

State Rapid Response Investigative Public Report

Office of Health Facility Complaints

Maltreatment Report #: HL241026083M
Compliance #: HL241021449C

Date Concluded: October 31, 2023

Name, Address, and County of Licensee

Investigated:

Sterling Park Senior Living
114 North 1st Street
Waite Park, MN, 56387
Sterns County

Facility Type: Assisted Living Facility (ALF)

Evaluator's Name: Angela Vatalaro, RN
Special Investigator

Finding: Not Substantiated

Nature of Investigation:

The Minnesota Department of Health investigated an allegation of maltreatment, in accordance with the Minnesota Reporting of Maltreatment of Vulnerable Adults Act, Minn. Stat. 626.557, and to evaluate compliance with applicable licensing standards for the provider type.

Initial Investigation Allegation(s):

The facility neglected the resident when they failed to provide the resident's gluten free diet as ordered. This failure led to the resident developing sores in the resident's mouth, stomach pain, diarrhea, and anxiety. In addition, facility staff failed to order the resident's medications as prescribed.

Investigative Findings and Conclusion:

The Minnesota Department of Health determined neglect was not substantiated. The facility provided for the resident's gluten free diet as ordered and provided alternative gluten free food choices. There was no evidence facility staff failed to order the resident's medications.

The investigator conducted interviews with facility staff members, including administrative staff. The investigation included review of the resident's medical record, facility grievances, and policy and procedures. The investigator observed the facility's communal dining space and mealtime.

The resident resided in an assisted living facility. The resident's diagnoses included gluten intolerance. The resident's service plan included assistance with meals. The resident's record indicated an ordered gluten free diet.

Review of the resident's record indicated the resident's medical provider ordered a gluten free diet due to a gluten intolerance.

Review of a facility grievance indicated the resident reported she had not received her gluten free meals (bread) and therefore had not been eating meals in the dining room. The facility investigation of the grievance indicated camera footage was reviewed; the resident was seen eating meals in dining room. The facility offered a gluten free diet to the resident and alternate gluten free food choices.

Review of the resident's records did not indicate the resident had sores in her mouth. The resident had lab testing ordered for a sore throat and diarrhea not related to the resident's diet. The facility arranged for a behavioral referral for the resident's anxiety not related to the resident's diet.

Review of the resident's medication administration records indicated staff consistently ordered the resident's physician ordered medications.

During an interview, leadership stated the resident was on a gluten free diet due to gluten intolerance. The facility ordered and offered gluten free bread, gluten free menu substitute items, as well as an alternative meal which consisted of gluten free foods.

In conclusion, the Minnesota Department of Health determined neglect was not substantiated.

“Not Substantiated” means:

An investigatory conclusion indicating the preponderance of evidence shows that an act meeting the definition of maltreatment did not occur.

Neglect means neglect by a caregiver or self-neglect.

(a) "Caregiver neglect" means the failure or omission by a caregiver to supply a vulnerable adult with care or services, including but not limited to, food, clothing, shelter, health care, or supervision which is:

(1) reasonable and necessary to obtain or maintain the vulnerable adult's physical or mental health or safety, considering the physical and mental capacity or dysfunction of the vulnerable adult; and

(2) which is not the result of an accident or therapeutic conduct.

Vulnerable Adult interviewed: No. The resident was deceased.

Family/Responsible Party interviewed: No. Attempted but did not reach.

Alleged Perpetrator interviewed: Not Applicable.

Action taken by facility:

The facility offered gluten free bread, gluten free substitute items, as well as an alternative meal which consisted of gluten free foods.

Action taken by the Minnesota Department of Health:

No further action taken at this time.

cc:

The Office of Ombudsman for Long Term Care

The Office of Ombudsman for Mental Health and Developmental Disabilities

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 24102	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/28/2023
NAME OF PROVIDER OR SUPPLIER STERLING PARK SENIOR LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 114 NORTH 1ST STREET WAITE PARK, MN 56387		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments On September 28, 2023, the Minnesota Department of Health initiated an investigation of complaint #HL241021449C/#HL241026083M. No correction orders are issued.	0 000			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE