



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered
April 17, 2024

Administrator
Edenbrook Of St Cloud
1717 University Drive Southeast
Saint Cloud, MN 56304

RE: CCN: 245438
Cycle Start Date: March 12, 2024

Dear Administrator:

On March 12, 2024, the Minnesota Department of Health, completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed. Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Joanne Simon', with a horizontal line extending to the right.

Joanne Simon, Compliance Analyst
Minnesota Department of Health
Health Regulation Division
Telephone: 651-201-4161
Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

April 17, 2024

Administrator
Edenbrook Of St Cloud
1717 University Drive Southeast
Saint Cloud, MN 56304

Re: Reinspection Results
Event ID: 7T0012

Dear Administrator:

On April 17, 2024 survey staff of the Minnesota Department of Health - Health Regulation Division completed a reinspection of your facility, to determine correction of orders found on the survey completed on March 12, 2024. At this time these correction orders were found corrected.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Joanne Simon', with a horizontal line extending to the right.

Joanne Simon, Compliance Analyst
Minnesota Department of Health
Health Regulation Division
Telephone: 651-201-4161
Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
March 19, 2024

Administrator
Edenbrook Of St Cloud
1717 University Drive Southeast
Saint Cloud, MN 56304

RE: CCN: 245438
Cycle Start Date: March 12, 2024

Dear Administrator:

On March 12, 2024, a survey was completed at your facility by the Minnesota Department of Health to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

ELECTRONIC PLAN OF CORRECTION (ePoC)

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

Edenbrook Of St Cloud

March 19, 2024

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- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Terri Ament, Rapid Response
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Duluth Technology Village
11 East Superior Street, Suite 290
Duluth, Minnesota 55802-2007
Email: teresa.ament@state.mn.us
Office: (218) 302-6151 Mobile: (218) 766-2720

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by June 12, 2024 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

Edenbrook Of St Cloud

March 19, 2024

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In addition, if substantial compliance with the regulations is not verified by September 12, 2024 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies.

All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at:

https://mdhprovidercontent.web.health.state.mn.us/ltr_idr.cfm

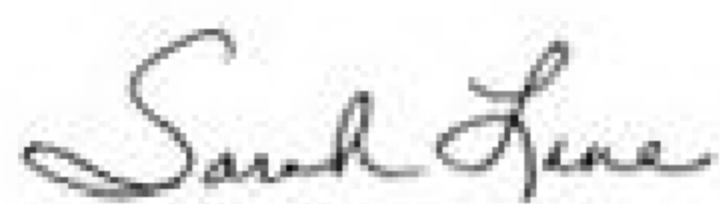
You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at:

https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions.

Sincerely,



Sarah Lane, Compliance Analyst
Federal Enforcement | Health Regulation Division
Minnesota Department of Health
P.O. Box 64900
Saint Paul, MN 55164-0900
Telephone: 651-201-4308 Fax: 651-215-9697
Email: sarah.lane@state.mn.us

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245438	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/12/2024
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NAME OF PROVIDER OR SUPPLIER EDENBROOK OF ST CLOUD	STREET ADDRESS, CITY, STATE, ZIP CODE 1717 UNIVERSITY DRIVE SOUTHEAST SAINT CLOUD, MN 56304
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	<p>INITIAL COMMENTS</p> <p>On 3/7/24 through 3/12/24, a standard abbreviated survey was conducted at your facility. Your facility was NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities.</p> <p>The following complaint was reviewed with NO deficiencies cited: H54381600C (MN00101268)</p> <p>AND</p> <p>The following complaints were reviewed: H54381601C (MN00101256) with a deficiency cited at F880 H54381602C (MN00101258) with a deficiency cited at F880 H54381603C (MN00101267) with a deficiency cited at F880 H54381604C (MN00101266) with a deficiency cited at F880</p> <p>The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.</p> <p>Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.</p>	F 000		
F 880 SS=D	Infection Prevention & Control	F 880		4/12/24

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/28/2024

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 880	<p>Continued From page 1</p> <p>CFR(s): 483.80(a)(1)(2)(4)(e)(f)</p> <p>§483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of communicable diseases and infections.</p> <p>§483.80(a) Infection prevention and control program. The facility must establish an infection prevention and control program (IPCP) that must include, at a minimum, the following elements:</p> <p>§483.80(a)(1) A system for preventing, identifying, reporting, investigating, and controlling infections and communicable diseases for all residents, staff, volunteers, visitors, and other individuals providing services under a contractual arrangement based upon the facility assessment conducted according to §483.70(e) and following accepted national standards;</p> <p>§483.80(a)(2) Written standards, policies, and procedures for the program, which must include, but are not limited to:</p> <ul style="list-style-type: none"> (i) A system of surveillance designed to identify possible communicable diseases or infections before they can spread to other persons in the facility; (ii) When and to whom possible incidents of communicable disease or infections should be reported; (iii) Standard and transmission-based precautions to be followed to prevent spread of infections; 	F 880		

