Quality Framework
Steering Team Meeting Agenda

Date/Time: June 4, 2018; 9:30 a.m. – 12:00 p.m. Central Time
Location: HIWAY Federal Credit Union, 840 Westminster Street, St. Paul, MN 55130
Telephone: 1-888-742-5095; 933-209-2697

I. Welcome (15 minutes)

II. Gain Shared Understanding – Elements of the Framework (20 minutes)
   a. MDH staff present framework diagram

III. “Strength-Test” Framework Diagram (70 minutes)
   a. Structure – the “what”
   b. Process – the “how”
   c. Value – the “why”

IV. Expand Our Thinking (30 minutes)

V. Next Steps (5 minutes)
   a. Round the table check-in
   b. Next meeting
   c. Homework

VI. Public Comment (10 minutes)

VII. Adjourn
Quality Framework

Steering Team Meeting #4
June 4, 2018
• Welcome
• Gain shared understanding - elements of the framework
• “Strength-test” framework diagram
• Expand our thinking
• Next Steps
• Public Comment
• Adjourn
Examine and discuss elements of the Quality Measurement Framework
Project goals and legislative charge

**Project goals**

The framework is intended to become guidance to the broader community that:

- Articulates the values of statewide quality measurement across the spectrum of stakeholders
- Includes guiding principles for a system of health quality improvement and measurement
- Responds to the legislatively-established criteria
- Establishes principles for ongoing framework evaluation, maintenance, and updates

**Legislative charge**

Develop a framework in collaboration with a broad group of stakeholders that:

- Articulates statewide quality improvement goals
- Fosters alignment with other measurement efforts
- Identifies the most important elements for assessing the quality of care
- Ensures clinical relevance and
- Defines the roles of stakeholders
Assist with the identification, articulation, and prioritization of framework objectives;

- Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;

- Think through the right perspective/people include in the **stakeholder consultation**;

- **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and

- Discuss ideas for **ongoing framework evaluation, maintenance, and updates**
Stakeholder input

External Steering Team

Broader Stakeholder Community

Internal Workgroup

Framework Development
March 12
- Team fundamentals
- Stakeholder engagement explained

April 4
- “What we hope to see in Minnesota”
- Draft principles
- Stakeholder engagement preparation

May 1
- Value identification
- Principle refinement
- Stakeholder engagement input

June 4
- Begin framework development
Stakeholder engagement update

• Small group interviews
• Key informant interviews
• Survey
• Share and discuss themes during our next meeting
Draft Framework Model
Introductory thoughts

• Imagine possible elements of a measurement framework for Minnesota

• Lay the groundwork for a discussion about implementation for success & meaningful change

• Where we ended up in our framework modeling:
  • A decidedly functional draft vs. perfect visualization or flow
  • Build on your work concerning values/principles/goals
  • Components that reflect your thinking of evolution from the status quo
  • Placeholder for process that covers implementation, decision-making & roles
Elements of the framework vs. status quo

- Feedback loop between measuring, evaluating impact and evolving the measurement system
- Recognition that one or multiple frameworks need to actionable for different stakeholders, e.g. patients, payers, providers, public health, etc. [PRINCIPLE 3] ... one-size may not fit all
- Recognition that if the framework is not just a static document, there has to be a process of implementation, reporting, stewardship
• Health is more than health care [PRINCIPLE 1a]

• Domain as a broadly defined category of health care quality, e.g. work with communities to promote best practices of healthy living (CMS)

• Priorities or measuring what is most important, e.g. providing culturally competent care from a patient perspective

• Criteria to ensure measurement aligns with principles/goals/values (see considerations)

• Subject of measurement: what needs improvement and what should be measured ... where in the system should it be measured
Considerations

• Affect all stages of measurement
• Function to operationalize principles and values
• Force questions of:
  • Data sources
  • Reporting method
  • Expected impact (levers)
A. Structure (the “what”)

• What’s missing from this model, compared with what your thoughts had been about what a “framework” looks like/includes? What is included that you hadn’t thought of/expected? What surprised you?
B. Process (the “how”)

• What would it take to effectively or successfully operationalize these components in terms of design and implementation?
C. Value (the “why”)

• How would the values and principles play out for each of the elements?
What would it take for the quality measurement framework to have **broad support and buy-in**?
Check-in
Meetings

Meeting #5: July 2
- Synthesize perspectives from stakeholder community

Meeting #6: September 6
- Finalize values, principles, and framework based on public comment
Homework
THANK YOU