

# News Release



FOR IMMEDIATE USE

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## **Health Facility Investigation Reports Now Available Online**

The public can now view the results of complaint investigations involving Minnesota health care providers at a new website maintained by the Minnesota Department of Health (MDH).

The address for the new site is

<http://www.health.state.mn.us/divs/fpc/directory/surveyapp/provcompselect.cfm>.

Visitors to the website can access complaint histories and investigation reports for a variety of health care providers. The list includes nursing homes, board and care homes, home care providers, home health agencies, hospice facilities and services, hospitals, facilities that offer housing with services, and supervised living facilities.

Reports posted on the site date back to Jan. 1, 2003. The website allows the user to search for complaint information by date, provider type, provider name, and the county or city where the provider is located.

The site includes information for both substantiated and unsubstantiated complaints, as well as cases where the complaint investigation was inconclusive. Information available on the site also includes the number of complaints filed against a provider, as well as the documentation developed in support of investigation findings. In cases where the complaint involved federal laws or rules, and the provider was required to respond or develop a plan for correcting problems, those documents are also available on the website.

All of the information available on the site is considered "public information" under state law. However, information about current, ongoing investigations is not available to the public, and will not be posted on the site until the investigation is completed.

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