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F 880	<p>Continued From page 2</p> <p>(iv)When and how isolation should be used for a resident; including but not limited to: (A) The type and duration of the isolation, depending upon the infectious agent or organism involved, and (B) A requirement that the isolation should be the least restrictive possible for the resident under the circumstances.</p> <p>(v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and (vi)The hand hygiene procedures to be followed by staff involved in direct resident contact.</p> <p>§483.80(a)(4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.</p> <p>§483.80(e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.</p> <p>§483.80(f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by: Based on observation, interview, and document review, the facility failed to ensure proper glove use and hand hygiene was performed during incontinence care and wound care for 3 of 6 residents (R3, R4, R6) reviewed for infection control.</p> <p>Findings include:</p>	F 880	<p>How corrective action will be accomplished for those residents found to have been affected by the deficiency.</p> <p>R3, R4, and R6 identified in the statement of deficiencies had no negative outcome due to this deficient practice. Immediate education was done with staff upon finding</p>	

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F 880	<p>Continued From page 3</p> <p>R3's significant change Minimum Data Set (MDS) dated 2/13/24, indicated R3 needed extensive assistance with toilet use.</p> <p>R4's quarterly MDS dated 2/12/24, indicated R4 needed extensive assistance with toilet use.</p> <p>R6's Order Summary dated 3/12/24, indicated R6 had orders for wound care to his right heel daily.</p> <p>On 3/7/24 at 4:02 p.m., nursing assistant (NA)-A and NA-B were observed in R4's room assisting with toileting needs. NA-A had 2 pairs of gloves on, NA-B placed a second glove on her right hand. NA-B removed the bed pan from under R4 which contained urine and stool. NA-B cleansed R4's buttocks with wipes that had stool on them. NA-B's right glove had stool on it. NA-B wiped the stool off of her glove with the wipe used to cleanse R4's bottom. Without changing gloves or performing hand hygiene, NA-B grabbed a clean incontinent brief, and placed it under R4. NA-B then assisted R4 to roll on to her left side, and touched R4's back with her soiled gloves. NA-A left the room to grab supplies and when she returned, she washed her hands with soap and water and applied one pair of gloves. NA-A completed peri-care on R4 while NA-B held R4's pannus (excess skin on the abdomen) up with the soiled gloves. NA-A removed her gloves after peri-care and donned new gloves on without completing hand hygiene. NA-B assisted with placing R4's pants on with soiled gloves on. NA-A and NA-B removed their gloves and sanitized hands once leaving room.</p>	F 880	<p>deficiency.</p> <p>How facility will identify other residents having the potential to be affected by the same deficient practice.</p> <p>All residents have the potential to be affected by the deficient practice.</p> <p>What measures will be put in place, or systemic changes made, to ensure that the deficient practice will not occur.</p> <p>Staff were re-educated on infection control principles, including hand hygiene and proper glove usage, and hand washing competencies were be completed.</p> <p>How the facility will monitor its corrective actions to ensure the deficient practice is being corrected and will not recur.</p> <p>Handwashing and proper glove use audits will be completed as follows:</p> <p>Audit 5 staff members 3 times per week x 4 weeks, then audit 5 staff members 2 times per week x every other week x 1 mont, then audit 5 staff members 1 times per week x 1 week per month.</p> <p>Audit review and analysis will be brought to QAPI to determine ongoing frequency and duration of audits.</p> <p>Date of Compliance 04/12/2024</p>	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245438	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 03/12/2024
NAME OF PROVIDER OR SUPPLIER EDENBROOK OF ST CLOUD		STREET ADDRESS, CITY, STATE, ZIP CODE 1717 UNIVERSITY DRIVE SOUTHEAST SAINT CLOUD, MN 56304		
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F 880	<p>Continued From page 4</p> <p>On 3/7/24 at 4:29 p.m., NA-A stated, "I wear two pairs of gloves because I don't want to get bowel on my nails. There was no hand sanitizer in the room when I was doing peri-care so I just made sure I changed my gloves. We would normally sanitize between glove changes."</p> <p>On 3/7/24 at 4:32 p.m., NA-B stated, "I put an extra glove on my right hand just in case the glove broke. I don't want to get anything on my hands. I double glove if I am changing any resident. I did not take off my gloves because I was dealing with bowel and didn't want to get it on me. When I am done with peri-care I usually take my gloves off and sanitize my hands."</p> <p>On 3/8/24 at 9:22 a.m., NA-C was observed in R3's room with gloves on removing R3's stool soiled incontinent brief and cleansed R3's buttocks with wipes. Without changing gloves and performing hand hygiene, NA-C placed a clean incontinent brief under R3. NA-C proceeded to boost R3 into bed, touched his facial hair, grabbed a brush from his nightstand and handed it to another NA, touched R3's catheter drainage bag, and placed R3's blankets back on him with the soiled gloves on. NA-C then removed her gloves, sanitized her hands, and left the room.</p> <p>On 3/8/24 at 9:27 a.m., NA-C stated, "I forgot to take my gloves off and wash my hands. I would have normally, but I forgot this time."</p> <p>On 3/12/24 at 11:34 a.m., licensed practical nurse (LPN)-A went into R6's room to complete his right heel dressing change. LPN- washed her hands and applied gloves. LPN-A removed R6's dressing</p>	F 880	Person Responsible: DON	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245438	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 03/12/2024
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F 880	<p>Continued From page 5</p> <p>with a scant amount of red and yellow drainage, cleansed the wound with a spray, and wiped the wound with gauze. Without changing gloves or performing hand hygiene, LPN-A cut a dressing to fit the wound bed, applied it to the wound, painted around the wound with betadine, placed a non-adherent pad over the wound, and wrapped the wound in gauze.</p> <p>On 3/12/24 at 11:43 p.m., LPN-A stated she forgot to remove her gloves and wash her hands after taking the old dressing off and cleansing the wound.</p> <p>On 3/12/24 at 3:57 p.m., registered nurse (RN)-A stated staff were expected to complete hand hygiene before and after putting or taking off gloves, when completing cares or dressing changes, and staff should not be double gloving.</p> <p>On 3/12/24 at 4:00 p.m., the director of nursing (DON) stated staff were expected to take gloves off after peri-care and do hand hygiene. The DON stated the nurses should be doing hand hygiene after taking off a dressing and cleansing the wound. The DON stated staff are not to be double gloving.</p> <p>The facility policy Hand Hygiene dated 1/16/23, directed staff will perform hand hygiene under the following conditions: before applying gloves, after removing gloves, and before moving from a contaminated body site to a clean body site during resident care or treatment.</p>	F 880		



