Quality Framework

Steering Team Meeting Agenda

Date/Time: August 15, 2018; 8:00 –11:00 a.m. Central Time

Location: MDH-Freeman B145

Telephone: 1-888-742-5095; 933-209-2697

I. Welcome (10 minutes)

II. Stakeholder Input (15 minutes)

III. Roadmap Development: Concluding Phase 1 and Transitioning to Phase 2 (2 hours)

IV. Framework Support (20 minutes)

V. Next Steps (5 minutes)

   *Next meeting: September 6, 9:30-12:30 at HIWAY Federal Credit Union

VI. Public Comment (10 minutes)

VII. Adjourn
Agenda

• Welcome
• Stakeholder input
• Roadmap development: Concluding Phase 1 and transitioning to Phase 2
• Framework support
• Next steps
• Public comment
• Adjourn
Goals for today’s meeting

1. Ask what further clarity we can bring to the first phase of the framework development,

2. Look ahead to the second phase, and identify the elements of the framework that remain to be sketched out so that a framework can be implemented, and

3. Ask what form the second phase of framework development should take
Project goals and legislative charge

**Project goals**

The framework is intended to become guidance to the broader community that:

- Articulates the **values** of statewide quality measurement across the spectrum of stakeholders
- Includes **guiding principles** for a system of health quality improvement and measurement
- Responds to the **legislatively-established criteria**
- Establishes principles for **ongoing framework evaluation, maintenance, and updates**

**Legislative charge**

Develop a framework in collaboration with a broad group of stakeholders that:

- Articulates statewide **quality improvement goals**
- Fosters **alignment** with other measurement efforts
- Identifies the most **important elements** for assessing the quality of care
- Ensures **clinical relevance** and
- Defines the **roles** of stakeholders
Steering Team role

★ Assist with the identification, articulation, and prioritization of framework objectives;

• Advise on the key topics and questions to use in outreach with a broader stakeholder audience;

• Think through the right perspective/people include in the stakeholder consultation;

★ Synthesize input from the broader stakeholder community to contextualize and articulate themes and recommendations, and help build a roadmap, if necessary, towards a Minnesota quality framework; and

★ Discuss ideas for ongoing framework evaluation, maintenance, and updates
Stakeholder input

- Broader Stakeholder Community
  - External Steering Team
  - Internal Workgroup

Framework Development
March 12
- Team fundamentals
- Stakeholder engagement explained

April 4
- “What we hope to see in Minnesota”
- Draft principles
- Stakeholder engagement preparation

May 1
- Value identification
- Principle refinement
- Stakeholder engagement input

June 4
- Begin framework development

July 2
- Synthesize perspectives from stakeholder community
- Finalize draft framework
- Continue to develop framework implementation plan

August 15
- Close-out Phase 1 of framework development and set the stage for Phase 2

September 6
- Discuss the proposed framework and roadmap
Meeting #5 summary
• Community
• Health care industry and other stakeholders
• Internal workgroup
• Stakeholder panel
Roadmap development

Framework Development: Progress and Remaining Work

**Goal:** A system of measurement that fosters improvement in health outcomes, health care quality, health equity, patient experience, and population health, and reduces costs for patients, providers, and purchasers

<table>
<thead>
<tr>
<th>Phase 1 Progress</th>
<th>Phase 2 Remaining Work 6-12 months</th>
<th>Framework Implementation Steps 2020 and beyond</th>
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<td><strong>March – August 2018</strong></td>
<td><strong>Incorporate additional recommendations</strong> from stakeholders, <strong>Identify for whom</strong> measurement should matter, <strong>Develop criteria for making measurement actionable</strong>, <strong>Articulate thoughts on how to resolve tensions between efficiency, simplicity and transparency</strong></td>
<td><strong>Stand-up framework stewardship structure</strong></td>
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<td><strong>We have articulated values</strong></td>
<td><strong>Explore approaches for identifying what measurement is most important</strong>, <strong>Identify potentials for unintended consequences</strong></td>
<td><strong>Implement approach to community and patient engagement at all levels of decision-making</strong></td>
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<td><strong>We have developed guiding principles</strong></td>
<td><strong>Name the clients</strong> of the framework and identify their needs</td>
<td><strong>Specify improvement goals across clinical, population health, public health, and equity dimensions</strong></td>
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<td><strong>We have decided that measurement is more than clinical care</strong></td>
<td><strong>Articulate the structure and components</strong> of an evaluation plan</td>
<td><strong>Identify measurement domains, including by capturing overarching concepts</strong></td>
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<td><strong>We have decided that measurement must be subject to ongoing evaluation</strong></td>
<td><strong>Discuss a possible structure for framework stewardship</strong> and resource needs, <strong>Identify accountability paths for framework implementation</strong>, <strong>Articulate a draft roadmap for implementation under political, operational, system power, and resource realities</strong>, <strong>Consider which roles should be outside stewardship, i.e. be independent of it (evaluation?)</strong></td>
<td><strong>Explicitly consider the potential for winners/losers with measurement</strong></td>
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<td><strong>We have determined that the stewardship process should be trusted, transparent, and able to include all perspectives</strong></td>
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<td><strong>Identify measurement frequency and method</strong></td>
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We have agreed that measurement is more than clinical care

We have decided that measurement must be subject to ongoing evaluation

We have determined that the stewardship process should be trusted, transparent, and able to include all perspectives
What would Steering Team members, communities, and organizations need to **stand by and support this framework**?
Check-in
Next meeting

September 6, 9:30-12:30 at HIWAY Federal Credit Union
Homework
Public comment
THANK YOU