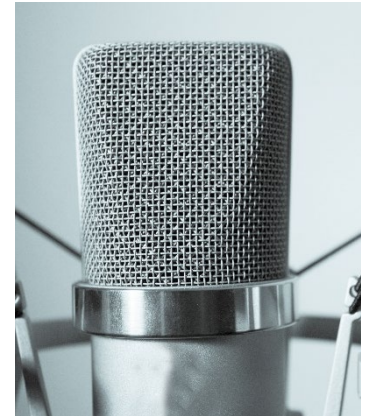


Reception Room

- **Good evening!** The meeting will start shortly.
- **Participants are muted** on entry.
- **Check your audio:** Music is currently playing.
- **Check the chat box:** Information about the hearing, including information about how to access captions and view the slides, is available there.
- **To view captions for this event:** You can view captions in Teams by clicking the More (...) button in the Teams window, then “Language and Speech,” and choose "Turn on live captions." You can also view the captions on the web at: <https://www.streamtext.net/player?event=MNDOH>.
- **If you have any technical issues,** please visit the [Microsoft support page for Teams](#) or email Health.HRDCommunications@state.mn.us.





New Ulm Medical Center Public Hearing

Virtual Public Hearing
October 11, 2023

PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS



Your moderator for today's hearing:



Stacy Sjogren (Show-gren)
Management Analysis
and Development
Senior Consultant

Tennessees Warning

- **The Minnesota Department of Health is hosting this public hearing to inform the public as required by law.**
- **Your comments, questions and image, which may be private data, may be visible during this event.** You are not required to provide this data, and there are no consequences for declining to do so.
- **The virtual presentation may be accessible to anyone** who has a business or legal right to access it. By participating, you are authorizing the data collected during this presentation to be maintained by MDH. MDH will be posting a transcript of this meeting to the website.
- **To opt out of the presentation, please exit now.**

6:05 p.m. – Introductions

6:10 p.m. – Welcome from MDH Health Regulation Division Director

6:15 p.m. – Overview

6:20 p.m. – New Ulm Medical Center Presentation

6:50 p.m. – Public Comments and Questions

7:20 p.m. – New Ulm Medical Center Closing Remarks

7:25 p.m. – Conclusion

7:30 p.m. – Public Hearing ends

Please welcome today's speakers:



Maria King,
MDH Health Regulation
Director



Toby Freier
President
New Ulm Medical Center



Joe Clubb
Vice President
Mental Health &
Addiction Clinical
Service Line

Public Hearing Overview

- **The Minnesota Department of Health serves as a facilitator** to ensure there is public discussion and engagement for any proposed closure, reduction of services or relocation of services for a hospital or hospital campus as outlined in ([Minnesota Statutes Sec. 144.555](#)).
- **This statute gives MDH the authority to hold the meeting and to inform the public** but not to change, delay or prevent the proposed changes, closures or relocations.



New Ulm Medical Center Presentation

New Ulm Medical Center will provide information on the planned closure of its residential addiction services unit.

- **An explanation by the hospital's representatives of the reasons for transitioning** their 10-bed in-patient residential addiction services unit to a partial hospitalization and day treatment program.
- **A description of the actions that New Ulm Medical Center will take** to ensure that residents in the hospital's service area have continued access to the health services being modified.

New Ulm Medical Center Representatives

Welcome New Ulm Medical Center representatives:



Toby Freier
President
New Ulm Medical Center



Joe Clubb
Vice President
Mental Health & Addiction
Clinical Service Line

New Ulm Medical Center Service Changes

Toby Freier

President, New Ulm Medical Center

Joe Clubb

Vice President, Mental Health and Addiction Clinical Service Line

October 11, 2023

Allina Health ™

Today's Agenda

- Gratitude
- Changes in Services at NUMC
- Why we're changing services
- Timeline of changes
- Commitment to care in New Ulm



Gratitude

This program has been a part of our medical center for nearly **40 years**, and we are extremely proud of the thousands of patients served and partnerships created across the region with community organizations and leaders.

Our Mental Health and Addiction team has been exceptional and unwavering in their dedication to our patients seeking addiction treatment.

Why We Are Changing Services

Discontinuing Residential Addiction Services

Due to the challenges of maintaining a 10-bed residential addiction services program within the walls of a hospital, we have made the difficult decision to discontinue these services at New Ulm Medical Center.

Because of staffing challenges, patient admissions have ceased, and the program has been discontinued.