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
March 19, 2024

Administrator
Edenbrook Of St Cloud
1717 University Drive Southeast
Saint Cloud, MN 56304

Re: State Nursing Home Licensing Orders
Event ID: 7T0011

Dear Administrator:

The above facility was surveyed on March 7, 2024 through March 12, 2024 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html. The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Edenbrook Of St Cloud

March 19, 2024

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PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Supervisor Signature Block here

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.

(Insert signature block here and delete this note)

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00614	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/12/2024
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NAME OF PROVIDER OR SUPPLIER EDENBROOK OF ST CLOUD	STREET ADDRESS, CITY, STATE, ZIP CODE 1717 UNIVERSITY DRIVE SOUTHEAST SAINT CLOUD, MN 56304
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On 3/7/24 through 3/12/24, a complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was not in compliance with the MN State Licensure, and the following licensing order was</p>	2 000		
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Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE
Electronically Signed

TITLE

(X6) DATE

03/28/24

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00614	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/12/2024
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NAME OF PROVIDER OR SUPPLIER EDENBROOK OF ST CLOUD	STREET ADDRESS, CITY, STATE, ZIP CODE 1717 UNIVERSITY DRIVE SOUTHEAST SAINT CLOUD, MN 56304
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2 000	<p>Continued From page 1</p> <p>issued. Please indicate in your electronic plan of correction you have reviewed these orders and identify the date when they will be completed.</p> <p>The following complaints were reviewed with no deficiency issued. H54381600C (MN00101268)</p> <p>AND</p> <p>The following complaints were reviewed. H54381601C (MN00101256) with a licensing order issued at 4658.0800 Subp 1. H54381602C (MN00101258) with a licensing order issued at 4658.0800 Subp 1. H54381603C (MN00101267) with a licensing order issued at 4658.0800 Subp 1. H54381604C (MN00101266) with a licensing order issued at 4658.0800 Subp 1.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using Federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyor's findings are the Suggested Method of Correction and Time Period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with</p>	2 000		

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2 000	Continued From page 2 the Minnesota Department of Health Informational Bulletin 14-01, available at < https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html > The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "CORRECTED" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of state form. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.	2 000		
21375	MN Rule 4658.0800 Subp. 1 Infection Control; Program Subpart 1. Infection control program. A nursing home must establish and maintain an infection control program designed to provide a safe and sanitary environment. This MN Requirement is not met as evidenced by: Based on observation, interview, and document review, the facility failed to ensure proper glove use and hand hygiene was performed during	21375	Acknowledged	4/12/24

