access to appropriate supplies. To accomplish this: post clear signage on the door or wall outside of the resident room indicating the type of precautions and required PPE (e.g., gown and gloves). For Enhanced Barrier Precautions, signage should also clearly indicate the high contact resident care activities that require the use of gown and gloves. Make PPE, including gowns and gloves, available immediately outside of the resident room, ensure access to alcohol-based hand rub in every resident room {ideally both inside and outside of the room), position a trash can inside the resident room and near the exit for discarding PPE after removal, prior to exit of the room or before providing care for another resident in the same room, incorporate periodic monitoring and assessment of adherence to determine the need for additional training and education, and provide education to residents and visitors. | F 880   |   |   |



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically delivered  
December 2, 2024

Administrator  
Tweeten Lutheran Health Care Center  
125 5th Avenue Southeast  
Spring Grove, MN 55974

Re: State Nursing Home Licensing Orders  
Event ID: MCYL11

Dear Administrator:

The above facility was surveyed on November 20, 2024, through November 21, 2024, for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at [https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04\\_8.html](https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html). The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Tweeten Lutheran Health Care Center

December 2, 2024

Page 2

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Lisa Krebs, Regional Operations Supervisor, Rapid Response  
Health Regulation Division  
Minnesota Department of Health  
Rochester District Office  
3425 40th Avenue NW, Suite 115  
Rochester, MN 55901  
Email: [Lisa.Krebs@state.mn.us](mailto:Lisa.Krebs@state.mn.us)  
Office (507) 206-2728

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.



Holly Zahler, Compliance Analyst  
Federal Enforcement | Health Regulation Division  
Minnesota Department of Health  
Orville L. Freeman Building | HRD 3A 3rd Floor  
Office: 651-201-4384  
Email: [holly.zahler@state.mn.us](mailto:holly.zahler@state.mn.us)

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

|       |   |       |  |  |
|-------|---|-------|--|--|
| 2 000 | <p>Initial Comments</p> <p style="text-align: center;">*****ATTENTION*****</p> <p style="text-align: center;"><b>NH LICENSING CORRECTION ORDER</b></p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p><b>INITIAL COMMENTS:</b><br/>On 11/20/24 and 11/21/24, a complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was NOT in compliance with the MN State Licensure, and the following licensing orders were issued. Please indicate in your electronic plan of correction you have reviewed these orders</p> | 2 000 |  |  |
|-------|---|-------|--|--|

|   |               |                                  |
|---|---------------|----------------------------------|
| Minnesota Department of Health<br>LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE<br><br><b>Electronically Signed</b> | TITLE<br><br> | (X6) DATE<br><br><b>12/11/24</b> |
|---|---------------|----------------------------------|

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| 2 000              | <p>Continued From page 1</p> <p>and identify the date when they will be completed.</p> <p>The following complaints were reviewed:<br/>H54291484C (MN108357) with a licensing order issued at 1390.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using Federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyor ' s findings are the Suggested Method of Correction and Time Period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at &lt;<a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html</a>&gt; The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "CORRECTED" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of state form.</p> | 2 000         |   |                    |

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| 2 000              | Continued From page 2<br><br>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.   | 2 000         |   |                    |
| 21390              | MN Rule 4658.0800 Subp. 4 A-I Infection Control<br><br>Subp. 4. Policies and procedures. The infection control program must include policies and procedures which provide for the following:<br>A. surveillance based on systematic data collection to identify nosocomial infections in residents;<br>B. a system for detection, investigation, and control of outbreaks of infectious diseases;<br>C. isolation and precautions systems to reduce risk of transmission of infectious agents;<br>D. in-service education in infection prevention and control;<br>E. a resident health program including an immunization program, a tuberculosis program as defined in part 4658.0810, and policies and procedures of resident care practices to assist in the prevention and treatment of infections;<br>F. the development and implementation of employee health policies and infection control practices, including a tuberculosis program as defined in part 4658.0815;<br>G. a system for reviewing antibiotic use;<br>H. a system for review and evaluation of products which affect infection control, such as disinfectants, antiseptics, gloves, and incontinence products; and<br>I. methods for maintaining awareness of current standards of practice in infection control. | 21390         |   | 11/27/24           |

