

COVID-19 Online Case Investigation Survey: Transcript

[upbeat music]

[Narration] Case investigations are a way to slow the spread of COVID-19

Trained health workers get in touch with people who have tested positive for COVID-19 and ask them questions to find other people who spent time close to them. These close contacts may now have COVID-19 and should stay home.

Usually, the case investigation interview is done on the phone. Now, you have the option to answer the same questions in a private, online survey.

The best part? If you shared your cell phone number when you were tested, we'll text you to let you know you can take the survey!

First, we'll reach out to you. You can respond with 1, 2, 3, or 4 depending on the language you feel more comfortable with. We'll ask you for an email address and send the survey link directly to your inbox. If you do not respond to the text, you will receive a phone call from a health worker.

You can take your time filling out the survey. At the end, you'll receive important information on how to reduce the risk of passing COVID-19 to others, and details on local resources that may be available to you for things like groceries and medicine.

The health department takes your privacy very seriously. We will never ask you for money, banking information, or your Social Security Number.

If you tested positive and have questions, you can call 651-201-5689 to talk with a health worker.

[upbeat music]

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To obtain this information in a different format, call: 651-201-4989