Organizational Assessment for Local Public Health against National Public Health Standards and Measures

For assessment and planning guidance, visit: [www.health.state.mn.us/lphap](http://www.health.state.mn.us/lphap).

For the entire text of standards, measures, and recommended documentation, visit: [PHAB Standards and Measures Version 1.5, December 2013 (PDF)](http://www.phaboard.org/wp-content/uploads/PHABSM_WEB_LR1.pdf).

The organizational assessment is not required for the 2015-2019 Assessment and Planning cycle. However, community health boards may still wish to complete it for their own purposes.

### Standards Most in Need of Improvement

After completing the self-assessment, note your three standards most in need of improvement below:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1. | Click or tap here to enter text. | 2. | Click or tap here to enter text. | 3. | Click or tap here to enter text. |

### Organizational Assessment against National Public Health Standards and Measures

| # | Domain/Standard/Measure Text | Not Demonstrated | Slightly Demonstrated | Largely Demonstrated | Fully Demonstrated | Notes |
| --- | --- | --- | --- | --- | --- | --- |
| **1** | **Conduct and Disseminate Assessments Focused on Population Health Status and Public Health Issues Facing the Community** | | | | | |
| **1.1** | **Community Health Assessment**: Participate in or lead a collaborative process resulting in a comprehensive community health assessment |  |  |  |  | Click or tap here to enter text. |
| **1.1.1** | **Partnership for Community Health Assessment**: Local partnership that develops a comprehensive community health assessment of the population served by a community health board |  |  |  |  | Click or tap here to enter text. |
| **1.1.2** | **Community Health Assessment**: A local community health assessment |  |  |  |  | Click or tap here to enter text. |
| **1.1.3** | **Community Health Assessment Accessibility**: Accessibility of community health assessment to agencies, organizations, and the general public |  |  |  |  | Click or tap here to enter text. |
| **1.2** | **Data Collection and Maintenance**: Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population |  |  |  |  | Click or tap here to enter text. |
| **1.2.1** | **Surveillance System**: 24/7 surveillance system or program surveillance systems |  |  |  |  | Click or tap here to enter text. |
| **1.2.2** | **Communication with Surveillance Sites**: Communication with surveillance sites |  |  |  |  | Click or tap here to enter text. |
| **1.2.3** | **Primary Data**: Primary data |  |  |  |  | Click or tap here to enter text. |
| **1.2.4** | **Shared Data with Other Health Departments**:  Local Public Health: Data provided to the state health department and tribal health departments in the jurisdiction a community health board is authorized to serve  Tribal Public Health: Data provided to the state health department and to local health departments |  |  |  |  | Click or tap here to enter text. |
| **1.3** | **Data Analysis**: Analyze public health data to identify trends in health problems, environmental public health hazards, and social and economic factors that affect the public’s health |  |  |  |  | Click or tap here to enter text. |
| **1.3.1** | **Data Analysis and Conclusions**: Data analyzed and public health conclusions drawn |  |  |  |  | Click or tap here to enter text. |
| **1.3.2** | **Data to a Variety of Audiences**:  Public health data provided to various audiences on a variety of public health issues |  |  |  |  | Click or tap here to enter text. |
| **1.4** | **Data Use**: Provide and use the results of health data analysis to develop recommendations regarding public health policies, processes, programs, or interventions |  |  |  |  | Click or tap here to enter text. |
| **1.4.1** | **Using Data to Inform Policy, Processes, Programs, Interventions**: Data used to recommend and inform public health policy, processes, programs, and/or interventions |  |  |  |  | Click or tap here to enter text. |
| **1.4.2** | **Community Summaries, Fact Sheets**: Community summaries or fact sheets of data to support public health improvement planning processes at the local level |  |  |  |  | Click or tap here to enter text. |
| **2** | **Investigate Health Problems and Environmental Public Health Hazards to Protect the Community** | | | | | |
| **2.1** | **Investigating Problems and Hazards**: Conduct timely investigations of health problems and environmental public health hazards |  |  |  |  |  |
| **2.1.1** | **Protocols for Investigation**: Protocols for investigation processes |  |  |  |  | Click or tap here to enter text. |
| **2.1.2** | **Infectious Disease Investigation**: Capacity to conduct an investigation of an infectious disease |  |  |  |  | Click or tap here to enter text. |