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21375	<p>Continued From page 3</p> <p>incontinence care and wound care for 3 of 6 residents (R3, R4, R6) reviewed for infection control.</p> <p>Findings include:</p> <p>R3's significant change Minimum Data Set (MDS) dated 2/13/24, indicated R3 needed extensive assistance with toilet use.</p> <p>R4's quarterly MDS dated 2/12/24, indicated R4 needed extensive assistance with toilet use.</p> <p>R6's Order Summary dated 3/12/24, indicated R6 had orders for wound care to his right heel daily.</p> <p>On 3/7/24 at 4:02 p.m., nursing assistant (NA)-A and NA-B were observed in R4's room assisting with toileting needs. NA-A had 2 pairs of gloves on, NA-B placed a second glove on her right hand. NA-B removed the bed pan from under R4 which contained urine and stool. NA-B cleansed R4's buttocks with wipes that had stool on them. NA-B's right glove had stool on it. NA-B wiped the stool off of her glove with the wipe used to cleanse R4's bottom. Without changing gloves or performing hand hygiene, NA-B grabbed a clean incontinent brief, and placed it under R4. NA-B then assisted R4 to roll on to her left side, and touched R4's back with her soiled gloves. NA-A left the room to grab supplies and when she returned, she washed her hands with soap and water and applied one pair of gloves. NA-A completed peri-care on R4 while NA-B held R4's pannus (excess skin on the abdomen) up with the soiled gloves. NA-A removed her gloves after peri-care and donned new gloves on without completing hand hygiene. NA-B assisted with placing R4's</p>	21375		

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21375	<p>Continued From page 4</p> <p>pants on with soiled gloves on. NA-A and NA-B removed their gloves and sanitized hands once leaving room.</p> <p>On 3/7/24 at 4:29 p.m., NA-A stated, "I wear two pairs of gloves because I don't want to get bowel on my nails. There was no hand sanitizer in the room when I was doing peri-care so I just made sure I changed my gloves. We would normally sanitize between glove changes."</p> <p>On 3/7/24 at 4:32 p.m., NA-B stated, "I put an extra glove on my right hand just in case the glove broke. I don't want to get anything on my hands. I double glove if I am changing any resident. I did not take off my gloves because I was dealing with bowel and didn't want to get it on me. When I am done with peri-care I usually take my gloves off and sanitize my hands."</p> <p>On 3/8/24 at 9:22 a.m., NA-C was observed in R3's room with gloves on removing R3's stool soiled incontinent brief and cleansed R3's buttocks with wipes. Without changing gloves and performing hand hygiene, NA-C placed a clean incontinent brief under R3. NA-C proceeded to boost R3 into bed, touched his facial hair, grabbed a brush from his nightstand and handed it to another NA, touched R3's catheter drainage bag, and placed R3's blankets back on him with the soiled gloves on. NA-C then removed her gloves, sanitized her hands, and left the room.</p> <p>On 3/8/24 at 9:27 a.m., NA-C stated, "I forgot to take my gloves off and wash my hands. I would have normally, but I forgot this time."</p> <p>On 3/12/24 at 11:34 a.m., licensed practical nurse</p>	21375		

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21375	<p>Continued From page 5</p> <p>(LPN)-A went into R6's room to complete his right heel dressing change. LPN- washed her hands and applied gloves. LPN-A removed R6's dressing with a scant amount of red and yellow drainage, cleansed the wound with a spray, and wiped the wound with gauze. Without changing gloves or performing hand hygiene, LPN-A cut a dressing to fit the wound bed, applied it to the wound, painted around the wound with betadine, placed a non-adherent pad over the wound, and wrapped the wound in gauze.</p> <p>On 3/12/24 at 11:43 p.m., LPN-A stated she forgot to remove her gloves and wash her hands after taking the old dressing off and cleansing the wound.</p> <p>On 3/12/24 at 3:57 p.m., registered nurse (RN)-A stated staff were expected to complete hand hygiene before and after putting or taking off gloves, when completing cares or dressing changes, and staff should not be double gloving.</p> <p>On 3/12/24 at 4:00 p.m., the director of nursing (DON) stated staff were expected to take gloves off after peri-care and do hand hygiene. The DON stated the nurses should be doing hand hygiene after taking off a dressing and cleansing the wound. The DON stated staff are not to be double gloving.</p> <p>The facility policy Hand Hygiene dated 1/16/23, directed staff will perform hand hygiene under the following conditions: before applying gloves, after removing gloves, and before moving from a contaminated body site to a clean body site during resident care or treatment.</p>	21375		

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21375	<p>Continued From page 6</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could review infection control policies and procedures, and provide education to staff basic infection control principles, including hand hygiene and proper glove usage. The facility could conduct periodic audits of staff completing hand hygiene and proper glove usage. The Quality Assurance Performance Improvement (QAPI) committee could monitor ongoing compliance.</p> <p>TIME FOR CORRECTION: Twenty-one (21) days.</p>	21375		