Quality Framework

Steering Team Meeting Agenda

Date/Time: April 4, 2018; 2:30 – 4:30 p.m. Central Time
Location: Lady Slipper Room, Centennial Office Building
Telephone: 1-888-742-5095; 933-209-2697

I. Welcome and Introductions (30 minutes)
   a. Steering Team members
   b. Marie Dotseth, Policy Advisor to the Commissioner of Health
   c. Meeting #1 summary review
   d. Introductory activity

II. Quality Framework Principles (45 minutes)

III. Stakeholder Conversations (30 minutes)
   a. Key themes
   b. Stakeholder perspectives

IV. Next Steps (5 minutes)
   a. Round the table check-in
   b. Next meeting
   c. Homework

V. Public Comment (10 minutes)

VI. Adjourn
Attention Steering Team Members:

How could a system that focuses on quality measurement contribute to...

- Improving disease management
- Improving quality and patient safety
- Improving population health
- Promoting patient-centric care
- Reducing chronic disease
- Reducing disparities
- Reducing health care system costs
- Reducing variation in outcomes
- Other
Agenda

• Welcome and Introductions
• Quality Framework Principles
• Stakeholder Conversations
• Next Steps
• Public Comment
• Adjourn
Goals for today’s meeting

- Draft principles
- Key themes for stakeholder interviews
- Stakeholder perspectives
Project goals and legislative charge

**Project goals**

The framework is intended to become guidance to the broader community that:

- Articulates the **values** of statewide quality measurement across the spectrum of stakeholders
- Includes **guiding principles** for a system of health quality improvement and measurement
- Responds to the **legislatively-established criteria**
- Establishes principles for **ongoing framework evaluation, maintenance, and updates**

**Legislative charge**

Develop a framework in collaboration with a broad group of stakeholders that:

- Articulates statewide **quality improvement goals**
- Fosters **alignment** with other measurement efforts
- Identifies the most **important elements** for assessing the quality of care
- Ensures **clinical relevance** and
- Defines the **roles** of stakeholders
• Assist with the identification, articulation, and prioritization of framework objectives;

• Advise on the key topics and questions to use in outreach with a broader stakeholder audience;

• Think through the right perspective/people include in the stakeholder consultation;

• Synthesize input from the broader stakeholder community to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and

• Discuss ideas for ongoing framework evaluation, maintenance, and updates
Stakeholder input

- External Steering Team
- Internal Workgroup
- Broader Stakeholder Community

Framework Development
Expertise

- Population health
- Measurement science, data analysis, and reporting
- Health equity
- Community engagement
- Health policy
- Health care purchasing
- Health care delivery
- Program evaluation
- Health information technology
- Quality improvement

Role

- **Input on quality improvement topics** to explore with external stakeholders;
- Help **identify stakeholders** throughout the state to engage with on this project;
- **Feedback on the themes** that emerge from discussions with external stakeholders; and
- **Feedback on the draft framework** that MDH develops with stakeholder input
Meeting #1 highlights
Walkabout activity

What **themes** or **observations** can you make about what was generated on the flip charts that might inform our conversation this afternoon about **what a statewide ‘quality framework’ could accomplish**?
Quality framework principles

OUT BEYOND IDEAS OF WRONGDOING AND RIGHTDOING THERE’S A FIELD. I’LL MEET YOU THERE

- RUMI
Working together assumptions

Mindset

• Our work is on behalf of Minnesota’s citizens – the ultimate stakeholders!
• We test our assumptions and inferences
• We respect ourselves, each other, and the groups’ process

Verbalizing

• We encourage constructive, generative thinking
• We are sensitive to the fact that everyone deserves time to be heard

Other

• What would you like to add to this list to support your work together?

What would you like to add to this list to support your work together?
A principle is...

A core assertion that serves as the foundation for a chain of reasoning.
Homework
• **What topics, if any, are missing from the outline?**

• Given the variety of stakeholders we will have these conversations with and the gaps we just discussed, **how can we ensure the conversation flows from talking about health and health care quality and includes measurement?**
• Recognizing that we will use a multi-pronged approach to obtaining broad stakeholder feedback (e.g., interviews, surveys, public comment periods)...

What, if any, perspectives are missing from this list of stakeholders with which to hold in-person key informant interviews and small group discussions?

• Some entities have offered to pull together small groups of stakeholders for these conversations.

Are there other opportunities to create small group discussions or listening sessions, particularly for consumers, patients, and community and advocacy organizations?
Check-in

What is... one key content + one key process

\textbf{take-away} from our meeting today that should drive our work together moving forward?
Meetings

• Meeting #3: May 1
  • Discuss and provide feedback on draft principles, and stakeholder questions

• Meeting #4: June
  • Discuss, synthesize, and provide feedback on themes that emerge from discussions with the broad stakeholder community

• Meeting #5: July
  • Discuss draft framework and roadmap

• Meeting #6: September 6
  • Finalize framework and roadmap
Public comment
Adjourn