| **2.1.3** | **Non-Infectious Disease Investigation Capacity**: Capacity to conduct investigations of non-infectious health problems, environmental, and/or occupational public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.1.4** | **Collaborative Partnerships for Investigation**: Collaborative work through established governmental and community partnerships on investigations of reportable diseases, disease outbreaks, and environmental public health issues |  |  |  |  | Click or tap here to enter text. |
| **2.1.5** | **Timely Reporting**: Monitored timely reporting of notifiable/reportable diseases, lab test results, and investigation results |  |  |  |  | Click or tap here to enter text. |
| **2.2** | **Containing/Mitigating Problems, Hazards**: Contain/mitigate health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.2.1** | **Protocols for Containment, Mitigation**: Protocols for containment/mitigation of public health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.2.2** | **Process to Implement Emergency Operations Plan (EOP)**: A process for determining when the all hazards emergency operations plan (EOP) will be implemented |  |  |  |  | Click or tap here to enter text. |
| **2.2.3** | **After Action Reports (AARs)**: Complete After Action Reports (AARs) |  |  |  |  | Click or tap here to enter text. |
| **2.3** | **Emergency Access to Expertise, Capacity**: Ensure access to laboratory and epidemiological/environmental public health expertise and capacity to investigate and contain/mitigate public health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.3.1** | **24/7 Emergency Access to Epidemiological, Environmental Resources**: Provisions for a community health board’s 24/7 emergency access to epidemiological and environmental public health resources capable of providing rapid detection, investigation, and containment/mitigation of public health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.3.2** | **24/7 Access to Laboratory Resources**: 24/7 access to laboratory resources capable of providing rapid detection, investigation, and containment of health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.3.3** | **Access to Infrastructure to Provide Surge Capacity**: Access to laboratory and other support personnel and infrastructure capable of providing surge capacity |  |  |  |  | Click or tap here to enter text. |
| **2.3.4** | **Government Collaboration to Build Capacity for Crises**: Collaboration among tribal and state health departments and community health boards to build capacity and share resources to address tribal, state, and local efforts to provide for rapid detection, investigation, and containment/mitigation of public health problems and environmental public health hazards |  |  |  |  | Click or tap here to enter text. |
| **2.4** | **Emergency Communications**: Maintain a plan with policies and procedures for urgent and non-urgent communications |  |  |  |  | Click or tap here to enter text. |
| **2.4.1** | **24/7 Communications Protocols**: Written protocols for urgent 24/7 communications |  |  |  |  | Click or tap here to enter text. |
| **2.4.2** | **Health Alerts System**: A system to receive and provide urgent and no-urgent health alerts and to coordinate an appropriate public health response |  |  |  |  | Click or tap here to enter text. |
| **2.4.3** | **Timely Communication during Emergencies**: Timely communication provided to the general public during public health emergencies |  |  |  |  | Click or tap here to enter text. |
| **3** | **Inform and Educate about Public Health Issues and Functions** | | | | | |
| **3.1** | **Health Education and Promotion**: Provide health education and health promotion policies, programs, processes, and interventions to support prevention and wellness |  |  |  |  | Click or tap here to enter text. |
| **3.1.1** | **Health Protection Information for the Public**: Information provided to the public on protecting their health |  |  |  |  | Click or tap here to enter text. |
| **3.1.2** | **Health Promotion Strategies**: Health promotion strategies to mitigate preventable health conditions |  |  |  |  | Click or tap here to enter text. |
| **3.1.3** | **Factors for Specific At-Risk Populations**: Efforts to specifically address factors that contribute to specific populations’ higher health risks and poorer health outcomes |  |  |  |  | Click or tap here to enter text. |
| **3.2** | **Communications**: Provide information on public health issues and public health functions through multiple methods to a variety of audiences |  |  |  |  | Click or tap here to enter text. |
| **3.2.1** | **Basic Public Health Information for the Public**: Information on public health mission, roles, processes, programs, and interventions to improve the public’s health, provided to the public |  |  |  |  | Click or tap here to enter text. |
| **3.2.2** | **Organizational Branding Strategy**: Organizational branding strategy |  |  |  |  | Click or tap here to enter text. |
