Quality Framework

Steering Team Meeting Agenda

Date/Time: July 2, 2018; 9:00 a.m. – 12:00 p.m. Central Time

Location: HIWAY Federal Credit Union, 840 Westminster Street, St. Paul, MN 55130

Telephone: 1-888-742-5095; 933-209-2697

I. Welcome (15 minutes)

II. Stakeholder feedback (55 minutes)

III. Alignment check: Revisit foundational questions (15 minutes)

IV. Framework discussion: Stewardship (60 minutes)

V. Where do we go from here? (20 minutes)
   a. Survey
   b. Future Steering Team meetings

VI. Next Steps (5 minutes)
   a. Round the table check-in
   b. Next meeting
   c. Homework

VII. Public Comment (10 minutes)

VIII. Adjourn
• Welcome
• Stakeholder feedback
• Alignment check
• Framework discussion
• Where do we go from here?
• Next steps
• Public comment
• Adjourn
Goals for today’s meeting

1. Share themes from stakeholder interviews
2. Revisit initial questions and assess alignment with framework design
3. Discuss the how and who of framework stewardship
Project goals and legislative charge

**Project goals**

- The framework is intended to become guidance to the broader community that:
  - Articulates the **values** of statewide quality measurement across the spectrum of stakeholders
  - Includes **guiding principles** for a system of health quality improvement and measurement
  - Responds to the **legislatively-established criteria**
  - Establishes principles for **ongoing framework evaluation, maintenance, and updates**

**Legislative charge**

- Develop a framework in collaboration with a broad group of stakeholders that:
  - Articulates statewide **quality improvement goals**
  - Fosters **alignment** with other measurement efforts
  - Identifies the most **important elements** for assessing the quality of care
  - Ensures **clinical relevance** and
  - Defines the **roles** of stakeholders
Steering Team role

- Assist with the identification, articulation, and prioritization of **framework objectives**;

- Advise on the **key topics and questions** to use in outreach with a broader stakeholder audience;

- Think through the right perspective/people include in the **stakeholder consultation**;

- **Synthesize input from the broader stakeholder community** to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and

- Discuss ideas for **ongoing framework evaluation, maintenance, and updates**
Framework development arc

March 12
- Team fundamentals
- Stakeholder engagement explained

April 4
- “What we hope to see in Minnesota”
- Draft principles
- Stakeholder engagement preparation

May 1
- Value identification
- Principle refinement
- Stakeholder engagement input

June 4
- Begin framework development

July 2
- Synthesize perspectives from stakeholder community
- Finalize draft framework
- Continue to develop framework implementation plan

September 6
- Make final values, principles, and framework adjustments based on public comment
- Finalize implementation roadmap
• Providers including those serving socioeconomically complex patient populations
  • Critical Access Hospitals convened by the Minnesota Hospital Association
  • Health Care Homes Measurement and Evaluation Workgroup
  • Minnesota Academy of Family Physicians
  • Minnesota Medical Association’s Physician-Consensus Measures of Performance to Advance Quality and Safety Work Group
  • Safety Net Coalition membership

• Health plan companies
  • Minnesota Council of Health Plans membership

• Health care purchasers
  • Minnesota Business Partnership
  • Minnesota Chamber of Commerce
  • Minnesota Health Action Group membership

• Quality improvement and measurement organizations
  • Institute for Clinical Systems Improvement
  • MN Community Measurement
  • Stratis Health
Interviews (continued)

• Consumer, community and advocacy organizations representing diverse communities and patients
  • American Cancer Society
  • American Lung Association of the Upper Midwest
  • ClearWAY
  • Minnesota Board on Aging
  • Minnesota Council on Disabilities
  • Community leaders convened by SoLaHmo
  • Health equity champions convened by Voices for Racial Justice
  • MDH Health Equity Advisory and Leadership (HEAL) Council subgroup

• Public health
  • Regional Local Public Health Association chairs
  • Statewide Health Improvement Partnership Evaluation Advisory Group subgroup
Internal workgroup

• Department of Health
  • Centers for Health Equity and Community Health
  • Community and Family Health
  • Health Care Homes
  • Health Promotion and Chronic Disease
  • Health Regulation Division
  • Office of Health Information Technology
  • Office of Statewide Health Improvement Initiatives

• Department of Human Services
  • Integrated Health Partnerships (IHP)

• Management and Budget
  • State Employee Group Insurance Program
Reflective questions

• What stood out to you most from the preliminary findings?
• What surprises or puzzles you?
• What lingering questions do you have?
Interpretive questions

- How do these conversations inform the direction of framework development?
- How does what we’ve learned from stakeholder conversations give us more certainty about next steps?
- **What conclusions can we draw from this information?**
  What do those conclusions mean for framework development?
A QUALITY MEASUREMENT FRAMEWORK FOR MN:
A CONCEPTUAL DRAFT (May 2018)

Values → Principles

Goals: Improve health outcomes, health care quality, health equity, patient experience, population health, affordability

Design & Implementation

Measurable for Patients, Providers, and/or other stakeholders

ACTIONS

Measure
Evaluate
Evolve

Domains
Priorities

Criteria for selection
Subject of measurement

Define evaluation process
Track goal attainment

Establish means & goals for domains

THIS IS LOT'S OF THINGS (INCLUDING COMMUNITY ENGAGEMENT)

Update
EVOLVE
MEASURE
EVALUATE
USE

Quality Measurement Framework
Conceptual Draft (6/26/18)
1. Should quality measures be linked to quality improvement goals, population health goals, health equity goals, cost reduction, disease burden?

2. Should all statewide measures be used in quality improvement, public reporting, and pay-for-performance, or are different measures better suited to different functions?

3. How do we measure other settings or across settings along the care continuum?

4. How can we increase the efficiency of quality measure reporting?

5. How does Minnesota continue to be a leader and innovate in quality measurement?

6. How do we align with other measurement strategies without being duplicative or redundant or going backwards, and maintain a system that is relevant for Minnesota?

7. What do we all need to know to be part of health quality improvement and the delivery of high quality care?

8. How do we know whether the system is working?

9. Can/should the system do more to help us understand where and how improvement happens?

10. Who should be part of the process of determining which measures “matter” or are most important?
• Do the values, principles, and other framework elements that the Steering Team has developed thus far offer the potential to answer these questions?

• Are these questions still valid? Have any new questions emerged?
• What role or function does the community need from whomever is stewarding this emerging framework?

• Looking at the framework diagram, how can stewardship be interpreted in terms of characteristics and/or specific functions?

• What are the keys to success? To whom will stewards be accountable and how?
Where do we go from here?

• Survey
  • What survey questions could MDH pose to the public to inform any gaps or questions that we want to close-up in regards to framework development?

• Future meetings
  • Should we try to meet in August to review and discuss an outline of the report to the Legislature?
Check-in
Next steps

Stakeholder Panel Webinar

• Mid-July

Next Meeting

• September 6, 9:30-12:30 at HIWAY Federal Credit Union
Homework
Public comment