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

|       |  |       |           |  |
|-------|--|-------|-----------|--|
| 21390 | <p>Continued From page 3</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview and document review the facility failed to ensure Enhanced Barrier Precautions (EBP)- (an infection control intervention designed to reduce transmission of multidrug-resistant organisms that employs targeted gown and glove use during high contact resident care activities.) were implemented or followed for management of a pressure ulcer to reduce the risk of infection to others for 1 of 1 resident (R2).</p> <p>Findings included:</p> <p>R2's care plan dated 1/3/23 identified a problem of Enhanced Barrier Precautions (EBP) due to wounds. Interventions identified EBP required the use of gown &amp; gloves during high contact resident care activities, including dressing, bathing, or showering, performing transfers, changing linens, providing hygiene, changing a resident's brief, or assisting them with toileting, direct care of an indwelling medical device, such as a central line, urinary catheter, feeding tube or tracheostomy, and when performing wound care on any skin opening that required a dressing.</p> <p>R2's quarterly Minimum Data Set (MDS) dated 9/17/24, identified R2's cognition was severely impaired and had diagnoses of vascular dementia and pressure ulcer of sacral region stage 3. Further identified R2 admitted with a stage 3 pressure ulcer that was current.</p> <p>R2's Physician Order report dated 11/1/24, identified a stage 3 pressure ulcer of sacral region treatment to: apply zinc oxide to peri-wound tissue, soak gauze in Dakin's solution 0.125% and pack into wound, cover with</p> | 21390 | Corrected |  |
|-------|--|-------|-----------|--|

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| 21390              | <p>Continued From page 4</p> <p>Vaseline-infused gauze and change twice a day.</p> <p>During an observation and interview on 11/20/24 at 2:44 p.m., R1 was lying in bed on her back and stated, "I still have that blister on my bottom." R2's door or room had no signage for EBP, there was no cart with personal protective equipment (PPE) outside the door or anywhere in R1's room.</p> <p>During an observation on 11/21/24 at 8:57 a.m., R1 was seated in a bath chair covered with a bath blanket and was being pushed down the hall to her room by nursing assistant (NA)-A and NA-B. Neither NA-A or NA-B had gowns or gloves on. Once in R2's room, R2 was transferred via a full body mechanical lift to her bed. While R2 was repositioned on her side, she was noted to have a wound in her sacral area. NA-A stated R2 has had a pressure ulcer on her bottom for a long time. NA-A and NA-B were asked about the use of EBP with R2 due to her wound and they both indicated an unawareness of using gowns and gloves with high contact activities for residents with wounds. Both verified there was no signage on the door and no gowns available in the room.</p> <p>During an interview on 11/21/24 at 9:06 a.m., licensed practical nurse (LPN)-A stated none of the residents in the building use EBP. LPN-A verified R2 had a current pressure ulcer and stated there was no signage on R2's door and no PPE carts outside R2's room. LPN-A stated all the signs and carts disappeared quite awhile ago.</p> <p>During an interview on 11/21/24 at 9:39 a.m., registered nurse (RN)-A stated our old infection preventionist knew about the EBP regulation, we do have the signage and the policy she just never implemented it, so staff have not been doing it.</p> | 21390         |   |                    |