| **3.2.3** | **External Communications Procedures**: Communication procedures to provide information outside the health department |  |  |  |  | Click or tap here to enter text. |
| **3.2.4** | **Risk Communication Plan**: Risk communication plan |  |  |  |  | Click or tap here to enter text. |
| **3.2.5** | **Variety of Publicly Available Information**: Information available to the public through a variety of methods |  |  |  |  | Click or tap here to enter text. |
| **3.2.6** | **Culturally Sensitive Information**: Accessible, accurate, actionable, and current information provided in culturally sensitive and linguistically appropriate formats for target populations served by the community health board |  |  |  |  | Click or tap here to enter text. |
| **4** | **Engage with the Community to Identify and Address Health Problems** | | | | | |
| **4.1** | **Collaboration**: Engage with the public health system and the community in identifying and addressing health problems through collaborative processes |  |  |  |  | Click or tap here to enter text. |
| **4.1.1** | **Partnerships and Coalitions**: Establishment and/or engagement and active participation in a comprehensive community health partnership and/or coalition; or active participation in several partnerships or coalitions to address specific public health issues or populations |  |  |  |  | Click or tap here to enter text. |
| **4.1.2** | **Technical Assistance for Community Engagement**: Stakeholders and partners linked to technical assistance regarding methods of engaging with the community |  |  |  |  | Click or tap here to enter text. |
| **4.2** | **Policies and Strategies**: Promote the community’s understanding of and support for policies and strategies that will improve the public’s health |  |  |  |  | Click or tap here to enter text. |
| **4.2.1** | **Community Engagement on Policies, Strategies**: Engagement with the community about policies and/or strategies that will promote the public’s health |  |  |  |  | Click or tap here to enter text. |
| **4.2.2** | **Engagement with Governance on Policies, Strategies**: Engagement with governing entities, advisory boards, and elected officials about policies and/or strategies that will promote the public’s health |  |  |  |  | Click or tap here to enter text. |
| **5** | **Develop Public Health Policies and Plans** | | | | | |
| **5.1** | **Serving as Resource**: Serve as a primary and expert resource for establishing and maintaining public health policies, practices, and capacity |  |  |  |  | Click or tap here to enter text. |
| **5.1.1** | **Monitor and Track Issues**: The monitoring and tracking of public health issues that are being discussed by individuals and entities that set policies and practices that impact on public health |  |  |  |  | Click or tap here to enter text. |
| **5.1.2** | **Engagement in Policy Development**: Engagement in activities that contribute to the development and/or modification of policy that impacts public health |  |  |  |  | Click or tap here to enter text. |
| **5.1.3** | **Policies’ Impact on Public Health**: Informed governing entities, elected officials, and/or the public of potential intended or unintended public health impacts from current and/or proposed policies |  |  |  |  | Click or tap here to enter text. |
| **5.2** | **Community Health Improvement Plan (CHIP)**: Conduct a comprehensive planning process resulting in a community health improvement plan |  |  |  |  | Click or tap here to enter text. |
| **5.2.1** | **Process for Community Health Improvement Plan**: A process to develop a community health improvement plan |  |  |  |  | Click or tap here to enter text. |
| **5.2.2** | **Community Health Improvement Plan**: Community health improvement plan adopted as a result of the community health improvement planning process |  |  |  |  | Click or tap here to enter text. |
| **5.2.3** | **Collaborative Community Health Improvement Plan Implementation**: Elements and strategies of the health improvement plan implemented in partnership with others |  |  |  |  | Click or tap here to enter text. |
| **5.2.4** | **Monitor and Revise Community Health Improvement Plan**: Monitor the strategies in the community health improvement plan, and revise as needed, in collaboration and with broad participation from stakeholders and partners |  |  |  |  | Click or tap here to enter text. |
| **5.3** | **Strategic Plan**: Develop and implement a community health board organizational strategic plan |  |  |  |  | Click or tap here to enter text. |
| **5.3.1** | **Strategic Planning Process**: Community health board strategic planning process |  |  |  |  | Click or tap here to enter text. |
| **5.3.2** | **Strategic Plan**: Adopted community health board strategic plan |  |  |  |  | Click or tap here to enter text. |