**High Cost
Structure**



**Low
Reimbursements**



**Staffing
Challenges**



Small Scale

What Services are Staying at New Ulm

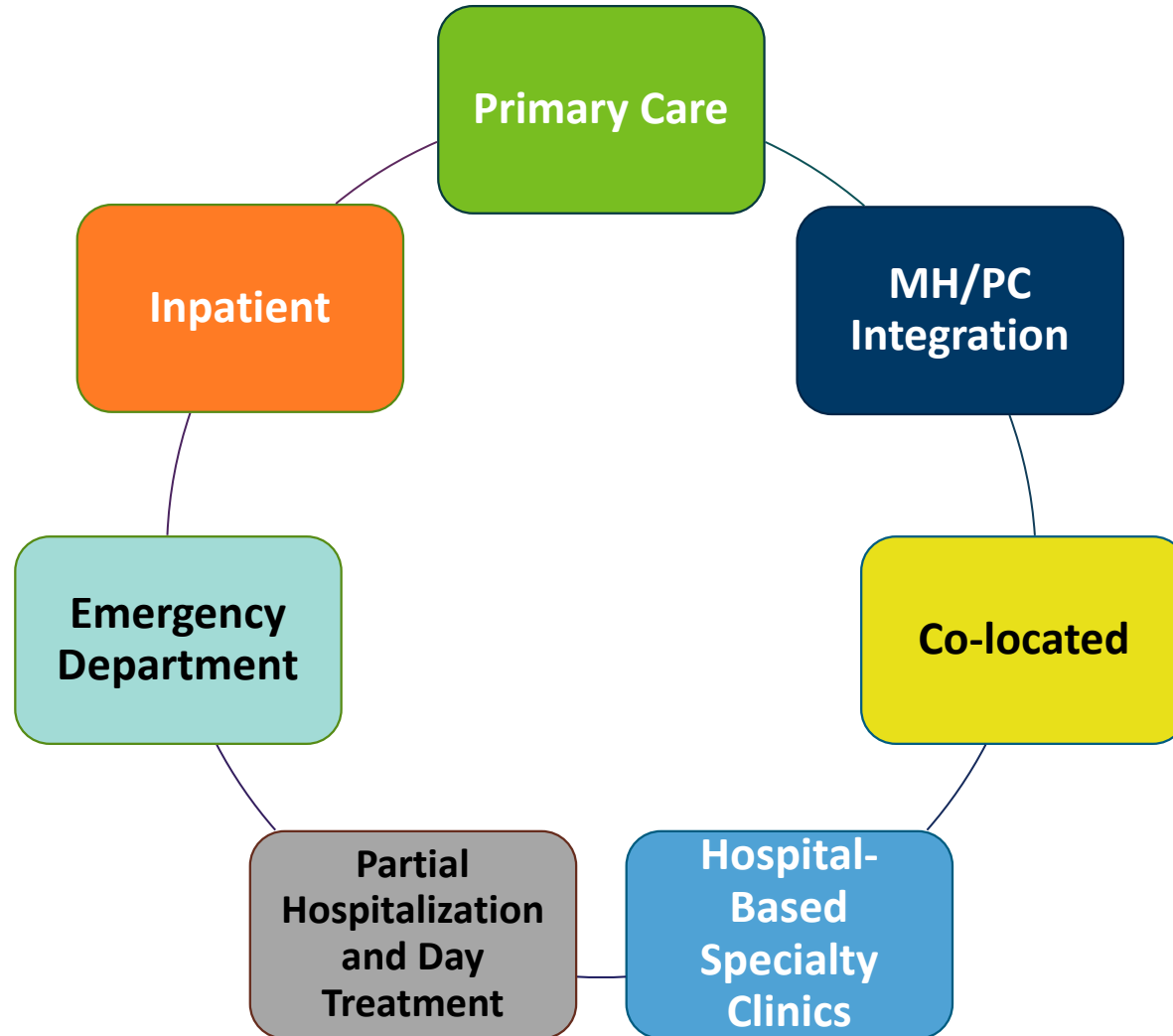
Current Services:

- 10-Bed Inpatient Adult Mental Health Unit
- Hospital-Based Specialty Mental Health Clinic serving the Lifespan
- Psychiatric Consultation for med-surge ICU patients in need of psychiatric consultation
- E.D Psychiatric Consultation for mental health patients in crisis
- Masters Prepared Clinical Staff that provide assessments, brief treatment, requests for inpatient admission and/or transfers to out-patient services
- Support from clinical social workers

Proposed Services:

- Partial Hospital and Day Treatment Program that will meet the needs of individuals who have a mental illness and addiction need for care.

Allina Health Approach to Mental Health & Addiction Care



Looking Ahead

NUMC is planning to repurpose the residential unit space for a new partial hospitalization and day treatment (intensive outpatient) program to serve this region. We are working diligently to operationalize this and hope to begin accepting referrals in early 2024.



New Ulm Commitment to Care in New Ulm

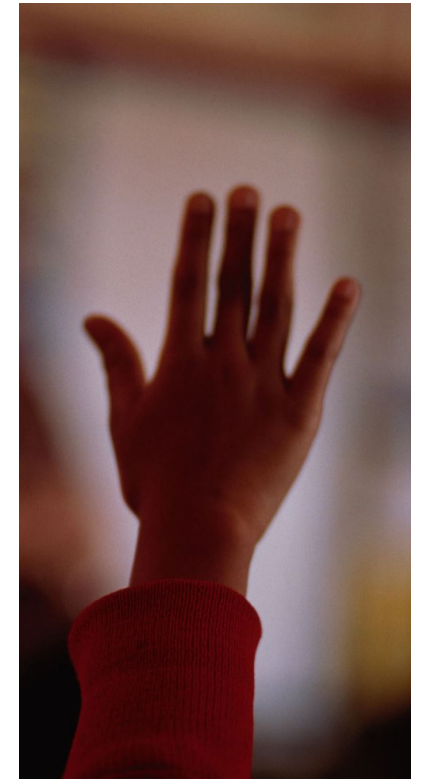
New Ulm Medical Center and Allina Health will continue our commitment to providing mental health and addiction treatment as part of our Whole Person Care model.



