Risk Assessment and Public Health Management of Health Care Personnel with Potential Exposure to Patients with COVID-19 in Inpatient Settings including Emergency Departments (ED)

GUIDANCE AS OF MARCH 17, 2020

Exposure Risk Assessment

Health care facilities are responsible for identifying all health care personnel who come into contact\(^1\) with a patient having a confirmed case of COVID-19. Each of these health care professionals will undergo risk assessment based on current CDC guidance to categorize their exposure to the case patient as low-, medium-, or high-risk.


There are two ways in which health care facilities can work with MDH to assess potential exposure risk to health care personnel. The health care facility can conduct the initial risk assessment and communicate findings with MDH, or MDH can conduct the initial risk assessment. If possible, it is preferable for the facility to conduct the initial assessment, allowing MDH staff to focus on medium- and high-risk exposures, which are more complex.

Facility-led initial exposure risk assessment for health care personnel

Initial exposure risk assessment should occur as soon as possible after contact with a confirmed case is recognized. The assessment must be conducted through an active process that includes health care worker interview. Passive reporting (e.g., use of log sheet) of PPE adherence and breaches by health care personnel is not acceptable. An example risk assessment is available from MDH.

The health care facility is responsible for informing health care personnel that MDH will be contacting them regarding their exposure.

Communication of medium- and high-risk exposures to MDH should include:

- Names, phone numbers, and email addresses of health care personnel.
- Information must be provided to MDH within 24 hours of identification.

\(^1\) Patient contact includes direct patient contact as well as brief interactions. Examples of brief interactions include: brief conversations at triage desk, briefly entering the patient room regardless of direct contact with patient or patient’s secretions/excretions, and entering the patient room immediately after the patient was discharged.
Communication of low-risk exposures to MDH should include:

- Names, phone numbers, and email addresses of health care personnel.
- Information must be provided to MDH within 3 business days of identification.

If MDH does not receive the contact information within the specified timeframe, MDH will communicate with the facility point of contact within 24 hours of the deadline.

**MDH-led initial exposure risk assessment for health care personnel**

The facility’s occupational/employee health program is responsible for:

- Providing names and phone numbers to MDH for all health care personnel who came into contact with a patient having confirmed COVID-19 disease. Information must be provided to MDH within 24 hours after contact with a confirmed case is recognized.
- Notifying each health care worker of their exposure.
- Letting health care workers know that MDH will be contacting them.

If MDH does not receive the contact information within the specified timeframe, MDH will communicate with the facility point of contact within 24 hours of the deadline.

With health care personnel permission, MDH will provide the facility’s occupational/employee health contacts with exposure risk assessment category and work exclusion determinations.

**Ongoing Health Care Worker Monitoring for Settings with Confirmed COVID-19 Inpatients**

Health care facilities are expected to conduct daily or end-of-shift exposure risk assessments for health care personnel having repeated/ongoing contact with an inpatient diagnosed with confirmed COVID-19. When a health care worker first contacts the COVID-19 patient, the initial exposure risk assessment process outlined above should be followed.

The daily or end-of-shift exposure assessment should occur each day the health care worker has contact with the patient. The exposure risk assessment must be conducted through an active process that includes health care worker interview. Passive reporting (e.g., use of log sheet) of PPE adherence and breaches by health care personnel is not acceptable. An example risk assessment is available from MDH.

Communication to MDH regarding medium- and high-risk exposures identified through ongoing exposure risk assessment should include:

- Names, phone numbers, and email addresses of health care personnel.
- Information must be provided to MDH within 24 hours of identification.

Communication to MDH regarding low-risk exposures identified through ongoing exposure risk assessment should include:

- Dates of most recent exposure to the patient for all health care personnel who have had contact with the patient.
- This list must be provided to MDH at least once weekly.
If MDH does not receive the contact information within the specified timeframe, MDH will communicate with the facility point of contact within 24 hours of the deadline.

**Care Coordination, Discharge, or Transfer Planning for Confirmed COVID-19 patients**

Before a confirmed COVID-19 patient is discharged or transferred from an inpatient setting, facilities must provide MDH with contact information for the patient’s care coordination team. MDH needs to be informed if discharge plans include transfer to another health care facility, orders for home or hospice care services, or medical transport. During care transitions, facilities will be expected to communicate with the receiving facility, agency, or medical transport service to plan appropriate precautions to reduce disease transmission.

**Health Care Personnel Monitoring Management**

**Public Health Management**

Once the risk assessment has been completed and a risk level has been established for health care workers who had contact with the patient, MDH will perform the following actions.

- For low-risk exposures, MDH will provide health care workers with a fact sheet by email to explain self-monitoring of their health and provide a phone number to reach MDH 24/7.

- For medium-risk exposures, MDH will inform health care workers of restrictions on their activities, including exclusion from work, explain the active monitoring process, and provide a phone number to reach MDH 24/7. MDH will conduct daily symptom monitoring and follow up by email. With health care worker permission, daily symptom monitoring information can be shared with occupational/employee health.

- For high-risk exposures, MDH will inform health care workers of restrictions on their activities (voluntary quarantine), including exclusion from work, explain the active monitoring process, and provide a phone number to reach MDH 24/7. MDH will conduct daily symptom monitoring and follow up phone. With health care worker permission, daily symptom monitoring information can be shared with occupational/employee health.

**Health Care Facility Management**

Each health care facility will be expected to ensure that employees undergoing monitoring have the capability to monitor their health status (e.g., access to a thermometer). If COVID-19 testing is necessary, facilities are expected to assist in coordination of specimen collection, unless the health care worker chooses to seek care elsewhere.

If an employee having a low-risk exposure develops fever or respiratory symptoms, they should be excluded from work immediately, and the facility should notify MDH within 24 hours.

For all medium- and high-risk exposure personnel, the facility must maintain awareness of health care personnel symptom and health status and assist in coordination of testing if necessary.