| **5.3.3** | **An Implemented Strategic Plan**: Implemented community health board strategic plan |  |  |  |  | Click or tap here to enter text. |
| **5.4** | **Emergency Operations Plan**: Maintain an all hazards emergency operations plan |  |  |  |  | Click or tap here to enter text. |
| **5.4.1** | **Develop Emergency Operations Plan (EOP)**: Process for the development and maintenance of an all hazards emergency operations plan (EOP) |  |  |  |  | Click or tap here to enter text. |
| **5.4.2** | **Emergency Operations Plan (EOP)**: Public health emergency operations plan (EOP) |  |  |  |  | Click or tap here to enter text. |
| **6** | **Enforce Public Health Laws** | | | | | |
| **6.1** | **Review and Update**: Review existing laws and work with governing entities and elected/appointed officials to update as needed |  |  |  |  | Click or tap here to enter text. |
| **6.1.1** | **Review Laws**: Laws reviewed in order to determine the need for revisions |  |  |  |  | Click or tap here to enter text. |
| **6.1.2** | **Communication with Governing Bodies Regarding Laws**: Information provided to the governing entity and/or elected/appointed officials concerning needed updates/amendments to current laws and/or proposed new laws |  |  |  |  |  |
| **6.2** | **Education**: Educate individuals and organizations on the meaning, purpose, and benefit of public health laws, and how to comply |  |  |  |  | Click or tap here to enter text. |
| **6.2.1** | **Consistent Application of Knowledge, Laws**: Community health board knowledge maintained and public health laws applied in a consistent manner |  |  |  |  | Click or tap here to enter text. |
| **6.2.2** | **Laws, Licenses Accessible to Public**: Laws and permit/license applications are accessible to the public |  |  |  |  | Click or tap here to enter text. |
| **6.2.3** | **Education Provided to Regulated Entities**: Information or education provided to regulated entities regarding their responsibilities and methods to achieve full compliance with public health-related laws |  |  |  |  | Click or tap here to enter text. |
| **6.3** | **Conduct and Monitor Activities**: Conduct and monitor public health enforcement activities and coordinate notification of violations among appropriate agencies |  |  |  |  | Click or tap here to enter text. |
| **6.3.1** | **Enforcement Procedures and Protocols**: Written procedures and protocols for conducting enforcement actions |  |  |  |  | Click or tap here to enter text. |
| **6.3.2** | **Inspection Schedule**: Inspection activities of regulated entities conducted and monitored according to mandated frequency and/or a risk analysis method that guides the frequency and scheduling of inspections of regulated entities |  |  |  |  | Click or tap here to enter text. |
| **6.3.3** | **Following Procedures and Protocols**: Procedures and protocols followed for both routine and emergency situations requiring enforcement activities and complaint follow-up |  |  |  |  | Click or tap here to enter text. |
| **6.3.4** | **Compliance Patterns from Enforcement**: Patterns or trends identified in compliance from enforcement activities and complaints |  |  |  |  | Click or tap here to enter text. |
| **6.3.5** | **Coordinated Notification**: Coordinated notification of violations to the public, when required, and coordinated sharing of information among appropriate agencies about enforcement activities, follow-up activities, and trends or patterns |  |  |  |  | Click or tap here to enter text. |
| **7** | **Promote Strategies to Improve Access to Health Care** | | | | | |
| **7.1** | **Assess Capacity and Access**: Assess health care service capacity and access to health care services |  |  |  |  | Click or tap here to enter text. |
| **7.1.1** | **Assessing Health Care Availability**: Process to assess the availability of health care services |  |  |  |  | Click or tap here to enter text. |
| **7.1.2** | **Identifying Populations Facing Barriers**: Identification of populations who experience barriers to health care services |  |  |  |  | Click or tap here to enter text. |
| **7.1.3** | **Identifying Gaps and Barriers to Health Care**: Identification of gaps in access to health care services, and barriers to the receipt of health care services |  |  |  |  | Click or tap here to enter text. |
| **7.2** | **Strategies to Improve Access**: Identify and implement strategies to improve access to health care services |  |  |  |  | Click or tap here to enter text. |
| **7.2.1** | **Developing Strategies to Improve Access**: Process to develop strategies to improve access to health care services |  |  |  |  | Click or tap here to enter text. |
| **7.2.2** | **Implementing Strategies to Increase Access**: Implemented strategies to increase access to health care services |  |  |  |  | Click or tap here to enter text. |
