

STATE LICENSING COMPLIANCE REPORT

Report #: HL254603087C

Date Concluded: June 12, 2025

Name, Address, and County of Facility

Investigated:

Cypress Manor
16770 Wren Street NW
Andover, MN 55304
Anoka County

Facility Type: Assisted Living Facility (ALF)

Evaluator's Name: Erin Johnson-Crosby, RN
Special Investigator

The Minnesota Department of Health conducted a complaint investigation to determine compliance with state laws and rules governing the provision of care under Minnesota Statutes, Chapter 144G. The purpose of this complaint investigation was to review if facility policies and practices comply with applicable laws and rules. No maltreatment under Minnesota Statutes, Chapter 626 was alleged.

To view a copy of the correction orders, if any, please visit:

<https://www.health.state.mn.us/facilities/regulation/directory/provcompselect.html>, or call 651-201-4201 to be provided a copy via mail or email. If you are viewing this report on the MDH website, please see the attached state form.

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 25460	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 04/30/2025
NAME OF PROVIDER OR SUPPLIER CYPRESS MANOR			STREET ADDRESS, CITY, STATE, ZIP CODE 16770 WREN STREET NW ANDOVER, MN 55304		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER CORRECTION ORDER In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a complaint investigation. Determination of whether a violation is corrected requires compliance with all requirements provided at the statute number indicated below. When a Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: #HL254603087C On April 30, 2025, the Minnesota Department of Health conducted a complaint investigation at the above provider, and the following correction orders are issued. At the time of the complaint investigation, there were nine residents receiving services under the provider's Assisted Living license. The following immediate correction order is issued for #HL254603087C tag identification 0110.	0 000			
0 110 SS=F	144G.10 Subdivision 1a Assisted living director license required Each assisted living facility must employ an assisted living director licensed or permitted by the Board of Executives for Long Term Services and Supports.	0 110			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 110	Continued From page 1 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure employment of a licensed assisted living director (LALD), licensed by the Board of Executives for Long Term Services and Supports (BELTSS). This had the potential to affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: The licensee held an assisted living facility (ALF) license with a capacity of ten residents issued on August 1, 2024, through July 31, 2025. The licensee's Uniform Disclosure of Assisted Living Services and Amenities dated March 17, 2025, indicated the licensee would have an assisted living director onsite part time. On April 29, 2025, at 6:18 p.m., the BELTSS website indicated there was no current director of record listed and the last director of record ended on April 2, 2025. On April 30, 2025, at 8:45 a.m., the investigator observed the facility did not have an assisted living director (ALD) or LALD license displayed in the building.	0 110	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		

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0 110	Continued From page 2 On April 30, 2025, at 9:00 a.m., licensed practical nurse (LPN)-A stated there was not a current LALD or assisted in residence (ALD-IR) employed by the facility. On April 30, 2025, at 9:15 a.m., registered nurse (RN)-D stated there was not a current LALD at the facility. On April 30, 2025, at 1:45 p.m., the administrative assistant (ADM)-C (former vice president) confirmed the facility did not have a current LALD or an ALD-IR. The ALD-IR left the position on April 4, 2025. ADM-C stated the company had been trying to find someone but had been difficult. ADM-C had not checked with a consulting company to fill the positions and was hoping to fill the positions internally. The licensee's Assisted Living Director policy dated June 7, 2023, indicated the licensee was required to have an assisted living director licensed or permitted by the board of directors. The licensed or permitted assisted living director will maintain a current and active license or permit with BELTSS. The assisted living director on record is responsible for the assisted living and all operations within the setting. The license or permit of the assisted living director will be hung in the facility. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 110			