

# Common Staff Fears and Concerns

## COVID-19 CONSIDERATIONS FOR HEALTH CARE LEADERS

### Not enough information

- We do not have access to current information and communication.
- We do not always know if we can trust what we see or read.

### Not being heard

- Leadership may not know our biggest concerns or how to handle them.

### Using personal protective equipment (PPE)

- Why is leadership wearing different PPE than us, or not using the PPE we are expected to use?
- How can we be expected to work in settings with COVID-19 when we do not have the right PPE and/or training?

### Staff shortages/extra pay/job security

- What is our organization doing, or planning to do, to make sure enough staff are working during an outbreak? Will I be told I have to come into work?
- Will we be paid more if we work with community members who have confirmed or suspected COVID-19 disease?
- We worry about not getting paid, retaliation for speaking up about concerns, and being pressured to work when sick.

### Support for our families

- We worry about being exposed to COVID-19 at work and bringing it home to our families.
- We need access to childcare when we work longer hours and when schools are closed.
- Who will support our families if we are infected? We need support for other personal and family needs, as work hours and demands increase.

### Access to testing

- We worry about not being able to get tested fast if we develop COVID-19 symptoms. We worry that infection can spread at work because we cannot get tested fast.

### What to expect

- No one has prepared us for what to expect when an outbreak occurs.
- What will happen if coworkers get seriously ill or die from COVID-19?
- How will we handle the grief and loss? What resources are available if we need help?



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