| **7.2.3** | **Cultural Competence in Increasing Access**: Implemented culturally competent initiatives to increase access to health care services for those who may experience barriers to care due to cultural, language, or literacy differences |  |  |  |  | Click or tap here to enter text. |
| **8** | **Maintain a Competent Public Health Workforce** | | | | | |
| **8.1** | **Sufficient Public Health Workforce**: Encourage the development of a sufficient number of qualified public health workers |  |  |  |  | Click or tap here to enter text. |
| **8.1.1** | **Collaboration to Develop Future Workforce**: Relationships and/or collaborations that promote the development of future public health workers |  |  |  |  | Click or tap here to enter text. |
| **8.2** | **Competent Workforce**: Ensure a competent workforce through the assessment of staff competencies, the provision of individual training and professional development, and the provision of a supportive work environment |  |  |  |  | Click or tap here to enter text. |
| **8.2.1** | **Workforce Development Strategies**: Workforce development strategies |  |  |  |  | Click or tap here to enter text. |
| **8.2.2** | **Competent Workforce**: A competent community health board workforce |  |  |  |  | Click or tap here to enter text. |
| **8.2.3** | **Professional Development**: Professional and career development for all staff |  |  |  |  | Click or tap here to enter text. |
| **8.2.4** | **Supportive Work Environment**: Work environment that is supportive to the workforce |  |  |  |  | Click or tap here to enter text. |
| **9** | **Evaluate and Continuously Improve Processes, Programs, and Interventions** | | | | | |
| **9.1** | **Performance Management System**: Use a performance management system to monitor achievement of organizational objectives |  |  |  |  | Click or tap here to enter text. |
| **9.1.1** | **Engagement in Performance Management System**: Staff at all organizational levels engaged in establishing and/or updating a performance management system |  |  |  |  | Click or tap here to enter text. |
| **9.1.2** | **Performance Management System/Policy**: Performance management policy/system |  |  |  |  | Click or tap here to enter text. |
| **9.1.3** | **Implemented Performance Management System**: Implemented performance management system |  |  |  |  | Click or tap here to enter text. |
| **9.1.4** | **Process to Assess Customer Satisfaction**: Implemented systematic process for assessing customer satisfaction with community health board services |  |  |  |  | Click or tap here to enter text. |
| **9.1.5** | **Staff Involvement in Performance Management**: Opportunities provided to staff for involvement in the community health board’s performance management |  |  |  |  | Click or tap here to enter text. |
| **9.2** | **Quality Improvement**: Develop and implement quality improvement processes integrated into organizational practice, programs, processes, and interventions |  |  |  |  | Click or tap here to enter text. |
| **9.2.1** | **Established QI Program**: Established quality improvement program based on organizational policies and direction |  |  |  |  | Click or tap here to enter text. |
| **9.2.2** | **Implemented QI Activities**: Implemented quality improvement activities |  |  |  |  | Click or tap here to enter text. |
| **10** | **Contribute to and Apply the Evidence Base of Public Health** | | | | | |
| **10.1** | **Identification and Use**: Identify and use the best available evidence for making informed public health practice decisions |  |  |  |  | Click or tap here to enter text. |
| **10.1.1** | **Use of Evidence-Based/Promising Practices**: Applicable evidence-based and/or promising practices identified and used when implementing new or revised processes, programs, and/or interventions |  |  |  |  | Click or tap here to enter text. |
| **10.1.2** | **Practice and Research Innovation**:  Local Public Health: n/a  Tribal Public Health: Fostered innovation in practice and research |  |  |  |  | Click or tap here to enter text. |
| **10.2** | **Promotion**: Promote understanding and use of the current body of research results, evaluations, and evidence-based practices with appropriate audiences |  |  |  |  | Click or tap here to enter text. |
| **10.2.1** | **Human Subject Protection**: Protection of human subjects when a community health board is involved in or supports research activities |  |  |  |  | Click or tap here to enter text. |
| **10.2.2** | **Access to Expert Analysis**: Access to expertise to analyze current research and its public health implications |  |  |  |  | Click or tap here to enter text. |
| **10.2.3** | **Communicated Research Findings**: Communicated research findings, including public health implications |  |  |  |  | Click or tap here to enter text. |
| **10.2.4** | **Technical Assistance to Partners**:  Local Public Health: n/a  Tribal Public Health: Technical assistance provided to the state health department, local health departments, and other public health system partners in applying relevant research results, evidence-based and/or promising practices |  |  |  |  | Click or tap here to enter text. |