Whole Person Care

Thank you

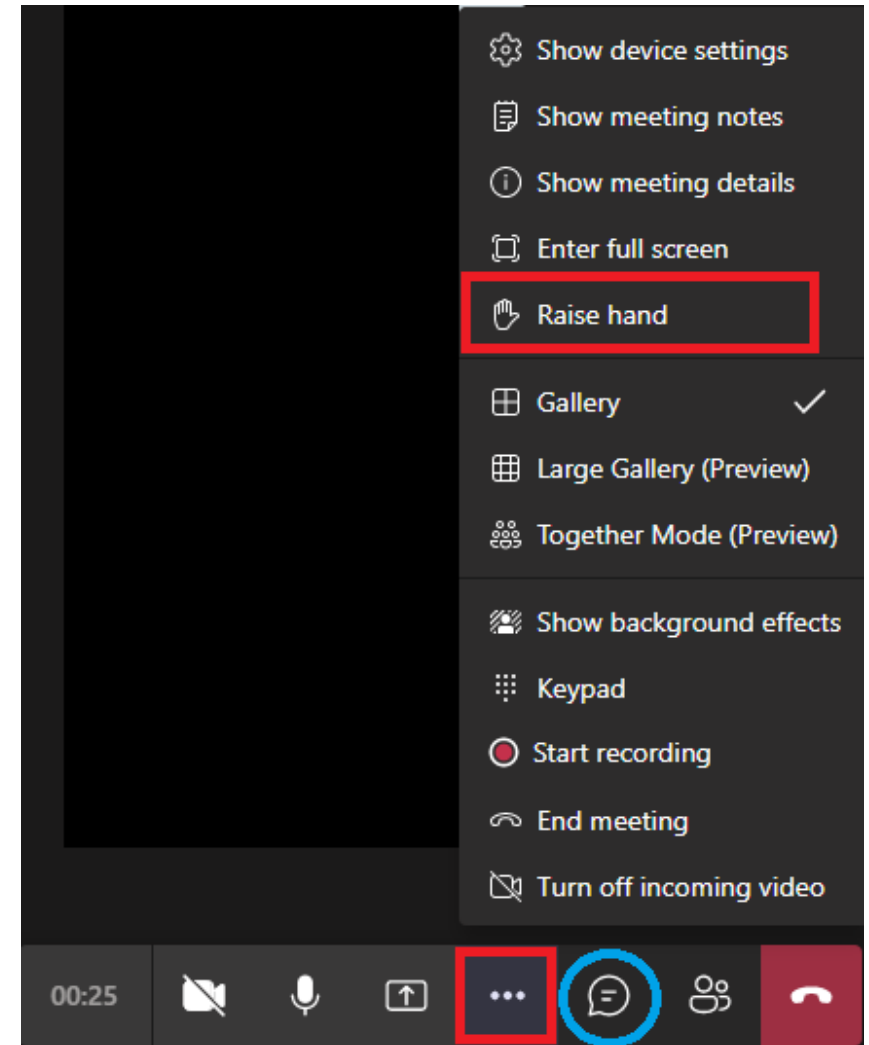
- **We welcome your comments and questions.**
- **Each person will have up to three minutes** to ask a question or provide public comment.
- **Please remember that the information you are sharing is being shared virtually for a public forum.**
- **New Ulm Medical Center will have up to three minutes to respond** to each of the questions and/or comments.



How to Comment

Two ways to ask a question or provide a comment:

1. Raise your hand (outlined in red).
 2. Click the Chat bubble (circled in blue) to open the chat.
- **We will select speakers** in order and add questions from the chat throughout the public comment period.
 - **Please be respectful. Abusive, slanderous** (comments meant to discredit or malign someone) and vulgar language will not be tolerated.



Last question with 5 minutes remaining



New Ulm Medical Center closing remarks:



Toby Freier
President
New Ulm Medical Center



Joe Clubb
Vice President
Mental Health & Addiction
Clinical Service Line

- Thank you for participating in the New Ulm Medical Center public hearing.
- The statute ([Minnesota Statutes Sec. 144.55](#)) gives MDH the authority to hold the meeting and to inform the public but not to change, delay or prevent the proposed changes, closures or relocations.
- You may provide comments or feedback on the [hearing website](#).
 - Comments for New Ulm Medical Center will be accepted until October 12, 2023.
- A transcript of the meeting will be available on the hearing website in 7-10 business days.



Maria King,
MDH Health Regulation Director

Thank you!

Health Regulation Division Communications

Health.HRDcommunications@state.mn.us