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

|       |   |       |  |  |
|-------|---|-------|--|--|
| 21390 | <p>Continued From page 5</p> <p>During an interview on 11/21/24 at 9:11 a.m., interim director of nursing (IDON) indicated they had not implemented EBP for any of the residents as long as she had worked here and was not aware of the regulation to do so.</p> <p>Facility policy enhance barrier precautions dated 11/23, identified ...Enhanced Barrier Precautions can be applied (when Contact Precautions do not otherwise apply) to residents with any of the following: o Wounds or indwelling medical devices, regardless of MDRO colonization status o Infection or colonization with an MDRO. Effective implementation of EBP requires staff training on the proper use of personal protective equipment (PPE) and the availability of PPE and hand hygiene supplies at the point of care. Enhanced Barrier Precautions expand the use of PPE and refer to the use of gown and gloves during high contact resident care activities that provide opportunities for transfer of MDROs to staff hands and clothing. MDROs may be indirectly transferred from resident-to-resident during these high-contact care activities. Nursing home residents with wounds and indwelling medical devices are at especially high risk of both acquisition of and colonization with MDROs. The use of gown and gloves for high-contact resident care activities is indicated, when Contact Precautions do not otherwise apply, for nursing home residents with wounds and/or indwelling medical devices regardless of MDRO colonization as well as for residents with MDRO infection or colonization. Examples of high-contact resident care activities requiring gown and glove use for Enhanced Barrier Precautions include dressing, bathing/showering, transferring, providing hygiene, changing linens, changing briefs or assisting with toileting, device care or use: central line, urinary catheter, feeding tube,</p> | 21390 |  |  |
|-------|---|-------|--|--|

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)   | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
| 21390              | <p>Continued From page 6</p> <p>tracheostomy/ventilator, wound care: any skin opening requiring a dressing. In general, gown and gloves would not be required for resident care activities other than those listed above, unless otherwise necessary for adherence to Standard Precautions. Residents are not restricted to their rooms or limited from participation in group activities. Because Enhanced Barrier Precautions do not impose the same activity and room placement restrictions as Contact Precautions, they are intended to be in place for the duration of a resident's stay in the facility or until resolution of the wound or discontinuation of the indwelling medical device that placed them at higher risk. When implementing Enhanced Barrier Precautions, it is critical to ensure that staff have awareness of the facility's expectations about hand hygiene and gown/glove use, initial and refresher training, and access to appropriate supplies. To accomplish this: post clear signage on the door or wall outside of the resident room indicating the type of precautions and required PPE (e.g., gown and gloves). For Enhanced Barrier Precautions, signage should also clearly indicate the high contact resident care activities that require the use of gown and gloves. Make PPE, including gowns and gloves, available immediately outside of the resident room, ensure access to alcohol-based hand rub in every resident room {ideally both inside and outside of the room), position a trash can inside the resident room and near the exit for discarding PPE after removal, prior to exit of the room or before providing care for another resident in the same room, incorporate periodic monitoring and assessment of adherence to determine the need for additional training and education, and provide education to residents and visitors.</p> | 21390         |   |                    |

Minnesota Department of Health

|  |  |   |   |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>00285</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____ | (X3) DATE SURVEY COMPLETED<br><br><b>11/21/2024</b> |
|--|--|---|---|

|  |   |
|--|---|
| NAME OF PROVIDER OR SUPPLIER<br><br><b>TWEETEN LUTHERAN HEALTH CARE CENTEF</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>125 5TH AVENUE SOUTHEAST<br/>SPRING GROVE, MN 55974</b> |
|--|---|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|--|---------------|---|--------------------|
|--------------------|--|---------------|---|--------------------|

|       |  |       |  |  |
|-------|--|-------|--|--|
| 21390 | <p>Continued From page 7</p> <p><b>SUGGESTED METHOD OF CORRECTION:</b> The Director of Nursing (DON), ICP, or designee could review facility policy and procedures regarding Enhanced Barrier Precautions (EBP) for the resident and provide staff education regarding the policies and educate staff on the appropriate PPE to wear. They could also do environmental rounds and audits, and re-education anytime EBP are placed. The DON, ICP or designee could take those findings/education to the Quality Assurance Performance Improvement (QAPI) committee for a determined amount of time, until the QAPI committee determines successful compliance or the need for ongoing monitoring.</p> <p><b>TIME PERIOD FOR CORRECTION:</b> Twenty-one (21) days.</p> | 21390 |  |  |
|-------|--|-------|--|--|