| **11** | **Maintain Administrative and Management Capacity** | | | | | |
| **11.1** | **Operational Infrastructure**: Develop and maintain an operational infrastructure to support the performance of public health functions |  |  |  |  | Click or tap here to enter text. |
| **11.1.1** | **Community Health Board Policies and Procedures**: Policies and procedures regarding community health board operations, reviewed regularly, and accessible to staff |  |  |  |  | Click or tap here to enter text. |
| **11.1.2** | **Ethical Issues and Decisions**: Ethical issues identified and ethical decisions made |  |  |  |  | Click or tap here to enter text. |
| **11.1.3** | **Confidentiality Policies**: Policies regarding confidentiality, including acceptable HIPAA requirements |  |  |  |  | Click or tap here to enter text. |
| **11.1.4** | **Policies Appropriate to Specific Populations**: Policies, processes, programs, and interventions provided that are socially, culturally, and linguistically appropriate to specific populations with higher health risks and poorer health outcomes |  |  |  |  | Click or tap here to enter text. |
| **11.1.5** | **Human Resources**: A human resources function |  |  |  |  | Click or tap here to enter text. |
| **11.1.6** | **Information Management**: Information management function that supports a community health board’s mission and workforce by providing infrastructure for data storage, protection, and management; and data analysis and reporting |  |  |  |  | Click or tap here to enter text. |
| **11.1.7** | **Clean, Safe, Accessible, and Secure Facilities**: Facilities that are clean, safe, accessible, and secure |  |  |  |  | Click or tap here to enter text. |
| **11.2** | **Financial Management**: Establish effective financial management system |  |  |  |  | Click or tap here to enter text. |
| **11.2.1** | **Oversight of Grants and Contracts**: Financial and programmatic oversight of grants and contracts |  |  |  |  | Click or tap here to enter text. |
| **11.2.2** | **Written Agreements for Purchasing/Delegation**: Written agreements with entities from which a community health board purchases, or to which a community health board delegates, services, processes, programs, and/or interventions |  |  |  |  | Click or tap here to enter text. |
| **11.2.3** | **Financial Management Systems**: Financial management systems |  |  |  |  | Click or tap here to enter text. |
| **11.2.4** | **Additional Resources to Support Community Health Board**: Resources sought to support agency infrastructure and processes, programs, and interventions |  |  |  |  | Click or tap here to enter text. |
| **12** | **Maintain Capacity to Engage the Public Health Governing Entity** | | | | | |
| **12.1** | **Roles, Responsibilities, and Authorities**: Maintain current operational, definitions and statements of public health roles, responsibilities, and authorities |  |  |  |  | Click or tap here to enter text. |
| **12.1.1** | **Provision of Mandated Operations, Programs, and Services**: Mandated public health operations, programs, and services provided |  |  |  |  | Click or tap here to enter text. |
| **12.1.2** | **Operational Definitions of Governing Entity’s Roles/Responsibilities**: Operational definitions or statements of the public health governing entity’s roles and responsibilities |  |  |  |  | Click or tap here to enter text. |
| **12.2** | **Communication**: Provide information to the governing entity regarding public health and the official responsibilities of a community health board and of the governing entity |  |  |  |  | Click or tap here to enter text. |
| **12.2.1** | **Communication with Governing Entity on Responsibilities**: Communication with the governing entity regarding the responsibilities of the community health board and of the responsibilities of the governing entity |  |  |  |  | Click or tap here to enter text. |
| **12.3** | **Engagement**: Encourage the governing entity’s engagement in a community health board’s overall obligations and responsibilities |  |  |  |  | Click or tap here to enter text. |
| **12.3.1** | **Information Provided to Governing Entity**: Information provided to the governing entity about important public health issues facing the community, the community health board, and/or the recent actions of the community health board |  |  |  |  | Click or tap here to enter text. |
| **12.3.2** | **Tracking/Reviewing Governing Entity Actions**: Actions taken by the governing entity tracked and reviewed |  |  |  |  | Click or tap here to enter text. |
| **12.3.3** | **Communication with Governing Entity on Performance**: Communication with the governing entity about the community health board performance assessment and improvement |  |  |  |  | Click or tap here to enter text. |